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Willkommen beim Dashboard von DISH Reservation . In diesem Tutorial zeigen wir Ihnen, wie Sie nach Gästen suchen und die mit einem Gast verknüpften Reservierungen anzeigen.

| DISH RESERVATION | | 🔎 Test Restaurant - Test 🕤 🏻 🏎 |
|---------------------------|--|--|
| Reservations | Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to ye reservation book! | WALK-IN ADD RESERVATION |
| 🎮 Table plan | Fri, 13 Oct - Fri, 13 Oct | |
| 🎢 Menu | | |
| Feedback | You have no limits configured for the selected date. | Add a new limit |
| 🗠 Reports | ○ All ○ Completed | 🔁 0 🔹 0 🥅 0/5 |
| 🌣 Settings 👻 | | |
| 𝔗 Integrations | | |
| | No reservations available | |
| | Print | ? |
| Pause online reservations | Designed by DISH Digital Solutions GmbH. All rights reserved. | FAQ Terms of use Imprint Data privacy Privacy Settings |



9 Gehen Sie zunächst im Menü links zu "Gäste".

| DISH RESERVATION | | 🌲 Test Restaurant - Test 🕤 🛛 🎽 🗸 🕞 |
|--|--|--|
| Reservations | Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to yo reservation book! | WALK-IN ADD RESERVATION |
| 🛏 Table plan | | |
| 🌱 Menu | Fri, 13 Oct - Fri, 13 Oct | |
| 🐣 Guests | You have no limits configured for the selected date. | Add a new limit |
| Feedback | | |
| 🗠 Reports | ○ All ○ Completed | 0 🛎 0 🥅 0/5 |
| 🗘 Settings 👻 | | |
| | No reservations available | |
| | Print | 2 |
| Too many guests in house? Pause online reservations | Designed by DISH Digital Solutions GmbH. All rights reserved. | FAQ Terms of use Imprint Data privacy Privacy Settings |



Sie befinden sich nun in der Übersicht Ihrer Gästedatenbank.

| DISH RESERVATION | | | | | | 🌲 🖲 Test Resta | urant - Test 🕤 췌통 🗸 🕞 |
|--|--|--|------------------------------------|---|---|--|--|
| Reservations | In accordance with note that as per da | legal regulations, we ta privacy laws, it may | store your gues not be legal to | st data for one year fro use their contact infor | m the last reservation. You h mation for offers & promotio | ave the possibility to d ons. Please check with | ownload your guest data. Please the local laws before proceeding. |
| 🎮 Table plan | Q Search Gues | t name or Email | | | | | SEARCH |
| 🎢 Menu | _ | | | | | | |
| 🐣 Guests | First name | Last name | Visits | Email | Phone number | Customer since | () Forus |
| eedback | Jane | Doe | - | | | 13/10/2023 | View |
| 🗠 Reports | John | Doe | - | | | 13/10/2023 | View |
| 🌣 Settings 👻 | | | | | | | |
| 𝔗 Integrations | Download all | customers | ownload last 4 | week guest data | Download newsletter cust | tomers | < 1 > |
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| Too many guests in house? Pause online reservations | Designed by DISH Digita | al Solutions GmbH. All right | s reserved. | | | FAQ Terms of use | Imprint Data privacy Privacy Settings |



Um einen bestimmten Gast zu finden, verwenden Sie die Suchleiste und geben Sie seinen Namen oder seine E-Mail-Adresse ein.

| DISH RESERVATION | | | | | | 🌲 🔍 Test Restau | rant - Test 🕤 🛛 | 취통 ~ | |
|--|--|--|-----------------------------------|--|---|---|--|---------------------------|---------|
| Reservations | In accordance with note that as per da | legal regulations, we ta privacy laws, it may | store your gue not be legal to | st data for one year fro use their contact info | om the last reservation. You h rmation for offers & promotic | ave the possibility to dov ons. Please check with th | wnload your guest da ne local laws before p | ata. Please roceeding. | |
| Ħ Table plan | Q Search Gues | t name or Email | | | | | SE | ARCH | |
| 🌱 Menu | | | | | | | | | |
| 🛎 Guests | First name | Last name | Visits | Email | Phone number | Customer since | () 6-11 | | |
| 🕲 Feedback | John | Dee | - | | | 13/10/2023 | View | | |
| 🗠 Reports | 50111 | Doe | - | | | 13/10/2023 | View | | |
| 🔹 Settings 👻 | | | | | | | | | |
| 𝕜 Integrations | Download all | customers C | ownload last 4 | week guest data | Download newsletter cust | comers | K | 1 > | |
| Too many guests in house? Pause online reservations | Designed by DISH Digita | al Solutions GmbH. All right | s reserved. | | | FAQ Terms of use 1 | Imprint Data privacy | Privacy Se | ettings |



6 Klicken Sie anschließend auf SUCHEN, um die Ergebnisse zu Ihrer Eingabe anzuzeigen.

| DISH RESERVATION | | | | | | 🌲 🖲 Test F | Restaurant - Test | | × (•) |
|--|--|--|------------------------------------|---|---|---|---|---------------------------------|----------------|
| Reservations | In accordance with note that as per da | legal regulations, we ta privacy laws, it may | store your gues not be legal to | t data for one year fro use their contact info | m the last reservation. You h mation for offers & promotic | ave the possibilit ons. Please check | y to download your with the local laws | guest data. Pl before procee | ease ding. |
| 🎮 Table plan | Q Search Gues | t name or Email | | | | | | SEARCH | 4 |
| "1 Menu | | | | | | | | | |
| 📇 Guests | First name | Last name ↓ | Visits | Email | Phone number | Customer sind | ce | | - |
| Feedback | Jane | Doe | - | | | 13/10/2023 | | View | |
| 🗠 Reports | John | Doe | - | | | 13/10/2023 | | View | |
| 🏟 Settings 👻 | | | | | | | | | |
| | Download all | customers D | ownload last 4 v | week guest data | Download newsletter cust | tomers | | < 1 | > |
| Too many guests in house? Pause online reservations | Designed by DISH Digita | al Solutions GmbH. All right | s reserved. | | | FAQ Terms of | use Imprint D | ata privacy Pr | ivacy Settings |



Nachfolgend werden dann alle Gäste mit ihren angezeigten Informationen aufgelistet.

| DISH RESERVATION | | | | | | 🌲 🕈 Test R | estaurant - Test | ⊙│╬╞╰ | < (+) |
|--|------------------------------------|--|--|---|--|--|---|---------------------------------------|-------------|
| Reservations | In accordance v note that as pe | with legal regulations, we r data privacy laws, it ma | e store your gue ly not be legal to | est data for one year fro o use their contact info | m the last reservation. You h rmation for offers & promotic | ave the possibility ons. Please check | to download your g with the local laws b | guest data. Plea: pefore proceedir | se ng. |
| 🛏 Table plan | Q Search C | Guest name or Email | | | | | | SEARCH | |
| "1 Menu | | | | | | | | | |
| 🛎 Guests | First name | Last name ↓ | Visits | Email | Phone number | Customer sinc | e | | - |
| Seedback | Jane | Doe | - | | | 13/10/2023 | | View | |
| 🗠 Reports | John | Doe | - | | | 13/10/2023 | | View | |
| 🌣 Settings 👻 | | | | | | | | | |
| ${ $ | Download | d all customers | Download last 4 | week guest data | Download newsletter cust | tomers | | < 1 > | |
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| Too many guests in house? Pause online reservations | Designed by DISH I | Digital Solutions GmbH. All righ | its reserved. | | | FAQ Terms of u | se Imprint Dat | a privacy Priva | cy Settings |



Um weitere Informationen zum Gast sowie den Reservierungsverlauf anzuzeigen, klicken Sie auf Anzeigen .

| DISH RESERVATION | | | | | | * • | Test Restaurant - Tes | t 🖸 | 4 7 7 7 7 7 7 | |
|--|---|--|--|---|---|--------------------------|--|------------------------------|---------------------------------|---------|
| Reservations | In accordance with I note that as per data | egal regulations, we a privacy laws, it may | store your guest d not be legal to us | lata for one year fror e their contact infor | n the last reservation. You h mation for offers & promotic | ave the po ns. Please | ossibility to download you e check with the local law | ur guest dat /s before pr | a. Please oceeding. | |
| 🎮 Table plan | Q Search Guest | name or Email | | | | | | SEA | RCH | |
| 🎁 Menu | | | | | | | | | | |
| 🐣 Guests | First name | Last name 🞝 | Visits | Email | Phone number | Custor | ner since | () r | | |
| Feedback | Jane | Doe | - | | | 13/10/2 | 023 | View | | |
| 🗠 Reports | John | Doe | - | | | 13/10/2 | 023 | View | | |
| 🏟 Settings 👻 | | | | | | | | | | |
| 𝚱 Integrations | | | | | | | | | | |
| | Download all o | customers D | ownload last 4 we | ek guest data | Download newsletter cust | omers | | < | 1 > | |
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| Too many guests in house? Pause online reservations | Designed by DISH Digital | Solutions GmbH. All right: | s reserved. | | | FAQ | Terms of use Imprint | Data privacy | Privacy Se | attings |



Anschließend werden Ihnen die Daten des Gastes angezeigt und Sie können weitere ergänzen.

| DISH RESERVATION | | | | | * ® | Test Restaurant | - Test 🕤 🛛 | ╬~ (• |
|--|---|--------------------------------|-----------------|----------|------------|-----------------|----------------|------------|
| Reservations | Guest infor | mation | | | | | | Back |
| Ħ Table plan | Doe, Jane | | | | | c | Customer since | 13/10/2023 |
| ۳ 1 Menu | Internal guest not | e | | | | | | |
| 🛎 Guests | e.g. 10% discount | , VIP | oy this guest. | | | | | |
| Feedback | | | | | | | | |
| 🗠 Reports | Allergies | | | | | | | |
| 🔅 Settings 👻 | Gluten Sesar | me 🗌 Nuts 🗌 Crustacea | n 🗌 Eggs 🗌 Fisł | n | | | | |
| ${oldsymbol {\mathscr O}}$ Integrations | Mustard Lac Lupins Sulph | tose 🗌 Celery 🗌 Peanut nite | s 🗌 Shellfish 🗌 | Soy | | | | |
| | Diet Gluten-free Vegetarian | Halal 🗌 Kosher 🗌 Lactos | se-free 🗌 Vegan | | | | | SAVE |
| | Reservation | n history | | | | | | |
| | Date | Time | Pax | Occasion | Status | Food | Service | |
| oo many guests in house? ause online reservations | 19/10/2023 | 02:30 PM | 4 | | Confirmed | | | |



• Wenn Sie die Angaben angepasst haben, klicken Sie auf SPEICHERN, um die Änderungen zu übernehmen.





Um Informationen zum Reservierungsverlauf anzuzeigen, scrollen Sie zum Ende der Seite.

| DISH RESERVATION | | | | | * | Test Restaurant | - Test 🕤 🛛 🛊 | | |
|--|-----------------------------------|-------------------------------|---------------|----------|-----------|------------------------|------------------|--------------|------|
| | Internal guest note | Il reconvetions made by th | | | | | | | |
| Reservations | e.g. 10% discount. VIP. | | lis guest. | | | | | | |
| 🛏 Table plan | | | | | | | | | |
| 🎢 Menu | | | | lè | | | | | |
| 🐣 Guests | Allergies | Nuts Crustacean |) Eggs 🗌 Fish | | | | | | |
| Eedback | Lupins Sulphite | | | SOY | | | | | |
| 🗠 Reports | Diet | □ Koshor. □ Lastasa fr | | | | | | | |
| 🗢 Settings 👻 | Vegetarian | Contractose-In | ee 🗌 vegan | | | | | | |
| Integrations | | | | | | | SA | VE | |
| | Reservation h | story | | | | | | | |
| | Date | Time | Pax | Occasion | Status | Food | Service | | |
| | 19/10/2023 | 02:30 PM | 4 | | Confirmed | | | | |
| | | | | | | | | | |
| | | | | | | | < 1 | > | |
| Too many guests in house? Pause online reservations | Designed by DISH Digital Solution | ns GmbH. All rights reserved. | | | FAQ | Terms of use Imprint | t Data privacy | Privacy Sett | ings |



• Wenn Sie mit der Prüfung der Angaben zum Gast fertig sind, klicken Sie auf Zurück , um zur Übersicht zurückzukehren.





I Zurück in der Übersicht haben Sie die Möglichkeit Kundendaten herunterzuladen. Dabei können Sie wahlweise die Daten aller Kunden, Gästedaten der letzten vier Wochen oder Daten der Newsletterkunden abrufen.



| DISH RESERVATION | | | | | | 🔎 🛛 Test Restaur | ant - Test 🕤 | ** ~ • |
|--|--|---|---------------------------------------|---|--|--|---|----------------------------|
| Reservations | In accordance with note that as per da | legal regulations, we ta privacy laws, it ma | e store your gue y not be legal to | st data for one year fr use their contact info | om the last reservation. You h prmation for offers & promotio | ave the possibility to dow ons. Please check with the | nload your guest d local laws before p | ata. Please proceeding. |
| Ħ Table plan | Q Search Gues | t name or Email | | | | | SE | EARCH |
| ۳ 1 Menu | | | | | | | | |
| 🛎 Guests | First name | Last name | Visits | Email | Phone number | Customer since | | |
| Feedback | Jane | Doe | - | | | 13/10/2023 | View | |
| 🗠 Reports | John | Doe | - | | | 13/10/2023 | View | , |
| 💠 Settings 👻 | | | | | | | | |
| 𝔗 Integrations | Download all | customers E | Download last 4 | week guest data | Download newsletter cus | tomers | < | 1 > |
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Klicken Sie dazu einfach auf den entsprechenden Button, von dem Sie die Daten haben möchten. Anschließend startet der Download.

| DISH RESERVATION | | | | | | 🔎 Test Rest | aurant - Test 🕤 | * ~ |
|--|--|---|-------------------------------------|--|---|---|---|---------------------------|
| Reservations | In accordance with note that as per da | n legal regulations, we Ita privacy laws, it may | store your gue / not be legal to | st data for one year fro o use their contact info | m the last reservation. You h rmation for offers & promoti | ave the possibility to ons. Please check wit | download your guest da n the local laws before p | ata. Please roceeding. |
| 🛏 Table plan | Q Search Gues | st name or Email | | | | | SI | ARCH |
| 🎢 Menu | | | | | | | | |
| 🐣 Guests | First name | Last name ↓ | Visits | Email | Phone number | Customer since | | |
| eedback | Jane | Doe | - | | | 13/10/2023 | View | |
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Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie nach Gästen suchen und die mit einem Gast verknüpften Reservierungen anzeigen können.

| DISH RESERVATION | | | | | | . | Test Restaurant - Tes | t 🖸 | <u> 취</u> 분 ~ | |
|---------------------------|--|--|------------------------------------|--|---|---------------------------|--|------------------------------|------------------------|---------|
| E Reservations | In accordance with note that as per da | legal regulations, we ta privacy laws, it may | store your gues not be legal to | st data for one year fro use their contact info | om the last reservation. You h rmation for offers & promotic | ave the po ons. Please | essibility to download you check with the local law | ur guest dat /s before pr | a. Please oceeding. | |
| 🛏 Table plan | Q Search Gues | t name or Email | | | | | | SEA | ARCH | |
| ۲ 1 Menu | | | | | | | | | | |
| 🐣 Guests | First name | Last name | Visits | Email | Phone number | Custom | ner since | | | |
| Feedback | Jane | Doe | | | | 13/10/20 |)23 | View | | |
| 🗠 Reports | John | Doe | - | | | 13/10/20 | 023 | View | | |
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| Pause online reservations | Designed by DISH Digita | al Solutions GmbH. All right | s reserved. | | | FAQ T | erms of use Imprint | Data privacy | Privacy Se | ettings |





Scannen, um zum interaktiven Player zu gelangen