



Vítejte na hlavním panelu **rezervace DISH**. V tomto tutoriálu vám ukážeme, jak zkontrolovat a publikovat zpětnou vazbu vašich hostů.

The screenshot displays the DISH Reservation Admin Panel interface. At the top, the header reads "DISH RESERVATION" and includes a user profile for "Test Bistro Training" with a dropdown menu and a language selector (UK flag). A teal notification banner at the top states: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" with "WALK-IN" and "ADD RESERVATION" buttons. Below this is a date range selector set to "Tue, 3 Oct - Tue, 3 Oct" and a service filter dropdown set to "All services". A message indicates "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter tabs are visible for "All", "Completed", "Upcoming" (selected), and "Cancelled", along with summary icons for calendar (0), guests (0), and tables (0/37). The main content area shows "No reservations available" with an icon of a person looking through binoculars. A "Print" button is located at the bottom left of the main area. The footer contains a status message "Too many guests in house? Pause online reservations" with a pause icon, the text "Designed by Hospitality Digital GmbH. All rights reserved.", and a help icon (question mark). Navigation links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings" are also present.

Nejprve přejděte na možnost **Zpětná vazba** v nabídce vlevo.

The screenshot displays the DISH Reservation administrator interface. On the left, a dark sidebar contains a navigation menu with the following items: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Tue, 3 Oct - Tue, 3 Oct" and a dropdown menu for "All services". A status bar indicates "There is 1 active limit configured for the selected time period" with a "Show more" link. A filter bar shows radio buttons for "All", "Completed", "Upcoming" (selected), and "Cancelled", along with icons for a calendar (0), guests (0), and tables (0/37). The main content area is empty, displaying a large grey circle with a person looking through binoculars and the text "No reservations available". At the bottom, there is a "Print" button, a "Too many guests in house? Pause online reservations" warning with a pause icon, and a "Help" icon (a yellow circle with a question mark). The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



Nyní se nacházíte v přehledu zpětné vazby vašich hostů . Zde si můžete prohlédnout a publikovat zpětnou vazbu od hostů na webových stránkách zařízení.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.



- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help








One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		Publish
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		Publish
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	Publish
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	Publish
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		Publish

Too many guests in house? Pause online reservations


Chcete-li zveřejnit zpětnou vazbu od hosta, klikněte na **publikovat**.

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-  Reservations
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings ▾
-  Help

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15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	<input style="border: 2px solid orange;" type="button" value="Publish"/>
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09/03/2020	5 ☆	5 ☆	[blurred]		
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05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	<input type="button" value="Unpublish"/>
26/02/2020	5 ☆	5 ☆	[blurred]		
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	<input type="button" value="Publish"/>
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10/02/2020	5 ☆	5 ☆	[blurred]		

Too many guests in house?  
Pause online reservations 



A je to. Dokončili jste tutoriál a nyní víte, jak zkontrolovat a publikovat zpětnou vazbu svých hostů.

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Skenováním přejděte do interaktivního přehrávače