



Willkommen im Dashboard von **DISH Reservation**. In diesem Tutorial zeigen wir Ihnen, wie Sie das Feedback Ihrer Gäste einsehen und veröffentlichen.

The screenshot displays the DISH Reservation Admin Panel dashboard. The top navigation bar includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', and a language selector set to German. A teal banner at the top right prompts the user to add walk-in customers or reservations, with 'WALK-IN' and 'ADD RESERVATION' buttons. The main content area features a date range selector for 'Tue, 3 Oct - Tue, 3 Oct' and a service filter set to 'All services'. A notification states 'There is 1 active limit configured for the selected time period'. Below this are filter tabs for 'All', 'Completed', 'Upcoming', and 'Cancelled', along with summary statistics: 0 calendar icons, 0 people icons, and 0/37 table icons. The central area shows 'No reservations available' with an icon of a person looking through binoculars. A 'Print' button is located at the bottom left of the main content area. The footer contains a status message 'Too many guests in house? Pause online reservations', a copyright notice 'Designed by Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.

👉 Gehen Sie zunächst im Menü links auf „Feedback“.

The screenshot displays the DISH Reservation Admin Panel interface. On the left, a dark sidebar menu contains several options: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and two buttons: WALK-IN and ADD RESERVATION. Below this is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A status message indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows radio buttons for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for calendar, users, and tables. The main content area is currently empty, displaying a large circular icon of a person with binoculars and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' warning, and a help icon. The footer includes the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Sie befinden sich nun in der Übersicht Ihrer Gästebewertungen . Hier können Sie Gästebewertungen einsehen und auf der Website des Betriebes veröffentlichen.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		

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Um das Feedback eines Gastes zu veröffentlichen, klicken Sie auf „Veröffentlichen“ .

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Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie das Feedback Ihrer Gäste prüfen und veröffentlichen.

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Scannen, um zum interaktiven Player zu gelangen