



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to review and publish feedback of your guests.

The screenshot displays the DISH Reservation Admin Panel interface. At the top, the header includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', and a language selector set to 'GB'. A teal notification banner at the top right prompts the user to add walk-in customers or reservations, with 'WALK-IN' and 'ADD RESERVATION' buttons. Below this, a date range selector is set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter is set to 'All services'. A message indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs for 'All', 'Completed', 'Upcoming', and 'Cancelled' are visible, with 'Upcoming' selected. Summary statistics show 0 reservations, 0 guests, and 0/37 tables. The main content area is empty, displaying a 'No reservations available' message with a magnifying glass icon. A 'Print' button is located at the bottom left of the main area. The footer contains a 'Too many guests in house? Pause online reservations' warning, a 'Print' button, and a 'Help' icon. Legal links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings' are at the bottom right.

First, go to **Feedback** on the menu to your left.

The screenshot shows the DISH Reservation Admin Panel interface. The top navigation bar includes the DISH RESERVATION logo, a notification bell, the user name 'Test Bistro Training', a language dropdown (UK flag), and a refresh icon. The left sidebar menu contains the following items: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below the banner is a date range selector showing 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows radio buttons for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for calendar (0), guests (0), and tables (0/37). The main content area displays a large grey box with a person looking through binoculars icon and the text 'No reservations available'. At the bottom left, there is a 'Print' button and a warning message: 'Too many guests in house? Pause online reservations'. At the bottom right, there is a help icon (question mark) and a footer with the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'.



You are now at the overview of your guests' **feedback**. Here you can view and publish guests feedback onto the establishments website.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your internet presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		

Too many guests in house? Pause online reservations



For publishing feedback of a guest, click on **publish**.

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That's it. You have completed the tutorial and now know how to review and publish feedback of your guests.

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Scan to go to the interactive player