



Bienvenido al panel de control de **DISH Reservation**. En este tutorial, le mostramos cómo revisar y publicar los comentarios de sus huéspedes.

The screenshot displays the DISH Reservation admin interface. At the top, the header includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', and a language selector set to 'UK'. A teal banner at the top right contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' with 'WALK-IN' and 'ADD RESERVATION' buttons. Below this is a date range selector for 'Tue, 3 Oct - Tue, 3 Oct' and a service filter set to 'All services'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs for 'All', 'Completed', 'Upcoming', and 'Cancelled' are visible, along with counts for calendar, guests, and tables (0/37). The main content area shows 'No reservations available' with an icon of a person looking through binoculars. A 'Print' button is at the bottom left, and a help icon is at the bottom right. A footer notice reads 'Too many guests in house? Pause online reservations' with a pause icon. The footer also contains 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.

Primero, vaya a **Comentarios** en el menú de su izquierda.

The screenshot displays the DISH RESERVATION administration interface. The top navigation bar includes the logo, the text "DISH RESERVATION", a notification bell, the user name "Test Bistro Training", a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION". Below the banner is a date range selector set to "Tue, 3 Oct - Tue, 3 Oct" and a service filter dropdown set to "All services". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. A filter bar shows radio buttons for "All", "Completed", "Upcoming" (selected), and "Cancelled", along with icons for calendar, guests (0), and tables (0/37). The main content area is empty, displaying a large circular icon of a person with binoculars and the text "No reservations available". At the bottom, there is a "Print" button, a "Too many guests in house? Pause online reservations" warning with a pause icon, and a help icon (question mark). The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



Ahora se encuentra en la vista general de **los comentarios** de sus huéspedes . Aquí puede ver y publicar los comentarios de los huéspedes en el sitio web del establecimiento.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		

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Para publicar los comentarios de un invitado, haga clic en **publicar**.

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Eso es todo. Has completado el tutorial y ahora sabes cómo revisar y publicar los comentarios de tus huéspedes.

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Escanee para ir al reproductor interactivo