



Dobro došli na nadzornu ploču **DISH rezervacije**. U ovom vodiču pokazat ćemo vam kako pregledati i objaviti povratne informacije svojih gostiju.

The screenshot displays the DISH Reservation dashboard. At the top, the header includes the 'DISH RESERVATION' logo, a notification bell, the user 'Test Bistro Training', and a language selector set to 'UK'. A teal banner at the top right prompts users to add walk-in customers or reservations, with 'WALK-IN' and 'ADD RESERVATION' buttons. Below this is a date range selector for 'Tue, 3 Oct - Tue, 3 Oct' and a service filter set to 'All services'. A message indicates '1 active limit configured for the selected time period'. The main content area features a filter bar with 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' options, along with counts for calendar, guests, and tables (0/37). The central area shows 'No reservations available' with a magnifying glass icon. A 'Print' button is located at the bottom left of the main area. The footer contains a 'Too many guests in house? Pause online reservations' warning, a 'Print' button, and a 'Help' icon. Legal links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings' are at the bottom right.

Prvo idite na **Povratne informacije** na izborniku s vaše lijeve strane.

The screenshot displays the DISH Reservation Admin Dashboard. The top navigation bar includes the 'DISH RESERVATION' logo, a notification bell, the user 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, **Feedback** (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below the banner is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' options, along with icons for calendar, guests (0), and tables (0/37). The main content area is empty, displaying a large circular icon of a person with binoculars and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' warning with a pause icon, and a help icon (question mark). The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



Sada ste na pregledu **povratnih informacija** svojih gostiju . Ovdje možete pogledati i objaviti povratne informacije gostiju na web stranici ustanove.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		

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Za objavu povratne informacije gosta kliknite na **objavi** .

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Skenirajte za odlazak na interaktivni player