



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to review/publish feedback of your guests.

The screenshot displays the DISH Reservation administrative dashboard. The top navigation bar includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', and a language selector set to 'UK'. A teal banner at the top right prompts users to add walk-in customers or reservations, with 'WALK-IN' and 'ADD RESERVATION' buttons. The main content area features a date range selector for 'Tue, 3 Oct - Tue, 3 Oct' and a service filter set to 'All services'. A notification states 'There is 1 active limit configured for the selected time period'. Below this, filter tabs for 'All', 'Completed', 'Upcoming', and 'Cancelled' are shown, along with summary statistics: 0 reservations, 0 guests, and 0/37 tables. The central area is empty, displaying a 'No reservations available' message with a magnifying glass icon. A 'Print' button is located at the bottom left of the main content area. The footer contains a 'Pause online reservations' warning, copyright information for Hospitality Digital GmbH, and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



First, go to **Feedback** on the menu to your left.

The screenshot displays the DISH Reservation administrative interface. On the left, a dark sidebar menu contains several options: Reservations, Table plan, Menu, Guests, **Feedback** (highlighted with an orange border), Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and two buttons: WALK-IN and ADD RESERVATION. Below this is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A status message indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' options, along with icons for calendar, guests, and tables. The main content area is empty, displaying a large circular icon of a person with binoculars and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' notification, and a help icon (question mark). The footer includes the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



You are now at the overview of your guests' **feedback**. Here you can view/publish guests feedback onto the establishments website.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help



One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions here.








Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[blurred]		Publish
17/03/2020	5 ☆	4 ☆	[blurred]		Publish
15/03/2020	4 ☆	5 ☆	[blurred]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[blurred]		Publish
09/03/2020	5 ☆	5 ☆	[blurred]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[blurred]		Publish
07/03/2020	5 ☆	5 ☆	[blurred]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[blurred]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[blurred]		Publish
25/02/2020	5 ☆	5 ☆	[blurred]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[blurred]	Excellent!	Publish
21/02/2020	5 ☆	5 ☆	[blurred]	Alles top incl. Weinkarte	Publish
16/02/2020	5 ☆	5 ☆	[blurred]		Publish
11/02/2020	5 ☆	4 ☆	[blurred]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆	[blurred]		Publish

Too many guests in house? Pause online reservations




For publishing feedback of a guest, click on **publish**.

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-  Menu
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Too many guests in house?
Pause online reservations 



That's it. You have completed the tutorial now know how to review/publish feedback of your guests.

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Scan to go to the interactive player