



Bem-vindo ao painel do **DISH Reservation**. Neste tutorial, mostramos como revisar e publicar o feedback dos seus hóspedes.

The screenshot displays the DISH Reservation admin interface. At the top, the header includes the 'DISH RESERVATION' logo, a notification bell, the user 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with counts for calendar, guests, and tables (0/37). The central area shows 'No reservations available' with an icon of a person looking through binoculars. A 'Print' button is at the bottom left, and a help icon is at the bottom right. The footer contains a warning 'Too many guests in house? Pause online reservations', the text 'Designed by Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.

Primeiro, vá em **Feedback** no menu à sua esquerda.

The screenshot displays the DISH RESERVATION administration interface. On the left, a dark sidebar menu contains several options: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and two buttons: WALK-IN and ADD RESERVATION. Below this is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A notification states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' options, along with icons for calendar, guests, and tables. The main content area is currently empty, displaying a 'No reservations available' message with a magnifying glass icon. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' warning, and a help icon. The footer includes the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Agora você está na visão geral do **feedback** dos seus hóspedes . Aqui você pode visualizar e publicar o feedback dos hóspedes no site do estabelecimento.

DISH RESERVATION
Liebe Gäste, Wir renovieren für Sie.

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▾
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

| Feedback Date | Food | Service | Customer | Comments | |
|---------------|------|---------|-----------|--|-----------|
| 04/06/2020 | 5 ☆ | 5 ☆ | [blurred] | | Publish |
| 17/03/2020 | 5 ☆ | 4 ☆ | [blurred] | | Publish |
| 15/03/2020 | 4 ☆ | 5 ☆ | [blurred] | Wie immer TOP! | Publish |
| 13/03/2020 | 5 ☆ | 5 ☆ | [blurred] | | Publish |
| 09/03/2020 | 5 ☆ | 5 ☆ | [blurred] | Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team. | Publish |
| 09/03/2020 | 5 ☆ | 5 ☆ | [blurred] | | |
| 07/03/2020 | 5 ☆ | 5 ☆ | [blurred] | Sejr gut | Publish |
| 05/03/2020 | 5 ☆ | 5 ☆ | [blurred] | Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen! | Unpublish |
| 26/02/2020 | 5 ☆ | 5 ☆ | [blurred] | | |
| 25/02/2020 | 5 ☆ | 5 ☆ | [blurred] | Alles super Essen gut Service gut Ein gelungener Abend | Publish |
| 24/02/2020 | 5 ☆ | 5 ☆ | [blurred] | Excellent! | |
| 21/02/2020 | 5 ☆ | 5 ☆ | [blurred] | Alles top incl. Weinkarte | |
| 16/02/2020 | 5 ☆ | 5 ☆ | [blurred] | | Publish |
| 11/02/2020 | 5 ☆ | 4 ☆ | [blurred] | Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf. | Publish |
| 10/02/2020 | 5 ☆ | 5 ☆ | [blurred] | | |

Too many guests in house? Pause online reservations

Para publicar o feedback de um convidado, clique em **publicar**.

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Pronto. Você concluiu o tutorial e agora sabe como revisar e publicar o feedback dos seus convidados.

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Digitalize para ir para o player interativo