



Welcome to the **DISH Reservation dashboard**. In this tutorial, we will give you an overview of the reports function.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Fri, 22 Sep - Fri, 22 Sep

There is **1** active limit configured for the selected time period [Show more](#)

All Completed Upcoming Cancelled 📅 1 👤 3 🍴 1/50

Fri, 22/09/2023

02:45 PM	Doe, John	3 guest(s)	1-2 (Restaurant)	Confirmed
----------	-----------	------------	------------------	-----------

Allergies: Peanuts

[Print](#)

Too many guests in house? Pause online reservations

Designed by Hospitality Digital GmbH. All rights reserved. [FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#) | [Privacy Settings](#)

To access the data, click on **Reports** at the menu on the left.

The screenshot shows the DISH Reservation Admin Panel. The top navigation bar includes the logo, the text "DISH RESERVATION", a notification bell, the user name "Test Bistro Training", a language dropdown (UK flag), and a refresh icon. The left sidebar menu contains: Reservations, Table plan, Menu, Guests, Feedback, **Reports** (highlighted with an orange box), Settings, and Integrations. At the bottom of the sidebar, there is a warning: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area features a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Fri, 22 Sep - Fri, 22 Sep". A summary bar indicates "There is 1 active limit configured for the selected time period" with a "Show more" dropdown. Filter options include "All", "Completed", "Upcoming" (selected), and "Cancelled". Summary statistics show "1" reservation, "3" guests, and "1/50" tables. A reservation card for "Fri, 22/09/2023" at "02:45 PM" for "Doe, John" (3 guests, 1-2 Restaurant) is shown with a "Confirmed" status and "Allergies: Peanuts". A "Print" button is located below the reservation card. A yellow question mark icon is in the bottom right corner.

Footer text includes: "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



You now see an **overview** of how many reservations you received during the years per month.

DISH RESERVATION
Test Bistro Training v 🇬🇧 🏠

Dashboard
Insights

- 📅 Reservations
- 📄 Table plan
- 🍴 Menu
- 👤 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings v
- 🔗 Integrations

Summary

Reservations

Guests

FEWER RESERVATIONS MORE RESERVATIONS

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020								0	0	0	3	2
2021	2	6	4	8	17	8	2	2	7	11	3	7
2022	16	11	9	0	0	7	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	4	0	0	0

Average rating

Food & drinks: No feedback registered yet!

Service: No feedback registered yet!

Best performance

May 31, 2021

9 reservations, 35 guests

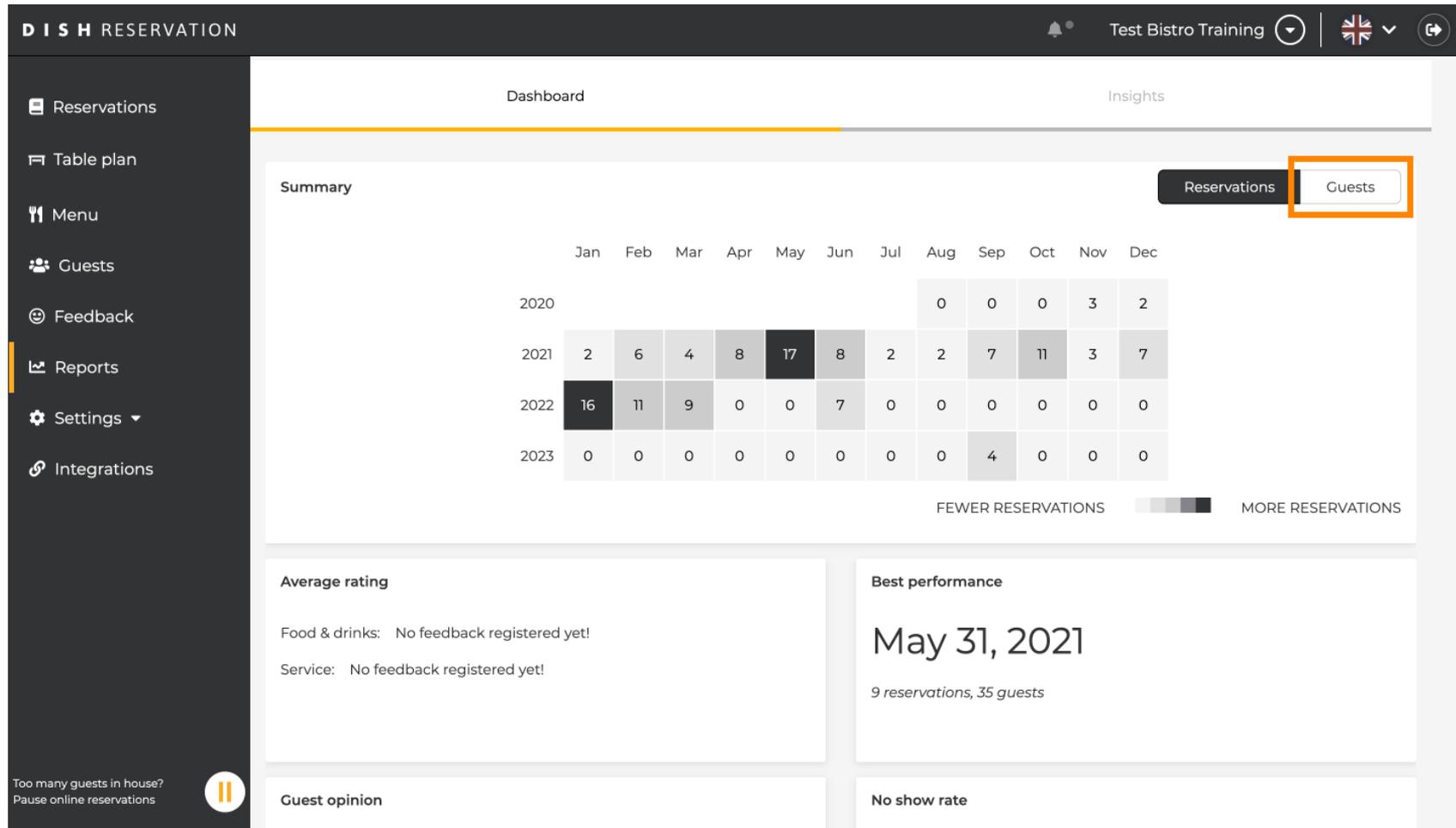
Guest opinion

No show rate

Too many guests in house? || Pause online reservations



To see an overview of how many guests have visited you during the years per month, click on **Guests**.



DISH RESERVATION | Test Bistro Training | [Language: UK] | [Logout]

Dashboard | Insights

Summary | Reservations | **Guests**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020								0	0	0	3	2
2021	2	6	4	8	17	8	2	2	7	11	3	7
2022	16	11	9	0	0	7	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	4	0	0	0

FEWER RESERVATIONS | MORE RESERVATIONS

Average rating
 Food & drinks: No feedback registered yet!
 Service: No feedback registered yet!

Best performance
May 31, 2021
 9 reservations, 35 guests

Guest opinion | **No show rate**

Too many guests in house? Pause online reservations [Pause Icon]



You will see an **overview** of how many guests have visited you during the years per month.

DISH RESERVATION
Test Bistro Training ▼ ▼

Dashboard
Insights

Summary

Reservations
Guests

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020								0	0	0	11	6
2021	6	16	15	28	60	24	9	4	27	33	13	25
2022	60	35	33	0	0	27	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	11	0	0	0

FEWER RESERVATIONSMORE RESERVATIONS

Average rating

Food & drinks: No feedback registered yet!

Service: No feedback registered yet!

Best performance

May 31, 2021

9 reservations, 35 guests

Guest opinion

No show rate

Too many guests in house? Pause online reservations



By scrolling down you will have **additional information** like the average rating, guest opinions, the best performance and the no show rate.

Test Bistro Training

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020									0	0	11	6
2021	6	16	15	28	60	24	9	4	27	33	13	25
2022	60	35	33	0	0	27	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	11	0	0	0

FEWER RESERVATIONS MORE RESERVATIONS

Average rating

Food & drinks: No feedback registered yet!

Service: No feedback registered yet!

Best performance

May 31, 2021

9 reservations, 35 guests

Guest opinion

Value for money: No feedback registered yet!

Would recommend: No feedback registered yet!

No show rate

25% ▲

from 0% in the last month

Too many guests in house? Pause online reservations

To get more information on the reservations themselves, click on **Insights**.

DISH RESERVATION | Test Bistro Training | [Language: UK] | [Logout]

Dashboard | **Insights**

Reservations | Table plan | Menu | Guests | Feedback | **Reports** | Settings | Integrations

Summary | Reservations | **Guests**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2020								0	0	0	11	6
2021	6	16	15	28	60	24	9	4	27	33	13	25
2022	60	35	33	0	0	27	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	11	0	0	0

FEWER RESERVATIONS | [Color Scale] | MORE RESERVATIONS

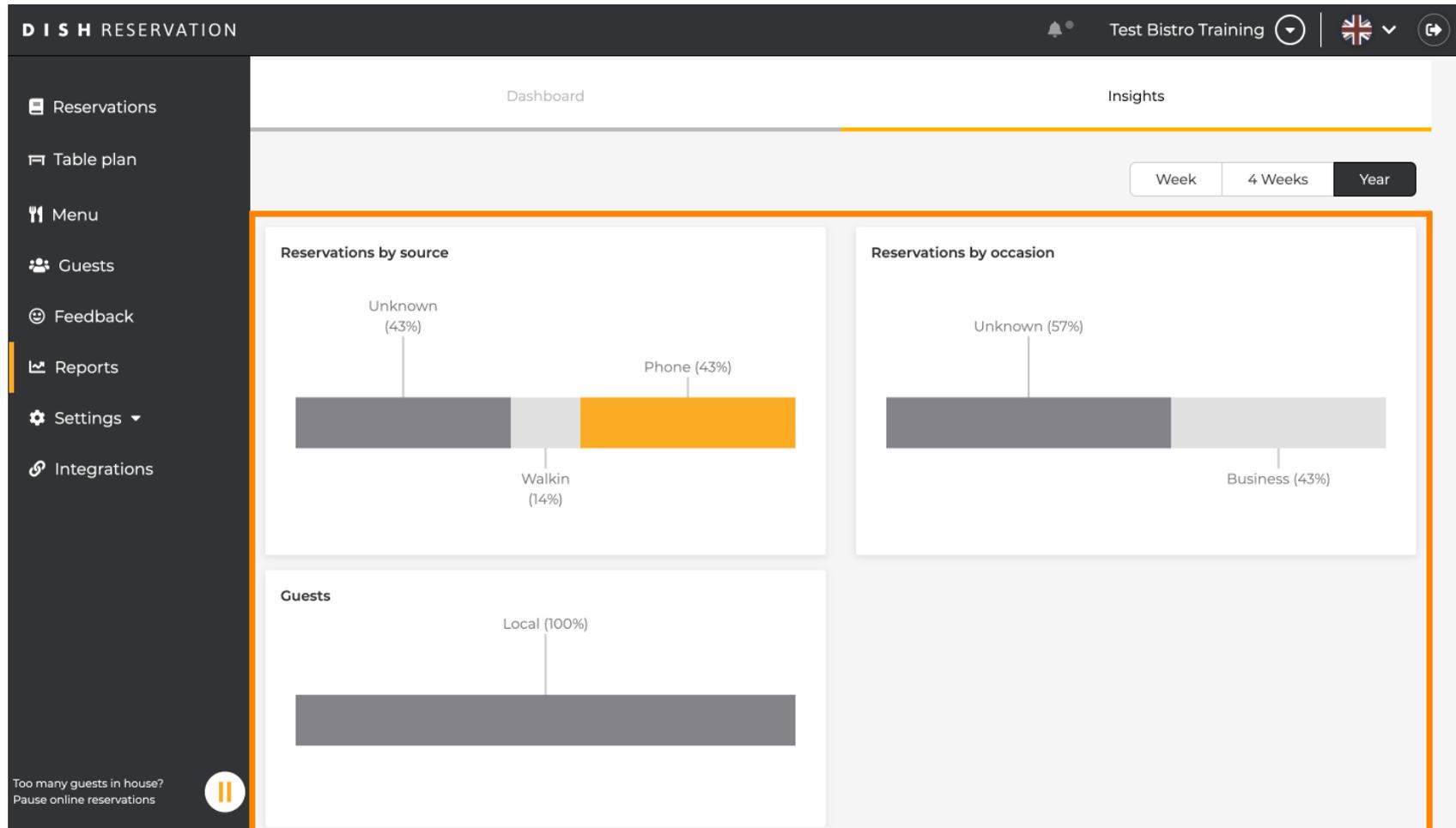
Average rating
Food & drinks: No feedback registered yet!
Service: No feedback registered yet!

Best performance
May 31, 2021
9 reservations, 35 guests

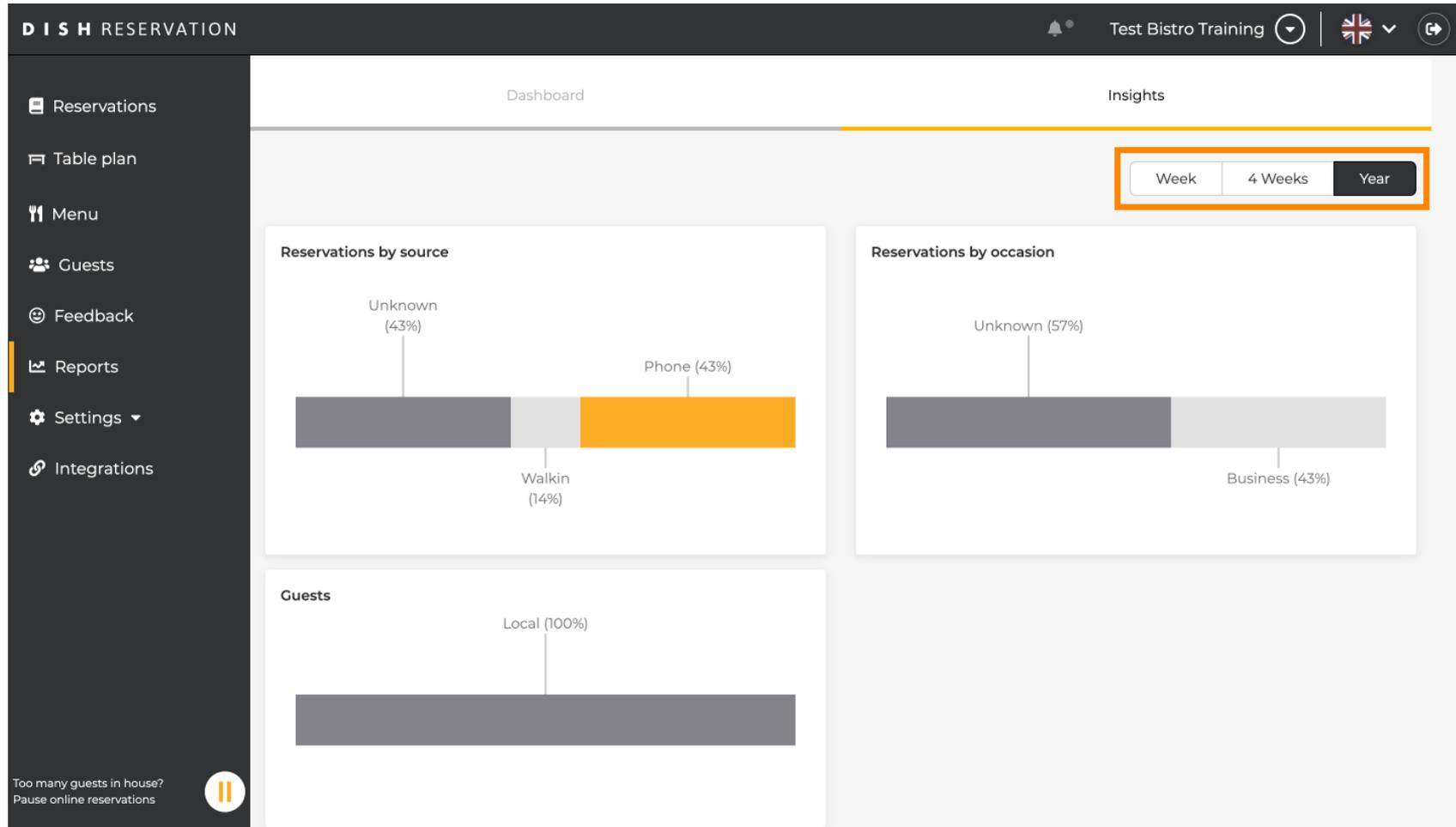
Guest opinion | **No show rate**

Too many guests in house? Pause online reservations [Pause Icon]

 You then will have information about the **source of reservation**, **occasion** and **guests** be displayed.

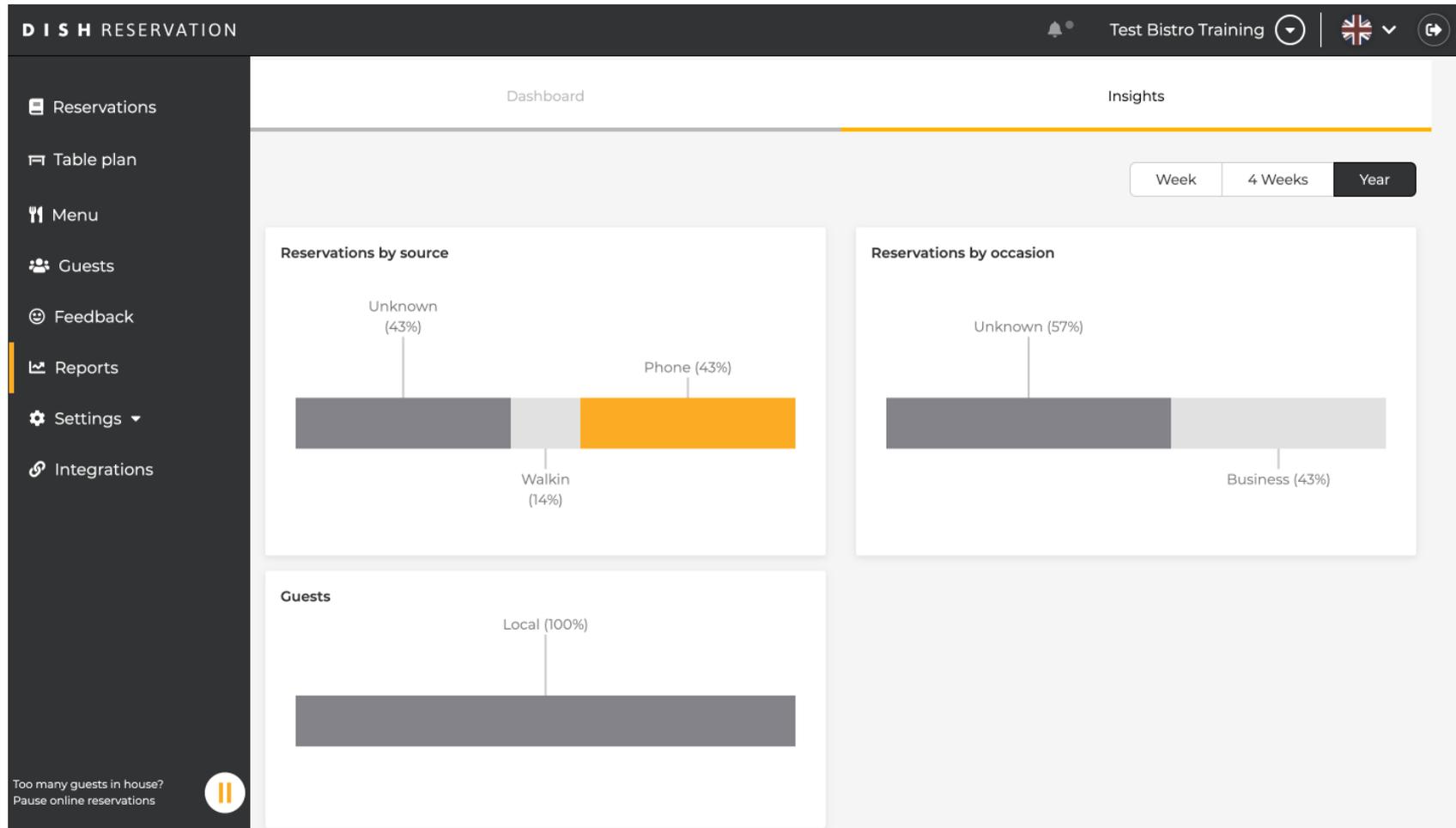


Those insights can be segmented by week, 4 weeks and year. Simply select the **time frame** by clicking.





You successfully completed the tutorial. Now you have an overview of the reports function.





Scan to go to the interactive player