

i

Willkommen beim Dashboard von DISH Reservation . In diesem Tutorial zeigen wir Ihnen, wie Sie Ihre R eservierungseinstellungen verwalten.

| <b>DISH</b> RESERVATION   |  |   | 🌲 🔹 Test B         | istro Training 🕤        | ** ~ •             |
|---------------------------|--|---|--------------------|-------------------------|--------------------|
| Reservations              | Have a walk-in customer? Received a reservation request ov reservation book! | er phone / email? Don't forget to add it to you | ur WALK            | -IN ADD RESER           | VATION             |
| 🎮 Table plan              |  | Thu 28 Sep - Thu 28 Sep                         |                    |                         |                    |
| 🍴 Menu                    |  | 114, 20 30p 114, 20 30p                         |                    |                         |                    |
| 📇 Guests                  | There is <b>1</b> active limit configured for the selected time perio        | d   |                    | Sho                     | w more 🗸           |
| Feedback                  |  |   |                    |                         |                    |
| 🗠 Reports                 |  | Upcoming O Cancelled                            | 0 🖸                | <b>≌</b> 0 <b>⊨</b> 0/4 | .9                 |
| 🏟 Settings 👻              |  |   |                    |                         |                    |
| 𝔗 Integrations            |  | No reservations available                       |                    |                         |                    |
|                           |  |   |                    |                         |                    |
|                           | Print  |   |                    |                         | 8                  |
| Pause online reservations | Designed by Hospitality Digital GmbH. All rights reserved.                   |   | FAQ   Terms of use | Imprint   Data privac   | y Privacy Settings |



## 6 Gehen Sie zunächst im Menü links zu "Einstellungen".

| <b>DISH</b> RESERVATION                                |   |                             |                            |                              | <b>≜</b> • ⊺ | lest Bistr | o Trainin   | g 🖸   🗧       |            |        |
|--|---|-----------------------------|----------------------------|------------------------------|--------------|------------|-------------|---------------|------------|--------|
| Reservations   | Have a walk-in customer?<br>reservation book! | Received a reservation rec  | quest over phone / email?  | Don't forget to add it to yo | our          | WALK-IN    |             | D RESERVAT    | ION        |        |
| 🗖 Table plan   | (<)   |                             | Thu, 28 Sep - <sup>-</sup> | Thu, 28 Sep                  |              |            |             |               |            |        |
| 🎢 Menu   |   |                             |                            |                              |              |            |             |               |            |        |
| 🐣 Guests   | There is <b>1</b> active limit conf           | igured for the selected tir | ne period                  |                              |              |            |             | Show n        | nore 🗸     |        |
| 🕲 Feedback   |   |                             |                            |                              |              | щ.         |             | - /           |            |        |
| 🗠 Reports  | All   |                             | OUpcoming                  | ⊖ Cancelled                  |              | 0          | <b>**</b> 0 | <b>H</b> 0/49 |            |        |
| 💠 Settings 👻   |   |                             |                            |                              |              |            |             |               |            |        |
| 𝔗 Integrations   |   |                             | No reservat                | tions available              |              |            |             |               |            |        |
|  | Print   |                             |                            |                              |              |            |             |               | 6          |        |
| Too many guests in house?<br>Pause online reservations | Designed by Hospitality Digital Gmb           | oH. All rights reserved.    |                            |                              | FAQ   Terms  | of use   1 | Imprint     | Data privacy  | Privacy Se | ttings |



## Und wählen Sie dann Reservierungen aus .

| <b>DISH</b> RESERVATION   |   |                              |                            |                               | 🌲 🍨 Test Bi        | stro Trainii | ng 🖸   🤅      |            |        |
|---------------------------|---|------------------------------|----------------------------|-------------------------------|--------------------|--------------|---------------|------------|--------|
| Reservations              | Have a walk-in customer reservation book! | ? Received a reservation re  | equest over phone / email? | Don't forget to add it to you | r WALK-            |              | DD RESERVAT   |            |        |
| 🛏 Table plan              |   |                              | Thu 28 Sen -               | Thu 28 Sep                    |                    |              | -             |            |        |
| 🎢 Menu                    |   |                              | mu, 20 3ep -               | 1110, 20 Sep                  |                    |              | -             |            |        |
| 🛎 Guests                  | There is <b>1</b> active limit cor        | nfigured for the selected ti | me period                  |                               |                    |              | Show n        | nore 🗸     |        |
| Seedback                  |   |                              |                            |                               |                    |              |               |            |        |
| 🗠 Reports                 | All                                       | ⊖ Completed                  |                            | ○ Cancelled                   | 0                  | <b>**</b> 0  | <b>=</b> 0/49 |            |        |
| 🌣 Settings 👻              |   |                              |                            |                               |                    |              |               |            |        |
| O Hours                   |   |                              |                            |                               |                    |              |               |            |        |
| 🖄 Reservations            |   |                              |                            |                               |                    |              |               |            |        |
| A Tables/Seats            |   |                              |                            |                               |                    |              |               |            |        |
| 🛱 Reservation limits      |   |                              |                            |                               |                    |              |               |            |        |
| <b>%</b> Offers           |   |                              |                            |                               |                    |              |               |            |        |
| ↓ Notifications           |   |                              | No reserva                 | tions available               |                    |              |               |            |        |
| 😭 Account                 |   |                              |                            |                               |                    |              |               |            |        |
| 𝔗 Integrations            | Print                                     |                              |                            |                               |                    |              |               | 6          |        |
| Too many guests in house? | Designed by Hospitality Digital Gr        | nbH. All rights reserved.    |                            | 1                             | FAQ   Terms of use | Imprint      | Data privacy  | Privacy Se | ttings |



## Sie befinden sich nun in den Einstellungen für Ihre Reservierungen.

| <b>DISH</b> RESERVATION                               |   | 🌲 🛛 Test Bistro Training 🕤 🛛 🎽 🖌 🕞   |
|---|---|--|
| Reservations  | CHANNELS  | LEAD TIME  |
| Ħ Table plan  | Through which channels would you like to receive online reservations?   | How many days in advance can a reservation be made? 365 days in advance                                  |
| <b>Ÿ1</b> Menu  |   | How much notice is needed for an online reservation?   |
| 🐣 Guests  | Online Widget Reserve with Facebook   | 2.0 hours 🔹  |
| 🕲 Feedback  | Activate now  | ADMINISTRATION   |
| 🗠 Reports   |   | Up to what group size would you like reservations to be automatically confirmed?                         |
| Settings -  | G   | 6 people 🔹   |
| Reservations  | Reserve with Google   | Would you like to allow your guests to select the area they are seated in themselves?                    |
| A Tables/Seats  |   | Yes •  |
| <ul><li>Reservation limits</li><li>% Offers</li></ul> | You don't want to receive any reservations via your DISH Website<br>anymore? With one click, you can disable the DISH Reservation in<br>DISH Website! | ENGAGEMENT   |
| ې Notifications                                       | Remove  | How many minutes/hours in advance would you like to remind your guests about their upcoming reservation? |
| Account   |   | 2.0 hours in advance   |
| 6' Integrations                                       | CAPACITY  | Would you like to receive feedback from your guests about their dining experience?                       |
| Too many guests in house?                             | What is the maximum group size for reservations via the reservation   | Yes  |



Unter der Rubrik Kanäle können Sie entscheiden, über welche Kanäle Sie Reservierungen erhalten möchten. Klicken Sie hierzu auf den dafür vorgesehenen Schalter.





Im Bereich Vorlaufzeit können Sie einstellen, wie viele Tage im Voraus eine Reservierung möglich ist und wie viel Vorlaufzeit bei einer Online-Reservierung eingehalten werden muss.





Im Administrationsbereich können Sie einstellen, ab welcher Gruppengröße Reservierungen nicht mehr automatisch bestätigt werden.





Unter der Rubrik Engagement legen Sie fest, wann ein Gast an die bevorstehende Reservierung erinnert wird und ob Sie Feedback zum Erlebnis des Gastes erhalten möchten.

| <b>DISH</b> RESERVATION   |  |  | <b>*</b> •  | Test Bistro Training 🕤 🛛                  | <u> 취</u> 분 ~ (+) |
|---------------------------|--|--|---|---|-------------------|
| Reservations              |  |  | Up to what group size would you confirmed?                      | u like reservations to be autom           | atically          |
| Ħ Table plan              | G  |  | 6 people  | ects to select the area they are          | •                 |
| 🎢 Menu                    | Reserve with Google  |  | themselves?   | ests to select the area they are          | *                 |
| 🖴 Guests                  |  |  |   |   |                   |
| Eedback                   | You don't want to receive any reser<br>anymore? With one click, you can o<br>DISH Website! | vations via your DISH Website<br>disable the DISH Reservation in | ENGAGEMENT  |   |                   |
| 🗠 Reports                 |  | Remove   | How many minutes/hours in adv<br>guests about their upcoming re | vance would you like to remind servation? | i your            |
| 💠 Settings 👻              |  |  | 2.0 hours in advance  |   | <b>•</b>          |
| () Hours                  | CAPACITY   |  | Would you like to receive feedba<br>experience?                 | ack from your guests about the            | eir dining        |
| Reservations Tables/Seats | What is the maximum group size fo widget?  | r reservations via the reservation                               | Yes   |   | •                 |
| Reservation limits        | 10 people  | •  |   |   |                   |
| % Offers                  | What is the minimum group size for widget?   | r reservations via the reservation                               | COMMUNICATE WITH YOUR   |   | WIDGET            |
| A Notifications           | 1 person   | •  | Make sure you communicate imp                                   | portant information to your gue           | ests before       |
| Account                   |  |  | they make a reservation. It will be                             | e displayed in the last step of the       | e widget.         |
| Ø Integrations            | What is the duration of a visit at you<br>A table will be marked occupied for t            | ur restaurant?<br>his period of time.                            |   |   |                   |
|                           | General setting  | 2.5 hours -  |   |   |                   |
| Too many guests in house? |  |  |   |   | 1                 |



Unter dem Punkt Kapazität können Sie Angaben zur Gruppengröße sowie verschiedene Optionen zur Reservierungsdauer vornehmen.

| <b>DISH</b> RESERVATION                                |   |  | 🜲 🔹 Test Bistro Training 🕤   | │ ╬ ╯ ଡ଼    |  |
|--|---|--|--|-------------|--|
| Reservations   | <b>CAPACITY</b><br>What is the maximum group size for res   | servations via the reservation                                     | Would you like to receive feedback from your guests about the experience?  | heir dining |  |
| 🎢 Table plan   | 10 people   | •  | COMMUNICATE WITH YOUR GUESTS IN THE ONLINE   | WIDGET      |  |
| 😩 Guests   | What is the minimum group size for res<br>widget?<br>I person   | ervations via the reservation                                      | Additional information for your guests<br>Make sure you communicate important information to your guests before        |             |  |
| Reports  | What is the duration of a visit at your re<br>A table will be marked occupied for this p                                      | staurant?<br>period of time.                                       | they make a reservation. It will be displayed in the last step of the  | he widget.  |  |
| 🗢 Settings 👻   | General setting   | 2.5 hours 👻  |  |             |  |
| <ul><li>⑦ Hours</li><li>☑ Reservations</li></ul>       | Show duration in guest confirmation   | and widget   | COVID-19 Guest Information   | h           |  |
| A Tables/Seats   | Would you like your guests to set the du  | uration of their stay?   | To record the contact details of all guests of a reservation, you of here which data should be collected in the widget | an activate |  |
| <ul> <li>Reservation limits</li> <li>Offere</li> </ul> | If you select this, your guests will be able<br>you set by selecting their own duration ir<br>service durations do not apply. | to change the default duration<br>In the widget. In this scenario, | Address  |             |  |
| ې Notifications  | No  | •  | Other guests names   |             |  |
| 希 Account  | Should customers be able to reserve in  | 15, 30, or 60 minute intervals?                                    | Other guests addresses   |             |  |
| 𝔗 Integrations   | 15 minutes  | · · · · · · · · · · · · · · · · · · ·                              | Other guests phone numbers   |             |  |
| Too many guests in house?                              | BOOVING LIMIT   |  | Vaccination Status   |             |  |



Im Abschnitt "Kommunizieren Sie mit Ihren Gästen im Online-Widget" können Sie zusätzliche Informationen anzeigen, wenn ein Gast über das Widget einen Tisch reserviert.

| <b>DISH</b> RESERVATION                                |   |  | 🌲 🔹 Test Bistro Training 🕤 🛛 🎽 🖌 🤇  |   |
|--|---|--|---|---|
|  | What is the maximum group si widget?  | ze for reservations via the reservation  | Yes   |   |
| Reservations   | 10 people   | •  |   |   |
| Ħ Table plan   | What is the minimum group siz   | e for reservations via the reservation   | COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET   |   |
| 🎢 Menu   | 1 person  | •  | Make sure you communicate important information to your guests before   |   |
| 🐣 Guests   | What is the duration of a visit a   | t your restaurant?   | they make a reservation. It will be displayed in the last step of the widget.   |   |
| e Feedback   | A table will be marked occupied   | for this period of time.   |   |   |
| 🗠 Reports  | General setting   | 2.5 hours 👻  |   |   |
| 🌣 Settings 👻   | Show duration in guest conf   | irmation and widget  | COVID-19 Guest Information  |   |
| () Hours   | Would you like your guests to s   | et the duration of their stay?   | To record the contact details of all guests of a reservation, you can activate<br>here which data should be collected in the widget |   |
| <ul> <li>Reservations</li> <li>Tables/Seats</li> </ul> | If you select this, your guests wil<br>you set by selecting their own du<br>service durations do not apply. | be able to change the default duration<br>uration in the widget. In this scenario, | Address   |   |
| <ul> <li>Reservation limits</li> </ul>                 | No  | •  | □ Other guests names  |   |
| % Offers   |   |  | Other guests addresses  |   |
| ♠ Notifications  | Should customers be able to re  | serve in 15, 30, or 60 minute intervals?   |   |   |
| 😤 Account  | 15 minutes  | •  | Other guests phone numbers  |   |
| ${\cal O}$ Integrations                                | BOOKING LIMIT   |  | Vaccination Status  |   |
| Too many guests in house?                              | Pace your guests. Set the max a interval  | amount of guests allowed to book per   |   | - |



Außerdem können Sie die COVID-19-Gästeinformationen bei Bedarf bei der Tischreservierung über das Widget obligatorisch machen. Aktivieren Sie einfach die Kontrollkästchen für die Informationen, die Sie erfassen möchten.



| <b>DISH</b> RESERVATION                |   |   | 🌲 🛛 Test Bistro Training 🕤 🛛 丸 🕞  |
|--|---|---|---|
| _                                      | What is the maximum group size for reservations via the rese<br>widget?   | Yes   | •   |
| Reservations                           | 10 people   | •   |   |
| 🎮 Table plan                           | What is the minimum group size for reservations via the rese widget?  | vation Additional informa                     | WITH YOUR GUESTS IN THE ONLINE WIDGET   |
| 🎢 Menu                                 | 1 person  | <ul> <li>Make sure you comm</li> </ul>        | nunicate important information to your guests before  |
| 🛎 Guests                               | What is the duration of a visit at your restaurant?   | they make a reservat                          | tion. It will be displayed in the last step of the widget.                                    |
| 🕲 Feedback                             | A table will be marked occupied for this period of time.  |   |   |
| 🗠 Reports                              | General setting 2.5 hours   | •   |   |
| 🗢 Settings 🗸                           | Show duration in guest confirmation and widget  | COVID-19 Guest Inf                            | formation   |
| () Hours                               | Would you like your guests to set the duration of their stay?   | To record the contact<br>here which data show | t details of all guests of a reservation, you can activate<br>auld be collected in the widget |
| Reservations     Tables/Seats          | If you select this, your guests will be able to change the default<br>you set by selecting their own duration in the widget. In this sca<br>service durations do not apply. | duration<br>nario, CAddress                   |   |
| <ul> <li>Reservation limits</li> </ul> | No  | Other guests nam                              | nes   |
| <b>%</b> Offers                        |   | Other guests add                              | dresses   |
| ↓ Notifications                        | Should customers be able to reserve in 15, 30, or 60 minute in  | ervals?                                       |   |
| 😤 Account                              | 15 minutes  |   | one numbers   |
| 𝔗 Integrations                         | BOOKING LIMIT   | Vaccination Statu                             | us  |
| Too many guests in house?              | Pace your guests. Set the max amount of guests allowed to b interval  | ook per                                       |   |



Im Abschnitt Buchungslimit können Sie eine maximale Anzahl an Gästen festlegen, die pro Intervall buchen dürfen. Verwenden Sie die Schaltfläche + Buchungslimit, um ein neues Buchungslimit festzulegen.



| <b>DISH</b> RESERVATION                |  |   |   | <b>≜</b> ® Те                  | est Bistro Training 🕤                            | <u> </u>       | •        |
|--|--|---|---|--------------------------------|--|----------------|----------|
| Reservations                           | What is the duration of a visit<br>A table will be marked occupie                                      | at your restaurant?<br>d for this period of time.                                       |   |                                |  | ie wieget.     |          |
| 🛏 Table plan                           | General setting  | 2.5 hours 🔹   |   |                                |  |                |          |
| ¶ Menu                                 | Show duration in guest cor   | firmation and widget  | COVID-19 Guest Infor                              | mation                         |  | li             |          |
| 📇 Guests                               | Would you like your guests to  | set the duration of their stay?   | To record the contact d<br>here which data should | etails of all g<br>be collecte | uests of a reservation, you c<br>d in the widget | an activate    |          |
| Feedback                               | If you select this, your guests w<br>you set by selecting their own<br>service durations do not apply. | ill be able to change the default duration<br>duration in the widget. In this scenario, | Address   |                                |  |                |          |
| 🗠 Reports                              | No   | •   | Other guests names                                | 5                              |  |                |          |
| 🗘 Settings 👻                           |  |   | Other guests address                              | sses                           |  |                |          |
| () Hours                               | Should customers be able to r  | eserve in 15, 30, or 60 minute intervals?   | Other guests phone                                | numbers                        |  |                |          |
| Reservations                           | 15 minutes   |   |   |                                |  |                |          |
| 🛱 Tables/Seats                         | DOOLANG  |   | Vaccination Status                                |                                |  |                |          |
| Reservation limits                     | BOOKING LIMIT  |   |   |                                |  |                |          |
| % Offers                               | Pace your guests. Set the max<br>interval  | amount of guests allowed to book per  |   |                                |  |                |          |
| ♠ Notifications                        | + Booking limit  |   |   |                                |  |                |          |
| 😭 Account                              |  |   |   |                                |  |                |          |
| ${oldsymbol \mathscr{O}}$ Integrations |  |   |   |                                |  | SAVE           |          |
| Too many guests in house?              | Designed by Hospitality Digital GmbH. All  | rights reserved.  | FA  | AQ   Terms (                   | of use   Imprint   Data privad                   | cy   Privacy S | Settings |



Nachdem Sie die Einstellungen angepasst haben, klicken Sie auf SPEICHERN, um die Änderungen zu übernehmen.

| DISH RESERVATION                                    |   |  | ٠                           | <ul> <li>Test Bistro Training </li> </ul>               | <u> </u>         |        |
|---|---|--|-----------------------------|---|------------------|--------|
| Reservations Table plan                             | What is the duration of a visit at your<br>A table will be marked occupied for thi<br>General setting   | restaurant?<br>s period of time.<br>2.5 hours  |                             |   | ne maget.        |        |
| 🎢 Menu  | Show duration in guest confirmation   | on and widget  | COVID-19 Guest Informat     | <b>:ion</b><br>Is of all quests of a reservation, you ( | can activate     |        |
| <ul><li>Guests</li><li>Feedback</li></ul>           | Would you like your guests to set the<br>If you select this, your guests will be ab<br>you set by selecting their own duration<br>service durations do not apply. | duration of their stay?<br>le to change the default duration<br>in the widget. In this scenario, | here which data should be o | collected in the widget                                 |                  |        |
| 🗠 Reports   | No  | -  | Other guests names          |   |                  |        |
| Settings -  | Should customers be able to reserve i   | n 15, 30, or 60 minute intervals?  | Other guests addresses      | 1   |                  |        |
| Reservations  | 15 minutes  | •  | Other guests phone nur      | mbers   |                  |        |
| ♣ Tables/Seats ★ Reservation limits                 | BOOKING LIMIT   |  | Vaccination Status          |   |                  |        |
| % Offers<br>Ф Notifications                         | Pace your guests. Set the max amour<br>interval<br>+ Booking limit  | t of guests allowed to book per  |                             |   |                  |        |
| <ul> <li>Account</li> <li>𝒞 Integrations</li> </ul> |   |  |                             |   | SAVE             |        |
| oo many guests in house?                            | Designed by Hospitality Digital GmbH. All rights res  | erved.   | FAQ                         | Terms of use   Imprint   Data priva                     | icy   Privacy Se | ttings |



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Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie Ihre Reservierungseinstellung en verwalten.







Scannen, um zum interaktiven Player zu gelangen