



Bienvenido al panel de **reservas de DISH**. En este tutorial, le mostramos cómo administrar la configuración de su reserva.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is **1** active limit configured for the selected time period **Show more**

All Completed Upcoming Cancelled **0** **0** **0/49**

No reservations available

Print

Too many guests in house? Pause online reservations

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Primero, ve a **Configuración** en el menú de tu izquierda.

The screenshot displays the DISH RESERVATION administration interface. On the left, a dark sidebar menu contains several options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with an orange box), and Integrations. The main content area features a teal banner with a message about walk-in customers and two buttons: WALK-IN and ADD RESERVATION. Below this is a date range selector set to 'Thu, 28 Sep - Thu, 28 Sep'. A status message indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. A filter bar shows 'All' selected, along with 'Completed', 'Upcoming', and 'Cancelled' options, and summary statistics for calendar, guests, and tables. The main content area is currently empty, displaying 'No reservations available' with a magnifying glass icon. At the bottom, there is a 'Print' button, a help icon, and footer text including 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Y luego seleccione **Reservas** .

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is **1** active limit configured for the selected time period **Show more**

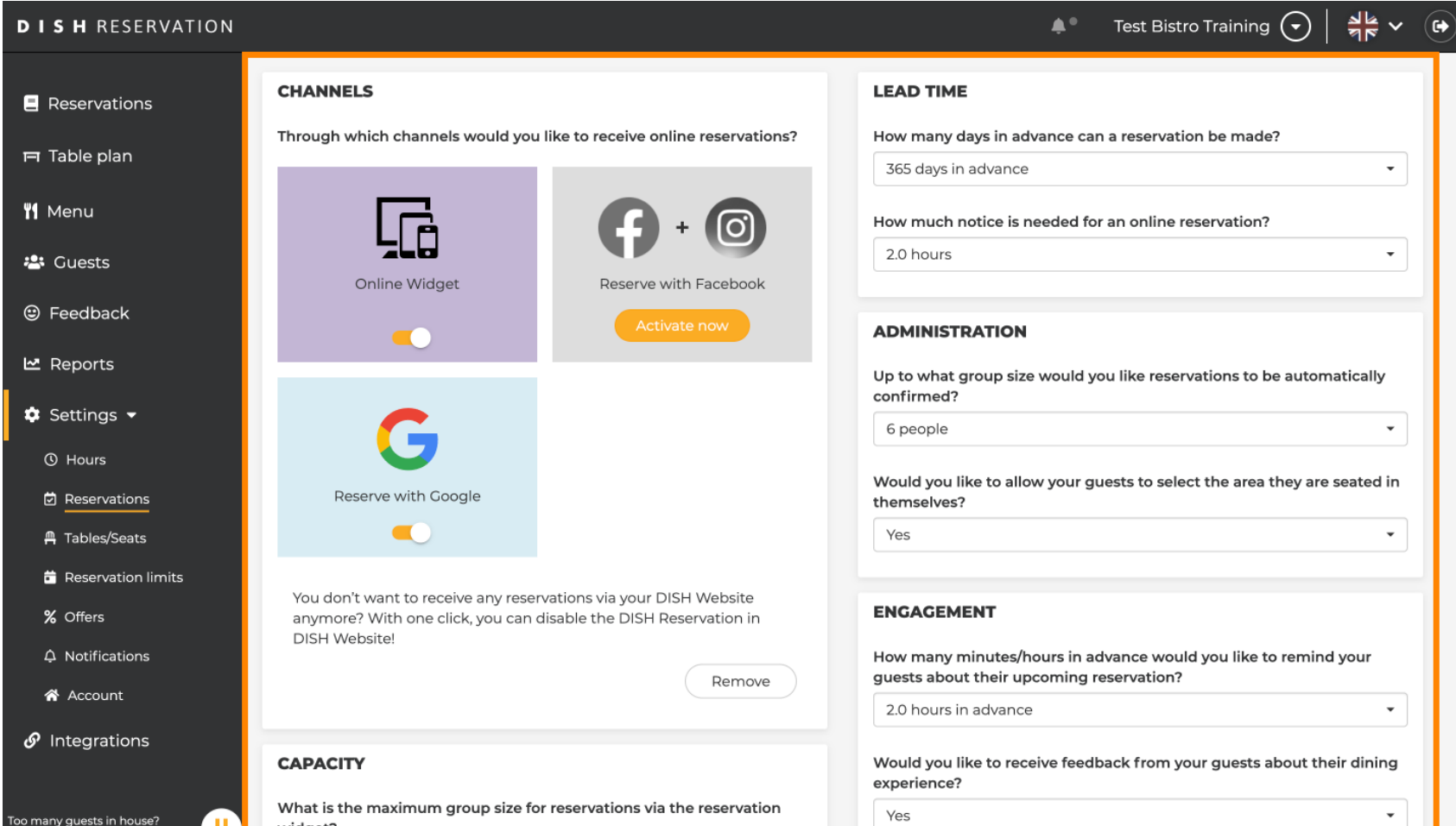
All Completed Upcoming Cancelled **0** **0** **0/49**

No reservations available

Print

Designed by Hospitality Digital GmbH. All rights reserved. **FAQ** | **Terms of use** | **Imprint** | **Data privacy** | **Privacy Settings**

 Ahora estás en la **configuración** de tus reservas.



The screenshot displays the DISH Reservation administration interface. The top navigation bar includes the DISH logo, the text "DISH RESERVATION", and user information "Test Bistro Training" with a language selector (UK flag) and a refresh icon. A dark sidebar on the left contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted), Hours, Reservations (underlined), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. A notification at the bottom left of the sidebar reads "Too many guests in house?".

The main content area is divided into several sections:

- CHANNELS:** A heading followed by the question "Through which channels would you like to receive online reservations?". It features three cards: "Online Widget" (purple background, toggle switch is on), "Reserve with Facebook" (grey background, "Activate now" button), and "Reserve with Google" (light blue background, toggle switch is on). Below these cards is a note: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button.
- LEAD TIME:** Contains two dropdown menus: "How many days in advance can a reservation be made?" (set to "365 days in advance") and "How much notice is needed for an online reservation?" (set to "2.0 hours").
- ADMINISTRATION:** Contains two dropdown menus: "Up to what group size would you like reservations to be automatically confirmed?" (set to "6 people") and "Would you like to allow your guests to select the area they are seated in themselves?" (set to "Yes").
- ENGAGEMENT:** Contains two dropdown menus: "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" (set to "2.0 hours in advance") and "Would you like to receive feedback from your guests about their dining experience?" (set to "Yes").

En el apartado canales podrás decidir a través de qué canales quieres recibir reservas. Para hacerlo, haga clic en el **interrupción** designado .

The screenshot displays the DISH Reservation administration interface. On the left is a dark sidebar with navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. At the bottom of the sidebar, a notification reads "Too many guests in house?".

The main content area is titled "CHANNELS" and asks, "Through which channels would you like to receive online reservations?". It features three channel options:

- Online Widget:** Represented by a purple box with a smartphone icon and a toggle switch that is currently turned off.
- Reserve with Facebook:** Represented by a grey box with Facebook and Instagram icons and an "Activate now" button.
- Reserve with Google:** Represented by a light blue box with the Google logo and a toggle switch that is currently turned on. This toggle switch is highlighted with an orange square.

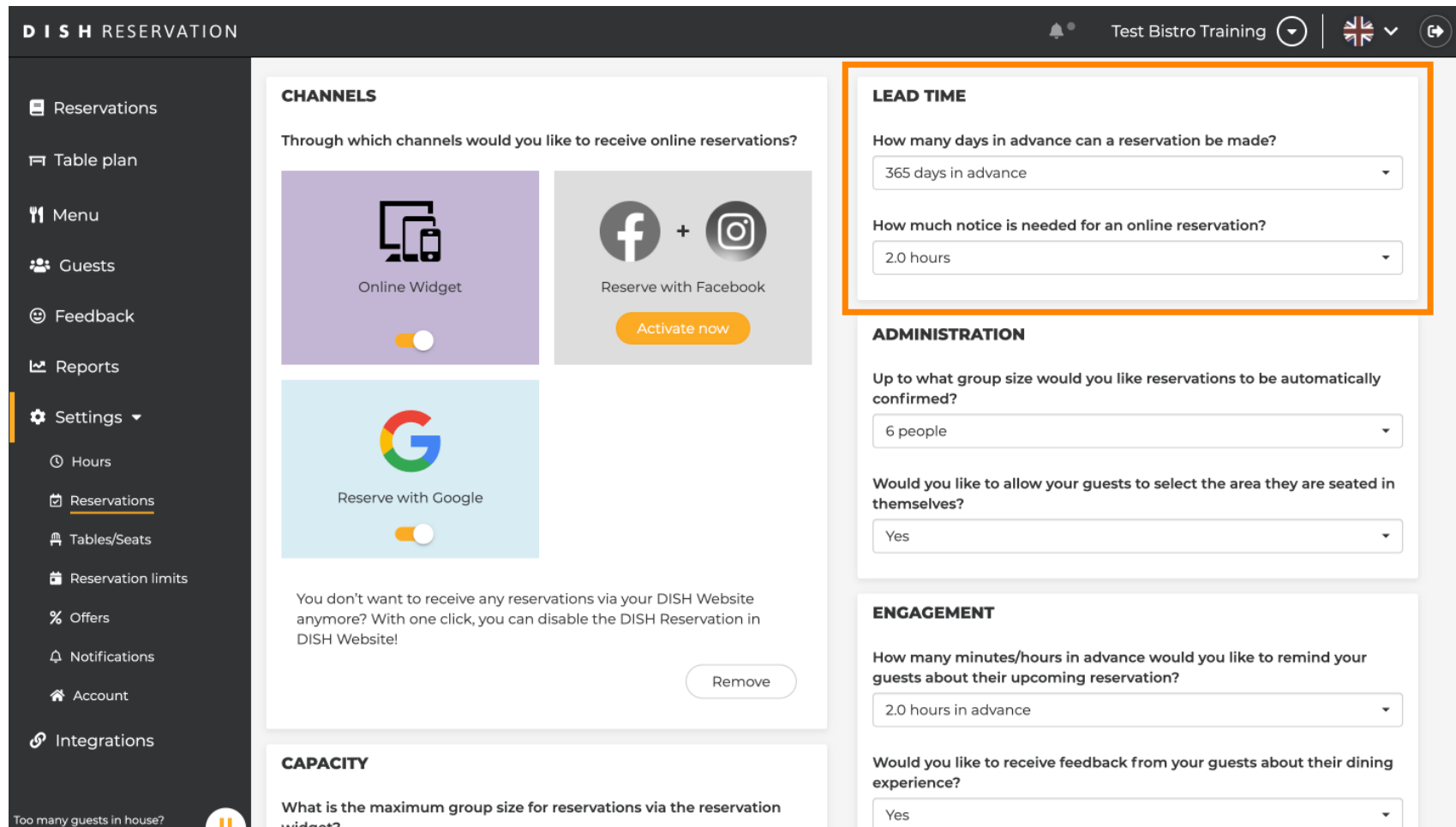
Below the "Reserve with Google" option, there is a note: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button.

Other sections visible on the right include:

- LEAD TIME:** "How many days in advance can a reservation be made?" (365 days in advance) and "How much notice is needed for an online reservation?" (2.0 hours).
- ADMINISTRATION:** "Up to what group size would you like reservations to be automatically confirmed?" (6 people) and "Would you like to allow your guests to select the area they are seated in themselves?" (Yes).
- ENGAGEMENT:** "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" (2.0 hours in advance) and "Would you like to receive feedback from your guests about their dining experience?" (Yes).



El apartado **Lead Time** te permite configurar con cuántos días de antelación se puede realizar una reserva y con cuánto tiempo de antelación se necesita para una reserva online.



The screenshot shows the DISH Reservation administration interface. The top navigation bar includes the DISH logo, the text 'DISH RESERVATION', and user information 'Test Bistro Training' with a dropdown menu, a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections: 'CHANNELS' with options for 'Online Widget' (toggle on), 'Reserve with Facebook' (with 'Activate now' button), and 'Reserve with Google' (toggle on); 'CAPACITY' with a question about maximum group size; and 'LEAD TIME' (highlighted with an orange border) with two dropdown menus: 'How many days in advance can a reservation be made?' (set to '365 days in advance') and 'How much notice is needed for an online reservation?' (set to '2.0 hours'). Below 'LEAD TIME' is the 'ADMINISTRATION' section with 'Up to what group size would you like reservations to be automatically confirmed?' (set to '6 people') and 'Would you like to allow your guests to select the area they are seated in themselves?' (set to 'Yes'). The 'ENGAGEMENT' section includes 'How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?' (set to '2.0 hours in advance') and 'Would you like to receive feedback from your guests about their dining experience?' (set to 'Yes'). A bottom status bar shows 'Too many guests in house?' and a pause icon.

En la **sección de administración**, puedes ajustar en qué tamaño de grupo las reservas ya no se confirmarán automáticamente.

The screenshot shows the DISH Reservation administration interface. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- CHANNELS:** Includes 'Online Widget' (toggle on), 'Reserve with Facebook' (toggle on, 'Activate now' button), and 'Reserve with Google' (toggle on). A note at the bottom says: 'You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!' with a 'Remove' button.
- LEAD TIME:** 'How many days in advance can a reservation be made?' (365 days in advance), 'How much notice is needed for an online reservation?' (2.0 hours).
- ADMINISTRATION (highlighted with an orange box):** 'Up to what group size would you like reservations to be automatically confirmed?' (6 people), 'Would you like to allow your guests to select the area they are seated in themselves?' (Yes).
- ENGAGEMENT:** 'How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?' (2.0 hours in advance), 'Would you like to receive feedback from your guests about their dining experience?' (Yes).

At the bottom left, there is a notification: 'Too many guests in house?' with a pause icon.

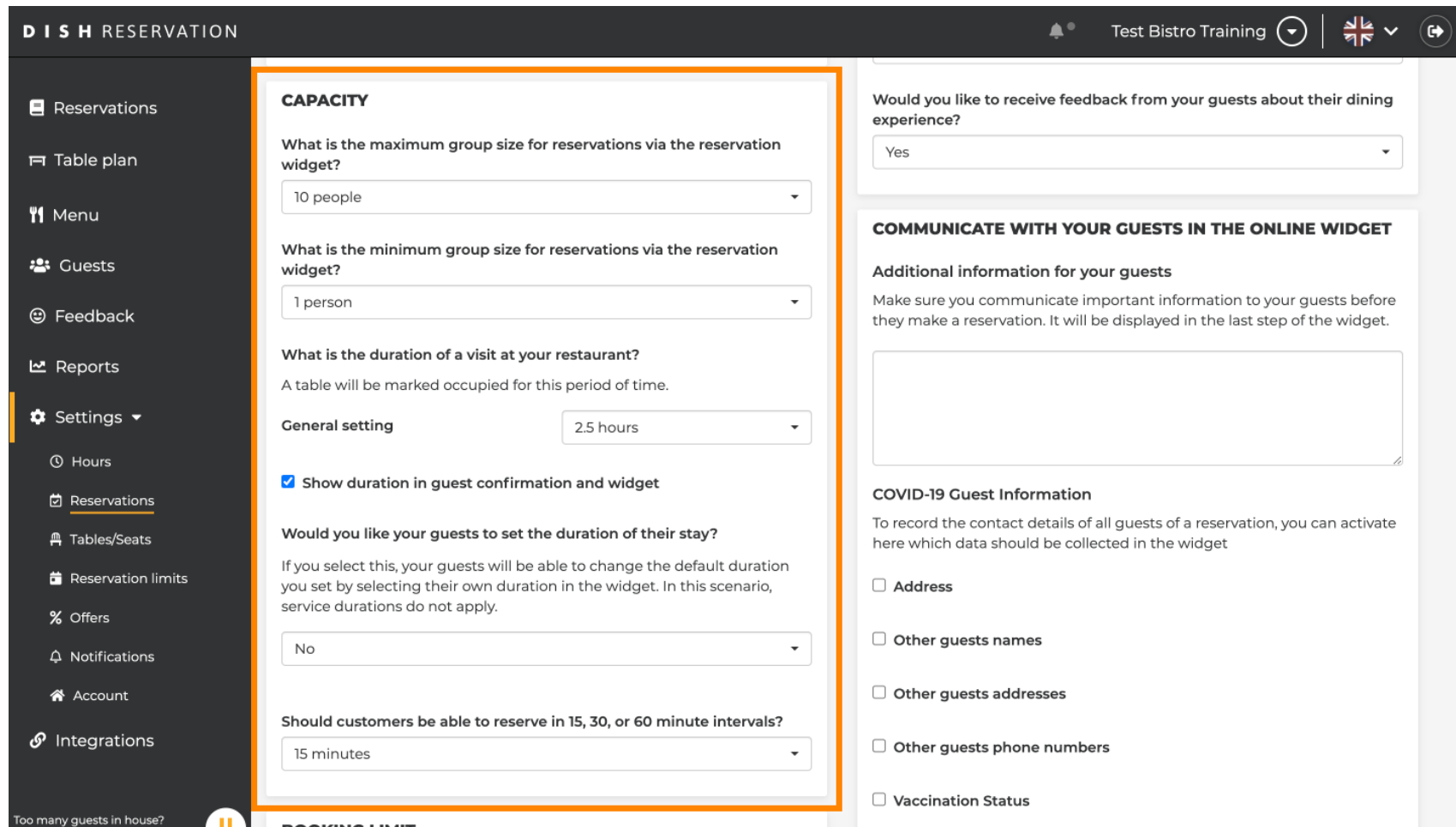


En la sección **Participación**, configura cuándo se le recordará a un huésped sobre la próxima reserva y si desea recibir comentarios del huésped sobre la experiencia.

The screenshot shows the DISH Reservation administration interface. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations (sub-item), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- Google Reserve with Google:** A section with the Google logo and a toggle switch. Below it, text reads: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button.
- CAPACITY:**
 - What is the maximum group size for reservations via the reservation widget? (10 people)
 - What is the minimum group size for reservations via the reservation widget? (1 person)
 - What is the duration of a visit at your restaurant? (2.5 hours)
- ENGAGEMENT (highlighted with an orange border):**
 - Up to what group size would you like reservations to be automatically confirmed? (6 people)
 - Would you like to allow your guests to select the area they are seated in themselves? (Yes)
 - How many minutes/hours in advance would you like to remind your guests about their upcoming reservation? (2.0 hours in advance)
 - Would you like to receive feedback from your guests about their dining experience? (Yes)
- COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET:**
 - Additional information for your guests: Make sure you communicate important information to your guests before they make a reservation. It will be displayed in the last step of the widget.

En el apartado de **capacidad**, podrás ajustar detalles sobre el tamaño del grupo y varias opciones sobre la duración de las reservas.



The screenshot shows the DISH Reservation admin panel. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'CAPACITY' and contains the following settings:

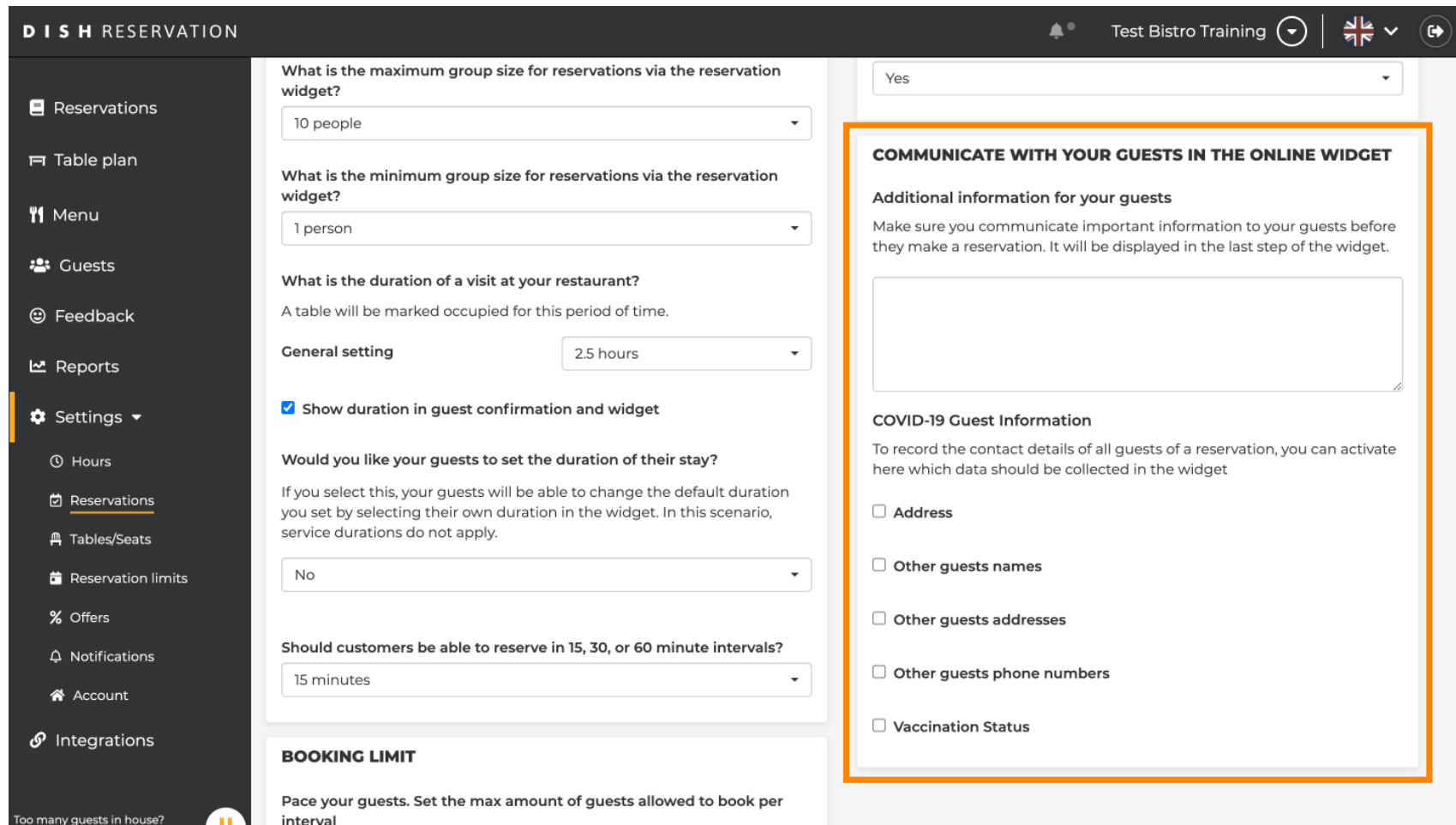
- What is the maximum group size for reservations via the reservation widget?** (Dropdown menu: 10 people)
- What is the minimum group size for reservations via the reservation widget?** (Dropdown menu: 1 person)
- What is the duration of a visit at your restaurant?** (Text: A table will be marked occupied for this period of time. General setting: 2.5 hours)
- Show duration in guest confirmation and widget**
- Would you like your guests to set the duration of their stay?** (Text: If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply. Dropdown menu: No)
- Should customers be able to reserve in 15, 30, or 60 minute intervals?** (Dropdown menu: 15 minutes)

Other sections visible on the right include:

- Would you like to receive feedback from your guests about their dining experience?** (Dropdown menu: Yes)
- COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET**
 - Additional information for your guests** (Text: Make sure you communicate important information to your guests before they make a reservation. It will be displayed in the last step of the widget. Text area)
 - COVID-19 Guest Information** (Text: To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget)
 - Address
 - Other guests names
 - Other guests addresses
 - Other guests phone numbers
 - Vaccination Status



En la sección **comunicarse con sus invitados en el widget en línea**, puede mostrar información adicional cuando un huésped reserva una mesa a través del widget.



The screenshot shows the DISH RESERVATION administration interface. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations (highlighted), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- Reservation widget settings:**
 - Maximum group size: 10 people
 - Minimum group size: 1 person
 - Duration of a visit: 2.5 hours (General setting)
 - Show duration in guest confirmation and widget
 - Would you like your guests to set the duration of their stay? No
 - Should customers be able to reserve in 15, 30, or 60 minute intervals? 15 minutes
- BOOKING LIMIT:** Pace your guests. Set the max amount of guests allowed to book per interval.
- COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET:** (Highlighted with an orange border)
 - Additional information for your guests:** Make sure you communicate important information to your guests before they make a reservation. It will be displayed in the last step of the widget. (Includes a text input area)
 - COVID-19 Guest Information:** To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget.
 - Address
 - Other guests names
 - Other guests addresses
 - Other guests phone numbers
 - Vaccination Status



Además, puedes hacer que la información del huésped COVID-19 sea obligatoria al reservar una mesa a través del widget si es necesario. Simplemente marque las **casillas** de la información que desea recopilar.

The screenshot displays the DISH Reservation administration interface. The top navigation bar includes the DISH logo, the text 'DISH RESERVATION', and user information 'Test Bistro Training' with a dropdown menu and a language selector (UK flag). A left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- Reservation Widget Settings:**
 - 'What is the maximum group size for reservations via the reservation widget?' is set to '10 people'.
 - 'What is the minimum group size for reservations via the reservation widget?' is set to '1 person'.
 - 'What is the duration of a visit at your restaurant?' is set to '2.5 hours'. A note states: 'A table will be marked occupied for this period of time.'
 - 'General setting' is set to '2.5 hours'.
 - 'Show duration in guest confirmation and widget' is checked.
 - 'Would you like your guests to set the duration of their stay?' is set to 'No'. A note explains: 'If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.'
 - 'Should customers be able to reserve in 15, 30, or 60 minute intervals?' is set to '15 minutes'.
- BOOKING LIMIT:**

Pace your guests. Set the max amount of guests allowed to book per interval
- COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET:**
 - 'Additional information for your guests': A text area for providing important information to guests before they make a reservation.
 - 'COVID-19 Guest Information': A section to activate data collection for guest contact details. A list of options is shown, with the first three items highlighted by an orange box:
 - Address
 - Other guests names
 - Other guests addresses
 - Other guests phone numbers
 - Vaccination Status



La sección Límite de reservas te permite establecer una cantidad máxima de huéspedes permitidos para reservar por intervalo. Utilice el **botón + Límite de reserva** para configurar un nuevo límite de reserva.

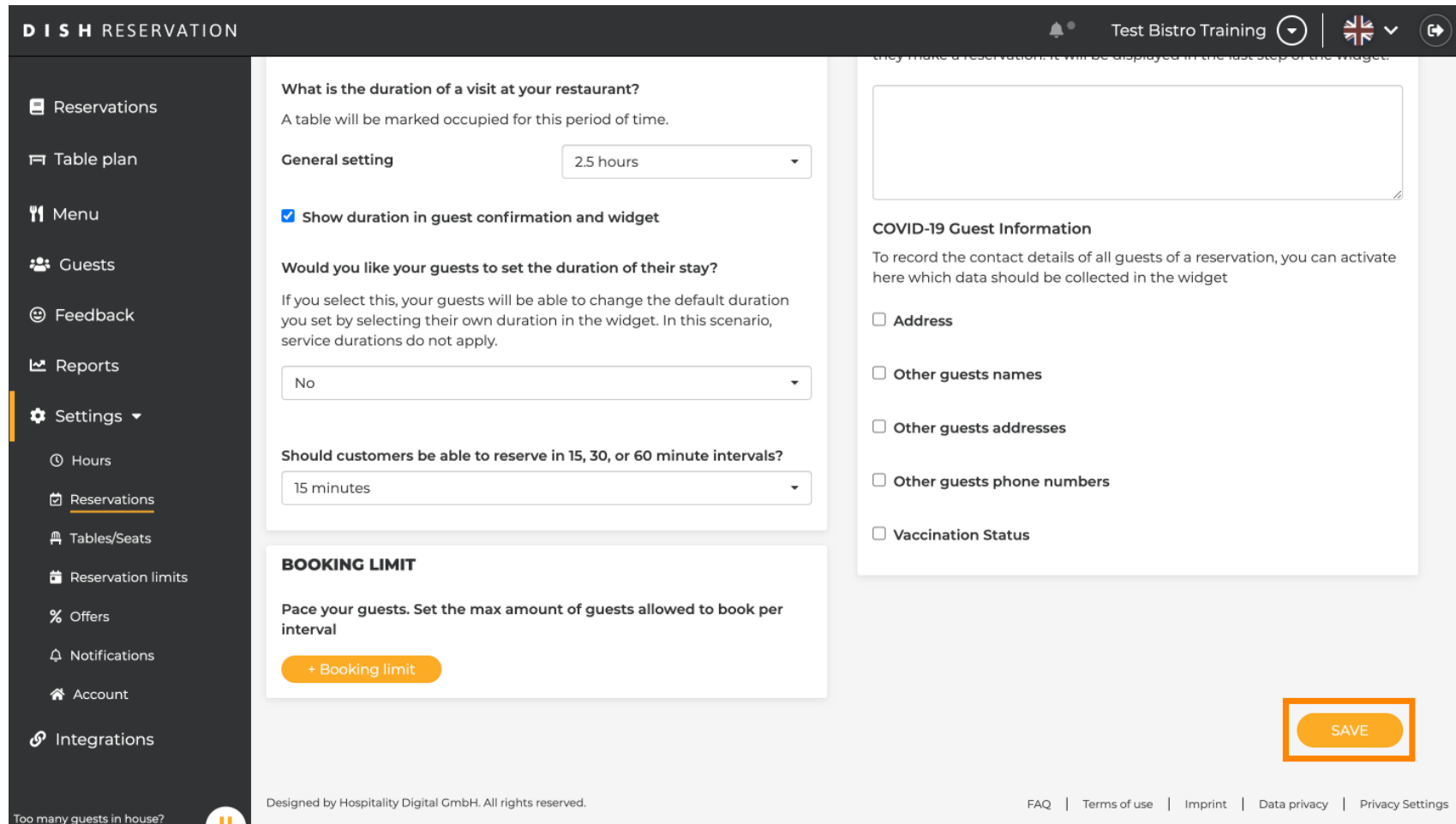
The screenshot shows the 'Settings' page for 'Reservations' in the DISH system. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'DISH RESERVATION' and includes the following sections:

- What is the duration of a visit at your restaurant?**
A table will be marked occupied for this period of time.
General setting: 2.5 hours (dropdown)
 Show duration in guest confirmation and widget
- Would you like your guests to set the duration of their stay?**
If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.
No (dropdown)
- Should customers be able to reserve in 15, 30, or 60 minute intervals?**
15 minutes (dropdown)
- BOOKING LIMIT**
Pace your guests. Set the max amount of guests allowed to book per interval.
+ Booking limit (button)
- COVID-19 Guest Information**
To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget.
 Address
 Other guests names
 Other guests addresses
 Other guests phone numbers
 Vaccination Status

At the bottom right, there is a 'SAVE' button. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'. A notification at the bottom left says 'Too many guests in house?' with a pause icon.



Una vez que haya ajustado la configuración, haga clic en **GUARDAR** para aplicar los cambios.



The screenshot shows the 'Settings' section of the DISH RESERVATION administration panel. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- What is the duration of a visit at your restaurant?**
 - A table will be marked occupied for this period of time.
 - General setting:** 2.5 hours (dropdown menu)
 - Show duration in guest confirmation and widget
 - Would you like your guests to set the duration of their stay?**
 - If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.
 - No (dropdown menu)
 - Should customers be able to reserve in 15, 30, or 60 minute intervals?**
 - 15 minutes (dropdown menu)
- BOOKING LIMIT**
 - Pace your guests. Set the max amount of guests allowed to book per interval
 - + Booking limit (button)
- COVID-19 Guest Information**
 - To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget
 - Address
 - Other guests names
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 - Other guests phone numbers
 - Vaccination Status

At the bottom right, there is a prominent orange **SAVE** button. The footer includes the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Eso es todo. Ha completado el tutorial y ahora sabe cómo administrar la configuración de su reserva.

The screenshot displays the DISH RESERVATION administration interface. The top navigation bar includes the logo, the text "DISH RESERVATION", and user information "Test Bistro Training" with a language selector (UK flag) and a refresh icon. A dark sidebar on the left contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. At the bottom of the sidebar, a notification reads "Too many guests in house?".

The main content area is divided into four sections:

- CHANNELS:** Titled "Through which channels would you like to receive online reservations?". It features three options: "Online Widget" (purple background, toggle on), "Reserve with Facebook" (grey background, "Activate now" button), and "Reserve with Google" (light blue background, toggle on). Below these is a note: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button.
- LEAD TIME:** Contains two dropdown menus. The first is "How many days in advance can a reservation be made?" set to "365 days in advance". The second is "How much notice is needed for an online reservation?" set to "2.0 hours".
- ADMINISTRATION:** Contains two dropdown menus. The first is "Up to what group size would you like reservations to be automatically confirmed?" set to "6 people". The second is "Would you like to allow your guests to select the area they are seated in themselves?" set to "Yes".
- ENGAGEMENT:** Contains two dropdown menus. The first is "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" set to "2.0 hours in advance". The second is "Would you like to receive feedback from your guests about their dining experience?" set to "Yes".

At the bottom of the main content area, the **CAPACITY** section is partially visible, starting with the question "What is the maximum group size for reservations via the reservation widget?".



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