



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to add and adjust opening hours.

The screenshot shows the DISH Reservation dashboard. At the top, the header includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', and a language selector set to 'GB'. A teal banner at the top right contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' with 'WALK-IN' and 'ADD RESERVATION' buttons. Below this is a date range selector for 'Mon, 2 Oct - Mon, 2 Oct'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. Filter tabs include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for calendar, guests, and tables. The main content area shows 'No reservations available' with a magnifying glass icon. A 'Print' button is at the bottom left, and a help icon is at the bottom right. The footer contains a status message 'Too many guests in house? Pause online reservations', a copyright notice 'Designed by Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.

First, go to **Settings** on the menu to your left.

**DISH RESERVATION** Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Mon, 2 Oct - Mon, 2 Oct

There is 1 active limit configured for the selected time period [Show more](#)

All  Completed  Upcoming  Cancelled [0](#) [0](#) [0/37](#)

No reservations available

Print

Too many guests in house? Pause online reservations

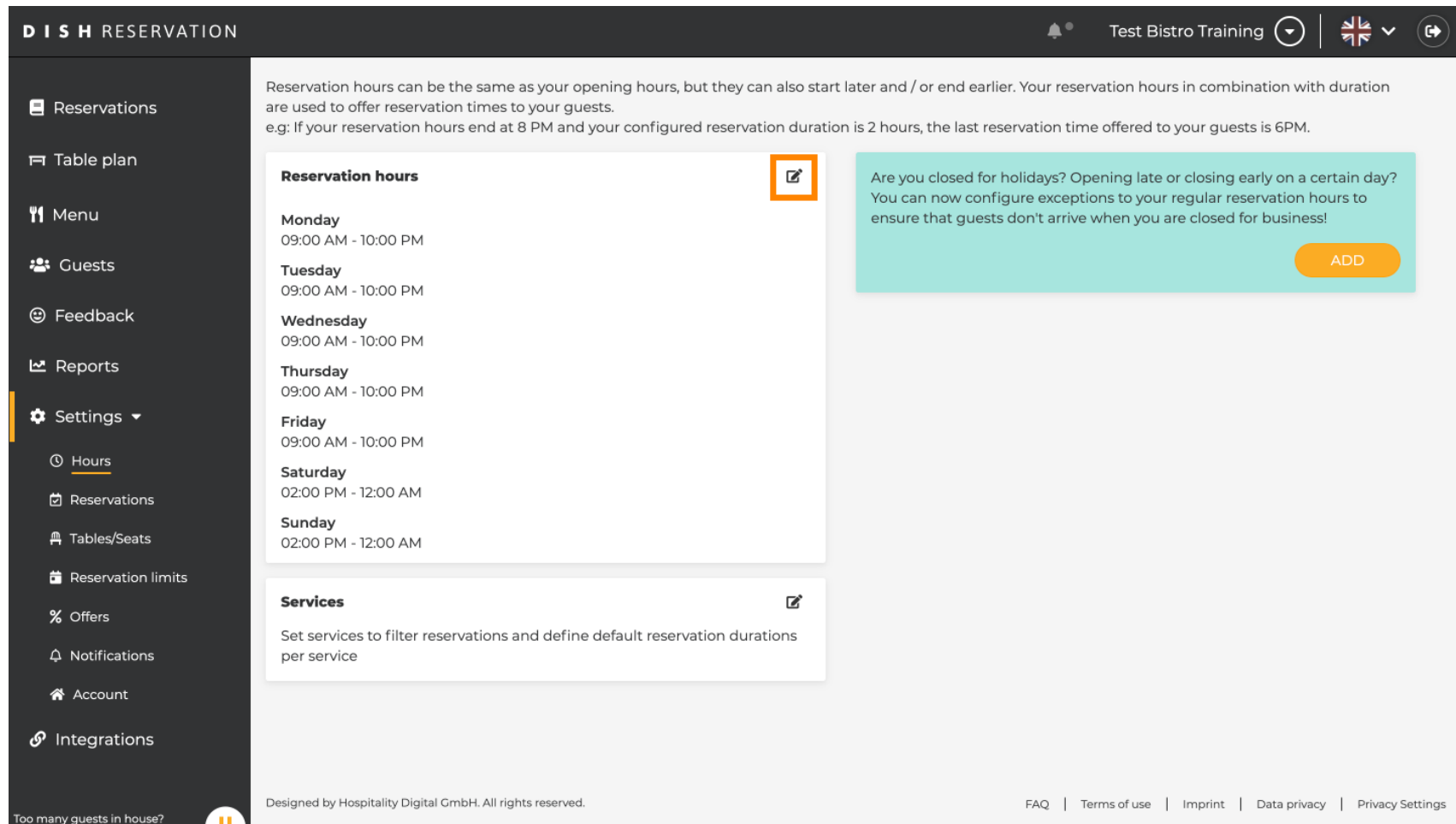
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And then select **Hours**.

The screenshot displays the DISH Reservation management interface. The top navigation bar includes the 'DISH RESERVATION' logo, a user profile for 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (with a dropdown arrow), **Hours** (highlighted with an orange box), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector showing 'Mon, 2 Oct - Mon, 2 Oct'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. Filter options include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled'. Summary statistics show 0 reservations, 0 guests, and 0/37 tables. The main content area displays 'No reservations available' with an icon of a person looking through binoculars. A 'Print' button is located at the bottom left of the main area. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'. A yellow question mark icon is in the bottom right corner.



You are now in the overview of your reservation hours. To edit the reservation hours, click on the corresponding **editing icon**.



**DISH RESERVATION** | Test Bistro Training | [Language: UK] | [Logout]

- Reservations
- Table plan
- Menu
- Guests
- Feedback
- Reports
- Settings
  - Hours**
  - Reservations
  - Tables/Seats
  - Reservation limits
  - Offers
  - Notifications
  - Account
  - Integrations

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.  
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

**Reservation hours** [Editing icon]

**Monday**  
09:00 AM - 10:00 PM

**Tuesday**  
09:00 AM - 10:00 PM

**Wednesday**  
09:00 AM - 10:00 PM

**Thursday**  
09:00 AM - 10:00 PM

**Friday**  
09:00 AM - 10:00 PM

**Saturday**  
02:00 PM - 12:00 AM

**Sunday**  
02:00 PM - 12:00 AM

**Services** [Editing icon]

Set services to filter reservations and define default reservation durations per service

Are you closed for holidays? Opening late or closing early on a certain day? You can now configure exceptions to your regular reservation hours to ensure that guests don't arrive when you are closed for business!

[ADD](#)

Too many guests in house? [Pause icon]

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You now are able to adjust your already existing reservation hours as well as delete them.

The screenshot displays the DISH Reservation management interface. The top navigation bar includes the DISH logo, the text "DISH RESERVATION", a notification bell, the user name "Test Bistro Training", a language selector (UK flag), and a refresh icon. A left sidebar menu lists various settings: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area features a header with explanatory text: "Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests. e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM." Below this is a "Back" button and a prompt: "Tell us when you would like to accept reservations." Two reservation hour entries are shown, each with a "Day(s)" dropdown, a "Time" field, and a delete icon (X). The first entry is for "Mon, Tue, Wed, Thu, Fri" from "09 : 00 am" to "10 : 00 pm". The second entry is for "Sat, Sun" from "02 : 00 pm" to "12 : 00 am". Below these entries is a dashed border box containing the text "Would you like to add more days?" and an "Add" button. At the bottom right of the main area is a prominent orange "SAVE" button. The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and a row of links: "FAQ | Terms of use | Imprint | Data privacy | Privacy Settings". A bottom status bar shows "Too many guests in house?" and a pause icon.



And add new hours too.

**DISH RESERVATION** Test Bistro Training

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.  
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Back

Tell us when you would like to accept reservations.

Day(s)	Time
Mon, Tue, Wed, Thu, Fri	09 : 00 am - 10 : 00 pm
Sat, Sun	02 : 00 pm - 12 : 00 am

Would you like to add more days?

Add

SAVE

Too many guests in house?

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Once you are finished editing, click on **SAVE** to apply your changes.

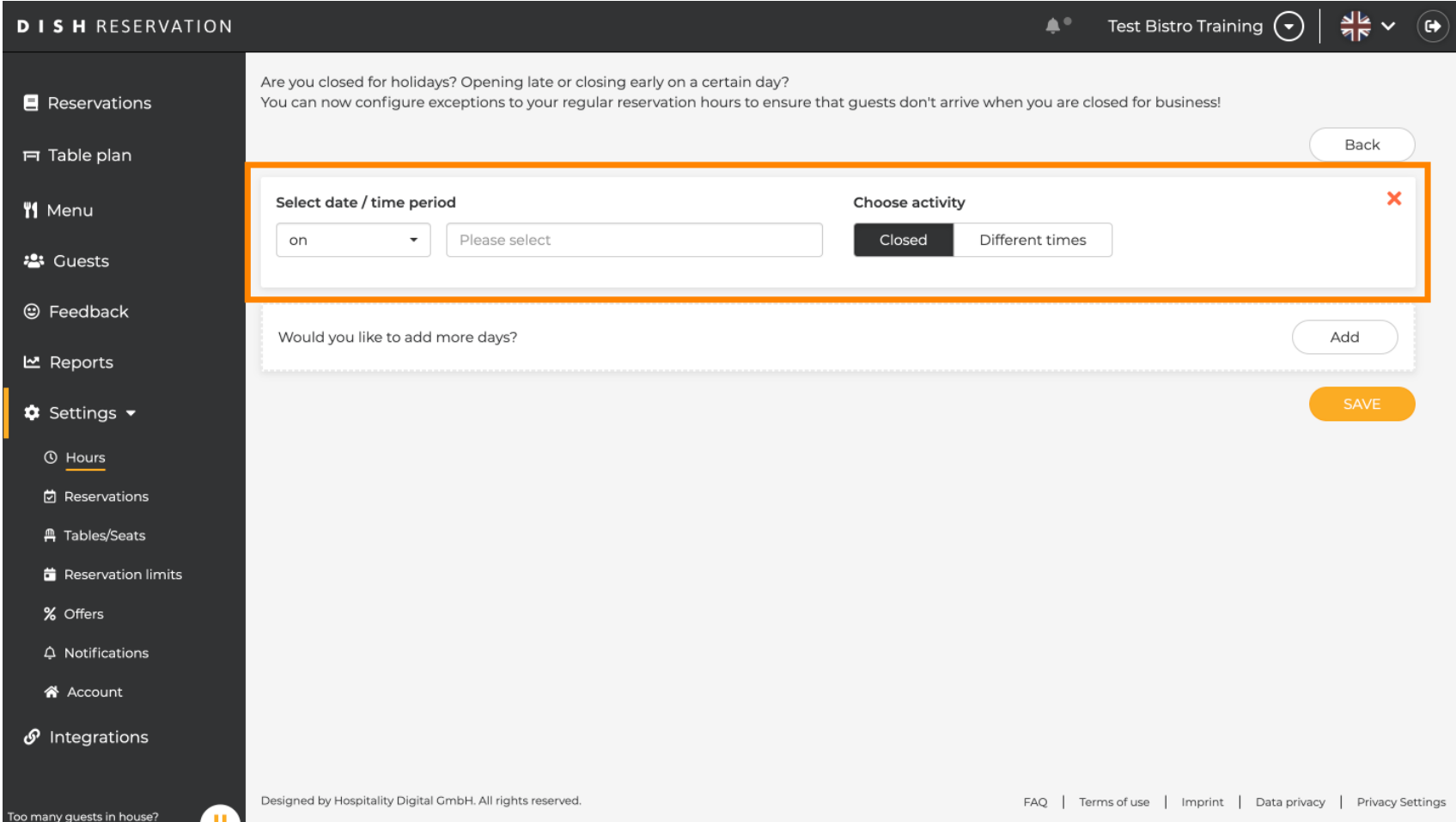
The screenshot shows the DISH Reservation settings page for 'Test Bistro Training'. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area has a header with the text: 'Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests. e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.' Below this is a 'Back' button. The main section is titled 'Tell us when you would like to accept reservations.' and contains two rows of configuration. The first row is for 'Day(s)' 'Mon, Tue, Wed, Thu, Fri' and 'Time' '09 : 00 am - 10 : 00 pm'. The second row is for 'Day(s)' 'Sat, Sun' and 'Time' '02 : 00 pm - 12 : 00 am'. Each row has a '+' button to add more days and a trash icon to remove the row. Below the rows is a dashed box containing the text 'Would you like to add more days?' and an 'Add' button. At the bottom right, a 'SAVE' button is highlighted with an orange border. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'. A notification at the bottom left says 'Too many guests in house?' with a pause icon.

To add exceptions to your regular hours, click on **ADD**.

The screenshot shows the DISH Reservation management interface. The top navigation bar includes the DISH logo, the text 'DISH RESERVATION', a notification bell, the user name 'Test Bistro Training', a language dropdown menu (currently set to UK), and a refresh icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area features a dark header with the text: 'Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests. e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.' Below this, there are two main sections: 'Reservation hours' and 'Services'. The 'Reservation hours' section lists the following hours: Monday (09:00 AM - 10:00 PM), Tuesday (09:00 AM - 10:00 PM), Wednesday (09:00 AM - 10:00 PM), Thursday (09:00 AM - 10:00 PM), Friday (09:00 AM - 10:00 PM), Saturday (02:00 PM - 12:00 AM), and Sunday (02:00 PM - 12:00 AM). The 'Services' section has the text: 'Set services to filter reservations and define default reservation durations per service'. To the right of the 'Reservation hours' section, there is a light blue callout box with the text: 'Are you closed for holidays? Opening late or closing early on a certain day? You can now configure exceptions to your regular reservation hours to ensure that guests don't arrive when you are closed for business!' and an orange 'ADD' button. At the bottom of the page, there is a footer with the text: 'Designed by Hospitality Digital GmbH. All rights reserved.' and a list of links: 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'. A small notification in the bottom left corner says 'Too many guests in house?' with a pause icon.



 You can now add exceptions for times you're closed or have different opening hours.



The screenshot shows the DISH Reservation settings page. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled "Are you closed for holidays? Opening late or closing early on a certain day?" and includes a "Back" button. A highlighted form section for adding exceptions contains a "Select date / time period" field with a dropdown menu showing "on" and a "Please select" input field, and a "Choose activity" section with "Closed" and "Different times" buttons. Below this is a dashed border box with the text "Would you like to add more days?" and an "Add" button. A "SAVE" button is located at the bottom right of the form area. The footer includes the text "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings". A notification at the bottom left says "Too many guests in house?" with a pause icon.

To first set whether the exception is a specific date or a time period, use the corresponding **drop-down menu**.

The screenshot shows the DISH Reservation settings page. The left sidebar contains a navigation menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled "Are you closed for holidays? Opening late or closing early on a certain day?" and includes a "Back" button. Below this is a form with two sections: "Select date / time period" and "Choose activity". The "Select date / time period" section has a dropdown menu with "on" selected, which is highlighted with an orange box, and a "Please select" input field. The "Choose activity" section has two buttons: "Closed" (selected) and "Different times". Below the form is a dashed box asking "Would you like to add more days?" with an "Add" button. At the bottom right is a "SAVE" button. The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".

Then set the **date** for the exception.

The screenshot shows the DISH Reservation settings page. The left sidebar contains a navigation menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled "Are you closed for holidays? Opening late or closing early on a certain day?" and includes a "Back" button. Below this is a form with two sections: "Select date / time period" and "Choose activity". The "Select date / time period" section has a dropdown menu with "on" selected and a text input field containing "Please select", which is highlighted with an orange border. The "Choose activity" section has two buttons: "Closed" (selected) and "Different times". Below the form is a dashed border box with the text "Would you like to add more days?" and an "Add" button. At the bottom right of the main content area is a large orange "SAVE" button. The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings. A notification at the bottom left says "Too many guests in house?" with a pause icon.



And whether your establishment is closed or has different times during your chosen date, by using the corresponding **control**.

The screenshot shows the DISH Reservation settings page. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled "Are you closed for holidays? Opening late or closing early on a certain day?" and includes a "Back" button. Below this is a form with two sections: "Select date / time period" and "Choose activity". The "Choose activity" section has two buttons: "Closed" and "Different times", with "Closed" highlighted by an orange box. Below the form is a dashed box asking "Would you like to add more days?" with an "Add" button. At the bottom right is a "SAVE" button. The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".

If you want to add more exceptions, simply click on **Add**.

**DISH RESERVATION** Test Bistro Training

Are you closed for holidays? Opening late or closing early on a certain day?  
You can now configure exceptions to your regular reservation hours to ensure that guests don't arrive when you are closed for business!

Back

Select date / time period Choose activity

on Please select Closed Different times

Would you like to add more days? **Add**

SAVE

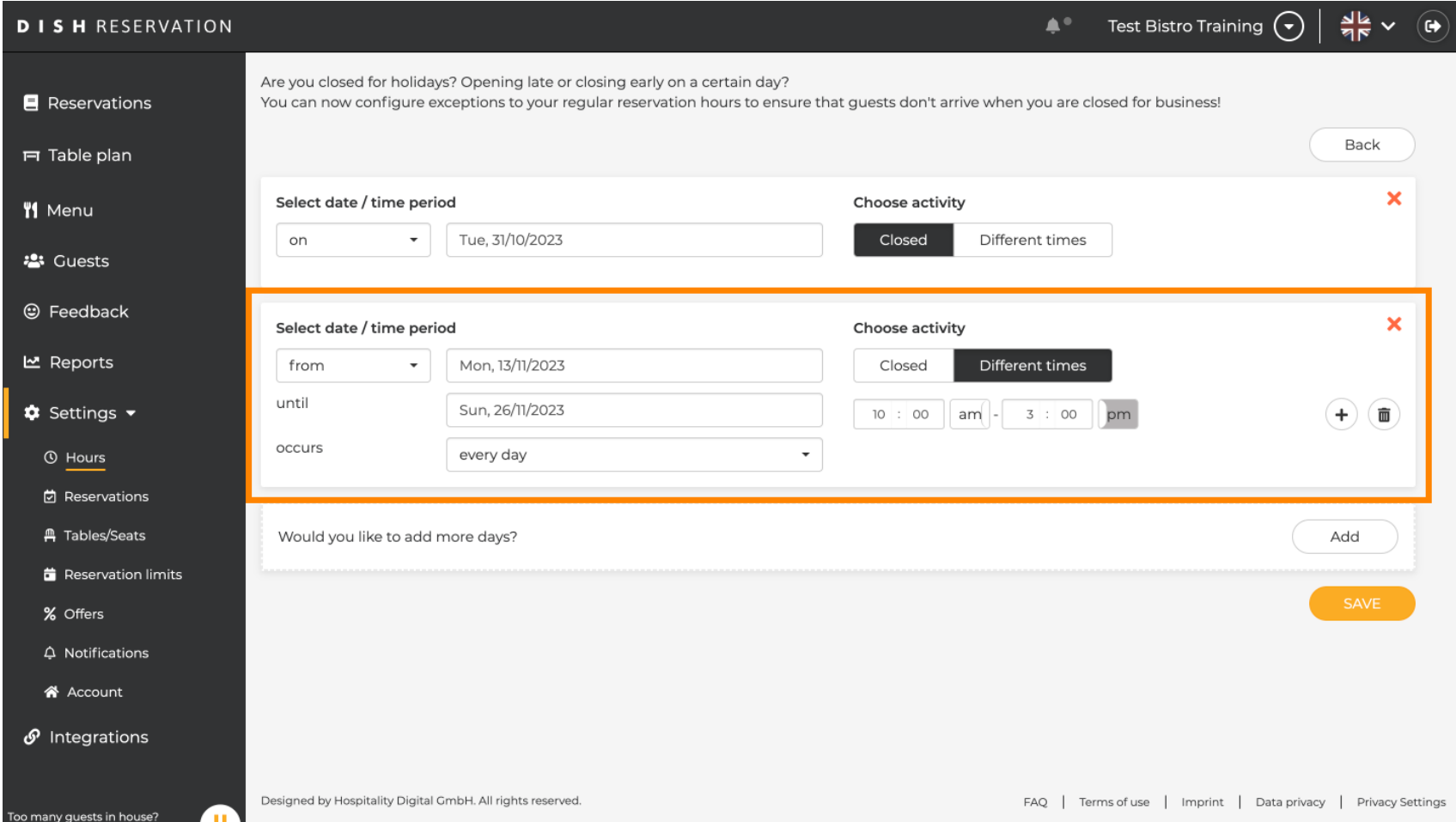
Settings ▾

- Hours
- Reservations
- Tables/Seats
- Reservation limits
- Offers
- Notifications
- Account
- Integrations

Too many guests in house?

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 This is an example for a chosen time period with different opening hours.



The screenshot displays the DISH Reservation settings interface. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled "Are you closed for holidays? Opening late or closing early on a certain day? You can now configure exceptions to your regular reservation hours to ensure that guests don't arrive when you are closed for business!". It features a "Back" button and a "Select date / time period" section with a dropdown set to "on" and a date field for "Tue, 31/10/2023". The "Choose activity" section has "Closed" selected. Below this, a highlighted box shows a configuration for "Different times" with a date range from "Mon, 13/11/2023" to "Sun, 26/11/2023", occurring "every day", and a time range from "10 : 00 am" to "3 : 00 pm". There are "Add" and "SAVE" buttons at the bottom. The footer includes "Designed by Hospitality Digital GmbH. All rights reserved." and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



For a time period, you have to choose in what interval the chosen activity reoccurs. **Example: Every day during a chosen period, your opening hours will be different from your regular hours.**

The screenshot shows the 'DISH RESERVATION' settings page. On the left is a dark sidebar with navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'Are you closed for holidays? Opening late or closing early on a certain day? You can now configure exceptions to your regular reservation hours to ensure that guests don't arrive when you are closed for business!'. It features a 'Back' button and two configuration cards. The first card is for a specific date: 'on Tue, 31/10/2023' with 'Closed' selected under 'Choose activity'. The second card is for a date range: 'from Mon, 13/11/2023 until Sun, 26/11/2023' with 'Different times' selected and a time range of '10 : 00 am - 3 : 00 pm'. The 'occurs' dropdown is set to 'every day' and is highlighted with an orange border. Below the cards is an 'Add' button for more days and a 'SAVE' button. The footer contains copyright information and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.

Once you added your exceptions, click on **SAVE** to apply your changes.

The screenshot shows the 'DISH RESERVATION' interface for 'Test Bistro Training'. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'Are you closed for holidays? Opening late or closing early on a certain day?' and includes a 'Back' button. Two exception cards are visible. The first card is for 'Tue, 31/10/2023' with 'Closed' activity. The second card is for 'Mon, 13/11/2023' to 'Sun, 26/11/2023' with 'Different times' activity (10:00 am to 3:00 pm) and 'occurs every day'. Below the cards is an 'Add' button and a 'SAVE' button (highlighted with an orange border). The footer contains 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.





To set up certain hours for your services, click on the corresponding **editing icon**.

**DISH RESERVATION** Test Bistro Training

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.  
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Reservation hours	Exceptional hours
<b>Monday</b> 09:00 AM - 10:00 PM	<b>Tue, 31/10/2023</b> closed
<b>Tuesday</b> 09:00 AM - 10:00 PM	<b>Mon, 13/11/2023 - Sun, 26/11/2023</b> 10:00 AM - 03:00 PM
<b>Wednesday</b> 09:00 AM - 10:00 PM	
<b>Thursday</b> 09:00 AM - 10:00 PM	
<b>Friday</b> 09:00 AM - 10:00 PM	
<b>Saturday</b> 02:00 PM - 12:00 AM	
<b>Sunday</b> 02:00 PM - 12:00 AM	

**Services**

Set services to filter reservations and define default reservation durations per service

Changes successfully saved



Click on **Add** to add new service hours.

The screenshot shows the DISH Reservation interface. The top navigation bar includes the logo, the text 'DISH RESERVATION', a notification bell, the user name 'Test Bistro Training', a language dropdown menu (currently set to 'GB'), and a refresh icon. A dark sidebar on the left contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area has a heading 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).' Below this is a dashed border box containing the text 'Would you like to add more days?' and an 'Add' button, which is highlighted with an orange border. To the right of this box is a 'Back' button. Below the dashed box is a 'SAVE' button. At the bottom left, there is a notification 'Too many guests in house?' with a pause icon. At the bottom right, there is a footer with the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Then select the **days**, **time** and the specific **service** for your new service hours.

**DISH RESERVATION** Test Bistro Training

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

**Day(s)** Mon, Tue, Wed, Thu, Fri

**Time** 12 : 00 am - 3 : 00 pm Lunch

Would you like to add more days? Add

SAVE

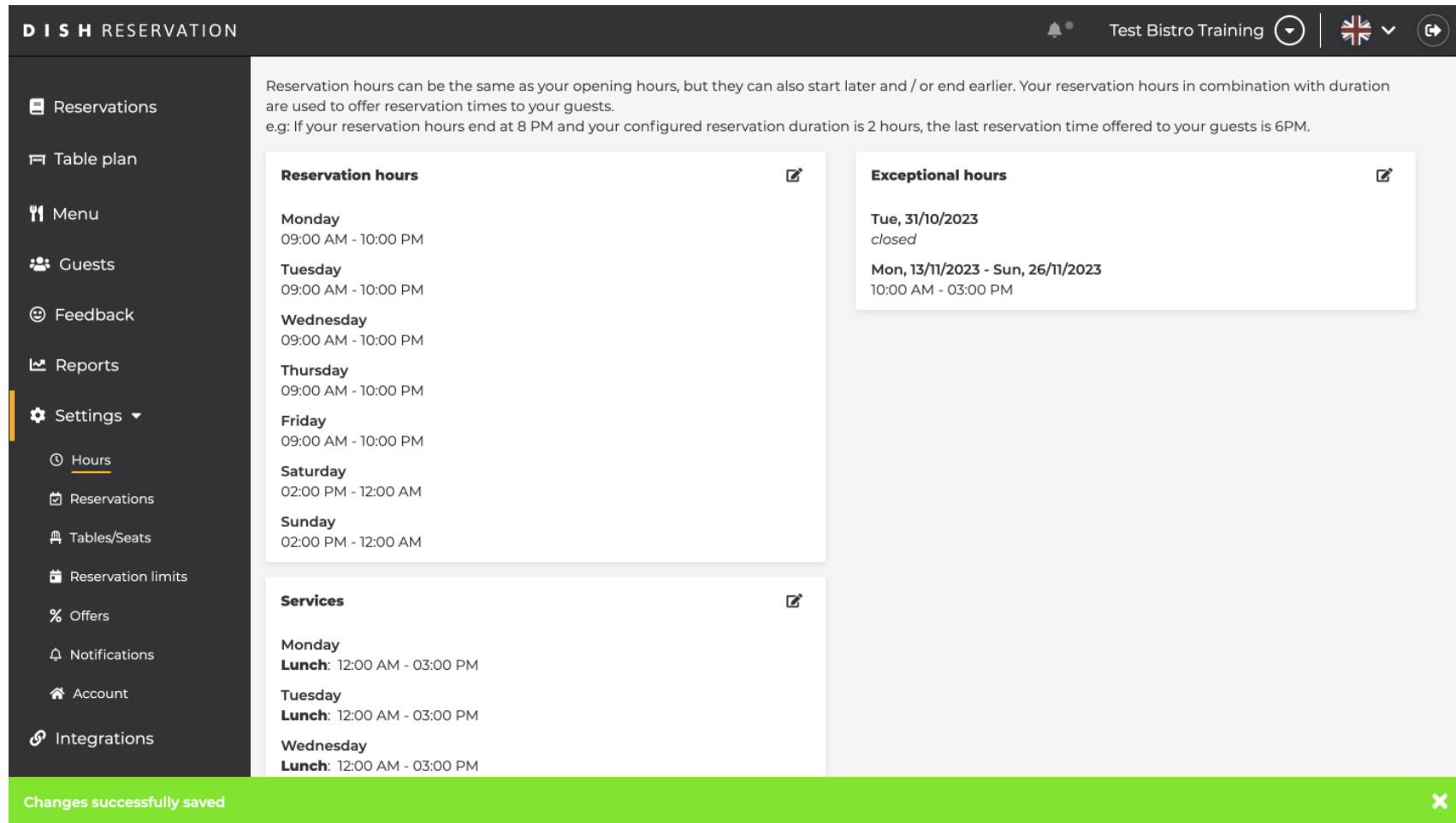
Designed by Hospitality Digital GmbH. All rights reserved. FAQ | Terms of use | Imprint | Data privacy | Privacy Settings

Once you're finished, click on **SAVE** to apply your changes.

The screenshot shows the DISH Reservation settings interface. The top navigation bar includes the DISH logo, the text 'DISH RESERVATION', and user information 'Test Bistro Training' with a dropdown arrow, a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with a gear icon and a dropdown arrow), Hours (highlighted with a clock icon), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area has a heading 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).' Below this is a 'Back' button. The main configuration area is titled 'Day(s)' and 'Time'. The 'Day(s)' dropdown is set to 'Mon, Tue, Wed, Thu, Fri'. The 'Time' section shows '12 : 00 am' and '3 : 00 pm' with a 'Lunch' service dropdown. There are '+' and trash icons next to the time selection. Below the configuration is a dashed box containing the text 'Would you like to add more days?' and an 'Add' button. A prominent orange-bordered 'SAVE' button is located at the bottom right of the configuration area. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'. A notification at the bottom left says 'Too many guests in house?' with a pause icon.



That's it. You have completed the tutorial and now know how to add and adjust opening hours.



**DISH RESERVATION** Test Bistro Training

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.  
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Reservation hours	Exceptional hours
<b>Monday</b> 09:00 AM - 10:00 PM <b>Tuesday</b> 09:00 AM - 10:00 PM <b>Wednesday</b> 09:00 AM - 10:00 PM <b>Thursday</b> 09:00 AM - 10:00 PM <b>Friday</b> 09:00 AM - 10:00 PM <b>Saturday</b> 02:00 PM - 12:00 AM <b>Sunday</b> 02:00 PM - 12:00 AM	<b>Tue, 31/10/2023</b> <i>closed</i> <b>Mon, 13/11/2023 - Sun, 26/11/2023</b> 10:00 AM - 03:00 PM

Services
<b>Monday</b> <b>Lunch:</b> 12:00 AM - 03:00 PM <b>Tuesday</b> <b>Lunch:</b> 12:00 AM - 03:00 PM <b>Wednesday</b> <b>Lunch:</b> 12:00 AM - 03:00 PM

Changes successfully saved



Scan to go to the interactive player