

Bienvenue sur le tableau de bord de DISH Reservation. Dans ce tutoriel, nous vous montrons comment modifier le statut de vos réservations.

DISH RESERVATION		🌲 🛛 Test Bistro Training 🕤 🛛 🎽 🎽 🍽							
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to reservation book!	Your WALK-IN ADD RESERVATION							
🍽 Table plan	Wed, 27 Sep - Wed, 27 Sep								
🎁 Menu 🏜 Guests	There is 1 active limit configured for the selected time period	Show more 🗸							
③ Feedback		# a a b a b a b b b b b b b b b b							
🗠 Reports	○ All ○ Completed	☑ 0 🚟 0 🛱 0/49							
 Settings - Integrations 									
	No reservations available								
	Print	8							
Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ Terms of use Imprint Data privacy Privacy Settings							



Lorsque le menu Réservations est sélectionné, vous voyez un aperçu de vos réservations.

DISH RESERVATION		≜ ● Test	Bistro Traini	ng 🕤 📲	(v ()	
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!			DD RESERVATIO	N	
Ħ Table plan						
🎢 Menu	Wed, 27 Sep - Wed, 27 Sep				>	
🐣 Guests	There is 1 active limit configured for the selected time period			Show mor	re 🗸	
🙂 Feedback						
🗠 Reports	○ All ○ Completed		0 🚢 0	H 0/49		
🔹 Settings 👻						
	No reservations available					
	Print				0	
Too many guests in house? Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	AQ Terms of us	e Imprint	Data privacy P	Privacy Setting:	S



En utilisant le menu déroulant, vous pouvez soit annuler une réservation, soit la marquer comme arrivée.

DISH RESERVATION		🌲 🔹 Test Bistro Training 🕤 🛛 🎽 🖌 🕞
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!	ur WALK-IN ADD RESERVATION
🍽 lable plan	Wed, 27 Sep - Wed, 27 Sep	
🛎 Guests	There is 1 active limit configured for the selected time period	Show more 🗸
 Feedback Reports 	○ All ○ Completed	🖸 1 😩 2 📼 1/49
🗘 Settings 🗸	Wed, 27/09/2023	
𝔗 Integrations	05:45 PM Doe, John 2 guest(s) 1 (BAR) Print	Confirmed Cancel reservation Arrived
Too many guests in house? Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ Terms of use Imprint Data privacy Privacy Setting



Lorsque vous annulez une réservation, vous avez la possibilité d'informer le client de l'annulation.





• Vous pouvez laisser un message facultatif au client.

DISH RESERVATION			Test Bistro Training 🕤 🛛 🎽 🗸 🔅	
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to you reservation book!	ur	WALK-IN ADD RESERVATION	
म्न Table plan 🎢 Menu	Mon, 2 Oct - Mon, 2 Oct Image: Content of the services		~	
🚢 Guests	There is 1 active limit configured for the selected time period	_	Show more 🗸	
🙂 Feedback	Please confirm your action			
🗠 Reports	Optional message (will be sent to the customer via email)		💆 1 😤 2 🥅 1/37	
🏟 Settings 👻	Mon, 02/10/2023	5		
${\cal O}$ Integrations	02:45 PM	t)	ზ Confirmed ✔	
	Print			
Too many guests in house? Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ	Terms of use Imprint Data privacy Privacy Setting	s



Et décidez si vous souhaitez informer votre client de l'annulation ou non.

DISH RESERVATION		* •	Test Bistro Training	シ⊙│ᢤ⊭∽	
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to yo reservation book!	ur	WALK-IN ADI	D RESERVATION	
🎞 Table plan					
🎢 Menu	Mon, 2 Oct - Mon, 2 Oct All services			~	
📇 Guests	There is 1 active limit configured for the selected time period	_		Show more 🗸	
Feedback	Please confirm your action	-			
ピ Reports	Optional message (will be sent to the customer via email)		1 😤 2	FF 1/37	
🌣 Settings 👻	Mon, 02/10/2023	8			
${\cal O}$ Integrations	02:45 PM	t)	X Con	firmed 🗸	
	Print				
				6	?
Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ	Terms of use Imprint D	Data privacy Privacy	Settings



Enfin, confirmez l'annulation en cliquant sur Annuler la réservation .

DISH RESERVATION		* •	Test Bistro Training 🕤 ᆀ보 🗸 🕞
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to you reservation book!	r	
🎮 Table plan			
🎢 Menu	Mon, 2 Oct - Mon, 2 Oct Image: Content of the services		~
🚢 Guests	There is 1 active limit configured for the selected time period		Show more 🗸
Seedback	Please confirm your action		
🗠 Reports	Optional message (will be sent to the customer via email)	l	🗹 1 😬 2 🥅 1/37
🏟 Settings 👻	Mon, 02/10/2023		
${ { $	02:45 PM Cancel reservation Cancel reservation	t)	℃ Confirmed ℃
	Print		
Too many guests in house?			?
Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ	Terms of use Imprint Data privacy Privacy Settings



Puisqu'une réservation sans rendez-vous n'est pas une réservation à venir, pour voir toutes vos réservations, vous devez les filtrer différemment. Pour ce faire, utilisez les sélections proposées.

DISH RESERVATION		* °	Test Bist	ro Training			
Reservations	Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to yo reservation book!	our	WALK-IN	AD	D RESERVA		
Ħ Table plan							
🍴 Menu	Wed, 27 Sep - Wed, 27 Sep						
🛎 Guests	There is 1 active limit configured for the selected time period				Show r	nore 🗸	
Feedback							
🗠 Reports	○ All ○ Completed		Ö 1	2	F 1/49		
🌣 Settings 👻	Wed, 27/09/2023						
${\cal O}$ Integrations	05:45 PM Doe, John 2 guest(s) 1 (BAR)			Cor	nfirmed	~	
	Print						
Too many guests in house? Pause online reservations	Designed by Hospitality Digital GmbH. All rights reserved.	FAQ	Terms of use	Imprint	Data privacy	Privacy Set	ttings



Selon votre sélection, vos réservations seront filtrées. En cliquant sur une réservation, vous pourrez toujours consulter des informations complémentaires et la modifier.

DISH RESERVATION					* •	Test Bist	tro Training 🕤	<u> </u>	
Reservations	Have a walk-i reservation b	n customer? Received a reserv ook!	ation request over phone / ema	il? Don't forget t	o add it to your	WALK-IN	I ADD RESER	VATION	
🛏 Table plan									
🎢 Menu			Wed, 27 Se	o - Wed, 27 Sep					
🐣 Guests	There is 1 act	tive limit configured for the sele	ected time period				Sho	w more 🗸	
Feedback									
🗠 Reports		All Complete	d Opcoming	⊖ Cano	celled	7 3	₽ 7 = 3/4	9	
🌣 Settings 👻	Wed. 27/09/202	23							_
${\cal O}$ Integrations	03:23 PM	Walkin		3 guest(s)	1-2 (Restaurant)	8	Done	~	
	50% discount	on cocktails							
							END RESER	VATION	
	03:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Confirmed	~	
	50% discount	on cocktails							
	Your guests s	eem to be running late. Would	you like to send them a reserv	ation reminder?			RE	MIND	
Too many guests in house?								SHOW	
	05:45 DM	Doe John		2 aupet/cl	1 (RAD)		· · ·		



Si une table est terminée, vous pouvez mettre fin à cette réservation spécifique en cliquant sur TERMINER LA RÉSERVATION .

DISH RESERVATION					* *	Test Bist	ro Training	$\odot \mid c$		•
Reservations	All			⊖ Canc	elled	Ö 3	* 7	= 3/49		
🛏 Table plan	Wed, 27/09/2023									
🍴 Menu	03:23 PM	Walkin		3 guest(s)	1-2 (Restaurant)	6	Done	e	~	
📇 Guests	50% discount on cock	tails								
🕲 Feedback							END	RESERVAT	ION	
🗠 Reports	03:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Conf	irmed	~	
🌣 Settings 👻	50% discount on cock	tails								
${\cal S}$ Integrations	Your guests seem to b	pe running late. Would you like	e to send them a reserva	tion reminder?				REMII	ND	
						A	RRIVED	NO SH	low	
	05:45 PM	Doe, John		2 guest(s)	1 (BAR)		Conf	irmed	~	
	05:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Cano	celled		
	Print								?	
Pause online reservations	Designed by Hospitality Digita	I GmbH. All rights reserved.			FAQ Te	erms of use	Imprint Di	ata privacy	Privacy Set	ttings



Pour une réservation à venir, vous pouvez la marquer comme arrivée ou non. Cliquez simplement sur le bouton correspondant .

DISH RESERVATION					* *	Test Bist	ro Training 🕤	<u> </u>	
Reservations	All	⊖ Completed		⊖ Cano	celled	7 3	₽ 7 = 3/4	9	
🎮 Table plan	Wed, 27/09/2023								
🎢 Menu	03:23 PM	Walkin		3 guest(s)	1-2 (Restaurant)	8	Done	~	
📇 Guests	50% discount on cock	tails							
Feedback							END RESERV	ATION	
🗠 Reports	03:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Confirmed	~	
🌣 Settings 👻	50% discount on cock	tails							
𝚱 Integrations	Your guests seem to b	be running late. Would you like	e to send them a reserva	tion reminder?			RE		
						A	RRIVED	SHOW	
	05:45 PM	Doe, John		2 guest(s)	1 (BAR)		Confirmed	~	
	05:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Cancelled		
	Print							6	5
Pause online reservations	Designed by Hospitality Digita	I GmbH. All rights reserved.			FAQ	Terms of use	Imprint Data privacy	Privacy Se	ettings



Si le client n'est pas à l'heure, vous pouvez lui envoyer un rappel en utilisant le bouton « RAPPEL » . Remarque : si vous avez ajouté la réservation manuellement, vous devez indiquer une adresse e-mail ou un numéro de téléphone.



DISH RESERVATION					* *	Test Bistr	ro Training 🕤	<u> </u>	
Reservations	All			⊖ Cano	celled	7 3	₩ 7 〒3/49)	
🛏 Table plan	Wed, 27/09/2023								
🎢 Menu	03:23 PM	Walkin		3 guest(s)	1-2 (Restaurant)	6	Done	~	
🐣 Guests	50% discount on cock	tails							
🕲 Feedback							END RESERV	ATION	
🗠 Reports	03:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Confirmed	~	
🌣 Settings 👻	50% discount on cock	tails							
${\cal S}$ Integrations	Your guests seem to b	be running late. Would you like	e to send them a reserva	tion reminder?			REN		
						AF	RRIVED	SHOW	
	05:45 PM	Doe, John		2 guest(s)	1 (BAR)		Confirmed	~	
	05:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Cancelled		
	Print							6	
Too many guests in house? Pause online reservations	Designed by Hospitality Digita	I GmbH. All rights reserved.			FAQ Te	erms of use	Imprint Data privacy	Privacy Se	ettings



Voilà. Vous avez terminé le tutoriel et savez maintenant comment ajuster le statut de vos réservations.

DISH RESERVATION					* °	Test Bist	ro Training 🧲) 쉐 ~		
Reservations	Have a walk-in custor reservation book!	ner? Received a reservation re	o add it to your	WALK-IN	ADD RE	SERVATION				
🍽 Table plan		Wed 27 Sep - Wed 27 Sep								
🎢 Menu			weu, 27 Sep	- wed, 27 Sep						
🚢 Guests	There is 1 active limit	There is 1 active limit configured for the selected time period								
Feedback										
🗠 Reports	All			⊖ Cano	celled	7 3	2 7 E	3/49		
🌣 Settings 👻	Wed, 27/09/2023									
${ { $	03:23 PM	Walkin		3 guest(s)	1-2 (Restaurant)	6	Done	~		
	50% discount on cock	tails								
							END RE	SERVATION		
	03:45 PM	Doe, Jane		2 guest(s)	L1 (Lounge)		Confirm	ed 🗸		
	50% discount on cock	tails								
	Your guests seem to	be running late. Would you like	e to send them a reserva	tion reminder?				REMIND		
Too many quests in house?						A		NO SHOW		
Pause online reservations	05:45 DM	Doe John		2 au loct/cl	1 (RAD)					



