

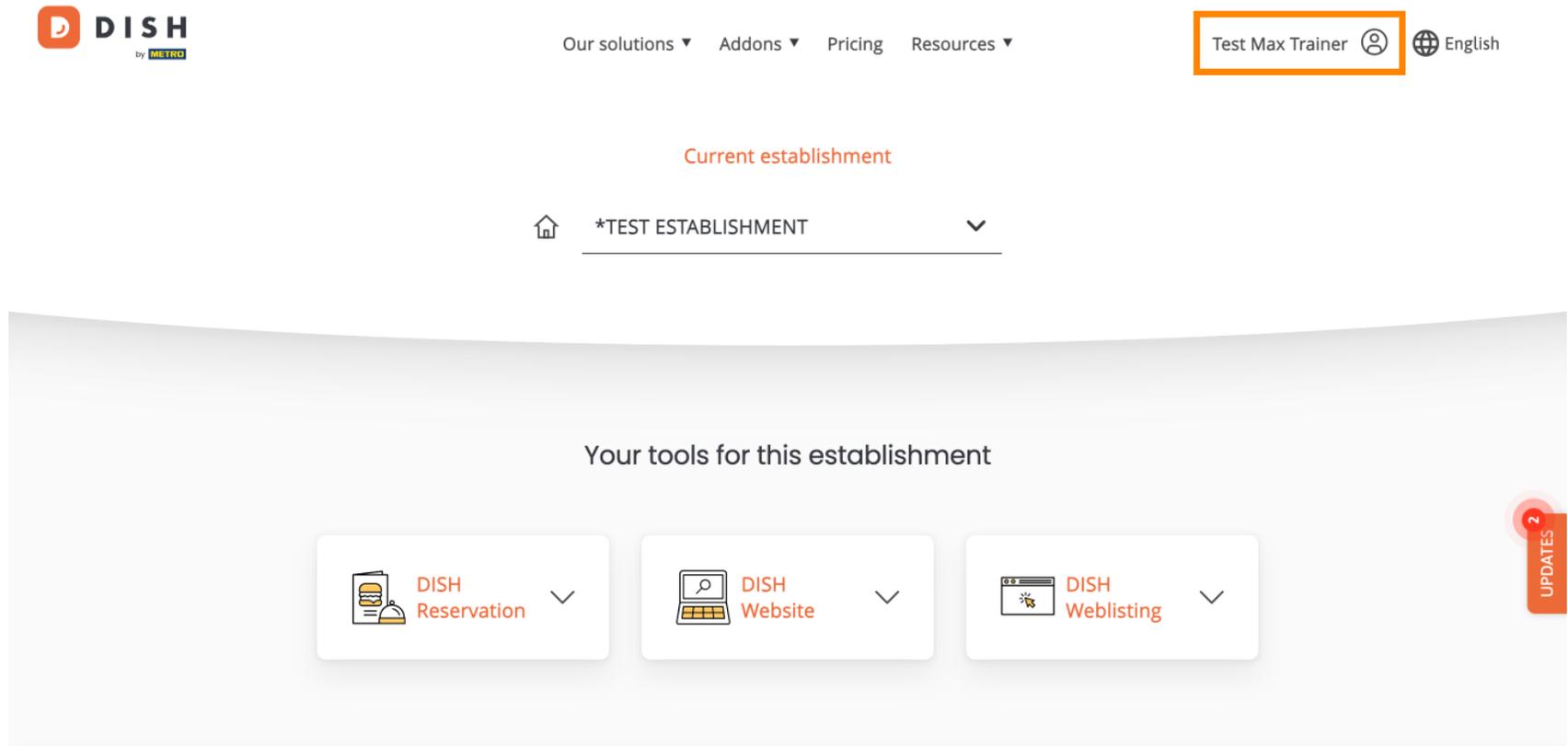


Welcome to your **DISH dashboard**. In this tutorial we show you how to cancel your subscription.

The screenshot displays the DISH dashboard interface. At the top left is the DISH logo with 'by METRO' underneath. To the right of the logo is a navigation menu with 'Our solutions', 'Addons', 'Pricing', and 'Resources', each followed by a dropdown arrow. Further right, it shows 'Test Max Trainer' with a user icon and 'English' with a globe icon. Below the navigation is a section for 'Current establishment' with a home icon, the text '\*TEST ESTABLISHMENT', and a dropdown arrow. Underneath this is a section titled 'Your tools for this establishment' which contains three white cards: 'DISH Reservation' with a reservation icon, 'DISH Website' with a laptop icon, and 'DISH Weblisting' with a calendar icon. Each card has a dropdown arrow. On the right side of the dashboard, there is a vertical red 'UPDATES' badge with the number '2'. At the bottom right, there is a link for 'DISH RESOURCES' with the subtext 'Learn with DISH'.



First, click on your **profile**.



The screenshot shows the top navigation bar of the DISH website. The DISH logo is on the left. In the center, there are links for "Our solutions", "Addons", "Pricing", and "Resources". On the right, the user's name "Test Max Trainer" is displayed next to a profile icon, which is highlighted with an orange box. A globe icon and the word "English" are also present. Below the navigation bar, the current establishment is listed as "\*TEST ESTABLISHMENT". A section titled "Your tools for this establishment" contains three cards: "DISH Reservation", "DISH Website", and "DISH Weblisting". A red "UPDATES" badge with the number "2" is visible on the right side of this section.

DISH RESOURCES  
Learn with DISH

Then select **My Establishments** to manage your subscription.

The screenshot displays the DISH user interface. At the top left is the DISH logo. The top navigation bar includes links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, it shows the user name 'Test Max Trainer' and the language 'English'. A dropdown menu is open, listing 'Account & Settings', 'My Establishments' (highlighted with an orange border), 'Payment Details & Invoices', and 'Log out'. Below the navigation, the current establishment is identified as '\*TEST ESTABLISHMENT'. A section titled 'Your tools for this establishment' contains three buttons: 'DISH Reservation', 'DISH Website', and 'DISH Weblisting'. A red 'UPDATES' badge with the number '2' is visible on the right side of the interface.

DISH RESOURCES  
Learn with DISH



You are now in the establishment's settings. To view your subscriptions, go to **MY SUBSCRIPTIONS**.

The screenshot shows the top navigation bar of the DISH by METRO interface. On the left is the logo. In the center are menu items: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right are 'Test Max Trainer' and 'English'. Below this is a secondary bar with 'Establishment Selected: \*TEST ESTABLISHMENT' (with a dropdown arrow and '22 ACTIVE ESTABLISHMENTS' below it), a highlighted 'MY SUBSCRIPTIONS' button with a grid icon, a 'MY TEAM' button with a group icon, and a 'MY ESTABLISHMENT' button with a building icon.

## Manage the establishment information

The screenshot shows the 'Establishment information' settings page. It lists several fields with their current values:

- Establishment Name: \*Test Establishment
- Establishment Type: Restaurant
- Address line 1: Metro-Straße 1
- Postal Code: 40235
- City: Düsseldorf



Once you arrived in the overview of your subscriptions, click on **Cancel subscriptions**.

The screenshot shows the top navigation bar of the DISH application. On the left is the DISH logo. In the center, there are menu items: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there are links for 'Test Max Trainer' and 'English'. Below the navigation bar, a grey bar displays 'Establishment Selected: \*TEST ESTABLISHMENT' with a dropdown arrow and '22 ACTIVE ESTABLISHMENTS'. To the right of this bar are three buttons: 'MY SUBSCRIPTIONS' (highlighted in orange), 'MY TEAM', and 'MY ESTABLISHMENT'.

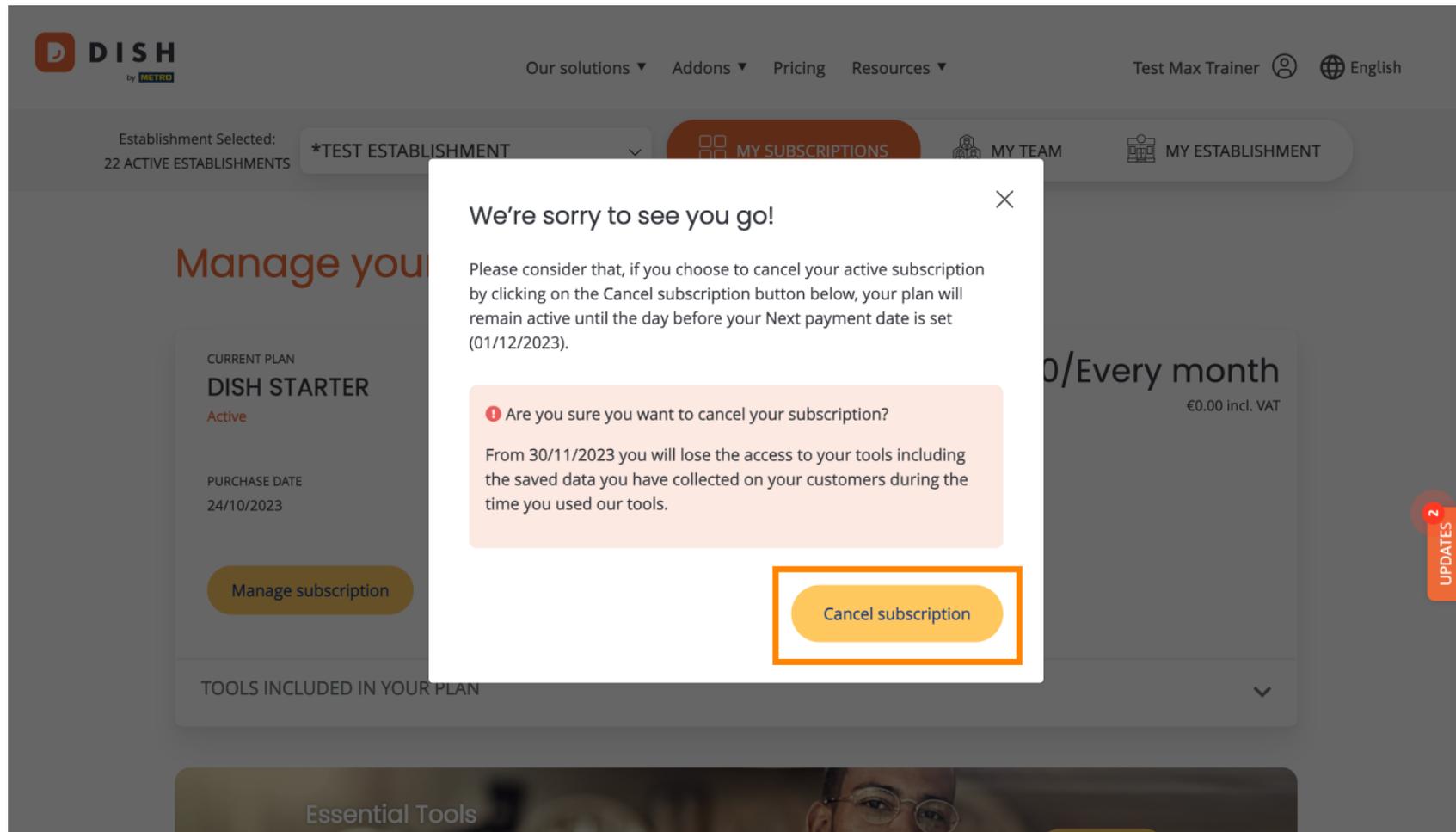
## Manage your subscriptions

The screenshot shows a card for managing a subscription. At the top left, it says 'CURRENT PLAN' followed by 'DISH STARTER' and 'Active'. At the top right, the price is '€0.00/Every month' with '€0.00 incl. VAT' below it. In the middle, there are two columns: 'PURCHASE DATE' (24/10/2023) and 'COMMITMENT PERIOD' (1 month). At the bottom of the card, there are two buttons: 'Manage subscription' and 'Cancel subscription', with the latter highlighted by an orange border. Below the card, there is a section titled 'TOOLS INCLUDED IN YOUR PLAN' with a dropdown arrow.

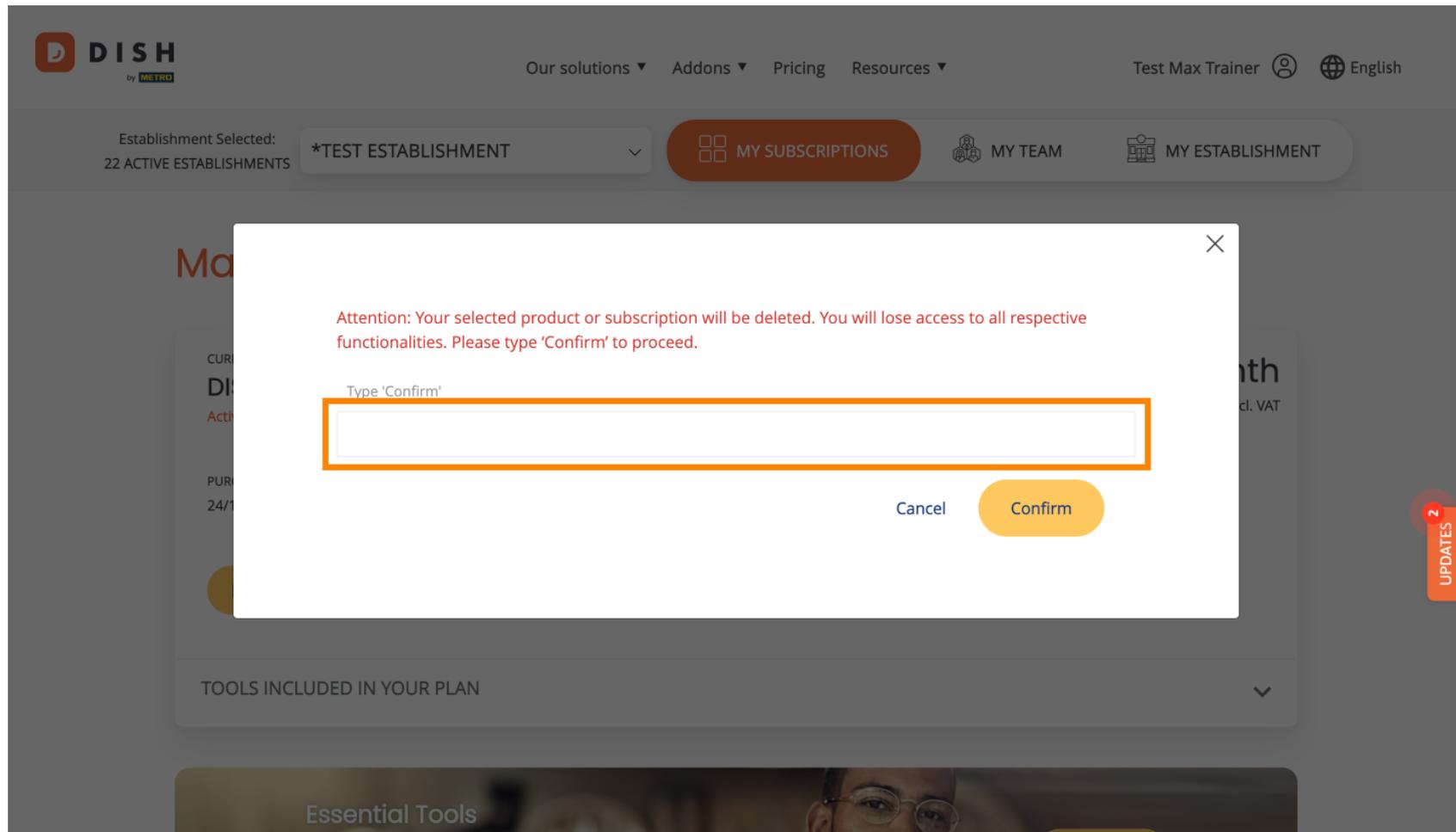
2  
UPDATES



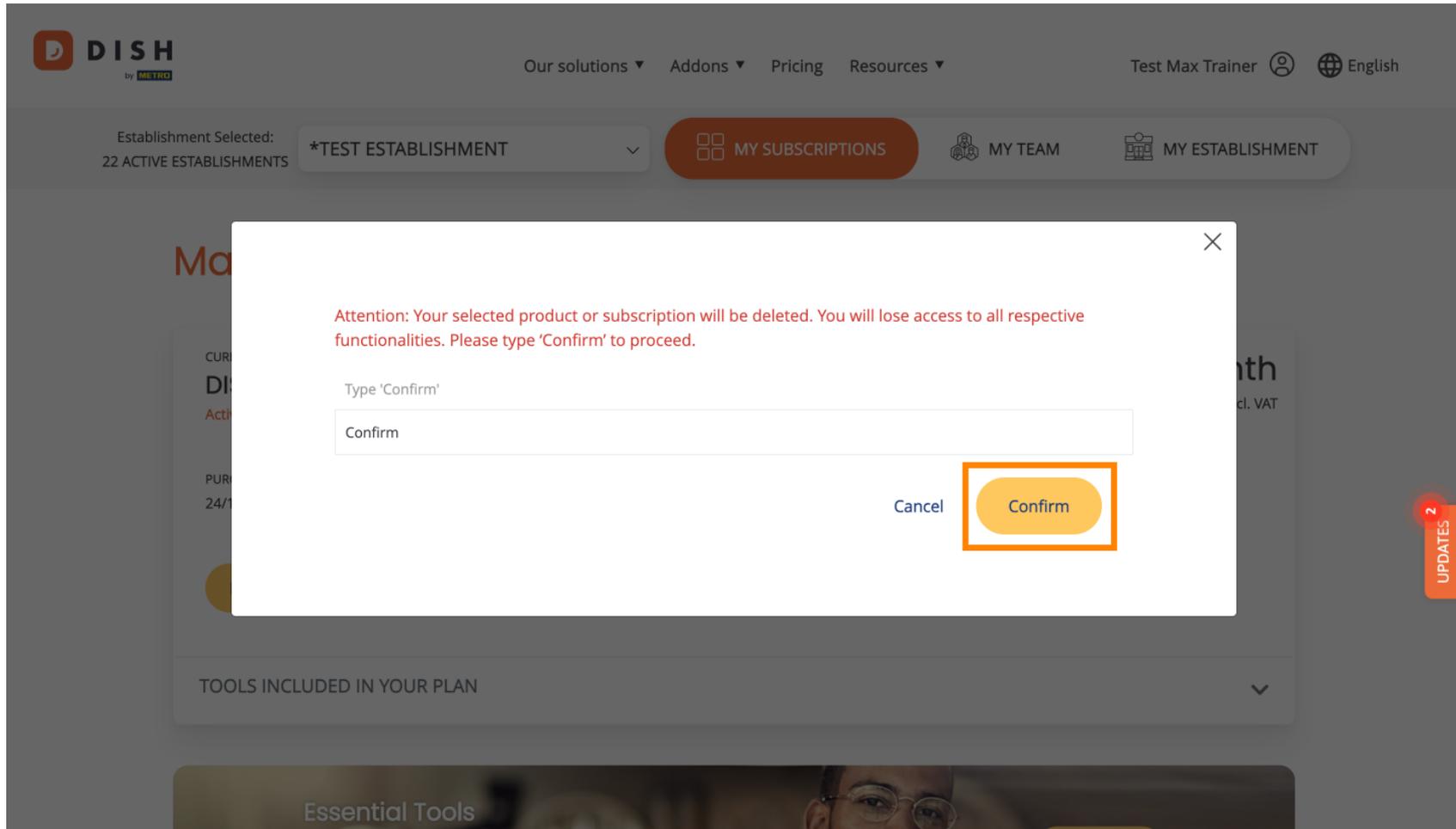
- 🕒 A pop-up will then be displayed informing you about the effects of the cancellation. Click on **Cancel subscription** to proceed.



- To make sure you are not canceling your subscription by accident, you are asked to confirm your action by typing "Confirm" into the perspective **text field**.



Then click on **Confirm**.





That's it. You have completed the tutorial and now know how to cancel your subscription.

**DISH** by METRO

Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer English

Establishment Selected: \*TEST ESTABLISHMENT ▾  
22 ACTIVE ESTABLISHMENTS

**MY SUBSCRIPTIONS** MY TEAM MY ESTABLISHMENT

## Manage your subscriptions

Your Request will be processed. You will receive a mail when the unsubscription is processed.

CURRENT PLAN

**DISH STARTER**

Active

€0.00/Every month

€0.00 incl. VAT

**SUBSCRIPTION CANCELLED**

The subscription has been cancelled. Your tools will be active until 30/11/2023.

TOOLS INCLUDED IN YOUR PLAN ▾





Scan to go to the interactive player