



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to make use of the service hours.

The screenshot shows the DISH Reservation dashboard. At the top, there's a header with the logo and navigation options like 'Test Bistro Training' and a language selector. A teal banner at the top right prompts users to add reservations for walk-in customers. Below this is a date range selector set to 'Mon, 2 Oct - Mon, 2 Oct'. A message indicates '1 active limit configured for the selected time period'. Filter tabs for 'All', 'Completed', 'Upcoming', and 'Cancelled' are visible, with 'Upcoming' selected. Summary statistics show 0 reservations in each category. The main content area displays 'No reservations available' with a magnifying glass icon. A 'Print' button is at the bottom left, and a help icon is at the bottom right. The footer contains legal information and links to FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.

First, go to **Settings** on the menu to your left.

The screenshot displays the DISH Reservation management interface. On the left sidebar, the 'Settings' menu item is highlighted with an orange box. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date selector showing 'Mon, 2 Oct - Mon, 2 Oct'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' options, along with icons for calendar, guests, and tables. The main content area displays 'No reservations available' with a magnifying glass icon. A 'Print' button is located at the bottom left of the main area. The footer includes 'Designed by Hospitality Digital GmbH. All rights reserved.' and a help icon.



And then select **Hours**.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Mon, 2 Oct - Mon, 2 Oct

There is **1** active limit configured for the selected time period [Show more](#)

All Completed Upcoming Cancelled **0** **0** **0/37**

Hours

Reservations

Tables/Seats

Reservation limits

Offers

Notifications

Account

Integrations

No reservations available

Print



Too many guests in house?
















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To set up certain hours for your services, click on the corresponding **editing icon**.

DISH RESERVATION
Test Bistro Training ⌵  ⌵ 

-  Reservations
-  Table plan
-  Menu
-  Guests
-  Feedback
-  Reports
-  Settings ⌵
 -  Hours
 -  Reservations
 -  Tables/Seats
 -  Reservation limits
 -  Offers
 -  Notifications
 -  Account
 -  Integrations

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Reservation hours 

Monday
09:00 AM - 10:00 PM

Tuesday
09:00 AM - 10:00 PM


Wednesday
09:00 AM - 10:00 PM

Thursday
09:00 AM - 10:00 PM


Friday
09:00 AM - 10:00 PM

Saturday
02:00 PM - 12:00 AM

Sunday
02:00 PM - 12:00 AM

Services 

Set services to filter reservations and define default reservation durations per service

Exceptional hours 

Tue, 31/10/2023
closed

Mon, 13/11/2023 - Sun, 26/11/2023
10:00 AM - 03:00 PM

Changes successfully saved ✕



Click on **Add** to add new service hours.

The screenshot shows the DISH RESERVATION interface. The top navigation bar includes the logo, a notification bell, the text 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area has a heading 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).' Below this is a dashed border box containing the text 'Would you like to add more days?' and an 'Add' button highlighted with an orange border. Other buttons include 'Back' and 'SAVE'. The footer contains a status message 'Too many guests in house?', a copyright notice 'Designed by Hospitality Digital GmbH. All rights reserved.', and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Then select the **days**, **time** and the specific **service** for your new service hours.

DISH RESERVATION Test Bistro Training

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

Day(s) Mon, Tue, Wed, Thu, Fri

Time 12 : 00 am - 3 : 00 pm Lunch

Would you like to add more days? Add

SAVE

Too many guests in house?

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The selectable services are **Breakfast**, **Brunch**, **Lunch** and **Dinner**.

The screenshot displays the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'DISH RESERVATION' and includes a notification bell, 'Test Bistro Training', and a language selector (UK flag). Below the header, there is a descriptive text: 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).' A 'Back' button is located to the right. The configuration form includes a 'Day(s)' dropdown set to 'Mon, Tue, Wed, Thu, Fri' and a 'Time' section with fields for '12 : 00 am' and '03 : 00 pm', and a service dropdown currently set to 'Lunch'. A dropdown menu is open, showing options: 'Breakfast', 'Brunch', 'Lunch' (highlighted in orange), and 'Dinner'. Below the form is a dashed box containing the text 'Would you like to add more days?' and an 'Add' button. A 'SAVE' button is at the bottom right. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'. A status indicator at the bottom left says 'Too many guests in house?' with a pause icon.



By clicking on the **plus icon** you add another service for the same selection of days.

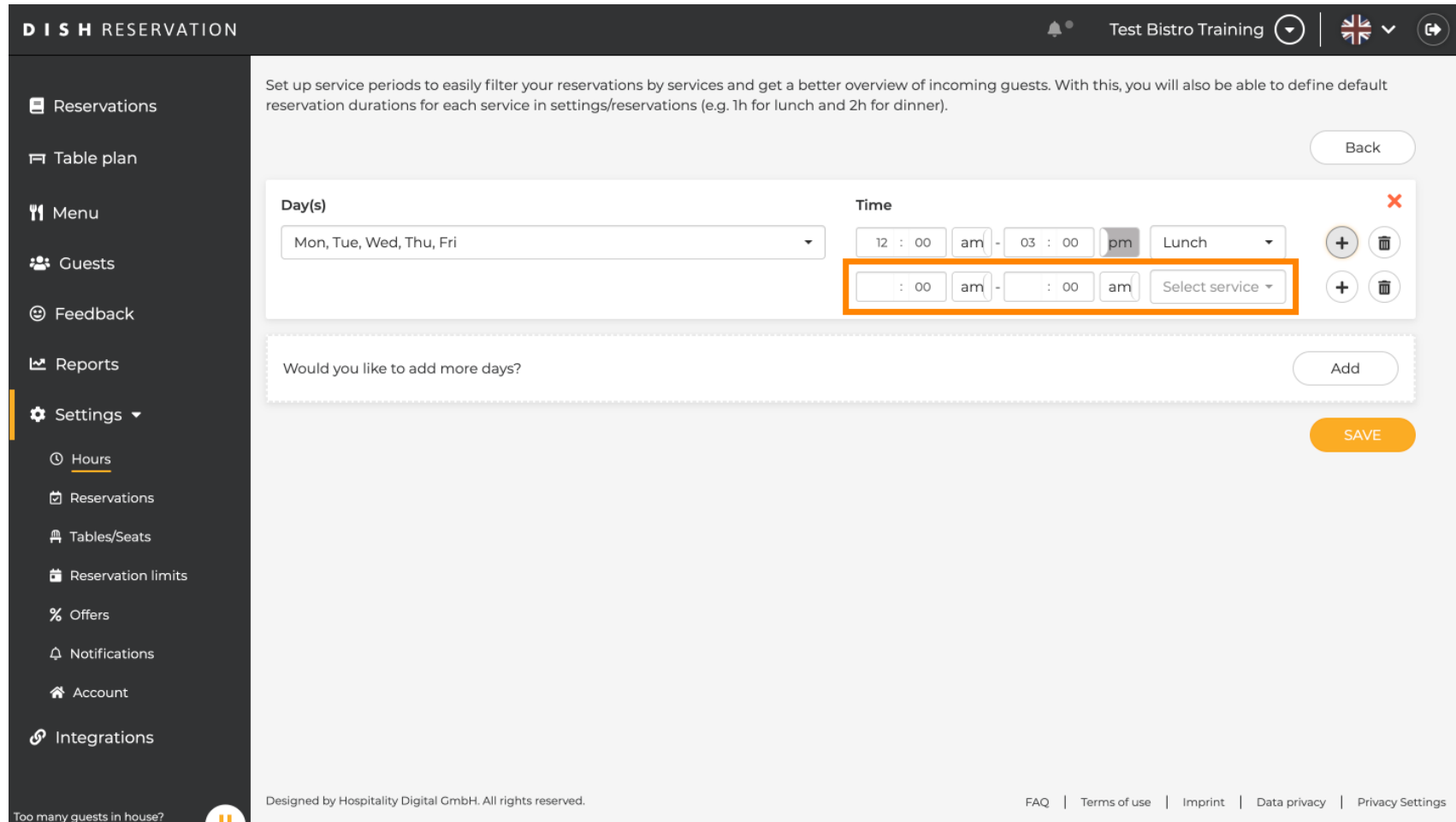
The screenshot shows the 'DISH RESERVATION' interface. On the left is a dark sidebar with a menu: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours (selected), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. At the bottom of the sidebar, there is a notification: 'Too many guests in house?' with a pause icon.

The main content area has a dark header with 'DISH RESERVATION' on the left, a notification bell, 'Test Bistro Training' with a dropdown, a language selector (UK flag), and a refresh icon. Below the header is a text block: 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).' A 'Back' button is in the top right of this section.

The main configuration area has two columns: 'Day(s)' and 'Time'. The 'Day(s)' dropdown is set to 'Mon, Tue, Wed, Thu, Fri'. The 'Time' section shows '12 : 00 am' and '3 : 00 pm' with a 'Lunch' service type dropdown. A plus icon (+) in an orange box is next to a trash icon (X) for deleting the entry. Below this is a dashed box with the text 'Would you like to add more days?' and an 'Add' button. A 'SAVE' button is at the bottom right of the configuration area.

At the bottom of the page, there is a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' on the left and 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings' on the right.

Simply enter the **time** and select the **service** you would like to add.



DISH RESERVATION Test Bistro Training

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

Day(s) Time

Mon, Tue, Wed, Thu, Fri 12 : 00 am - 03 : 00 pm Lunch

: 00 am - : 00 am Select service

Would you like to add more days? Add

SAVE

Too many guests in house?

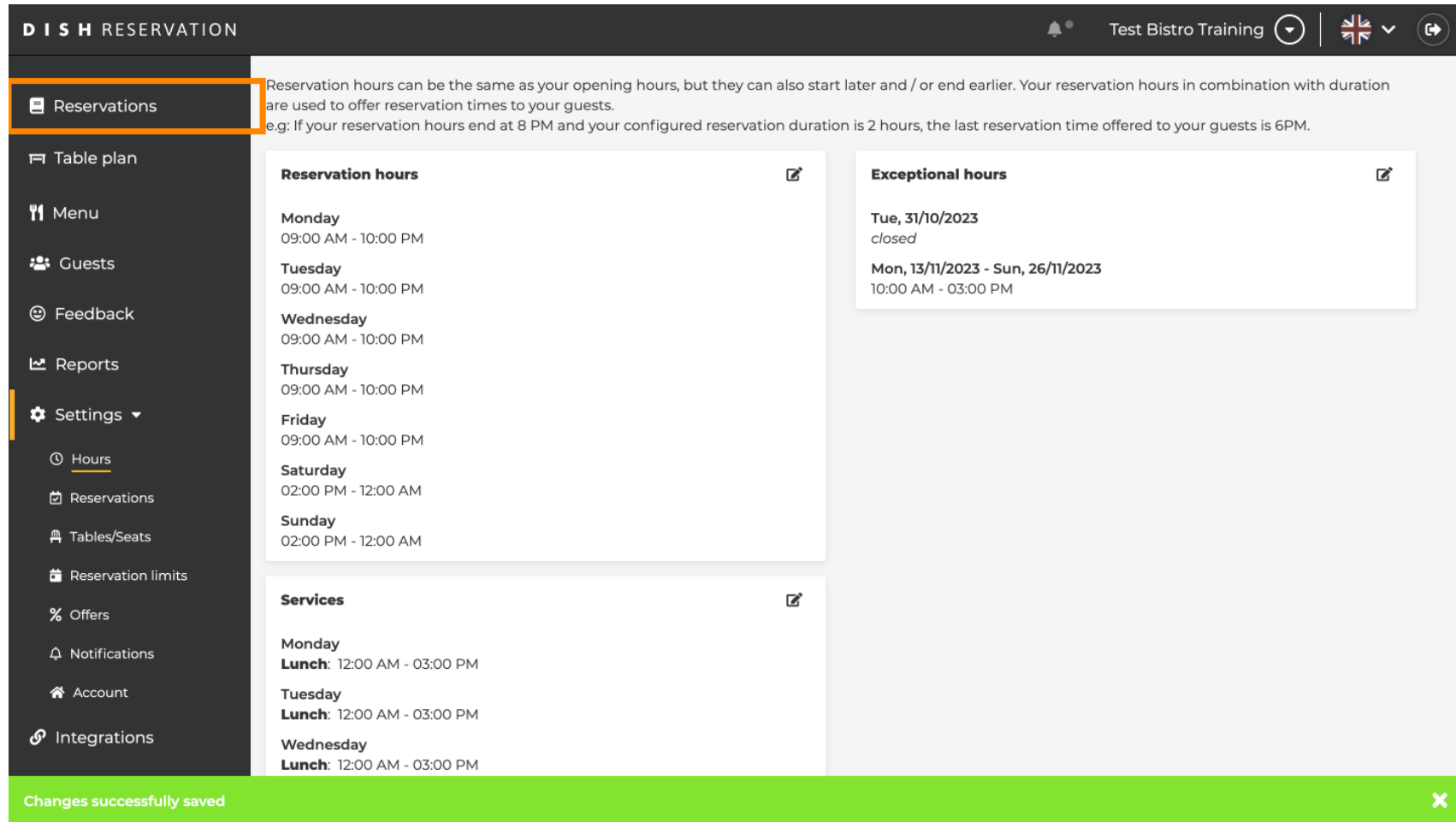
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Once you're finished, click on **SAVE** to apply your changes.

The screenshot shows the 'DISH RESERVATION' settings page for 'Test Bistro Training'. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is titled 'Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner)'. Below this is a 'Back' button and a form for defining service periods. The form has two columns: 'Day(s)' and 'Time'. The 'Day(s)' dropdown is set to 'Mon, Tue, Wed, Thu, Fri'. The 'Time' section shows '12 : 00 am' and '3 : 00 pm' with a 'Lunch' service dropdown. There are '+' and '-' icons for adding or removing items. Below the form is a dashed box containing the text 'Would you like to add more days?' and an 'Add' button. A prominent orange 'SAVE' button is located at the bottom right of the form area. At the bottom of the page, there is a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ | Terms of use | Imprint | Data privacy | Privacy Settings'. A notification at the bottom left says 'Too many guests in house?' with a pause icon.



Now click on **reservations** to see how the service hours support you in your daily business.



DISH RESERVATION Test Bistro Training

Reservations

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Reservation hours	Exceptional hours
Monday 09:00 AM - 10:00 PM Tuesday 09:00 AM - 10:00 PM Wednesday 09:00 AM - 10:00 PM Thursday 09:00 AM - 10:00 PM Friday 09:00 AM - 10:00 PM Saturday 02:00 PM - 12:00 AM Sunday 02:00 PM - 12:00 AM	Tue, 31/10/2023 <i>closed</i> Mon, 13/11/2023 - Sun, 26/11/2023 10:00 AM - 03:00 PM

Services
Monday Lunch: 12:00 AM - 03:00 PM Tuesday Lunch: 12:00 AM - 03:00 PM Wednesday Lunch: 12:00 AM - 03:00 PM

Changes successfully saved



Back in the overview of your reservations you now can filter them by services.

DISH RESERVATION
Test Bistro Training ▼ ▼

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! WALK-IN ADD RESERVATION

◀

Mon, 2 Oct - Mon, 2 Oct

▶

All services ▼

There is **1** active limit configured for the selected time period Show more ▼

All
 Completed
 Upcoming
 Cancelled

4
 8
 3/37

Mon, 02/10/2023

01:00 PM	Doe, Jane	2 guest(s)	11 (Restaurant)	Confirmed ▼
05:00 PM	Doe, John	2 guest(s)	11 (Restaurant)	Confirmed ▼
50% discount on cocktails				
06:30 PM	Doe, Jane	2 guest(s)	17 (Restaurant)	Confirmed ▼
06:45 PM	Doe, John	2 guest(s)	12 (Restaurant)	Confirmed ▼ ?

Too many guests in house? || Pause online reservations



Reservations will automatically be categorized into meal periods by taking the time of the reservation into account.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Mon, 2 Oct - Mon, 2 Oct Lunch

There is 1 active limit configured for the selected time period Show more

All Completed Upcoming Cancelled 1 2 1/37

Mon, 02/10/2023

01:00 PM	Doe, Jane	2 guest(s)	11 (Restaurant)	Confirmed
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Print

Too many guests in house? Pause online reservations

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That's it. You have completed the tutorial and now how to make use of the service hours.

The screenshot displays the DISH RESERVATION interface. On the left is a dark sidebar with navigation items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with a message: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector set to "Mon, 2 Oct - Mon, 2 Oct" and a time period dropdown set to "Lunch". A status message indicates "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter buttons for "All", "Completed", "Upcoming", and "Cancelled" are present, along with summary icons for 1 calendar, 2 guests, and 1/37 tables. A reservation list for "Mon, 02/10/2023" shows a reservation at "01:00 PM" for "Doe, Jane" with "2 guest(s)" at "11 (Restaurant)", which is "Confirmed". A "Print" button is located below the reservation list. At the bottom, there is a "Too many guests in house? Pause online reservations" warning, a "Designed by Hospitality Digital GmbH. All rights reserved." footer, and a navigation menu with "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings". A yellow question mark icon is also visible in the bottom right corner.



Skenirajte za odlazak na interaktivni player