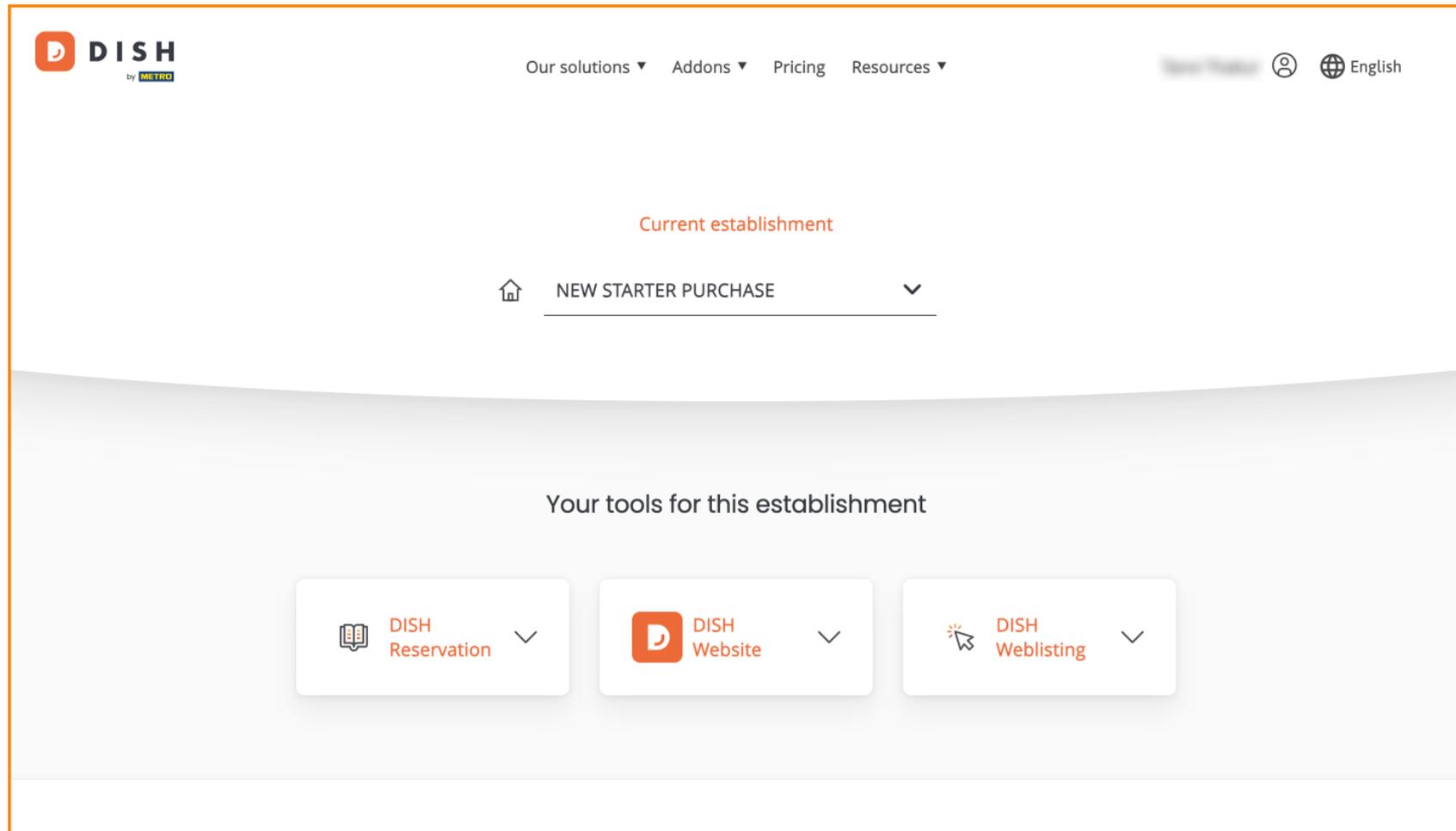
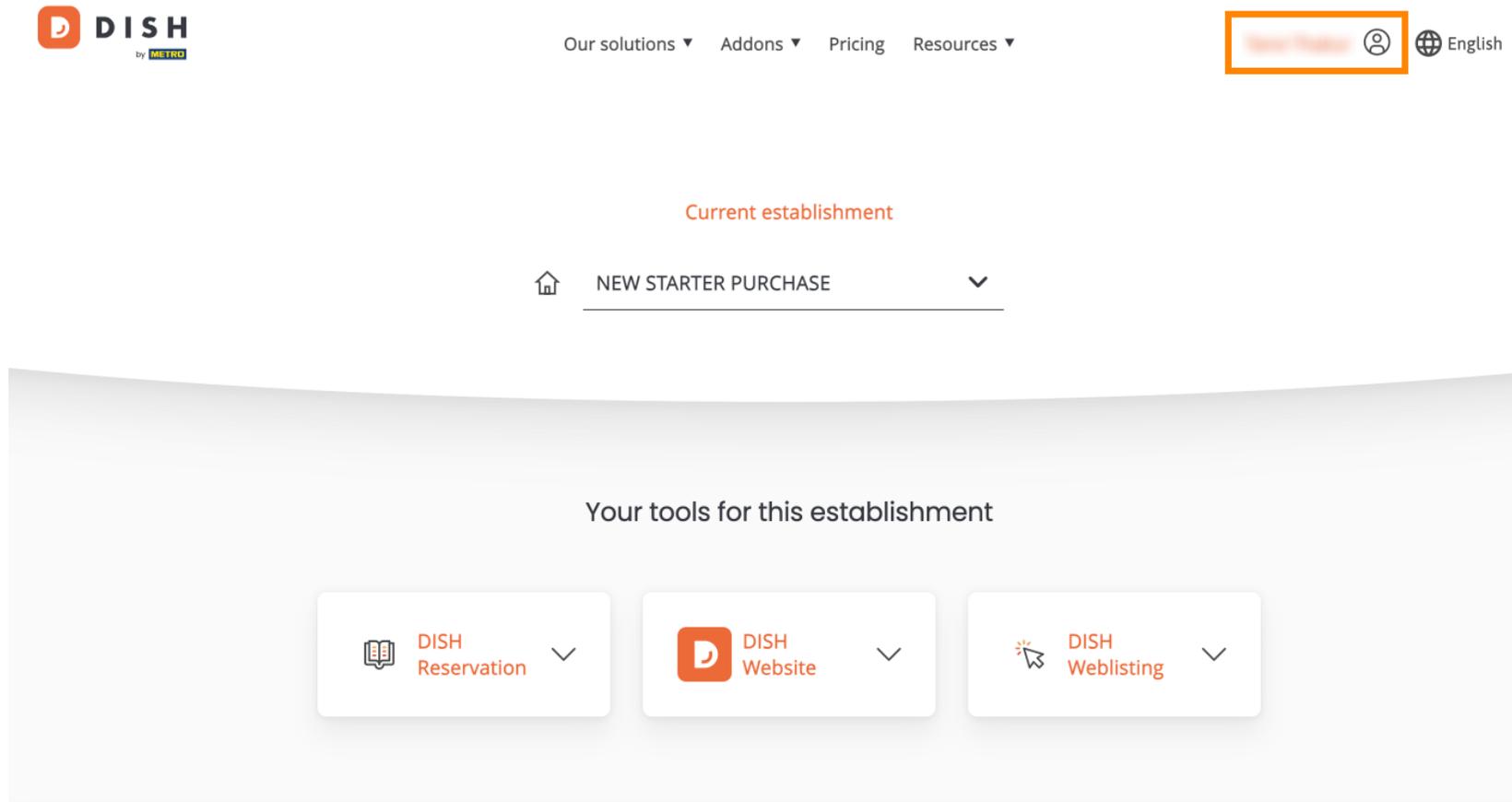




Bienvenue sur votre **tableau de bord DISH**. Ce tutoriel vous explique comment rétrograder votre forfait DISH.

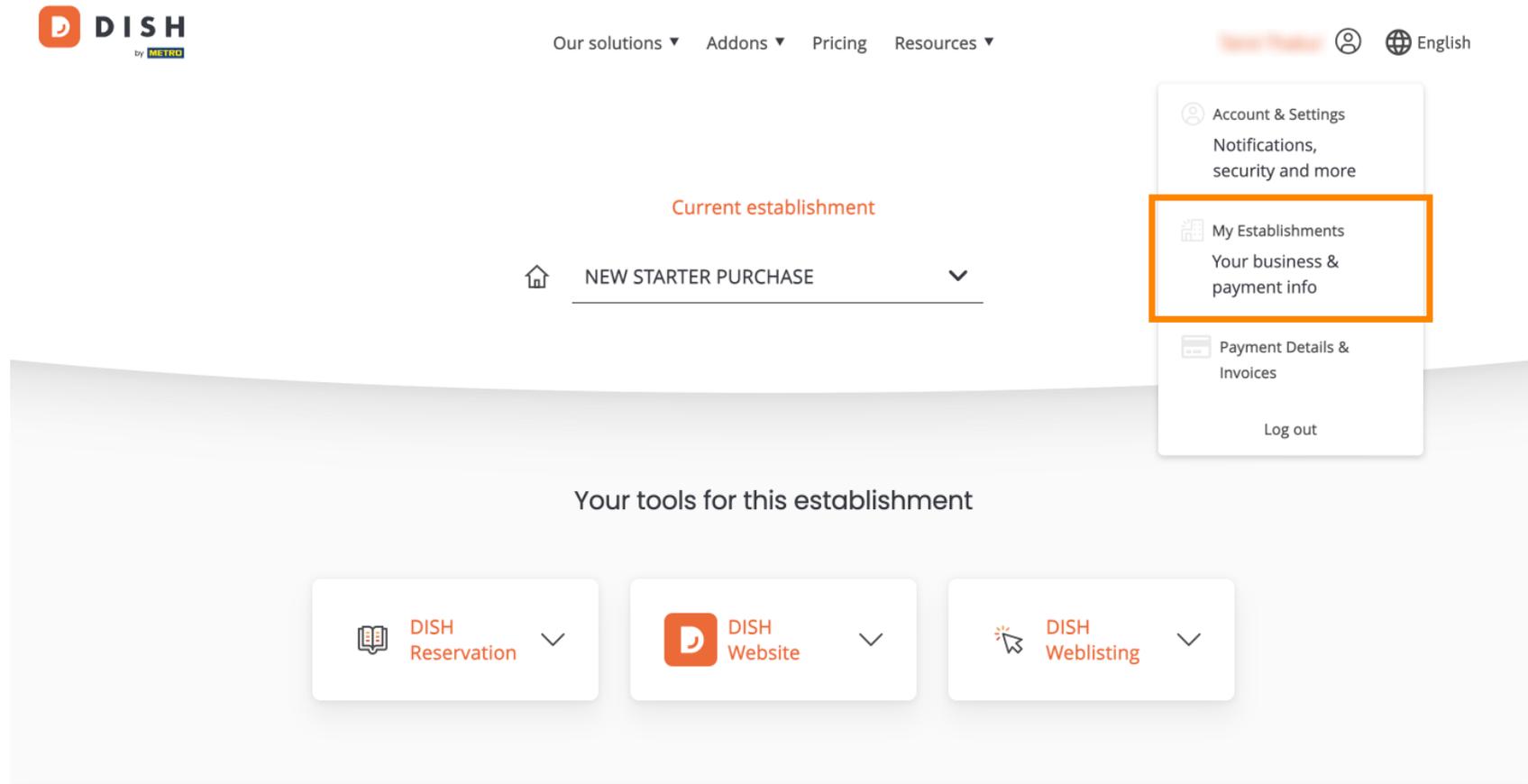


 Tout d'abord, accédez à votre **profil** .



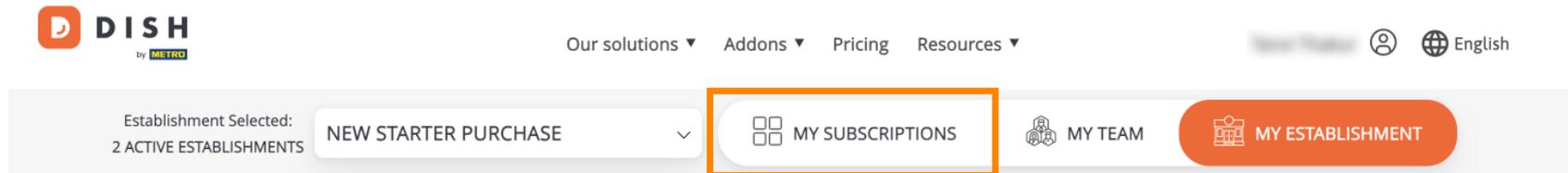
The screenshot shows the top navigation bar of the DISH website. On the left is the DISH by METRO logo. In the center, there are four menu items: "Our solutions", "Addons", "Pricing", and "Resources", each with a downward arrow. On the right, there is a user profile icon (a person silhouette) and a language selector icon (a globe) labeled "English". Below the navigation bar, the text "Current establishment" is centered. Underneath, there is a home icon followed by "NEW STARTER PURCHASE" and a downward arrow. A large light gray curved banner contains the heading "Your tools for this establishment". Below this heading are three white rounded rectangular buttons. The first button has a calendar icon and the text "DISH Reservation" with a downward arrow. The second button has the DISH logo and the text "DISH Website" with a downward arrow. The third button has a cursor icon and the text "DISH Weblisting" with a downward arrow.

🔑 Sélectionnez ensuite **Mes établissements** pour ouvrir les paramètres de votre établissement.



The screenshot displays the DISH user interface. At the top left is the DISH by METRO logo. The top navigation bar includes links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there is a user profile icon and a language selector set to 'English'. Below the navigation bar, the text 'Current establishment' is centered. A breadcrumb trail shows a home icon followed by 'NEW STARTER PURCHASE' with a dropdown arrow. A user menu is open on the right, listing 'Account & Settings', 'My Establishments' (highlighted with an orange border), 'Payment Details & Invoices', and 'Log out'. Below the breadcrumb, the section 'Your tools for this establishment' contains three buttons: 'DISH Reservation', 'DISH Website', and 'DISH Weblisting', each with a dropdown arrow.

Cliquez ensuite sur **MES ABONNEMENTS** pour ouvrir l'aperçu de votre abonnement.



Manage the establishment information





Cliquez maintenant sur **Gérer l'abonnement** pour commencer à gérer votre abonnement actuel.

The screenshot shows the DISH user interface. At the top, there is a navigation bar with the DISH logo, a user profile icon, and a language selector set to English. Below the navigation bar, a secondary bar displays the current establishment selected as 'NEW STARTER PURCHASE' with '2 ACTIVE ESTABLISHMENTS'. A prominent orange button labeled 'MY SUBSCRIPTIONS' is highlighted. Other navigation options include 'MY TEAM' and 'MY ESTABLISHMENT'. The main content area is titled 'Manage your subscriptions' and displays details for the 'DISH PROFESSIONAL RESERVATION' plan, which is 'Active' and costs '€34.90/Every month' (€41.53 incl. VAT). The purchase date is '06/11/2023' and the commitment period is '1 month'. A 'Manage subscription' button is highlighted with an orange border, and a 'Cancel subscription' link is also visible. Below this, a section titled 'TOOLS INCLUDED IN YOUR PLAN' is partially visible, showing 'Essential Tools'.



Tous les forfaits DISH seront alors affichés. Pour modifier l'établissement dont vous souhaitez gérer l'abonnement, utilisez le **menu déroulant** et sélectionnez l'établissement de votre choix.



Our solutions ▾ Addons ▾ **Pricing** Resources ▾

Account icon | English

Your establishment

New starter purchase ▾

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

DISH
Professional
Reservation

€34.⁹⁰

€41.53 incl. VAT
Per establishment / Month

DISH
Professional
Order

€49.⁰⁰

€58.31 incl. VAT *
Per establishment / Month

+ One-time
activation fee

€299.00

DISH
Premium

€69.⁰⁰

€82.11 incl. VAT *
Per establishment / Month

+ One-time
activation fee

€279.00

👉 Sélectionnez ensuite le forfait vers lequel vous souhaitez rétrograder votre abonnement actuel en cliquant sur le bouton **Choisir** correspondant .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) [English](#)

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

Choose

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT
Per establishment / Month

Your Plan

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *
Per establishment / Month

+ One-time activation fee

€299.00
€355.81 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *
Per establishment / Month

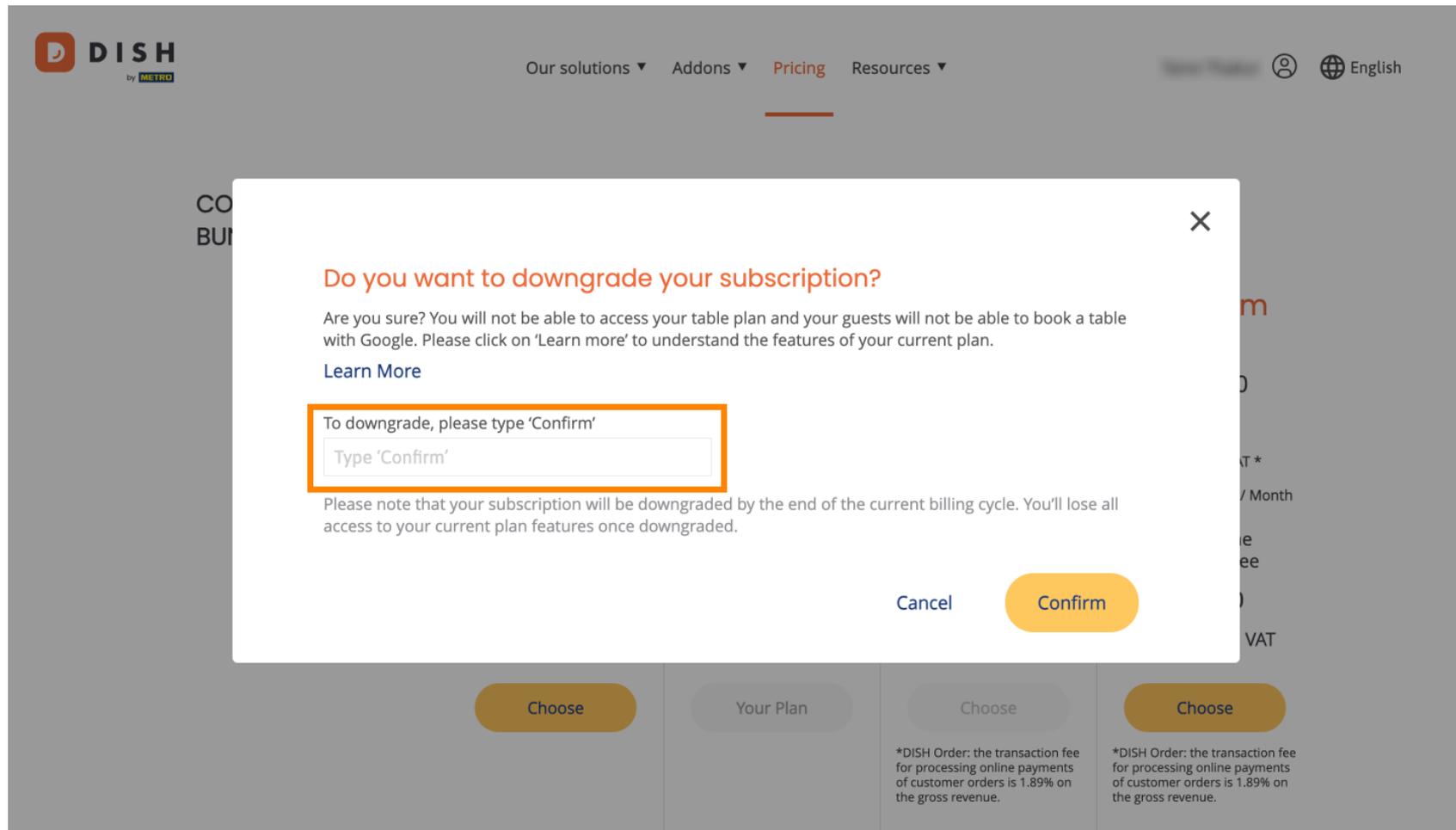
+ One-time activation fee

€279.00
€332.01 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

- En rétrogradant votre abonnement, vous perdrez certaines fonctionnalités. Il vous sera donc demandé de confirmer votre action. Pour ce faire, saisissez « Confirmer » dans le **champ** correspondant .



The screenshot shows the DISH website interface with a confirmation dialog box. The dialog box has a title "Do you want to downgrade your subscription?" and a sub-header "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." Below this is a "Learn More" link. A text input field is highlighted with an orange border, containing the text "To downgrade, please type 'Confirm'" and "Type 'Confirm'". Below the input field is a note: "Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded." At the bottom of the dialog are "Cancel" and "Confirm" buttons. The background shows a navigation menu with "Our solutions", "Addons", "Pricing", and "Resources", and a language selector set to "English".



Et puis cliquez sur **Confirmer** pour continuer.

The screenshot shows the DISH website interface with a confirmation dialog box. The dialog box has a close button (X) in the top right corner. The main heading of the dialog is "Do you want to downgrade your subscription?". Below this, there is a warning: "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." A blue link "Learn More" is provided. Below the warning, it says "To downgrade, please type 'Confirm'", followed by a text input field containing the word "Confirm". At the bottom of the dialog, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background of the website is dimmed, showing navigation links like "Our solutions", "Addons", "Pricing", and "Resources", along with a user profile icon and "English" language selection. At the bottom of the page, there are several "Choose" buttons and a table with pricing information, including a note: "*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue."



Après avoir choisi un forfait DISH, vérifiez les informations de votre établissement. Modifiez simplement les informations obsolètes en utilisant les **champs** correspondants .

Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*	
<input type="text" value="New starter purchase"/>	
Restaurant type*	<input type="text" value="Foodtruck"/>
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Country*	<input type="text" value="Germany"/>
METRO customer number	
<input type="text" value="METRO customer number"/>	

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



Il en va de même pour les informations de l'entreprise. Vérifiez-les et, si nécessaire, utilisez les **champs** correspondants .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

Company information

Company name*	
<input type="text" value="test"/>	
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Billing Email (Optional)	
<input type="text" value="Enter the Billing Email"/>	
Country*	<input type="text" value="Germany"/>
VAT number (Optional)	
<input type="text" value="DE VAT number (Optional)"/>	



La dernière information à vérifier concerne vos informations client. Si vous devez les corriger, utilisez les informations correspondantes. **champs** .

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*

Continue



Une fois que vous avez vérifié toutes vos informations, cliquez sur **Continuer** pour continuer.

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*

Continue

 Ensuite, le résumé de votre achat s'affichera, afin que vous puissiez le consulter.

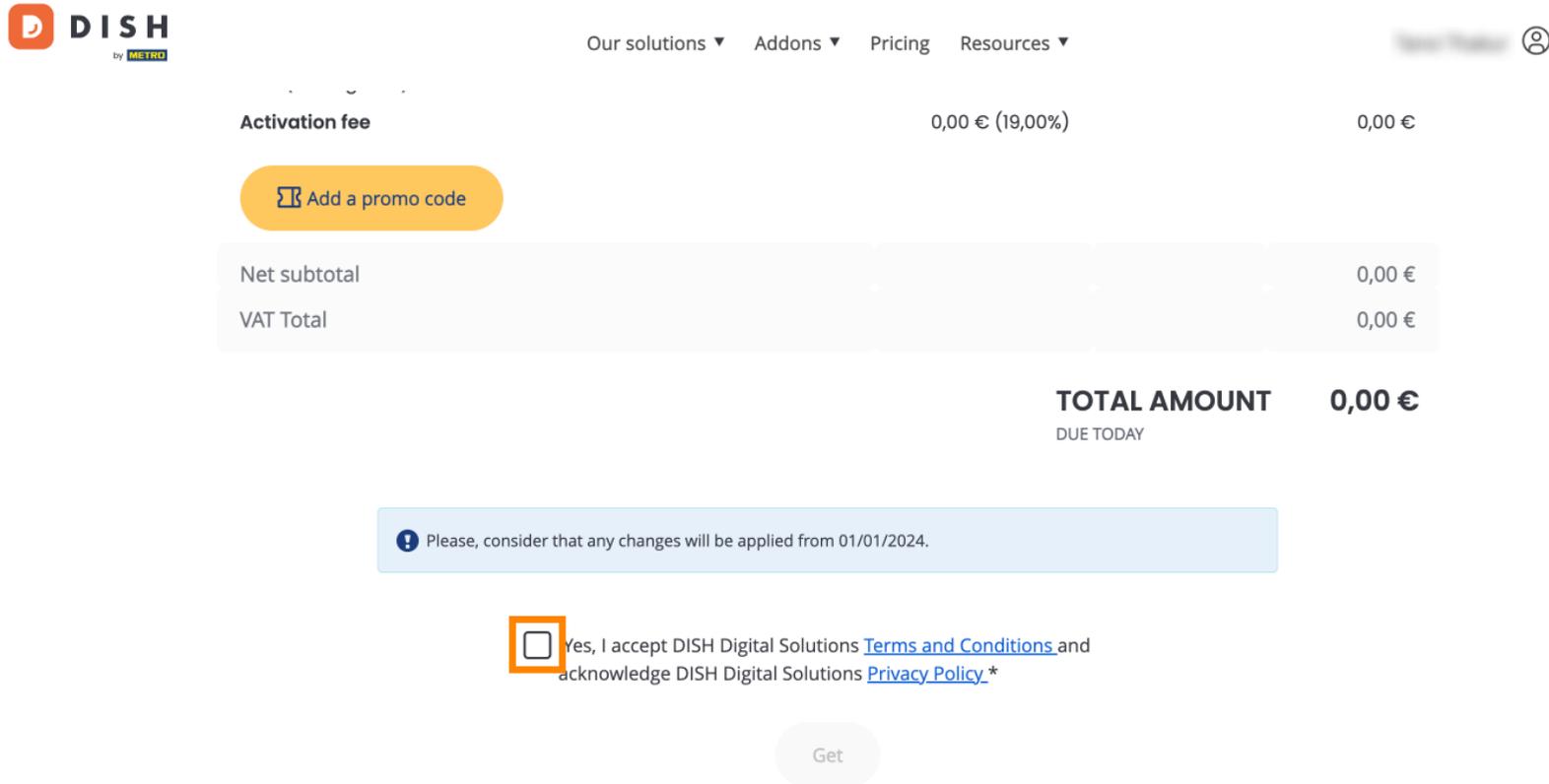
Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					

 Please, consider that any changes will be applied from 01/01/2024.

Après vous être assuré que les informations sont correctes, acceptez les termes et conditions et reconnaissez la politique de confidentialité en cochant la **case** .

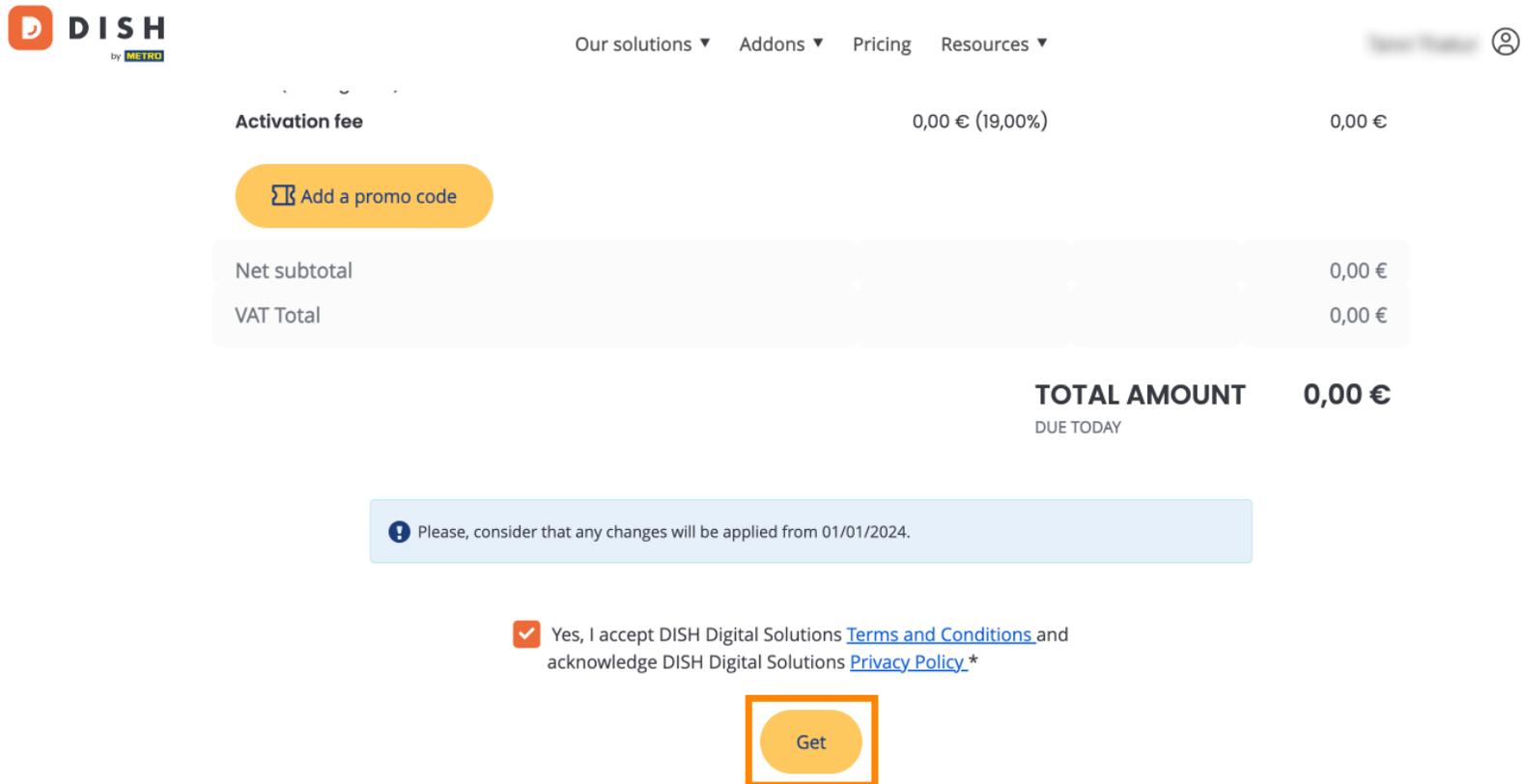


The screenshot shows the DISH checkout page. At the top left is the DISH by METRO logo. To the right are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". A user profile icon is visible in the top right. The main content area displays a price breakdown:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

Below the price breakdown is a blue information box: "Please, consider that any changes will be applied from 01/01/2024." Below that is a checkbox (highlighted with an orange box) and the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" At the bottom center is a "Get" button.

🔑 Pour terminer maintenant la rétrogradation de votre abonnement, cliquez sur **Obtenir**.



The screenshot shows the DISH checkout interface. At the top left is the DISH by METRO logo. To the right are navigation links: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right corner. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

Below the table, a light blue information box contains the text: "Please, consider that any changes will be applied from 01/01/2024." Below this, a checkbox is checked, with the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" At the bottom center, a yellow 'Get' button is highlighted with an orange border.



Voilà. Vous avez terminé le tutoriel et savez maintenant comment rétrograder votre forfait DISH.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼



Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Scannez pour accéder au lecteur interactif