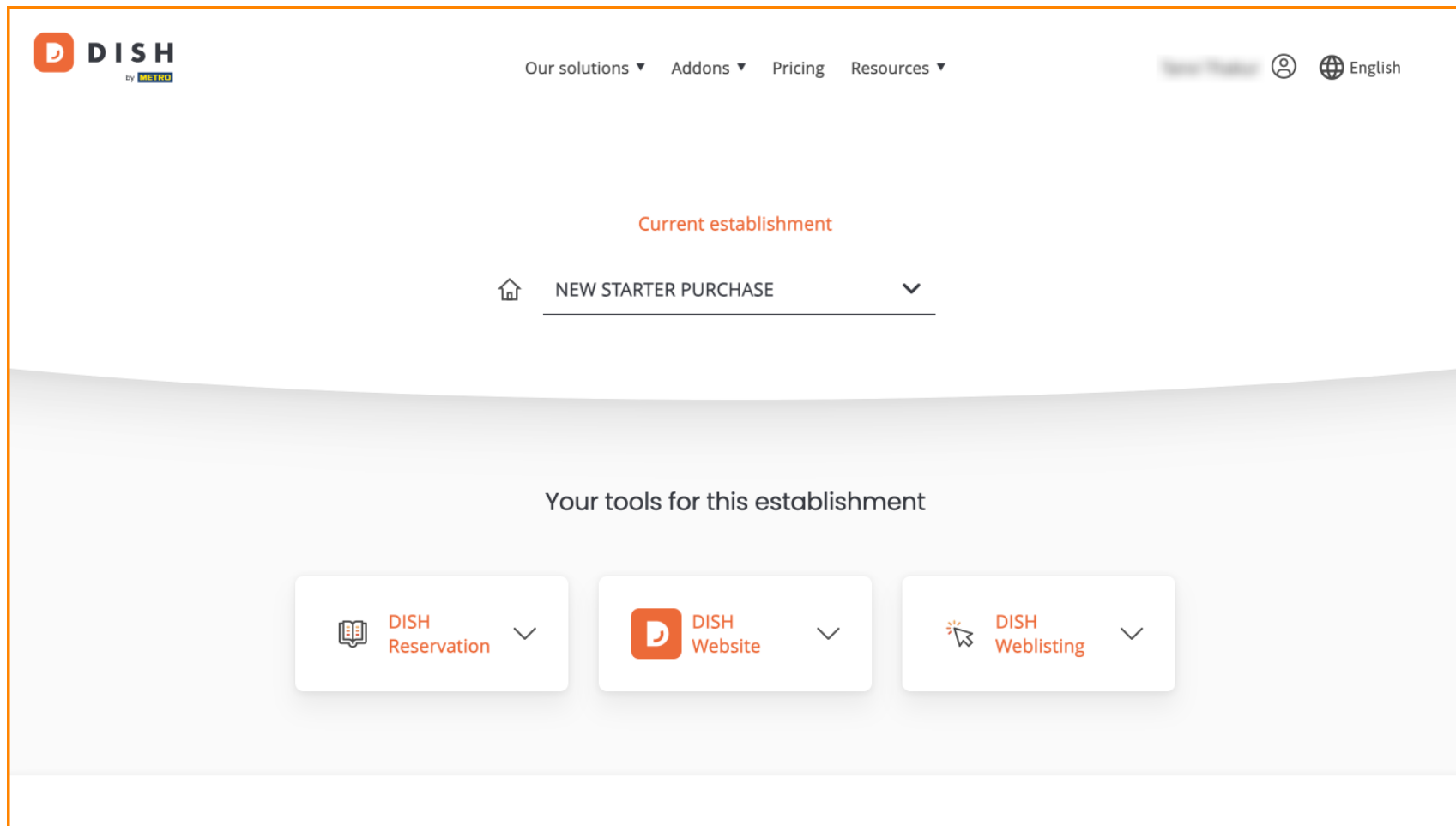

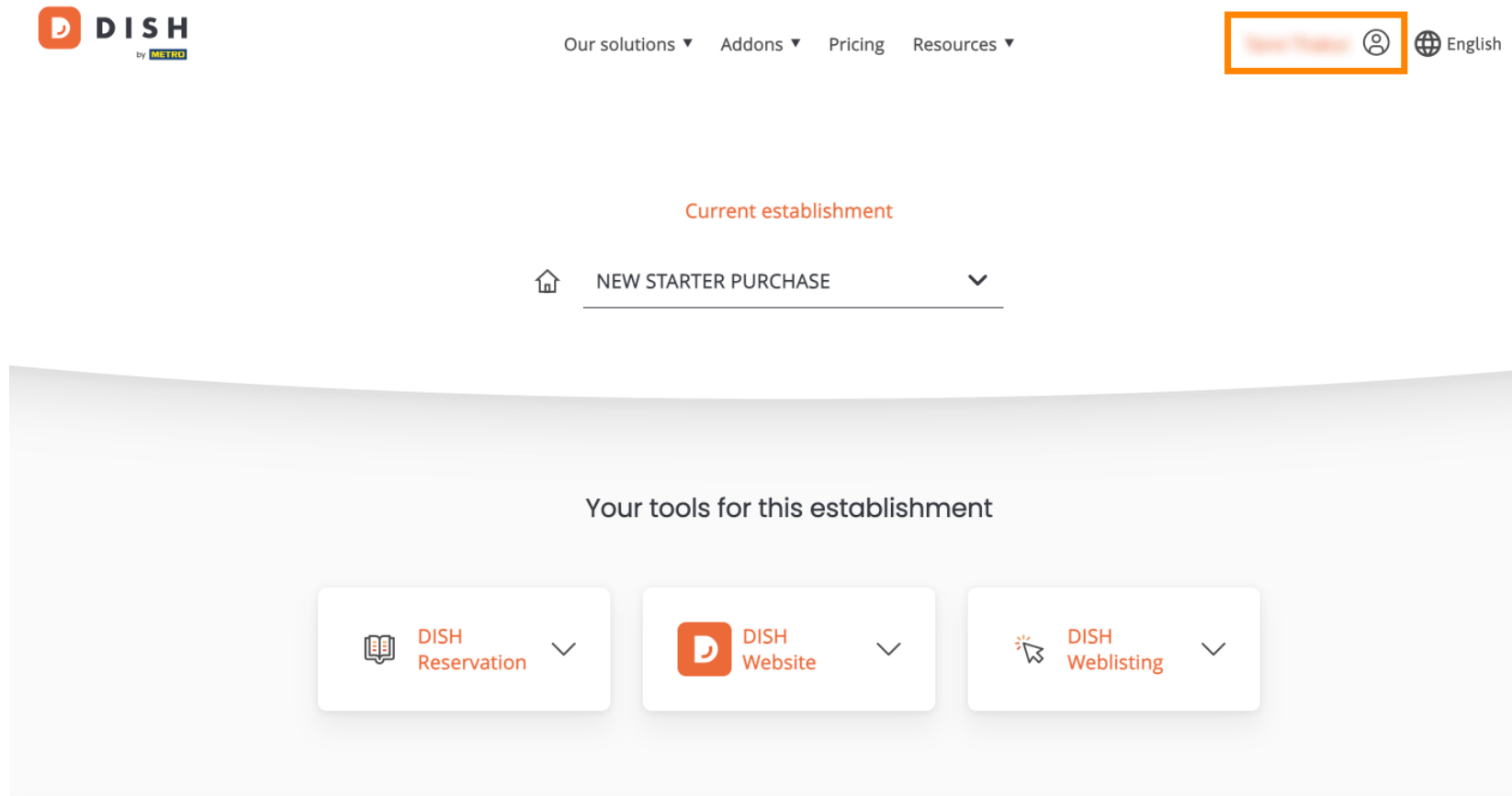




Benvenuti alla **dashboard DISH**. In questo tutorial vi mostriamo come effettuare il downgrade del vostro bundle DISH.



 Per prima cosa, vai al tuo **profilo**.



The screenshot shows the top navigation bar of the DISH website. On the left is the DISH by METRO logo. In the center are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". On the right is a user profile icon (highlighted with an orange box) and a language selector set to "English". Below the navigation bar, the text "Current establishment" is displayed. Underneath is a breadcrumb trail: a home icon, "NEW STARTER PURCHASE", and a dropdown arrow. The main content area is titled "Your tools for this establishment" and contains three cards: "DISH Reservation" with a calendar icon, "DISH Website" with the DISH logo icon, and "DISH Weblisting" with a star icon.

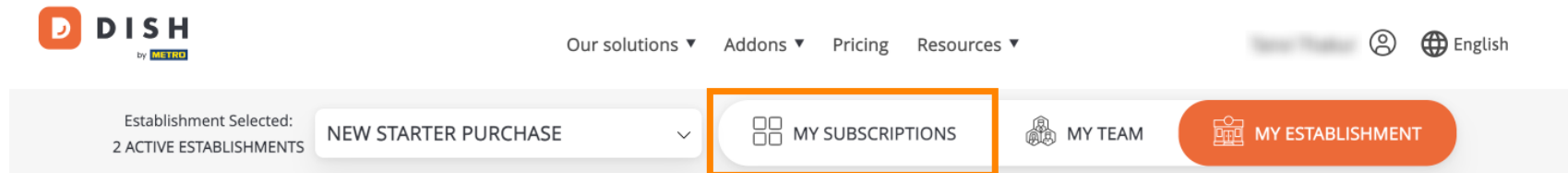


Quindi seleziona "I miei esercizi commerciali" per aprire le impostazioni del tuo esercizio commerciale.

The screenshot shows the DISH user interface. At the top left is the DISH by METRO logo. To the right are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". Further right is a user profile icon and a language selector set to "English". Below the navigation is a section titled "Current establishment" with a home icon and a dropdown menu currently showing "NEW STARTER PURCHASE". A dropdown menu is open on the right, listing "Account & Settings", "My Establishments" (highlighted with an orange border), "Payment Details & Invoices", and "Log out". Below this is a section titled "Your tools for this establishment" containing three buttons: "DISH Reservation", "DISH Website", and "DISH Weblisting", each with a dropdown arrow.

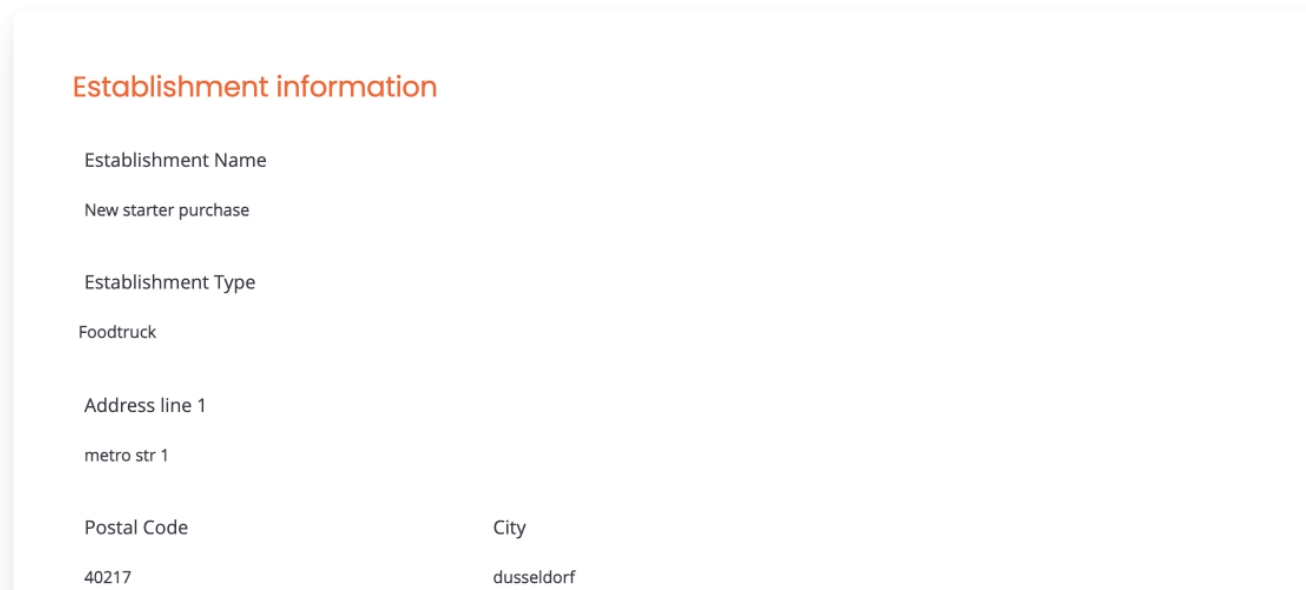


Successivamente, clicca su **I MIEI ABBONAMENTI** per aprire la panoramica del tuo abbonamento.



The screenshot shows the top navigation bar of the DISH website. On the left is the DISH by METRO logo. In the center, there are links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there are icons for a user profile and a globe labeled 'English'. Below these links is a horizontal bar with several options: 'Establishment Selected: 2 ACTIVE ESTABLISHMENTS' with a dropdown menu showing 'NEW STARTER PURCHASE'; 'MY SUBSCRIPTIONS' (highlighted with an orange border); 'MY TEAM'; and 'MY ESTABLISHMENT' (in an orange button).

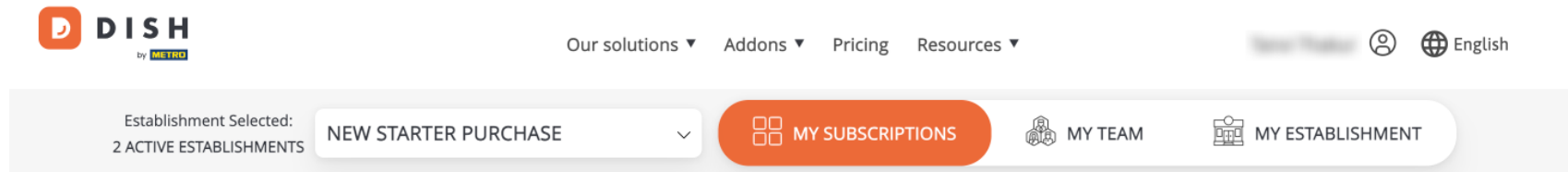
Manage the establishment information



The screenshot shows the 'Establishment information' page. The title 'Establishment information' is at the top in orange. Below it, there are several fields with their values:

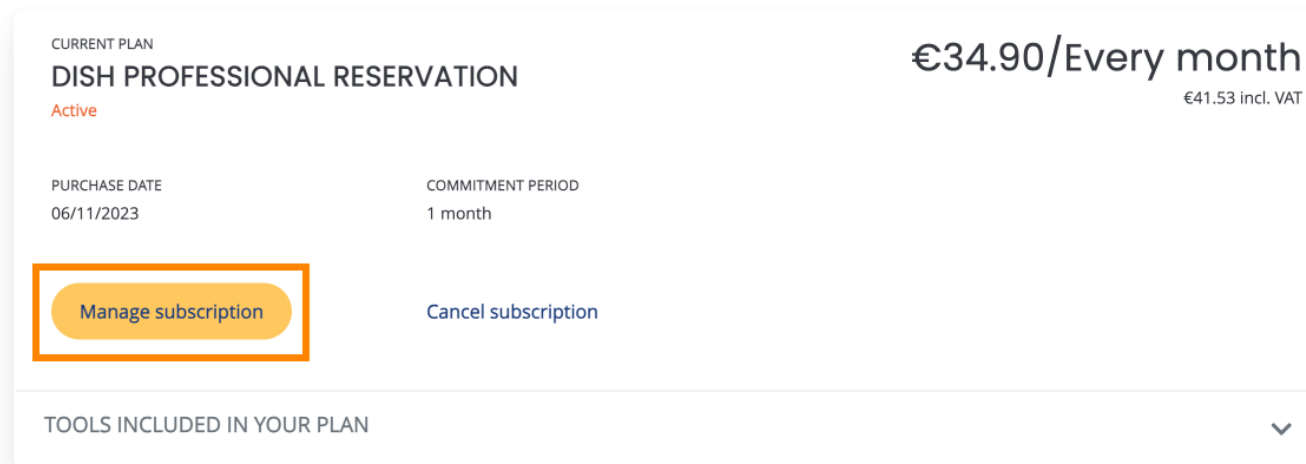
Establishment Name	New starter purchase
Establishment Type	Foodtruck
Address line 1	metro str 1
Postal Code	40217
City	dusseldorf

Ora clicca su **Gestisci abbonamento** per iniziare a gestire il tuo abbonamento attuale.

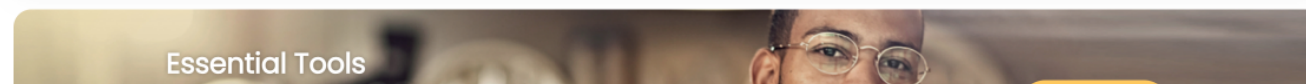


The screenshot shows the top navigation bar of the DISH by METRO website. On the left is the logo. In the center, there are menu items: "Our solutions", "Addons", "Pricing", and "Resources". On the right, there are icons for user profile and language selection (English). Below the navigation bar, a grey bar contains the text "Establishment Selected: 2 ACTIVE ESTABLISHMENTS" followed by a dropdown menu showing "NEW STARTER PURCHASE". To the right of this bar are three buttons: "MY SUBSCRIPTIONS" (highlighted in orange), "MY TEAM", and "MY ESTABLISHMENT".

Manage your subscriptions



The screenshot shows the "Manage your subscriptions" page. At the top, it displays the "CURRENT PLAN" as "DISH PROFESSIONAL RESERVATION" with a status of "Active". The price is listed as "€34.90/Every month" with a note "€41.53 incl. VAT". Below this, there are two columns of information: "PURCHASE DATE" (06/11/2023) and "COMMITMENT PERIOD" (1 month). At the bottom of this section, there are two buttons: "Manage subscription" (highlighted with an orange border) and "Cancel subscription". Below this is a section titled "TOOLS INCLUDED IN YOUR PLAN" with a dropdown arrow.



- Saranno quindi visualizzati tutti i bundle DISH. Se vuoi cambiare l'attività di cui vuoi gestire l'abbonamento, usa il **menu a discesa** e seleziona l'attività che preferisci.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Account icon English

Your establishment

New starter purchase ▾

COMPARE OUR BUNDLES

DISH Starter	DISH Professional Reservation	DISH Professional Order	DISH Premium
€0.00	€34.90	€49.00	€69.00
	€41.53 incl. VAT	€58.31 incl. VAT *	€82.11 incl. VAT *
	Per establishment / Month	Per establishment / Month	Per establishment / Month
		+ One-time activation fee	+ One-time activation fee
		€299.00	€279.00



Seleziona quindi il pacchetto a cui desideri effettuare il downgrade del tuo abbonamento attuale cliccando sul rispettivo **pulsante Scegli**.



Our solutions ▾ Addons ▾ **Pricing** Resources ▾

Account icon | English

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

Choose

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT
Per establishment / Month

Your Plan

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *
Per establishment / Month

+ One-time
activation fee

€299.00
€355.81 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *
Per establishment / Month

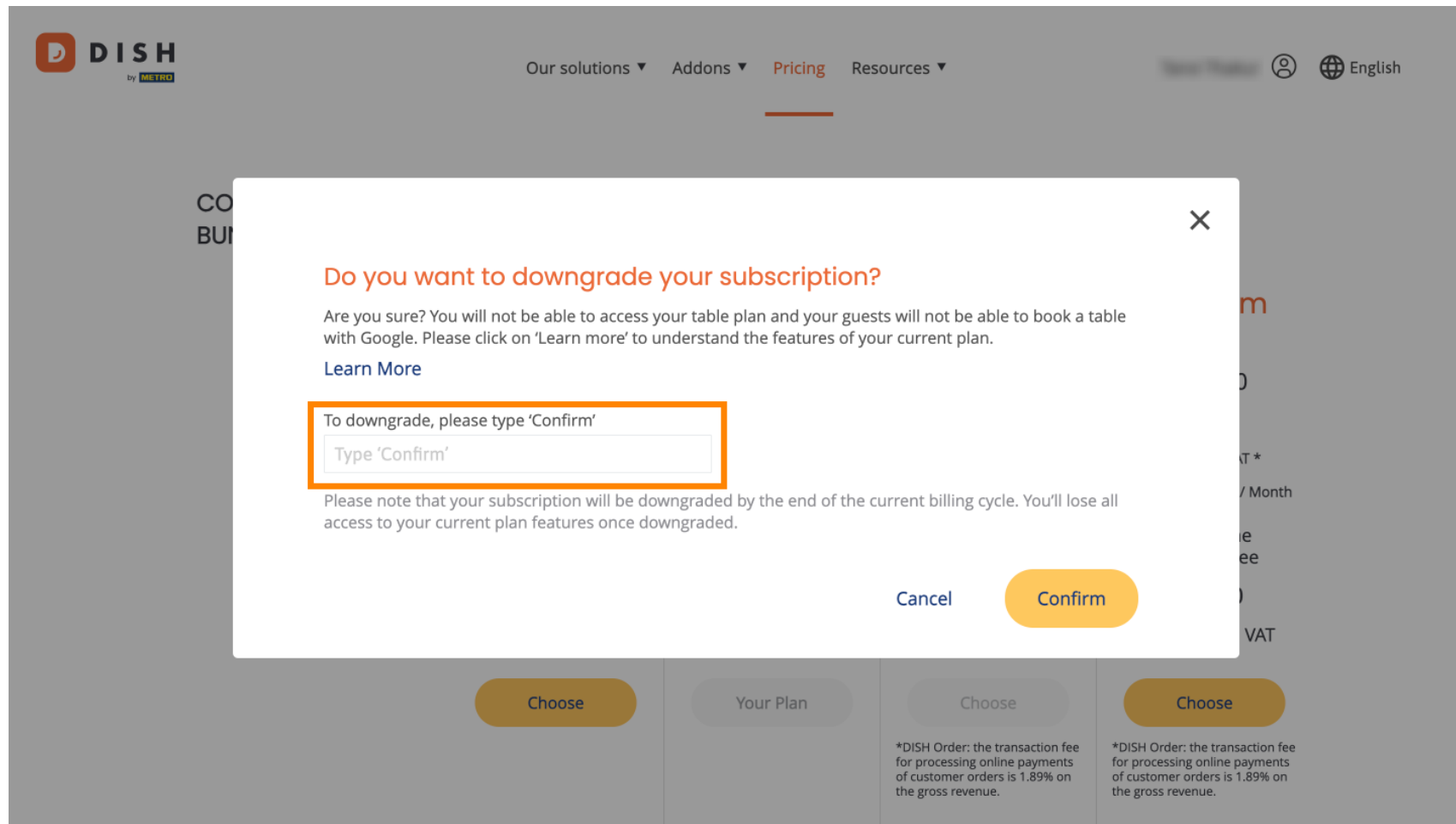
+ One-time
activation fee

€279.00
€332.01 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

- Poiché stai eseguendo il downgrade del tuo abbonamento, perderai alcune funzioni. Pertanto, ti verrà chiesto di confermare la tua azione. Per farlo, inserisci Conferma nel **campo di testo** corrispondente .





Quindi clicca su **Conferma** per procedere.

The screenshot shows the DISH website interface with a confirmation dialog box. The dialog box has a title "Do you want to downgrade your subscription?" and a close button (X) in the top right corner. The main text asks for confirmation and provides a "Learn More" link. Below this, it says "To downgrade, please type 'Confirm'" and shows a text input field containing the word "Confirm". At the bottom of the dialog, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background shows a navigation menu with "Our solutions", "Addons", "Pricing", and "Resources". There are also user and language selection icons in the top right. At the bottom of the page, there are several "Choose" buttons and a table with pricing information, including a note about a 1.89% transaction fee for online payments.



Una volta scelto un bundle DISH, devi controllare i dettagli del tuo stabilimento. Modifica semplicemente quelli che non sono più aggiornati utilizzando i **campi** corrispondenti .

Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*	
<input type="text" value="New starter purchase"/>	
Restaurant type*	<input type="text" value="Foodtruck"/>
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Country*	<input type="text" value="Germany"/>
METRO customer number	
<input type="text" value="METRO customer number"/>	

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



Lo stesso vale per le informazioni aziendali. Controllale e se devi correggerle, usa i **campi** corrispondenti .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

Company information

Company name*	
<input type="text" value="test"/>	
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Billing Email (Optional)	
<input type="text" value="Enter the Billing Email"/>	
Country*	<input type="text" value="Germany"/>
VAT number (Optional)	
<input type="text" value="DE VAT number (Optional)"/>	



L'ultima informazione che devi controllare sono le informazioni del tuo cliente. Di nuovo, se devi correggerle, usa il corrispondente **campi**.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)

 Dopo aver verificato tutte le informazioni, clicca su **Continua** per procedere.

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*


Continue




Verrà quindi visualizzato il riepilogo del tuo acquisto, così potrai esaminarlo.

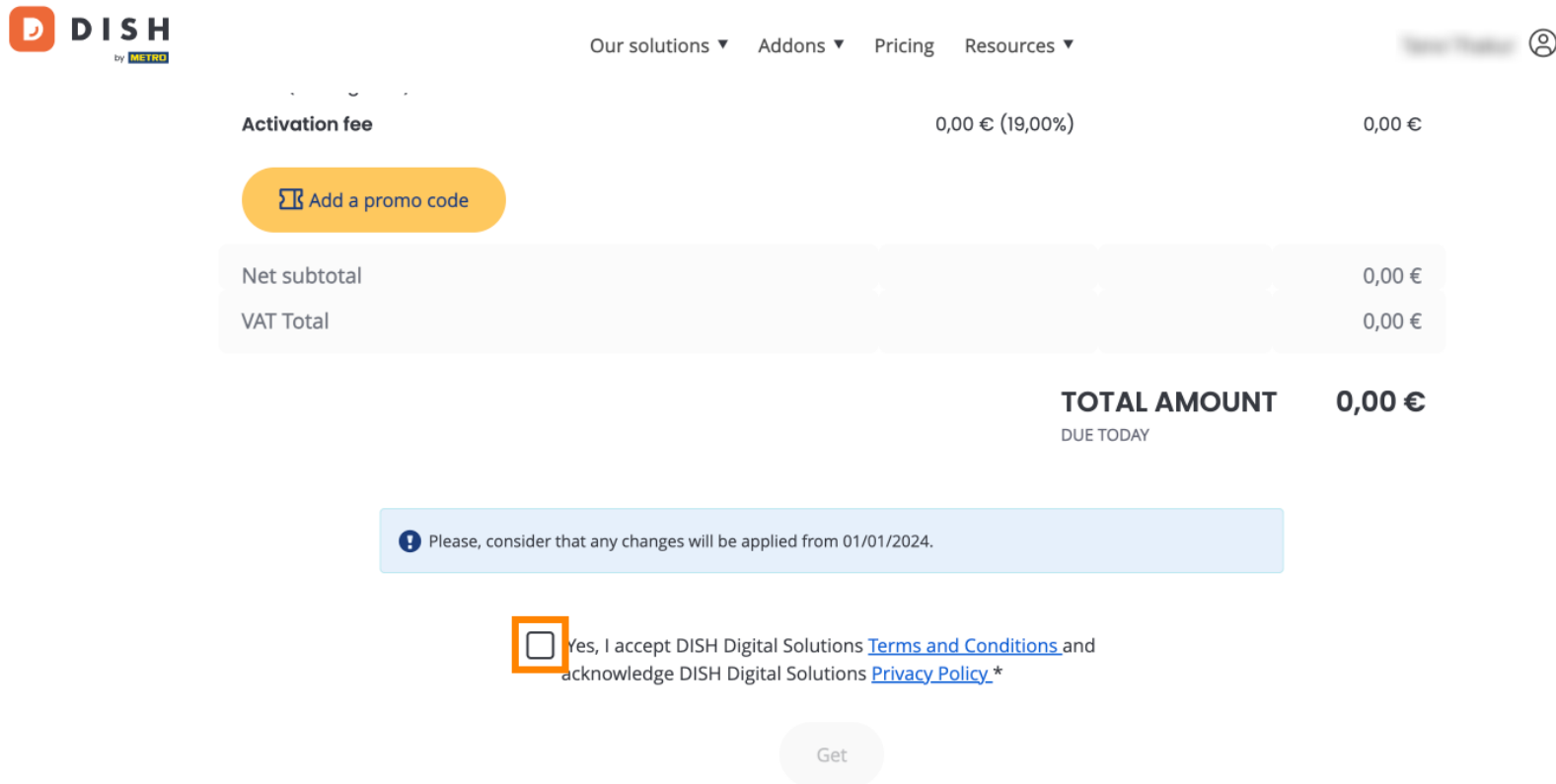
Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					

 Please, consider that any changes will be applied from 01/01/2024.

- 📌 Dopo esserti assicurato che le informazioni siano corrette, accetta i termini e le condizioni e riconosci l'informativa sulla privacy spuntando la **casella**.

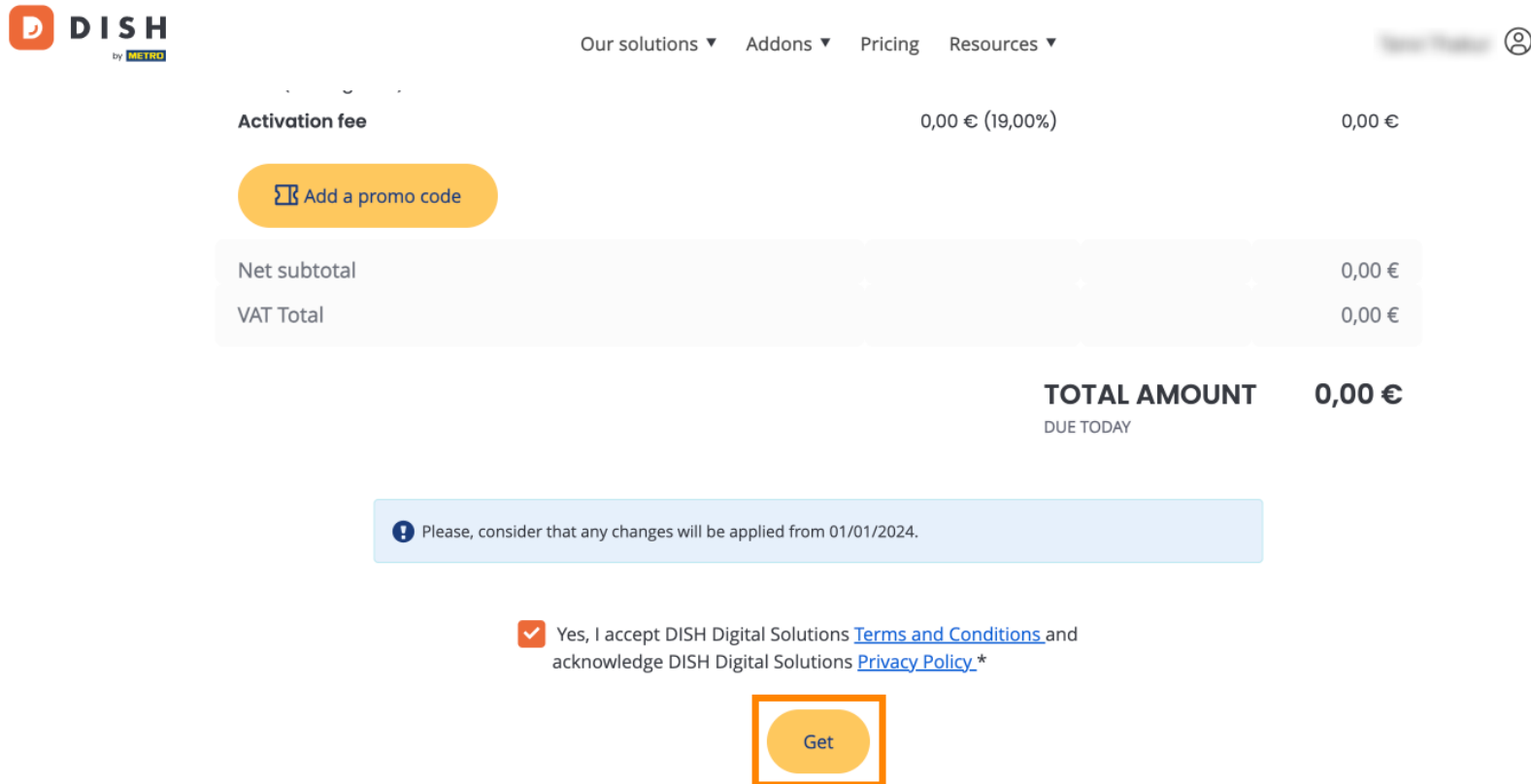


The screenshot shows the DISH checkout interface. At the top left is the DISH by METRO logo. Navigation links include 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

Below the table, a blue information box states: "Please, consider that any changes will be applied from 01/01/2024." Below this is a checkbox (highlighted with an orange box) and the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" A "Get" button is located at the bottom of the form.

🔑 Per completare il downgrade del tuo abbonamento, clicca su **Ottieni**.



The screenshot shows the DISH checkout page. At the top left is the DISH by METRO logo. To the right are navigation links: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right corner. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

Below the table, a light blue information box contains the text: "Please, consider that any changes will be applied from 01/01/2024." Below this, there is a checked checkbox and the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" At the bottom center, a yellow 'Get' button is highlighted with an orange border.



Ecco fatto. Hai completato il tutorial e ora sai come effettuare il downgrade del tuo bundle DISH.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼



Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Scansiona per andare al lettore interattivo