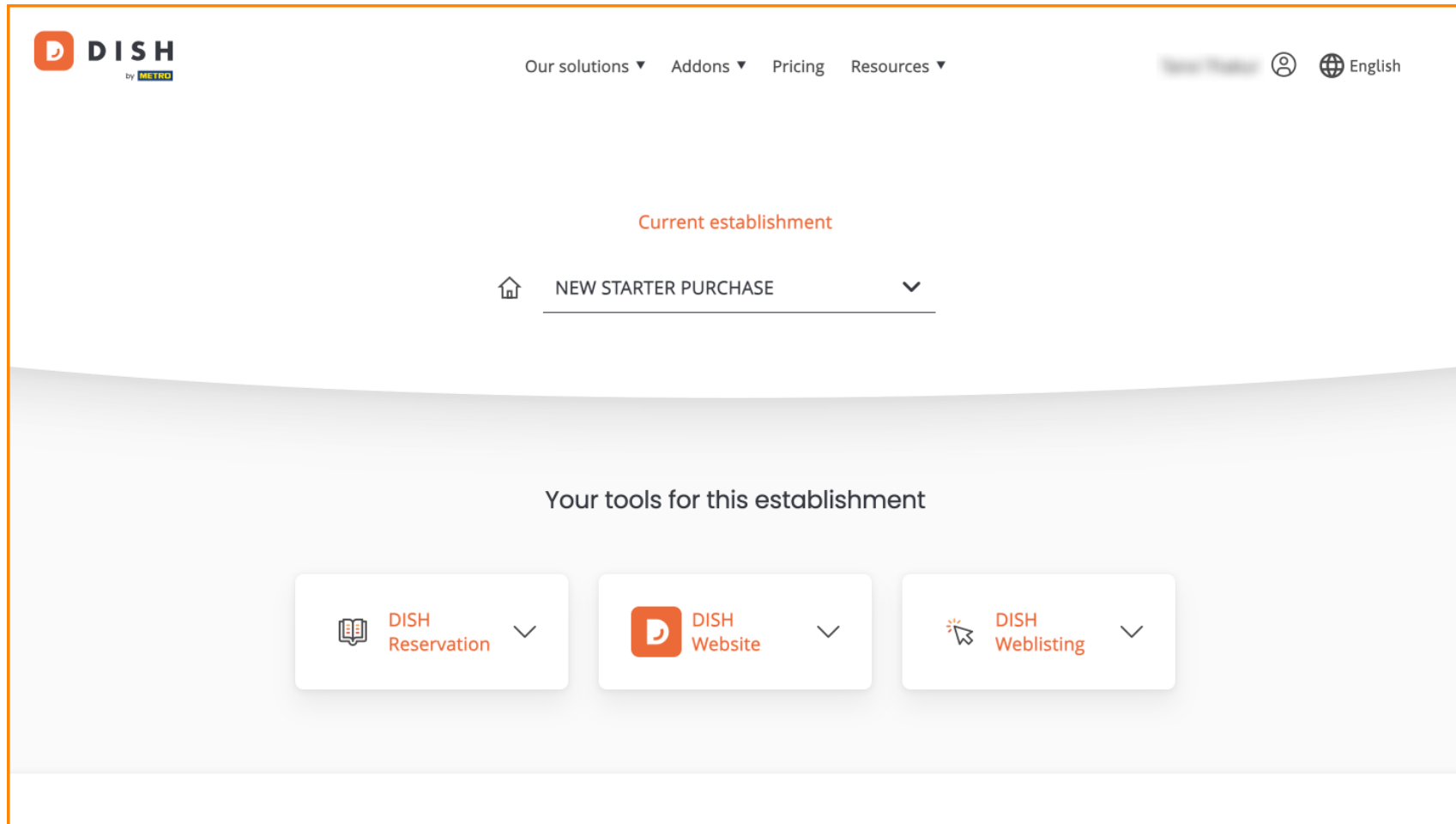




Bem-vindo ao seu **painel DISH**. Neste tutorial, mostramos como fazer downgrade do seu pacote DISH.





Primeiro, vá para seu **perfil**.

Current establishment

 [NEW STARTER PURCHASE](#) ▾

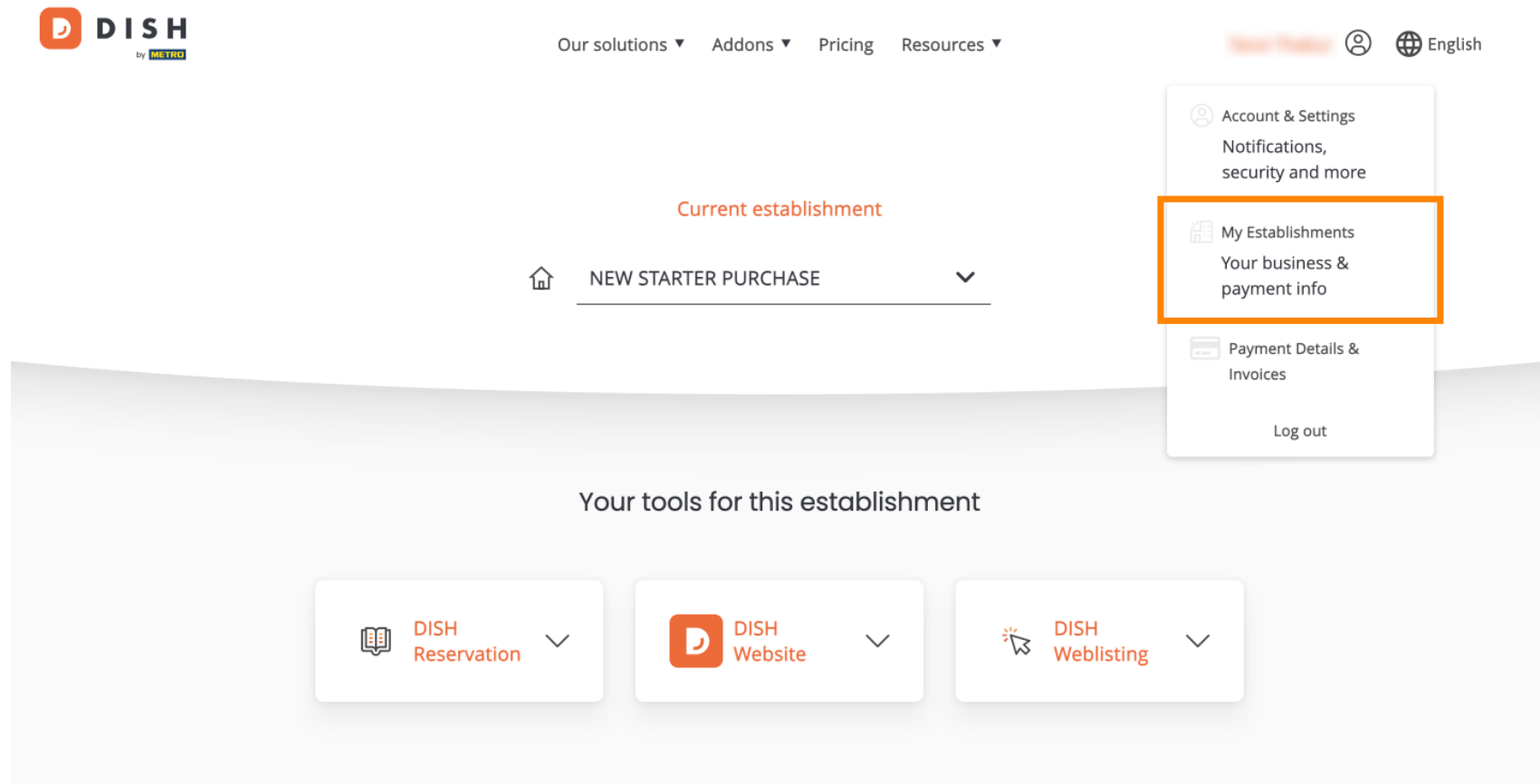
Your tools for this establishment

 [DISH  
Reservation](#) ▾

 [DISH  
Website](#) ▾

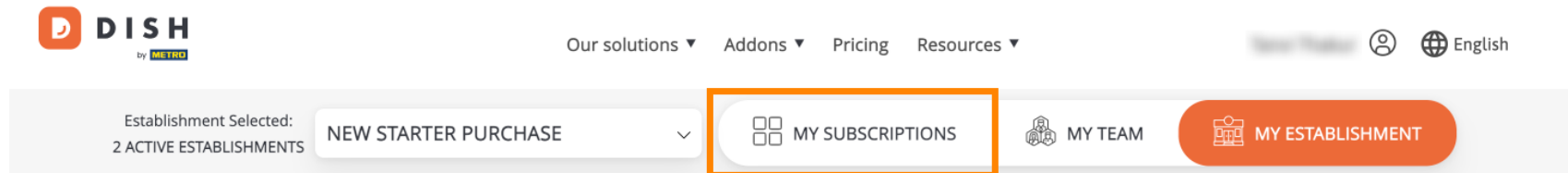
 [DISH  
Weblisting](#) ▾

Em seguida, selecione **Meus Estabelecimentos** para abrir as configurações do seu estabelecimento.

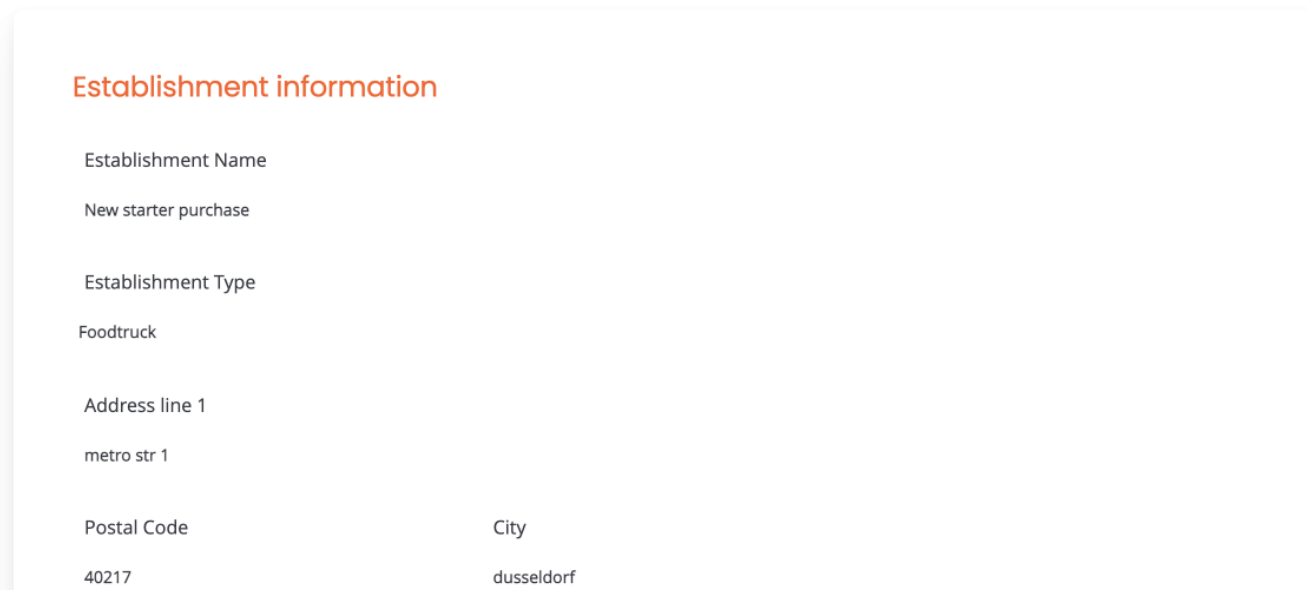


The screenshot shows the DISH user interface. At the top left is the DISH by METRO logo. The top navigation bar includes links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there is a user profile icon and a language selector set to 'English'. Below the navigation, the text 'Current establishment' is displayed. A dropdown menu is open, showing options: 'Account & Settings' (Notifications, security and more), 'My Establishments' (Your business & payment info), 'Payment Details & Invoices', and 'Log out'. The 'My Establishments' option is highlighted with an orange border. Below the dropdown, a home icon is followed by the text 'NEW STARTER PURCHASE'. The main content area is titled 'Your tools for this establishment' and contains three cards: 'DISH Reservation', 'DISH Website', and 'DISH Weblisting', each with a dropdown arrow.

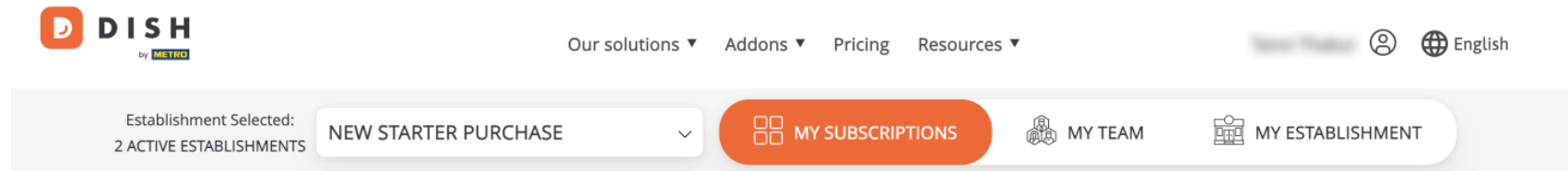
Depois, clique em **MINHAS ASSINATURAS** para abrir a visão geral da sua assinatura.



## Manage the establishment information

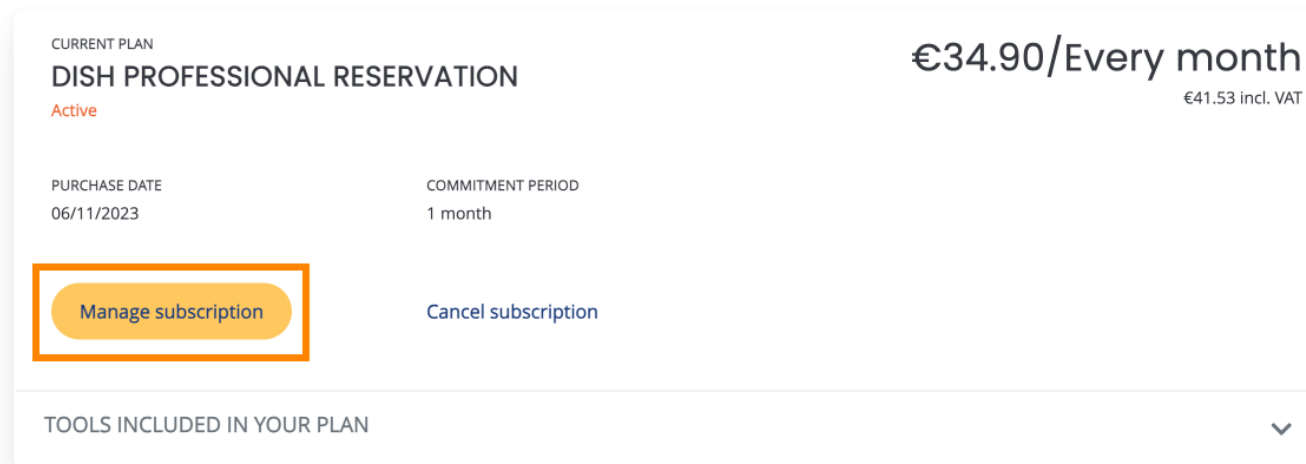


Agora clique em **Gerenciar assinatura** para começar a gerenciar sua assinatura atual.

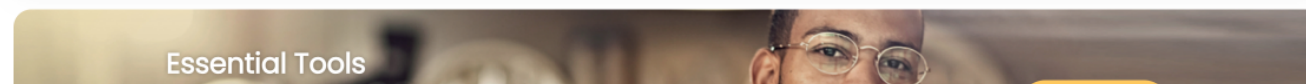


The screenshot shows the top navigation bar of the DISH website. On the left is the DISH by METRO logo. In the center, there are links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there are icons for a user profile and a globe labeled 'English'. Below the navigation bar, there is a grey bar with a dropdown menu for 'Establishment Selected: 2 ACTIVE ESTABLISHMENTS' currently showing 'NEW STARTER PURCHASE'. To the right of this are three buttons: 'MY SUBSCRIPTIONS' (highlighted in orange), 'MY TEAM', and 'MY ESTABLISHMENT'.

## Manage your subscriptions



The screenshot shows the 'Manage your subscriptions' page. At the top, it displays 'CURRENT PLAN' as 'DISH PROFESSIONAL RESERVATION' with a status of 'Active'. The price is listed as '€34.90/Every month' with a note '€41.53 incl. VAT'. Below this, there are two columns of information: 'PURCHASE DATE' (06/11/2023) and 'COMMITMENT PERIOD' (1 month). At the bottom of this section, there are two buttons: 'Manage subscription' (highlighted with an orange border) and 'Cancel subscription'. Below this is a section titled 'TOOLS INCLUDED IN YOUR PLAN' with a dropdown arrow.



- 1 Todos os pacotes DISH serão exibidos. Se você quiser alterar o estabelecimento que vai gerenciar a assinatura, use o **menu suspenso** e selecione seu estabelecimento preferido.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Account ▾ English

Your establishment

New starter purchase ▾

COMPARE OUR BUNDLES

DISH Starter

€0.00

DISH

Professional

Reservation

€34.90

€41.53 incl. VAT

Per establishment / Month

DISH

Professional

Order

€49.00

€58.31 incl. VAT \*

Per establishment / Month

+ One-time activation fee

€299.00

DISH Premium

€69.00

€82.11 incl. VAT \*

Per establishment / Month

+ One-time activation fee

€279.00

Em seguida, selecione o pacote para o qual você deseja fazer o downgrade da sua assinatura atual clicando no respectivo **botão Escolher**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Account icon | English

## COMPARE OUR BUNDLES

### DISH Starter

€0.<sup>00</sup>

Choose

### DISH Professional Reservation

€34.<sup>90</sup>

€41.53 incl. VAT  
Per establishment / Month

Your Plan

### DISH Professional Order

€49.<sup>00</sup>

€58.31 incl. VAT \*  
Per establishment / Month

+ One-time activation fee

€299.00

€355.81 incl. VAT

Choose

\*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

### DISH Premium

€69.<sup>00</sup>

€82.11 incl. VAT \*  
Per establishment / Month

+ One-time activation fee

€279.00

€332.01 incl. VAT

Choose

\*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Como você está fazendo downgrade de sua assinatura, você perderá certas funções. Portanto, você será solicitado a confirmar sua ação. Para fazer isso, insira Confirm no **campo de texto** correspondente .



The screenshot shows the DISH website interface with a confirmation modal open. The modal title is "Do you want to downgrade your subscription?". Below the title, it asks for confirmation and provides a "Learn More" link. A text input field is highlighted with an orange border, containing the text "Type 'Confirm'". At the bottom of the modal are "Cancel" and "Confirm" buttons. The background shows a pricing table with "Choose" buttons and a note about a 1.89% transaction fee.

**Do you want to downgrade your subscription?**

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Type 'Confirm'

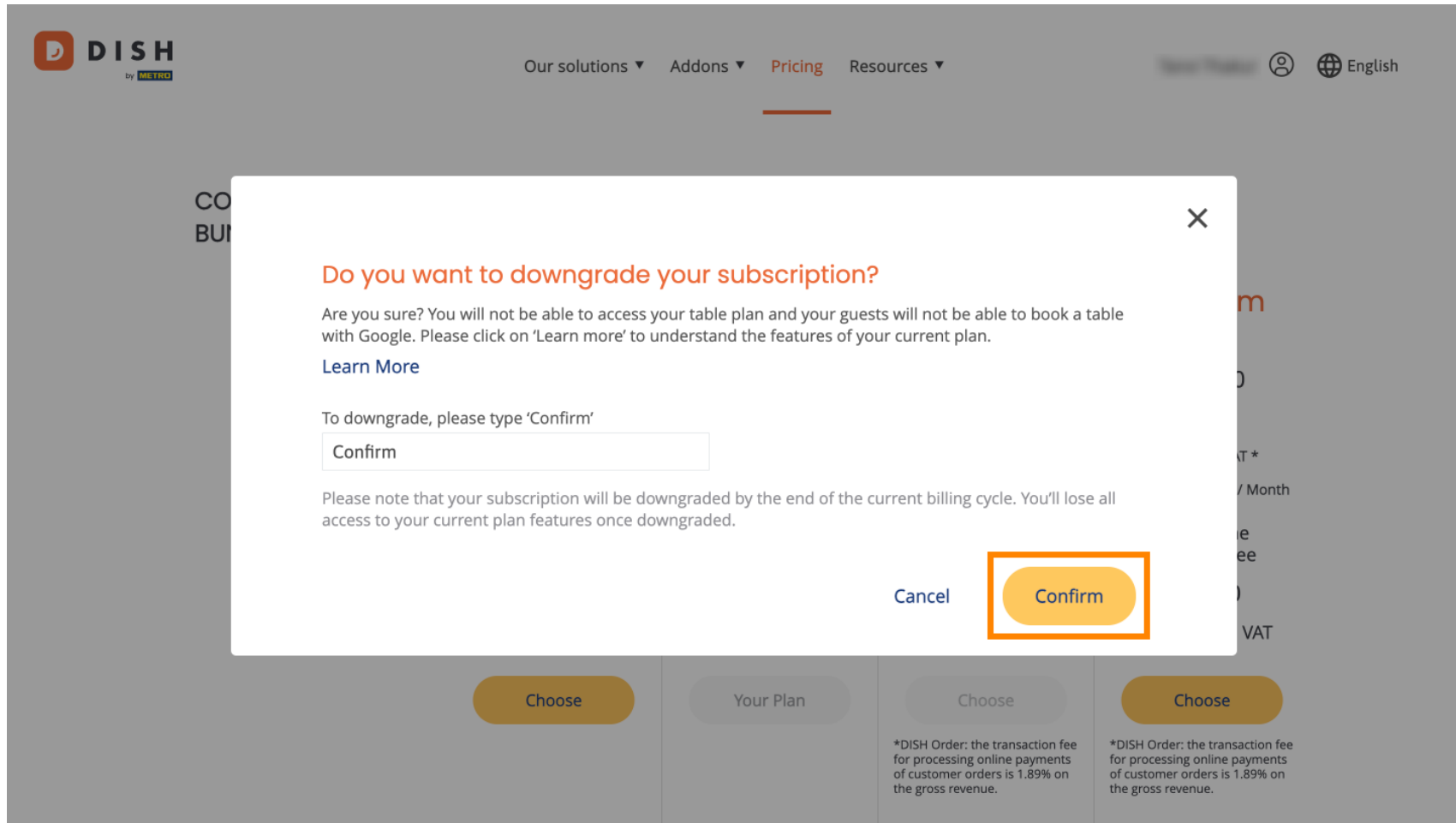
Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel Confirm

Choose Your Plan Choose Choose

\*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

Em seguida, clique em **Confirmar** para prosseguir.



The screenshot shows a confirmation dialog box on the DISH website. The dialog has a white background and a grey border. At the top left is the DISH logo, and at the top right is a close button (X). The main text asks, "Do you want to downgrade your subscription?" in orange. Below this, it says, "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." There is a blue link for "Learn More". Below that, it says, "To downgrade, please type 'Confirm'", followed by a text input field containing the word "Confirm". At the bottom, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background of the website is dimmed, showing navigation links like "Our solutions", "Addons", "Pricing", and "Resources", and a table with columns for "Choose", "Your Plan", "Choose", and "Choose".

- Depois de escolher um pacote DISH, você precisa verificar os detalhes do seu estabelecimento. Basta editar aqueles que não estão mais atualizados usando os **campos** correspondentes .



Our solutions ▾ Addons ▾ Pricing Resources ▾

Account icon

## Your details

Not the correct establishment? You can go back and select another one.

Restaurant name\*

Restaurant type\*

Street name\*

Postal code\*  City\*

Country\*

METRO customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



O mesmo vale para as informações da empresa. Verifique e se precisar corrigi-las, use os **campos** correspondentes .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

## Company information

Company name*	
<input type="text" value="test"/>	
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Billing Email (Optional)	
<input type="text" value="Enter the Billing Email"/>	
Country*	<input type="text" value="Germany"/>
VAT number (Optional)	
<input type="text" value="DE VAT number (Optional)"/>	



A última informação que você precisa verificar é a informação do seu cliente. Novamente, se você precisar corrigi-la, use o correspondente **campos** .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

## Customer information

Mr.  Mrs.

Name\*

Surname\*

Phone number\*

Continue



Want to learn more about our products?

[About](#)  
[Contact](#)  
[Blog](#)  
[Sitemap](#)

Depois de verificar todas as suas informações, clique em **Continuar** para prosseguir.

## Customer information

Mr.  Mrs.

Name\*

Surname\*

Phone number\*


**Continue**




Em seguida, o resumo da sua compra será exibido para que você possa revisá-lo.

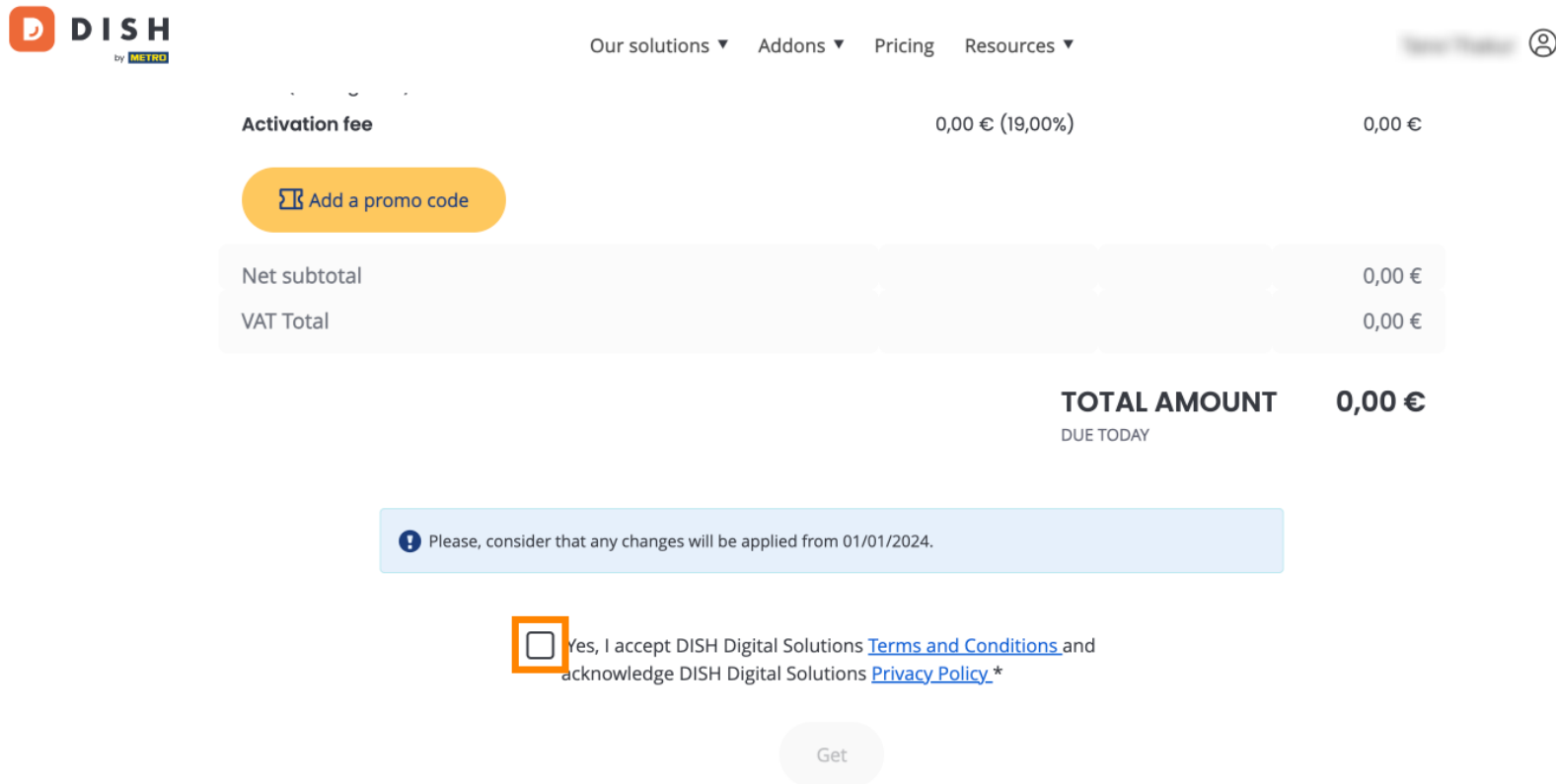
## Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 <b>DISH Starter Plan (Downgrade)</b>	1	1 month	0,00 € (19,00%)	0,00 € Every month	
<b>Activation fee</b>			0,00 € (19,00%)		0,00 €
<a href="#">Add a promo code</a>					
Net subtotal					0,00 €
VAT Total					0,00 €
<b>TOTAL AMOUNT</b>					<b>0,00 €</b>
DUE TODAY					

 Please, consider that any changes will be applied from 01/01/2024.

- Após certificar-se de que as informações estão corretas, aceite os termos e condições e reconheça a política de privacidade marcando a **caixa de seleção**.



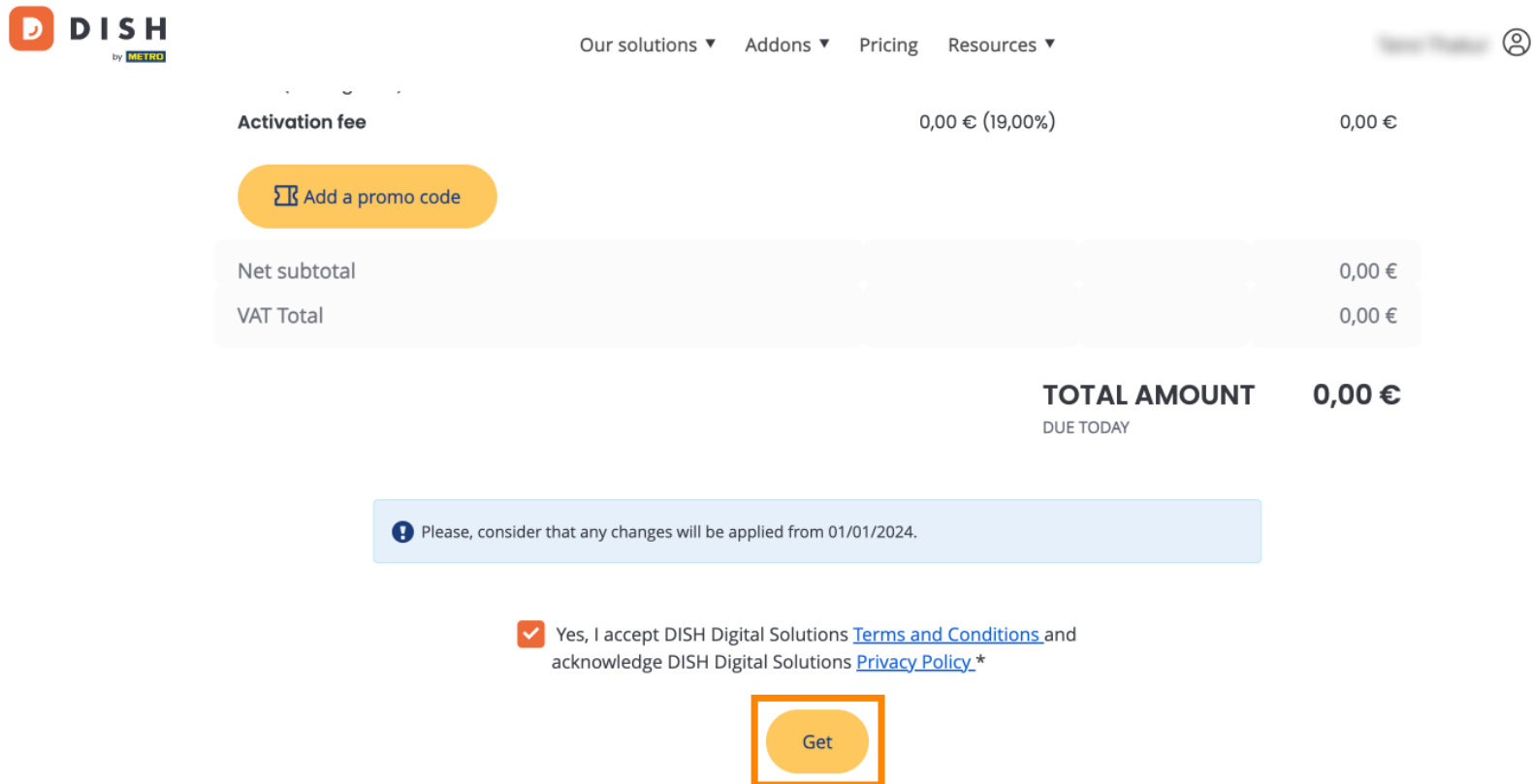
The screenshot shows the DISH checkout page. At the top left is the DISH by METRO logo. To the right are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". A user profile icon is visible in the top right. The main content area displays a price breakdown:

Activation fee	0,00 € (19,00%)	0,00 €
<a href="#">Add a promo code</a>		
Net subtotal		0,00 €
VAT Total		0,00 €
<b>TOTAL AMOUNT</b>		<b>0,00 €</b>
DUE TODAY		

Below the price breakdown is a blue information bar: "Please, consider that any changes will be applied from 01/01/2024." Below this is a checkbox, which is highlighted with an orange square in the original image, followed by the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).\*" At the bottom center is a "Get" button.



Para concluir o downgrade da sua assinatura, clique em **Obter**.



The screenshot shows the DISH checkout interface. At the top left is the DISH by METRO logo. To the right are navigation links: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right corner. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
<a href="#">Add a promo code</a>		
Net subtotal		0,00 €
VAT Total		0,00 €
<b>TOTAL AMOUNT</b>		<b>0,00 €</b>
DUE TODAY		

Below the table, a light blue information box contains the text: "Please, consider that any changes will be applied from 01/01/2024." Below this, a checkbox is checked, with the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).\*" At the bottom center, a yellow 'Get' button is highlighted with an orange rectangular border.



Pronto. Você concluiu o tutorial e agora sabe como fazer downgrade do seu pacote DISH.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼



## Your order is ready

You should have received a confirmation email with all the information needed.  
Please keep it as a future reference.  
If you can't see it please check your spam folder.

### DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Digitalize para ir para o player interativo