

Počínaje administrátorským panelem rezervace DISH klikněte na **Zpětná vazba** a spravujte své recenze.

The screenshot displays the DISH Reservation administrative interface. On the left, a dark sidebar contains a navigation menu with the following items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons labeled "WALK-IN" and "ADD RESERVATION". Below the banner is a date range selector showing "Sat, 05/06/2021 - Sat, 05/06/2021" and a dropdown menu for "All mealtypes". A filter bar includes radio buttons for "All", "Completed", and "Upcoming" (which is selected), along with icons for a calendar and a group of people, both showing a count of 0. The central area is mostly empty, displaying a large circular icon of a person with a magnifying glass and the text "No reservations available". At the bottom left, there is a "Print" button. The footer contains a "Start Co-Browsing" button, a copyright notice "Designed by Hospitality Digital GmbH. All rights reserved.", and a help icon (a question mark in a circle). On the far right of the footer, there are links for "FAQ", "Terms of use", "Imprint", and "Data privacy".



Chcete-li napsat zprávu svému zákazníkovi, který zanechal recenzi, klikněte na **odpovědět**.

DISH RESERVATION
Website Setup ⌵ 🇬🇧 ⌵ 🏠

- 📅 Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ⌵
- 📖 Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">⌵</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 2px solid orange; border-radius: 15px; padding: 5px 10px; display: inline-block;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 5px 10px; margin-left: 10px;">Publish</span>

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Too many guests in house?  
Pause online reservations ⏸

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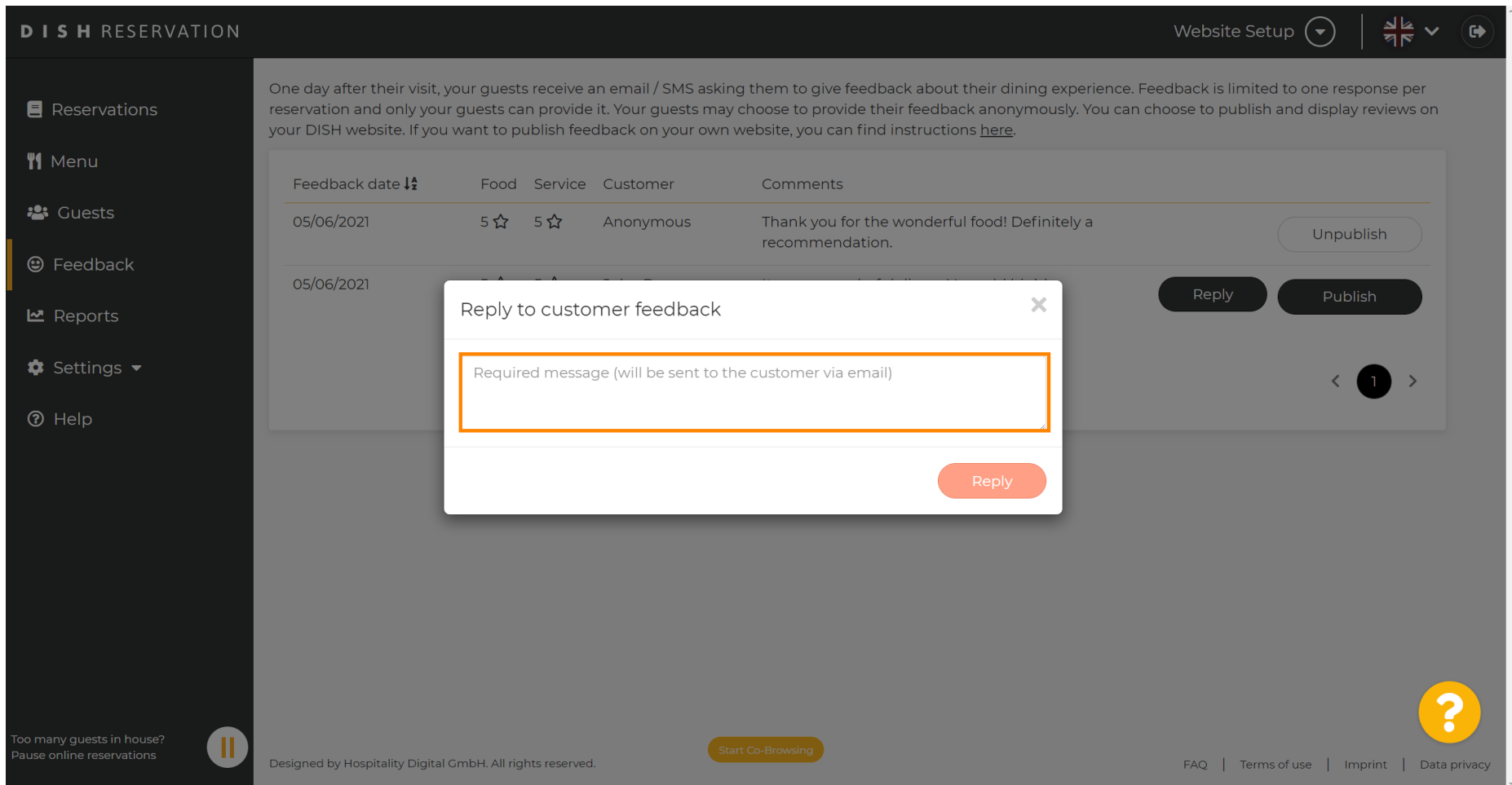
Start Co-Browsing

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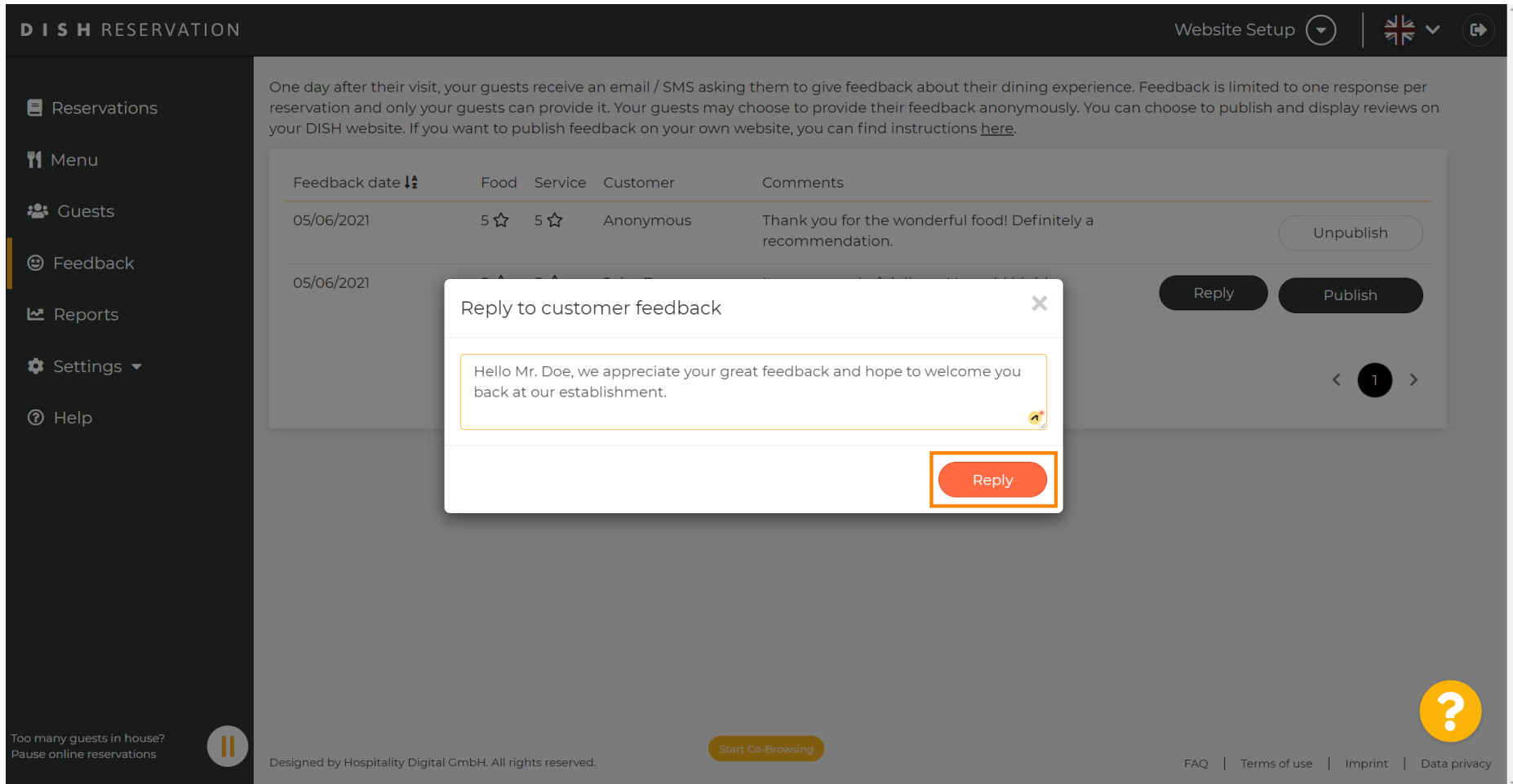
Nyní zadejte **zprávu**, kterou chcete poslat svému zákazníkovi. **Poznámka: Zpráva bude odeslána e-mailem.**



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled 'Reply to customer feedback' is open, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table shows a feedback entry from 05/06/2021 with 5-star ratings for Food and Service, an anonymous customer, and a comment: 'Thank you for the wonderful food! Definitely a recommendation.' Buttons for 'Unpublish', 'Reply', and 'Publish' are visible next to the feedback entry.



Klepnutím na **odpovědět** zprávu odešlete.



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Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Chcete-li publikovat zpětnou vazbu na svůj web, jednoduše klikněte na **Publikovat**.

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Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<input type="button" value="Unpublish"/>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<input type="button" value="Replied"/> <input style="border: 2px solid orange;" type="button" value="Publish"/>

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Too many guests in house?  
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To je vše. Dokončili jste výukový program a nyní víte, jak odpovědět na zpětnou vazbu od zákazníků.

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Skenováním přejděte do interaktivního přehrávače