



Desde el panel de administración de DISH Reservation, haga clic en **Comentarios** para administrar sus reseñas.

DISH RESERVATION Website Setup

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Sat, 05/06/2021 - Sat, 05/06/2021 All mealtypes

All Completed Upcoming 0 0

No reservations available

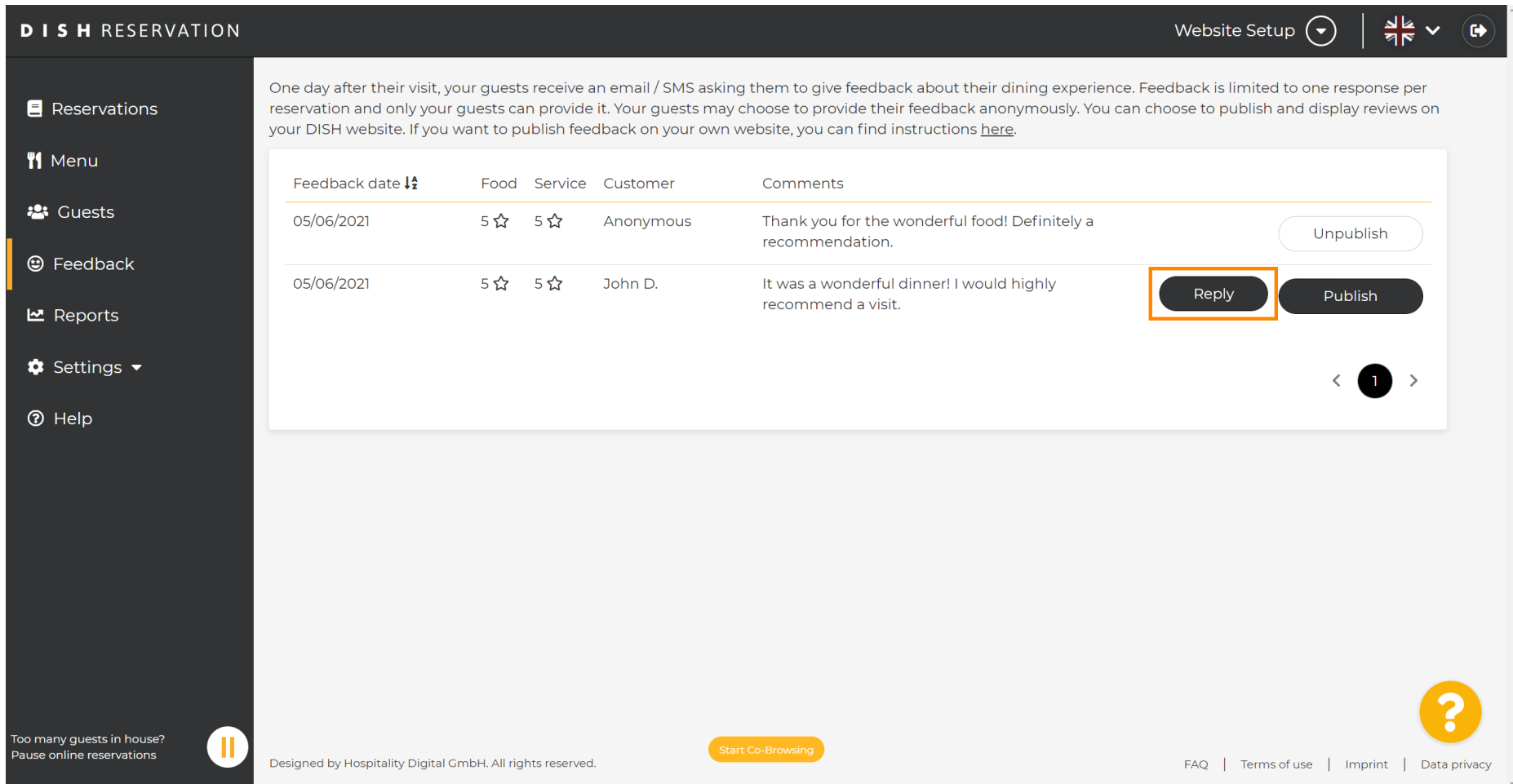
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Too many guests in house? Pause online reservations

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Para escribir un mensaje a su cliente que dejó una reseña, haga clic en **responder**.



The screenshot shows the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. At the bottom of the sidebar, there is a notification: "Too many guests in house? Pause online reservations" with a pause icon.

The main content area has a dark header with "DISH RESERVATION" on the left, "Website Setup" with a dropdown arrow in the middle, and a flag icon with a dropdown arrow on the right. Below the header is a text block: "One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#)."

Below the text is a table of feedback entries:

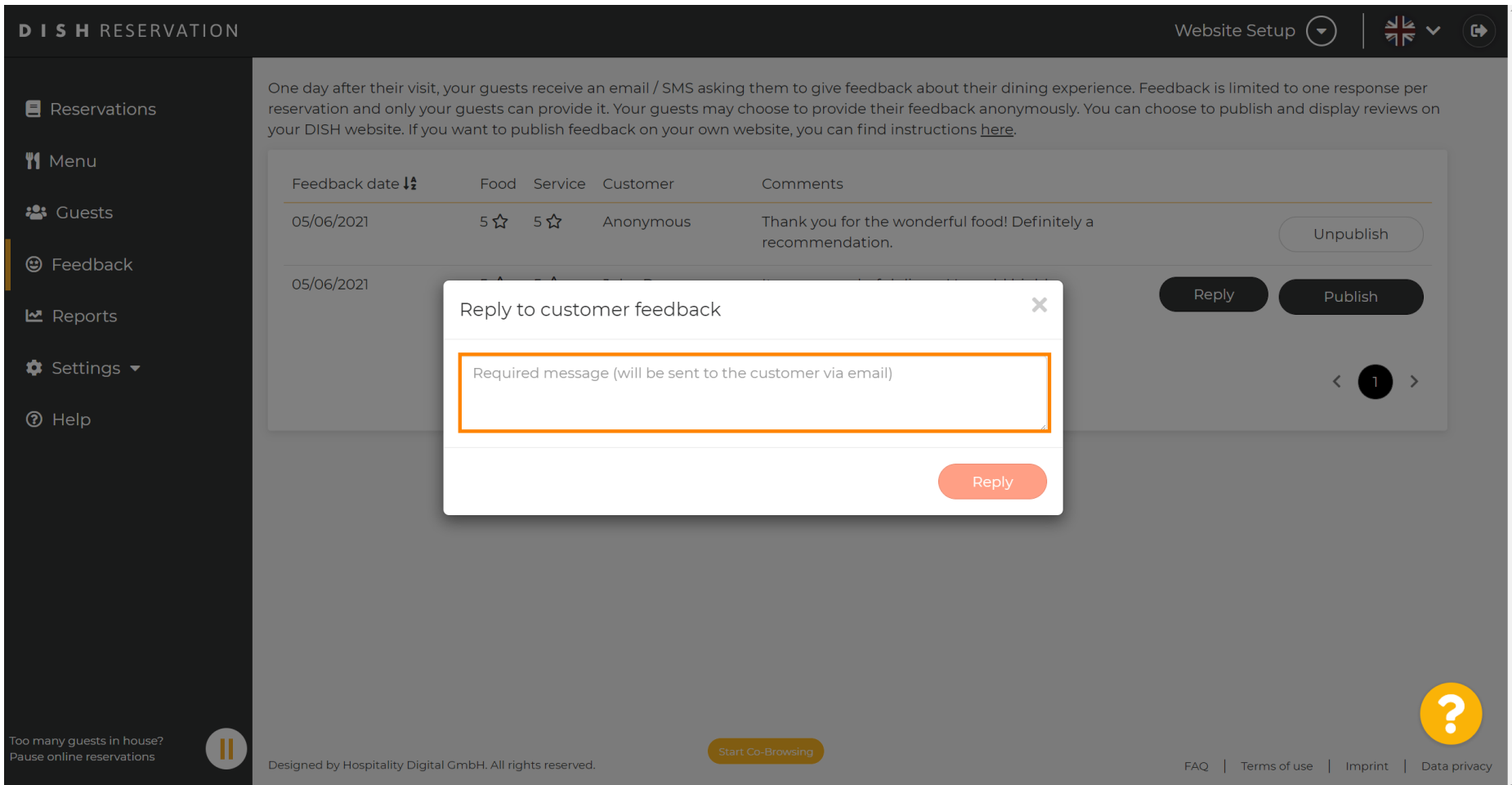
Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

The "Reply" button for the second entry is highlighted with an orange border. At the bottom right of the table, there are navigation arrows and a page number "1".

At the bottom of the interface, there is a "Start Co-Browsing" button, a "Designed by Hospitality Digital GmbH. All rights reserved." footer, and a "FAQ | Terms of use | Imprint | Data privacy" footer. A yellow question mark icon is also present in the bottom right corner.



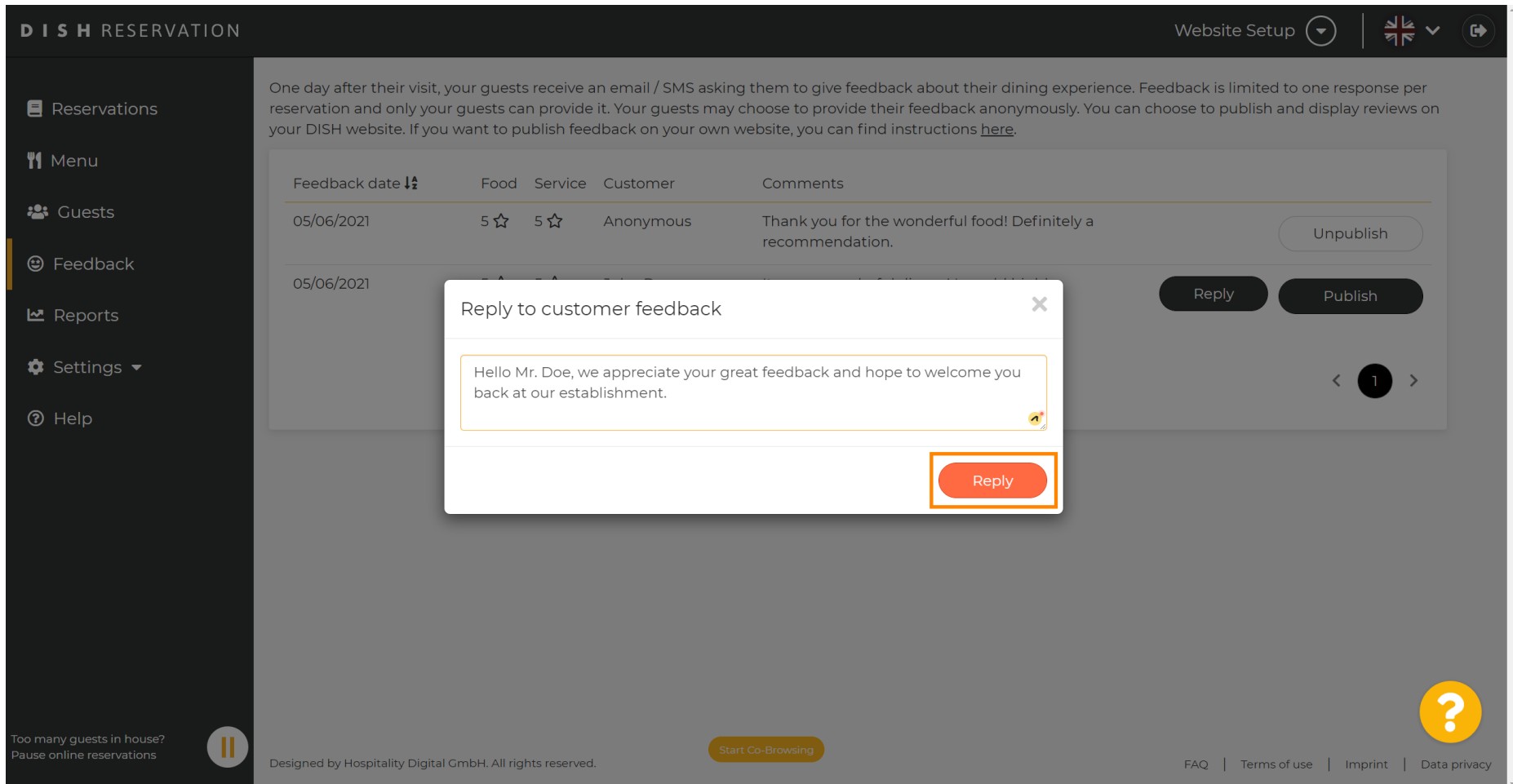
Ahora introduzca el **mensaje** que desea enviar a su cliente. **Nota: El mensaje se enviará por correo electrónico.**



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled "Reply to customer feedback" is open, featuring a text input field with a placeholder "Required message (will be sent to the customer via email)" and a "Reply" button. The background table shows a feedback entry from 05/06/2021 with 5-star ratings for Food and Service, an anonymous customer, and a comment: "Thank you for the wonderful food! Definitely a recommendation." Buttons for "Unpublish", "Reply", and "Publish" are visible next to the feedback entry. At the bottom of the interface, there is a "Start Co-Browsing" button, a "Too many guests in house? Pause online reservations" notification, and footer links for FAQ, Terms of use, Imprint, and Data privacy.



Haga clic en **responder** para enviar el mensaje.

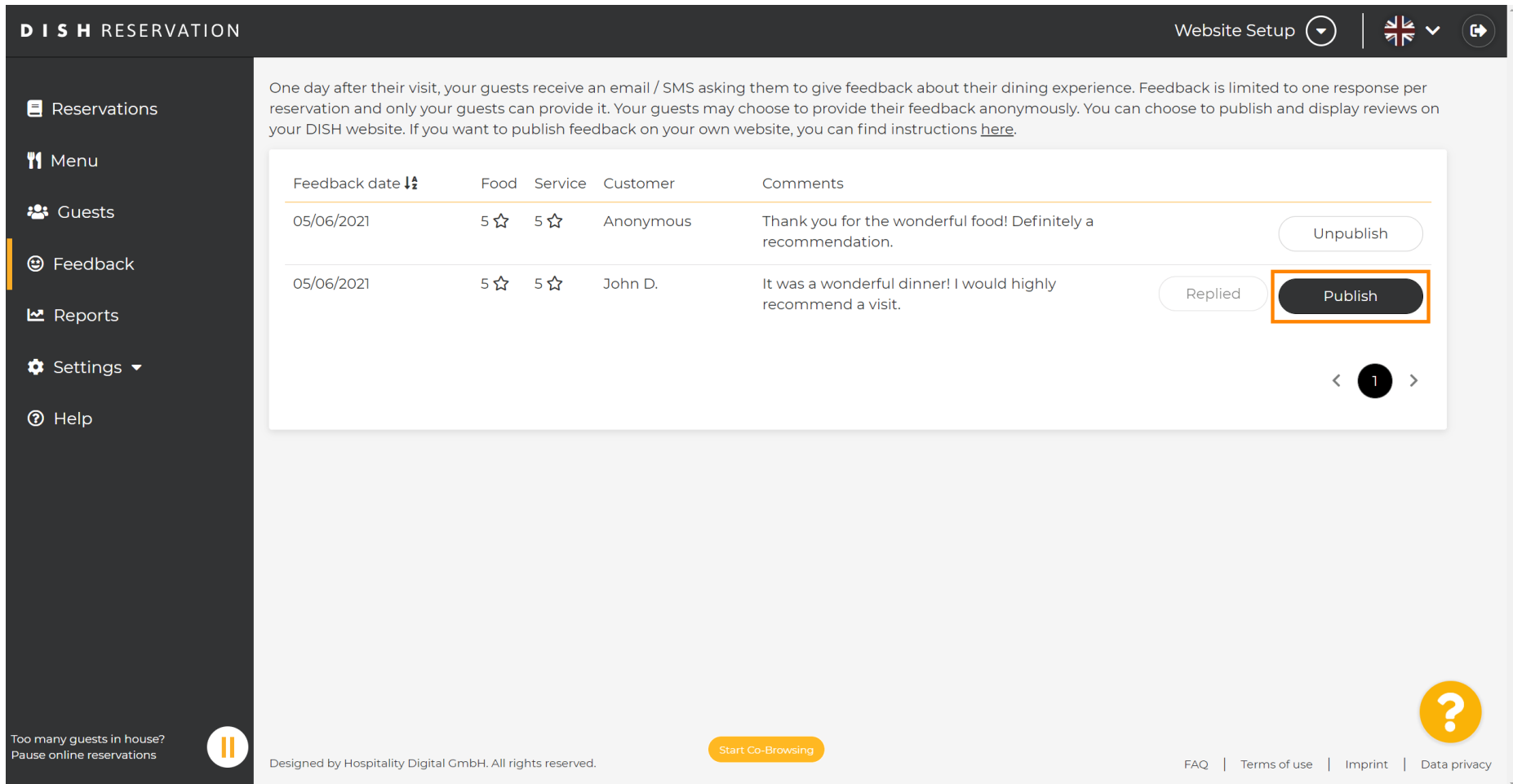


The screenshot displays the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area features a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' Below the input field is a red 'Reply' button. The background table has columns for 'Feedback date', 'Food', 'Service', 'Customer', and 'Comments'. The first row shows a date of 05/06/2021, 5 stars for Food and Service, an anonymous customer, and a comment: 'Thank you for the wonderful food! Definitely a recommendation.' Action buttons for 'Unpublish', 'Reply', and 'Publish' are visible for each row. The bottom of the interface includes a status bar with a 'Too many guests in house?' notification, a 'Start Co-Browsing' button, and footer links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Para publicar comentarios en su sitio web, simplemente haga clic en **Publicar**.



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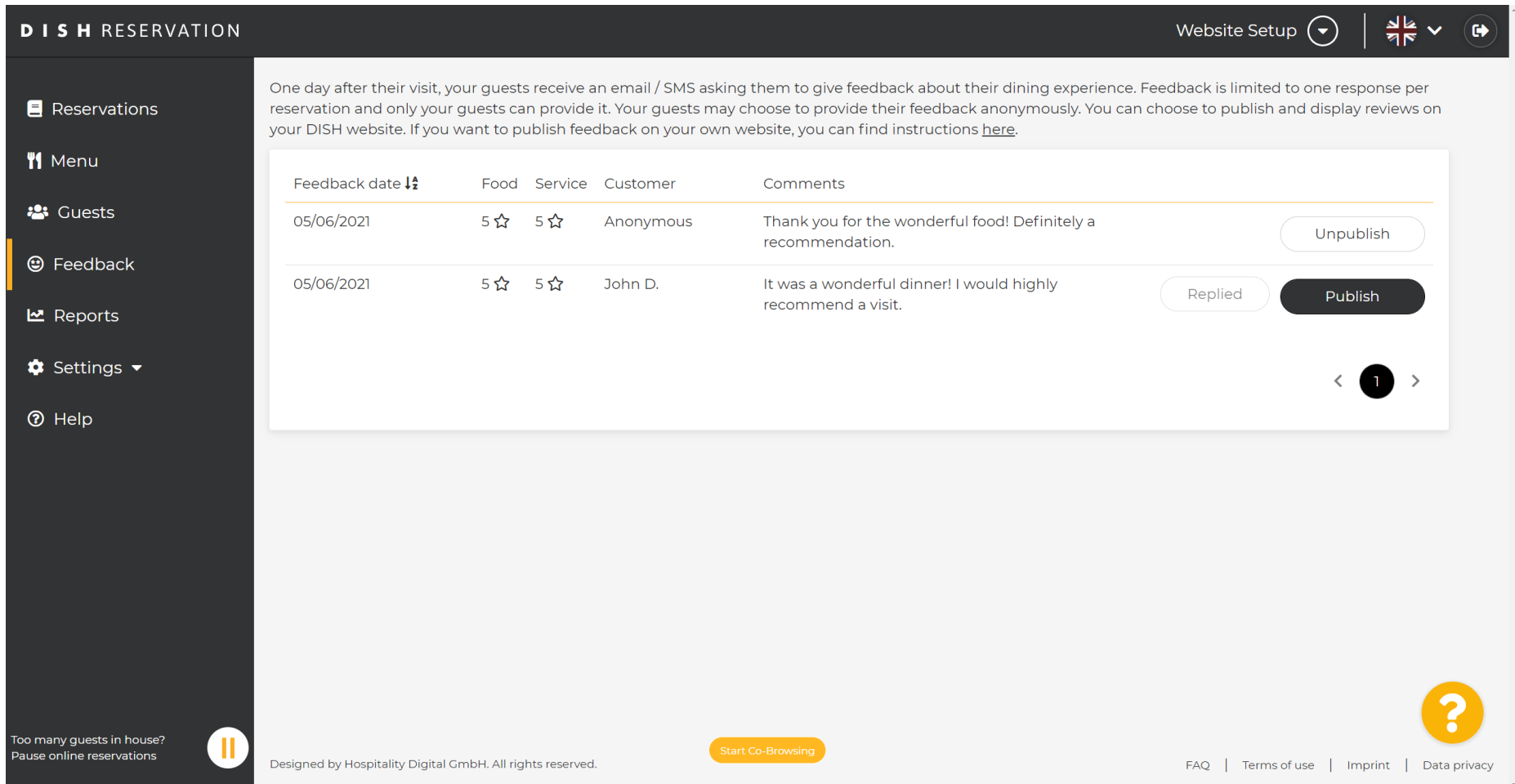
Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish



At the bottom right of the table, there is a pagination control showing "< 1 >".

At the bottom of the interface, there is a footer with: "Designed by Hospitality Digital GmbH. All rights reserved." in the center, "Start Co-Browsing" in a yellow button, and "FAQ | Terms of use | Imprint | Data privacy" on the right. A yellow question mark icon is also present in the bottom right corner.




Eso es todo. Has completado el tutorial y ahora sabes cómo responder a los comentarios de los clientes.




DISH RESERVATION Website Setup  


One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date 	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<button>Unpublish</button>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<button>Replied</button> <button>Publish</button>

< 1 >

Too many guests in house?
Pause online reservations 

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Escanee para ir al reproductor interactivo