



A DISH Reservation adminisztrációs panelen kattintson a **Visszajelzés lehetőségre** az értékelések kezeléséhez.

The screenshot displays the DISH Reservation admin interface. The top navigation bar includes 'Website Setup', a language selector (UK flag), and a home icon. The left sidebar contains menu items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) options, along with icons for a calendar and a group of people, both showing '0'. The central area displays a large grey box with a magnifying glass icon and the text 'No reservations available'. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a help icon (question mark). The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Ha üzenetet szeretne írni az ügyfélnek, aki véleményt írt, kattintson a **válasz** gombra .

DISH RESERVATION
Website Setup ⌵ 🇬🇧 ⌵ 🏠

- 📅 Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ⌵
- 🆘 Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">⌵</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 2px solid orange; border-radius: 15px; padding: 5px 10px; display: inline-block;">Reply</span> <span style="background-color: #2c3e50; color: white; border-radius: 15px; padding: 5px 10px; margin-left: 10px;">Publish</span>

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Too many guests in house?  
Pause online reservations

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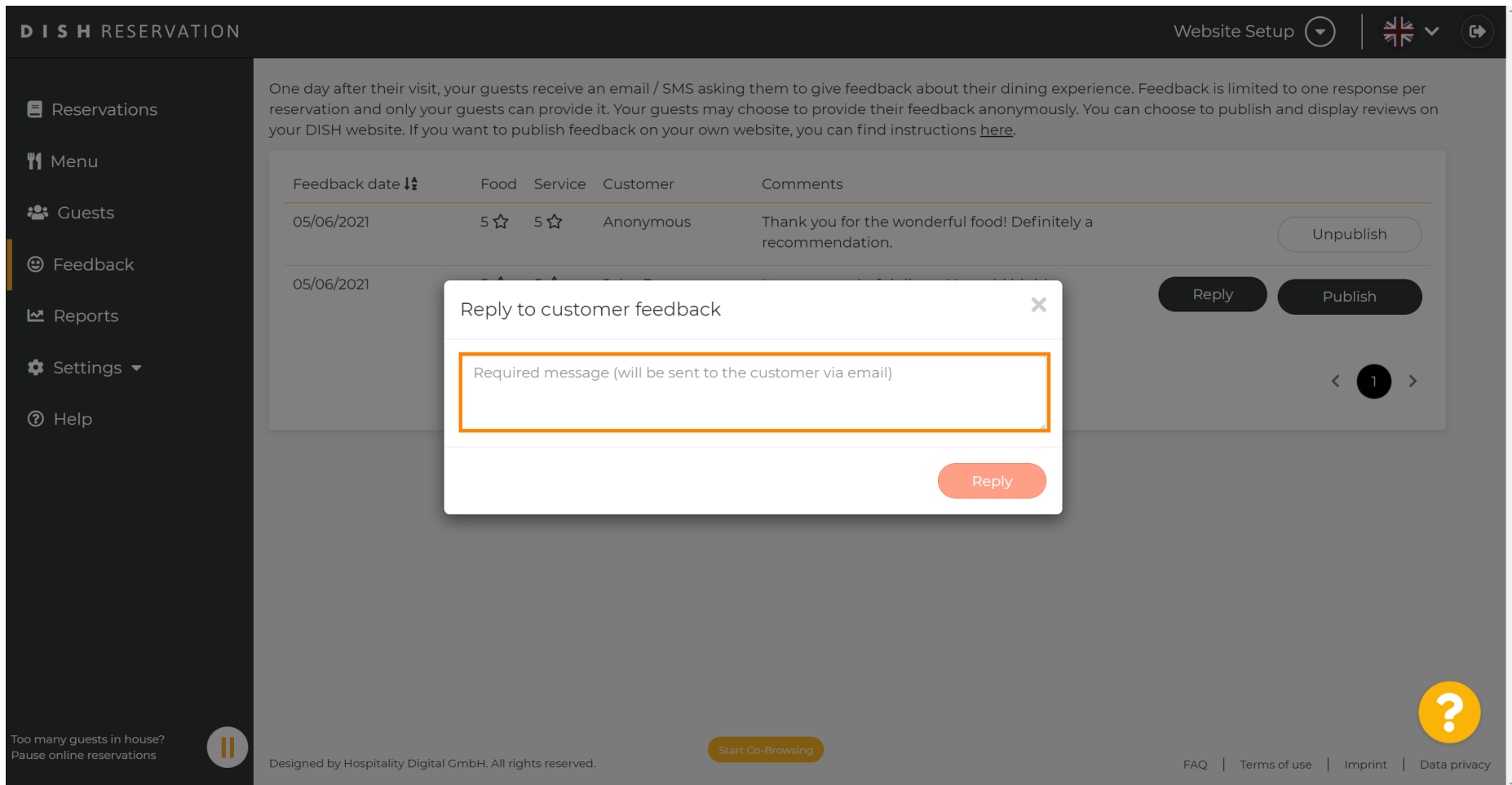
Start Co-Browsing

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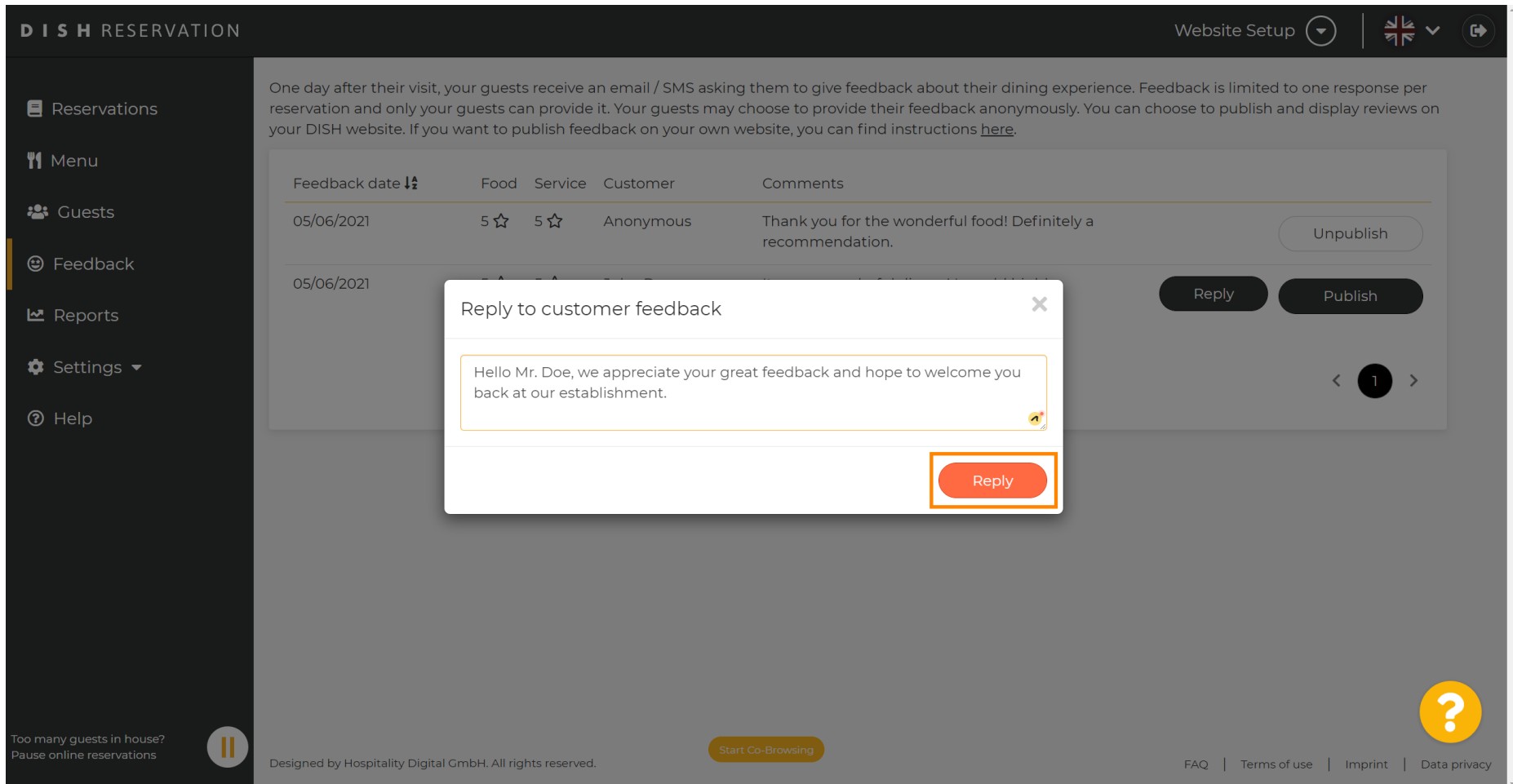
Most írja be az **üzenetet**, amelyet el szeretne küldeni ügyfelének. **Megjegyzés: Az üzenetet e-mailben küldjük el.**



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled 'Reply to customer feedback' is open, featuring a text input field with the placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table shows a feedback entry from 05/06/2021 with 5-star ratings for Food and Service, an anonymous customer, and a comment: 'Thank you for the wonderful food! Definitely a recommendation.' Action buttons for 'Unpublish', 'Reply', and 'Publish' are visible for each entry.



Az üzenet elküldéséhez kattintson a **Válasz gombra** .



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' Below the input field is a red 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. The first row shows a feedback date of 05/06/2021, 5 stars for Food and Service, an anonymous customer, and the comment 'Thank you for the wonderful food! Definitely a recommendation.' Buttons for 'Unpublish', 'Reply', and 'Publish' are visible next to the feedback entries.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Ha visszajelzést szeretne közzétenni webhelyén, kattintson a **Közzététel** gombra .

DISH RESERVATION
Website Setup ▼ ▼

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

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Ez az. Elvégezte az oktatóanyagot, és most már tudja, hogyan válaszoljon az ügyfelek visszajelzéseire.

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Website Setup ▾ ▾

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Szkennelés az interaktív lejátszó megnyitásához