



Aby zarządzać swoimi opiniami, w panelu administracyjnym DISH Reservation kliknij **opcję Opinie**.

DISH RESERVATION Website Setup

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Sat, 05/06/2021 - Sat, 05/06/2021 All mealtypes

All Completed Upcoming 0 0

No reservations available

Print [Start Co-Browsing](#)

Too many guests in house? Pause online reservations

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Aby napisać wiadomość do klienta, który zostawił recenzję, kliknij **Odpowiedz**.

DISH RESERVATION
Website Setup ⌵ 🇬🇧 ⌵ 🏠

- 📅 Reservations
- 🍴 Menu
- 👥 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ⌵
- 🆘 Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ⌵	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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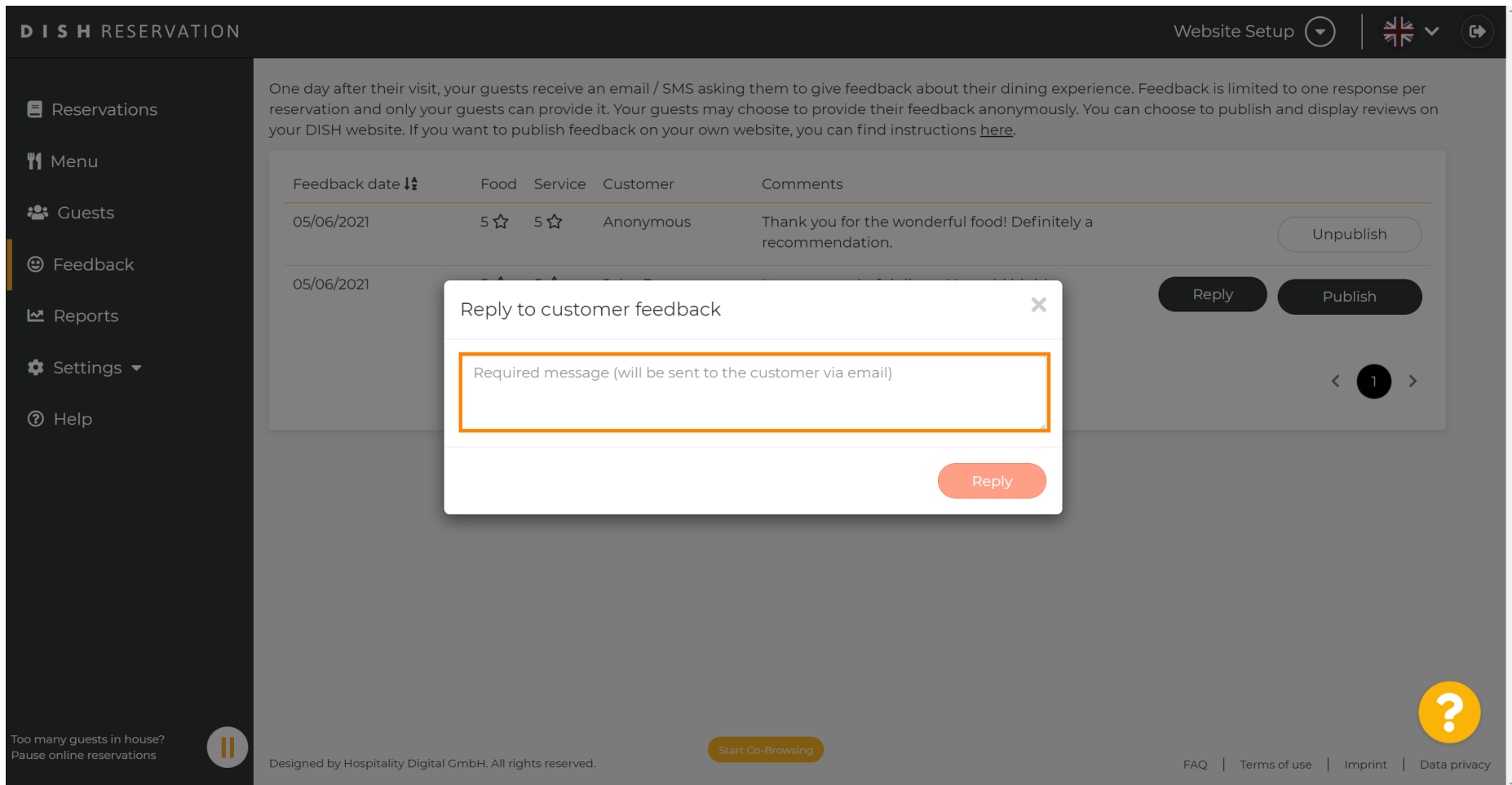
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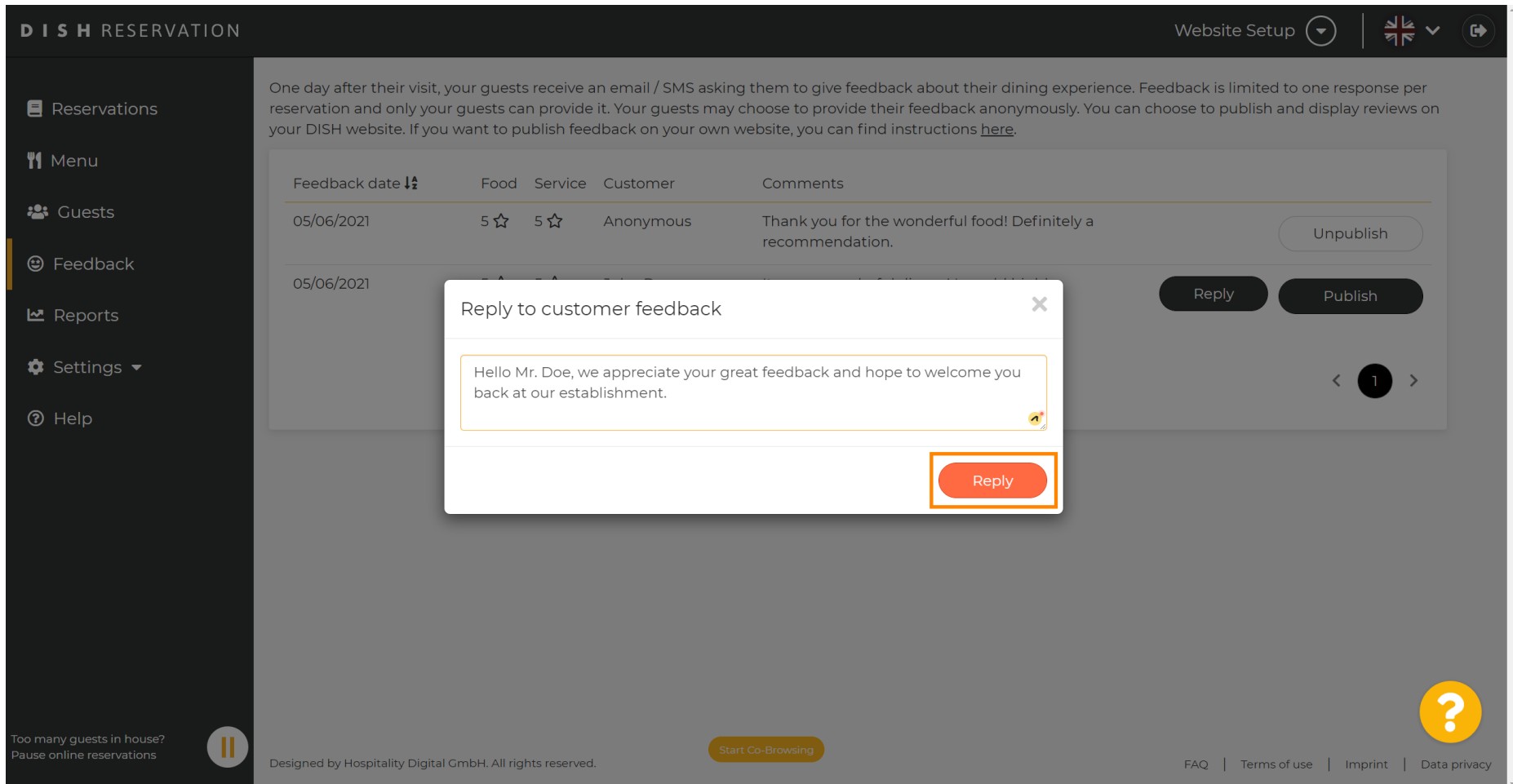
Teraz wprowadź **wiadomość**, którą chcesz wysłać do swojego klienta. **Uwaga: Wiadomość zostanie wysłana pocztą elektroniczną.**



The screenshot shows the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a dark header with 'DISH RESERVATION' and 'Website Setup' with a dropdown menu. Below the header is a text block explaining the feedback process. A table displays feedback entries with columns for Feedback date, Food, Service, Customer, and Comments. One entry is visible with a date of 05/06/2021, 5 stars for Food and Service, and an anonymous customer comment: 'Thank you for the wonderful food! Definitely a recommendation.' To the right of the table are buttons for 'Unpublish', 'Reply', and 'Publish'. A modal dialog titled 'Reply to customer feedback' is open in the foreground, featuring a text input field with a placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The footer contains a 'Start Co-Browsing' button, a help icon, and links for FAQ, Terms of use, Imprint, and Data privacy.



Kliknij „Odpowiedz”, aby wysłać wiadomość.



The screenshot shows the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a header with 'DISH RESERVATION' and 'Website Setup'. Below the header is a text block explaining the feedback process. A table displays feedback entries with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled 'Reply to customer feedback' is open, showing a text input field with the message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' and a 'Reply' button. The background table shows a feedback entry from 05/06/2021 with 5 stars for Food and Service, from an anonymous customer, with the comment 'Thank you for the wonderful food! Definitely a recommendation.' and buttons for 'Unpublish', 'Reply', and 'Publish'.

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Aby opublikować opinię na swojej stronie internetowej, wystarczy kliknąć **Publikuj**.

DISH RESERVATION
Website Setup ▼ ▼

- Reservations
- Menu
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To wszystko. Ukończyłeś samouczek i teraz wiesz, jak odpowiadać na opinie klientów.

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Zeskanuj, aby przejść do interaktywnego odtwarzacza