Rezervare DISH - Cum să răspundeți la feedback-ul clienților

Începând din panoul de administrare DISH Reservation, faceți clic pe Feedback pentru a vă gestiona recenziile.

Pentru a scrie un mesaj clientului dvs. care a lăsat o recenzie, faceți clic pe răspuns .

Acum introduceți mesajul pe care doriți să-l trimiteți clientului dvs. Notă: Mesajul va fi trimis prin e-mail.

Faceți clic pe răspuns pentru a trimite mesajul.
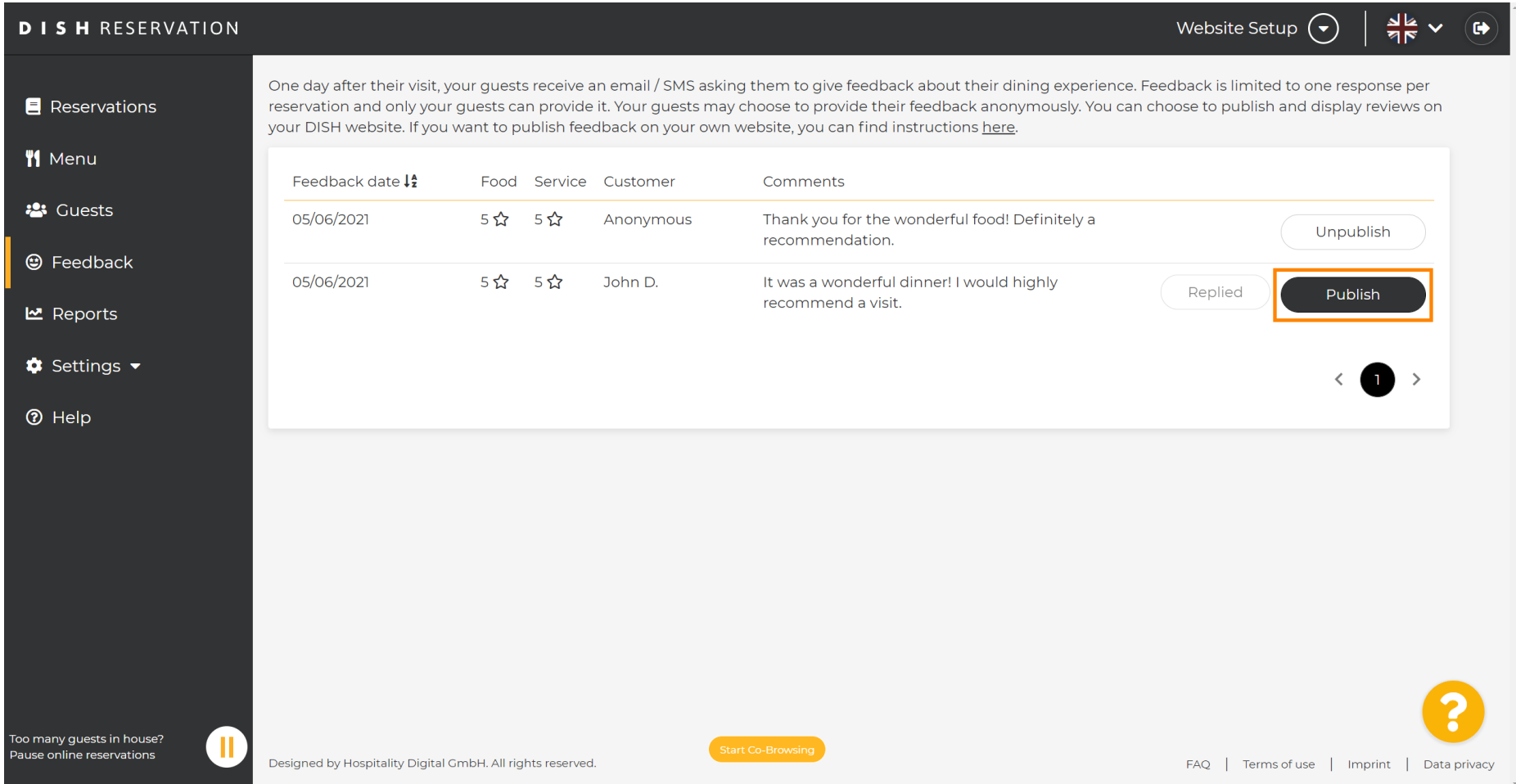
DISH RESERVATION

Website Setup ⌄ | 🇬🇧 ⌄ | ⤴

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions here.

Feedback date ⬍	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

Reservations
Menu
Guests
Feedback
Reports
Settings ⌄
Help

Reply to customer feedback   ✕

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.
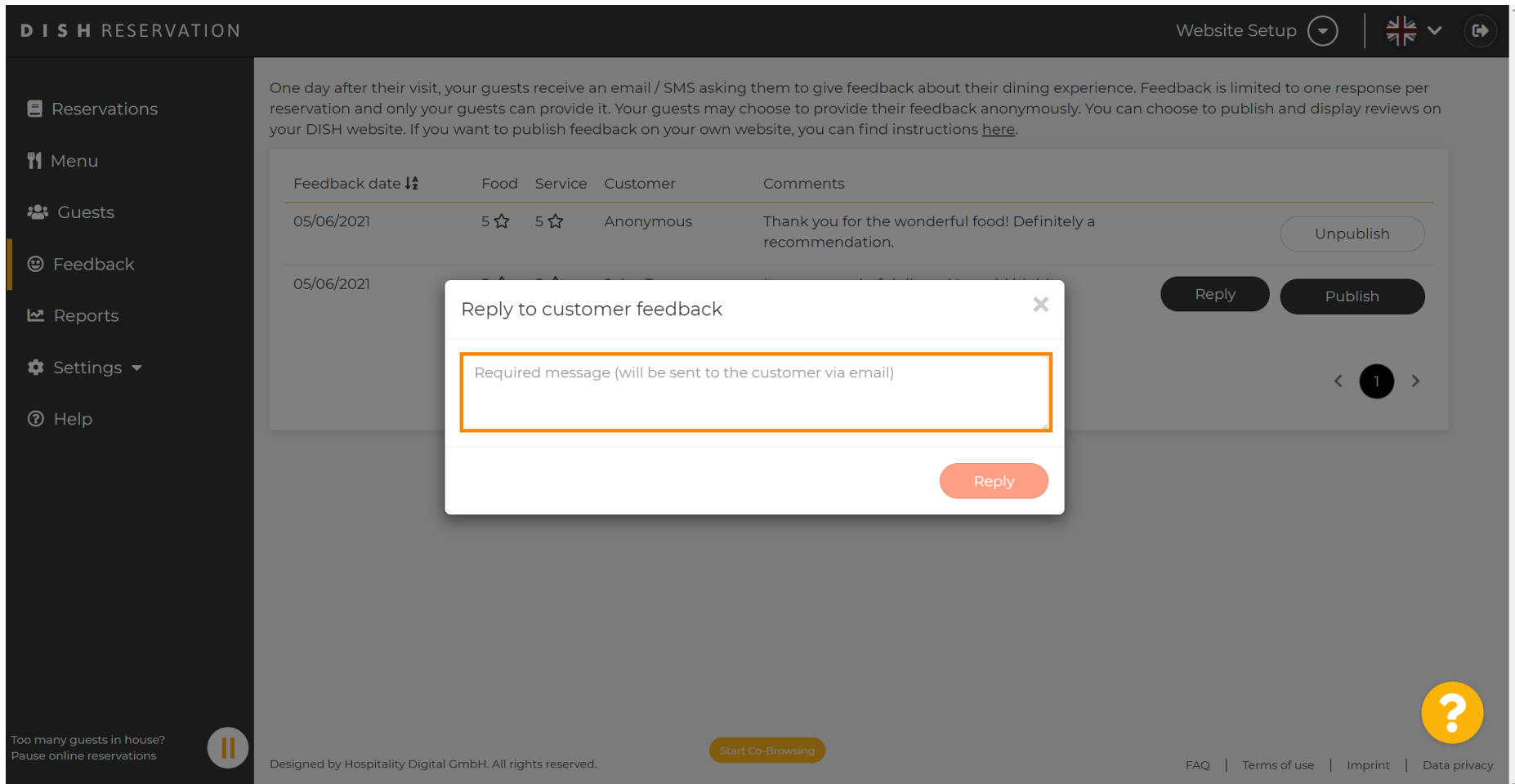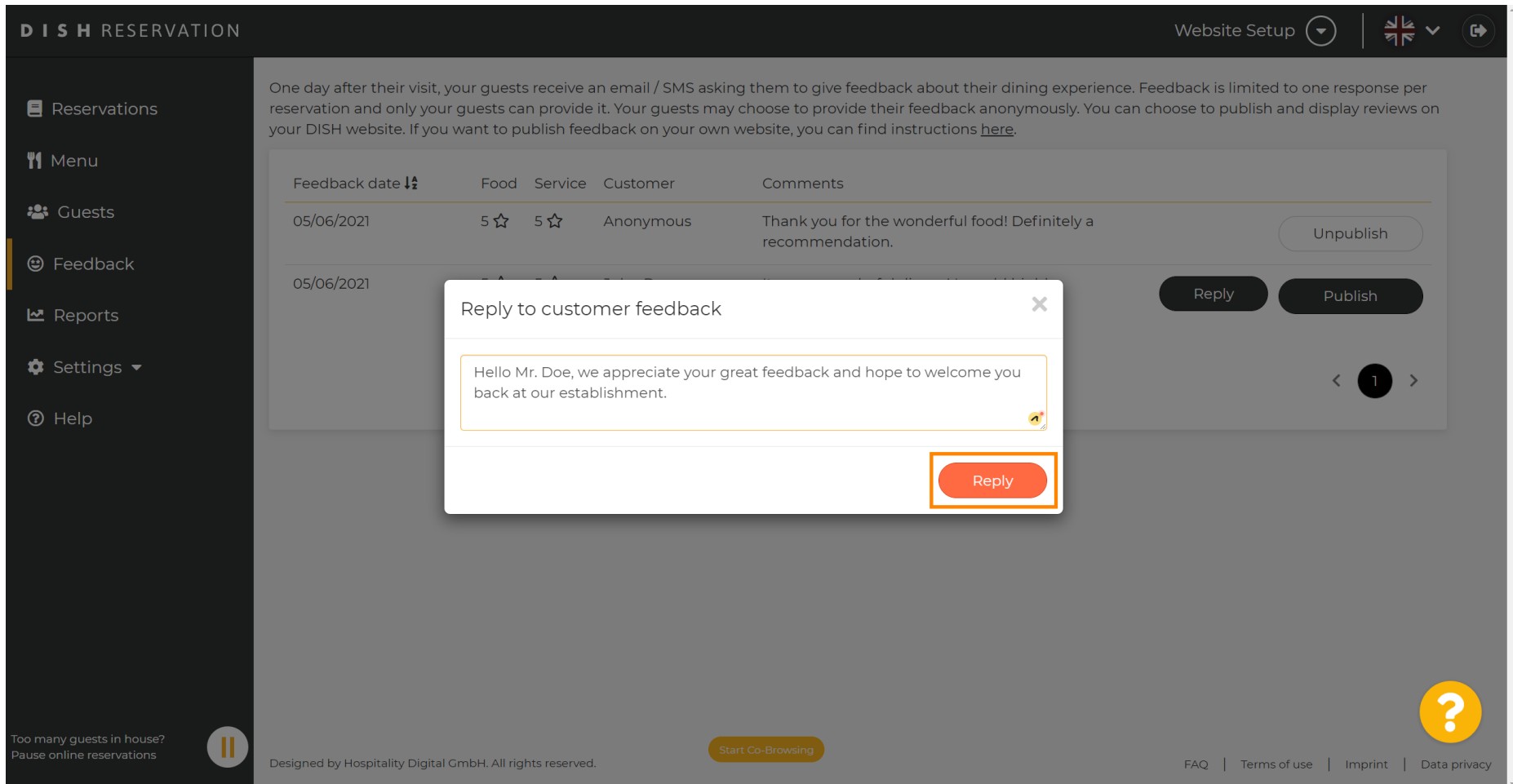
Reply

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Too many guests in house?
Pause online reservations

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Pentru a publica feedback pe site-ul dvs., faceți clic pe Publicare .

D I S H RESERVATION

Website Setup

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- Reservations
- Menu
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Asta este. Ați finalizat tutorialul și acum știți cum să răspundeți la feedback-ul clienților.

DISH RESERVATION

Website Setup ⌄

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📖 Reservations

🍴 Menu

👥 Guests

☺ Feedback

📈 Reports

⚙ Settings ⌄

❓ Help

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Scanați pentru a accesa playerul interactiv