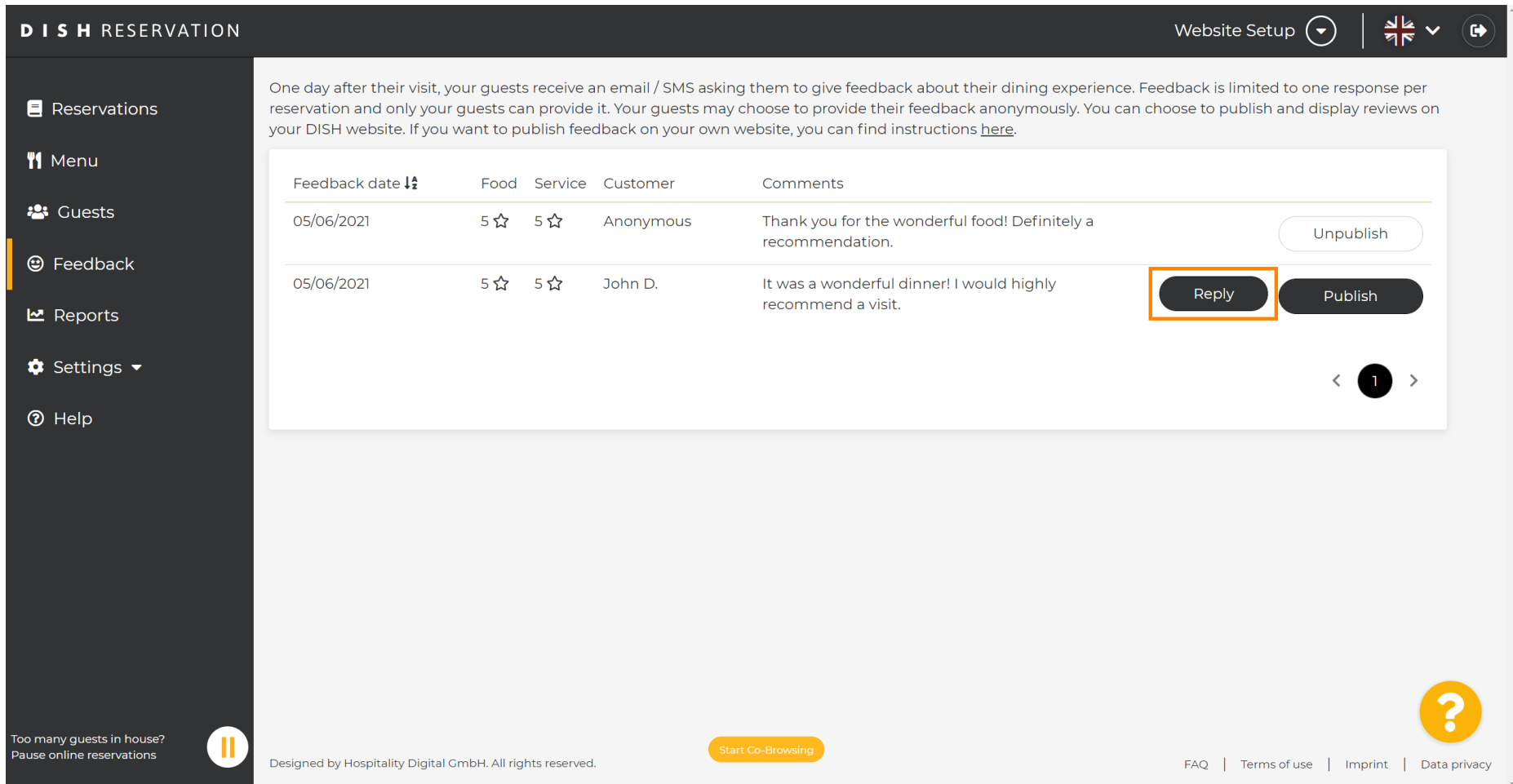


- 👉 Începând din panoul de administrare DISH Reservation, faceți clic pe **Feedback** pentru a vă gestiona recenziile.

The screenshot displays the DISH Reservation admin interface. The top navigation bar includes 'Website Setup', a language selector (UK flag), and a refresh icon. The left sidebar contains menu items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) with counts of 0 for each. The main content area is empty, displaying a 'No reservations available' message with a magnifying glass icon. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Pentru a scrie un mesaj clientului dvs. care a lăsat o recenzie, faceți clic pe **răspuns**.



The screenshot shows the DISH RESERVATION dashboard. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area displays a table of feedback entries. The first entry is from an anonymous customer on 05/06/2021 with 5 stars for both food and service, and a comment: "Thank you for the wonderful food! Definitely a recommendation." The second entry is from John D. on the same date with 5 stars for both food and service, and a comment: "It was a wonderful dinner! I would highly recommend a visit." The "Reply" button for the second entry is highlighted with an orange box. At the bottom of the dashboard, there is a "Start Co-Browsing" button and a help icon.

DISH RESERVATION Website Setup

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

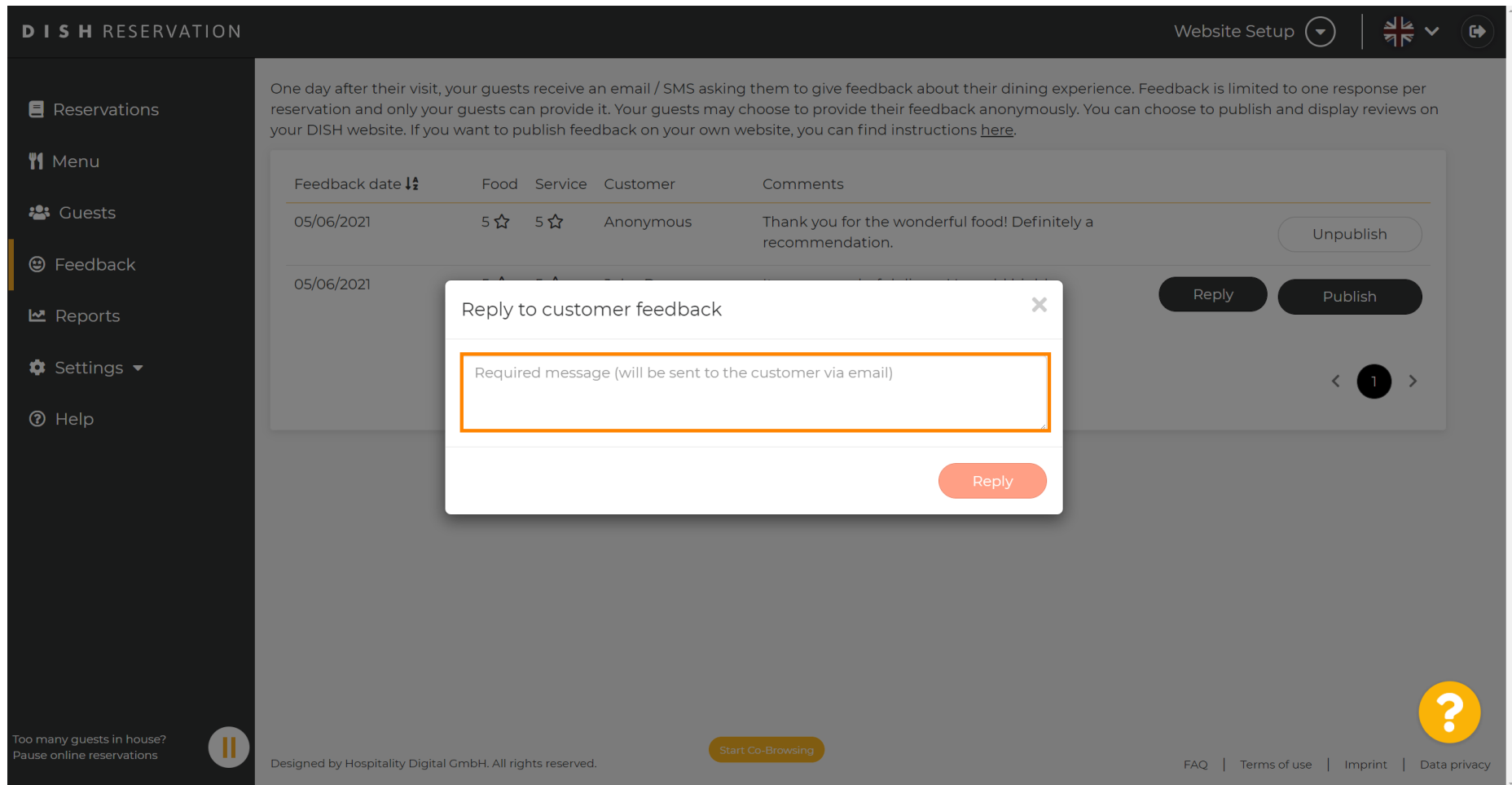
Too many guests in house? Pause online reservations

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Start Co-Browsing

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Acum introduceți **mesajul** pe care doriți să-l trimiteți clientului dvs. **Notă: Mesajul va fi trimis prin e-mail.**

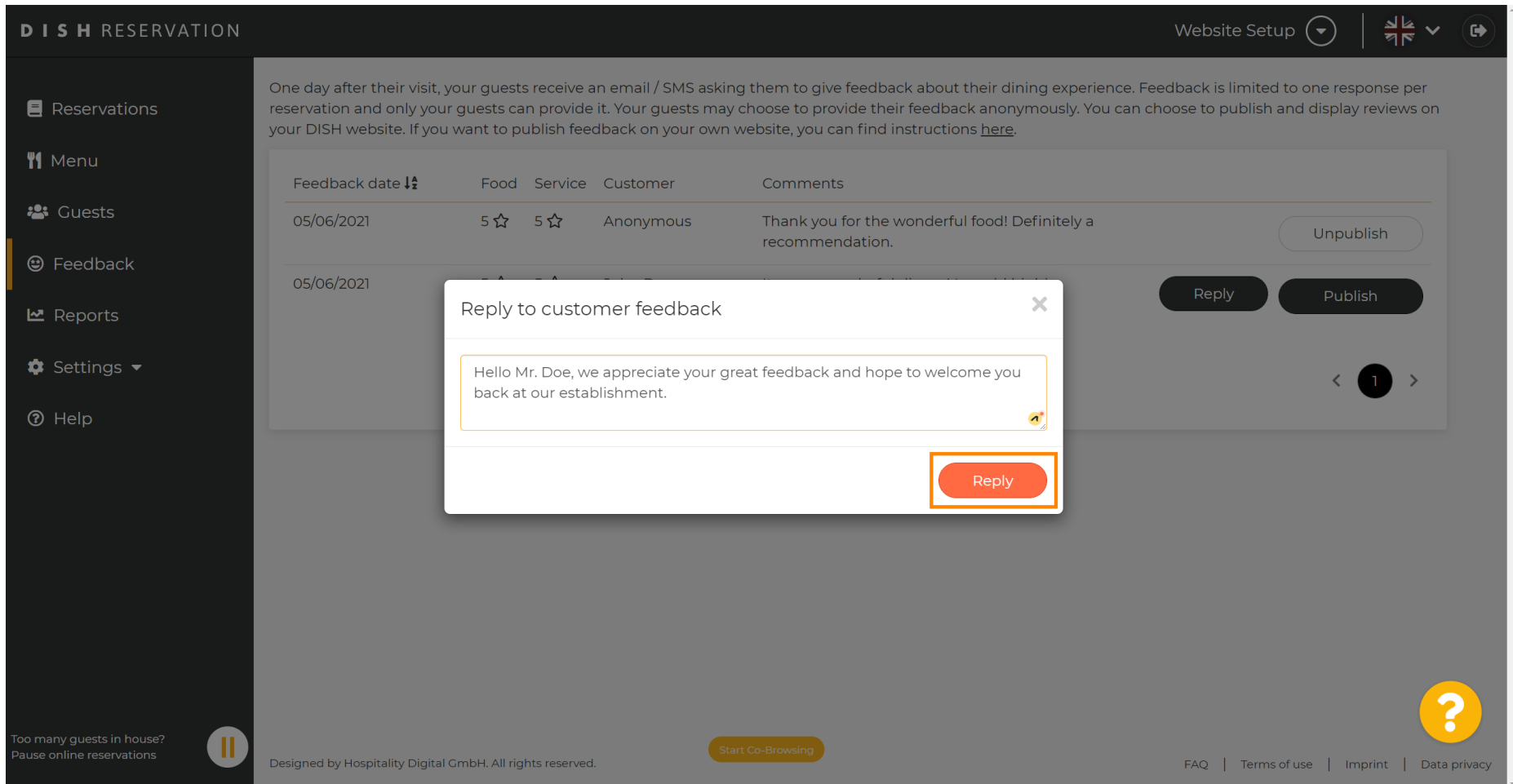


The screenshot displays the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled "Reply to customer feedback" is open, featuring a text input field with the placeholder "Required message (will be sent to the customer via email)" and a "Reply" button. The background table shows a feedback entry from 05/06/2021 with 5-star ratings for Food and Service, an anonymous customer, and a comment: "Thank you for the wonderful food! Definitely a recommendation." Buttons for "Unpublish", "Reply", and "Publish" are visible for this entry.

Feedback date	Food	Service	Customer	Comments
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.
05/06/2021				



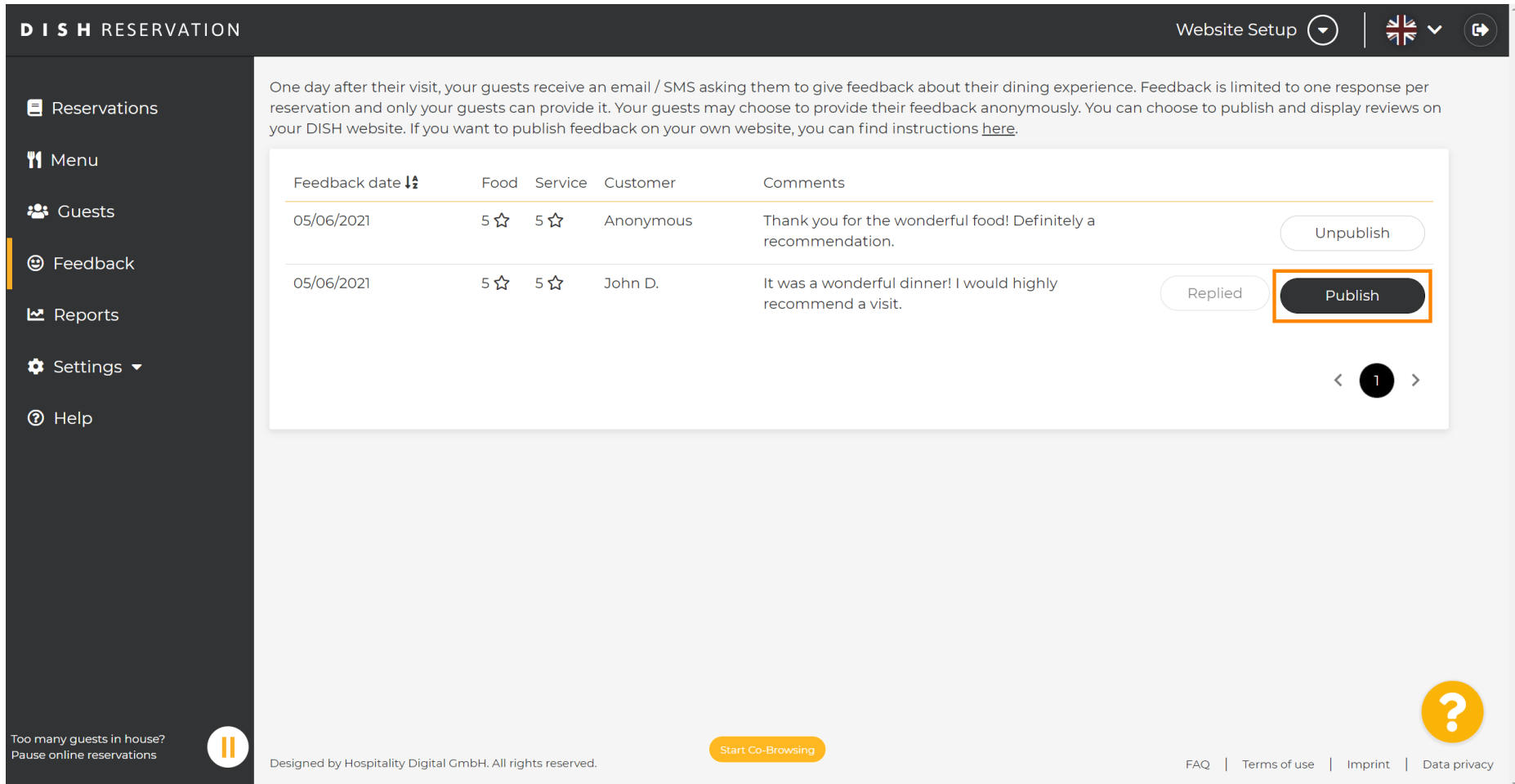
Faceți clic pe **răspuns** pentru a trimite mesajul.





The screenshot displays the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal window titled "Reply to customer feedback" is open, showing a text input field with the message: "Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment." and a "Reply" button highlighted with an orange border. The background table shows a feedback entry from 05/06/2021 with 5 stars for both Food and Service, from an anonymous customer, with the comment "Thank you for the wonderful food! Definitely a recommendation." and buttons for "Unpublish", "Reply", and "Publish".

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



 Pentru a publica feedback pe site-ul dvs., faceți clic pe **Publicare**.






**DISH RESERVATION** Website Setup  

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied <b>Publish</b>

 **1** 

Too many guests in house?  Pause online reservations  
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Asta este. Ați finalizat tutorialul și acum știți cum să răspundeți la feedback-ul clienților.

DISH RESERVATION
Website Setup ▼ ▼

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 2px 10px; margin-right: 10px;">Replied</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 2px 10px;">Publish</span>

< 1 >

Too many guests in house?  
Pause online reservations

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Scanați pentru a accesa playerul interactiv