



Începând din panoul de administrare DISH Reservation, faceți clic pe **Feedback** pentru a vă gestiona recenziile.

The screenshot displays the DISH Reservation admin interface. The top navigation bar includes 'Website Setup' and a language selector (UK flag). The left sidebar contains menu items: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown menu for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) with counts of 0 for each. The main content area is empty, displaying a 'No reservations available' message with a magnifying glass icon. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Pentru a scrie un mesaj clientului dvs. care a lăsat o recenzie, faceți clic pe **răspuns**.

DISH RESERVATION
Website Setup ▼ ▼

- Reservations
- Menu
- Guests
- Feedback
- Reports
- Settings ▼
- Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date ↓↑	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

< 1 >

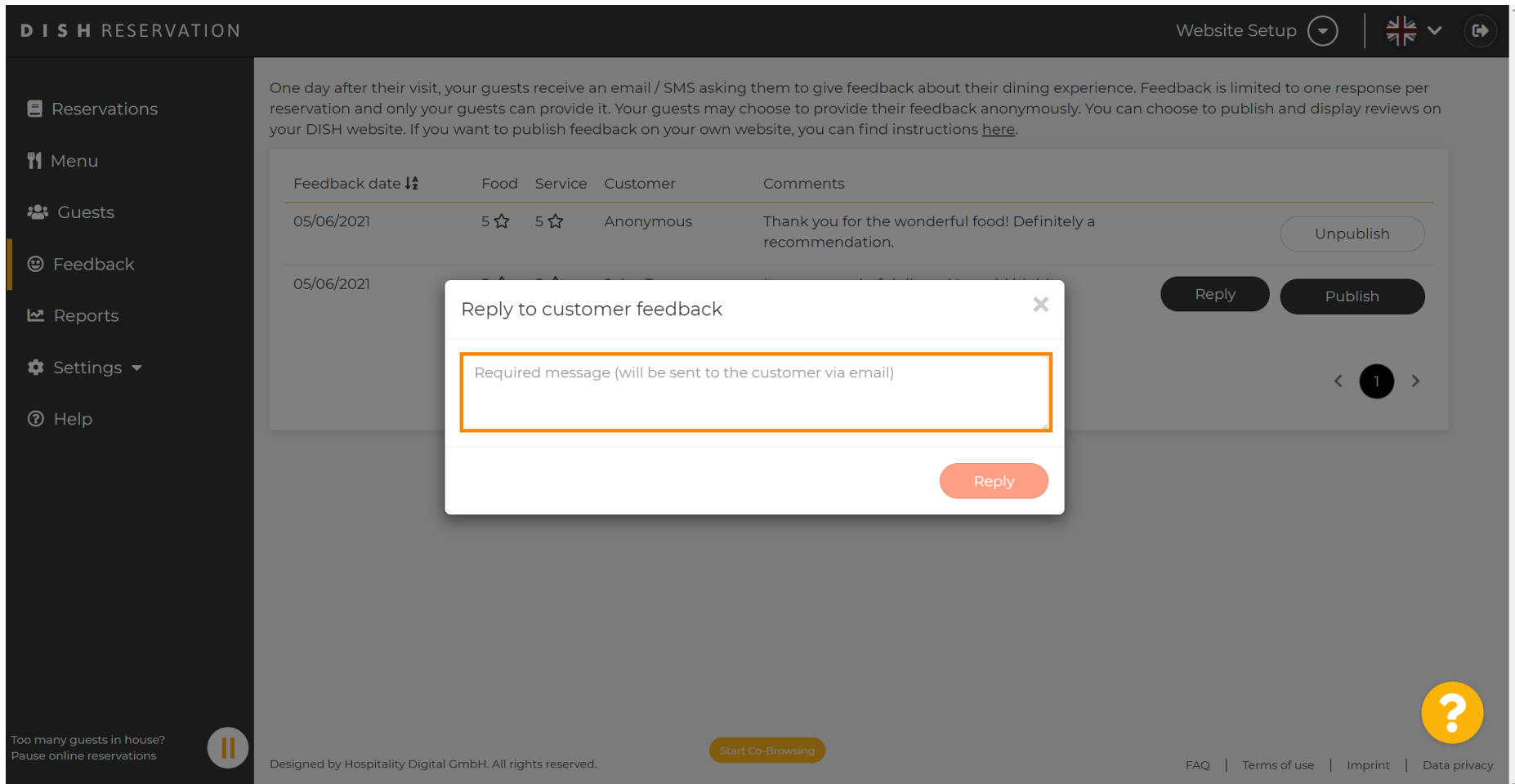
Too many guests in house?
Pause online reservations

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Start Co-Browsing

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Acum introduceți **mesajul** pe care doriți să-l trimiteți clientului dvs. **Notă: Mesajul va fi trimis prin e-mail.**

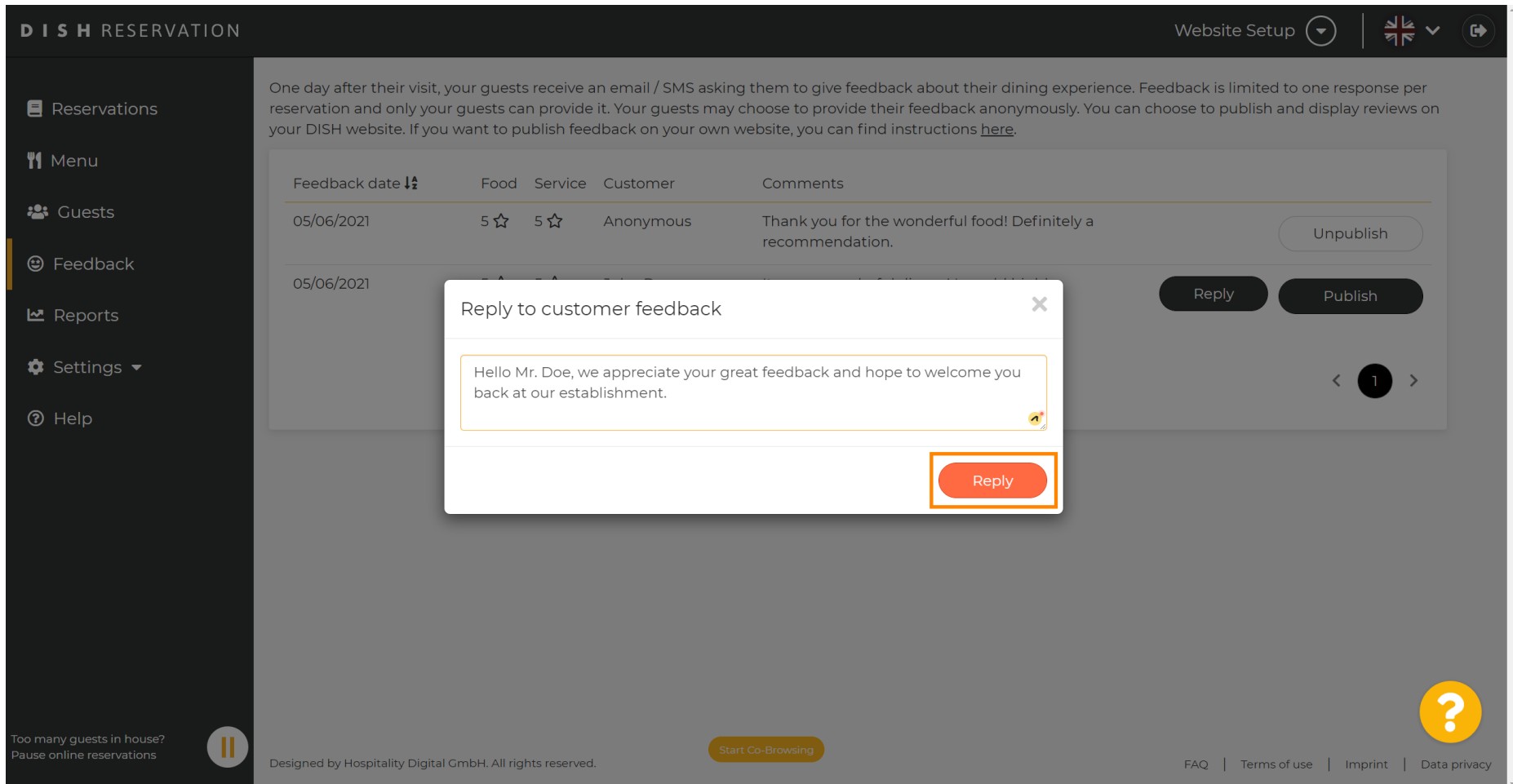


The screenshot displays the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area shows a table of customer feedback with columns for Feedback date, Food, Service, Customer, and Comments. A modal dialog titled "Reply to customer feedback" is open, featuring a text input field with the placeholder "Required message (will be sent to the customer via email)" and a "Reply" button. The background table shows a feedback entry from 05/06/2021 with 5-star ratings for Food and Service, an anonymous customer, and a comment: "Thank you for the wonderful food! Definitely a recommendation." The interface also includes a "Website Setup" dropdown, a language selector (UK flag), and a "Start Co-Browsing" button at the bottom.

Feedback date	Food	Service	Customer	Comments	Actions
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05/06/2021					Reply Publish



Faceți clic pe **răspuns** pentru a trimite mesajul.



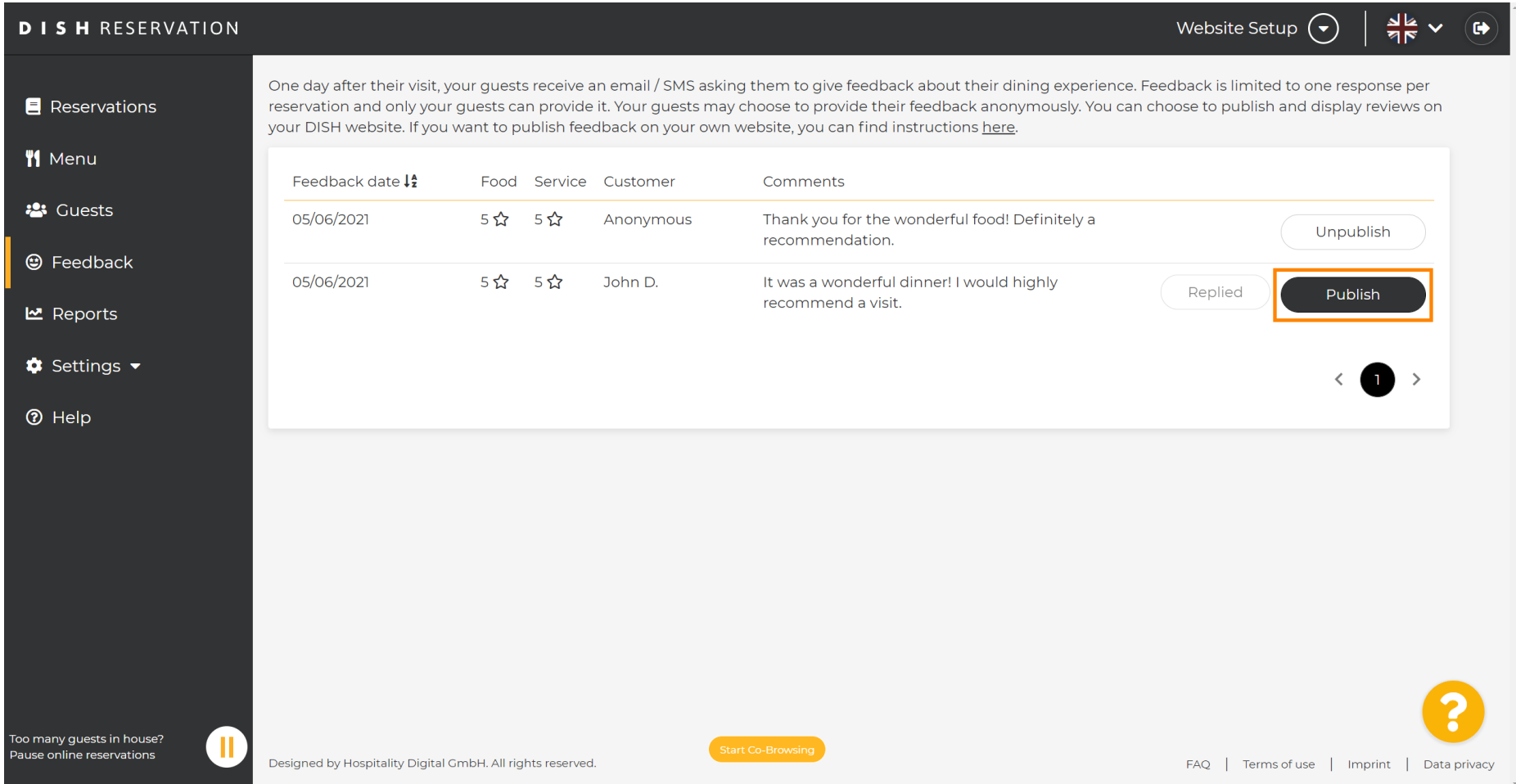
The screenshot shows the DISH Reservation management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' and a 'Reply' button highlighted with an orange border.



Feedback description: One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

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05/06/2021					Reply Publish < 1 >

Footer: Too many guests in house? Pause online reservations. Designed by Hospitality Digital GmbH. All rights reserved. Start Co-Browsing. FAQ | Terms of use | Imprint | Data privacy



 Pentru a publica feedback pe site-ul dvs., faceți clic pe **Publicare**.






DISH RESERVATION Website Setup  

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Too many guests in house?  Pause online reservations
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Asta este. Ați finalizat tutorialul și acum știți cum să răspundeți la feedback-ul clienților.

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