



Začnite na správcovskom paneli rezervácie DISH a kliknutím na **Spätnú väzbu** spravujte svoje recenzie.

**DISH RESERVATION** Website Setup

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

< Sat, 05/06/2021 - Sat, 05/06/2021 > All mealtypes

All  Completed  Upcoming 0 0

No reservations available

Print

Too many guests in house? Pause online reservations

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Ak chcete napísať správu svojmu zákazníkovi, ktorý zanechal recenziu, kliknite na **Odpovedať**.

DISH RESERVATION
Website Setup ⌵ 🇬🇧 ⌵ 🏠

- 📅 Reservations
- 🍴 Menu
- 👤 Guests
- 😊 Feedback
- 📊 Reports
- ⚙️ Settings ⌵
- 🆘 Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date <span style="font-size: 0.8em;">⌵</span>	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	<span style="border: 1px solid #ccc; border-radius: 15px; padding: 5px 10px;">Unpublish</span>
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	<span style="border: 2px solid orange; border-radius: 15px; padding: 5px 10px; margin-right: 5px;">Reply</span> <span style="background-color: #333; color: white; border-radius: 15px; padding: 5px 10px;">Publish</span>

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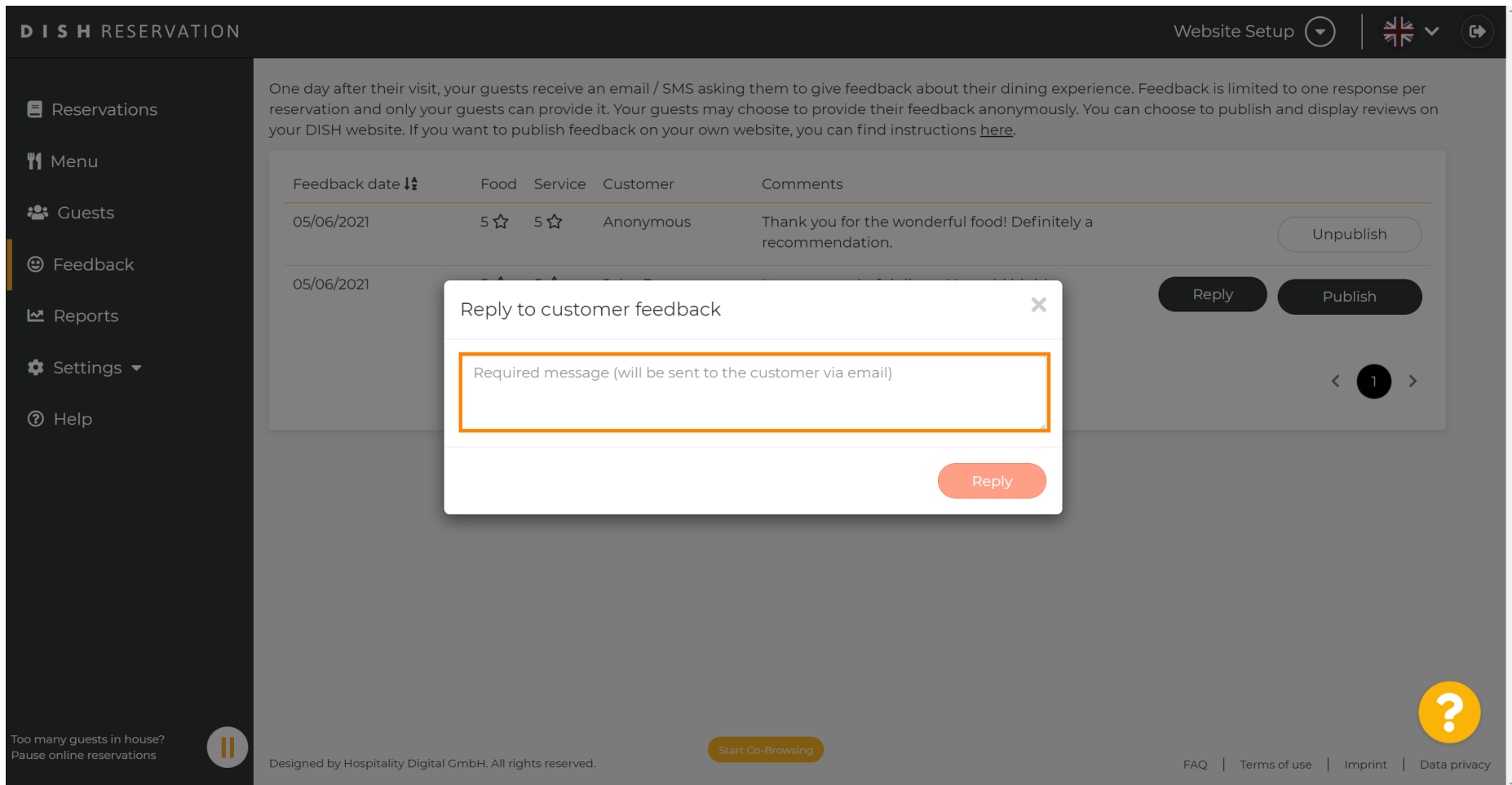
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Teraz zadajte **správu**, ktorú chcete poslať svojmu zákazníkovi. **Poznámka: Správa bude odoslaná e-mailom.**

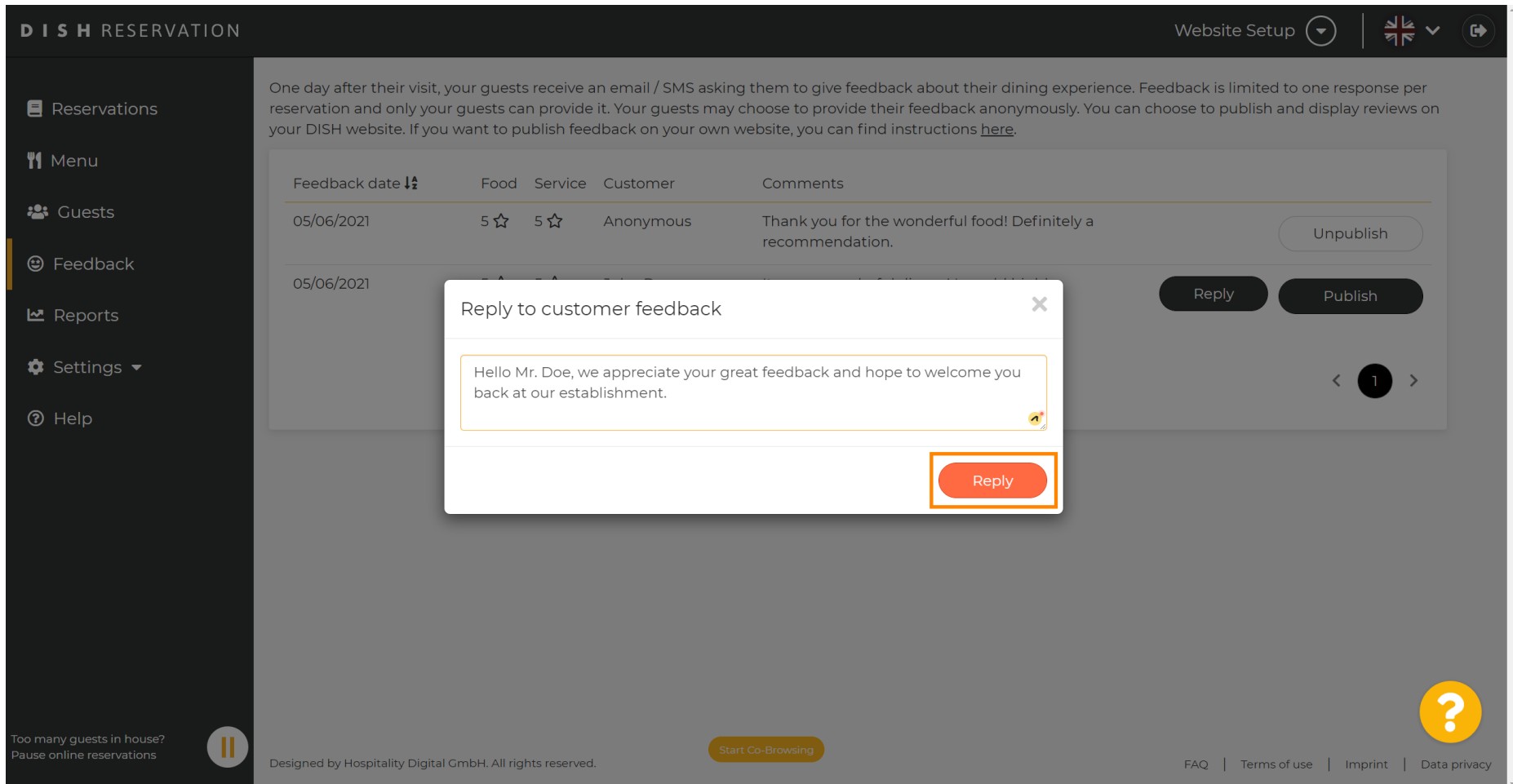


The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, featuring a text input field with the placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button.

Feedback date	Food	Service	Customer	Comments	
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05/06/2021					Reply Publish



Kliknutím na **odpoveď** správu odošlete.



The screenshot shows the DISH RESERVATION management interface. On the left is a navigation menu with options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal dialog titled 'Reply to customer feedback' is open, showing a text input field with the pre-filled message: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' Below the input field is a red 'Reply' button, which is highlighted with an orange border. The background table has columns for Feedback date, Food, Service, Customer, and Comments. The first row shows a feedback date of 05/06/2021, 5 stars for Food and Service, an anonymous customer, and the comment 'Thank you for the wonderful food! Definitely a recommendation.' Buttons for 'Unpublish', 'Reply', and 'Publish' are visible next to the feedback entries.

Feedback date	Food	Service	Customer	Comments	Actions
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05/06/2021					Reply Publish



Ak chcete zverejniť spätnú väzbu na svoj web, jednoducho kliknite na **Publikovať**.

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Website Setup ▼ ▼

- Reservations
- Menu
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- Reports
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To je všetko. Dokončili ste návod a teraz viete, ako odpovedať na spätnú väzbu od zákazníkov.

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Skenovaním prejdite do interaktívneho prehrávača