

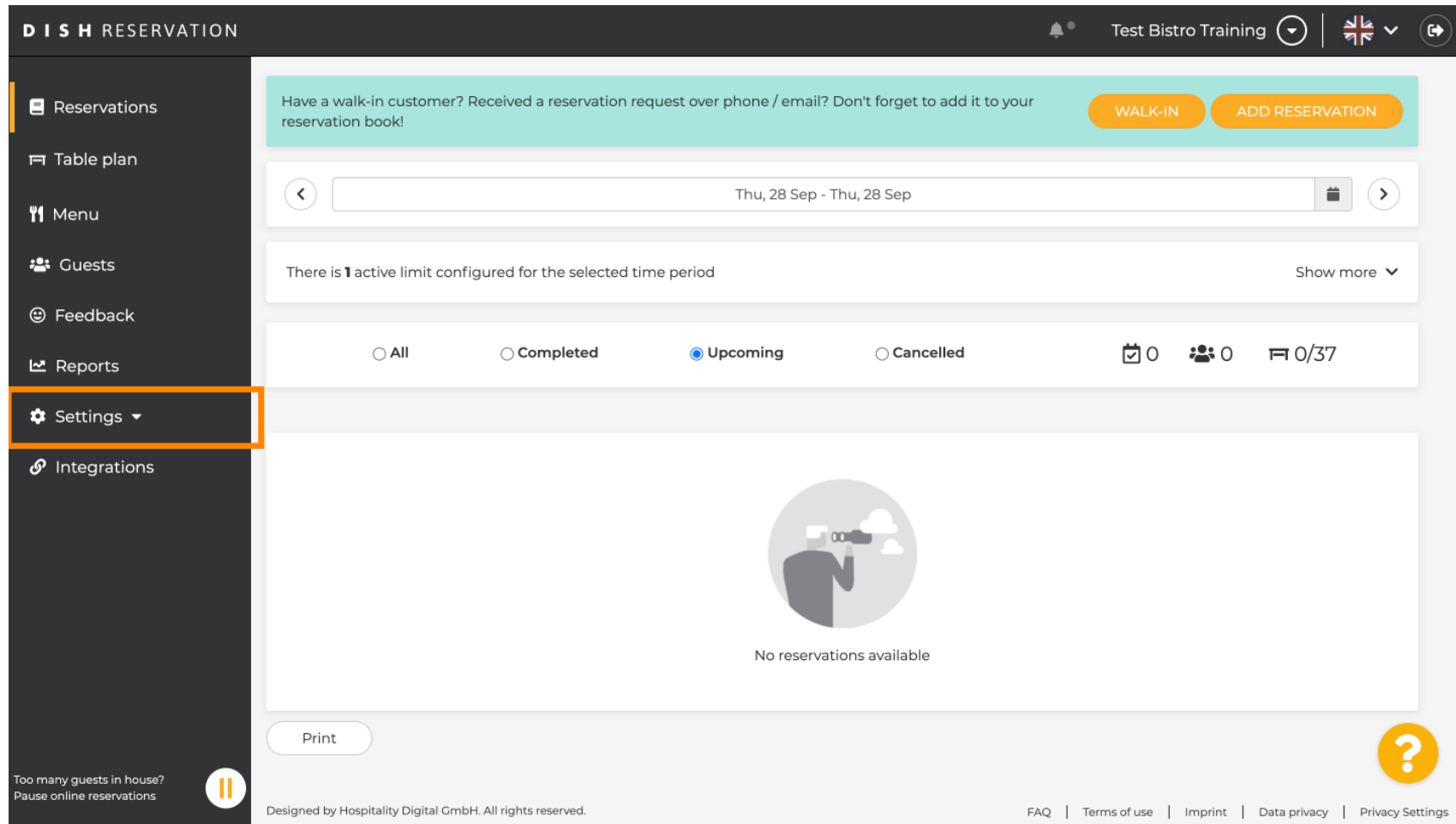


Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to integrate the reservation tool into Google Business.

The screenshot displays the DISH Reservation dashboard. At the top, the header includes the 'DISH RESERVATION' logo, a notification bell, the user 'Test Bistro Training', a language selector (UK flag), and a share icon. The left sidebar contains navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Thu, 28 Sep - Thu, 28 Sep'. A summary bar indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' are present, along with counts for calendar, guests, and tables (0/37). The central reservation list is empty, showing a 'No reservations available' message with a magnifying glass icon. A 'Print' button is at the bottom left of the main area. The footer includes a warning about too many guests, a pause icon, design credits to Hospitality Digital GmbH, and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings. A help icon is in the bottom right corner.



First, go to **Settings** on the menu to your left.





And then select **Reservations**.

DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is 1 active limit configured for the selected time period [Show more](#)

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

0 0 0/37

Reservations

Tables/Seats

Reservation limits

% Offers

Notifications

Account

Integrations

No reservations available

Print

?

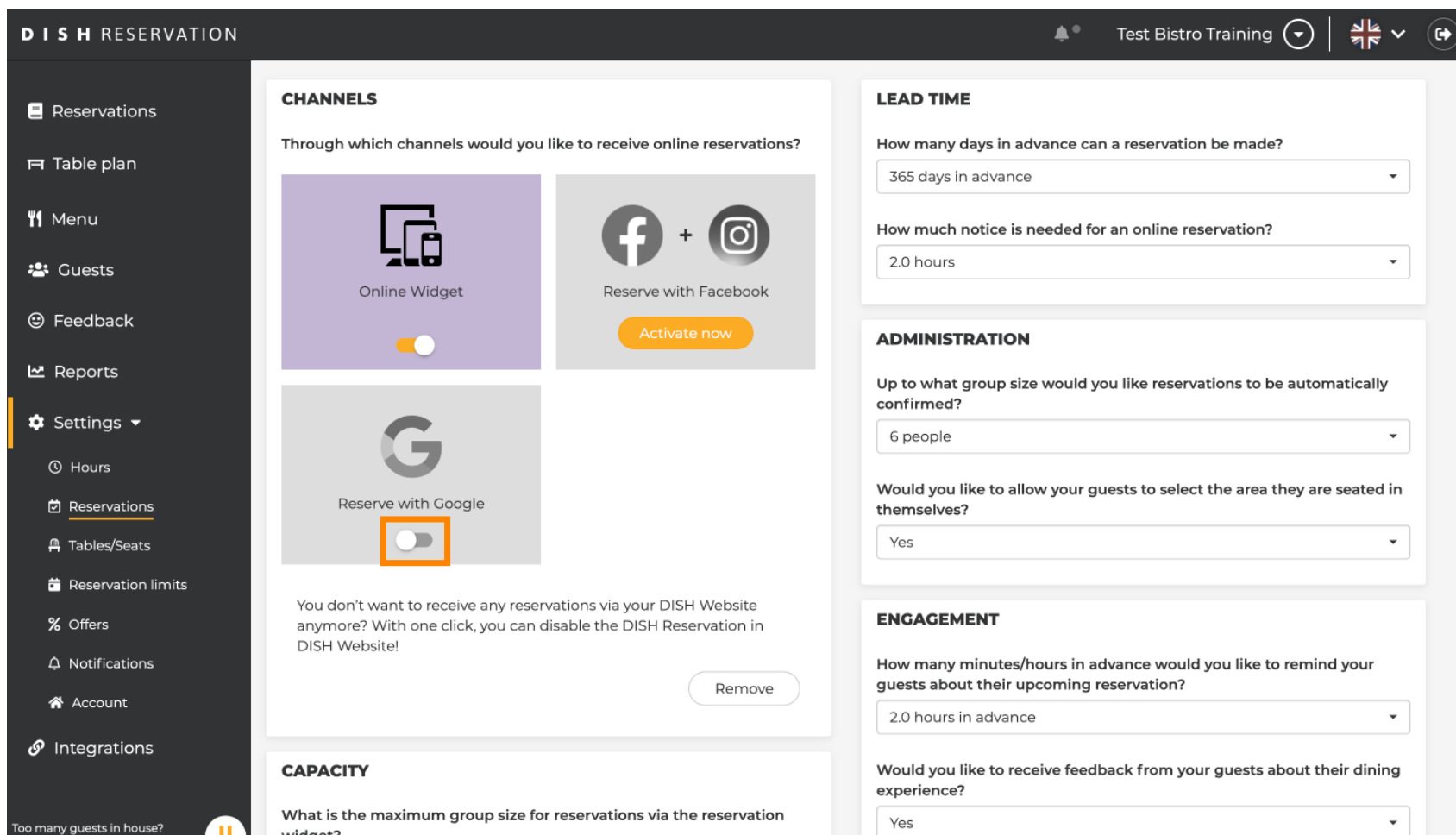
Too many guests in house?

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[FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#) | [Privacy Settings](#)



Make sure to activate reserve with Google. To do that, click on the **switch**. **Note: This is a premium function.**



DISH RESERVATION

Test Bistro Training

CHANNELS

Through which channels would you like to receive online reservations?

Online Widget

Reserve with Facebook

Activate now

Reserve with Google

You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!

Remove

LEAD TIME

How many days in advance can a reservation be made?

365 days in advance

How much notice is needed for an online reservation?

2.0 hours

ADMINISTRATION

Up to what group size would you like reservations to be automatically confirmed?

6 people

Would you like to allow your guests to select the area they are seated in themselves?

Yes

ENGAGEMENT

How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?

2.0 hours in advance

Would you like to receive feedback from your guests about their dining experience?

Yes

CAPACITY

What is the maximum group size for reservations via the reservation widget?

Too many guests in house?



Once you activated it, it will be displayed in colors.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Hours

Reservations

Tables/Seats

Reservation limits

Offers

Notifications

Account

Integrations

Too many guests in house?

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Yes

ENGAGEMENT

How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?

2.0 hours in advance

Would you like to receive feedback from your guests about their dining experience?

Yes



Then apply the changes by clicking on **SAVE**.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
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Reports
Settings
Hours
Reservations
Tables/Seats
Reservation limits
Offers
Notifications
Account
Integrations

What is the duration of a visit at your restaurant?

A table will be marked occupied for this period of time.

General setting 2.5 hours

☒ Show duration in guest confirmation and widget

Would you like your guests to set the duration of their stay?

If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.

No

Should customers be able to reserve in 15, 30, or 60 minute intervals?

15 minutes

BOOKING LIMIT

Pace your guests. Set the max amount of guests allowed to book per interval

+ Booking limit

they make a reservation, it will be displayed in the last step of the widget.

COVID-19 Guest Information

To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget

☐ Address

☐ Other guests names

☐ Other guests addresses

☐ Other guests phone numbers

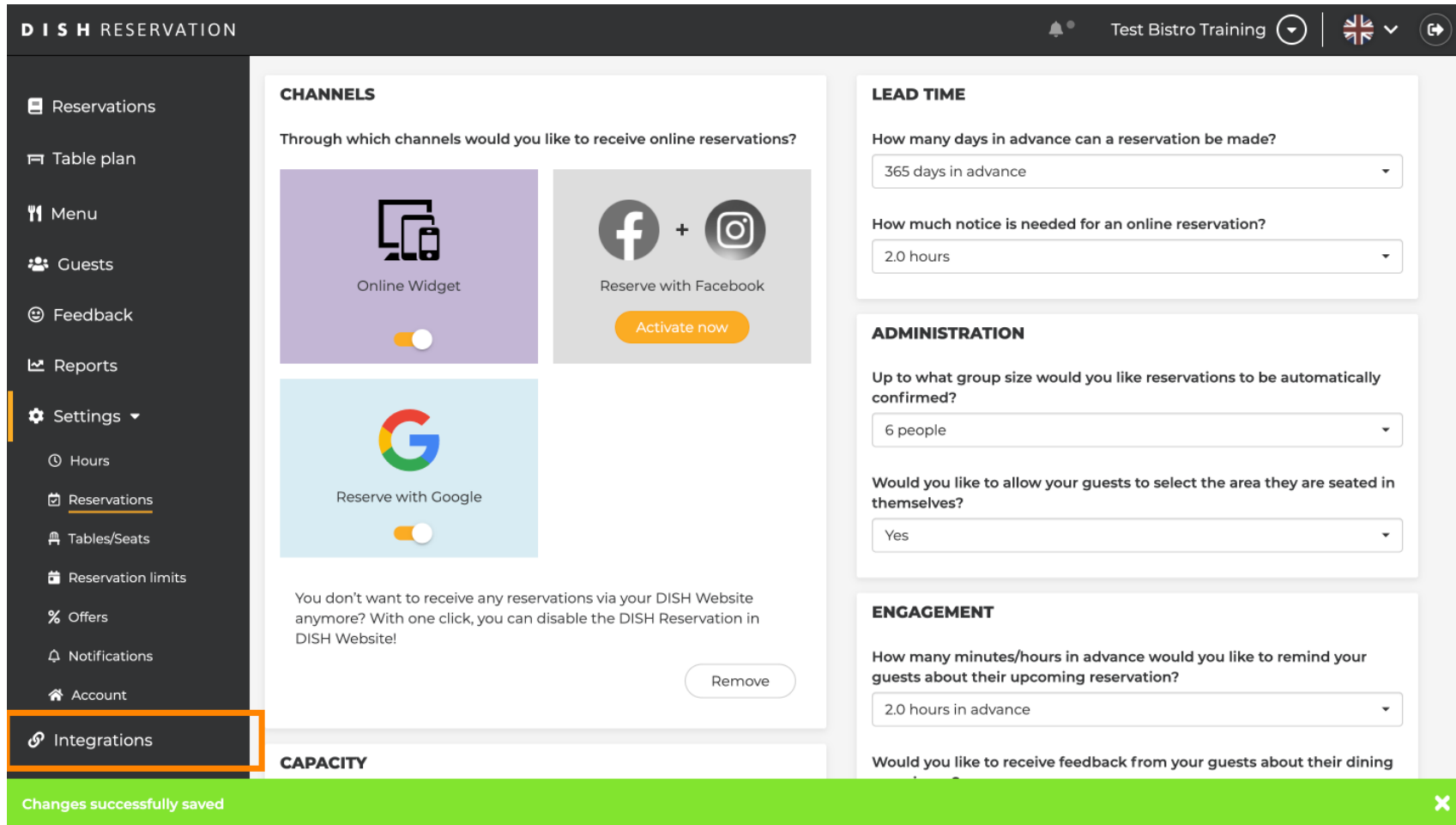
☐ Vaccination Status

SAVE

Too many guests in house?
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FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



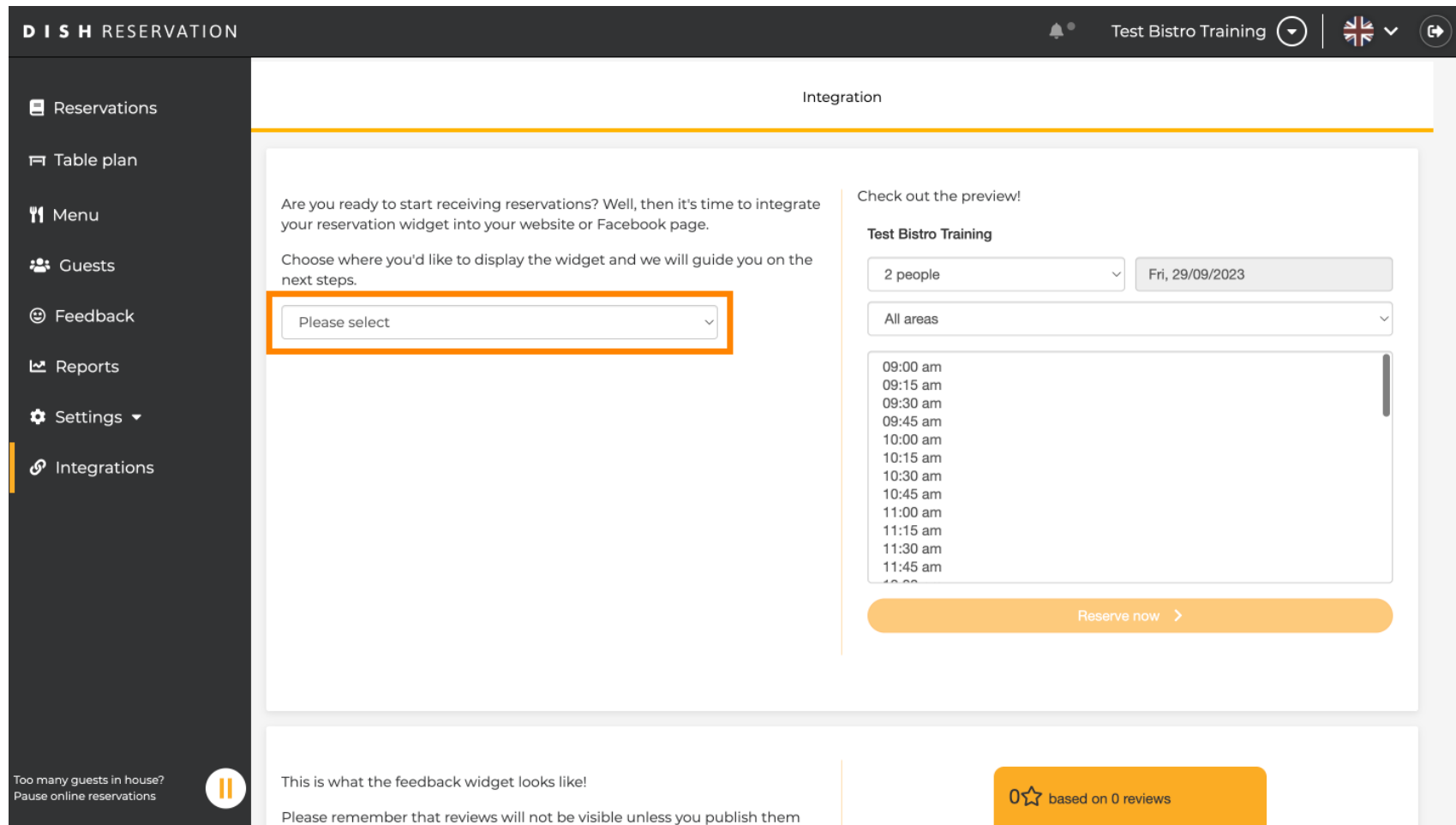
Afterward, move to the menu item **Integrations**.



The screenshot shows the DISH RESERVATION settings interface. The sidebar on the left contains the following menu items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with a dropdown arrow), Hours, Reservations (highlighted with an orange bar), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations (highlighted with an orange bar). The main content area is divided into several sections: CHANNELS, LEAD TIME, ADMINISTRATION, and ENGAGEMENT. The CHANNELS section includes options for Online Widget, Reserve with Facebook, and Reserve with Google. The LEAD TIME section includes dropdown menus for 'How many days in advance can a reservation be made?' (365 days in advance) and 'How much notice is needed for an online reservation?' (2.0 hours). The ADMINISTRATION section includes dropdown menus for 'Up to what group size would you like reservations to be automatically confirmed?' (6 people) and 'Would you like to allow your guests to select the area they are seated in themselves?' (Yes). The ENGAGEMENT section includes a dropdown menu for 'How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?' (2.0 hours in advance) and a checkbox for 'Would you like to receive feedback from your guests about their dining'. A green banner at the bottom of the interface states 'Changes successfully saved'.



Here you have the option to retrieve the code to integrate your reservation tool into different platforms. To select an option, click the **drop-down menu**.



The screenshot shows the DISH RESERVATION interface. On the left is a dark sidebar with navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations (highlighted with an orange bar). The main content area is titled 'Integration'. It contains a message: 'Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page. Choose where you'd like to display the widget and we will guide you on the next steps.' Below this message is a drop-down menu with the text 'Please select', which is highlighted with an orange border. To the right of this message is a preview section titled 'Check out the preview!' for 'Test Bistro Training'. It shows a reservation widget with a date selector set to 'Fri, 29/09/2023', a people selector set to '2 people', and an area selector set to 'All areas'. Below these is a list of time slots from 09:00 am to 11:45 am. At the bottom of the preview is a 'Reserve now' button. At the bottom of the main content area, there is a footer section with a message: 'Too many guests in house? Pause online reservations' and a 'This is what the feedback widget looks like!' section. On the far right, there is a yellow box with a star icon and the text '0 based on 0 reviews'.



Select **pop-out link** by clicking on it.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

Please select
Own website
✓ Pop-out link
Standalone page

Check out the preview!

Test Bistro Training

2 people
Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am
12:00 am

Reserve now >

Too many guests in house?
Pause online reservations





This is what the feedback widget looks like!
Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



Click on **COPY** to store the URL, which is needed for the integration into Google Business.

DISH RESERVATION


Test Bistro Training




Reservations
Table plan
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Reports
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Integrations

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Pop-out link

You can also display the reservation widget as a **pop-out link** from your website by using the HTML code below.

```
https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9
```

COPY

Check out the preview!


Test Bistro Training

2 people
Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am
12:00 am

Reserve now >

Too many guests in house?
Pause online reservations


This is what the feedback widget looks like!


Please remember that reviews will not be visible unless you publish them



0★ based on 0 reviews



Now open the Google Business account of your establishment in a new tab.

DISH RESERVATION


Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Integration

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```
https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9
```

Copied

Check out the preview!

Test Bistro Training

2 people

Fri, 29/09/2023

All areas

09:00 am

09:15 am

09:30 am

09:45 am

10:00 am

10:15 am

10:30 am

10:45 am

11:00 am

11:15 am

11:30 am


11:45 am

12:00 am

Reserve now

Too many guests in house?

Pause online reservations



This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

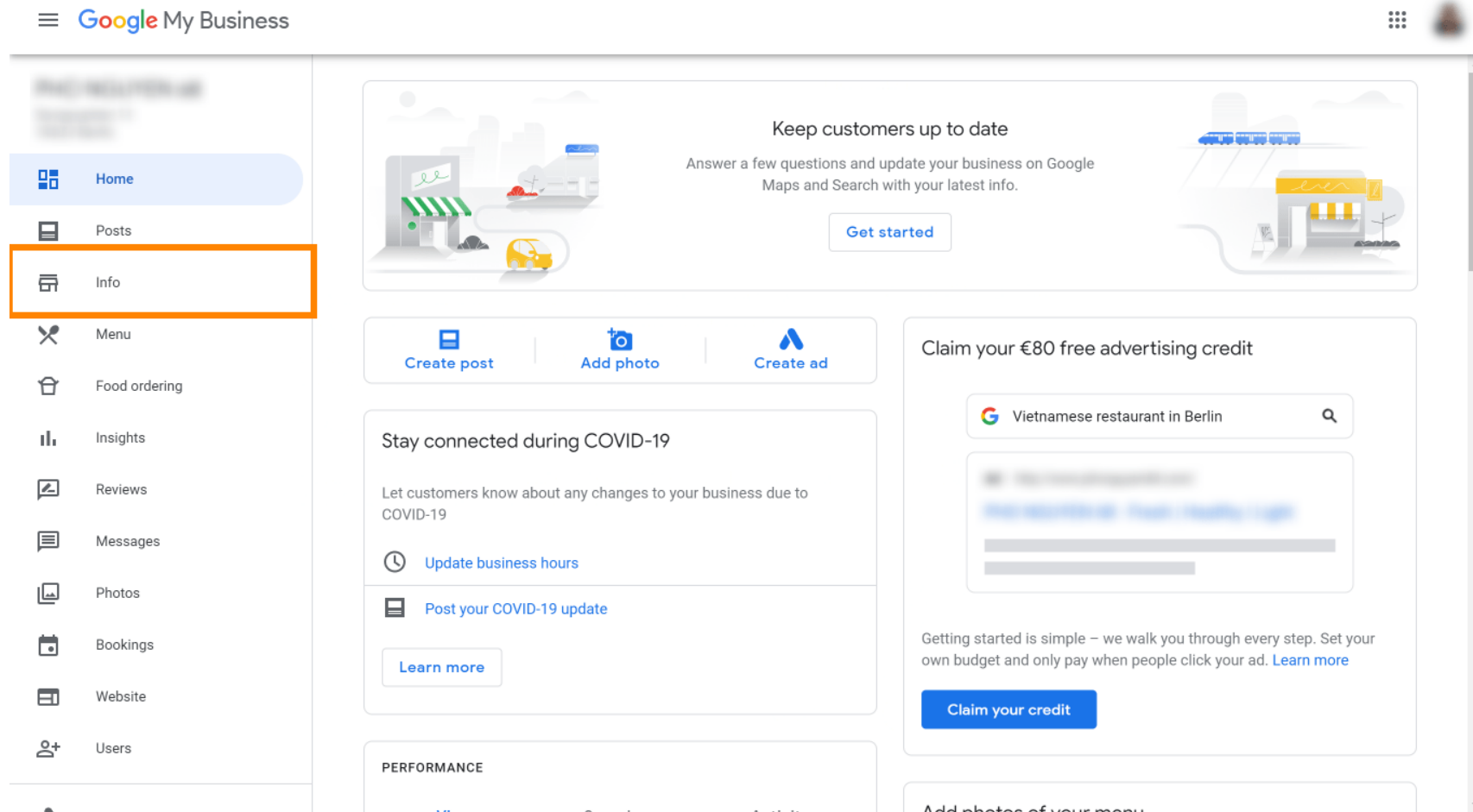
0

based on 0 reviews

11 of 18

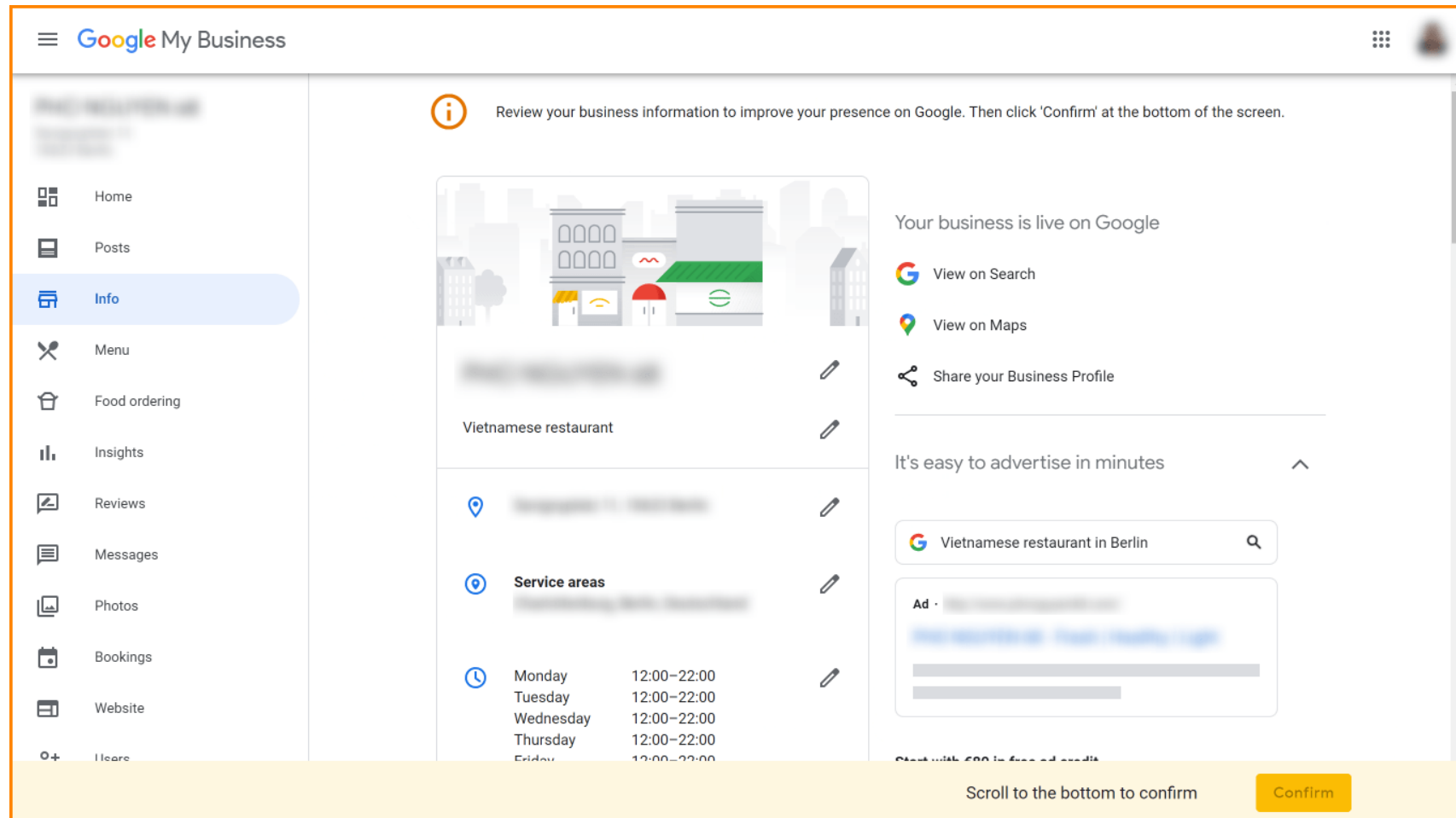


Once you are at the dashboard of your Google Business account, click on **Info** to adjust the business settings.

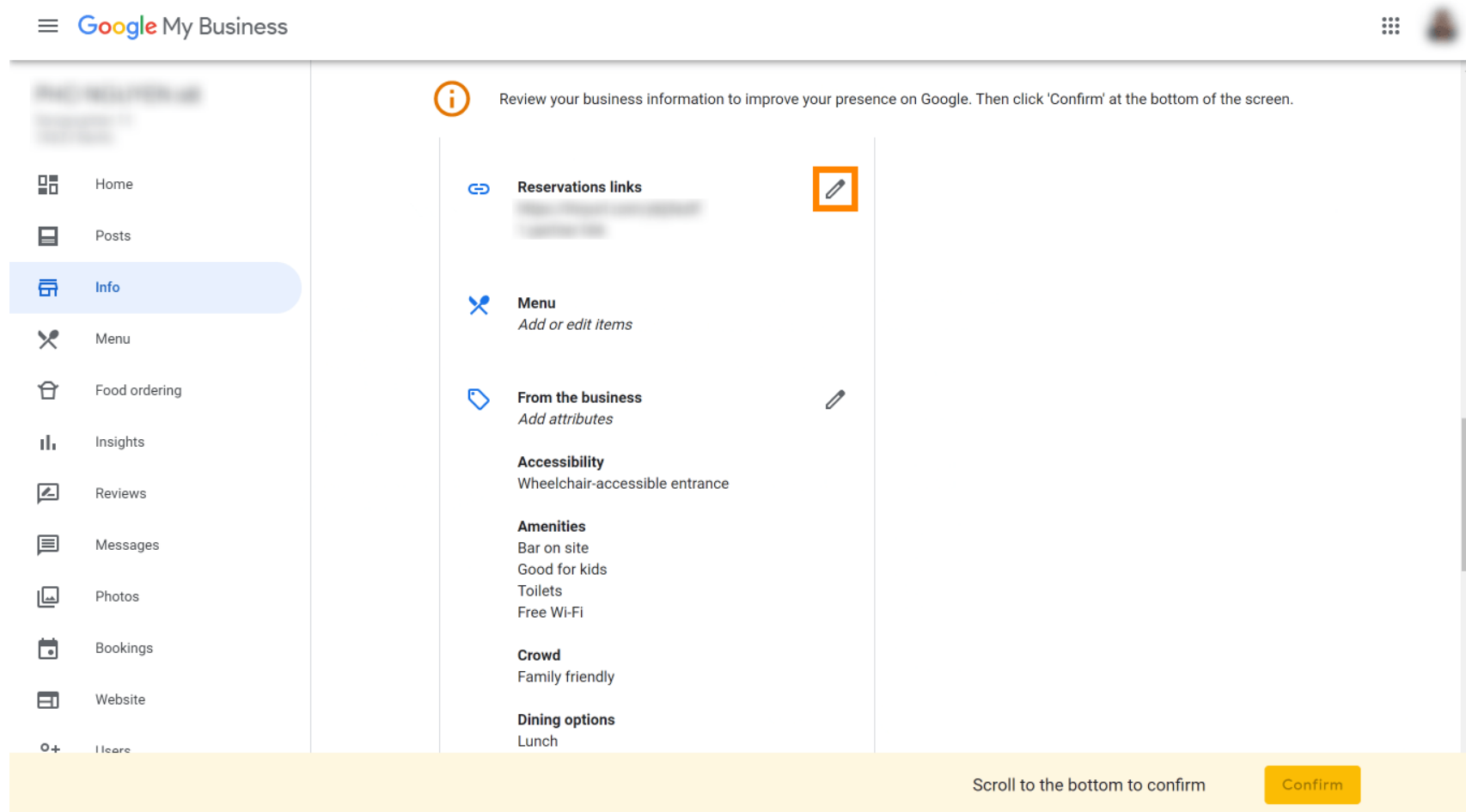




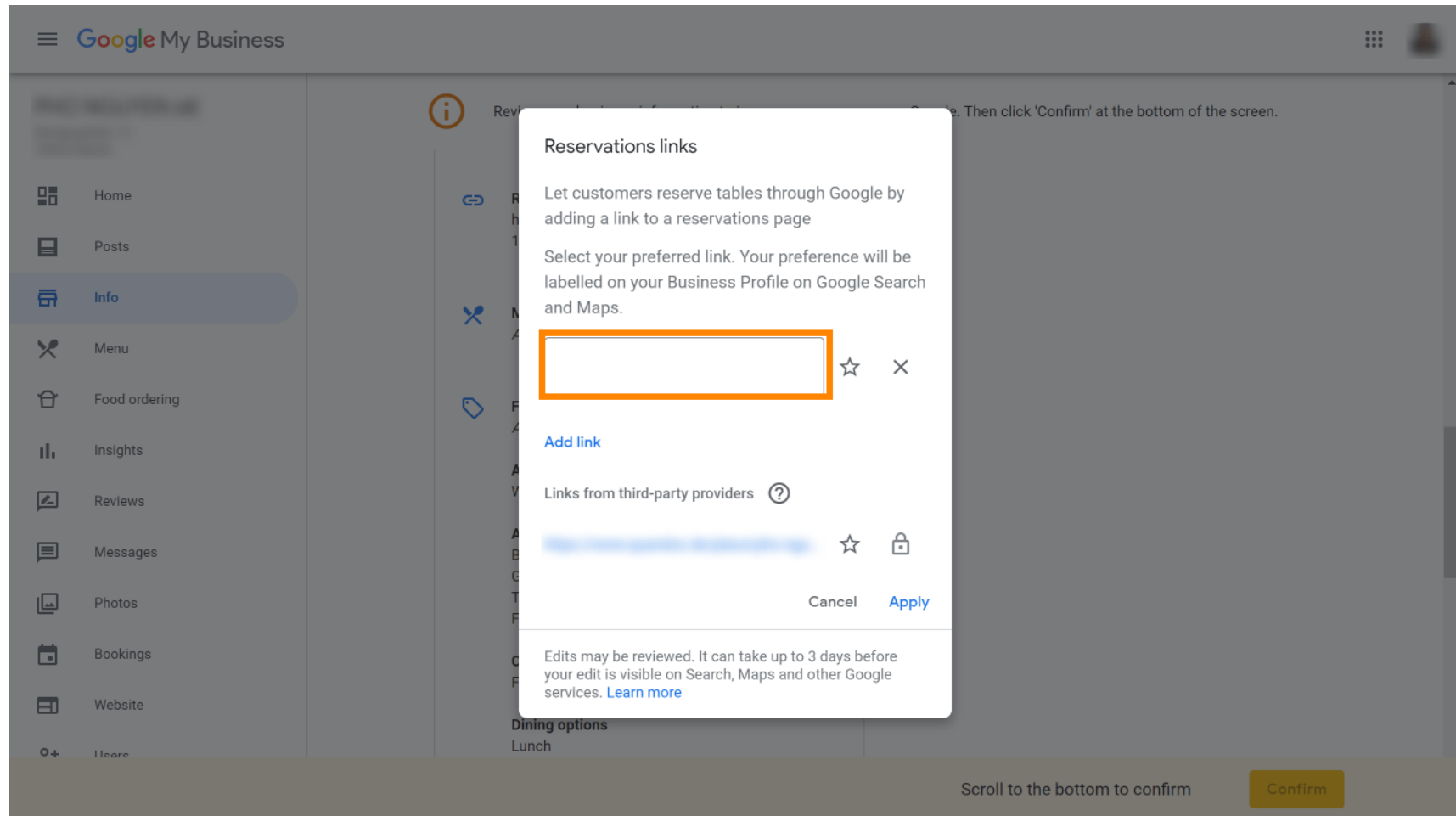
Scroll down until you reach **reservation links**.



Click on the **pencil icon** to add or remove reservations links.

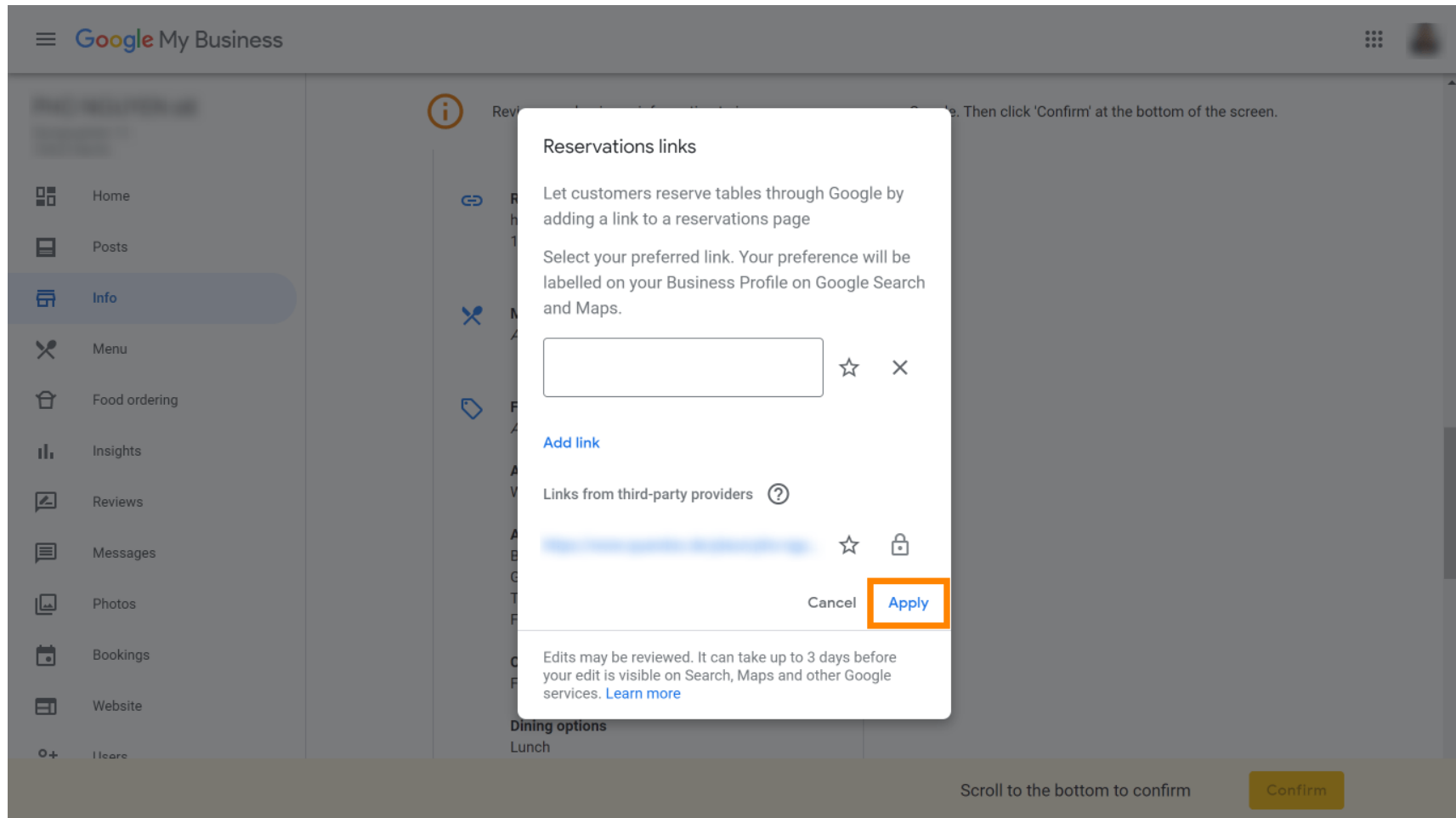


 **Paste** the previously copied URL (Pop-out link) here.



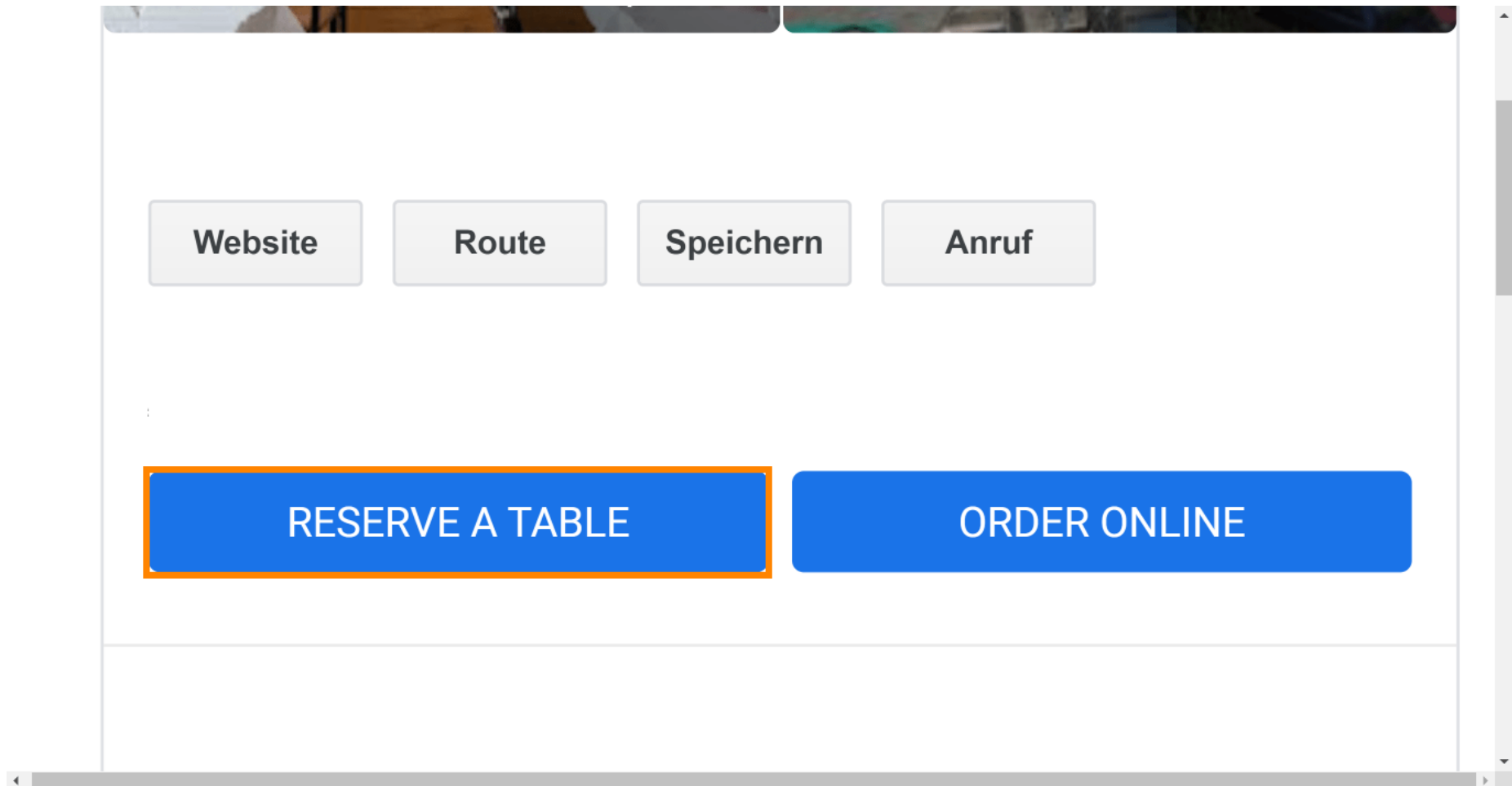


Finish the process by clicking on **apply**.





That's it. You have completed the tutorial and now know how to integrate the reservation tool into Google Business. **Note: Reservations through Google have a maximum capacity of 12 people.**





Scan to go to the interactive player