



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to integrate the reservation tool into Google Business.

The screenshot shows the DISH Reservation dashboard. At the top, the header includes the 'DISH RESERVATION' logo, a notification bell, the user name 'Test Bistro Training', a dropdown menu, a language selector (UK flag), and a refresh icon. A teal banner at the top right contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector showing 'Thu, 28 Sep - Thu, 28 Sep'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. Filter tabs include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled'. Summary statistics show 0 reservations for each category. The main content area displays 'No reservations available' with an icon of a person looking through binoculars. A 'Print' button is located at the bottom left of the main area. The footer contains a status message 'Too many guests in house? Pause online reservations' with a pause icon, the text 'Designed by Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'. A help icon (question mark) is in the bottom right corner.

First, go to **Settings** on the menu to your left.

The screenshot displays the DISH RESERVATION dashboard. On the left, a dark sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, **Settings** (highlighted with an orange box), and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Thu, 28 Sep - Thu, 28 Sep". A message states "There is 1 active limit configured for the selected time period" with a "Show more" dropdown. A filter bar shows "Upcoming" selected, with other options "All", "Completed", and "Cancelled". Summary statistics include "0" for a calendar icon, "0" for a group of people icon, and "0/37" for a table icon. A large grey area contains an illustration of a person with binoculars and the text "No reservations available". At the bottom, there is a "Print" button, a "Too many guests in house? Pause online reservations" warning with a pause icon, and a "Help" icon (question mark in a circle). Footer text includes "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



And then select **Reservations**.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is 1 active limit configured for the selected time period [Show more](#)

All Completed Upcoming Cancelled **0** **0** **0/37**

No reservations available


Print

Too many guests in house? **||**

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Make sure to activate reserve with Google. To do that, click on the **switch**. **Note: This is a premium function.**

The screenshot displays the DISH RESERVATION settings interface. On the left is a dark sidebar with navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (selected), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. At the bottom of the sidebar, a notification reads "Too many guests in house?". The main content area is titled "CHANNELS" and asks "Through which channels would you like to receive online reservations?". It features three cards: "Online Widget" with a toggle switch turned on, "Reserve with Facebook" with an "Activate now" button, and "Reserve with Google" with a toggle switch turned off, which is highlighted by an orange box. Below the "Reserve with Google" card is a "Remove" button. To the right of the "CHANNELS" section are three other settings panels: "LEAD TIME" with dropdowns for "How many days in advance can a reservation be made?" (365 days in advance) and "How much notice is needed for an online reservation?" (2.0 hours); "ADMINISTRATION" with dropdowns for "Up to what group size would you like reservations to be automatically confirmed?" (6 people) and "Would you like to allow your guests to select the area they are seated in themselves?" (Yes); and "ENGAGEMENT" with dropdowns for "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" (2.0 hours in advance) and "Would you like to receive feedback from your guests about their dining experience?" (Yes). The top right of the interface shows "Test Bistro Training", a language selector (UK flag), and a refresh icon.

 Once you activated it, it will be displayed in colors.

DISH RESERVATION Test Bistro Training

CHANNELS
Through which channels would you like to receive online reservations?

- Online Widget (toggle on)
- Reserve with Facebook (button: Activate now)
- Reserve with Google** (toggle on, highlighted with orange border)

You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website! (button: Remove)

CAPACITY
What is the maximum group size for reservations via the reservation widget?

LEAD TIME
How many days in advance can a reservation be made? (dropdown: 365 days in advance)
How much notice is needed for an online reservation? (dropdown: 2.0 hours)

ADMINISTRATION
Up to what group size would you like reservations to be automatically confirmed? (dropdown: 6 people)
Would you like to allow your guests to select the area they are seated in themselves? (dropdown: Yes)

ENGAGEMENT
How many minutes/hours in advance would you like to remind your guests about their upcoming reservation? (dropdown: 2.0 hours in advance)
Would you like to receive feedback from your guests about their dining experience? (dropdown: Yes)



Then apply the changes by clicking on **SAVE**.

Afterward, move to the menu item **Integrations**.

The screenshot shows the DISH Reservation settings interface. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with a dropdown arrow), Hours, Reservations (highlighted with a checkmark), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations (highlighted with an orange box). The main content area is titled "CHANNELS" and asks "Through which channels would you like to receive online reservations?". It features three integration options: "Online Widget" (with a toggle switch), "Reserve with Facebook" (with an "Activate now" button), and "Reserve with Google" (with a toggle switch). Below the Google My Business option, there is a note: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button. To the right of the Channels section are three other settings panels: "LEAD TIME" (with dropdowns for "How many days in advance can a reservation be made?" set to "365 days in advance" and "How much notice is needed for an online reservation?" set to "2.0 hours"), "ADMINISTRATION" (with dropdowns for "Up to what group size would you like reservations to be automatically confirmed?" set to "6 people" and "Would you like to allow your guests to select the area they are seated in themselves?" set to "Yes"), and "ENGAGEMENT" (with a dropdown for "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" set to "2.0 hours in advance" and a question "Would you like to receive feedback from your guests about their dining"). At the bottom of the interface, a green banner displays the message "Changes successfully saved" with a close button (X).

Here you have the option to retrieve the code to integrate your reservation tool into different platforms. To select an option, click the **drop-down menu**.

DISH RESERVATION Test Bistro Training

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

Check out the preview!

Test Bistro Training

2 people Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now >

Too many guests in house? Pause online reservations

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews

Select **pop-out link** by clicking on it.

DISH RESERVATION | Test Bistro Training

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

- Please select
- Own website
- Pop-out link
- Standalone page

Check out the preview!

Test Bistro Training

2 people | Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now >

Too many guests in house? Pause online reservations

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



Click on **COPY** to store the URL, which is needed for the integration into Google Business.

DISH RESERVATION | Test Bistro Training | [Language: UK] | [Logout]

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Pop-out link ▾

You can also display the reservation widget as a **pop-out link** from your website by using the HTML code below.

```
https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9
```

COPY

Check out the preview!

Test Bistro Training

2 people ▾ | Fri, 29/09/2023

All areas ▾

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am
12:00 pm

Reserve now >

Too many guests in house? Pause online reservations [Pause]

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



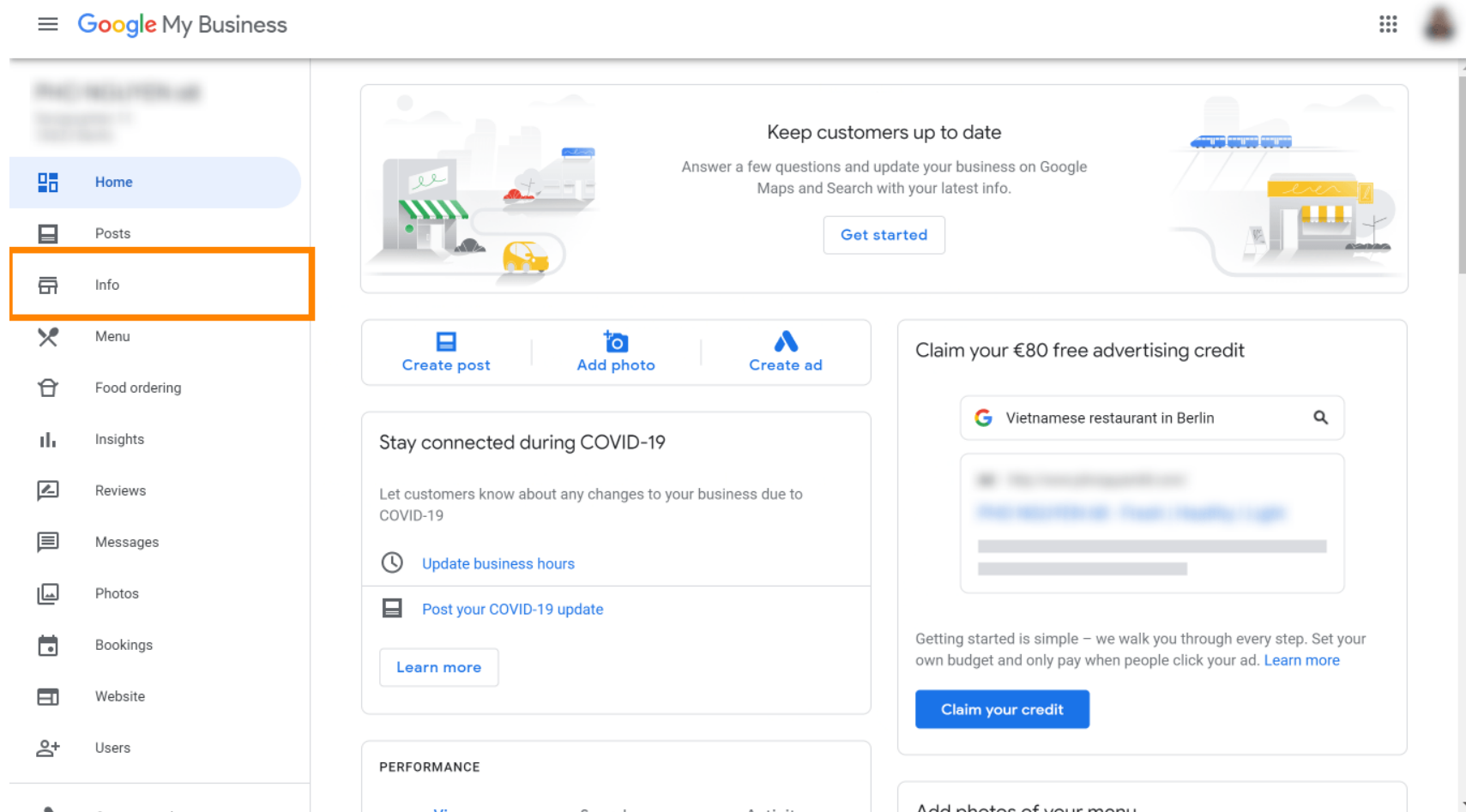
Now open the Google Business account of your establishment in a new tab.

The screenshot shows the DISH Reservation Integration interface. The top navigation bar includes the DISH RESERVATION logo, a notification bell, the establishment name 'Test Bistro Training', a language dropdown (UK flag), and a share icon. The left sidebar contains menu items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations (highlighted). The main content area is titled 'Integration' and contains the following sections:

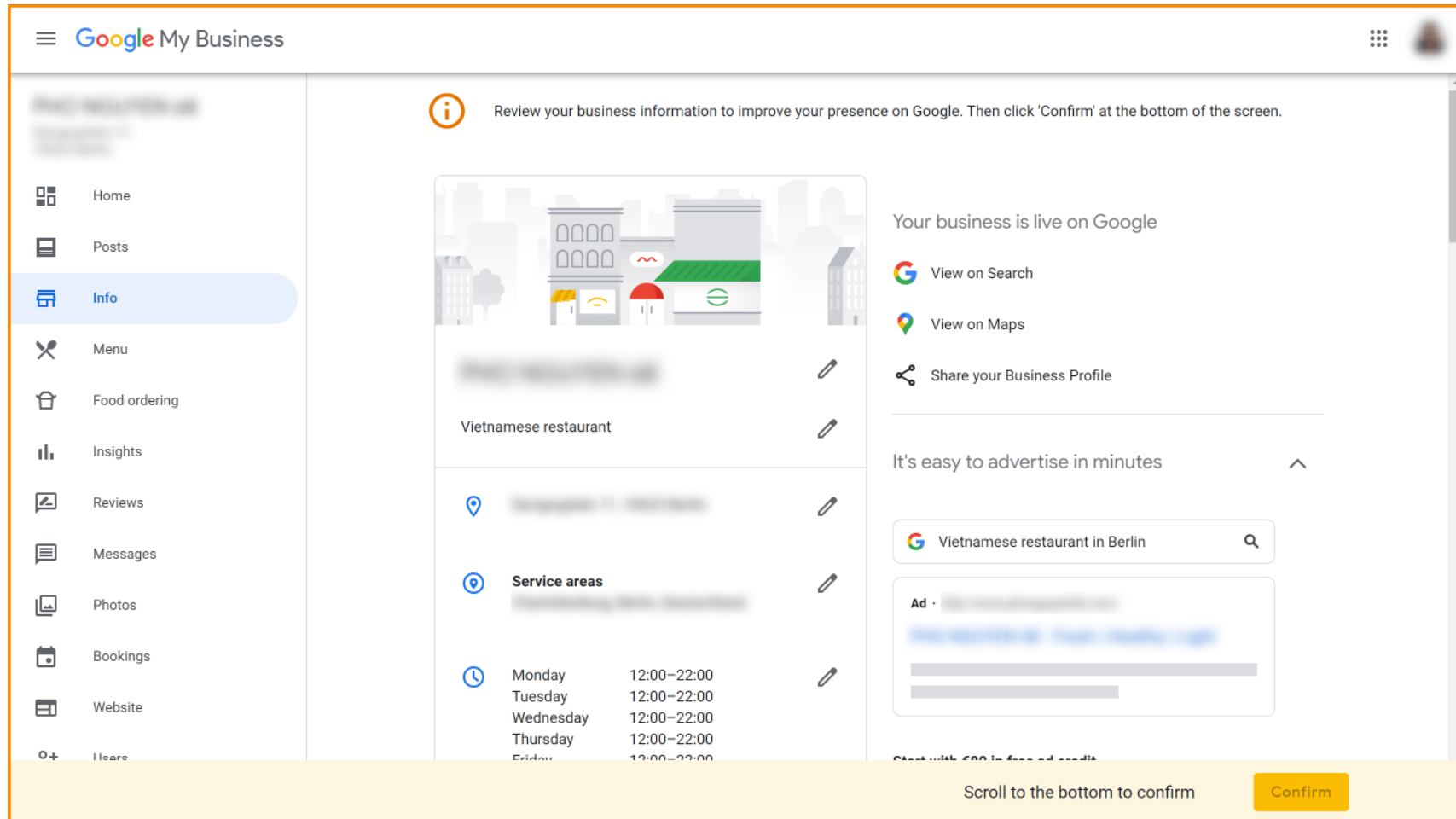
- Integration Instructions:** A text block asking if the user is ready to start receiving reservations and providing instructions on where to display the widget. A dropdown menu is set to 'Pop-out link'.
- HTML Code:** A code block containing the URL: `https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9`. A 'Copied' button is located below the code.
- Preview:** A section titled 'Check out the preview!' for 'Test Bistro Training'. It features a dropdown for '2 people', a date selector for 'Fri, 29/09/2023', and another dropdown for 'All areas'. Below these is a list of time slots from 09:00 am to 11:45 am. A 'Reserve now >' button is at the bottom of the preview.
- Feedback Widget:** A section at the bottom left with a pause icon and the text: 'Too many guests in house? Pause online reservations'. Below this is a note: 'This is what the feedback widget looks like! Please remember that reviews will not be visible unless you publish them'.
- Reviews:** A yellow button at the bottom right showing '0 stars based on 0 reviews'.



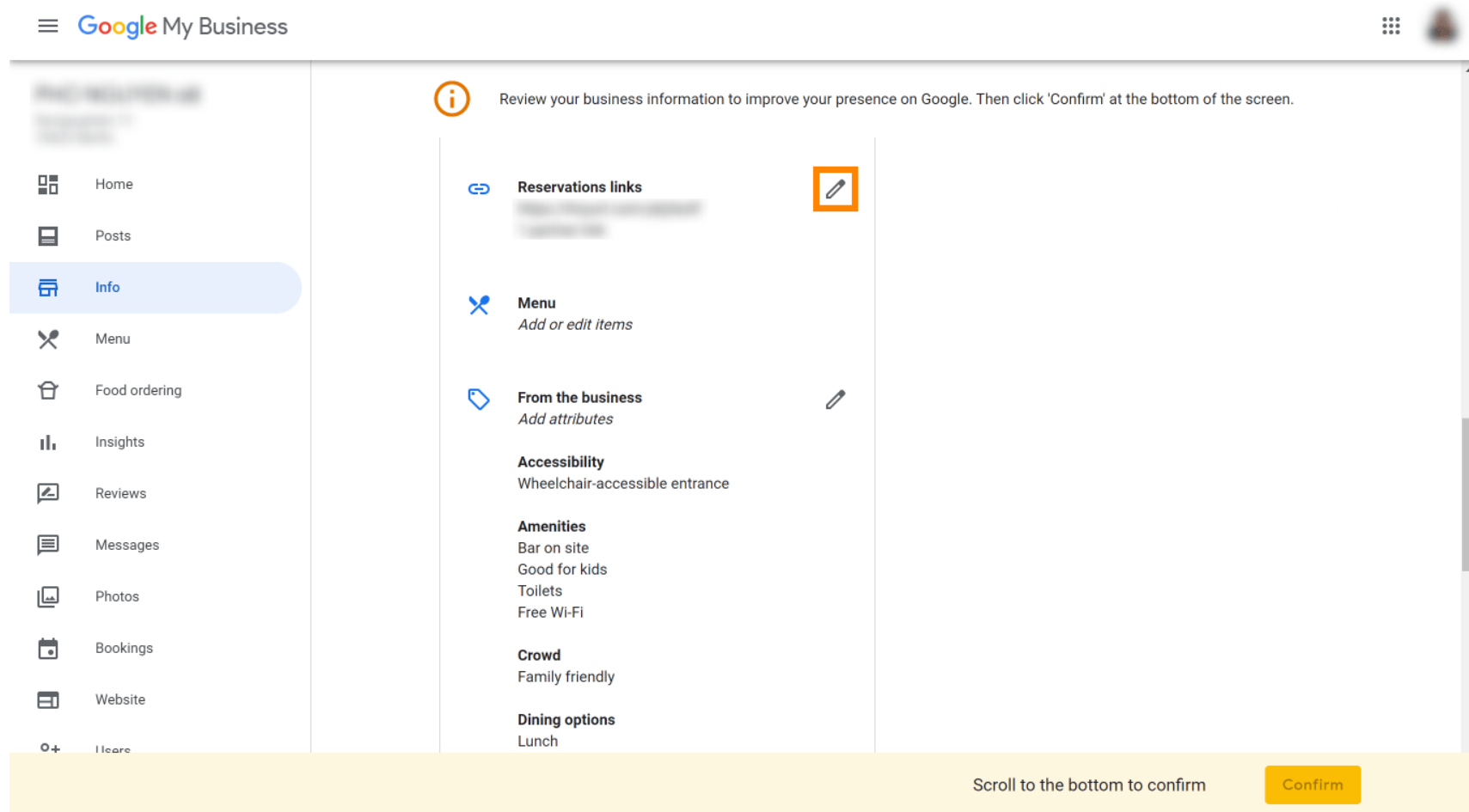
Once you are at the dashboard of your Google Business account, click on **Info** to adjust the business settings.



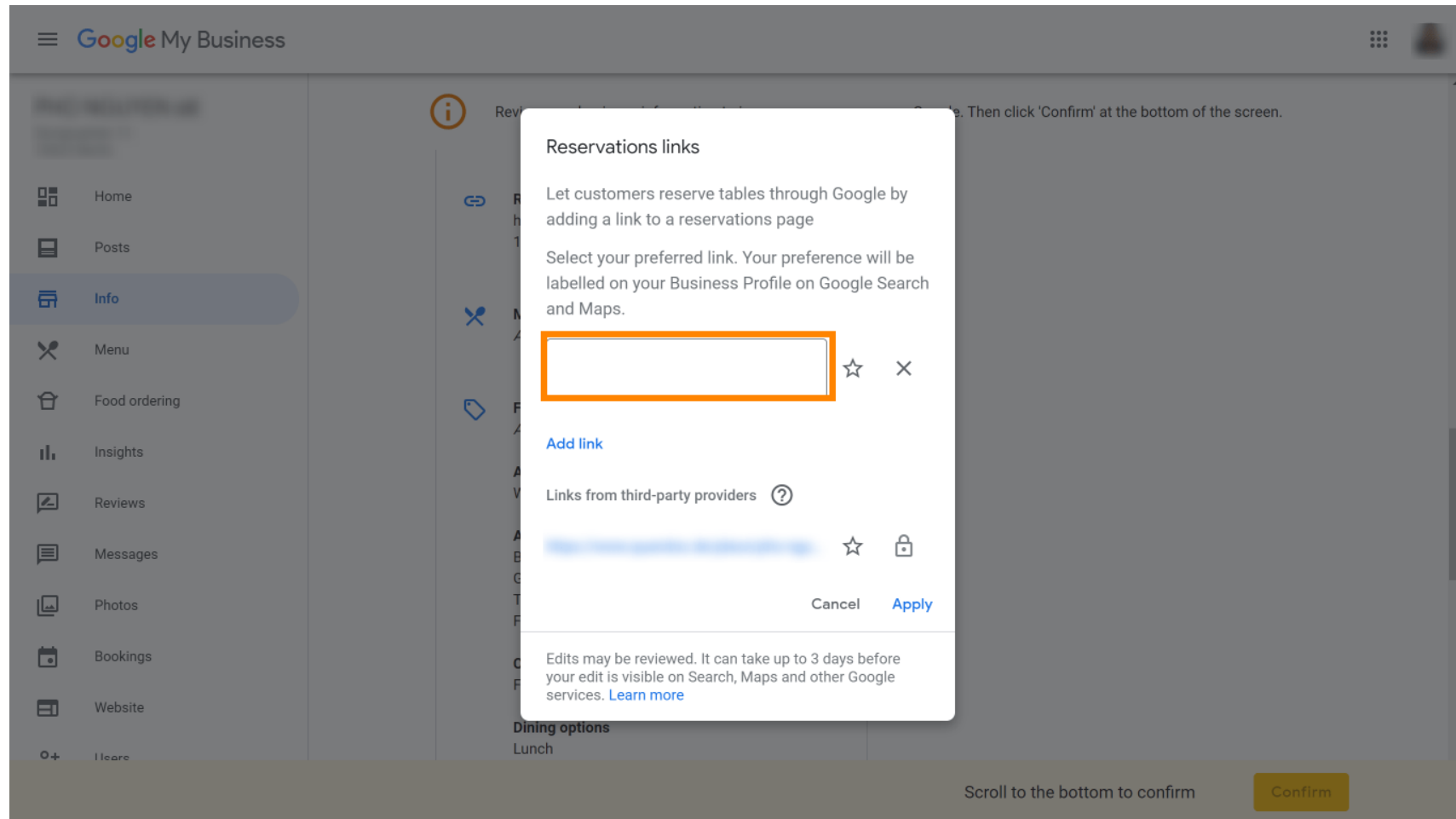
 Scroll down until you reach **reservation links**.



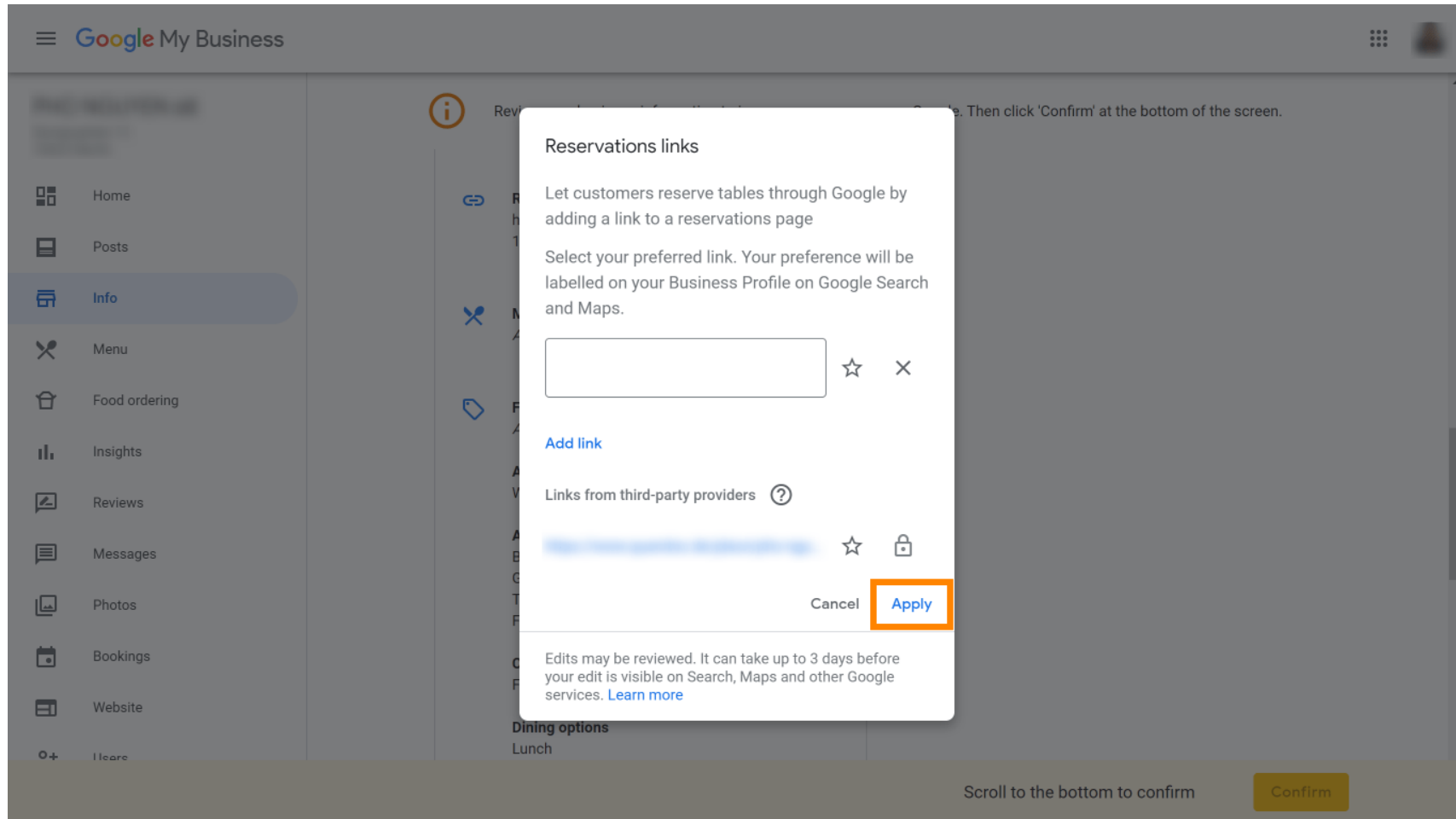
Click on the **pencil icon** to add or remove reservations links.



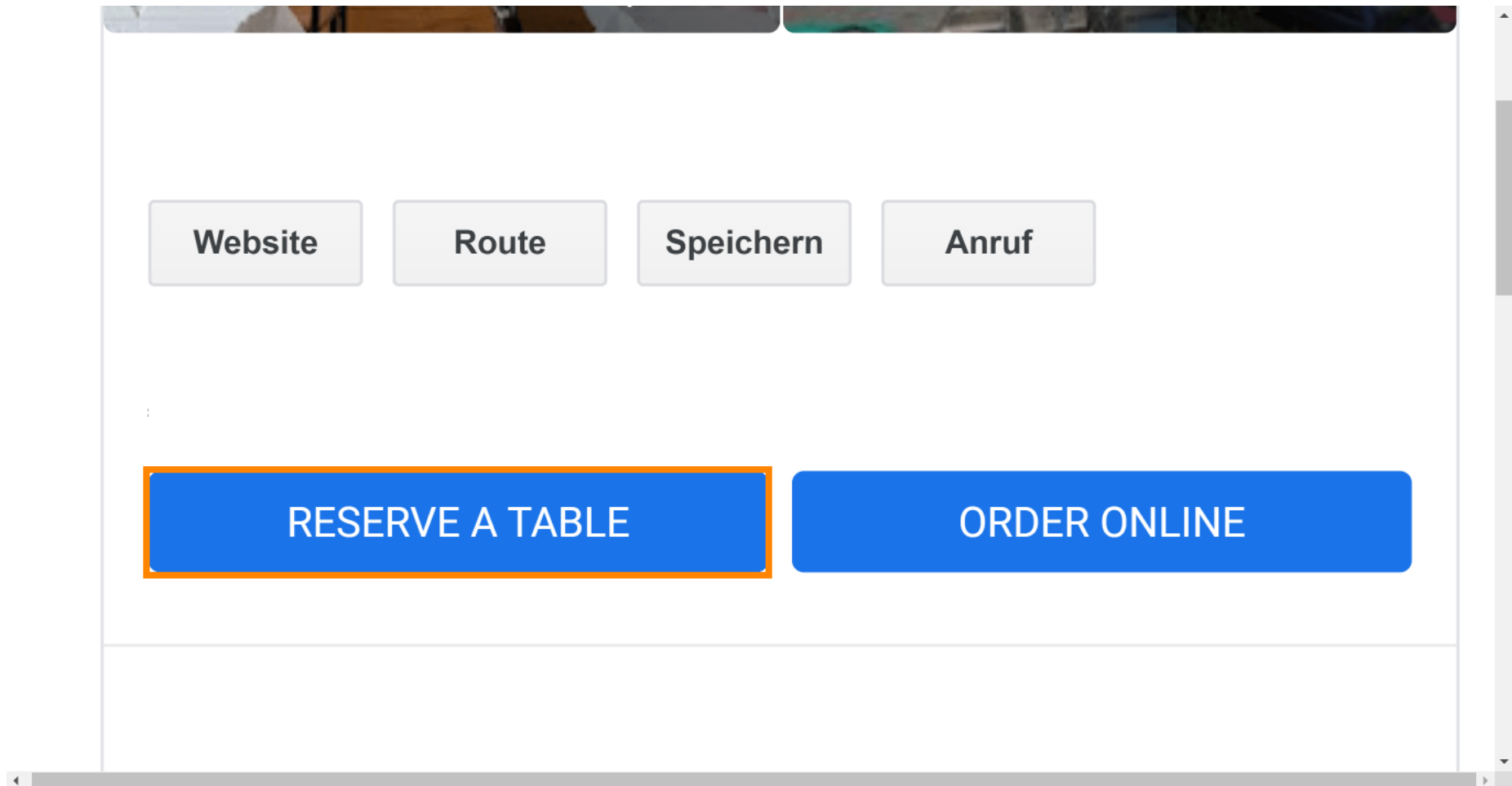
 Paste the previously copied URL (Pop-out link) here.



Finish the process by clicking on **apply**.



- That's it. You have completed the tutorial and now know how to integrate the reservation tool into Google Business. **Note: Reservations through Google have a maximum capacity of 12 people.**





Scan to go to the interactive player