



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to integrate the reservation tool into Google Business.

The screenshot shows the DISH Reservation dashboard. At the top, the header includes the 'DISH RESERVATION' logo, a notification bell, the user name 'Test Bistro Training', a language dropdown (UK flag), and a refresh icon. A teal banner at the top right contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' with 'WALK-IN' and 'ADD RESERVATION' buttons. Below this is a date selector for 'Thu, 28 Sep - Thu, 28 Sep'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. Filter tabs include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for calendar (0), guests (0), and tables (0/37). The main content area shows 'No reservations available' with a magnifying glass icon. A 'Print' button is at the bottom left. The footer contains a status message 'Too many guests in house? Pause online reservations' with a pause icon, the text 'Designed by Hospitality Digital GmbH. All rights reserved.', and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'. A help icon (question mark) is in the bottom right corner.

First, go to **Settings** on the menu to your left.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is **1** active limit configured for the selected time period **Show more**

All Completed Upcoming Cancelled **0** **0** **0/37**

No reservations available

Print

Too many guests in house? Pause online reservations

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And then select **Reservations**.

DISH RESERVATION Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! **WALK-IN** **ADD RESERVATION**

Thu, 28 Sep - Thu, 28 Sep

There is 1 active limit configured for the selected time period [Show more](#)

All Completed Upcoming Cancelled 📅 0 👤 0 🍴 0/37

No reservations available

Print

Too many guests in house?

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Make sure to activate reserve with Google. To do that, click on the **switch**. **Note: This is a premium function.**

DISH RESERVATION | Test Bistro Training | [Language: EN] | [Logout]

- Reservations
- Table plan
- Menu
- Guests
- Feedback
- Reports
- Settings** ▾
 - Hours
 - Reservations**
 - Tables/Seats
 - Reservation limits
 - Offers
 - Notifications
 - Account
 - Integrations

CHANNELS
Through which channels would you like to receive online reservations?

- Online Widget** (Switch: Off)
- Reserve with Facebook** (Activate now)
- Reserve with Google** (Switch: **On**)

You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website! [Remove]

CAPACITY
What is the maximum group size for reservations via the reservation widget?

LEAD TIME
How many days in advance can a reservation be made? (365 days in advance)
How much notice is needed for an online reservation? (2.0 hours)

ADMINISTRATION
Up to what group size would you like reservations to be automatically confirmed? (6 people)
Would you like to allow your guests to select the area they are seated in themselves? (Yes)

ENGAGEMENT
How many minutes/hours in advance would you like to remind your guests about their upcoming reservation? (2.0 hours in advance)
Would you like to receive feedback from your guests about their dining experience? (Yes)

Too many guests in house? [Pause]



Once you activated it, it will be displayed in colors.

DISH RESERVATION Test Bistro Training

CHANNELS
Through which channels would you like to receive online reservations?

- Online Widget (toggle off)
- Reserve with Facebook (Activate now)
- Reserve with Google** (toggle on, highlighted)

You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website! [Remove](#)

CAPACITY
What is the maximum group size for reservations via the reservation widget?

LEAD TIME
How many days in advance can a reservation be made?
365 days in advance
How much notice is needed for an online reservation?
2.0 hours

ADMINISTRATION
Up to what group size would you like reservations to be automatically confirmed?
6 people
Would you like to allow your guests to select the area they are seated in themselves?
Yes

ENGAGEMENT
How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?
2.0 hours in advance
Would you like to receive feedback from your guests about their dining experience?
Yes



Then apply the changes by clicking on **SAVE**.

DISH RESERVATION Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Hours

Reservations

Tables/Seats

Reservation limits

Offers

Notifications

Account

Integrations

Too many guests in house?

What is the duration of a visit at your restaurant?
A table will be marked occupied for this period of time.

General setting: 2.5 hours

Show duration in guest confirmation and widget

Would you like your guests to set the duration of their stay?
If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.

No

Should customers be able to reserve in 15, 30, or 60 minute intervals?
15 minutes

BOOKING LIMIT

Pace your guests. Set the max amount of guests allowed to book per interval

+ Booking limit

COVID-19 Guest Information

To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget

Address

Other guests names

Other guests addresses

Other guests phone numbers

Vaccination Status

SAVE

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Afterward, move to the menu item **Integrations**.

The screenshot displays the DISH RESERVATION settings interface. The top navigation bar includes the DISH logo, the text "DISH RESERVATION", and user information "Test Bistro Training" with a dropdown arrow, a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with a dropdown arrow), Hours, Reservations (highlighted with a checkmark), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations (highlighted with an orange box). The main content area is divided into several sections:
1. **CHANNELS**: A section titled "Through which channels would you like to receive online reservations?" containing three options: "Online Widget" (purple background, toggle switch is on), "Reserve with Facebook" (grey background, Facebook and Instagram icons, "Activate now" button), and "Reserve with Google" (light blue background, Google logo, toggle switch is on). Below these is a note: "You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!" and a "Remove" button.
2. **LEAD TIME**: A section with two dropdown menus: "How many days in advance can a reservation be made?" (set to "365 days in advance") and "How much notice is needed for an online reservation?" (set to "2.0 hours").
3. **ADMINISTRATION**: A section with two dropdown menus: "Up to what group size would you like reservations to be automatically confirmed?" (set to "6 people") and "Would you like to allow your guests to select the area they are seated in themselves?" (set to "Yes").
4. **ENGAGEMENT**: A section with one dropdown menu: "How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?" (set to "2.0 hours in advance").
5. **CAPACITY**: A section partially visible at the bottom.
A green notification bar at the bottom of the interface states "Changes successfully saved" with a close icon (X).

- Here you have the option to retrieve the code to integrate your reservation tool into different platforms. To select an option, click the **drop-down menu**.

DISH RESERVATION Test Bistro Training

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

Check out the preview!

Test Bistro Training

2 people Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now >

Too many guests in house? Pause online reservations

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews

Select **pop-out link** by clicking on it.

DISH RESERVATION | Test Bistro Training

Integrations

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

- Please select
- Own website
- Pop-out link**
- Standard page

Check out the preview!

Test Bistro Training

2 people | Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now >

Too many guests in house? Pause online reservations

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



Click on **COPY** to store the URL, which is needed for the integration into Google Business.

The screenshot shows the 'Integration' page in the DISH RESERVATION dashboard. The left sidebar contains navigation options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations (highlighted). The main content area is titled 'Integration' and includes the following elements:

- Header: 'DISH RESERVATION' on the left, 'Test Bistro Training' with a dropdown menu, a flag icon, and a share icon on the right.
- Section: 'Integration' with a yellow underline.
- Text: 'Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.' followed by 'Choose where you'd like to display the widget and we will guide you on the next steps.'
- Form: A dropdown menu with 'Pop-out link' selected.
- Text: 'You can also display the reservation widget as a **pop-out link** from your website by using the HTML code below.'
- Code Block: A text area containing the URL: `https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9`. A 'COPY' button is highlighted with an orange box below the code.
- Section: 'Check out the preview!' with the title 'Test Bistro Training'.
- Form: A dropdown menu with '2 people' selected, a date field with 'Fri, 29/09/2023', and another dropdown menu with 'All areas' selected.
- Table: A list of time slots from 09:00 am to 11:45 am in 15-minute increments.
- Button: A large orange button labeled 'Reserve now >'.
- Footer: A notification 'Too many guests in house? Pause online reservations' with a pause icon. A note: 'This is what the feedback widget looks like! Please remember that reviews will not be visible unless you publish them'. A badge: '0★ based on 0 reviews'.



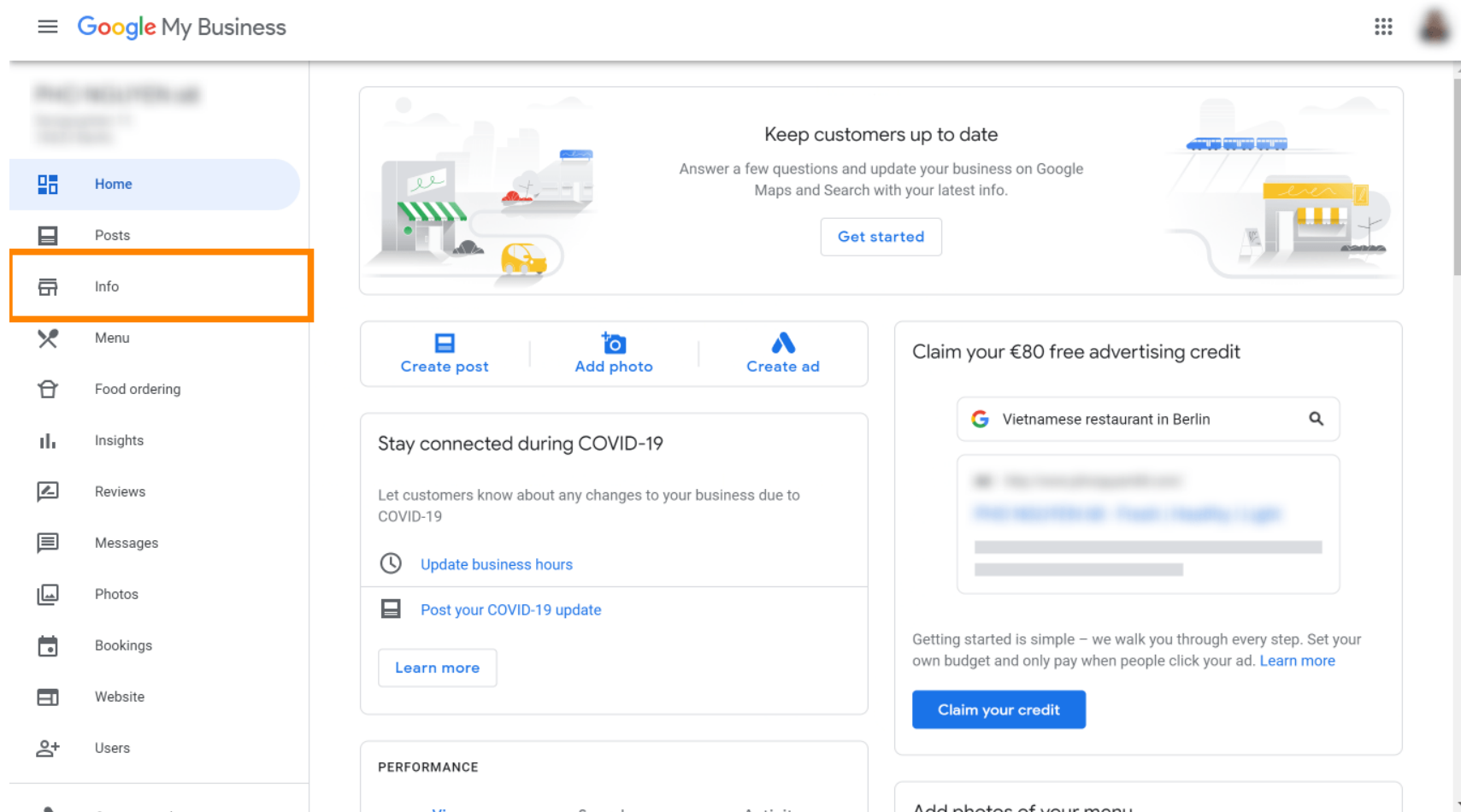
Now open the Google Business account of your establishment in a new tab.

The screenshot shows the DISH RESERVATION interface. The top navigation bar includes the logo, a notification bell, the establishment name 'Test Bistro Training', a language selector (UK flag), and a share icon. The left sidebar contains menu items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations (highlighted). The main content area is titled 'Integration' and contains the following elements:

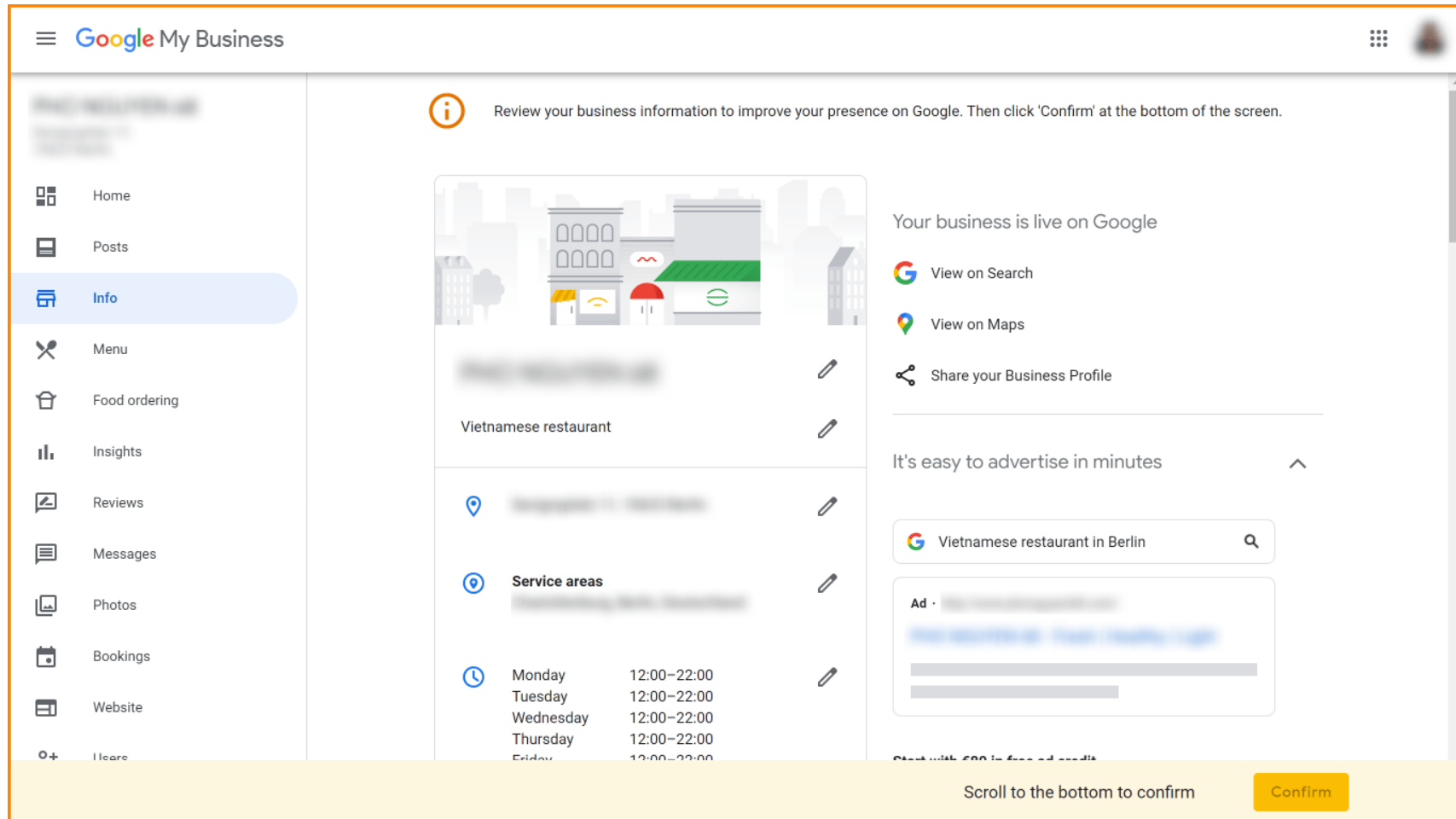
- Introductory text: "Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page. Choose where you'd like to display the widget and we will guide you on the next steps."
- A dropdown menu set to "Pop-out link".
- Text: "You can also display the reservation widget as a **pop-out link** from your website by using the HTML code below."
- A code block containing the URL: `https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9`. A "Copied" button is located below the code.
- A "Check out the preview!" section with a preview of the reservation widget for "Test Bistro Training". The preview shows a date of "Fri, 29/09/2023" and a party size of "2 people". A dropdown menu is set to "All areas". A list of time slots is displayed from 09:00 am to 11:45 am in 15-minute increments. A "Reserve now" button is at the bottom of the preview.
- At the bottom, there are two informational boxes: "Too many guests in house? Pause online reservations" with a pause icon, and "This is what the feedback widget looks like! Please remember that reviews will not be visible unless you publish them".
- A bottom right box shows "0 stars based on 0 reviews".



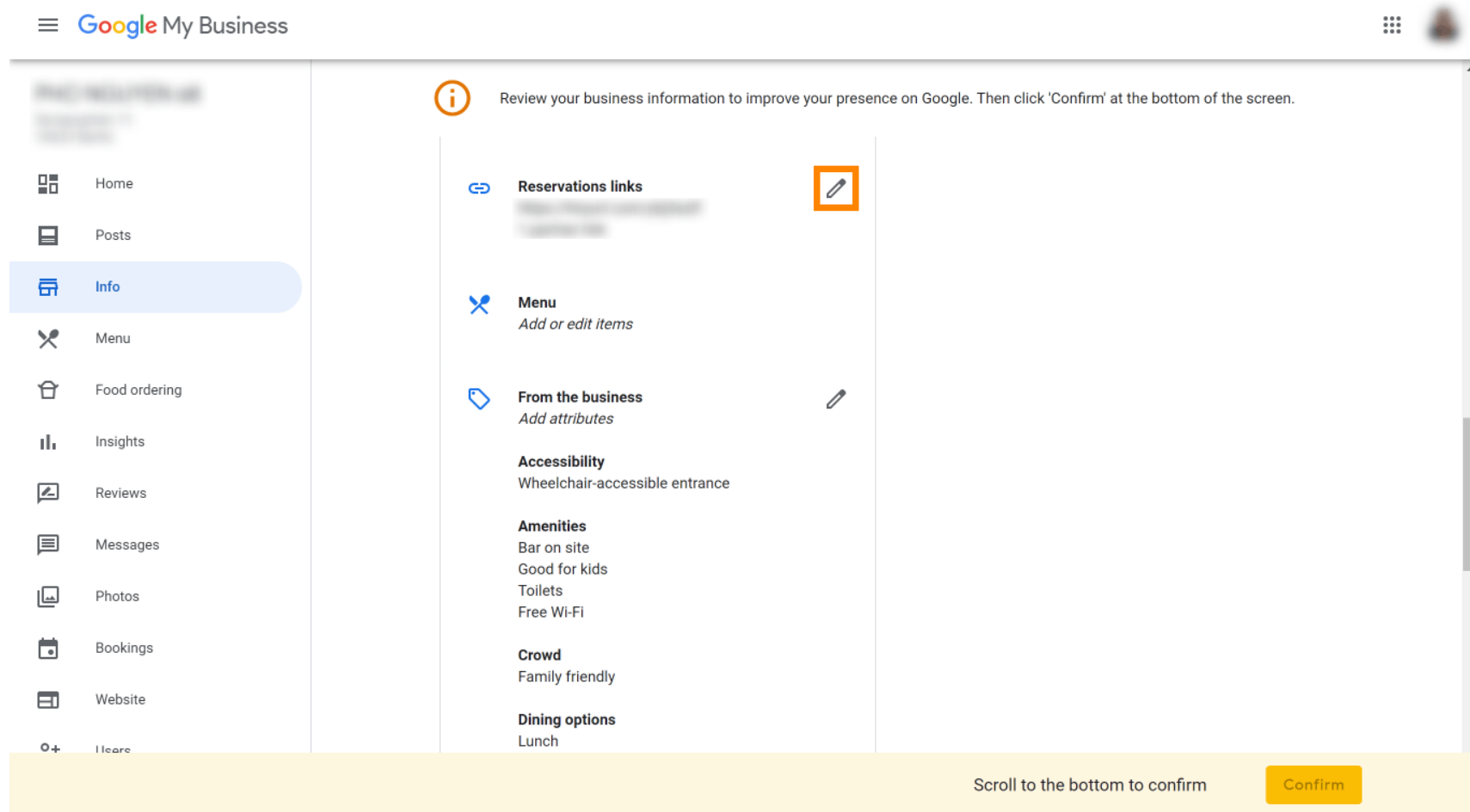
Once you are at the dashboard of your Google Business account, click on **Info** to adjust the business settings.



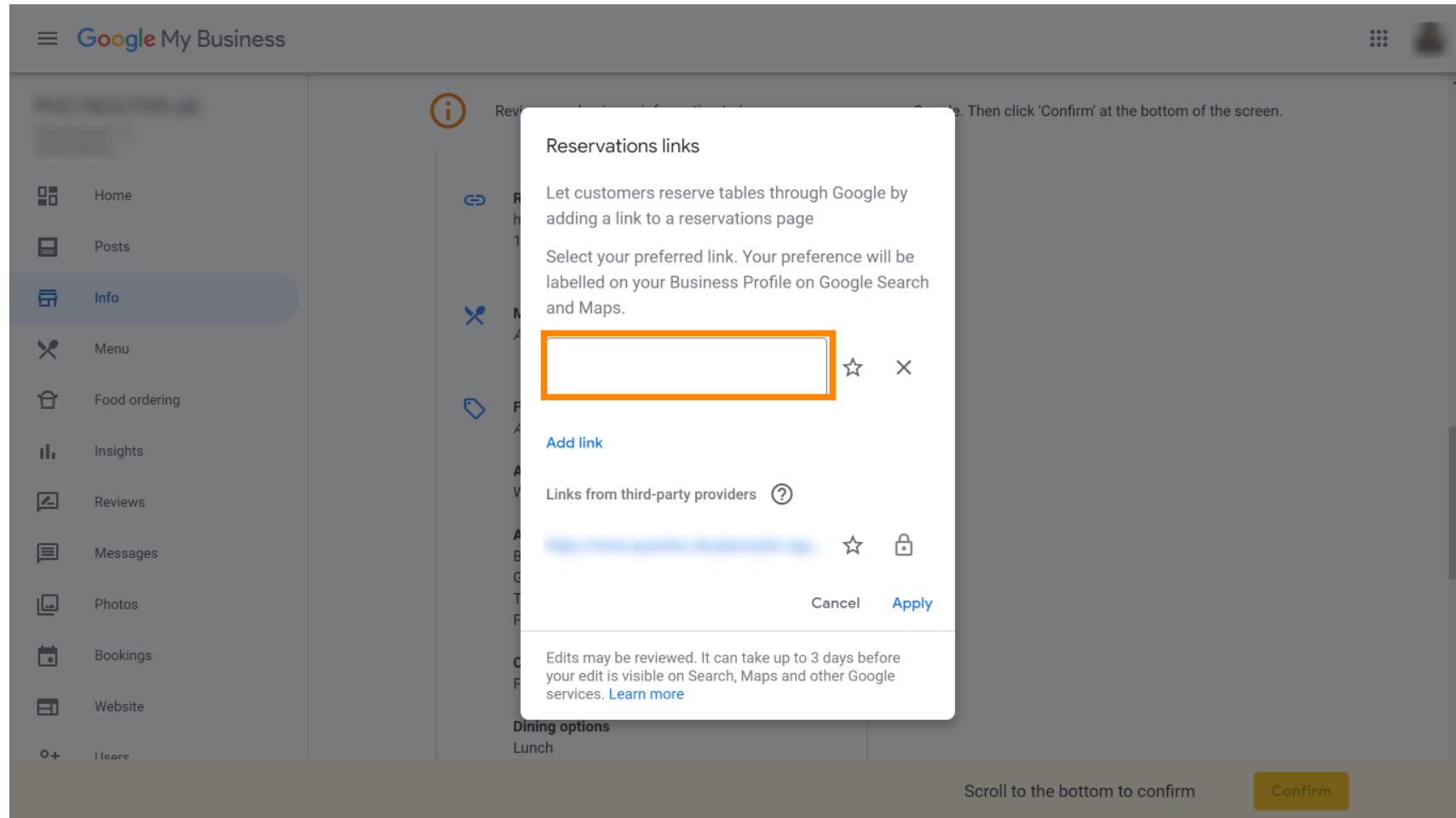
 Scroll down until you reach **reservation links**.



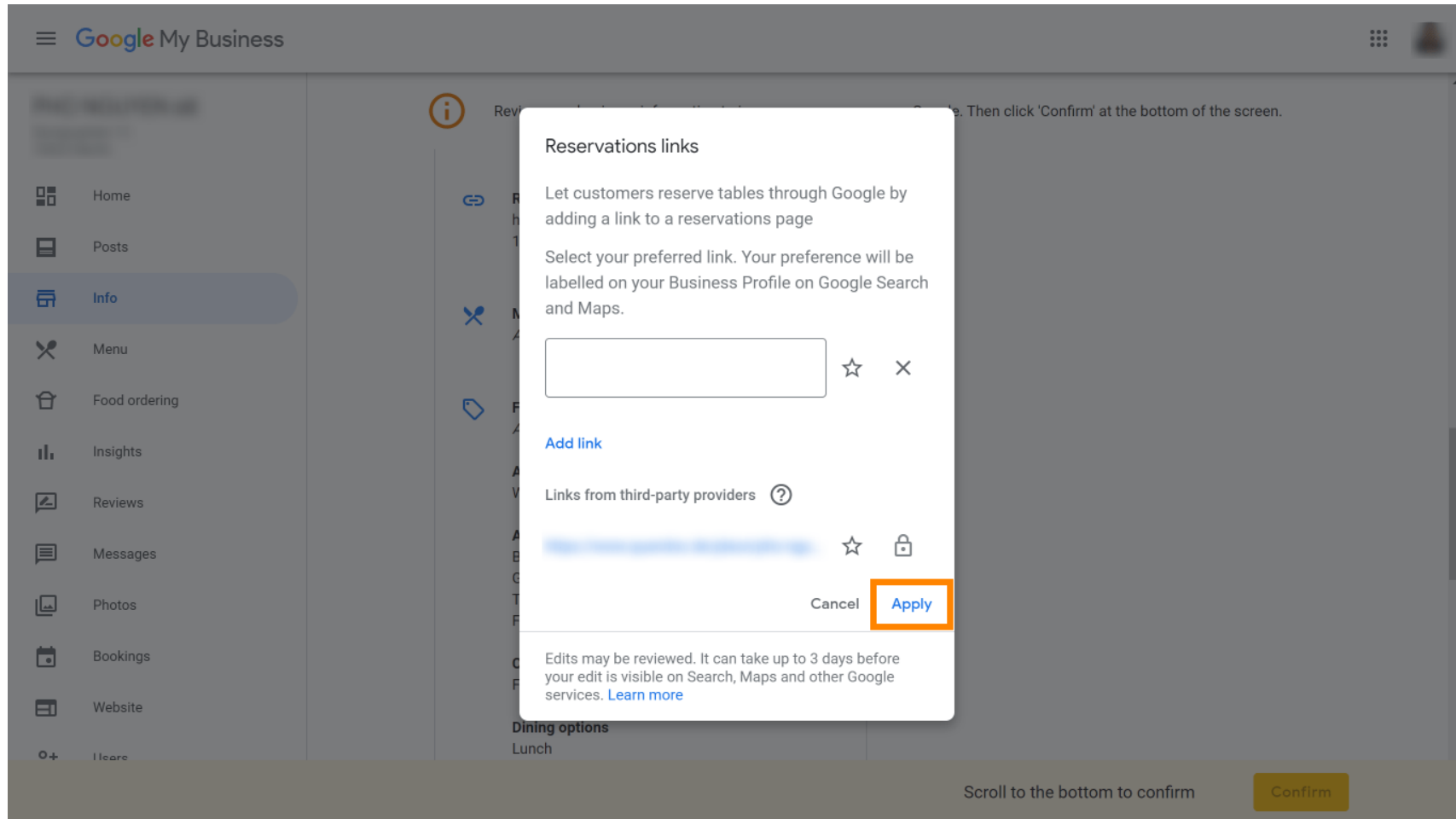
Click on the **pencil icon** to add or remove reservations links.



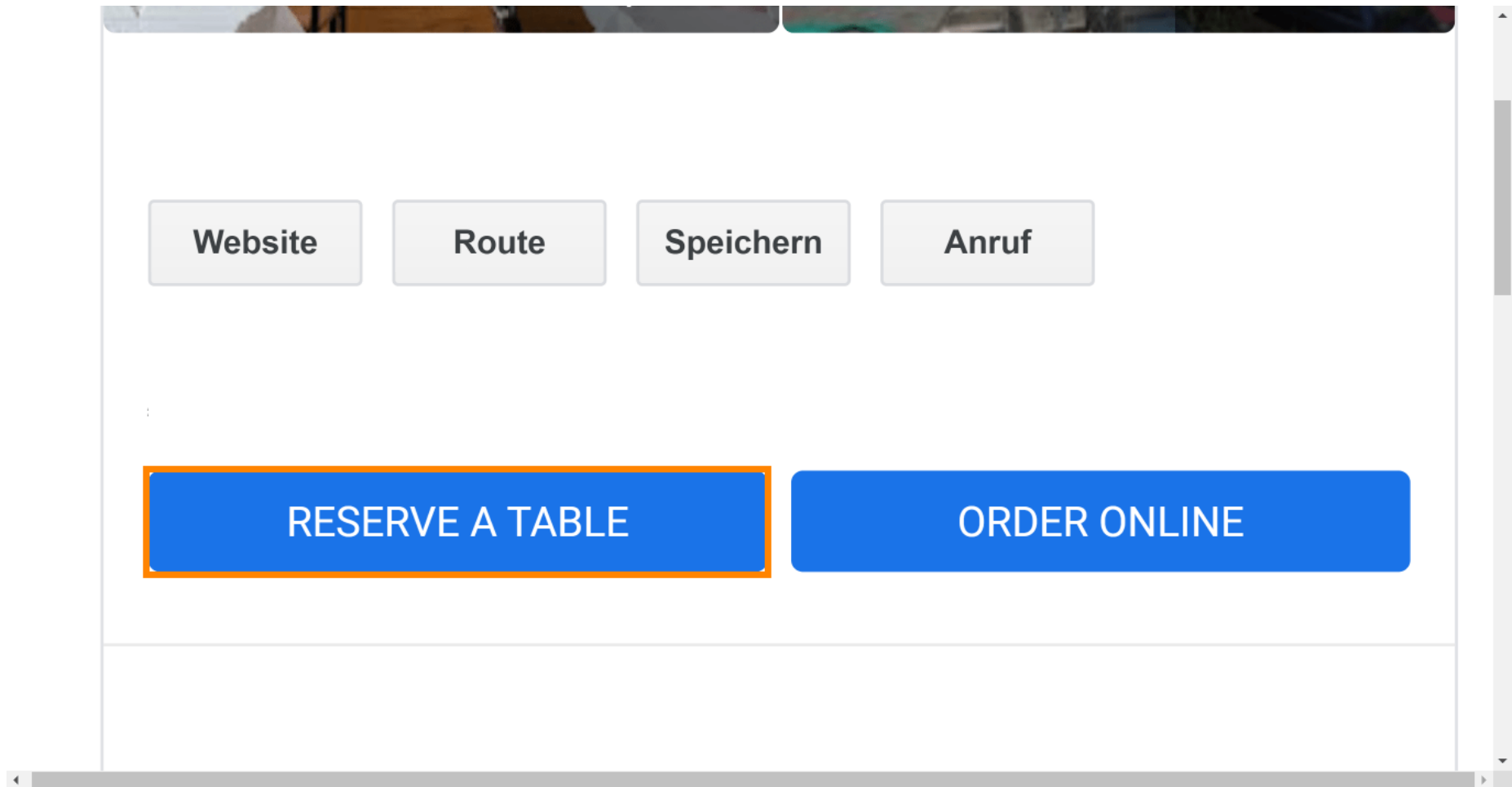
 Paste the previously copied URL (Pop-out link) here.



Finish the process by clicking on **apply**.



- That's it. You have completed the tutorial et now know how to integrate the reservation tool into Google Business. **Note: Reservations through Google have a maximum capacity of 12 people.**





Scannez pour accéder au lecteur interactif