



Willkommen beim Dashboard von **DISH Reservation**. In diesem Tutorial zeigen wir Ihnen, wie Sie Ihren Reservierungen spontane Gäste hinzufügen.

The screenshot shows the DISH Reservation dashboard. The top navigation bar includes the logo, the text "DISH RESERVATION", and user information "Test Bistro Training" with a dropdown arrow, a flag icon, and a refresh icon. The left sidebar contains menu items: Reservations (highlighted with an orange box), Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION". Below the banner is a date range selector showing "Wed, 27 Sep - Wed, 27 Sep". A message states "There is 1 active limit configured for the selected time period" with a "Show more" dropdown. Filter tabs include "All", "Completed", "Upcoming" (selected), and "Cancelled". Summary statistics show "1" reservation, "2" guests, and "1/49" tables. A reservation card for "Wed, 27/09/2023" at "05:45 PM" for "Doe, John" with "2 guest(s)" and "1 (BAR)" is shown, with a status dropdown set to "Confirmed" and a "Print" button below it. The footer contains a "Too many guests in house? Pause online reservations" warning, a "Designed by Hospitality Digital GmbH. All rights reserved." notice, and a help icon. Links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings" are also present.

Um einen Walk-In hinzuzufügen, klicken Sie auf **WALK-IN**.

The screenshot displays the DISH RESERVATION management interface. At the top, the header includes the logo, the text 'DISH RESERVATION', and user information 'Test Bistro Training'. A teal banner at the top right contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' (highlighted with an orange box) and 'ADD RESERVATION'. Below this is a date selector for 'Wed, 27 Sep - Wed, 27 Sep'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' dropdown. Filter options include 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled'. Summary statistics show 1 calendar icon, 2 people icon, and 1/49 table icon. A reservation entry for 'Wed, 27/09/2023' is shown with details: '05:45 PM', 'Doe, John', '2 guest(s)', '1 (BAR)', and a 'Confirmed' status dropdown. A 'Print' button is located below the entry. The footer contains a 'Too many guests in house? Pause online reservations' warning, a 'Designed by Hospitality Digital GmbH. All rights reserved.' notice, and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



Es öffnet sich ein neues Fenster, in dem Sie die wesentlichen **Walkin-Informationen** eingeben können.

DISH RESERVATION
Test Bistro Training ▼ 🇬🇧 ▼ ➔

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! Back

**Walkin information**

# Guests \*

Date

Time

Duration

Table(s)

Source

**Reservation notes**

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

**Internal guest information**

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

**Allergies**

Gluten  Sesame  Nuts  Crustacean  Eggs  Fish  
 Mustard  Lactose  Celery  Peanuts  Shellfish  Soy  
 Lupins  Sulphite

**Diet**

Gluten-free  Halal  Kosher  Lactose-free  Vegan  
 Vegetarian

SAVE

Too many guests in house? || Pause online reservations



Wenn es Anmerkungen zur Reservierung gibt, können Sie diese unter Reservierungsnotizen hinterlassen. Nutzen Sie das entsprechende **Textfeld**, um die Informationen einzutragen.

DISH RESERVATION
Test Bistro Training ⌵ ⌵

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! Back

**Walkin information**

# Guests \*

Date

Time

Duration

Table(s)

Source

**Reservation notes**

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

**Internal guest information**

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

**Allergies**

Gluten  Sesame  Nuts  Crustacean  Eggs  Fish  
 Mustard  Lactose  Celery  Peanuts  Shellfish  Soy  
 Lupins  Sulphite

**Diet**

Gluten-free  Halal  Kosher  Lactose-free  Vegan  
 Vegetarian

SAVE

Too many guests in house?  
Pause online reservations

||



Gibt es noch weitere Angaben zum Gast, hinterlassen Sie diese unter Interne Gastinformationen im entsprechenden **Textfeld**.

DISH RESERVATION
Test Bistro Training ▼ ▼

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! Back

**Walkin information**

# Guests \*

Date

Time

Duration

Table(s)

Source

**Reservation notes**

Internal note. Will be shown for this reservation only.

**Internal guest information**

Note will be shown on all reservations made by this guest.

**Allergies**

Gluten  Sesame  Nuts  Crustacean  Eggs  Fish

Mustard  Lactose  Celery  Peanuts  Shellfish  Soy

Lupins  Sulphite

**Diet**

Gluten-free  Halal  Kosher  Lactose-free  Vegan

Vegetarian

SAVE

Too many guests in house? Pause online reservations



Wenn Sie alle Informationen eingegeben haben, klicken Sie auf **SPEICHERN** , um den Walk-In hinzuzufügen.

DISH RESERVATION
Test Bistro Training ▼ ▼

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! Back

**Walkin information**

# Guests \*

Date

Time

Duration

Table(s)

Source

**Reservation notes**

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

**Internal guest information**

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

**Allergies**

Gluten  Sesame  Nuts  Crustacean  Eggs  Fish  
 Mustard  Lactose  Celery  Peanuts  Shellfish  Soy  
 Lupins  Sulphite

**Diet**

Gluten-free  Halal  Kosher  Lactose-free  Vegan  
 Vegetarian

Too many guests in house?  
Pause online reservations

SAVE



Da es sich bei einem Walk-In nicht um eine anstehende Reservierung handelt, müssen Sie Ihre Reservierungen anders filtern. Nutzen Sie hierfür die vorgegebenen **Auswahlmöglichkeiten**.

**DISH RESERVATION** | Test Bistro Training | 🇬🇧

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

◀ Wed, 27 Sep - Wed, 27 Sep ▶

There is **1** active limit configured for the selected time period [Show more](#) ▾

All
  Completed
  Upcoming
  Cancelled
 📅 1
👤 2
🍴 1/49

**Wed, 27/09/2023**

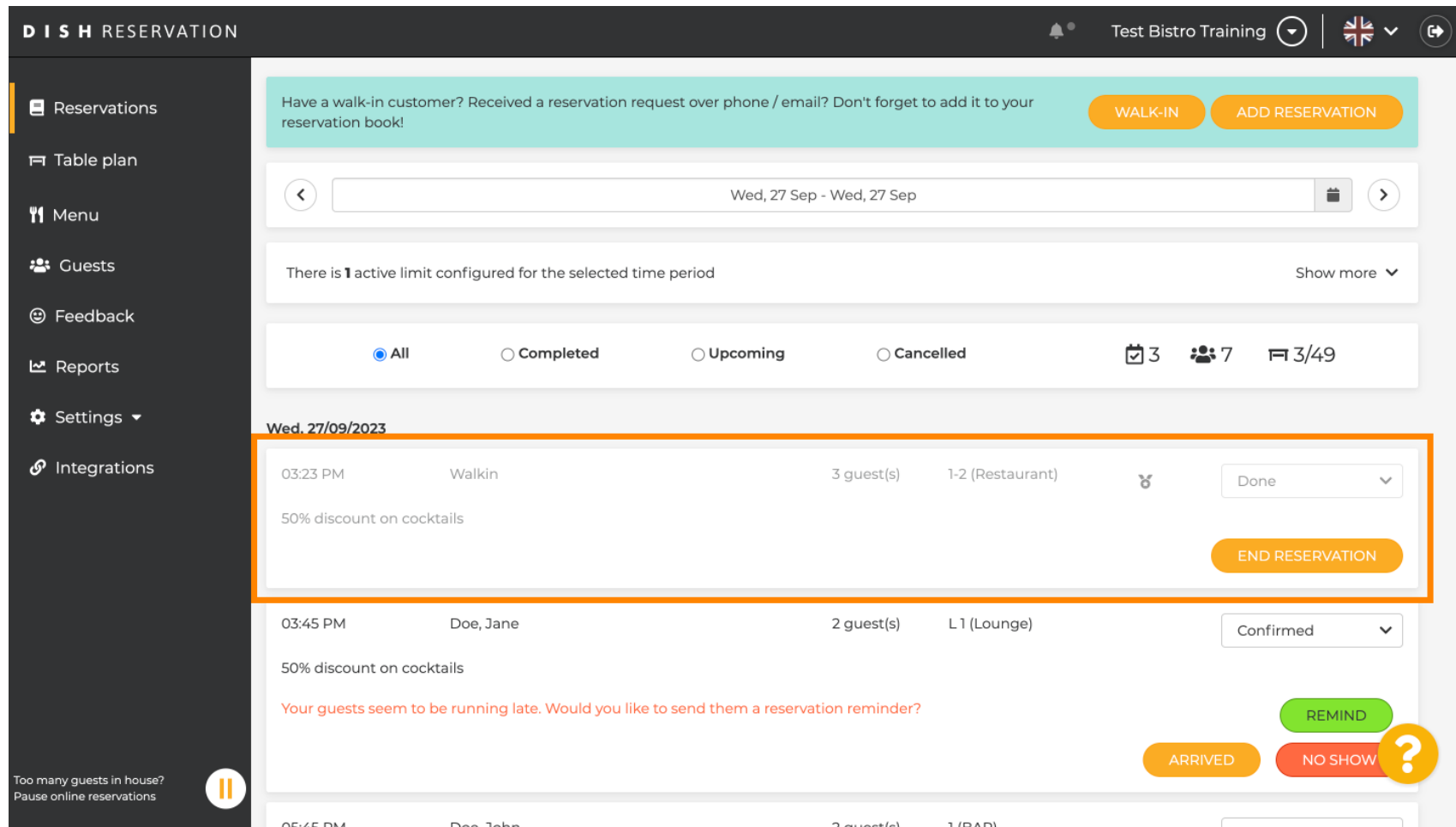
05:45 PM	Doe, John	2 guest(s)	1 (BAR)	Confirmed ▾
----------	-----------	------------	---------	-------------

[Print](#)

Too many guests in house? [Pause online reservations](#)

Designed by Hospitality Digital GmbH. All rights reserved. [FAQ](#) | [Terms of use](#) | [Imprint](#) | [Data privacy](#) | [Privacy Settings](#)

Je nach Auswahl werden Ihnen Ihre Reservierungen gefiltert angezeigt. Mit einem Klick auf eine **Reservierung** können Sie jederzeit weitere Informationen einsehen und diese auch anpassen.



The screenshot shows the DISH Reservation management interface. The top navigation bar includes the DISH logo, the text "DISH RESERVATION", a notification bell, the restaurant name "Test Bistro Training", a language selector (UK flag), and a refresh icon. The left sidebar contains navigation options: Reservations (selected), Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with a message: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" with "WALK-IN" and "ADD RESERVATION" buttons. Below this is a date selector for "Wed, 27 Sep - Wed, 27 Sep". A summary bar indicates "There is 1 active limit configured for the selected time period" with a "Show more" dropdown. Filter tabs include "All" (selected), "Completed", "Upcoming", and "Cancelled", along with counts: 3 reservations, 7 guests, and 3/49 tables. The reservation list for "Wed. 27/09/2023" is shown below, with the first reservation highlighted in orange:

Time	Guest Name	Guests	Location	Status	Actions
03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	Done	END RESERVATION
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Confirmed	REMIND, ARRIVED, NO SHOW, ?
05:45 PM	Doe, John	2 guest(s)	1 (BAR)		

Additional details for the highlighted reservation include "50% discount on cocktails". A note for the second reservation states: "Your guests seem to be running late. Would you like to send them a reservation reminder?". A bottom-left notification says "Too many guests in house? Pause online reservations" with a pause icon.





Eine weitere Möglichkeit einen spontanen Gast hinzuzufügen ist über den Tischplan. Klicken Sie hierfür auf **Tischplan**.

The screenshot shows the DISH Reservation management interface. On the left is a dark sidebar with navigation options: Reservations, Table plan (highlighted with an orange box), Menu, Guests, Feedback, Reports, Settings, and Integrations. At the bottom of the sidebar, there is a warning: "Too many guests in house? Pause online reservations" with a pause icon.

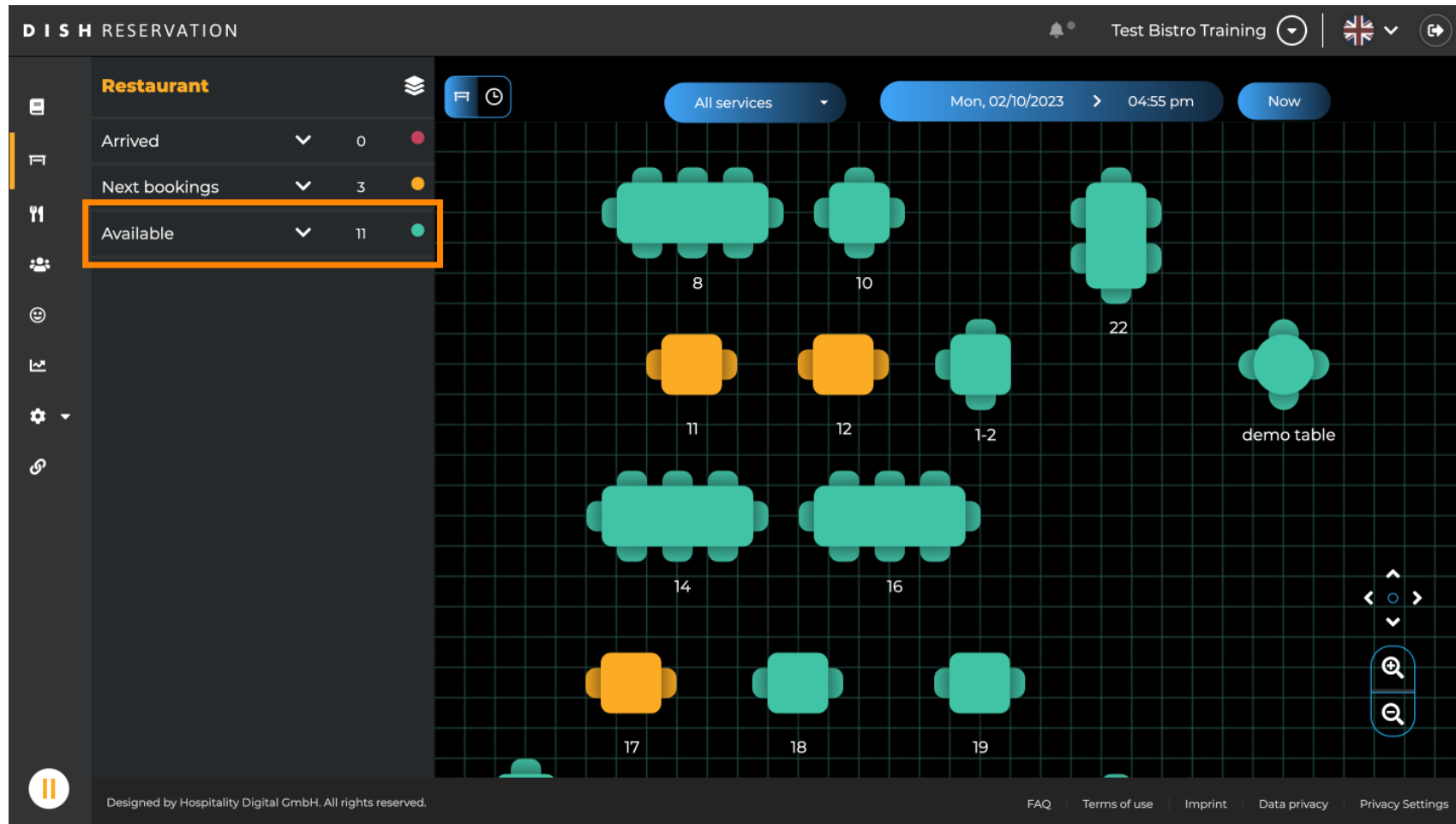
The main content area has a dark header with "DISH RESERVATION", a notification bell, "Test Bistro Training", a language selector (UK flag), and a refresh icon. Below the header is a teal banner with the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION".

The main area features a date selector for "Wed, 27 Sep - Wed, 27 Sep". Below this, it states: "There is 1 active limit configured for the selected time period" with a "Show more" dropdown. A filter bar shows "All" (selected), "Completed", "Upcoming", and "Cancelled", along with summary icons for 3 reservations, 7 guests, and 3/49 tables.

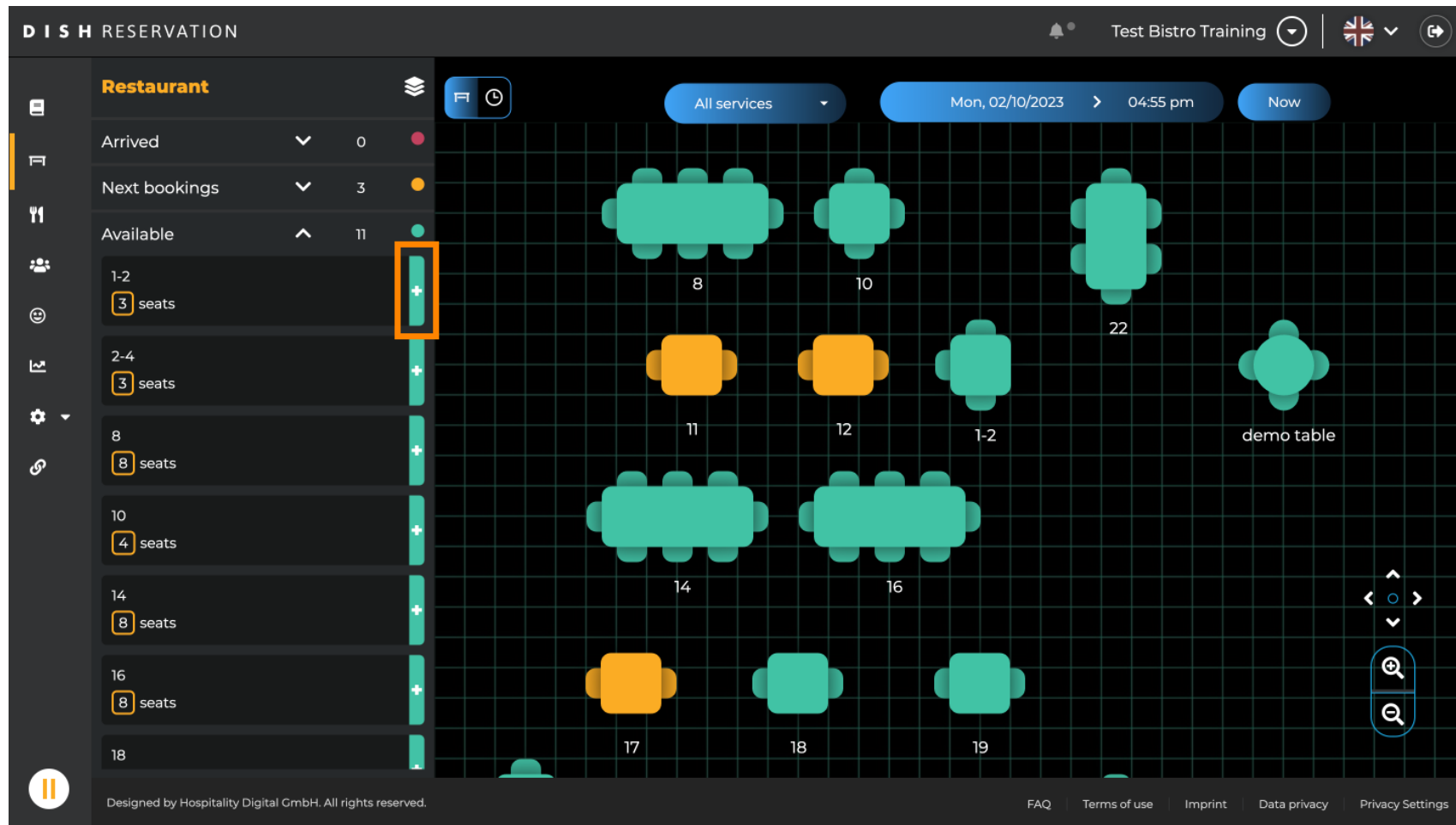
The reservation list for "Wed, 27/09/2023" includes:

- 03:23 PM, Walkin, 3 guest(s), 1-2 (Restaurant), Done, 50% discount on cocktails, END RESERVATION button.
- 03:45 PM, Doe, Jane, 2 guest(s), L1 (Lounge), Confirmed, 50% discount on cocktails, "Your guests seem to be running late. Would you like to send them a reservation reminder?" (with REMIND button), ARRIVED, NO SHOW, and a question mark icon.
- 05:45 PM, Doe, John, 2 guest(s), 1 (BAR), [partially visible]

Klicken Sie dann auf „Verfügbar“, um eine Liste der verfügbaren Tische zu öffnen.



- Wenn Sie Ihren Tisch ausgewählt haben, klicken Sie auf das grüne **Plus-Symbol**, um eine Reservierung hinzuzufügen.





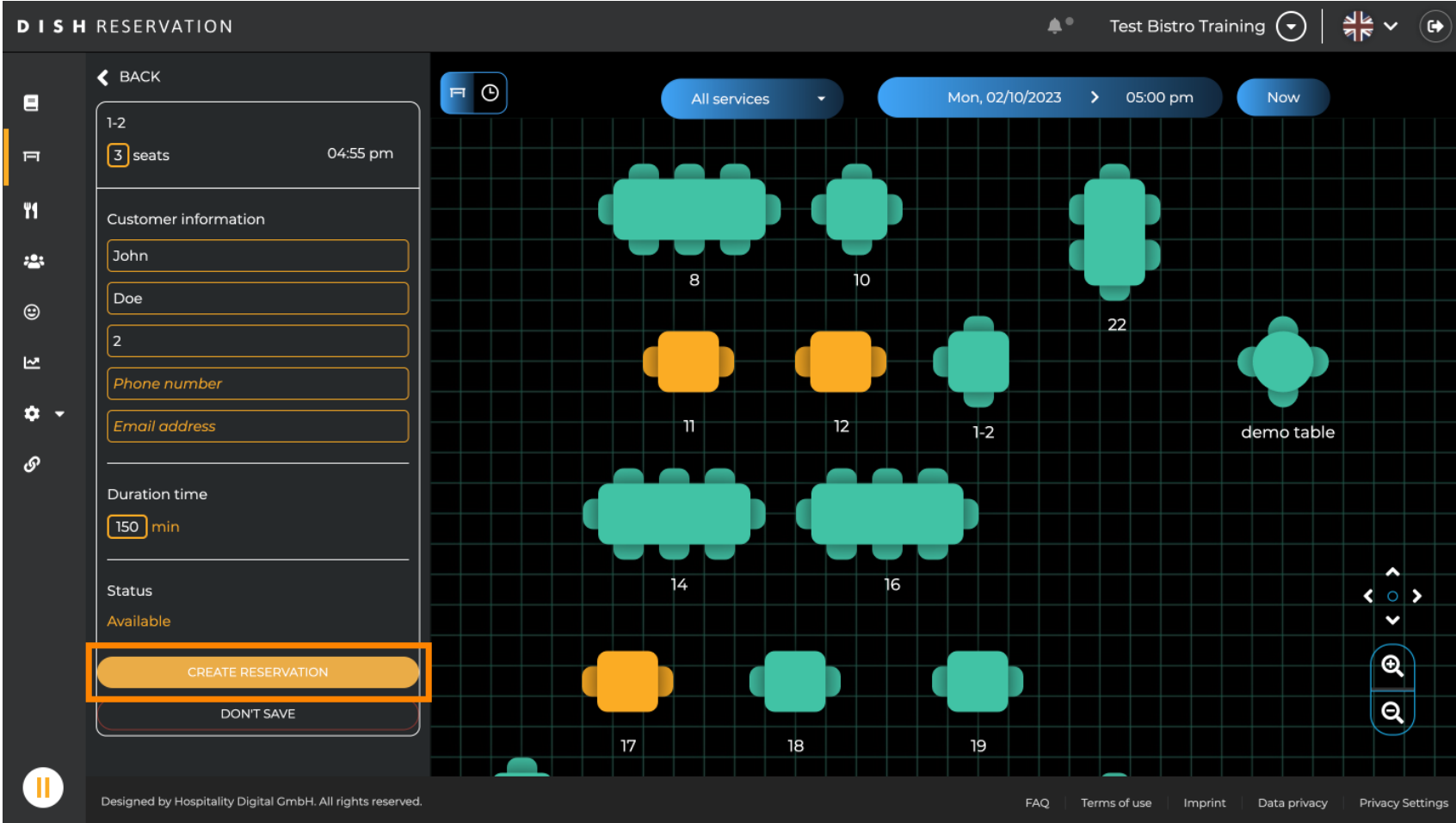
Geben Sie anschließend die erforderlichen **Informationen** ein. **Hinweis: Telefonnummer und E-Mail-Adresse sind optional.**

The screenshot displays the DISH RESERVATION app interface. On the left, a reservation form is visible with the following fields:

- Party size:** 3 seats
- Time:** 04:55 pm
- Customer information:**
  - First name
  - Last name
  - Party size
  - Phone number
  - Email address
- Duration time:** 150 min
- Status:** Available
- Buttons:** CREATE RESERVATION, DON'T SAVE

The right side of the screen shows a table layout on a grid. Tables are represented by icons with their respective seat counts: 8, 10, 22, 11, 12, 1-2, 14, 16, 17, 18, 19, and a 'demo table'. The top navigation bar includes 'All services', 'Mon, 02/10/2023', '04:58 pm', and 'Now'. The bottom footer contains links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.

 Klicken Sie anschließend auf **RESERVIERUNG ERSTELLEN** um den Walk-In zu buchen.



The screenshot displays the DISH RESERVATION app interface. On the left, a reservation form is visible with the following details:

- Service: 1-2
- Seats: 3
- Time: 04:55 pm
- Customer information:
  - Name: John Doe
  - Phone number: 2
  - Email address: (empty)
- Duration time: 150 min
- Status: Available
- Buttons: **CREATE RESERVATION** (highlighted with an orange border) and DON'T SAVE

On the right, a table layout is shown on a grid. The tables are represented by icons and labeled with numbers: 8, 10, 22, 11, 12, 1-2, demo table, 14, 16, 17, 18, 19. The 'demo table' is a circular table. The 'CREATE RESERVATION' button is highlighted with an orange border.

Anschließend ist Ihr Walk-In unter der Rubrik **Angekommen** sichtbar .

The screenshot displays the DISH Reservation management interface. The top header shows 'DISH RESERVATION' on the left and 'Test Bistro Training' with a dropdown menu, a flag icon, and a refresh icon on the right. Below the header, there are filters for 'All services', the date 'Mon, 02/10/2023', the time '05:10 pm', and a 'Now' button.


The main area is a grid of tables represented by colored icons (teal, orange, pink) with numbers indicating their status or count. The tables are numbered 8, 10, 11, 12, 1-2, 14, 16, 17, 18, 19, and a 'demo table'. A teal table with the number 22 is also visible.

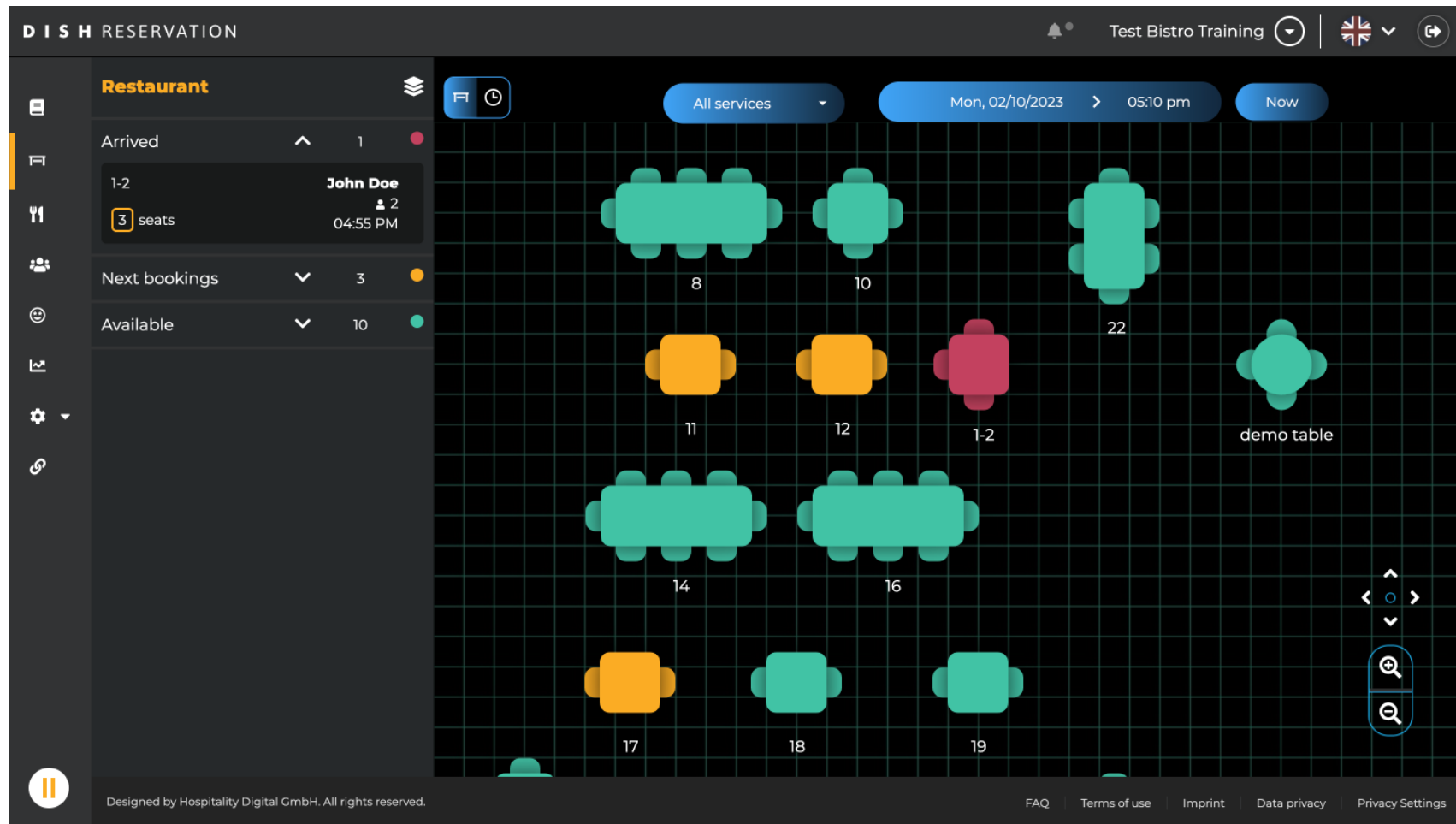
On the left side, there is a sidebar with a 'Restaurant' header and a list of reservation status filters:
 

- Arrived**: 1 (highlighted with an orange box)
- Next bookings**: 3
- Available**: 10

 The 'Arrived' filter is expanded, showing a reservation for 'John Doe' with '1-2' people, '3 seats', and a time of '04:55 PM'.

At the bottom of the interface, there is a footer with the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and a row of links: 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.

-  Das war's. Du hast das Tutorial abgeschlossen und weißt nun, wie du spontane Gäste zu deinen Reservierungen hinzufügen kannst.





Scannen, um zum interaktiven Player zu gelangen