



Welcome to **DISH Order dashboard**. First log in to your **Business Profile Manager**.

**PERFORMANCE**

	Views	Searches	Activity
	40.6K	30.4K	132
Search views			3.68K (-1%)
Maps views			36.9K (-11%)

Performance over the past 28 days



Then visit [https://support.google.com/business/contact/business\\_food](https://support.google.com/business/contact/business_food) and fill out your information, by clicking on **each field**. **Note: The name of your business must match the name that appears in the Google Profile Manager.**

What is your name? \*

Business name \*

As seen in the Google Business Profile Manager.

Business address \*

What are you trying to accomplish? \*

Select one

Describe your issue

**Google can ask for feedback about my support experience by email**  
You may receive an email after the case is closed

Submit

Some account and system information will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#).

## Select **Opt out of working with a specific partner.**

Google Business Profile Help

You're currently signed in as **juliaminhchau.le@hd.digital**  
If this isn't the account associated with your issue, please [switch accounts](#).

What is your name? \*

Business name \*

As seen in the Google Business Profile Manager.

Business address \*

What are you trying to accomplish? \*

- Select one
- Sign up for the "Order Online" feature
- Opt out of "Order Online" feature altogether
- Opt out of working with a specific partner**
- Technical issues with feature: Order Online button doesn't show on Business Profile
- Technical issues with feature: Menu items don't match business offerings
- Other technical issues

Some account and system information will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#).

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Click on the answer **I am not happy with the services provided by the provider.** **Note: Otherwise the ticket will not get the right priority on Google.**

Google Business Profile Help

Business name \*

As seen in the Google Business Profile Manager.

Business address \*

What are you trying to accomplish? \*

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? \*

Select one

- I am not happy with the services provided by the provider(s)**
- The provider(s) is not our preferred provider at this time
- I did not authorize the provider(s) to fulfill our online orders
- The provider(s) did not take action after multiple tries

Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



Click the **country** you are located in.

Google Business Profile Help

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**Business name \***  
  
As seen in the Google Business Profile Manager.

**Business address \***

**What are you trying to accomplish? \***

**Why would you like to opt out of working with specific partners? \***

**What country are you located in? \***

- Australia
- Germany
- United States
- Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

**Please describe your opt-out reason.**

**Please submit an attachment that describes the concern/issue with the feature.**  
No files chosen



The next step is to select the food **ordering provider** you want to remove from your restaurant on Google: e.g. Takeaway (Lieferando) or Hospitality Digital (orderdirect)

Google Business Profile Help

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As seen in the Google Business Profile Manager.

Business address \*

What are you trying to accomplish? \*

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? \*

The provider(s) is not our preferred pro... ▾

What country are you located in? \*

Australia

Germany

United States

Canada

Which provider(s) do you want to opt out of? \*

Takeaway

Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature

To complete the process, click on **Submit**. That's it, you are done.

The screenshot shows a web form titled "Google Business Profile Help" with a search bar containing "Describe your issue". The form is titled "What are you trying to accomplish?" and contains several sections:

- A dropdown menu with the selected option "Opt out of working with a specific part...".
- A section titled "Why would you like to opt out of working with specific partners? \*" with a dropdown menu showing "The provider(s) is not our preferred pro...".
- A section titled "What country are you located in? \*" with radio button options for Australia, Germany (selected), United States, and Canada.
- A section titled "Which provider(s) do you want to opt out of? \*" with checkboxes for "Takeaway" (checked) and "Other".
- A paragraph of text: "If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#)."
- A text input field with the placeholder "Please describe your opt-out reason."
- A section titled "Please submit an attachment that describes the concern/issue with the feature." with the text "No files chosen" and a "+ Choose files" button.
- A checkbox for "Google can ask for feedback about my support experience by email" with the subtext "You may receive an email after the case is closed".
- A blue "Submit" button, which is highlighted with an orange border.



Scan to go to the interactive player