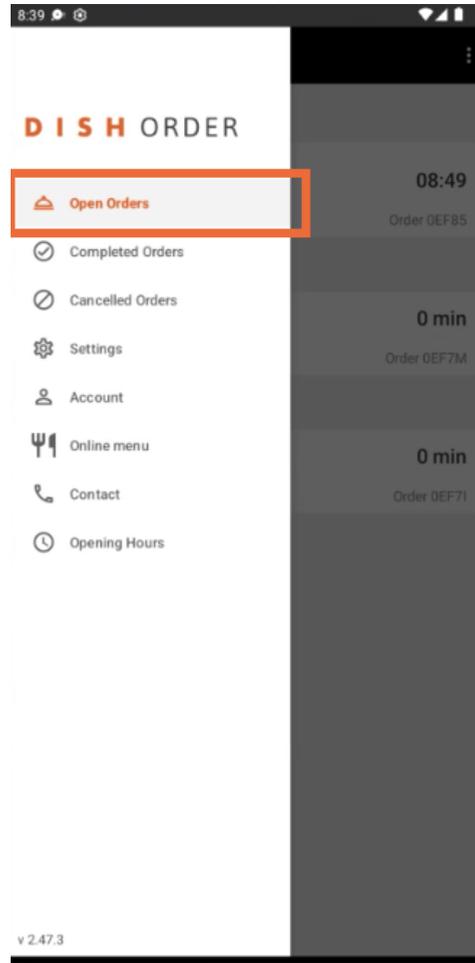
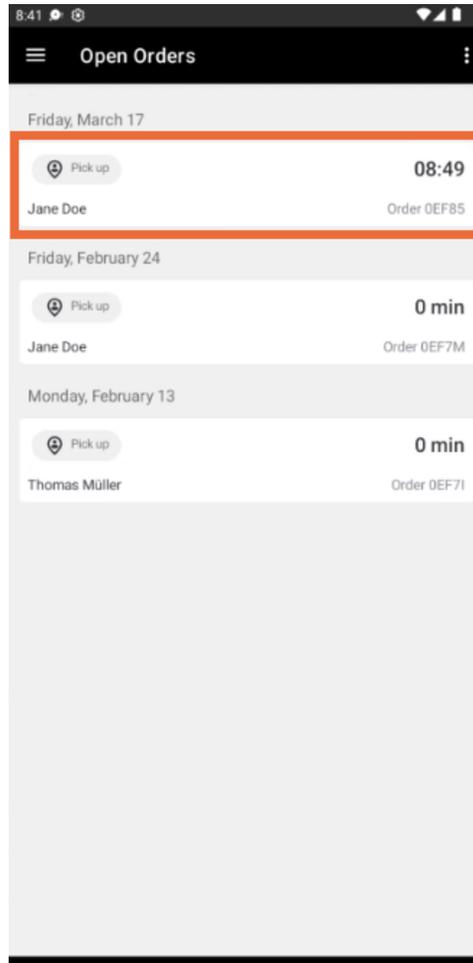


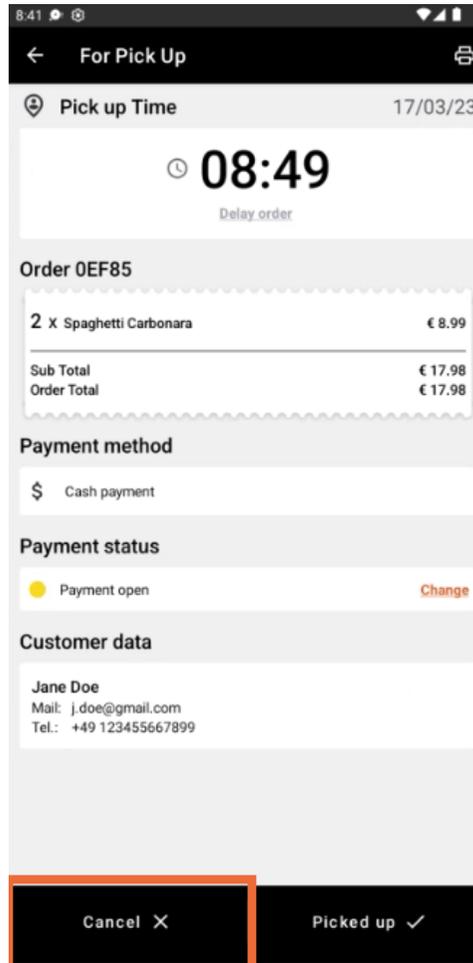
Tap **Open Orders** to view the orders.



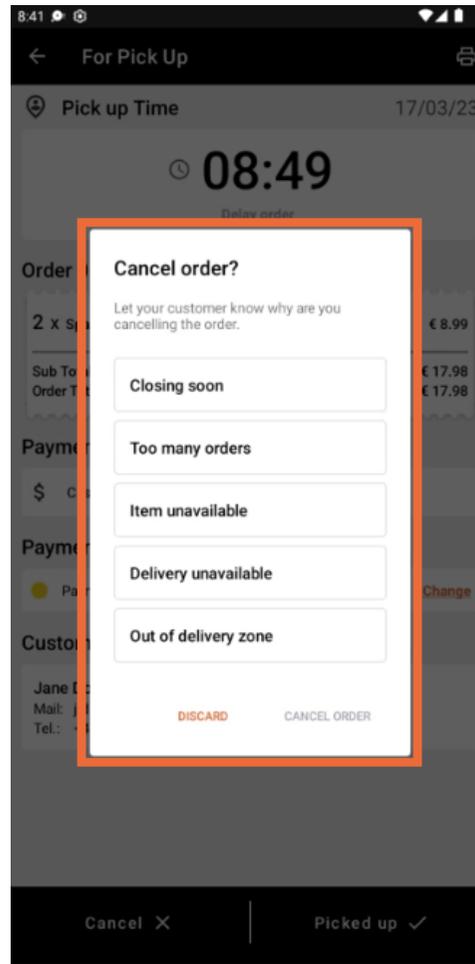
Tap on the desired **order** you want to manage.



Now Tap on **Cancel**.

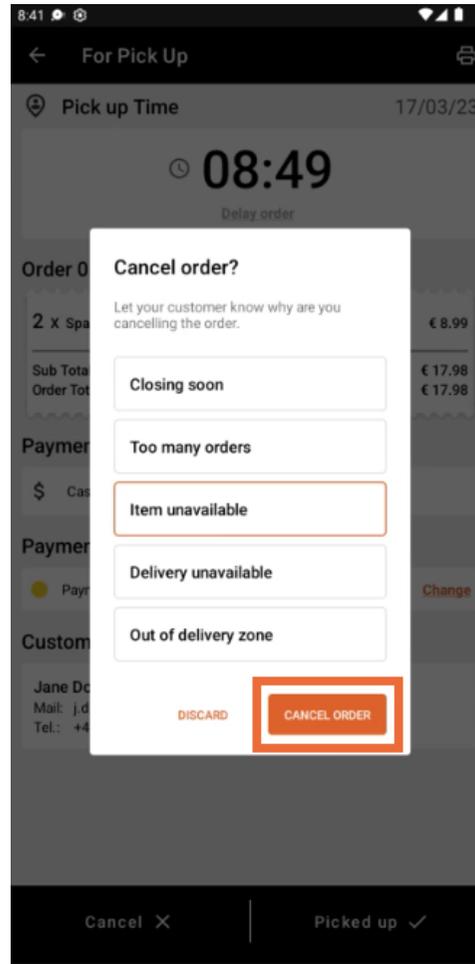


- Choose the **reason** for your order cancellation to inform your customer.

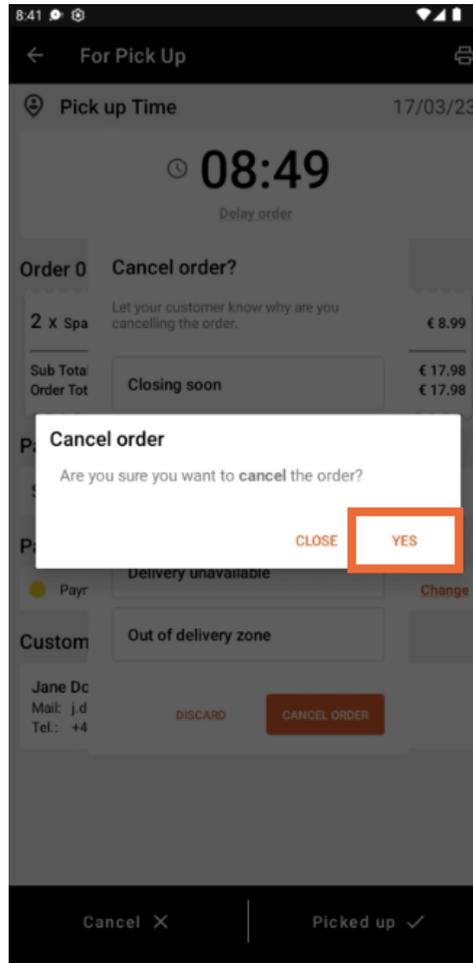




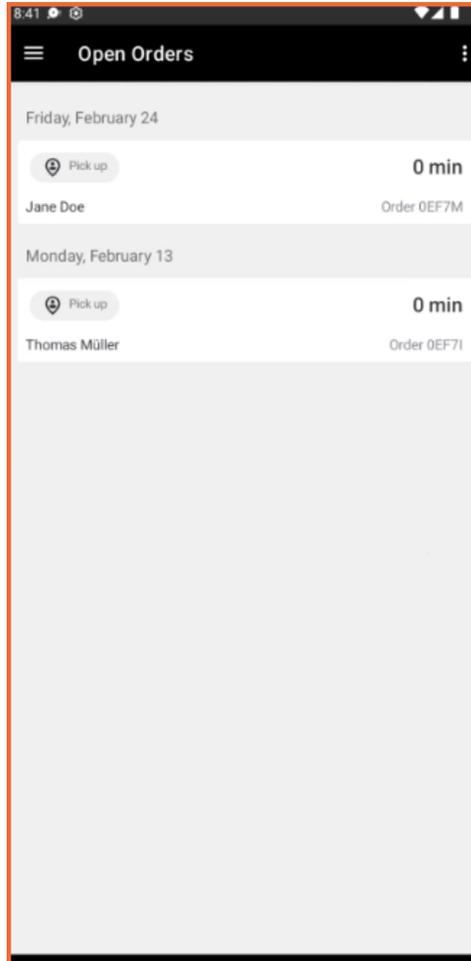
Click on **CANCEL ORDER** to proceed.



Now confirm your cancellation by clicking **YES**.



 Your order has been canceled and the customer is informed about the cancellation reason.



-  The customer will receive an email informing him about the cancellation.

Restaurant Jane Doe



Hi Jane, your order was cancelled by Restaurant Jane Doe.

We're sorry, but we've sold out of item(s) you've ordered. You can always place a new order for different items.

If you wish to know more, please contact the restaurant.

[Contact Restaurant](#)

This was your order.

Qty	Name	Item	Price
2 ×	Spaghetti Carbonara	€ 8.99	€ 17.98
Sub Total			€ 17.98



Scan to go to the interactive player