

Benvenuti all'app DISH POS. In questo tutorial, vi mostriamo come cercare un ordine.

E DISH POS HD Video Dem	o English AREA OPEN ORDER	S CUSTOMER ACCOUNTS		¢
Restaurant 2 seats	Direct Sale	E-Commerce	Terrace 80 seats	
Order Aggregator				



Come faccio a cercare un ordine sul mio dispositivo (Tablet)

## Per prima cosa, apri il menu .

=	DISH POS HD Video Dem	o English AREA	OPEN ORDER	S CUSTOMER ACCOUNTS		¢
Rest 2 seat	aurant s	Direct Sale		E-Commerce	Terrace 80 seats	
Orde	r Aggregator					



# • Quindi tocca su Ordine di ricerca .

		English AREA OPEN ORDERS	S CUSTOMER ACCOUNTS	¢
Č		Direct Sale	E-Commerce	Terrace 80 seats
Supp	oort User			
☆	Area			
ī	Inventory			
தி	Search order			
Ş	Shifts management			
ď	Web links			
Ф	Print report			
	Payment terminal			
<b>[</b> ?]	Unexpected payments			
ଟ୍	Dish Support			
Ъ	Self-service status			



Inizia inserendo un periodo per l'ordine che stai cercando. Utilizza i campi data e ora per l'inizio e la fine del periodo.



![](_page_4_Picture_0.jpeg)

Una volta toccato il campo data per l'inizio, apparirà un pop-up in cui dovrai selezionare la data specifica. Nota: lo stesso vale per il campo ora.

![](_page_4_Picture_2.jpeg)

![](_page_5_Picture_0.jpeg)

Lo stesso vale per l'ora di fine. Una volta toccato il campo data per la fine, apparirà un pop-up in cui dovrai selezionare la data specifica. Nota: lo stesso vale per il campo ora.

![](_page_5_Picture_2.jpeg)

![](_page_6_Picture_0.jpeg)

![](_page_6_Picture_2.jpeg)

≡ різнроз No orders found		¢
	Starting:	
	Mar 21, 2023	06:00
	Ending:	
	Mar 21, 2023	11:01
	Order status	
	OPEN ORDERS	CLOSED ORDERS
	Table number:	
	Waiter's name	
NO ORDERS MATCHING YOUR CRITERIA ARE FOUND		
	Wanted Relations:	
	Payment Method:	
	Any ~	
	Order total	0 ∞ Eu
	•	•
	CLEAR	

![](_page_7_Picture_0.jpeg)

Per cercare una tabella specifica, immettere il numero della tabella nel campo di testo corrispondente .

E DISH POS	7 Results found			<del>رک</del>
#7	Table 3 / Manager	€11.95	Starting:	
10:37 AM			Mar 21, 2023	06:00
			Ending:	
#6	Table 13 / Manager	€15.50	Mar 21, 2023	11:02
10:07 AM			Order status	
	Table 4 / Manager	615.00	OPEN ORDERS	CLOSED ORDERS
10:07 AM	Table 47 Manager		Table number:	_
#4	Table 8 / Manager	€33.00	Waiter's name	
10:07 AM			Wanted Relations:	
#3	Table 10 / Manager	€50.25	Payment Method:	
10:04 AM			Any ~	
42	Table 2 / Manager	€14.00	Order total	0 ∞ Eu
10:03 AM	usie z / manager	0.400	•	•
			CLEAR	
#1	Table 1 / Manager	€72.70		
10:03 AM				

![](_page_8_Picture_0.jpeg)

• Lo stesso vale per il cameriere. Se sai già quale cameriere ha servito l'ordine che stai cercando, inserisci il nome del cameriere nel campo di testo corrispondente .

😑 DISHPOS	7 Results found			¢
<b>#7</b> 10:37 AM	Table 3 / Manager	€11.95	Starting: Mar 21, 2023	06:00
#6 10:07 AM	Table 13 / Manager	€15.50	Ending: Mar 21, 2023	11:02
#5 10:07 AM	Table 4 / Manager	€15.00	Order status OPEN ORDERS Table number:	CLOSED ORDERS
#4 10:07 AM	Table 8 / Manager	€33.00	Waiter's name	
#3 10:04 AM	Table 10 / Manager	€50.25	Payment Method:	
<b>#2</b> 10:03 AM	Table 2 / Manager	€14.00	Order total	0 co Eu
#1 10:03 AM	Table 1 / Manager	€72.70	CLEAR	

![](_page_9_Picture_0.jpeg)

## Per filtrare in base a un metodo di pagamento specifico, tocca il menu a discesa corrispondente .

=	DISH POS	7 Results found			ۍ ح
	#7	Table 3 / Manager	€11.95	Starting:	
	10:37 AM			Mar 21, 2023	06:00
				Ending:	
	#6	Table 13 / Manager	€15.50	Mar 21, 2023	11:02
	10:07 AM			Order status	
	#5	Table 4 / Manager	€15.00	OPEN ORDERS	CLOSED ORDERS
	10:07 AM	, i i i i i i i i i i i i i i i i i i i		Table number:	
	#4	Table 8 / Manager	€33.00	Waiter's name	
	10:07 AM			Wanted Relations:	
		Table 10 / Mapager	650.25		
	#3 10:04 AM	Table 107 Mallager	€30.23	Payment Method:	
				Any ~	
	#2	Table 2 / Manager	€14.00	Order total	0 co Eu
	10:03 AM				
				CLEAR	
	#1	Table 1 / Manager	€72.70		
	10:03 AM				

![](_page_10_Picture_0.jpeg)

# E seleziona il metodo con cui vuoi filtrare.

E DISH POS	7 Results found			5
#7	Table 3 / Manager	€11.95 Starting	j:	
10:37 AM			Mar 21, 2023	06:00
		Ending		
#6 10:07 AM	Table 13 / Manager	€15.50	Mar 21, 2023	11:02
		Order s	tatus	
#5	Table 4 / Manager	€15.00	PEN ORDERS	CLOSED ORDERS
10:07 AM		Table n	umber:	
	Table 9 / Manager	622.00	p	
#4 10:07 AM	Table o / Ivianayer	Any	_	
		Cash	at ons:	
#3	Table 10 / Manager	€50.25 Pin	et iod:	
10:04 AM		Any	~	
#2	Table 2 / Manager	€14.00 Order to	otal	0 co Eu
10:03 AM				•
			CLEAR	
#1	Table 1 / Manager	€72.70		
10:03 AM				

![](_page_11_Picture_0.jpeg)

Per filtrare un intervallo di valori di un ordine, utilizzare i rispettivi controlli per impostare il valore minimo e massimo.

😑 DISHPOS	7 Results found			¢
<b>#7</b> 10:37 AM	Table 3 / Manager	€11.95	Starting: Mar 21, 2023	06:00
#6	Table 13 / Manager	€15.50	Ending: Mar 21, 2023	11:02
10:07 AM	Table 4 / Manager	€15.00	Order status OPEN ORDERS	CLOSED ORDERS
10:07 AM	Table 8 / Manager	€33.00	Table number: Waiter's name	
10:07 AM	Table 10 / Manager	650.25	Wanted Relations:	
#3 10:04 AM	rable to / Manager	60.25	Payment Method:	
#2 10:03 AM	Table 2 / Manager	€14.00		0.00 Fil
#1 10:03 AM	Table 1 / Manager	€72.70		

![](_page_12_Picture_0.jpeg)

Una volta impostati i filtri, verranno visualizzati i rispettivi ordini. Per visualizzare le informazioni di un ordine, basta toccare l' ordine.

≡ D1:	н POS 7 Results found			<del>ر</del> ه
#7	Table 3 / Manager	€11.95	Starting:	
10:37 AN			Mar 21, 2023	06:00
			Ending:	
#6	Table 13 / Manager	€15.50	Mar 21, 2023	11:02
10:07 AN			Order status	
#5	Table 4 / Manager	€15.00	OPEN ORDERS	CLOSED ORDERS
10:07 AN	-		Table number:	
#4	Table 8 / Manager	€33.00	Waiter's name	
10:07 AN			Wanted Relations:	
#2	Table 10 / Manager	€50.25		
10:04 AN	i une i e i manager		Payment Method:	
			Any ~	
#2	Table 2 / Manager	€14.00	Order total	0 ∞ Eu
10:03 AN				
			CLEAR	
#1	Table 1 / Manager	€72.70		
10:03 AN				

![](_page_13_Picture_0.jpeg)

Successivamente vedrai gli articoli che sono stati ordinati e il momento corrispondente dell'ordine.

≡ <b>різн</b> Pos 7 Results found						<del>-</del>
#3	Table 10 opened: 21.03.2023 10:04:31			×	Starting: Mar 21, 2023	06:00
3/21/23 10:03 AM Lobster Soup	x1 13.50	13.50	Manager		Ending:	
3/21/23 10:04 AM Raw Marinated Salmon	x1 12.00	12.00	Manager		Mar 21, 2023	11:02
3/21/23 10:04 AM Mussels	x1 21.50	21.50	Manager		Order status	
3/21/23 10:04 AM Coca Cola Regular	x1 3.00	3.00	Manager		OPEN ORDERS	CLOSED ORDERS
Retund		+0.25	Manager		Table number:	
		50.25			Waiter's name	
					Wanted Relations:	
					Payment Method:	
					Order total	0 co Eu
					CLEAR	•

![](_page_14_Picture_0.jpeg)

## Oltre all'importo di ogni articolo, il rispettivo prezzo e i costi totali.

	DISHPOS 7	Results found							6
C								Starting:	
	#3		Table 10 opened: 21.03.2023	10:04:31			$\times$	Mar 21, 2023	06:00
	3/21/23 10:03 AM	Lobster Soup	x1	13.50	13.50	Manager		Ending:	
	3/21/23 10:04 AM	Raw Marinated Salmon	x1	12.00	12.00	Manager		Mar 21, 2023	11:02
	3/21/23 10:04 AM	Mussels	x1	21.50	21.50	Manager		Order status	
	3/21/23 10:04 AM	Coca Cola Regular	x1	3.00	3.00	Manager		OPEN ORDERS	CLOSED ORDERS
		Refund			+0.25	Manager		Table number:	
					50.25				
								Waiter's name	
								Wanted Relations:	
								Payment Method:	
								Any ~	
								Order total	0 co Eu
								•	•
								CLEAR	
							:		

![](_page_15_Picture_0.jpeg)

## **E infine, quale utente ha effettuato l'ordine.**

	DISH POS	7 Results found							6
6								Starting:	
	#3		Table 10 opened: 21.03.2023 1	0:04:31			$\times$	Mar 21, 2023	06:00
	3/21/23 10:03 AM	Lobster Soup	x1	13.50	13.50	Manager		Ending:	
	3/21/23 10:04 AM	Raw Marinated Salmon	x1	12.00	12.00	Manager		Mar 21, 2023	11:02
	3/21/23 10:04 AM	Mussels	x1	21.50	21.50	Manager		Order status	
	3/21/23 10:04 AM	Coca Cola Regular	×1	3.00	3.00	Manager		OPEN ORDERS	CLOSED ORDERS
	5, 217 20 10.0 FAM	Refund		0.00	+0.25	Manager		Table number:	
					50.25				
								Waiter's name	
								Wanted Relations:	
								Payment Method:	
								Any ~	
								Order total	0 co Eu
								•	•
								CLEAR	

![](_page_16_Picture_0.jpeg)

## Ora, per riaprire l'ordine o stampare una copia della fattura, tocca l' icona delle opzioni .

≡	DISH POS	7 Results found							<del>``</del>
ſ	#3		Table 10	)			×	Starting:	06:00
			opened: 21.03.2023	10:04:31			^	Ending:	00.00
	3/21/23 10:03 AM	Lobster Soup	x1	13.50	13.50	Manager			11.00
	3/21/23 10:04 AM	Raw Marinated Salmon	x1	12.00	12.00	Manager		Mar 21, 2023	11:02
	3/21/23 10:04 AM	Mussels	x1	21.50	21.50	Manager		Order status	
	3/21/23 10:04 AM	Coca Cola Regular	x1	3.00	3.00	Manager		OPEN ORDERS	CLOSED ORDERS
		Refund			+0.25	Manager		Table number:	
					50.25			Waiter's name	
								Wanted Relations:	
								Payment Method:	
								Order total	0 co Eu
								•	•
								CLEAR	

![](_page_17_Picture_0.jpeg)

Tocca Apri ordine per riaprire l'ordine selezionato. Nota: la riapertura è possibile solo per gli ordini dello stesso giorno/turno. Gli ordini pagati tramite EFT non possono essere riaperti.

![](_page_17_Figure_3.jpeg)

![](_page_18_Picture_0.jpeg)

### Per stampare una copia della fattura utilizzando la stampante predefinita, toccare Stampa .

![](_page_18_Picture_2.jpeg)

![](_page_19_Picture_0.jpeg)

Per stampare una copia della fattura utilizzando una stampante diversa, tocca Stampa su... Nota: possibile solo se si dispone di più stampanti per fatture.

![](_page_19_Figure_3.jpeg)

![](_page_20_Picture_0.jpeg)

**Ecco** fatto. Hai completato il tutorial e ora sai come cercare un ordine.

=	DISH POS	7 Results found							¢
							_	Starting:	
			Table 10					Mar 21, 2023	06:00
	3/21/23 10:03 AM		x1	13.50	13.50	Manager		Ending:	
	3/21/23 10:04 AM	Raw Marinated Salmon	x1	12.00	12.00	Manager		Mar 21, 2023	11:02
	3/21/23 10:04 AM	Mussels	x1	21.50	21.50	Manager		Order status	
	3/21/23 10:04 AM	Coca Cola Regular	x1			Manager		OPEN ORDERS	CLOSED ORDERS
		Refund			+0.25	Manager		Table number:	
								Waiter's name	
								Wanted Relations:	
								Payment Method:	
						Open order		Any ~	
								Order total	0 ∞ Eu
						Print	8	•	•
						Print on	8	CLEAR	
						- (	×		

![](_page_21_Picture_0.jpeg)

![](_page_21_Picture_2.jpeg)

Scansiona per andare al lettore interattivo