

Welcome to the DISH POS app. In this tutorial, we show you how to retrieve payments that could not be linked to an order. First, open the menu.

=	DISHPOS	HD Video Demo	o English	FACILITIES	OPEN ORD	ERS CUSTOMER ACCOUNTS		¢
Resta 2 seat	aurant s	©∞ 🖻 10	Direct Sale			E-Commerce	Terrace 4920 seats	



Then select Unexpected payments.





Retrieving payments that could not be linked to an order (Tablet)

• To set a starting point for the period you are looking for, tap on the starting date.

≡	DISH POS	No payments found		¢
			Startino:	
			Mar 22, 2023	06:00
			Ending:	
			Mar 22, 2023	15:52
			CLEAR	
		NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND		



• Now select the corresponding date. Note: Do the same for the time, if necessary.

=	DISH POS	No payments found										¢
							Starti	ng:				
								Mar 2	22, 202	23	06:0	0
						Ma	rch 20	23		•		
				SUN	MON	TUE	WED	THU	FRI	SAT	15:5	2
				26	27	28	1	2	3	4		
				5	6	7	8	9	10	11		
				12	13	14	15	16	17	18		
				19	20	21	22	23	24	25		
		NO PAYMENTS MATCH	ING YOUR CRITERIA ARE FOUND	26	27	28	29	30	31			



Retrieving payments that could not be linked to an order (Tablet)

• To set an ending point for the period you are looking for, tap on the ending date.

≡	DISH POS	No payments found		¢
			Starting:	
			Mar 22, 2023	06:00
			Ending	
			Mar 22, 2023	15:52
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	26	27	7 28	1	2	3	4	
	5	6	7	8	9	10	11	
NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND	12	13	14	15	16	17	18	
	19	20	21	22	23	24	25	
	26	27	28	29	30	31		
								•



Retrieving payments that could not be linked to an order (Tablet)

If there are online payments the system can't link to an order, they will be shown in the left area. That's it. You completed the tutorial and now know how to retrieve payments that could not be linked to an order.



≡ ріsн Pos No payments found		¢
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	Mar 22, 2023	15:52
	CLEAR	
NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND		





Scan to go to the interactive player