



Welcome to the DISH POS dashboard. In this tutorial, we show you how you can reproduce the flow of reordering on the table from the view of a customer.

DISH POS v3.46.0 (V) Demo EN Video Dish Support Update is available Demo DISH POS

Dashboard

Minimise menu

- Dashboard
- Articles
- Finance
- General
- Payment
- Self-service

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00

Amount: 0  
Last update: Today at 16:09

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 0.00	€ 4,229.60
AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 0.00	€ 384.51
NUMBER OF TRANSACTIONS TO DATE	NUMBER OF TRANSACTIONS TO DATE	TOTAL TRANSACTIONS LAST WEEK

Show amounts including VAT



First, click on **Self-service**.

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Dashboard Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 16:09

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€ 0.00	€ 0.00	€ 384.51
NUMBER OF TRANSACTIONS TO DATE	NUMBER OF TRANSACTIONS TO DATE	TOTAL TRANSACTIONS LAST WEEK

Then go to **QR codes**.

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Dashboard

Minimise menu

- Dashboard
- Articles
- Finance
- General
- Payment
- Self-service
- Time schedules
- Sales channels
- QR codes**

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 16:09

Turnover details

— This week — Previous week

Metric	This Week	Last Week
Turnover to date	€ 0.00	€ 0.00
Average spending to date	€ 0.00	€ 0.00
Number of transactions to date	0	0
Total turnover last week		€ 4,229.60
Average spending last week		€ 384.51
Total transactions last week		0

Show amounts including VAT



You are now in the overview of your QR codes. Open the self-service view of a table by copying and pasting the **link** on your browser. **Note: The customer would scan the QR code at the table.**

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QR codes (6)

Q Search Sales channels None Show 50 Records Download Add QR code

	Point of sale	Sales channel	Area	Name	QR code	URL
<input type="checkbox"/>	Table 1	QR - Order resumption +	Restaurant	Table 1	307be987-48df-42d1-8ac	Copy link
<input type="checkbox"/>	Table 101	QR - Order resumption +	Terrace	Table 101	b25cf184-2dc1-4f24-aeaa	Copy link
<input type="checkbox"/>	Table 103	QR - Order resumption +	Terrace	Table 103	3304883b-259a-48b2-92	Copy link
<input type="checkbox"/>	Table 2	QR - Order resumption +	Restaurant	Table 2	70ccfd5-124a-4a30-9bc	Copy link
<input type="checkbox"/>	Table 3	QR - Online payment	Restaurant	Table 3	8e1582ea-975c-4c8b-84a	Copy link
<input type="checkbox"/>	Table 4	QR - Online payment	Restaurant	Table 4	5fac5a4e-d538-4a6e-a71	Copy link

1

- 1 The webshop will then be displayed. Click on **Place order** to start the process.



**DISH** POS

Welcome to this Tutorial Store

**Place the order**

Then select a few items. Simply click on the **item** you want to add.

The screenshot shows the DISH POS interface. At the top, there's a header with the logo and navigation icons. Below that is a horizontal menu bar with categories like 'Aperitif', 'Starters', 'Salads', etc. A search bar and an 'Allergens' filter are visible. The main content area displays items grouped by category. The 'Salads' section is highlighted with a red box around the 'Burrata' item.

Category	Item Name	Price	Status
Aperitif	Oysters Each	€ 3.00	Available
	Oysters Per Piece Passionfruit	€ 3.50	Sold out
	Caviar (10gr.)	€ 29.50	Available
	Iberico (100gr.)	€ 15.00	Available
Starters	Steak Tatare	€ 13.50	Available
	Foie Gras	€ 18.50	Available
	Octopus	€ 14.00	Available
	Sweetbreads	€ 17.50	Available
	Green Asperges	€ 11.50	Available
	Lobster Soup	€ 13.50	Available
Salads	Raw Marinated Salmon	€ 12.00	Available
	Burrata	€ 10.00	Available
	Classic Caesar	€ 9.00	Available

And confirm the selected by clicking on **Add**.

## Burrata



### Allergens

Crustaceans

Eggs

Fish

Peanuts

− 1 +

Add € 10.00



If you like, choose a few more **items**.

**DISH POS** ⓘ EN

**Aperitif** Starters Salads Dishes Supplements Desserts Hot Drinks Special Coffees Tea Softdrinks Tap Beers Whiskey Bottle of Beers Foreign spirits Cognac Wines Giftcard Popular items

🔍 Allergens ☰

**Aperitif**

Oysters Each € 3.00	Oysters Per Piece Passionfruit Sold out € 3.50	Caviar (10gr.) € 29.50	Iberico (100gr.) € 15.00
------------------------	--	---------------------------	-----------------------------

**Starters**

Steak Tatare € 13.50	Foie Gras € 18.50	Octopus € 14.00	Sweetbreads € 17.50	Green Asperges € 11.50	Lobster Soup € 13.50
-------------------------	----------------------	--------------------	------------------------	---------------------------	-------------------------

**Salads**

Raw Marinated Salmon € 12.00	Burrata € 10.00	<b>Classic Caesar</b> € 9.00
---------------------------------	--------------------	---------------------------------

🛒 1 View order € 10.00



Once you selected some items, click on **View order** to get an overview of your items before you order.

**DISH POS** ⓘ EN

**Aperitif** Starters Salads Dishes Supplements Desserts Hot Drinks Special Coffees Tea Softdrinks Tap Beers Whiskey Bottle of Beers Foreign spirits Cognac Wines Giftcard Popular items

🔍 Allergens ☰

### Aperitif

Oysters Each € 3.00	Oysters Per Piece Passionfruit Sold out € 3.50	Caviar (10gr.) € 29.50	Iberico (100gr.) € 15.00
------------------------	--	---------------------------	-----------------------------

### Starters

Steak Tatare € 13.50	Foie Gras € 18.50	Octopus € 14.00	Sweetbreads € 17.50	Green Asperges € 11.50	Lobster Soup € 13.50
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### Salads

Raw Marinated Salmon € 12.00	Burrata € 10.00	Classic Caesar € 9.00
---------------------------------	--------------------	--------------------------

**View order** € 19.00

Then proceed with the order by clicking on **Order**.

**Your order** ×

<span>−</span> 1 <span>+</span> Burrata	€ 10.00
<span>−</span> 1 <span>+</span> Classic Caesar	€ 9.00

Note

Subtotal € 19.00

**Total € 19.00**

**Order**



If the function “Reorder via QR code on the table” enabled, the customer will be able to select **Pay later** as a payment method.

< Back to order

**Checkout** HD Video Demo English - Table 1

Your order € 19.00

**Add tip?**

No tip  10%  Other

**Payment method**

Pay later

Cash

Pin

Native Giftcard

By completing the order you accept our [Privacy Policy](#) and our [Terms & Conditions](#)

Subtotal € 19.00

**Total** € 19.00

**Complete order**

Now continue the order process by clicking on **Complete order**.

← Back to order

**Checkout** HD Video Demo English - Table 1

Your order € 19.00

**Add tip?**

No tip  10%  Other

**Payment method**

Pay later

Cash

Pin

Native Giftcard

By completing the order you accept our [Privacy Policy](#) and our [Terms & Conditions](#)

Subtotal € 19.00

**Total** **€ 19.00**

**Complete order**

**i** The customer will then get a confirmation for the order.



**Thank you for your order!**

Your order will be prepared as soon as possible.

Scan the QR code again to place a new order or to pay.



To now go back to the order and order again, open the same **Link** you have clicked on before. **Note:** The customer would scan again the QR code on the table.

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QR codes (6)

Search Sales channels None Show 50 Records Download Add QR code

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1



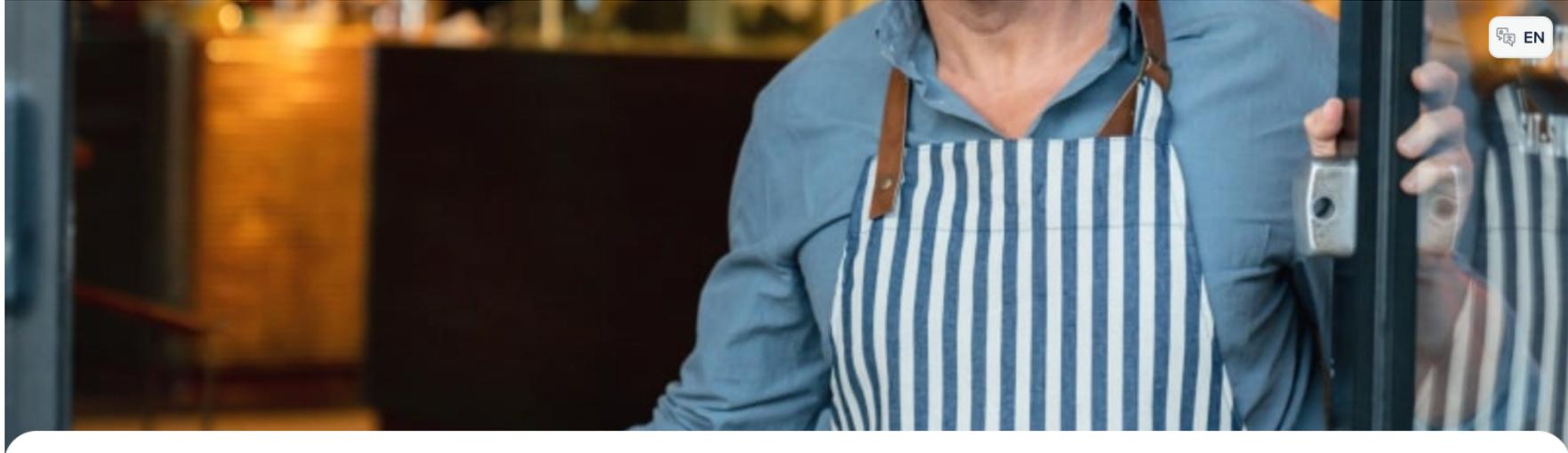
**DISH**

by METRO

## How do I reorder via a QR code on the table? (customer perspective)



You are now able to order more items. To do so, click on **Order more**. By clicking on **Pay order**, the customer will be directed to the checkout instead of ordering again. **Note: Your staff is also able to add more items to the order via the POS.**



**DISH** POS

Welcome to this Tutorial Store

Continue

Order more

Now add a new item to the order. Do so by clicking in the respective **item**.

The screenshot shows the DISH POS app interface. At the top, there's a header with the logo and navigation icons. Below that is a menu bar with various categories. A search bar and an 'Allergens' filter are visible. The main content area displays items grouped by category: Aperitif, Starters, and Salads. The 'Octopus' item in the Starters category is highlighted with a red border. At the bottom, there's a shopping cart icon with a '0' and a 'View order' button with a total price of € 19.00.

Category	Item	Price	Status
Aperitif	Oysters Each	€ 3.00	
	Oysters Per Piece Passionfruit	€ 3.50	Sold out
	Caviar (10gr.)	€ 29.50	
	Iberico (100gr.)	€ 15.00	
Starters	Steak Tatare	€ 13.50	
	Foie Gras	€ 18.50	
	<b>Octopus</b>	€ 14.00	
	Sweetbreads	€ 17.50	
	Green Asperges	€ 11.50	
	Lobster Soup	€ 13.50	
Salads	Raw Marinated Salmon	€ 12.00	
	Burrata	€ 10.00	
	Classic Caesar	€ 9.00	

Shopping cart: 0 items, View order € 19.00

Then open the overview of your order by clicking on **View order**.

The screenshot displays a digital menu interface with a top navigation bar containing categories: Aperitif, Starters, Salads, Dishes, Supplements, Desserts, Hot Drinks, Special Coffees, Tea, Softdrinks, Tap Beers, Whiskey, Bottle of Beers, Foreign spirits, Cognac, Wines, Giftcard, and Popular items. Below the navigation bar is a search icon and an 'Allergens' filter button. The menu is organized into sections: 'Aperitif' with items like Oysters Each (€ 3.00), Oysters Per Piece Passionfruit (Sold out, € 3.50), Caviar (10gr.) (€ 29.50), and Iberico (100gr.) (€ 15.00); 'Starters' with items like Steak Tatare (€ 13.50), Foie Gras (€ 18.50), Octopus (€ 14.00, with a minus sign and a '1' in a red circle), Sweetbreads (€ 17.50), Green Asperges (€ 11.50), and Lobster Soup (€ 13.50); and 'Salads' with items like Raw Marinated Salmon (€ 12.00), Burrata (€ 10.00, with a '7' in a circle), and Classic Caesar (€ 9.00). At the bottom, a red bar highlights the 'Dishes' section, which contains a shopping cart icon with a '1' next to it, a 'View order' button, and a total price of '€ 33.00'.



You now have an overview of your already ordered items and the items you are about to order. Click on **Order** to proceed.

### Your order ×

<span>−</span> 1 <span>+</span> Octopus	€ 14.00
Previous order(s)	
1 x Burrata	€ 10.00
1 x Classic Caesar	€ 9.00

Note

New order	€ 14.00
Subtotal	€ 33.00
<b>Total</b>	<b>€ 33.00</b>

**Order**



As long as your order is not completely check out, you will be able to select Pay later. To check out, select a payment method. Do so by setting the respective **checkmark**.

< Back to order

**Checkout** HD Video Demo English - Table 1

Your order € 33.00 ▾

**Add tip?**

No tip  10%  Other

**Payment method**

Pay later

Cash

Pin

Native Giftcard

By completing the order you accept our [Privacy Policy](#) and our [Terms & Conditions](#)

Subtotal € 33.00

**Total** € 33.00

**Complete order**



Depending on your set-up payment methods, the customer might have different options to choose from.

< Back to order

**Checkout** HD Video Demo English - Table 1

Your order € 33.00

**Add tip?**

No tip  10%  Other

**Payment method**

Pay later

Cash

Pin

Native Giftcard

By completing the order you accept our [Privacy Policy](#) and our [Terms & Conditions](#)

Subtotal € 33.00

**Total** € 33.00

**Complete order**

Once a payment method got selected, click on **Complete order** to proceed with the payment.

< Back to order

**Checkout** HD Video Demo English - Table 1

Your order € 33.00

**Add tip?**

No tip  10%  Other

**Payment method**

Pay later

Cash

Pin

Native Giftcard

By completing the order you accept our [Privacy Policy](#) and our [Terms & Conditions](#)

Subtotal € 33.00

**Total** € 33.00

**Complete order**



That's it. You completed the tutorial and now know the flow of reordering on the table from the view of a customer.

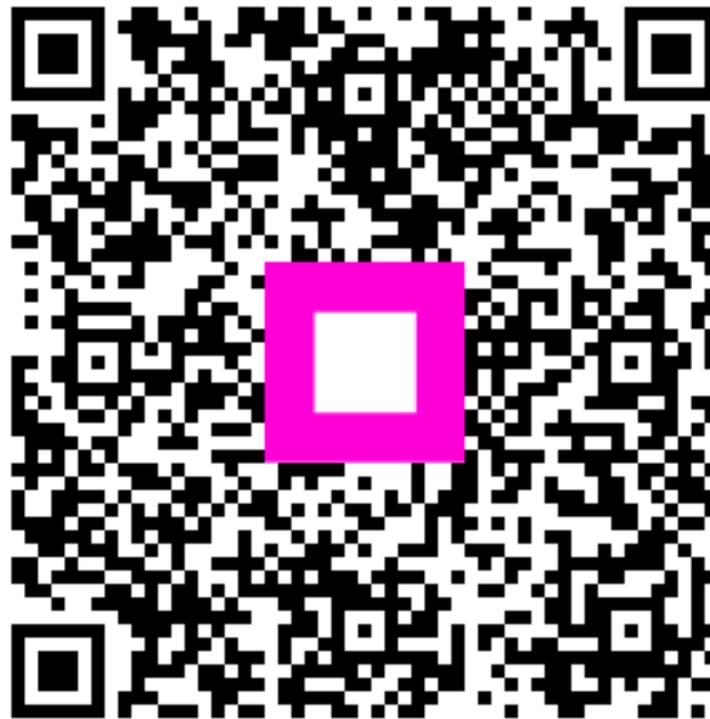


**Thank you for your order!**

Your order **171** is complete.

Your order will be prepared as soon as possible.

Powered by DISH POS Payment



Scan to go to the interactive player