



Bienvenue sur le tableau de bord de DISH Reservation . Dans ce tutoriel, nous vous montrons comment activer les réservations sur Facebook et Instagram.

The screenshot shows the DISH Reservation dashboard. At the top, there's a header with the logo and navigation icons. A teal banner at the top right contains the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" with "WALK-IN" and "ADD RESERVATION" buttons. Below this is a date selector for "Tue, 20 Jun - Tue, 20 Jun". A message states "You have no limits configured for the selected date." with an "Add a new limit" button. Filter tabs for "All", "Completed", and "Upcoming" are visible, along with icons for a calendar and users. The main content area displays "No reservations available" with a magnifying glass icon. A "Print" button is at the bottom left, and a help icon is at the bottom right. The footer includes "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".

🔑 Tout d'abord, cliquez sur **Réservations** dans le menu **Paramètres** .

The screenshot displays the DISH RESERVATION dashboard. On the left, a dark sidebar menu contains various options: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (with a dropdown arrow), Hours, Reservations (highlighted with an orange box), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and buttons for "WALK-IN" and "ADD RESERVATION". Below this is a date selector showing "Tue, 20 Jun - Tue, 20 Jun". A message states "You have no limits configured for the selected date." with an "Add a new limit" button. Filter tabs for "All", "Completed", and "Upcoming" are visible, along with icons for a calendar and a group of people. The central area shows "No reservations available" with an icon of a person looking through binoculars. A "Print" button is at the bottom left, and a help icon (question mark) is at the bottom right. The footer includes "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".

Cliquez ensuite sur **Activer maintenant** dans Réserver avec Facebook.

The screenshot displays the DISH RESERVATION settings interface. The top navigation bar includes the DISH logo, a notification bell, the text 'Est123', a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (expanded), Hours, Reservations (highlighted), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area is divided into several sections:

- CHANNELS**: A section titled 'Through which channels would you like to receive online reservations?' containing three toggleable options: 'Online Widget' (purple background, toggle off), 'Reserve with Facebook' (grey background, toggle on, with a yellow 'Activate now' button highlighted), and 'Reserve with Google' (light blue background, toggle off).
- ADMINISTRATION**: A section titled 'Up to what group size would you like reservations to be automatically confirmed?' with a dropdown menu set to '2 people'.
- ENGAGEMENT**: A section titled 'How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?' with a dropdown menu set to '2.0 hours in advance'. Below it is a question 'Would you like to receive feedback from your guests about their dining experience?' with a dropdown menu set to 'No'.
- COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET**: A section titled 'Additional information for your guests' with a text area containing the instruction: 'Make sure you communicate important information to your guests before they make a reservation. It will be displayed in the last step of the widget.' Below this is a 'COVID-19 Guest Information' section.
- CAPACITY**: A section titled 'What is the maximum group size for reservations via the reservation widget?' with a dropdown menu set to '4 people'. Below it is another question 'What is the minimum group size for reservations via the reservation widget?' with a dropdown menu set to '1 person'.

At the bottom left of the interface, there is a notification: 'Too many guests in house? Pause online reservations' with a pause icon.

- Une nouvelle fenêtre contextuelle s'ouvrira avec des informations sur le processus suivant. Pour continuer, cliquez sur **Activer maintenant**.

The screenshot shows the DISH RESERVATION dashboard interface. A modal window is open in the center, titled "Get more reservations with Facebook & Instagram". The modal contains the following text:

Get more reservations with Facebook & Instagram

Boost your reservations by adding "Reserve" Button to your Facebook and Instagram Pages. Just follow these simple steps:

1. Click the button below to initiate the integration process. You will be redirected to your Facebook Page.
2. Grant access to our integration partner, Mozrest.
3. If necessary, add your Instagram account and confirm the settings.
4. Once you have successfully completed the process, return to this page and click the "Check connection" button.

You will need:

- Facebook Business account
- Admin access

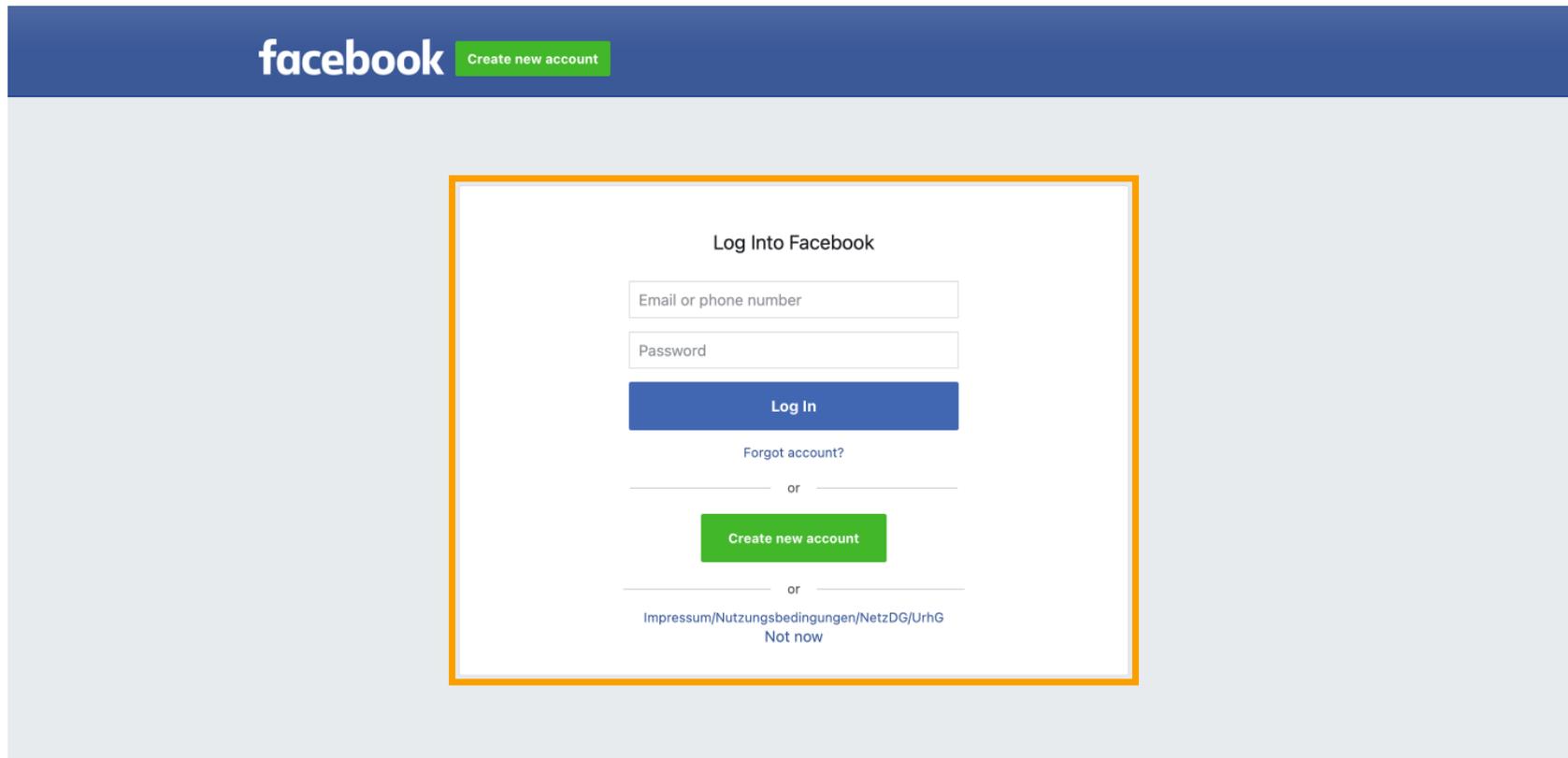
Activate now

[Full Guide: How to Connect Your Facebook Page](#)

The background dashboard shows a sidebar with navigation options like Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, Hours, Reservations (highlighted), Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. The main content area includes sections for CHANNELS, CAPACITY, and COVID-19 Guest Information.

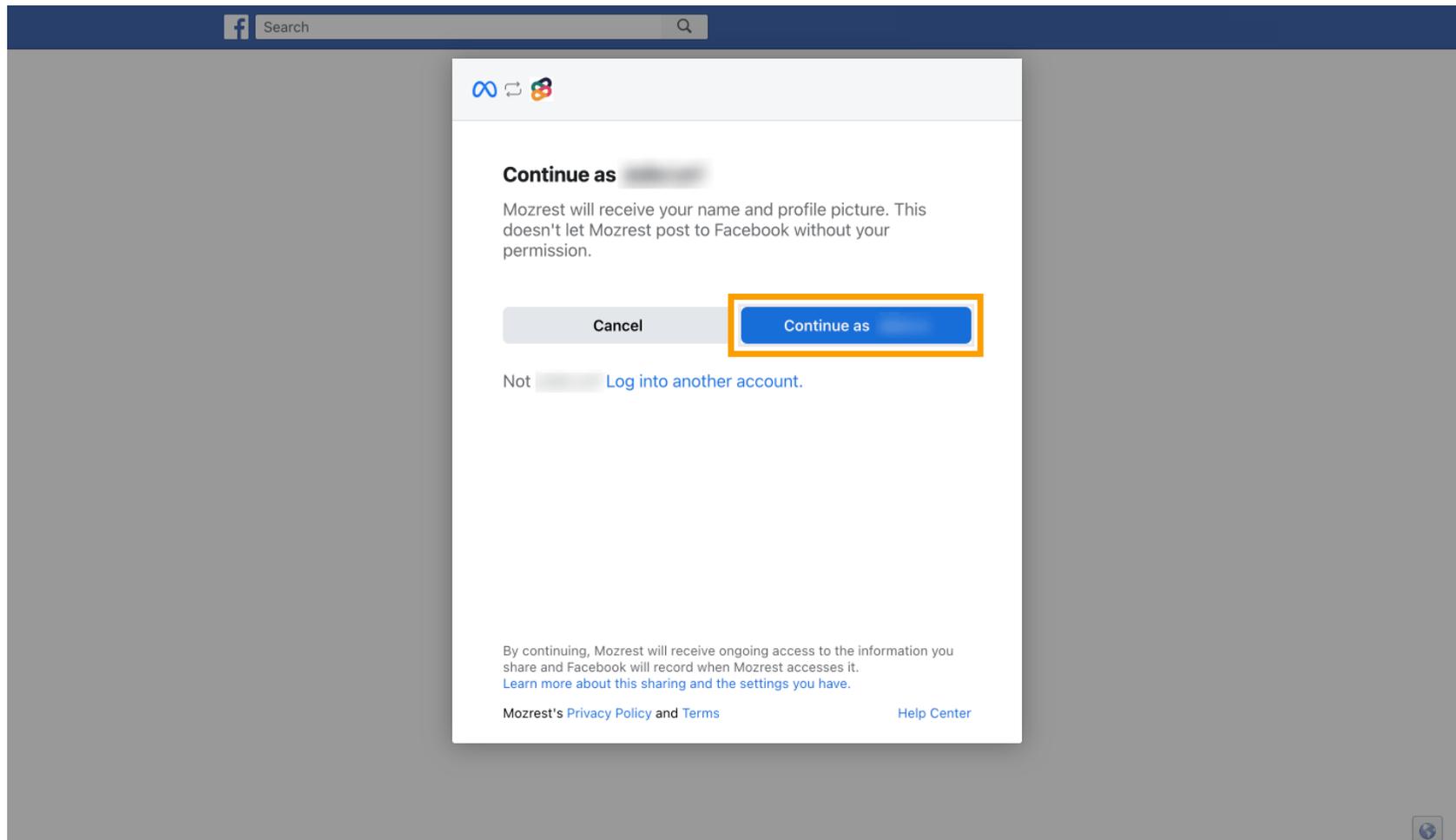


Vous serez ensuite redirigé vers Facebook. Connectez-vous ou inscrivez-vous avec votre compte professionnel sur Facebook.

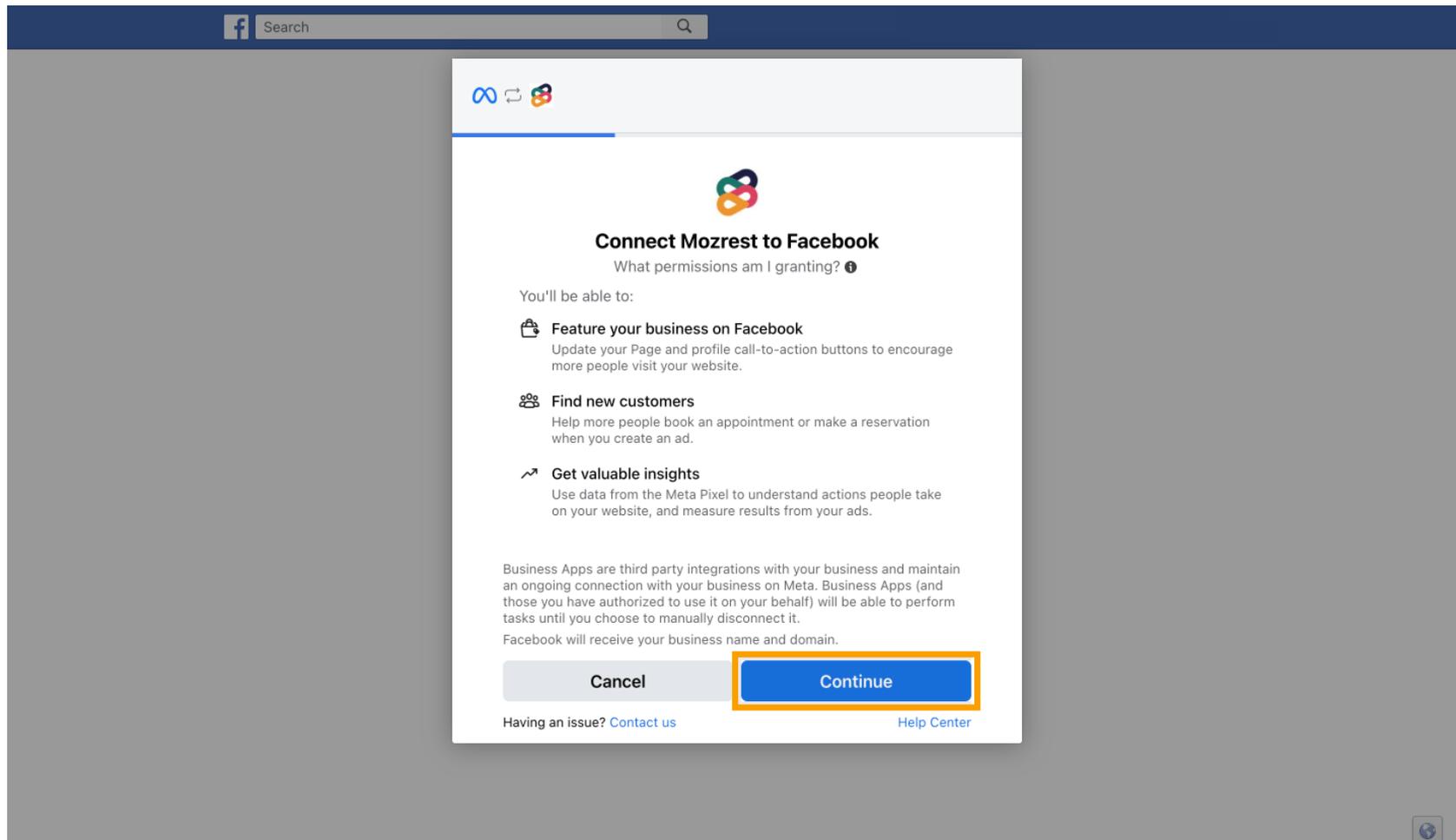




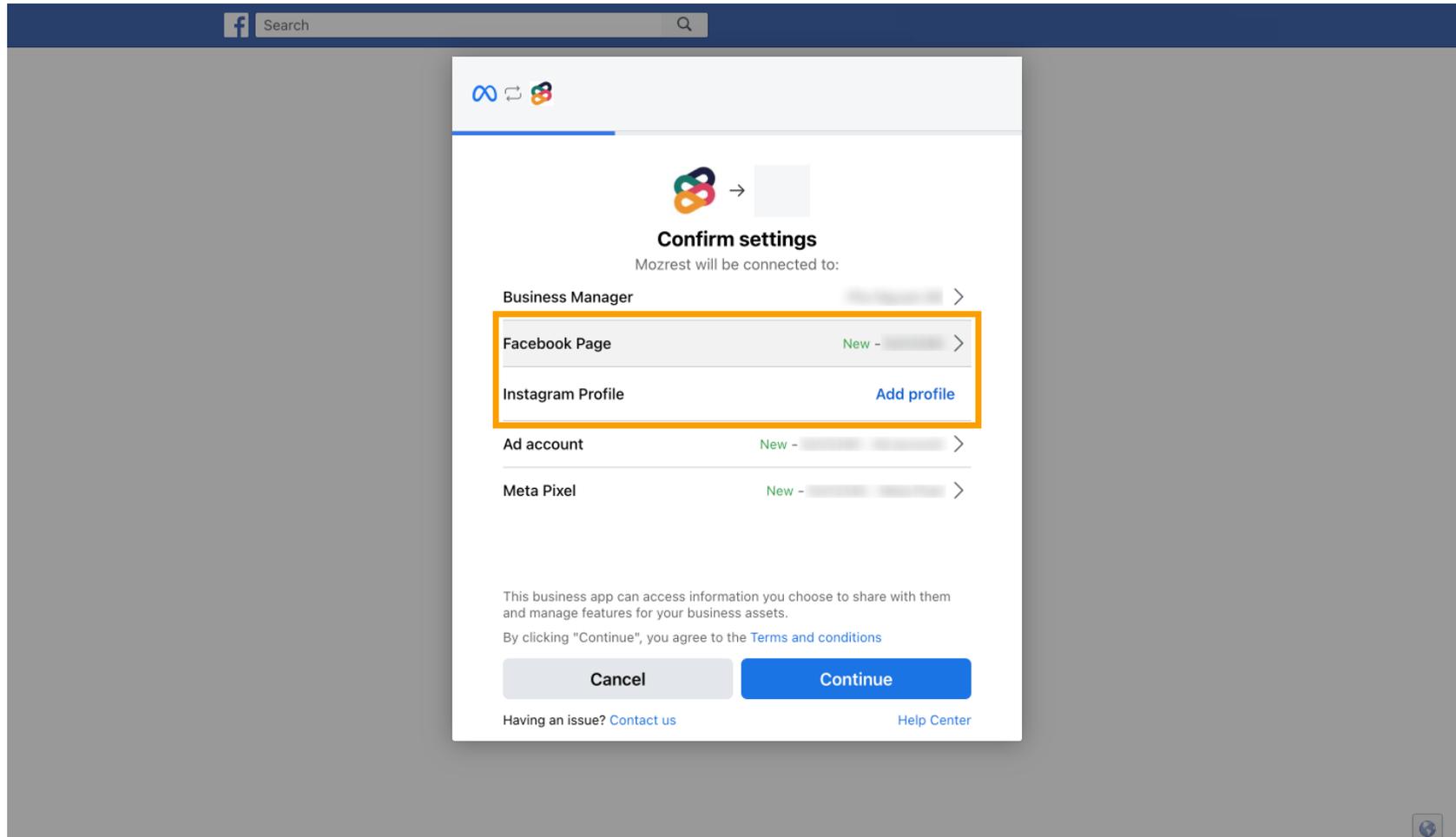
Une fenêtre contextuelle s'ouvrira avec des informations sur la manière dont vos informations seront utilisées. Sélectionnez votre compte en cliquant sur **Continuer en tant que [votre compte]** .



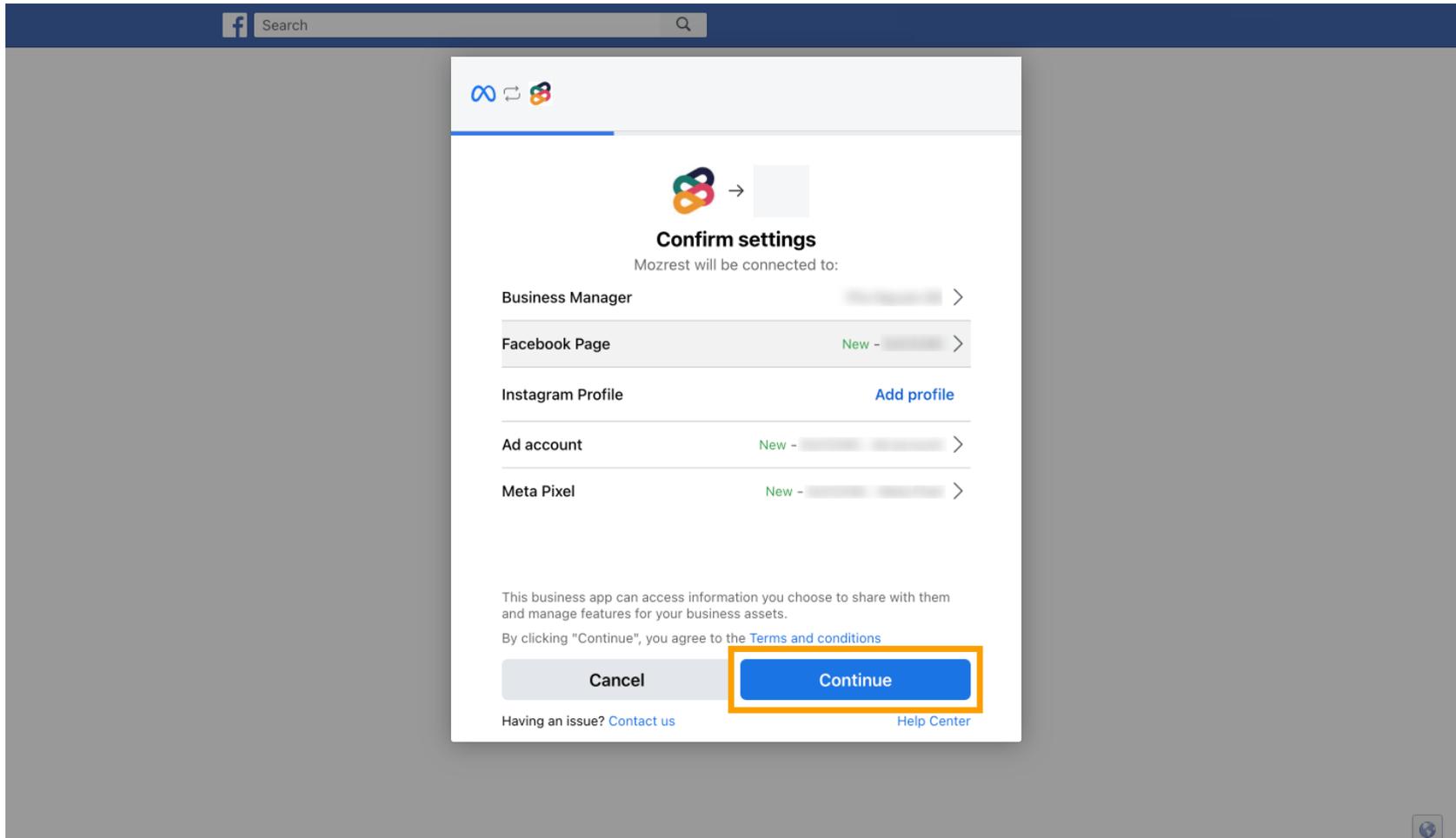
- 👉 Dans cette étape, vous obtenez plus d'informations sur l'utilisation de vos données. Cliquez maintenant sur **Continuer** pour connecter Mozrest à Facebook.



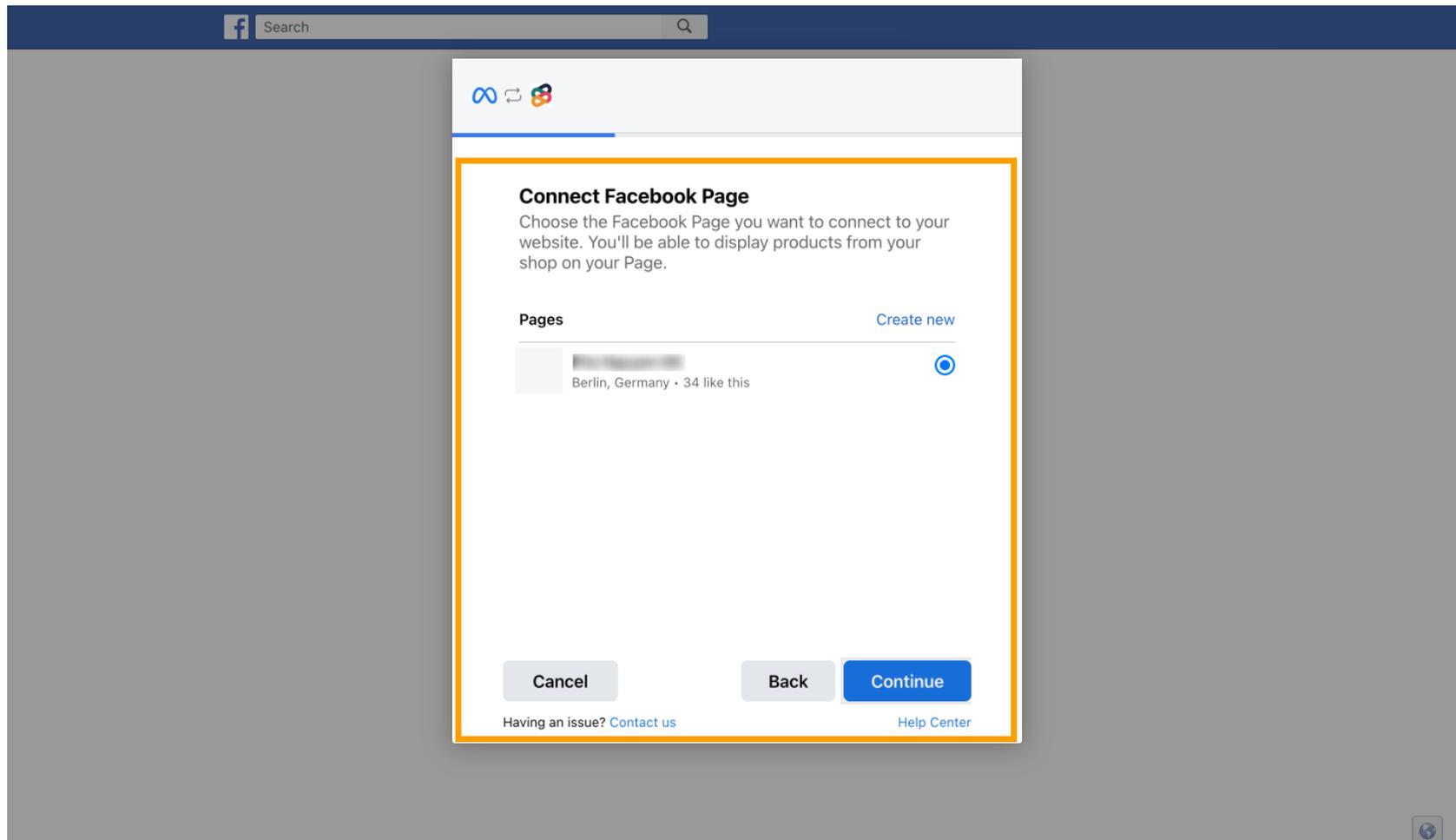
Ensuite, un aperçu des comptes que vous allez connecter s'affichera.



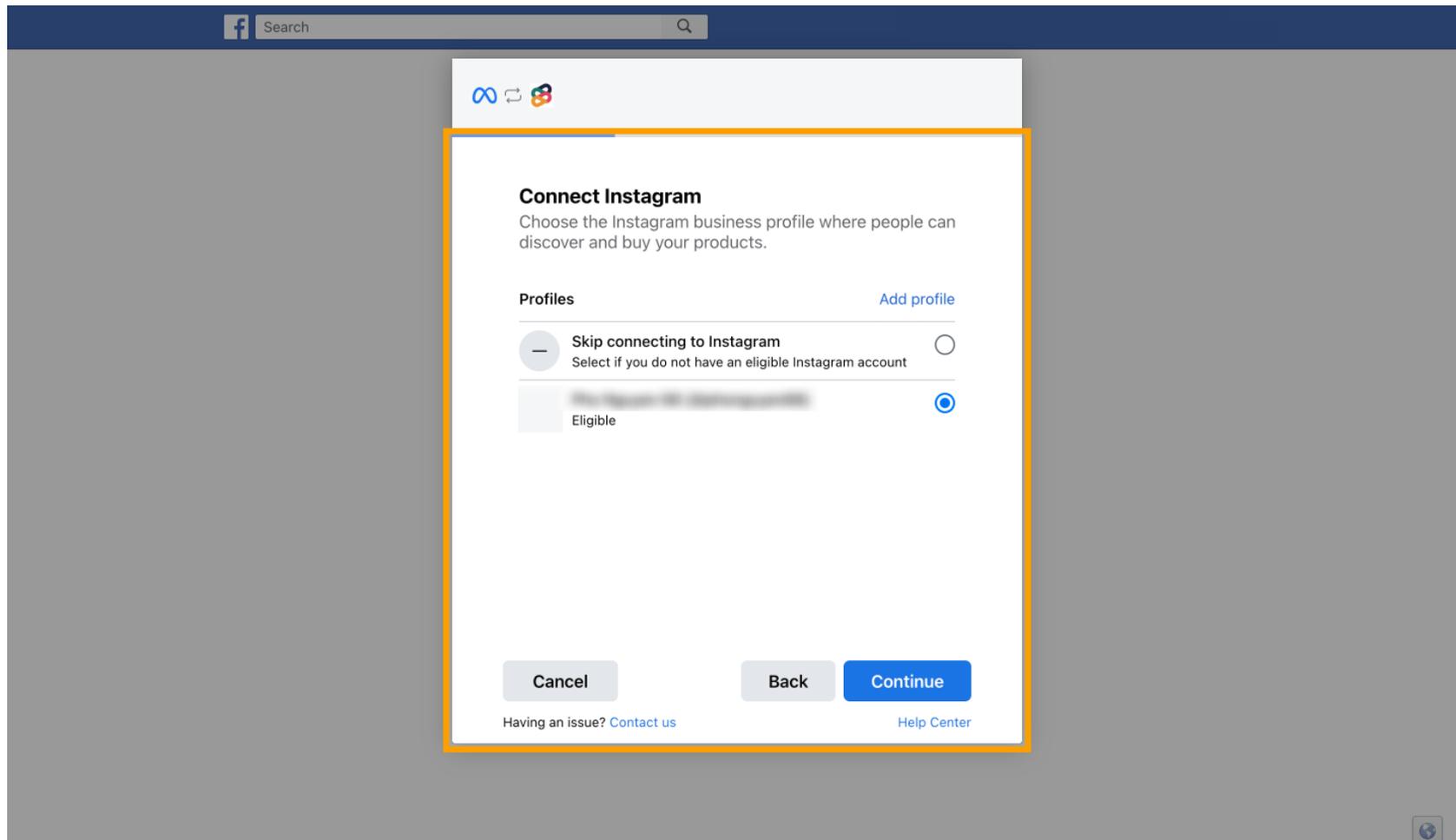
Continuez en cliquant sur **Continuer** .



- 1 Sélectionnez ensuite la **page Facebook** pour laquelle vous souhaitez activer le bouton de réservation et cliquez sur **Continuer** pour continuer.

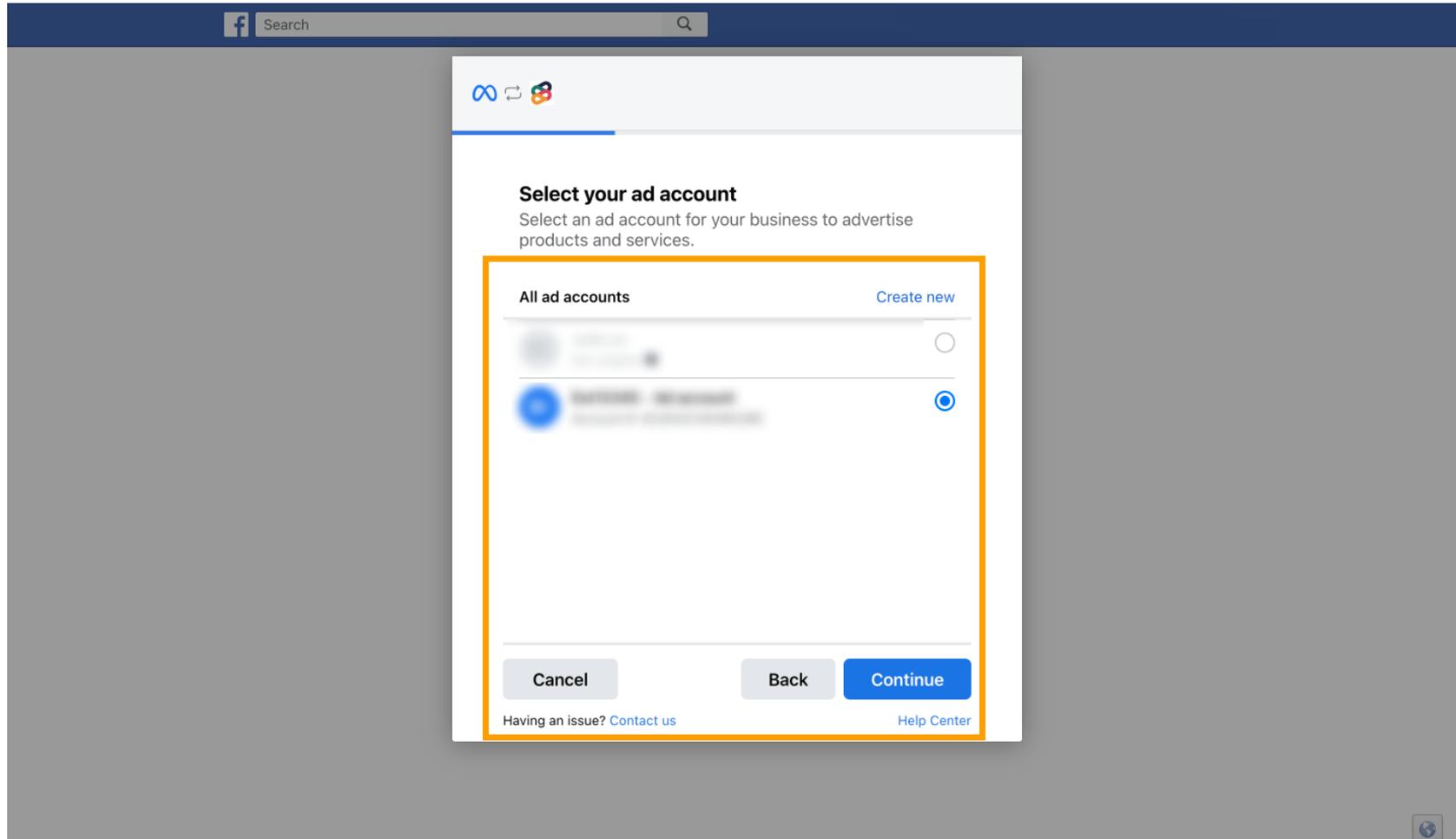


- Une fois la page Facebook sélectionnée, sélectionnez le **profil Instagram** pour lequel vous souhaitez activer le bouton de réservation et cliquez sur **Continuer** pour continuer.

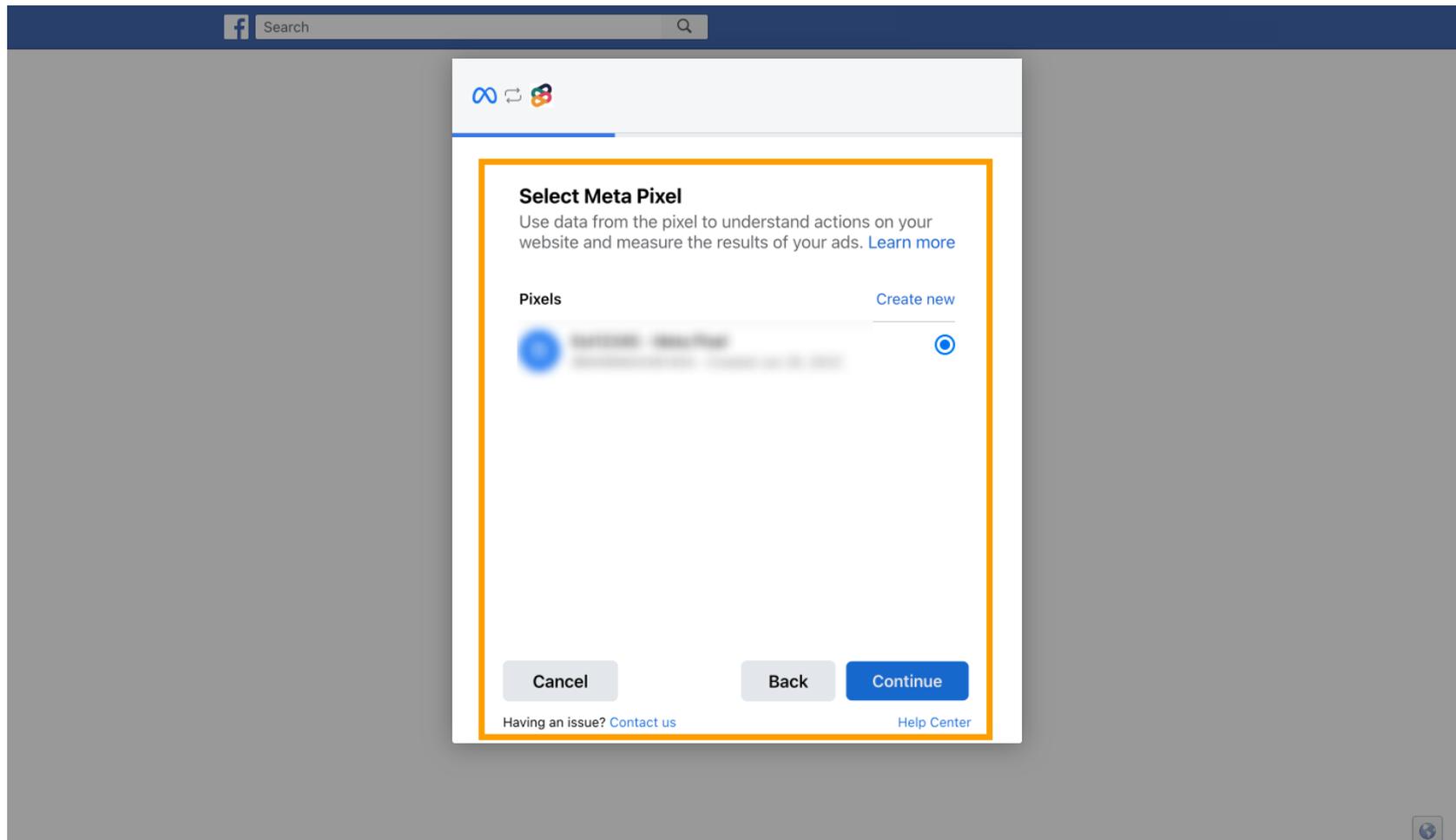




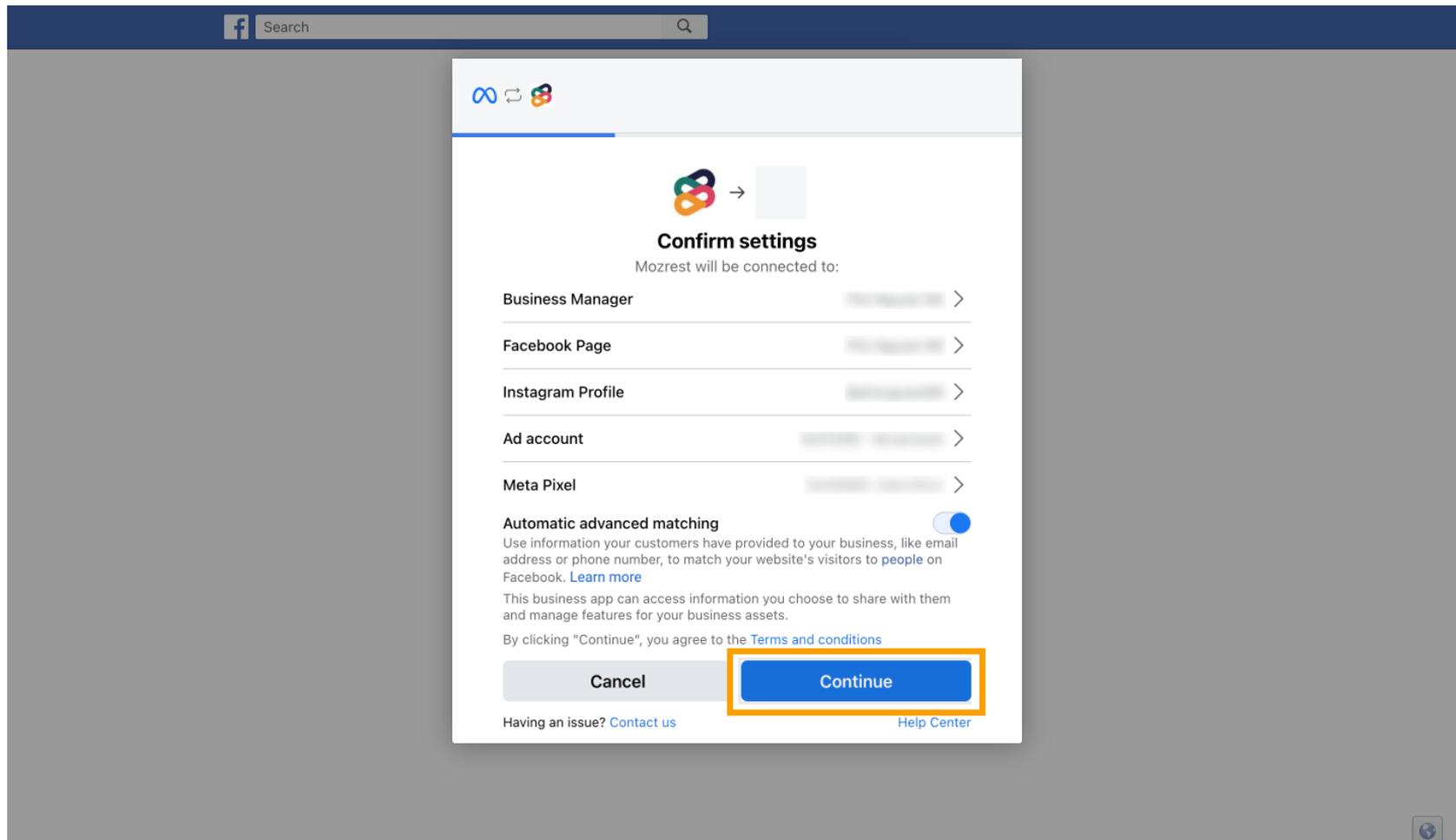
Sélectionnez ensuite un **compte publicitaire** pour la page Facebook sélectionnée afin de promouvoir vos produits et services et cliquez sur **Continuer** pour continuer. **Remarque : Facebook vous oblige à le faire si vous souhaitez faire de la publicité.**



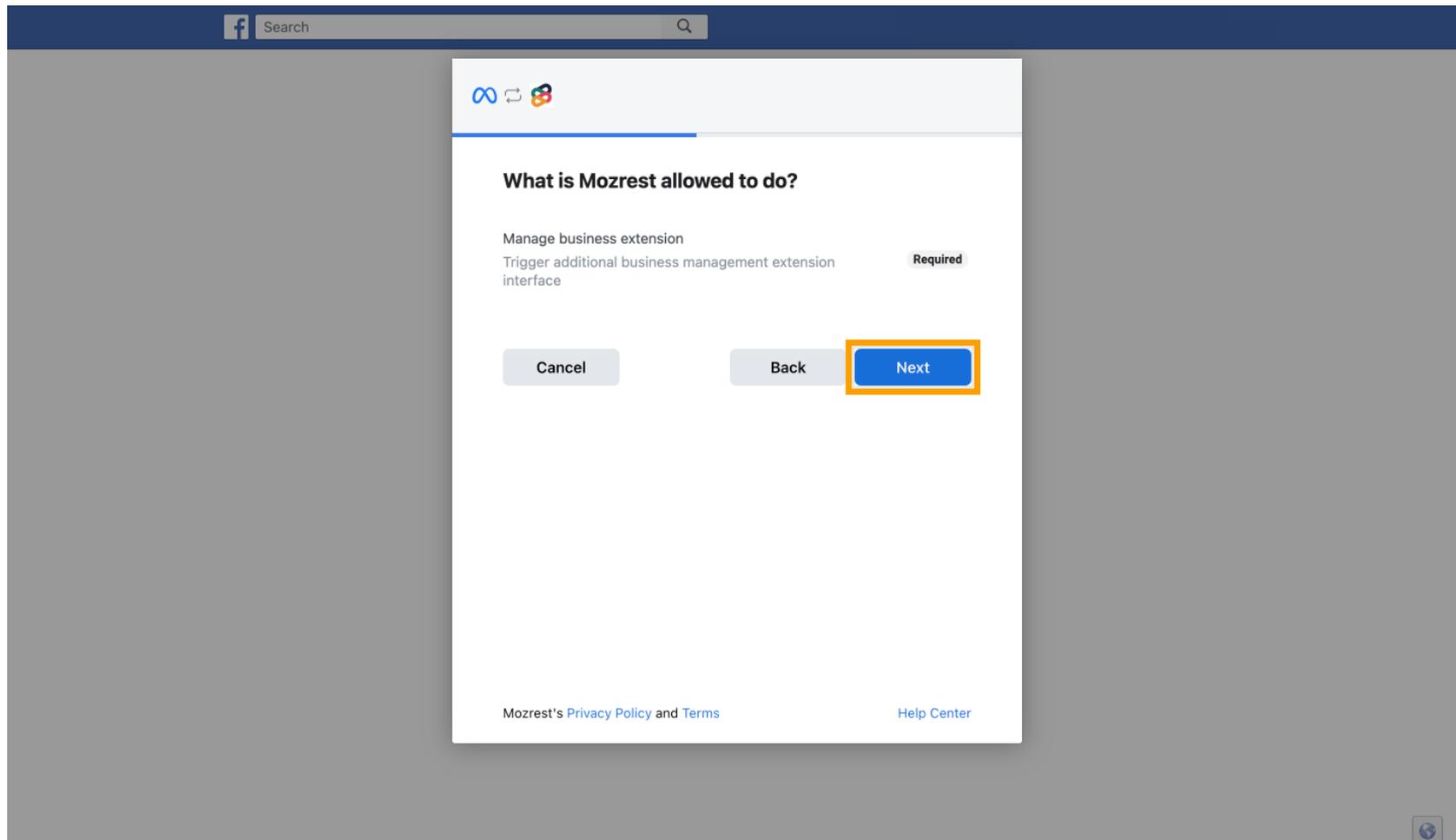
- Après avoir configuré l'ajout de compte, sélectionnez un **Meta Pixel** pour la page Facebook sur laquelle vous activerez le bouton Réserver et cliquez sur **Continuer**.



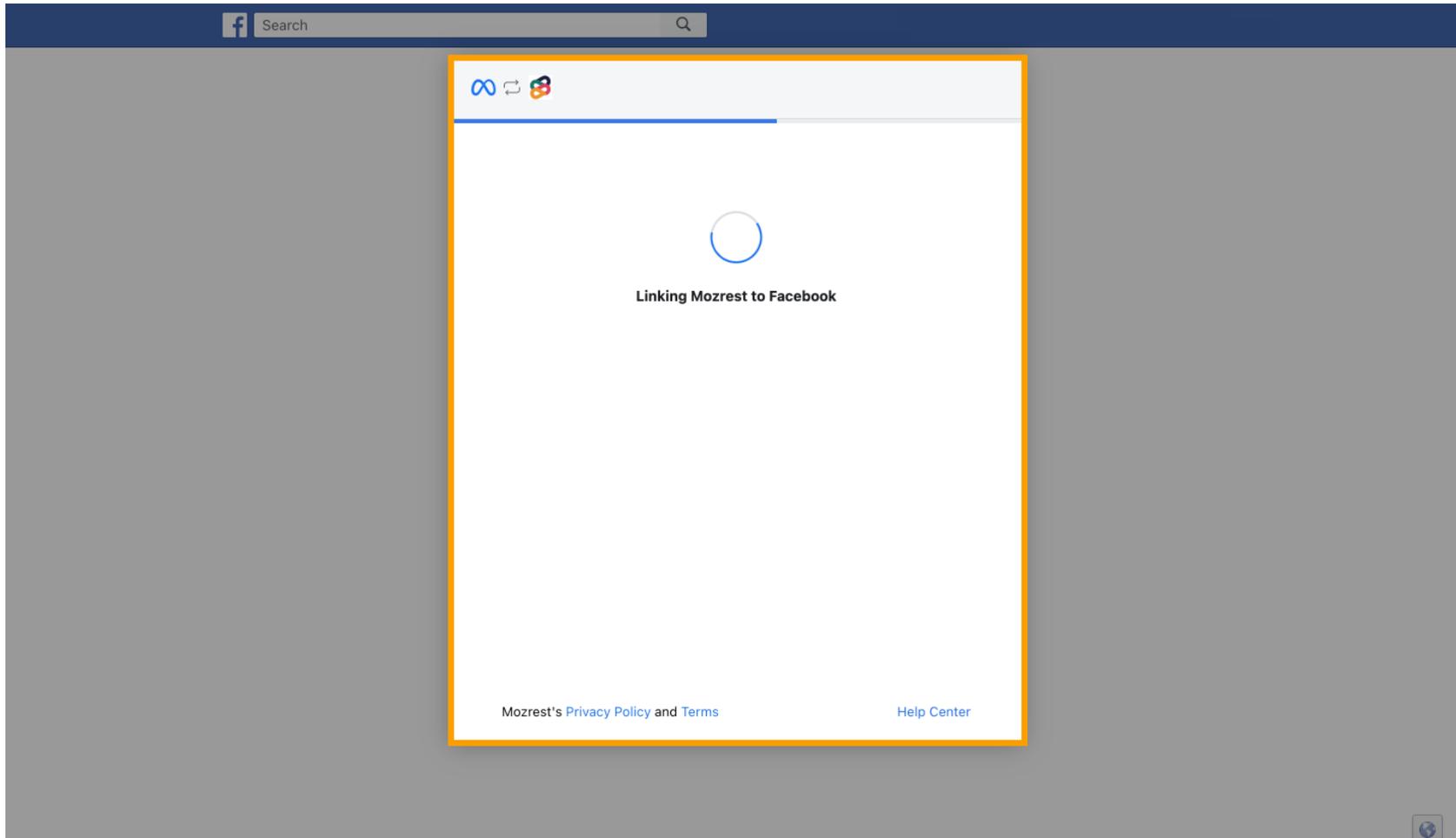
- Une fois que vous avez sélectionné tous les comptes requis, vous verrez un résumé de ceux-ci. Cliquez sur **Continuer** pour continuer.



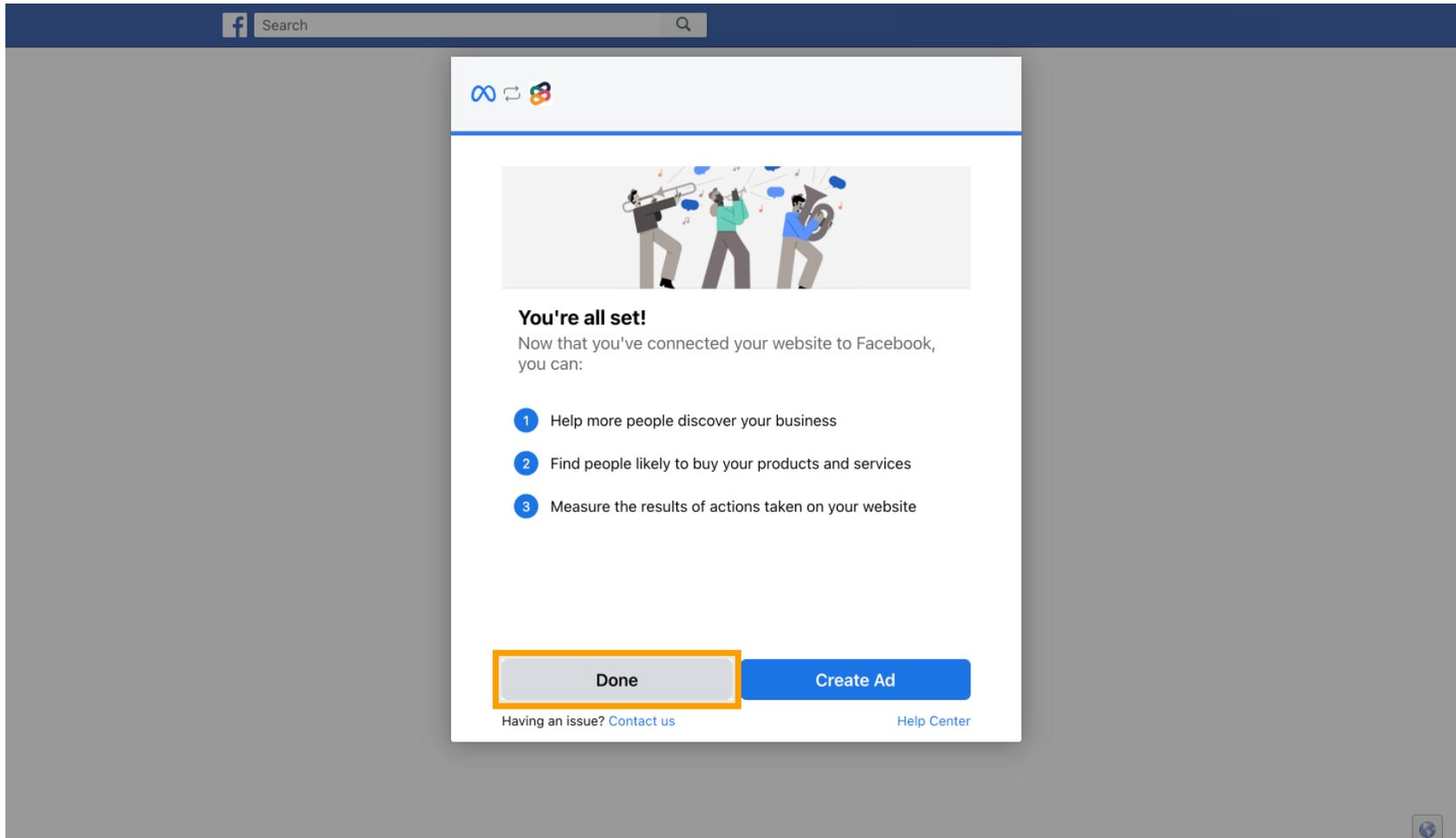
- 👉 Ensuite, vous devez autoriser notre partenaire d'intégration Mozrest à connecter Facebook et Instagram à DISH Reservation. Pour ce faire, cliquez sur **Suivant**.



 Le processus de liaison démarre alors. **Remarque : le processus peut prendre un peu plus de temps.**

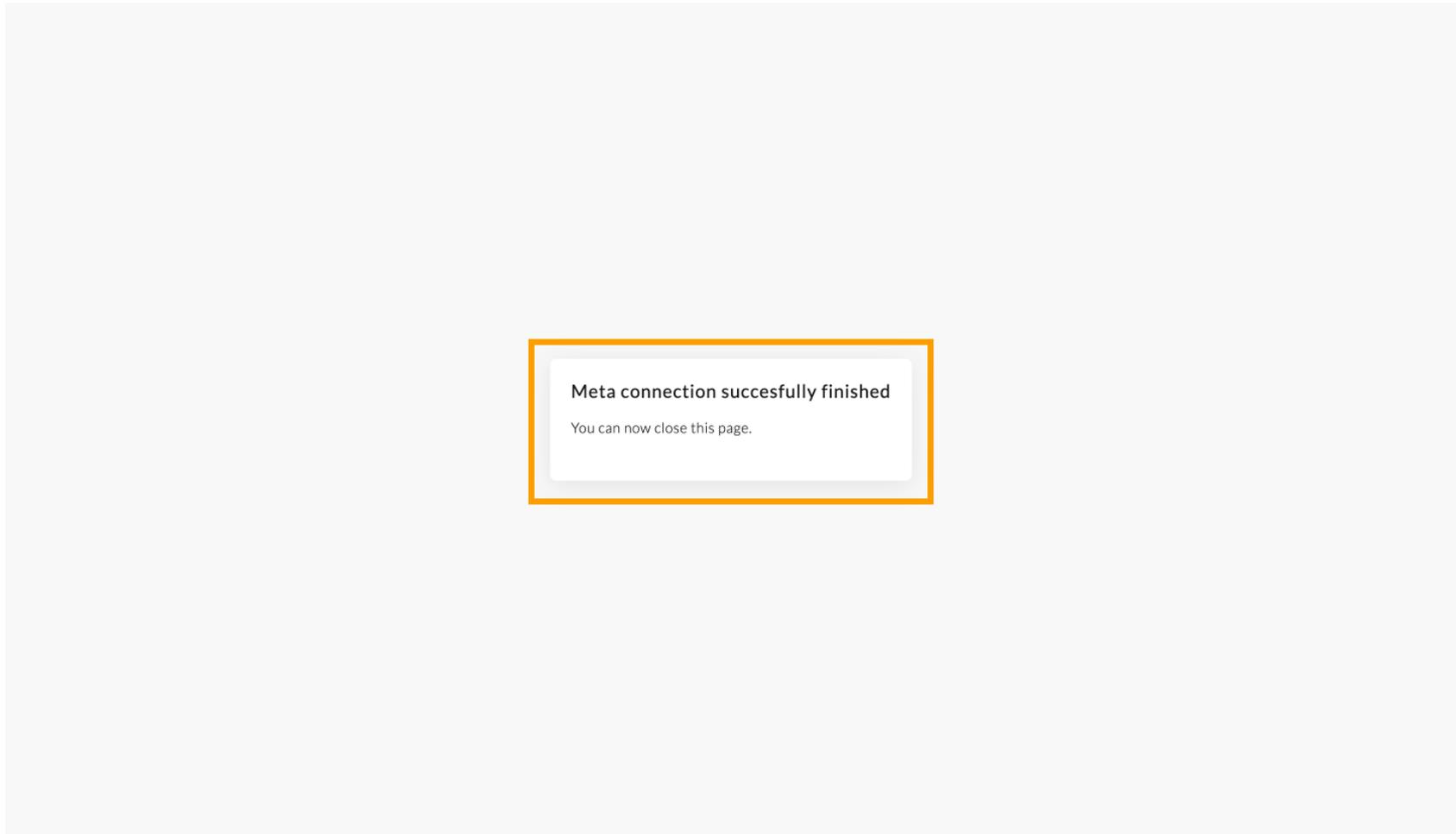


Une fois le processus de liaison terminé, cliquez sur **Terminé**.

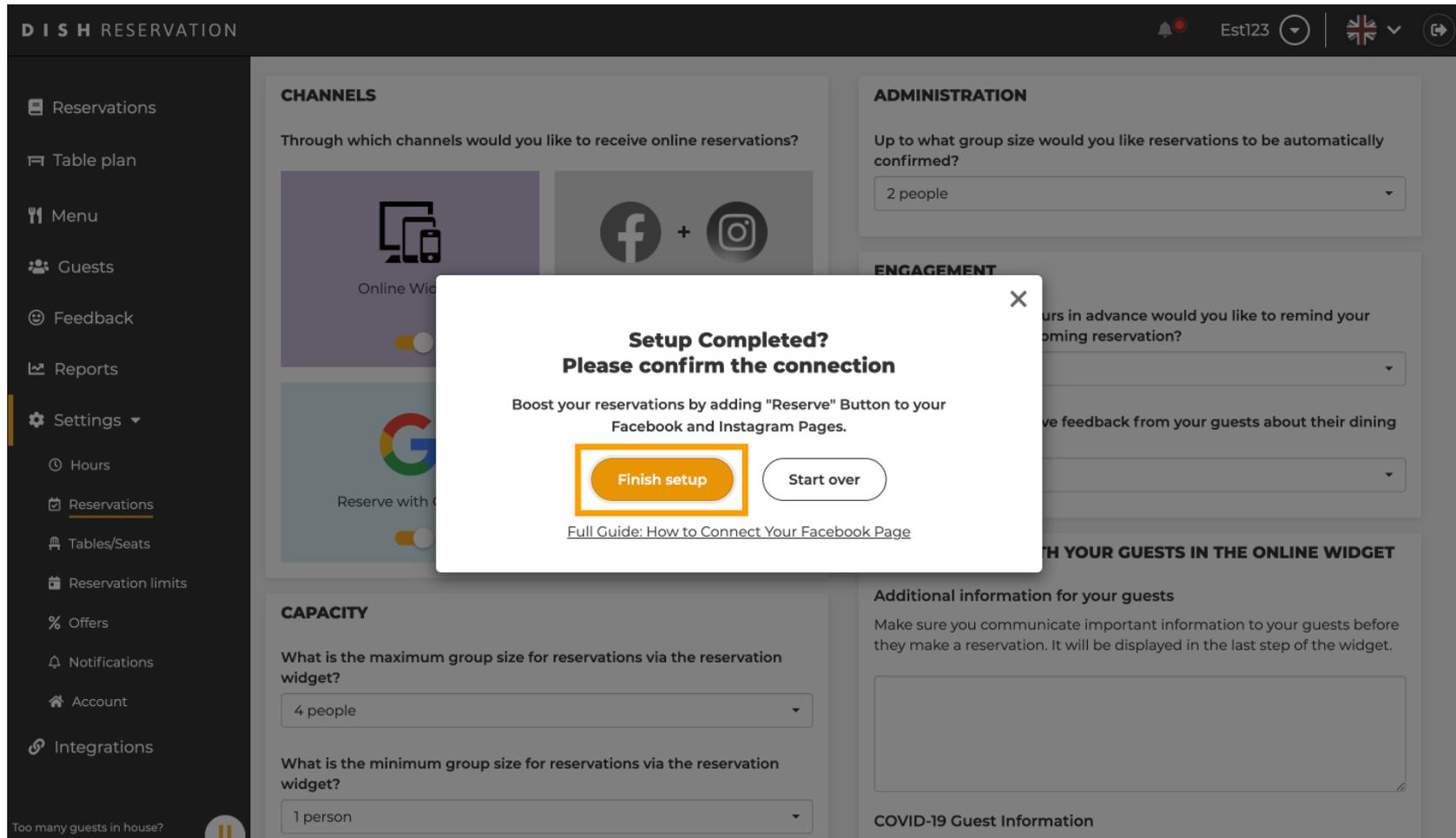




Vous recevrez ensuite un message de confirmation indiquant que la connexion méta a été correctement effectuée. Fermez la page.



Revenez à la réservation DISH et cliquez sur **Terminer la configuration**.





Le bouton Réserver avec Facebook est désormais activé. La réservation via Instagram fonctionnera également si vous avez connecté votre profil.

DISH RESERVATION

CHANNELS

Through which channels would you like to receive online reservations?

- Online Widget
- Reserve with Facebook
- Reserve with Google

ADMINISTRATION

Up to what group size would you like reservations to be automatically confirmed?

2 people

ENGAGEMENT

How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?

2.0 hours in advance

Would you like to receive feedback from your guests about their dining experience?

No

CAPACITY

What is the maximum group size for reservations via the reservation widget?

4 people

What is the minimum group size for reservations via the reservation widget?

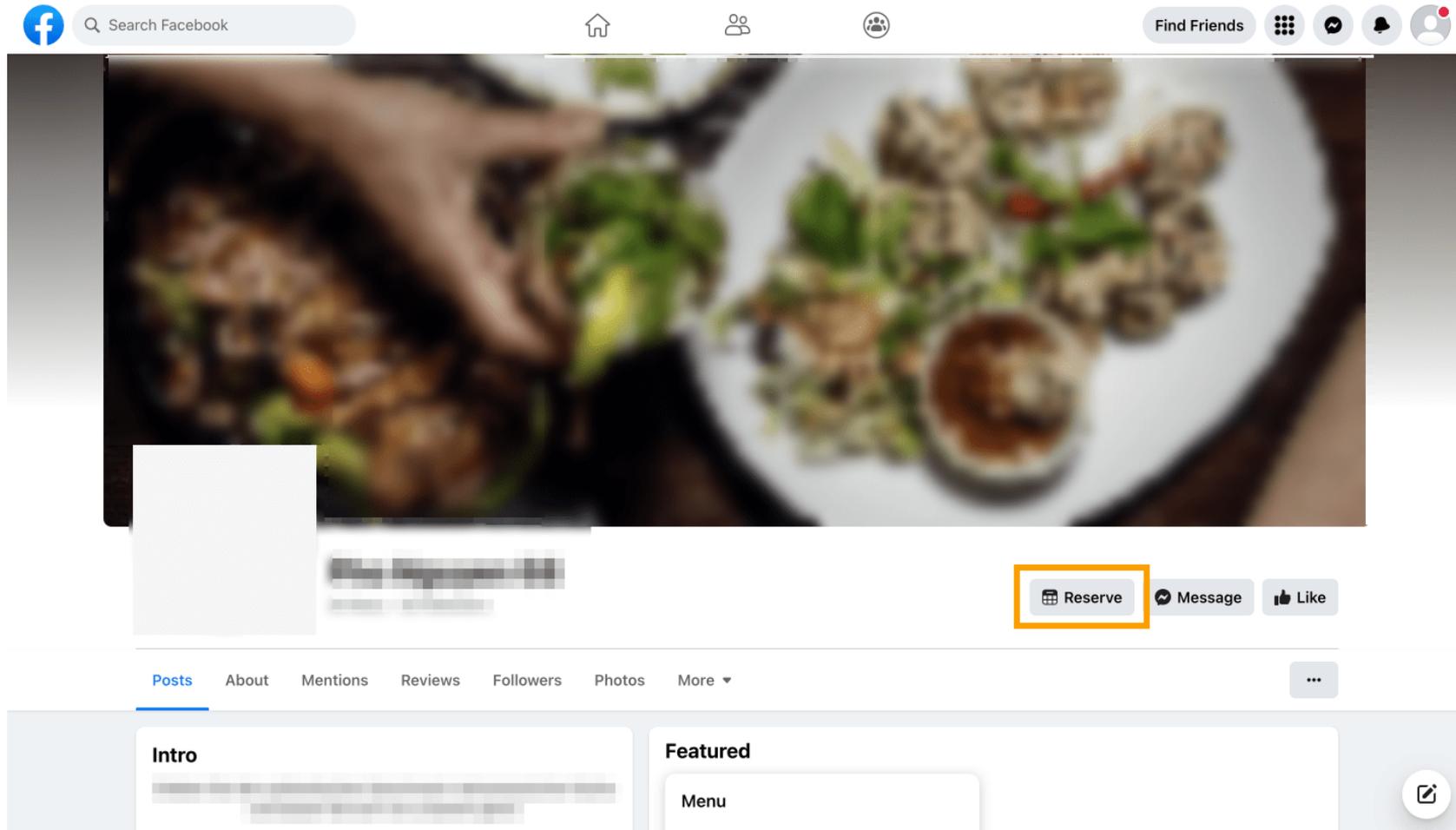
COMMUNICATE WITH YOUR GUESTS IN THE ONLINE WIDGET

Additional information for your guests

Make sure you communicate important information to your guests before they make a reservation. It will be displayed in the last step of the widget.

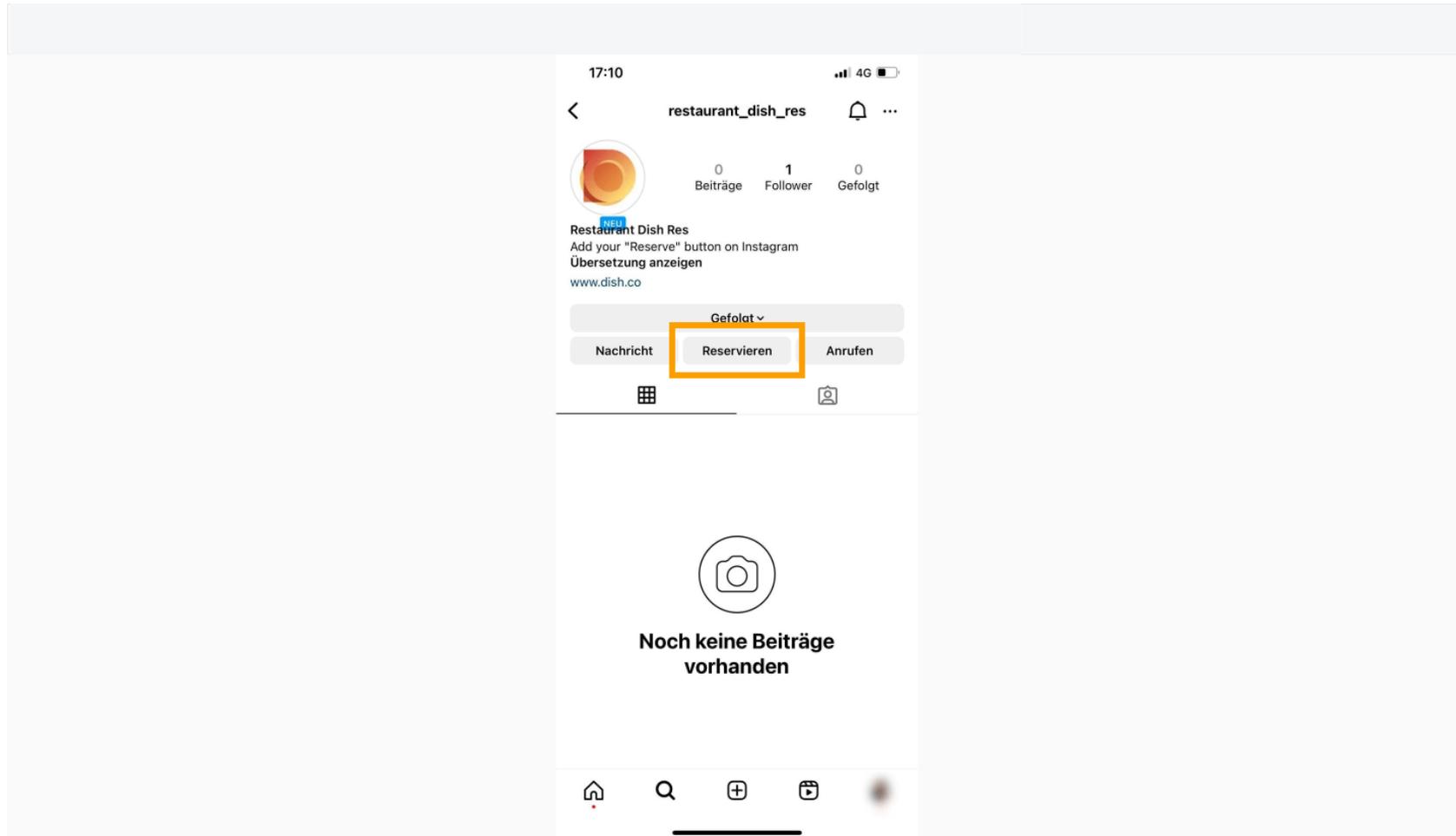
Facebook connection established successfully.

 Sur votre page Facebook, l'option de réservation ressemblera à ceci.



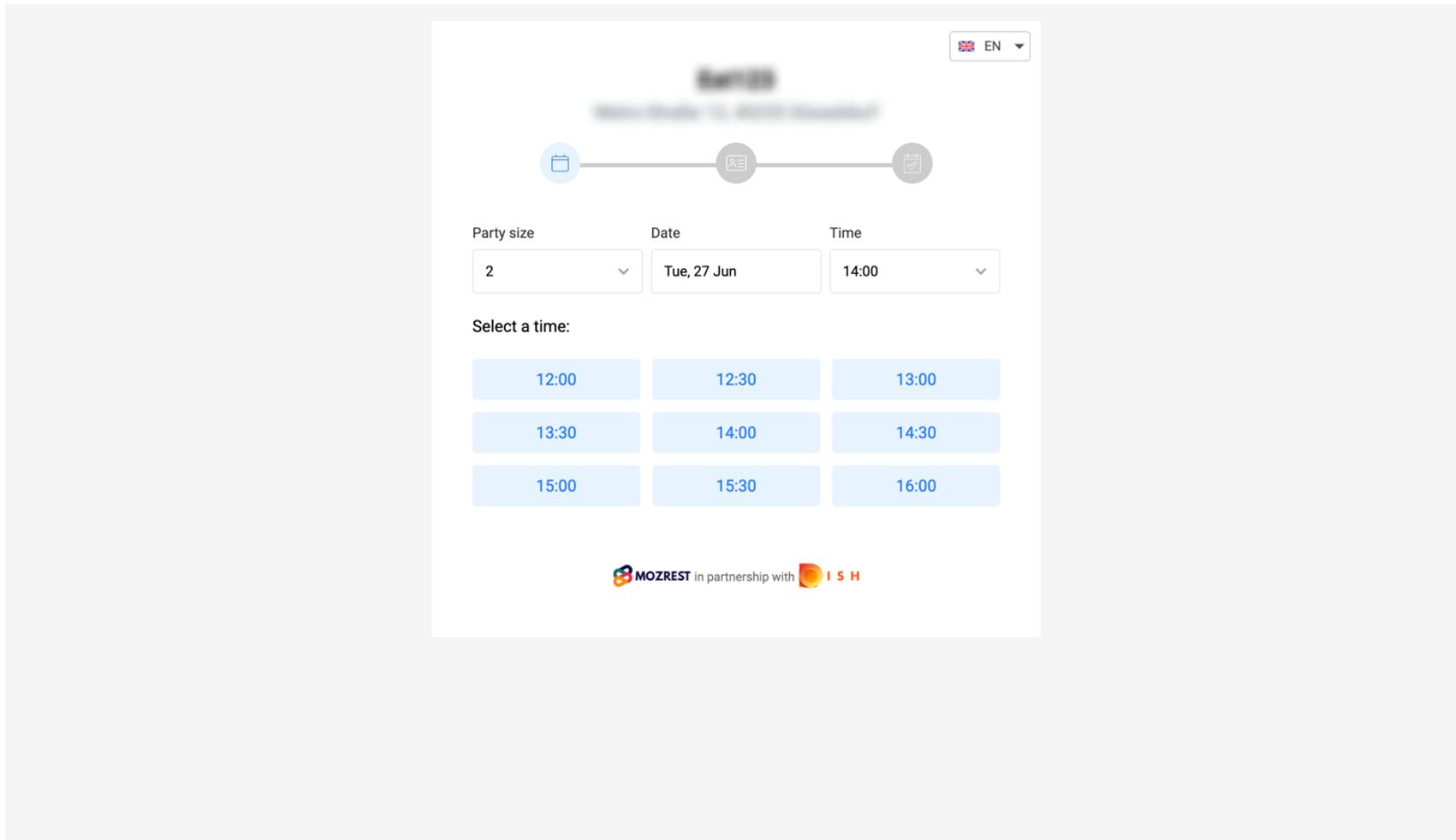


Et sur Instagram, ça ressemblera à ça.





Et voilà. Vous avez terminé le tutoriel et savez maintenant comment activer les réservations sur Facebook et Instagram.





Scannez pour accéder au lecteur interactif