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Welcome to Fiskaltrust. In this tutorial, you are going to learn how to correct an invitation sent to a nonexisting email address.

The fiskaltrust Portal

The Portal is the primary tool for fiskaltrust's partners to manage customers, create and update Middleware configurations, and roll-out and maintain products.

Did you already know how to ...

Lift your POS to the cloud with the CloudCashbox

Our CloudCashbox (previously called SignatureCloud) is the cloud-hosted, SaaS version of the Middleware. It provides the exact same interface and functionality as the on-premise version, but is fully operated by fiskaltrust, drastically reducing the operational effort. Like the on-premise variant, it includes fiscalization, the digital receipt, and the upcoming payment gateway - and can seamlessly be integrated with other add-on products like automatic accounting interfaces.

Book an introduction appointment

Reach out to our sales team



After the client has informed you of not having received an invitation to his email address, you can easily fix the mistake by logging in into the fiskaltrust.Portal.



Fiskaltrust - Correcting an invitation to a non-existent eMail address [DE10/FR11]

First, click on PosOperator.





A drop-down menu will open, and you'll have to click on Invitation.



DISH Fiskaltrust - Correcting an invitation to a non-existent eMail address [DE10/FR11]

• On the page that opens, you'll have to first click on History.

by METRO

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• Then click on Invoke Protocol to see all the invitations that have been sent.

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• Now enter the client's name in the Search table.

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We have searched for example "Berliner" and a list of all the emails sent has appeared. You can verify that the email was sent by a blue checkmark at the beginning of the row of the client.

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• On the right corner of the client's name, you can click on Copy link to clipboard.

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• A new window is then going to open. Click on Copy.

fiskaltrust. In DISH Digital Solutions A	Search knowledge base Copy the invitation link below to be sent by direct message: PosOperator / Invita https://portal-sandbox.fiskaltrust.de/Account/ConfirmInvitationEmail?userId=8	~
Lat. Overview ⓐ User info ⓑ Company info	History Limit period Until Q Invoke protocol	
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Welcome to fiskaltrust! Thank you for confirming your E-Mail address. Please enter a new password. After that you can use this link to log in.
Password Confirm password
Read and accepted T&C and Privacy Policy Please click on the link for the T&C and our Privacy Policy to read them first. Then accept the T&C and Privacy Policy
by checking the box. Next fiskaltrust Deutschland GmbH © 2024









• You'll have to check the Read and Accepted T&C and Privacy Policy.

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ambi		JLI	
We	lcome to fiskaltrust!		
Thank you fo Please enter a	or confirming your E-Mail address. a new password. After that you can use t <mark>his link</mark> to log in.		
Mer	lium		
ead and	l accepted T&C and Privacy Policy		
Please click on t to read them fir:	he link for the T&C and our Privacy Policy st. Then accept the T&C and Privacy Policy by checking the box.		
fiskalt	Next		



Click on Next.





You are now inside a new profile, in our case, berliner@test.com.





Scroll down to the bottom of the contract and enter in the Signatory DISH.Digital in the requested field, on behalf of the client.



Click on the square for accepting the T&C and Privacy Policy.

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Click on Sign.





Now go to the left side of the page and click on Company Info.

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III Berliner & Berliner Berliner →	Company / Overview	
III Overview	Overview of all your active roles and contractual agreements	
Suser info <	Account-specific options	
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€ Help 〈	Download contract (pdf)	
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	PosCreator:	next page.
🗭 Sign out	Consultant:	
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• A drop-down menu is going to open, click on Master data.

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i Berliner Berliner Berliner -	Company / Overview	
📶 Overview	Overview of all your active roles and contractual agreements	
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Master data Account settings Sales areas Employee	Roles These roles have been assigned to your company on fiskaltrust.Portal: • posoperator	
Payment methods Outlets	Assign further roles to your company:	
Agencies PosOperator <	PosOperator: Your company has already been assigned as PosOperator. Download contract (pdf)	
۶ Tools <	PosDealer: O Your company has not yet been assigned as PosDealer. Click on the slider to move it to the right and assign the role on the right assign the role on the right and assign the role on the right and assign the role on the right assign the role on the role on the right assign the role on th	next page.
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= Shop <	Consultant: fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de	1.162.2418.70249+6cf8525611, © 2024

• You can now replace the existing wrong email-address with the correct one.

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lill Berliner A Berliner Berliner →	Company / Master da	ata	
🗐 Company info 🛛 <	On this page, your company's r enable this setting in the "Over	naster data can be edited. Your compan view" section.	's contact data will only be displayed in our public list of partners on https://fiskaltrust.de/partners if you
Overview Master data	Name*	Berliner	
Account settings	Address*	Berliner	NGDUM North Sea
Sales areas Employee	Address		Manchester Hamburg Bremen Birmingham Amsterdam Hangover Berlin Poznati u –
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PosOperator <	City*	Berlin	Paris Stuttgart Wien
۶ Tools <	Country	Germany	Budapest
🚱 Metrics 🧹	E-Mail	berliner@test.com	
🍣 Configuration 🤇	E-Mail for Invoices		
🖹 Digital Receipt (Preview) <		If provided, invoices will be sent to this E-Mail ad	dress. If this field is not set, the E-Mail address at Company/Master Data will be used.
🚍 Shop 🧹	Website		%
Ø Help 〈	Fax		
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Click on Save for saving all the changes.

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Account settings			
Sales areas		To register your cash register and recording system, at least one of the above identification numbers (W-ldNr., StldN	lr., USt-ldNr.) must be specified correctly.
Employee		To validate your entry, you have to confirm the verification of the entered identification number on the right side of the inj identification numbers to be entered, you can also contact your tax advisor or cashier.	put mask. If you have any questions about the
Payment methods		1) W-IdNr. (Wirtschafts-Identifikationsnummer)	
Outlets Agencies		 The W-IdNr. is intended to combine the commercial tax numbers, some of which applied only to individual types of The W-IdNr. will have the same format as the VAT identification number with the letters DE and another 9 digits. Co them as an economic identification number after the entry into force. For the assignment of the W-IdNr. the Federal Central Office is responsible for taxes. 	f tax, and make them clearer. ompanies that already have a VAT ID no. have to use
PosOperator <		 2) USt-IdNr. (Umsatzsteuer-Identifikationsnummer) The VAT ID no. is a unique identification of a company within the European Union in the sales tax sense. The VAT ID no. of a company based in Germany always starts with DE followed by a block of 9 digits (z.B. DE999999 	1999).
۲ools		• For the assignment of the VAT ID no. the Federal Central Office is responsible for taxes.	
C Metrics		 St-IdNr. (tax number) The StIdNr. is an identification number issued by the tax office to every taxable person (natural or legal person) ur the tax office. 	nder which the person or company is managed at
📽 Configuration 🤇		 The StIdNr. is already assigned to a taxpayer. The tax number is of central importance for all administrative proces The StNr. is composed differently depending on the federal state. 	esses within the tax authorities.
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😝 Sign out	fiskaltrust Deutschland GmbH, Moosv	veg 3, 51377 Leverkusen, support@fiskaltrust.de	1.162.2418.70249+6cf8525611, © 2024

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You can now close the Incognito mode. Afterward, inform the client that they are going to receive an email to accept the new username and password that you created for their establishment.

fickaltrust	Search knowledge base		Account successfully updated.
i Berliner ⊗ Berliner Berliner →	Company / Master da	ata	
💼 Company info 🧹	On this page, your company's r enable this setting in the "Over	master data can be edited. Your company's contact data rview" section.	vill only be displayed in our public list of partners on https://fiskaltrust.de/partners if you
Overview Master data	Name*	Berliner	
Account settings Sales areas	Address*	Berliner	NGDUM Norm Sea
Employee	Address		Manchester Bremen + Bremen + Bremingham Amsterdam Hannover Berlin Poznan V - ar
Payment methods Outlets	Address		London Dusseldorf Wrocław
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🚦 PosOperator 🧹	City*	Berlin	Paris Stuttgari Mijorban Wien
۲ools	Country	Germany	EDANCE Sci ©2024 OSM ©2024 TomTom Budapest
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📽 Configuration <	E-Mail for Invoices		
🖹 Digital Receipt Preview) <		If provided, invoices will be sent to this E-Mail address. If this field is	not set, the E-Mail address at Company/Master Data will be used.
🚍 Shop 🧹	Website		•
Ø Help <	Fax		
🕞 Sign out	fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de 1.162.2418.70249+6cf8525611, © 2024		



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After the client has clicked on the confirmation link, they can log into his fiskaltrust.portal and change the password. After entering the standard password and the new password twice, click Save.

fickaltrust				Account successfully updated.
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PosOperator <	City*	Berlin	Paris	gart SLOVENSKO
🖋 Tools 🛛 <	Country	Germany		OSM ©2024 TomTom
🕏 Metrics 🛛 <	E-Mail	berliner@test2.com		
🕫 Configuration <	E-Mail for Invoices			
🖹 Digital Receipt (Preview) <		If provided, invoices will be sent to this E-Mail address. If this field	d is not set, the E-Mail address at Company/Master Data will b	be used.
🚍 Shop 🧹	Website			ବତ
❷ Help 〈	Fax			
🕞 Sign out	fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de 1.162.2418.70249+6cf8525611, © 2024			

That's it for now. From here, continue with the standard onboarding.

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fickaltrust	E Search knowledge base		Account successfully updated.		
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Account settings	Address*	Berliner	NGDUM North Sea		
Employee	Address		Manchester Hamburg Bremen + Birmingham Amsterdam Hanover Berlin Poznań v – o		
Payment methods Outlets	Address		London Dusseldorf Wrocław		
Agencies	Postal code *	20103	BELGIQUE 74BELGIËL TUXENBOURG		
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C Metrics <	E-Mail	berliner@test2.com			
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Digital Receipt Preview	Website	If provided, invoices will be sent to this E-Mail address. If this field is r	not set, the E-Mail address at Company/Master Data will be used.		
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