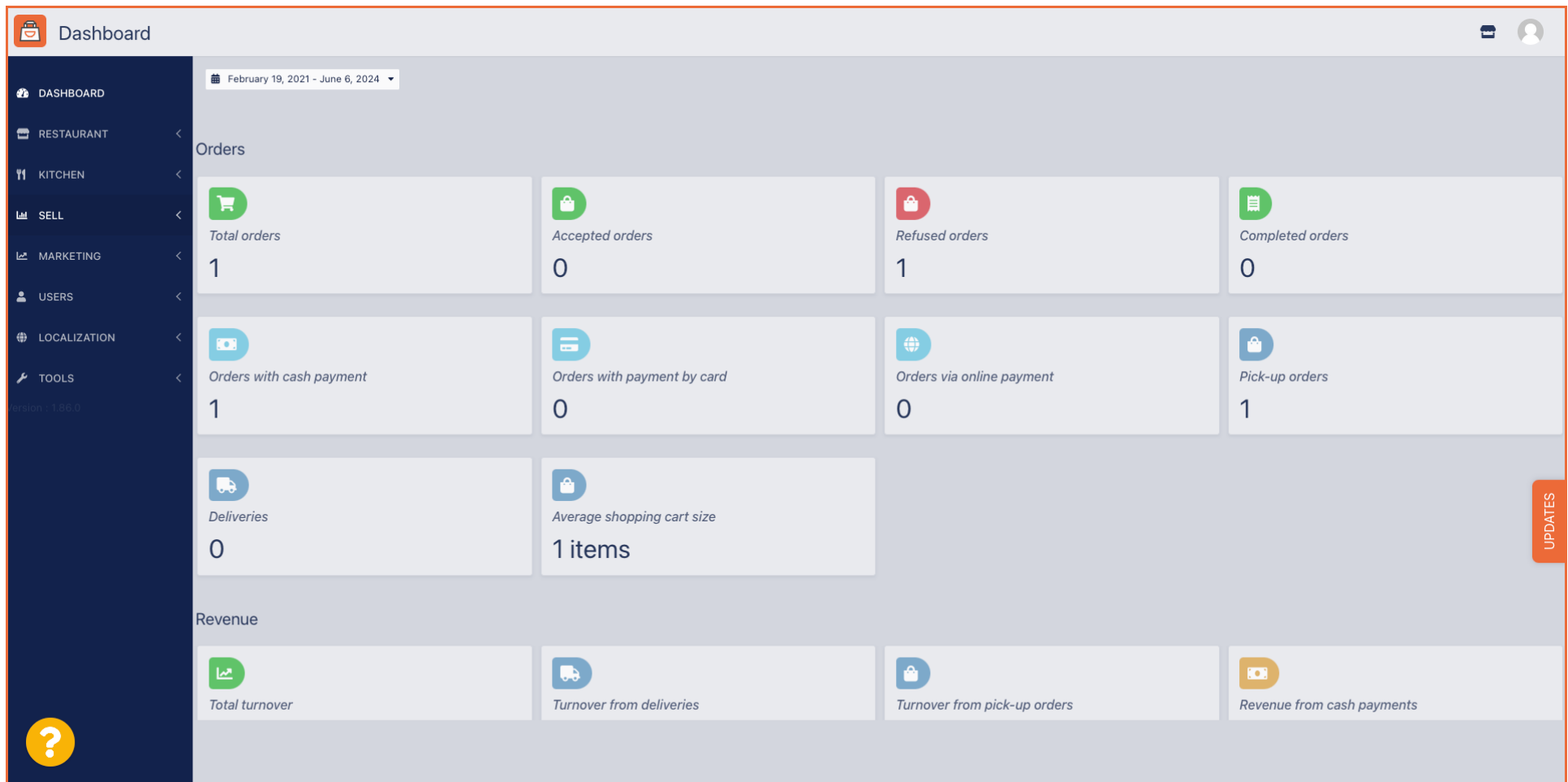




Dobrodošli na nadzornu ploču DISH Order. U ovom vodiču ćemo vam pokazati kako otkazati narudžbu uz obrazloženje.



The screenshot displays the DISH Order dashboard interface. It features a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. The dashboard is divided into several sections:

- Orders Section:**
 - Total orders: 1
 - Accepted orders: 0
 - Refused orders: 1
 - Completed orders: 0
 - Orders with cash payment: 1
 - Orders with payment by card: 0
 - Orders via online payment: 0
 - Pick-up orders: 1
 - Deliveries: 0
 - Average shopping cart size: 1 items
- Revenue Section:**
 - Total turnover
 - Turnover from deliveries
 - Turnover from pick-up orders
 - Revenue from cash payments

An 'UPDATES' button is visible on the right side of the dashboard. A yellow question mark icon is located in the bottom left corner of the sidebar.

Najprije kliknite na **Prodaja**.

The screenshot shows the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL (highlighted with an orange border), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is displayed with a grid of eight cards:

Icon	Label	Value
Shopping cart	Total orders	1
Shopping bag	Accepted orders	0
Shopping bag with red border	Refused orders	1
Shopping bag with checkmark	Completed orders	0
Cash icon	Orders with cash payment	1
Card icon	Orders with payment by card	0
Globe icon	Orders via online payment	0
Shopping bag with location pin	Pick-up orders	1

Below the 'Orders' section, there are two more cards:

Icon	Label	Value
Truck icon	Deliveries	0
Shopping bag	Average shopping cart size	1 items

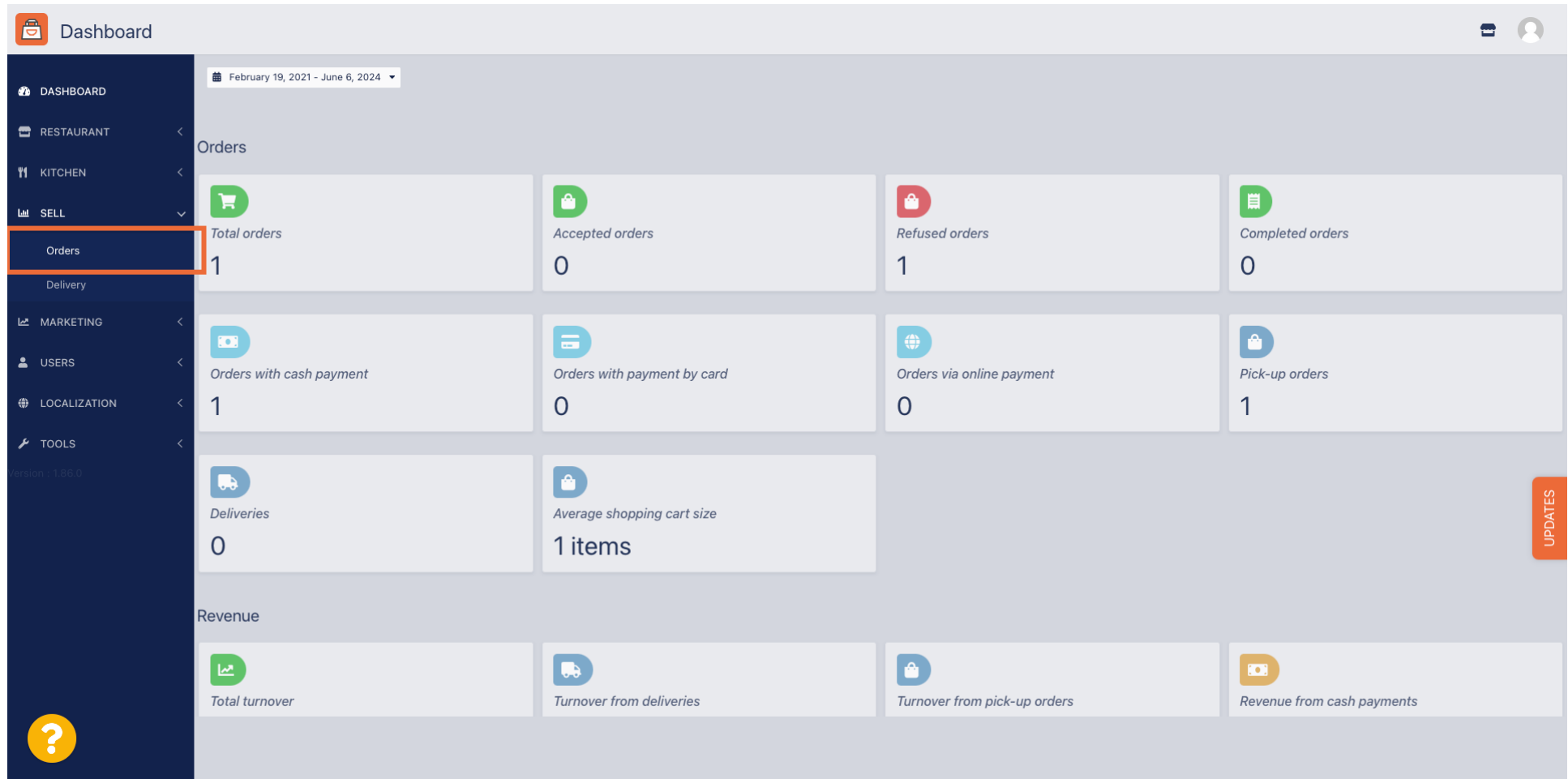
The 'Revenue' section at the bottom contains four cards:

Icon	Label	Value
Bar chart	Total turnover	
Truck icon	Turnover from deliveries	
Shopping bag	Turnover from pick-up orders	
Cash icon	Revenue from cash payments	

Additional elements include a 'Version: 1.86.0' label in the bottom left of the sidebar, a yellow question mark icon at the bottom left, and an orange 'UPDATES' button on the right side of the dashboard.



Zatim kliknite na podizbornik **Narudžbe**.



The screenshot displays the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is visible, featuring several data cards:

- Total orders:** 1
- Accepted orders:** 0
- Refused orders:** 1
- Completed orders:** 0
- Orders with cash payment:** 1
- Orders with payment by card:** 0
- Orders via online payment:** 0
- Pick-up orders:** 1
- Deliveries:** 0
- Average shopping cart size:** 1 items

Below the 'Orders' section, the 'Revenue' section is partially visible, showing cards for:

- Total turnover**
- Turnover from deliveries**
- Turnover from pick-up orders**
- Revenue from cash payments**

An orange 'UPDATES' button is located on the right side of the dashboard.



Sada imate pregled svih svojih narudžbi.

Orders

Switch to mapped view | Download CSV list | Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

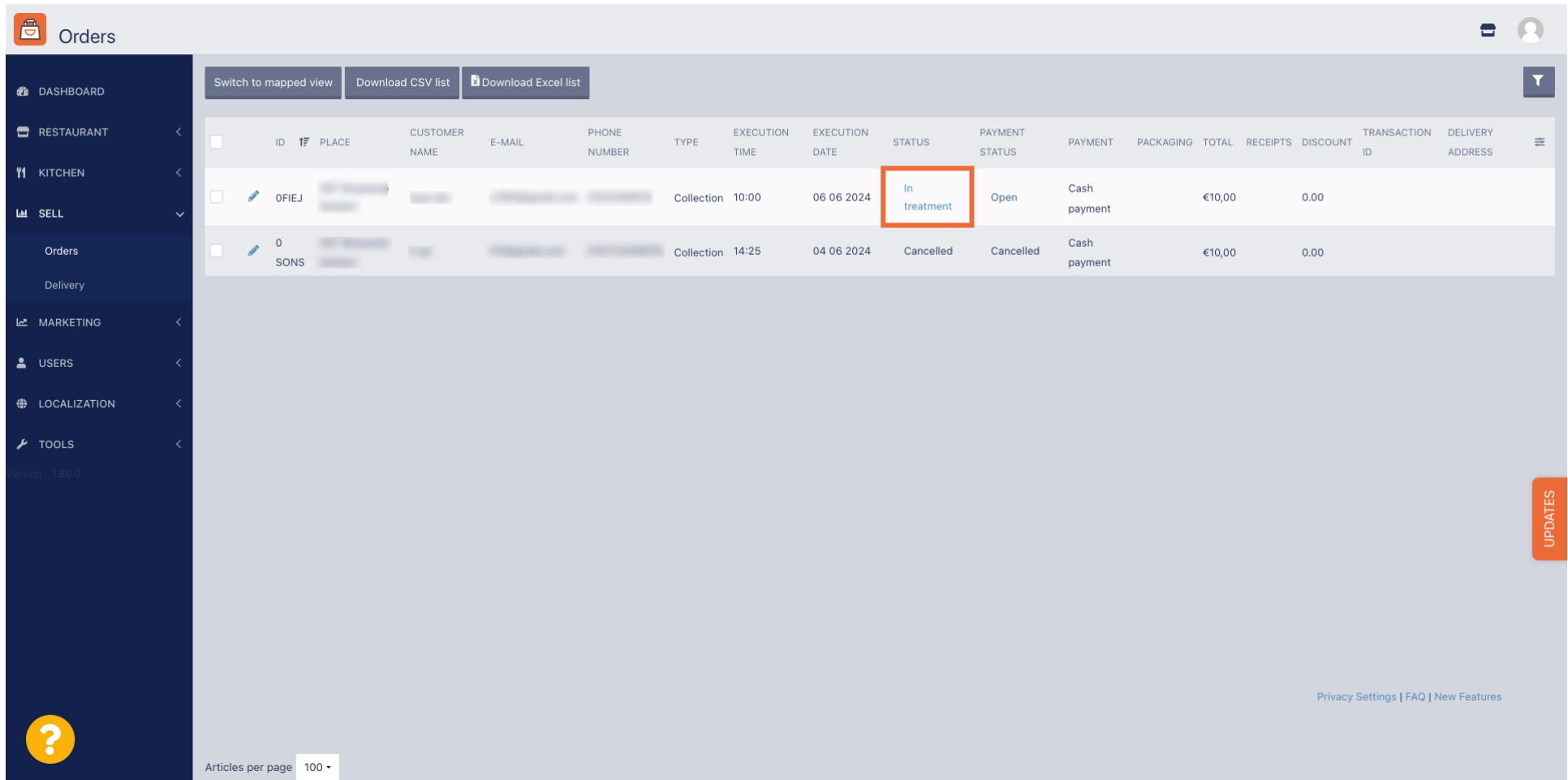
Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features



Kliknite na **U liječenju** ispod Statusa kako biste izmijenili status narudžbe.



Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features

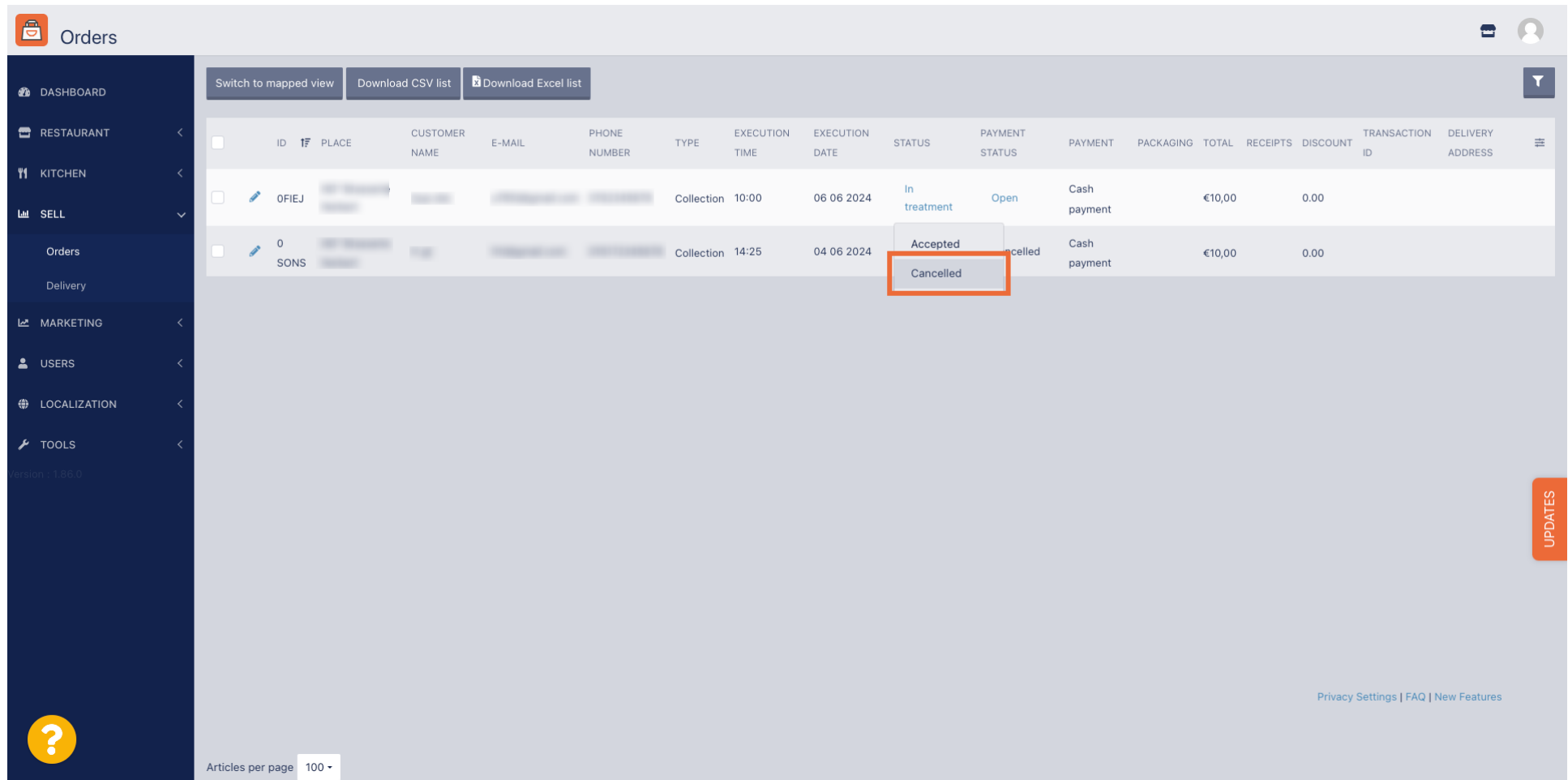
Kada to učinite, pojavit će se mali izbornik s dostupnim opcijama.

The screenshot displays the 'Orders' management interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with status 'In treatment' and another with status 'Cancelled'. A context menu is open over the 'In treatment' status, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'In treatment' text is highlighted with a red box. At the bottom left, there is a yellow question mark icon and a dropdown for 'Articles per page' set to '100'. At the bottom right, there is a vertical 'UPDATES' button and a footer with links for 'Privacy Settings | FAQ | New Features'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled			€10,00		0.00		



Ovdje odaberite željeni status. Budući da je cilj otkazivanje narudžbe, kliknite **Otkazano**.



The screenshot shows the 'Orders' management interface. A table lists orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible:

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	[blurred]	[blurred]	[blurred]	[blurred]	Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS	[blurred]	[blurred]	[blurred]	Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

A dropdown menu is open over the 'Accepted' status of the second order, showing 'Accepted' and 'Cancelled' options. The 'Cancelled' option is highlighted with a red box. The interface also includes a sidebar with navigation options like DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom, there is a 'Articles per page' dropdown set to 100 and a 'UPDATES' button on the right.

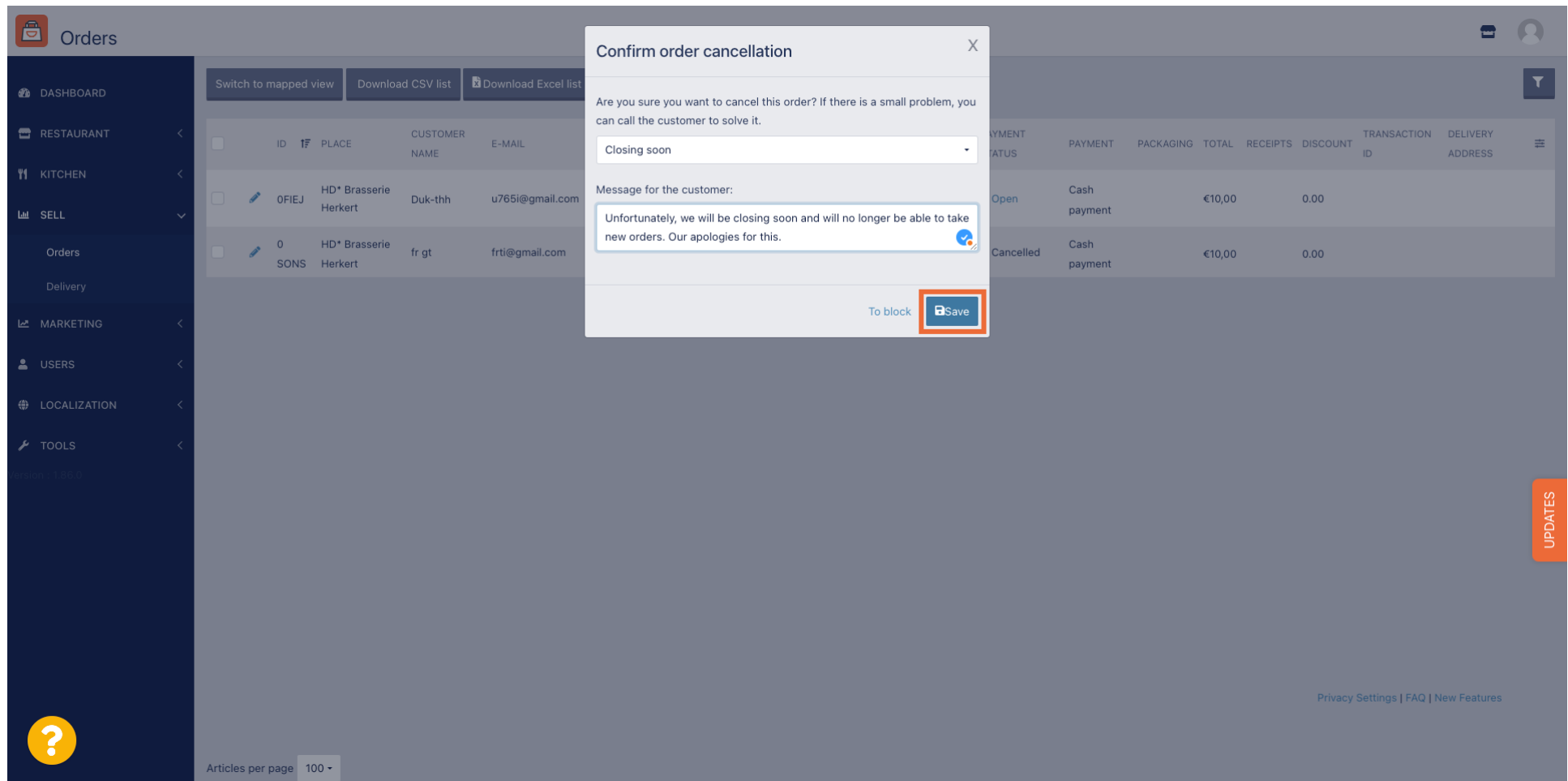
Ovdje trebate odabrati razlog otkazivanja iz **padajućeg izbornika**.

The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for selecting a reason for cancellation, which is currently set to "- select -". Below the dropdown is a text area for "Message for the customer:". The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table contains two rows: one for an "Open" order and one for a "Cancelled" order.

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com	Open	Cash payment		€10,00		0.00		
0	HD* Brasserie Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		



Vrlo je važno napisati poruku koju će vaš kupac dobiti kao **poruku o otkazivanju**. **Napomena: Alat već nudi neke poruke koje možete uređivati.**



The screenshot shows the 'Orders' management interface. A modal dialog titled 'Confirm order cancellation' is open, displaying the following content:

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

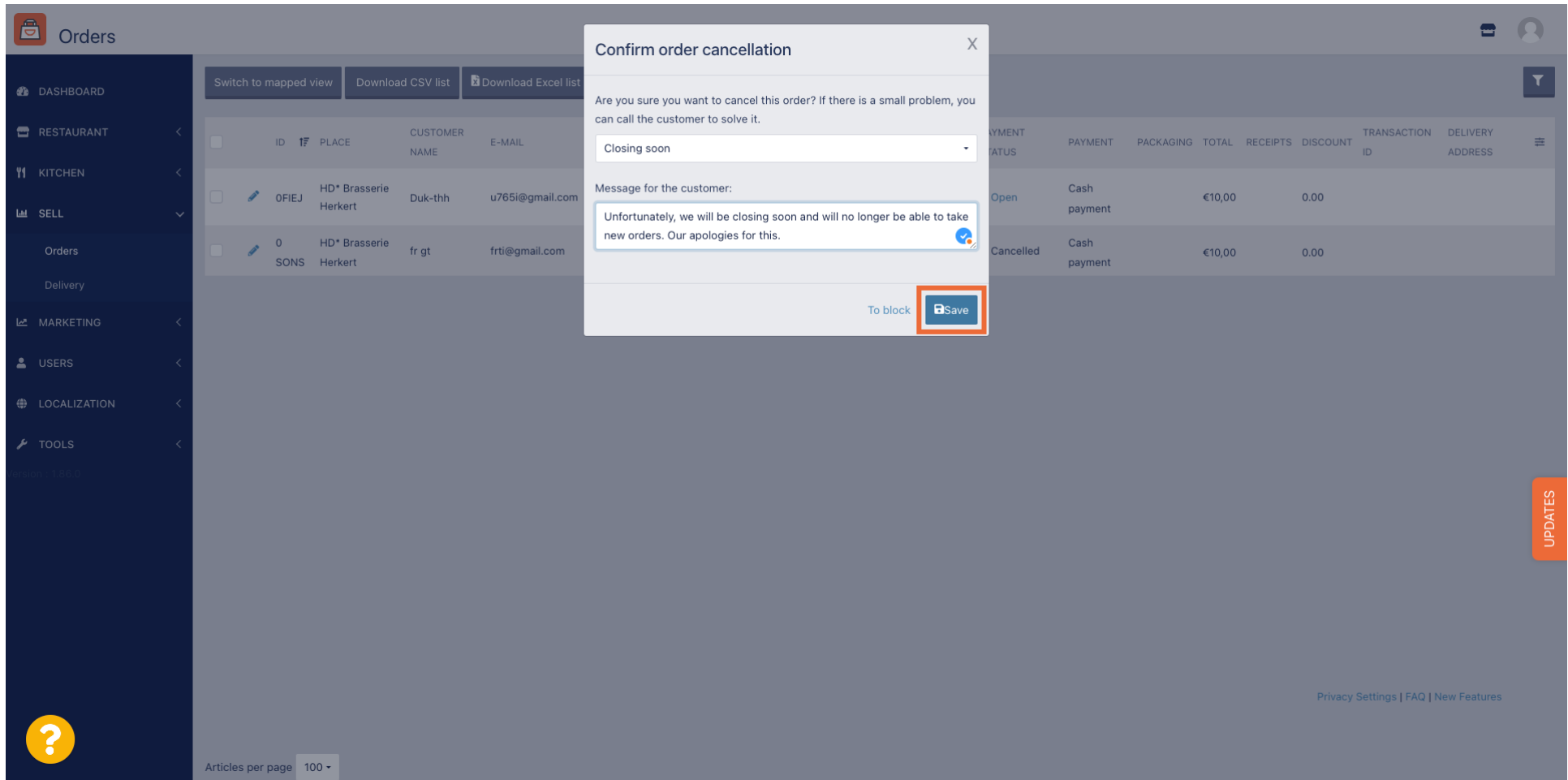
Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

The background interface shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, and E-MAIL. The 'Save' button in the dialog is highlighted with a red box.



Kliknite **Spremi** kako biste dovršili otkazivanje.

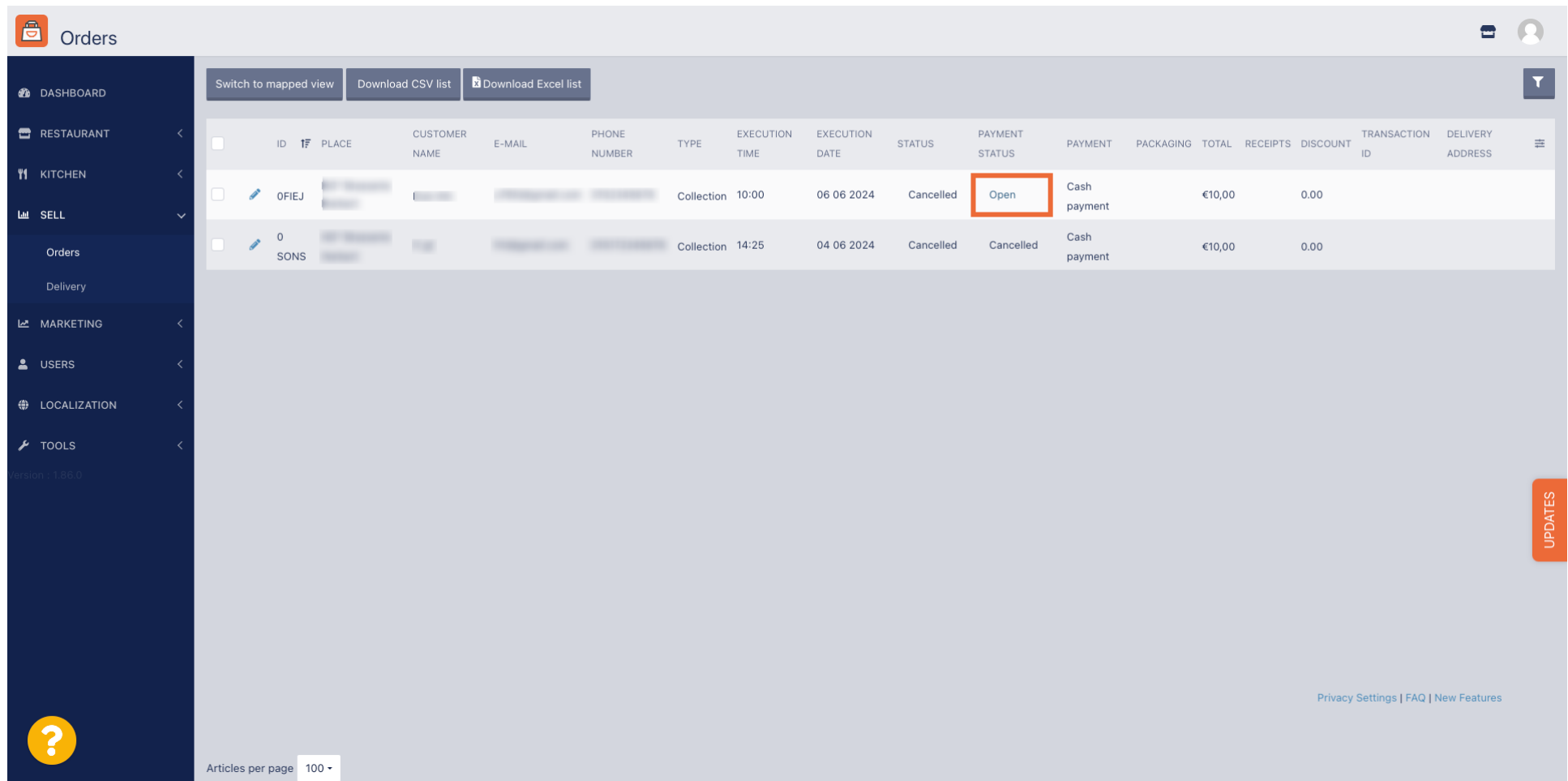


The screenshot displays the 'Orders' management interface. A modal dialog titled 'Confirm order cancellation' is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu with 'Closing soon' selected, a text area for a customer message, and a 'Save' button highlighted with a red box. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The 'Save' button is highlighted with a red box.

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com	Open	Cash payment		€10,00		0.00		
0	HD* Brasserie SONS Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		

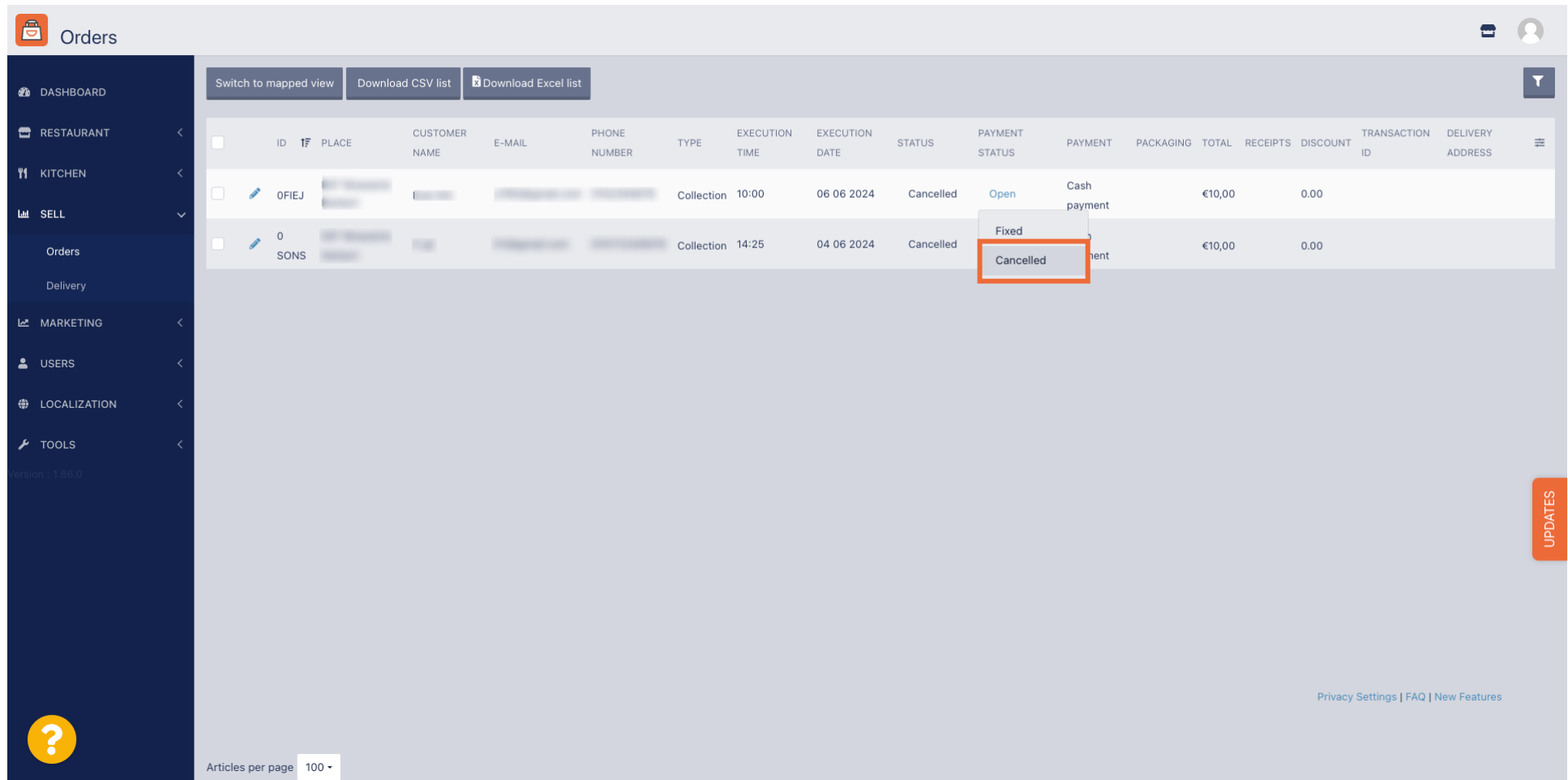


Budući da je narudžba otkazana, status plaćanja bi također trebao biti poništen. Da biste to učinili, kliknite na **Otvori** ispod statusa plaćanja.



The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options like Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main content area displays a table of orders with columns for ID, Place, Customer Name, E-mail, Phone Number, Type, Execution Time, Execution Date, Status, Payment Status, Payment, Packaging, Total, Receipts, Discount, Transaction ID, and Delivery Address. Two orders are listed: one with ID '0FIEJ' and another with ID '0 SONS'. The 'Payment Status' for the first order is 'Open', which is highlighted with a red box. The 'Status' for both orders is 'Cancelled'. At the bottom of the page, there is a 'Privacy Settings | FAQ | New Features' link and a 'Articles per page 100' dropdown menu.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

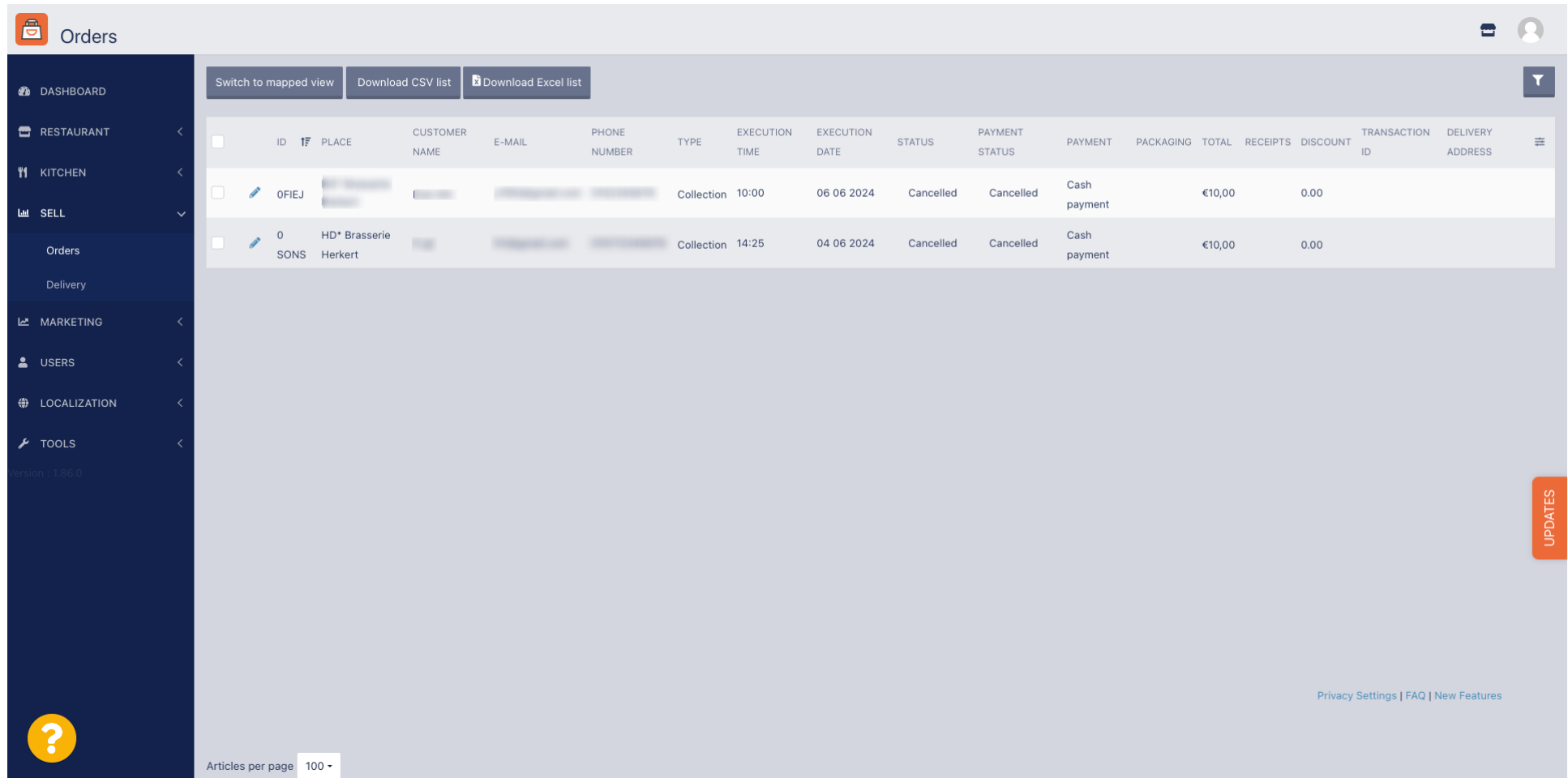
Zatim odaberite **Otkazano**.

The screenshot displays the 'Orders' management interface. A table lists two orders, both with a status of 'Cancelled'. The second order has a dropdown menu open, showing 'Fixed' and 'Cancelled' options. The 'Cancelled' option is highlighted with a red box.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed Cancelled	ent		€10,00		0.00		



To je to. Završili ste vodič i sada znate kako otkazati narudžbu s obrazloženjem na Admin panelu.



The screenshot shows the 'Orders' section of the DISH Admin Panel. The interface includes a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area displays a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order is for 'OFIEJ' and the second is for 'HD* Brasserie SONS Herkert'. The table also includes a search filter and buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A 'Version: 1.88.0' label is visible in the bottom left corner, and a 'Help' icon (question mark) is in the bottom left corner. A 'UPDATES' button is located in the bottom right corner. At the bottom right, there are links for 'Privacy Settings | FAQ | New Features'. At the bottom left, there is a dropdown for 'Articles per page' set to '100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0	HD* Brasserie SONS Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Skenirajte za odlazak na interaktivni player