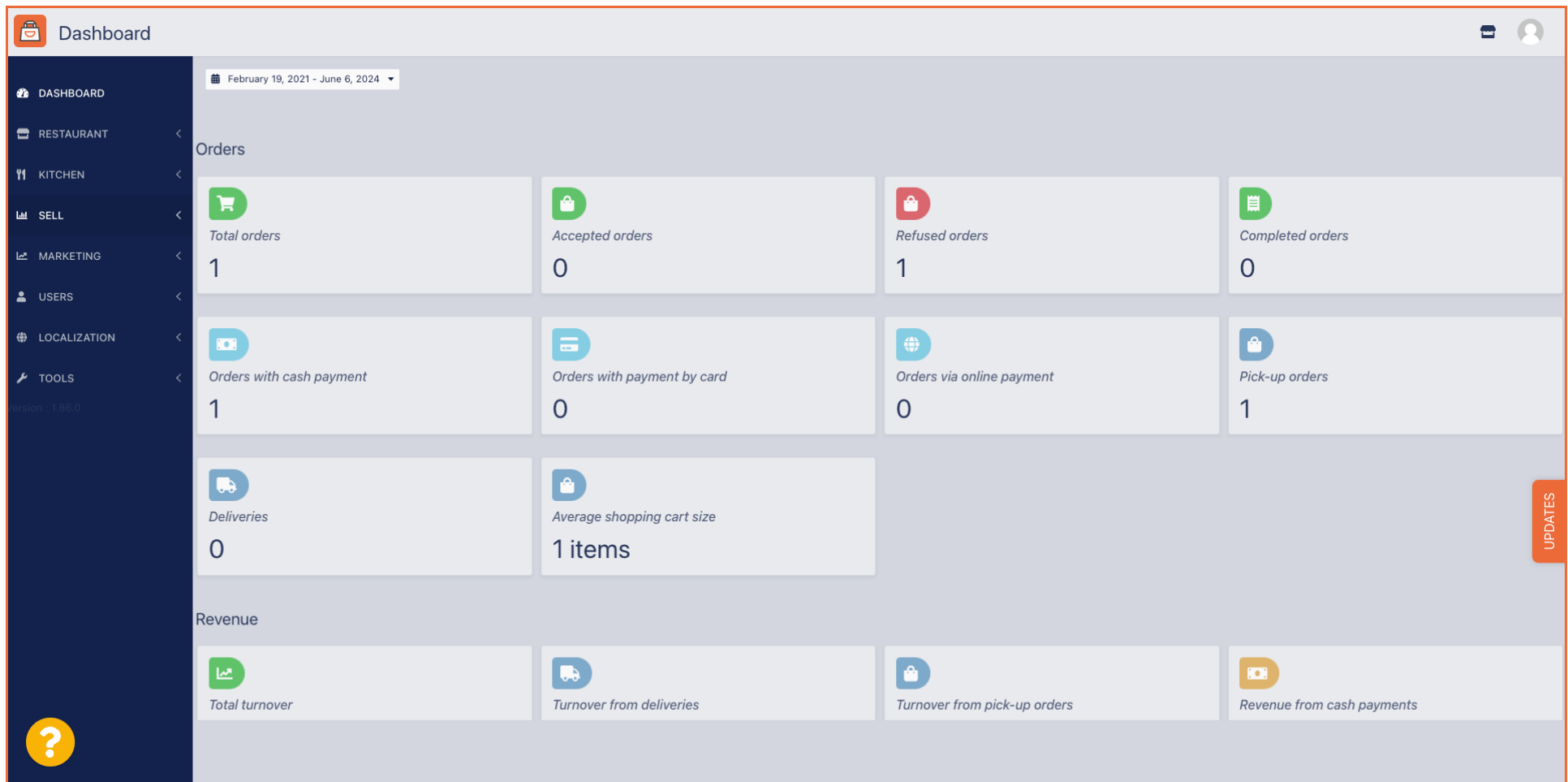




Witamy w Panelu Zamówień DISH. W tym samouczku pokażemy Ci, jak anulować zamówienie z uzasadnieniem.



The screenshot displays the DISH dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is divided into two rows of four cards each. The first row shows: Total orders (1), Accepted orders (0), Refused orders (1), and Completed orders (0). The second row shows: Orders with cash payment (1), Orders with payment by card (0), Orders via online payment (0), and Pick-up orders (1). Below the 'Orders' section, there are two more cards: Deliveries (0) and Average shopping cart size (1 items). The 'Revenue' section at the bottom contains four cards: Total turnover, Turnover from deliveries, Turnover from pick-up orders, and Revenue from cash payments. A yellow question mark icon is located in the bottom left corner of the dashboard area, and a vertical 'UPDATES' button is on the right side.

Category	Item	Value
Orders	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
Other Metrics	Deliveries	0
	Average shopping cart size	1 items
Revenue	Total turnover	
	Turnover from deliveries	
	Turnover from pick-up orders	
	Revenue from cash payments	



Najpierw kliknij **Sprzedaż**.

Dashboard

February 19, 2021 - June 6, 2024

Orders

Total orders	Accepted orders	Refused orders	Completed orders
1	0	1	0

Orders with cash payment	Orders with payment by card	Orders via online payment	Pick-up orders
1	0	0	1

Deliveries	Average shopping cart size
0	1 items

Revenue

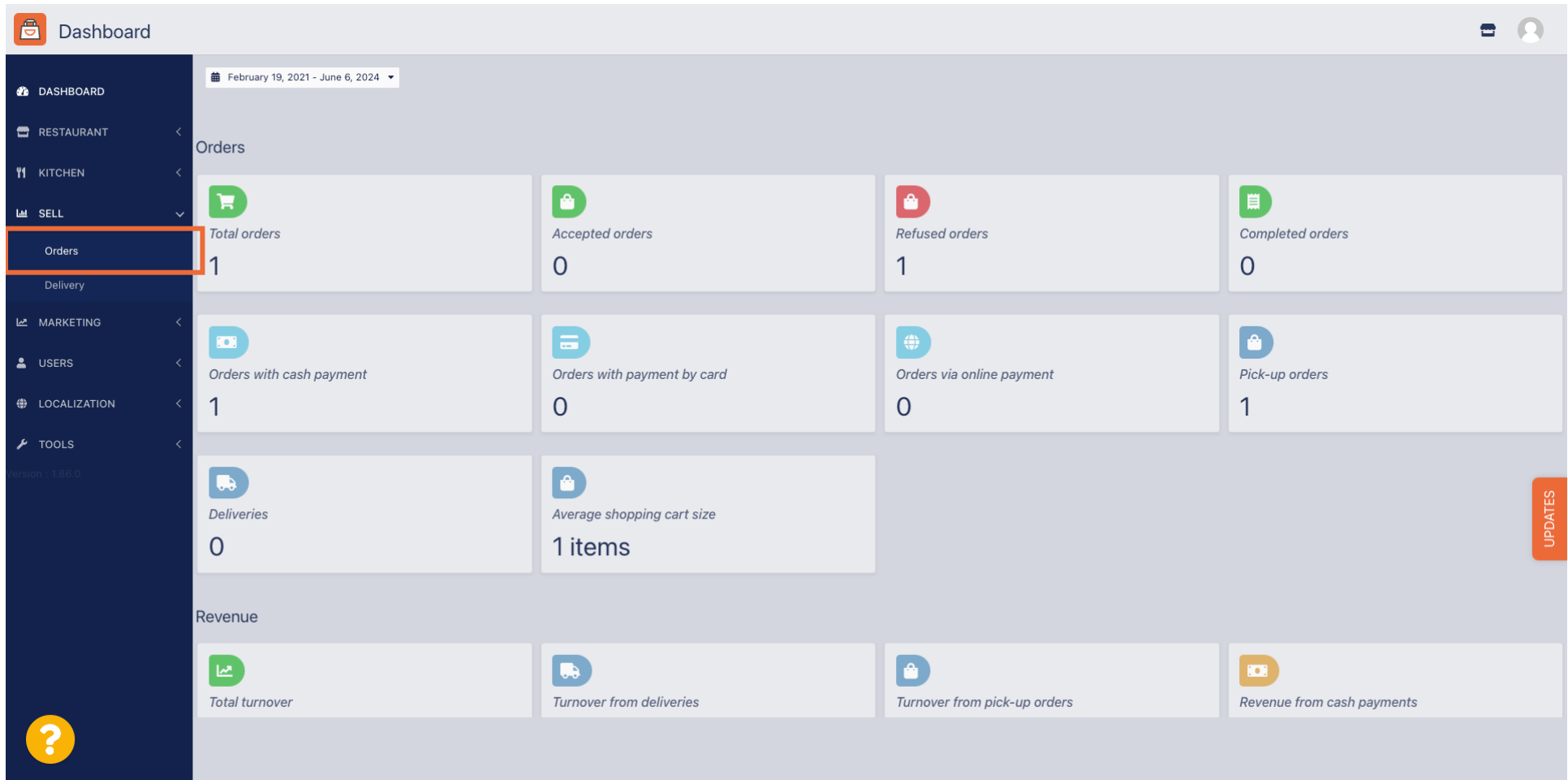
Total turnover	Turnover from deliveries	Turnover from pick-up orders	Revenue from cash payments
----------------	--------------------------	------------------------------	----------------------------

Version: 1.86.0

UPDATES

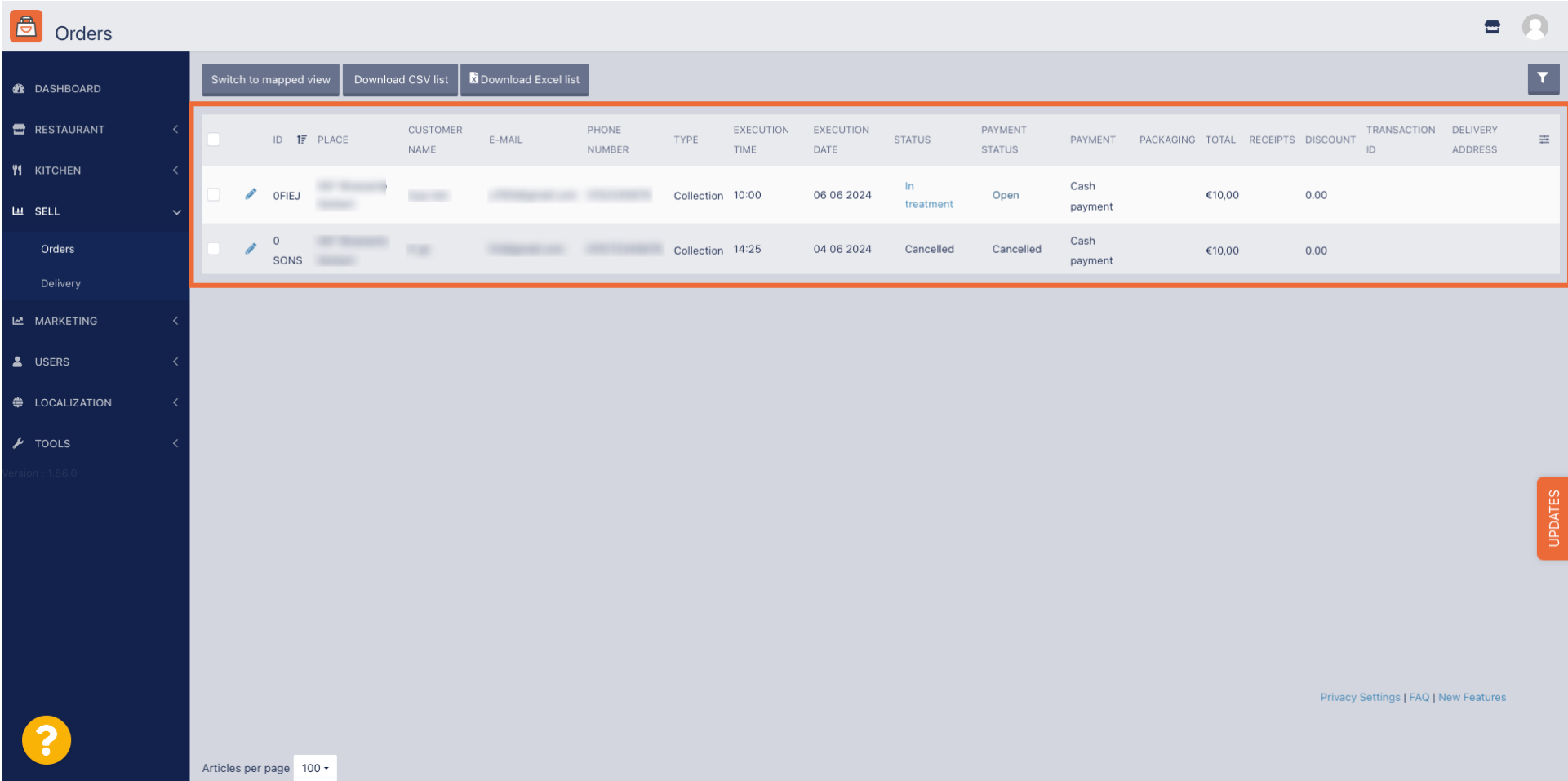


Następnie kliknij na podmenu **Zamówienia**.



The screenshot shows the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is displayed with a grid of 12 cards. The first row contains: Total orders (1), Accepted orders (0), Refused orders (1), and Completed orders (0). The second row contains: Orders with cash payment (1), Orders with payment by card (0), Orders via online payment (0), and Pick-up orders (1). The third row contains: Deliveries (0) and Average shopping cart size (1 items). Below the 'Orders' section is the 'Revenue' section with four cards: Total turnover, Turnover from deliveries, Turnover from pick-up orders, and Revenue from cash payments. A yellow question mark icon is located at the bottom left of the sidebar, and an orange 'UPDATES' button is on the right side of the dashboard.

 Teraz masz przegląd wszystkich swoich zamówień.



Orders

Switch to mapped view | Download CSV list | Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

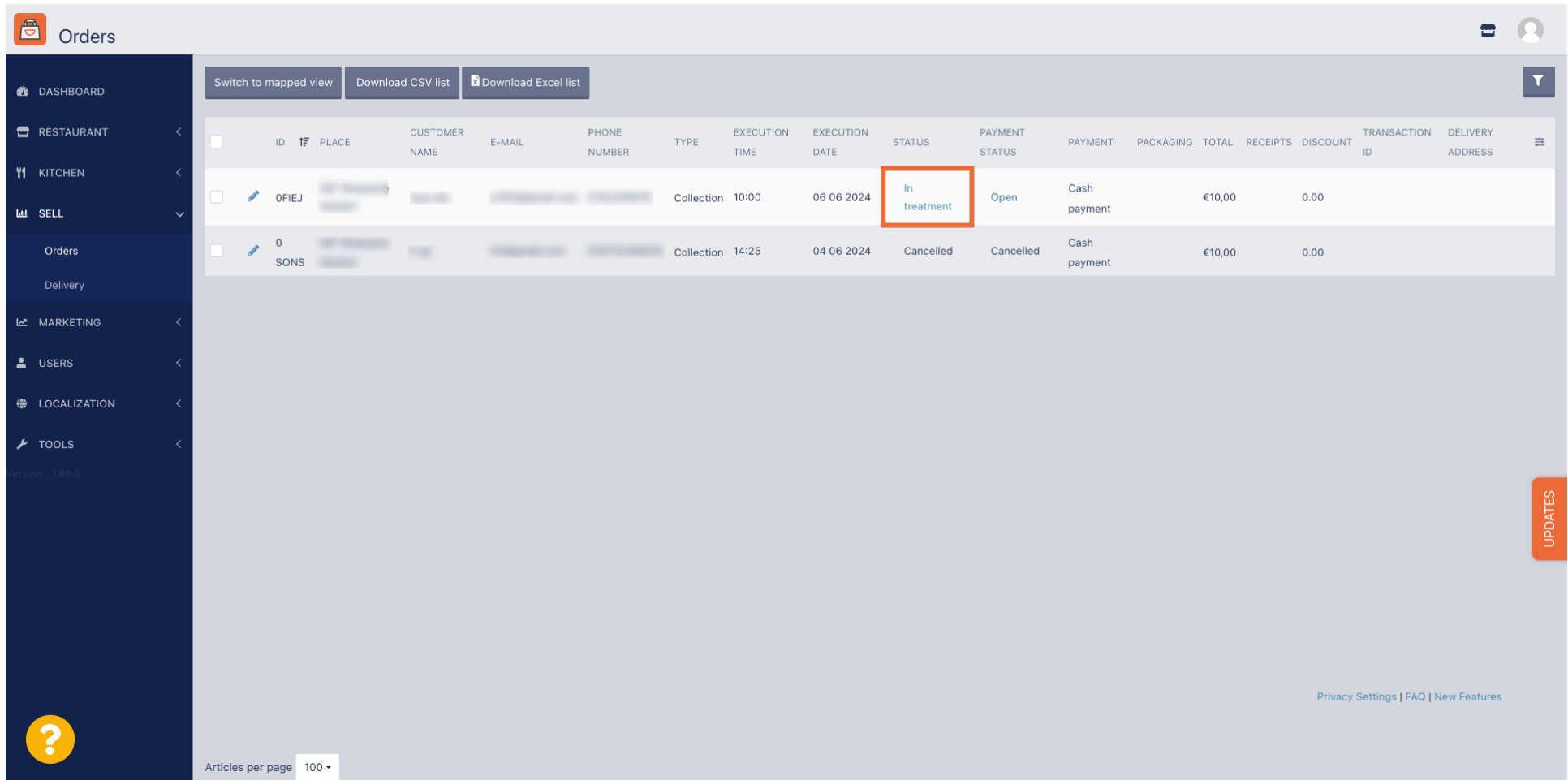
Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features



Kliknij na „**W trakcie realizacji**” pod Statusem, aby zmienić status zamówienia.



Orders

Switch to mapped view | Download CSV list | Download Excel list

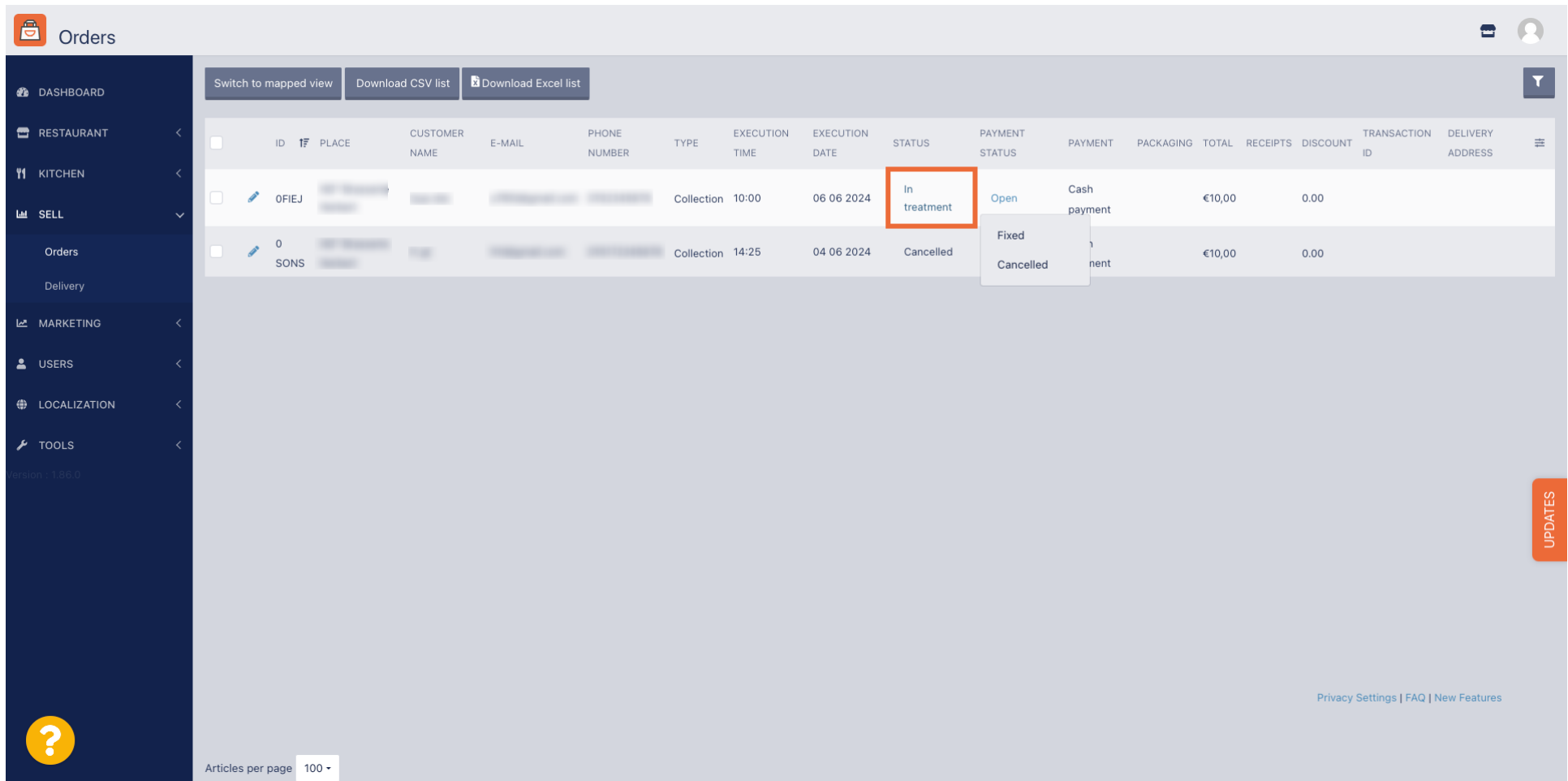
ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features

Po wykonaniu tej czynności pojawi się małe menu z dostępnymi opcjami.

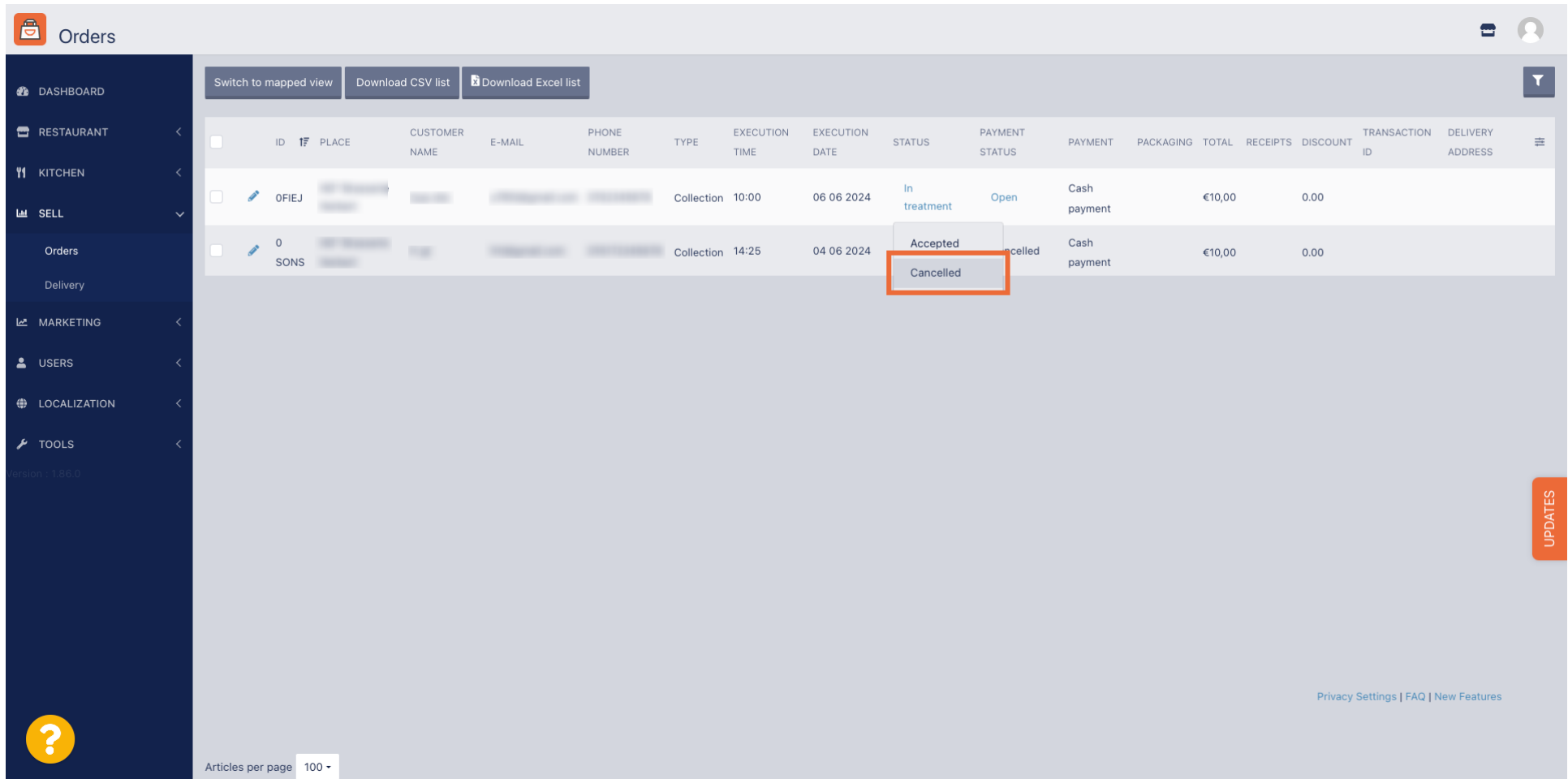


The screenshot displays the 'Orders' management interface. A table lists orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with status 'In treatment' and another with status 'Cancelled'. A context menu is open over the 'In treatment' status, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'Fixed' option is highlighted.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed			€10,00		0.00		



Wybierz tutaj pożądany status. Ponieważ celem jest anulowanie zamówienia, kliknij na **Anulowane**.



Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Accepted  
Cancelled

Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features

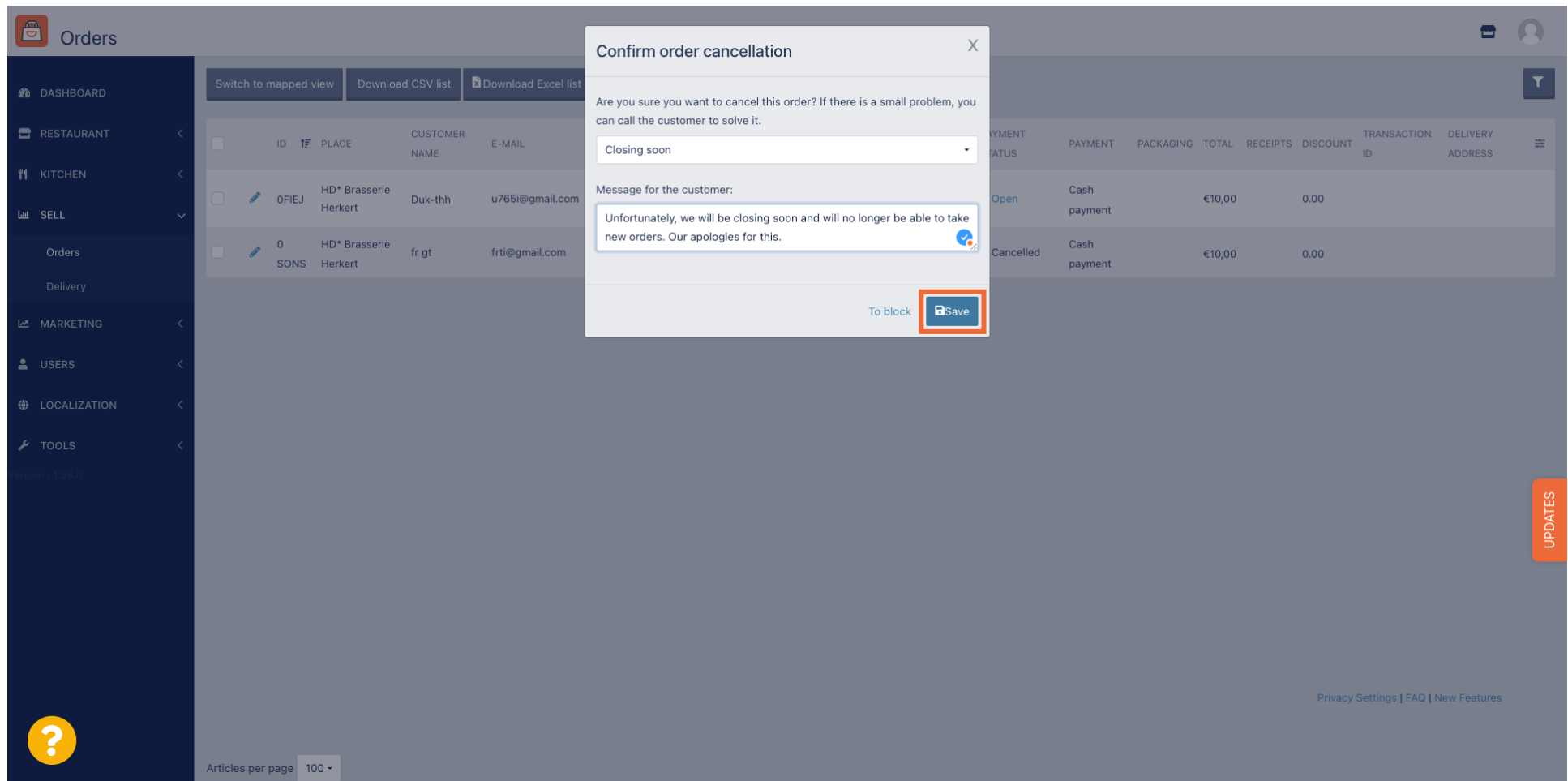
Tutaj musisz wybrać powód anulowania z **menu rozwijanego**.

The screenshot displays the 'Orders' management interface. A modal dialog titled 'Confirm order cancellation' is open, prompting the user to confirm the cancellation and provide a reason. The dialog contains the following text: 'Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.' Below this is a dropdown menu with the text '- select -', which is highlighted with an orange border. Underneath the dropdown is a text input field labeled 'Message for the customer:'. At the bottom of the dialog are two buttons: 'To block' and 'Save'. The background interface shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table contains two rows: one for an 'Open' order and one for a 'Cancelled' order, both with a 'Cash payment' type and a total of €10,00. The interface also includes a sidebar with navigation options like DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. A 'Help' icon is visible in the bottom left corner, and a 'Privacy Settings | FAQ | New Features' link is in the bottom right. An 'UPDATES' badge is located on the right side of the interface.






Bardzo ważne jest, aby napisać wiadomość, którą Twój klient otrzyma jako **wiadomość o anulowaniu**.  
**Uwaga: Narzędzie już udostępnia kilka wiadomości, które możesz edytować.**

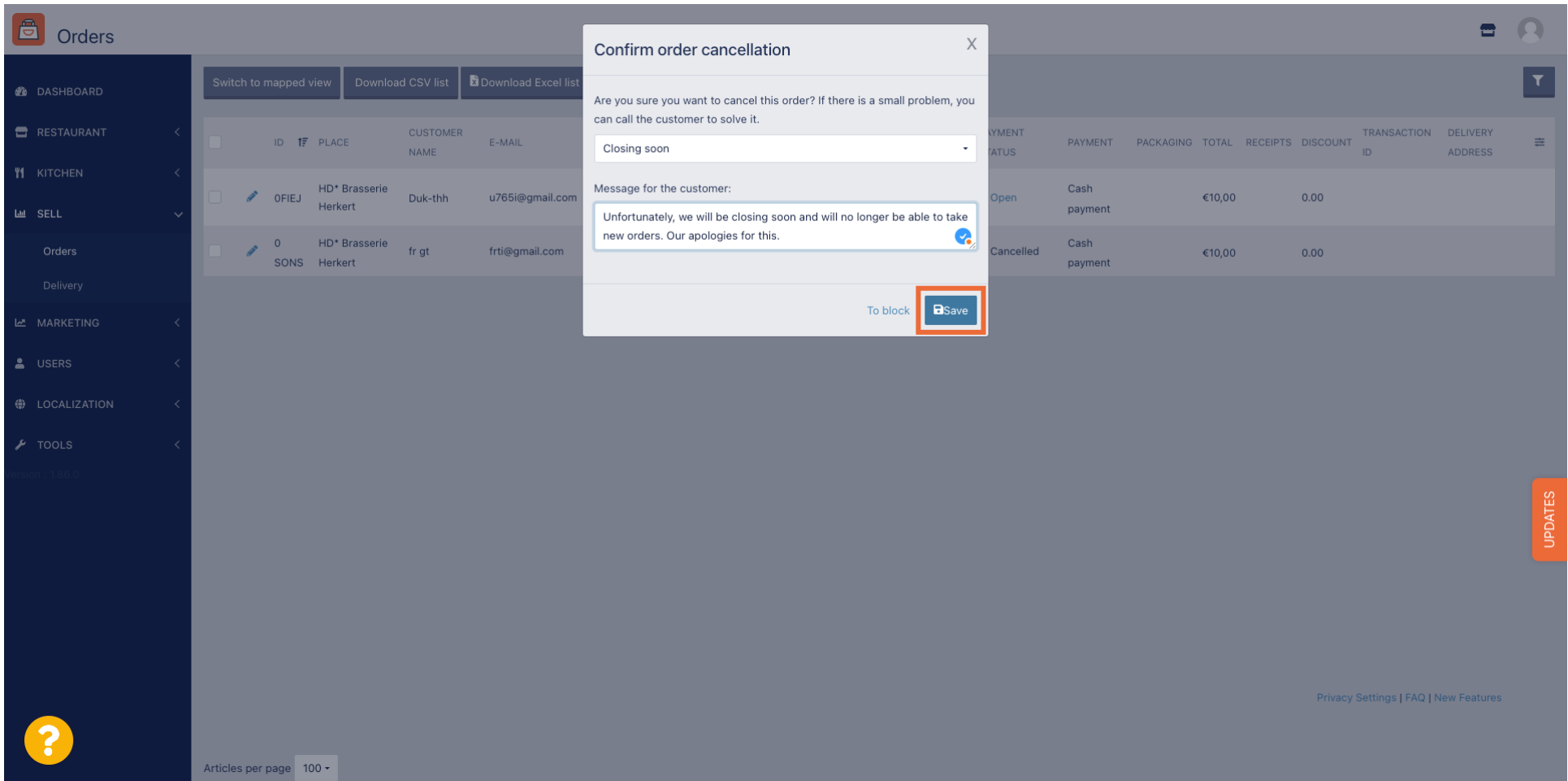


The screenshot shows the 'Orders' management interface. A modal dialog titled 'Confirm order cancellation' is open. It contains the following elements:

- A confirmation question: "Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it."
- A dropdown menu with the selected option "Closing soon".
- A text area for a customer message: "Message for the customer: Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this."
- Buttons for "To block" and "Save" (the "Save" button is highlighted with a red box).

In the background, a table of orders is visible with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table shows two rows: one for an "Open" order and one for a "Cancelled" order, both with a total of €10,00.

 Kliknij **Zapisz** , aby sfinalizować anulowanie.



The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu with "Closing soon" selected, a text area for a customer message, and a "Save" button highlighted with a red box. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The "Save" button is highlighted with a red box.

Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00		0.00		
Cancelled	Cash payment		€10,00		0.00		

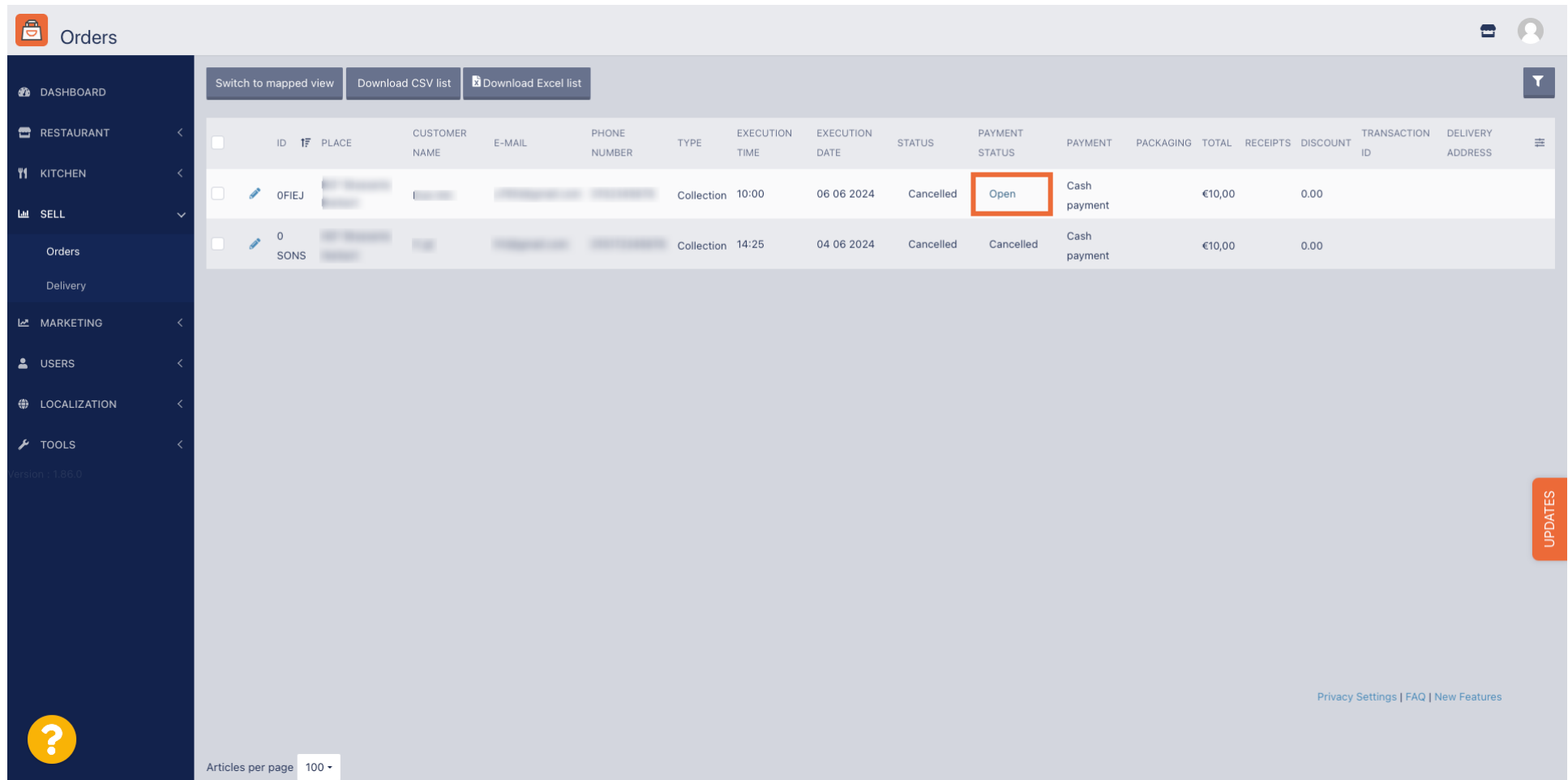
Articles per page 100

UPDATES

Privacy Settings | FAQ | New Features



Ponieważ zamówienie zostało anulowane, status płatności powinien zostać również anulowany. Aby to zrobić, kliknij **Otwórz** pod Statusem płatności.

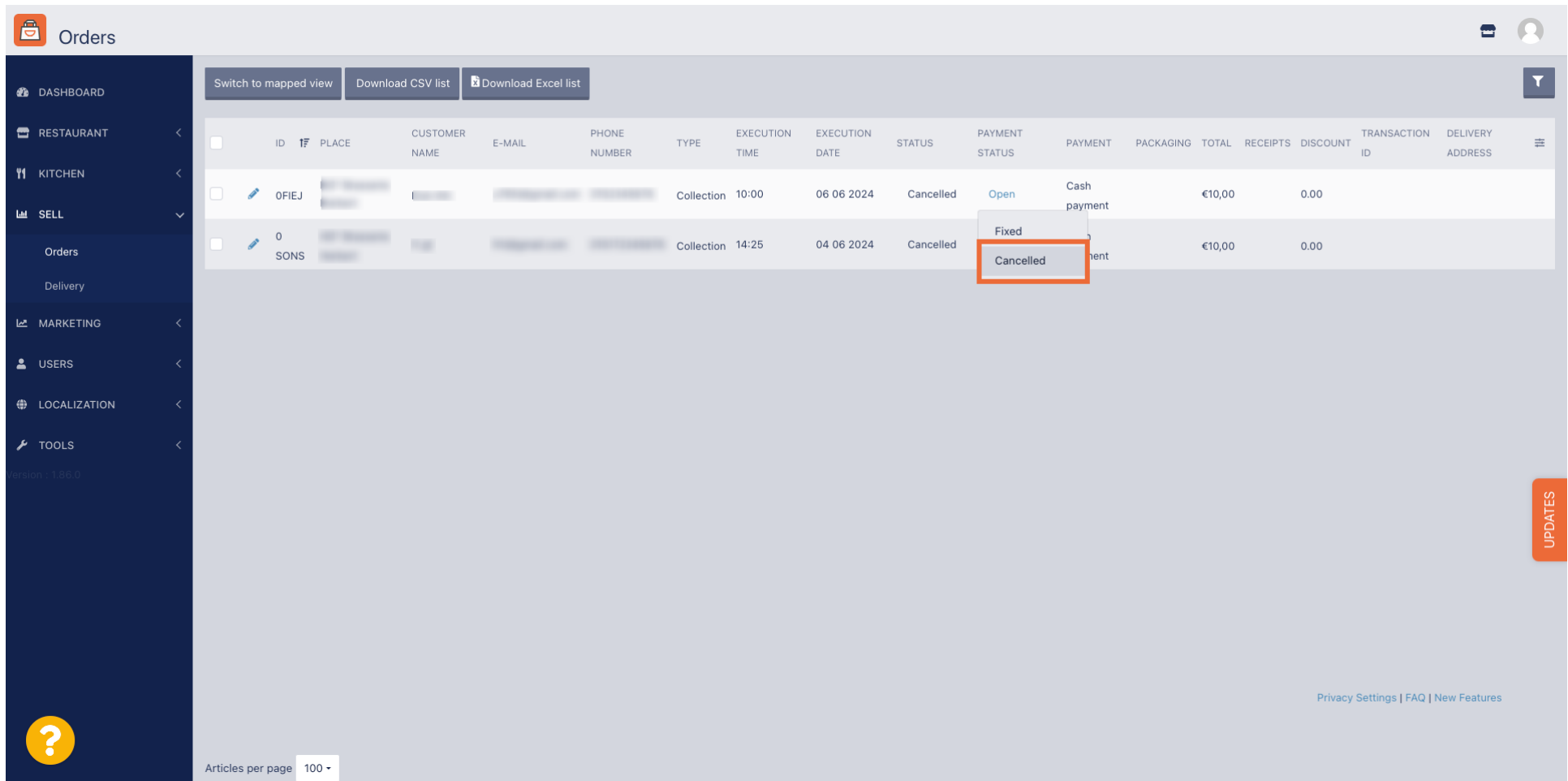


The screenshot shows the 'Orders' management interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main content area has a header with 'Orders' and a user profile icon. Below the header are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table lists orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID '0FIEJ' and another with ID '0 SONS'. The 'Payment Status' for the first order is 'Open', which is highlighted with a red box. The 'Status' for both is 'Cancelled'. At the bottom right, there is a vertical orange 'UPDATES' button and a footer with 'Privacy Settings | FAQ | New Features'. At the bottom left, there is a dropdown for 'Articles per page' set to '100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Następnie wybierz **Anulowano**.

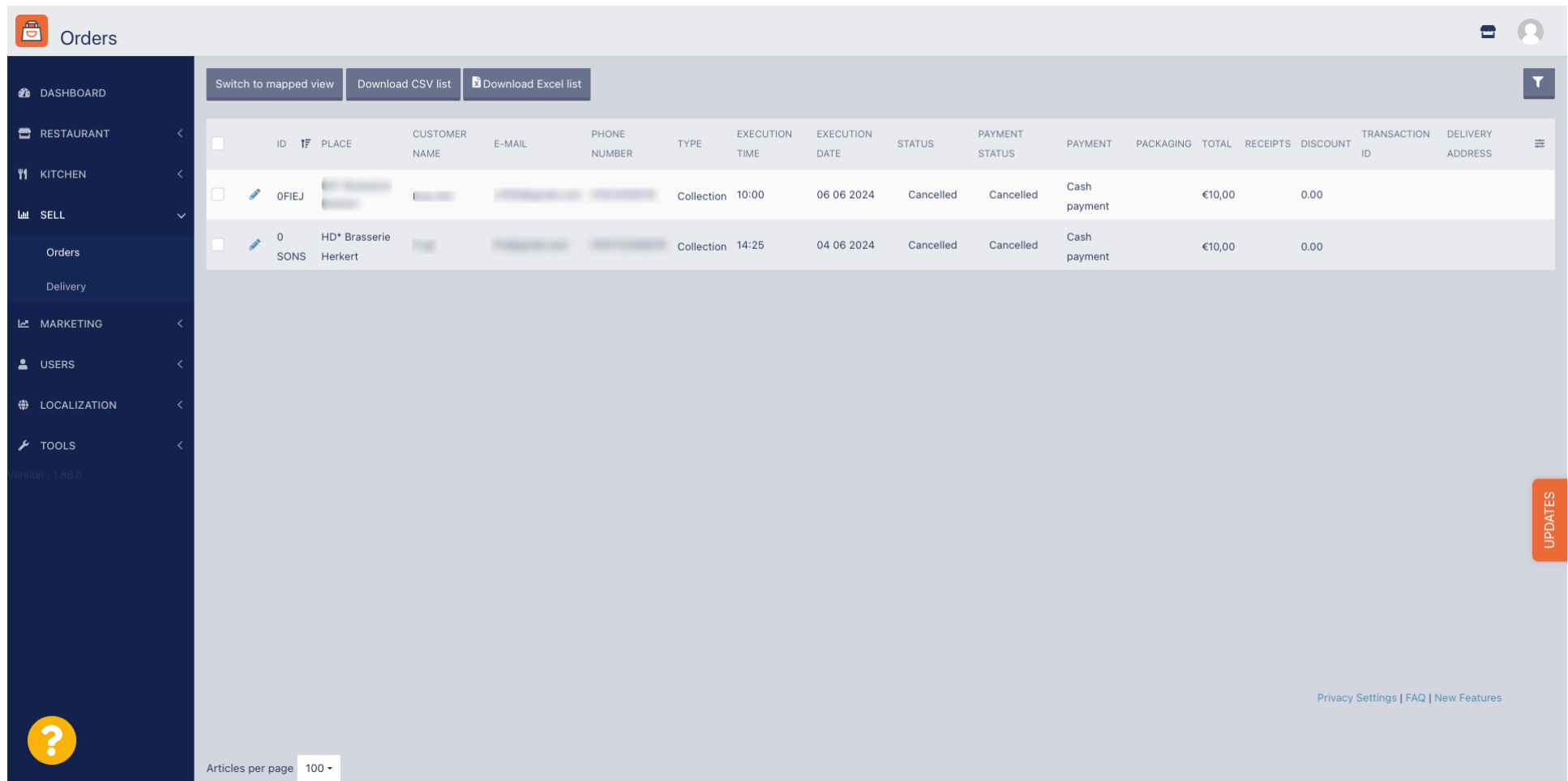


The screenshot displays the 'Orders' management interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled'. A context menu is open over the second order, showing options 'Fixed' and 'Cancelled', with 'Cancelled' highlighted by a red box. The interface also includes a top navigation bar with 'Switch to mapped view', 'Download CSV list', and 'Download Excel list' buttons, and a bottom status bar with 'Articles per page 100' and a help icon.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		



To wszystko. Ukończyłeś samouczek i teraz wiesz, jak anulować zamówienie z uzasadnieniem w Panelu administracyjnym.



The screenshot displays the 'Orders' management interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area features a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order is for '0FIEJ' and the second for '0 SONS' at 'HD\* Brasserie Herkert'. Above the table are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. At the bottom, there is a 'Privacy Settings | FAQ | New Features' link and a pagination control showing 'Articles per page 100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Zeskanuj, aby przejść do interaktywnego odtwarzacza