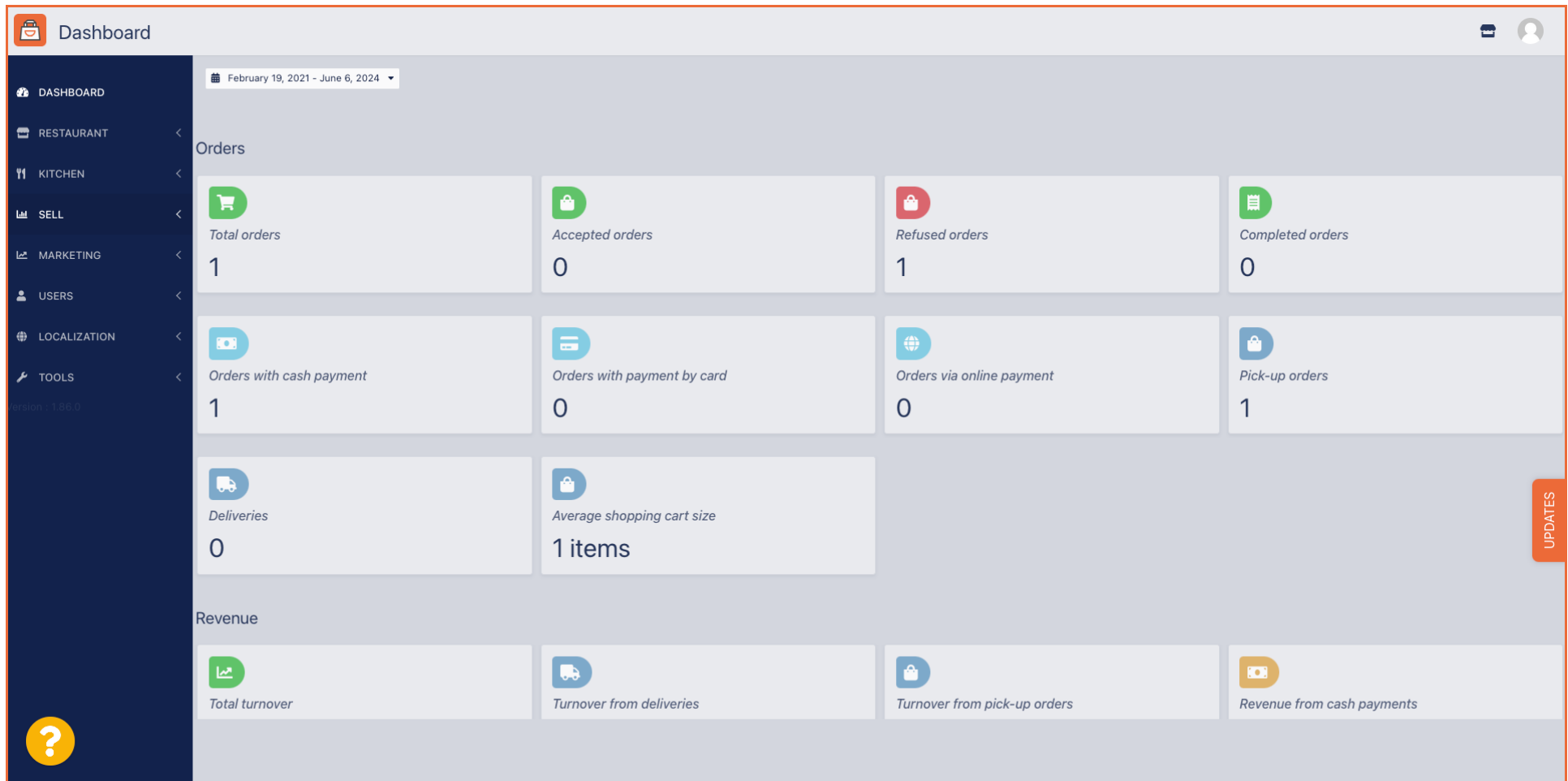




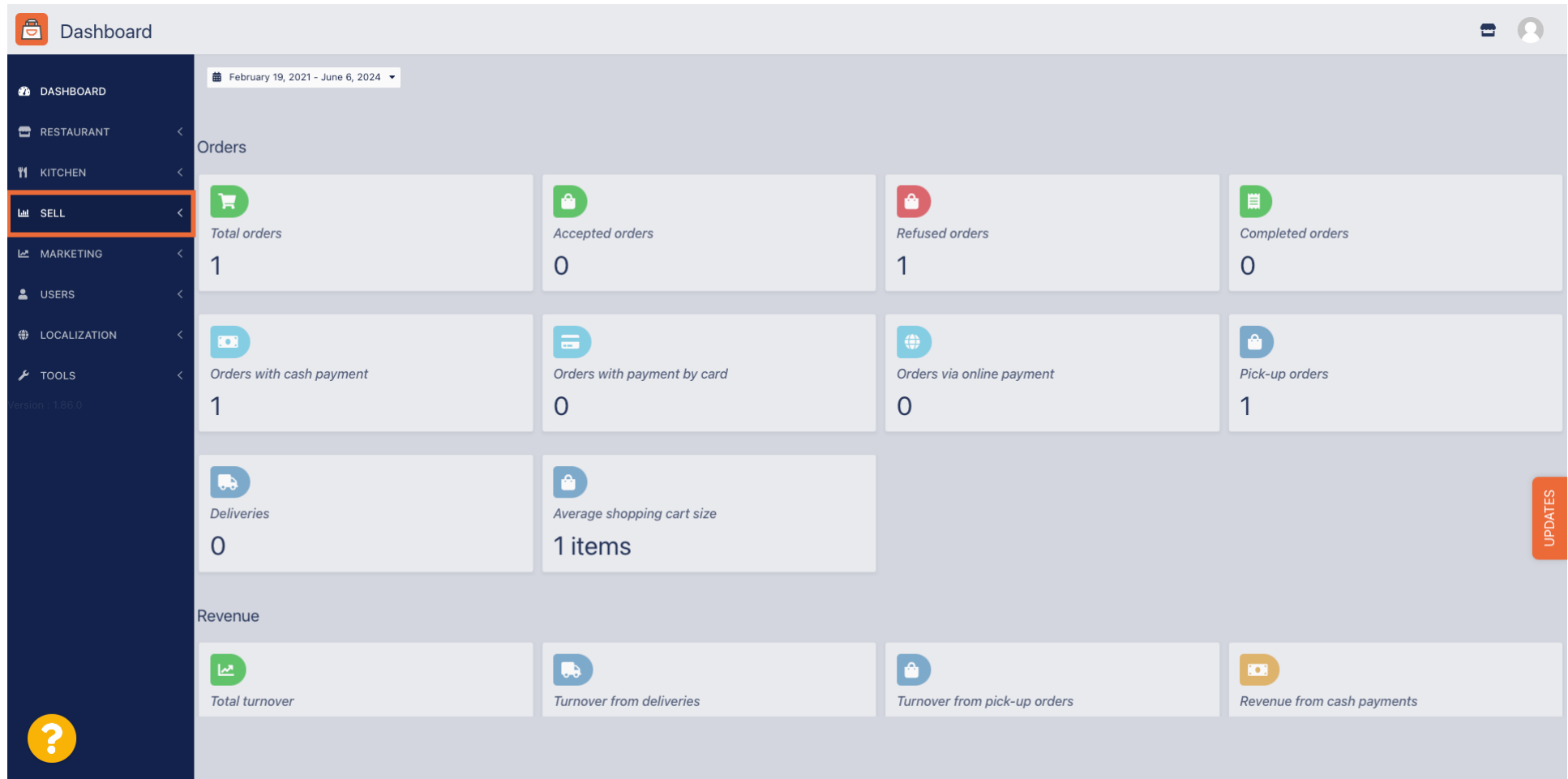
Bun venit la Tabloul de bord pentru comenzi DISH. În acest tutorial, vă vom arăta cum să anulați o comandă cu un raționament.



The screenshot displays the DISH dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is divided into two rows of four cards each. The first row shows: Total orders (1), Accepted orders (0), Refused orders (1), and Completed orders (0). The second row shows: Orders with cash payment (1), Orders with payment by card (0), Orders via online payment (0), and Pick-up orders (1). Below the 'Orders' section, there are two more cards: Deliveries (0) and Average shopping cart size (1 items). The 'Revenue' section at the bottom consists of four cards: Total turnover, Turnover from deliveries, Turnover from pick-up orders, and Revenue from cash payments. A yellow question mark icon is located in the bottom left corner of the dashboard, and a vertical 'UPDATES' button is on the right side.

Category	Metric	Value
Orders	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
Deliveries	Deliveries	0
	Average shopping cart size	1 items
Revenue	Total turnover	
	Turnover from deliveries	
	Turnover from pick-up orders	
	Revenue from cash payments	

Mai întâi, faceți clic pe **Vânzări**.



Dashboard

February 19, 2021 - June 6, 2024

Orders

Total orders	Accepted orders	Refused orders	Completed orders
1	0	1	0

Orders with cash payment	Orders with payment by card	Orders via online payment	Pick-up orders
1	0	0	1

Deliveries	Average shopping cart size
0	1 items

Revenue

Total turnover	Turnover from deliveries	Turnover from pick-up orders	Revenue from cash payments
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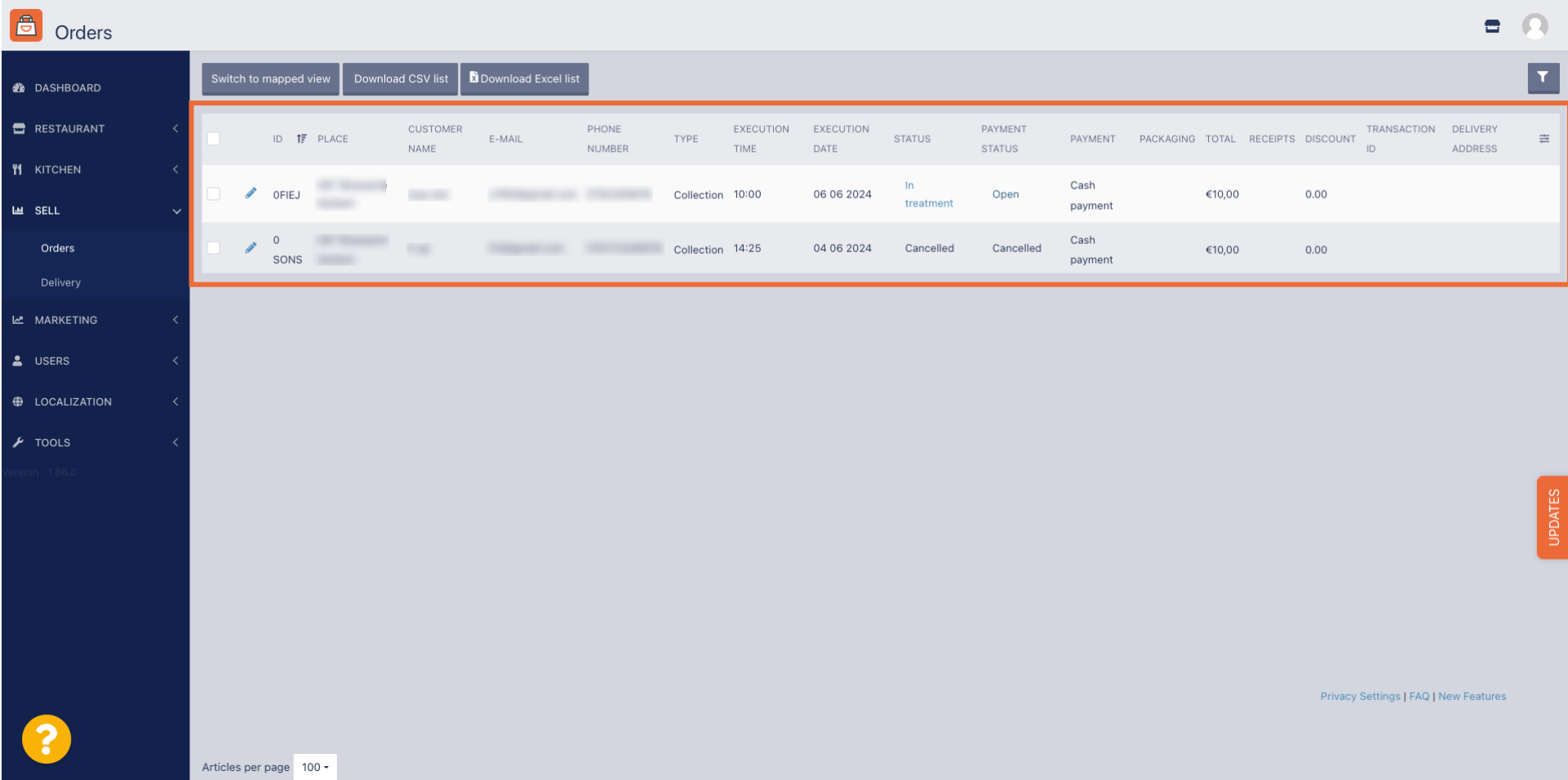
Version: 1.86.0

UPDATES

Apoi faceți clic pe submeniul **Comenzi**.

The screenshot shows the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main dashboard area has a light gray background and a date range selector at the top: 'February 19, 2021 - June 6, 2024'. Below the selector, the 'Orders' section is displayed with a grid of 12 cards. The first row contains: 'Total orders' (1), 'Accepted orders' (0), 'Refused orders' (1), and 'Completed orders' (0). The second row contains: 'Orders with cash payment' (1), 'Orders with payment by card' (0), 'Orders via online payment' (0), and 'Pick-up orders' (1). The third row contains: 'Deliveries' (0) and 'Average shopping cart size' (1 items). Below the 'Orders' section is the 'Revenue' section with four cards: 'Total turnover', 'Turnover from deliveries', 'Turnover from pick-up orders', and 'Revenue from cash payments'. On the right side of the dashboard, there is a vertical orange button labeled 'UPDATES'.

 Acum aveți o imagine de ansamblu asupra tuturor comenzilor dvs.

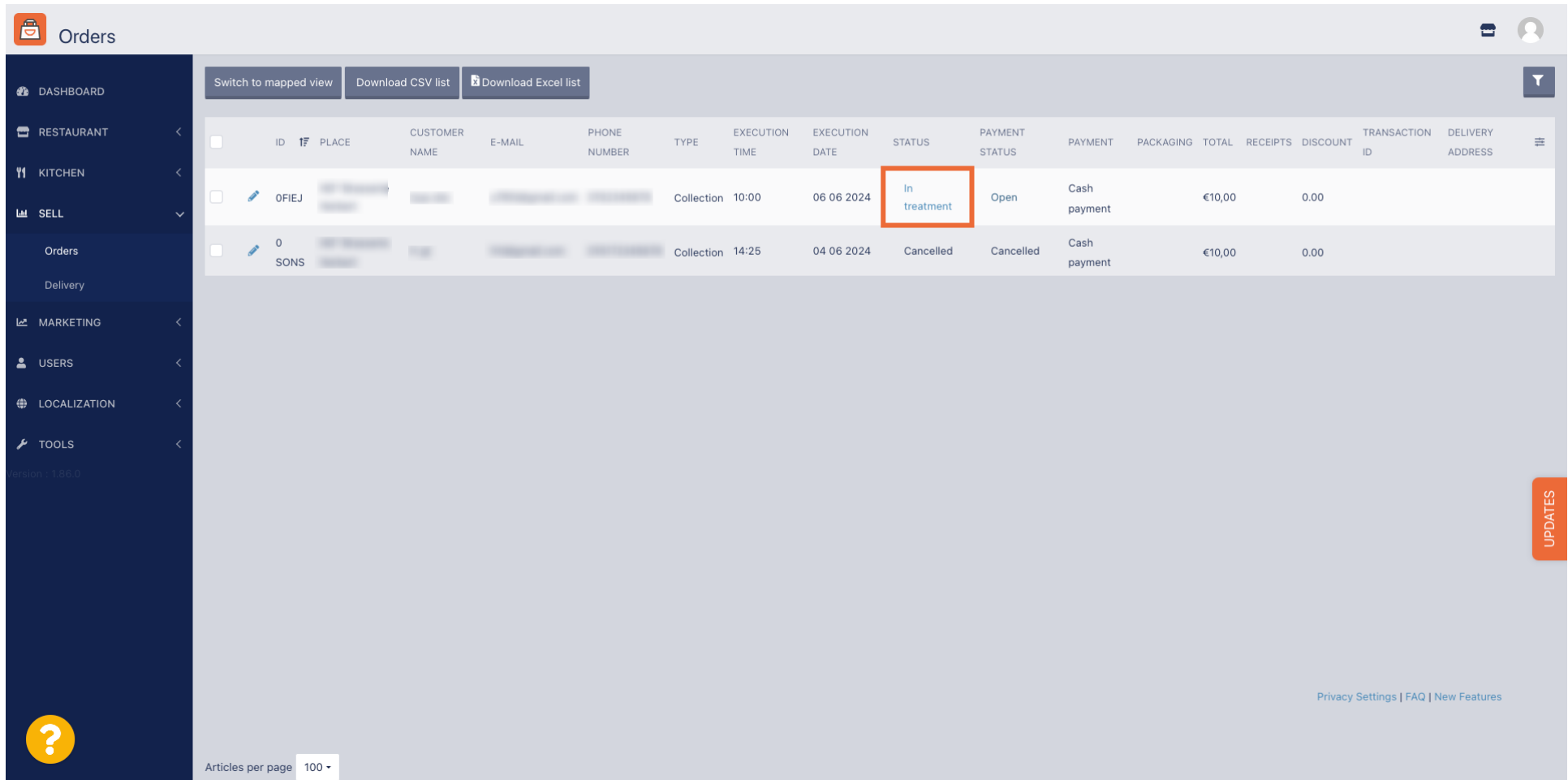


The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area features a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID '0FIEJ' in 'In treatment' status and another with ID '0 SONS' in 'Cancelled' status. The table is highlighted with an orange border. At the bottom, there is a 'Articles per page' dropdown set to '100' and a 'UPDATES' button on the right.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



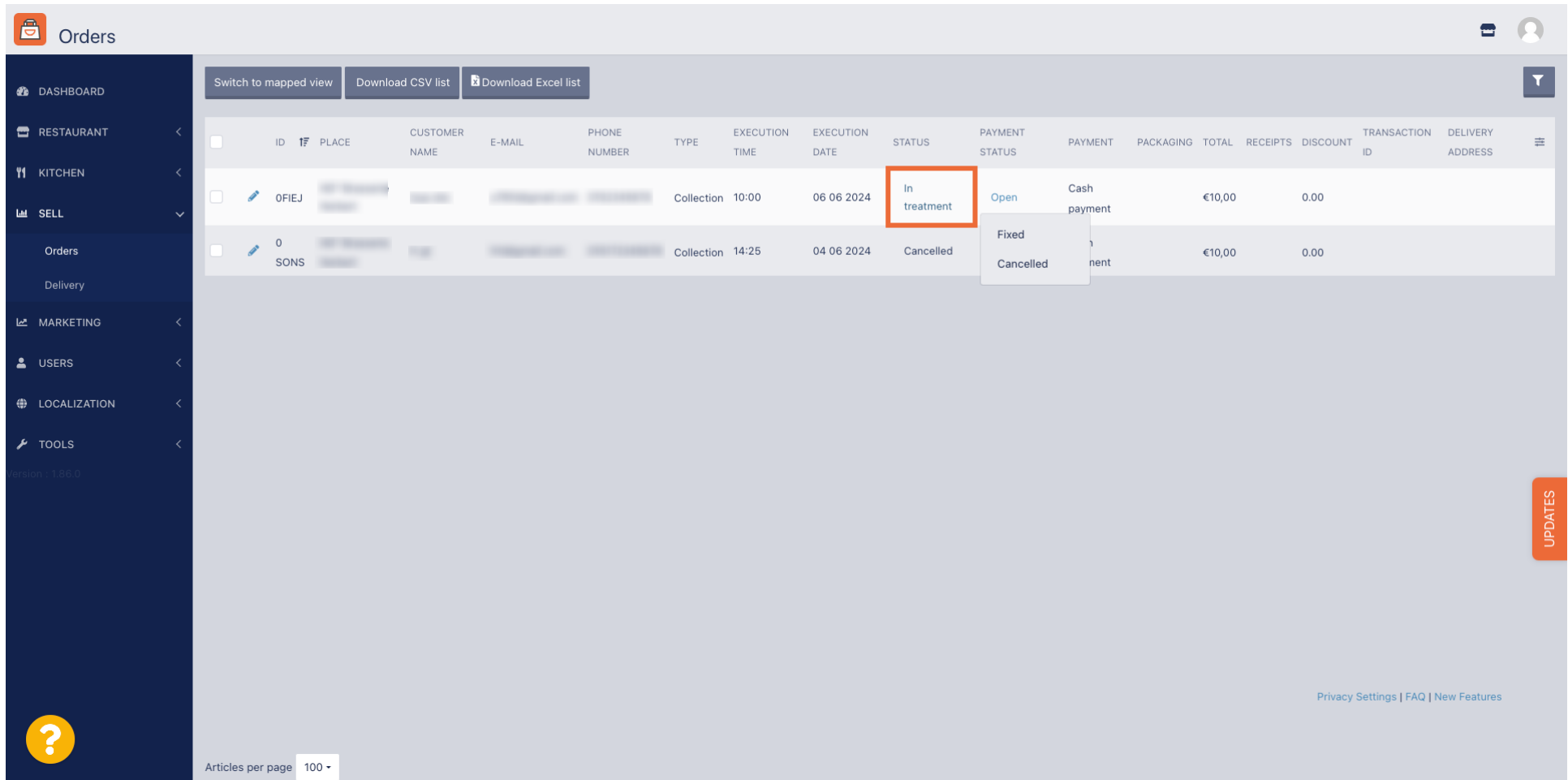
Faceți clic pe **În tratament** de sub Status pentru a modifica starea comenzii.



The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options like Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main area displays a table of orders with columns for ID, Place, Customer Name, E-mail, Phone Number, Type, Execution Time, Execution Date, Status, Payment Status, Payment, Packaging, Total, Receipts, Discount, Transaction ID, and Delivery Address. Two orders are visible: one with status 'In treatment' (highlighted with a red box) and one with status 'Cancelled'. The 'In treatment' order has a payment status of 'Open' and a total of €10,00. The 'Cancelled' order has a payment status of 'Cancelled' and a total of €10,00. The dashboard also features buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list', along with a search icon and a user profile icon in the top right. A 'Version: 1.88.0' label is visible in the bottom left, and a 'Help' icon is in the bottom left corner. A 'Privacy Settings | FAQ | New Features' link is in the bottom right, and an 'UPDATES' button is on the right side.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Odată ce ați terminat, apare un mic meniu cu opțiunile disponibile.

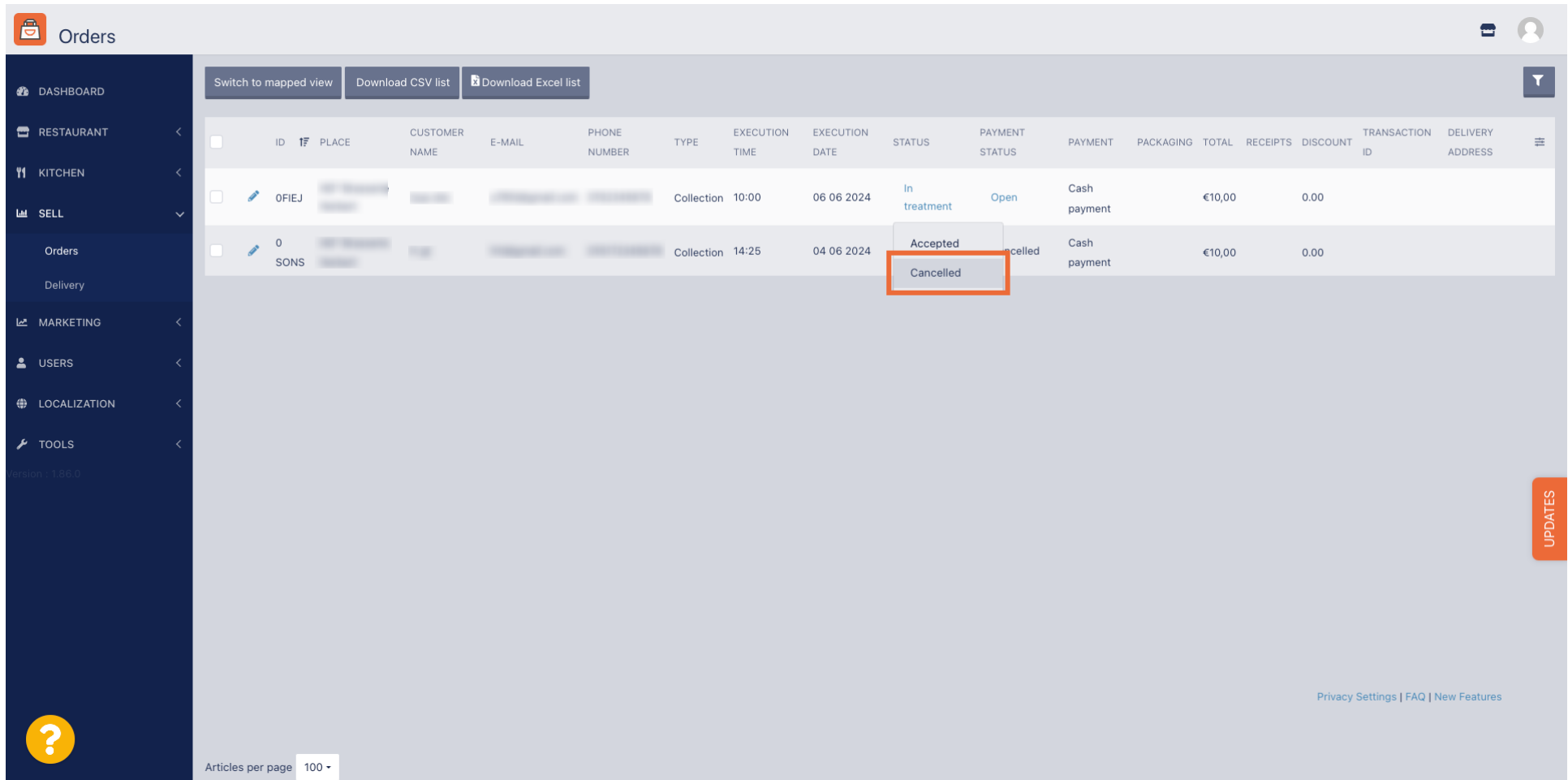


The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with status 'In treatment' and another with status 'Cancelled'. A context menu is open over the 'In treatment' status, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'In treatment' text is highlighted with a red box. At the bottom left, there is a yellow question mark icon and a dropdown for 'Articles per page' set to '100'. At the bottom right, there is a vertical 'UPDATES' button and a footer with links for 'Privacy Settings | FAQ | New Features'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed Cancelled			€10,00		0.00		



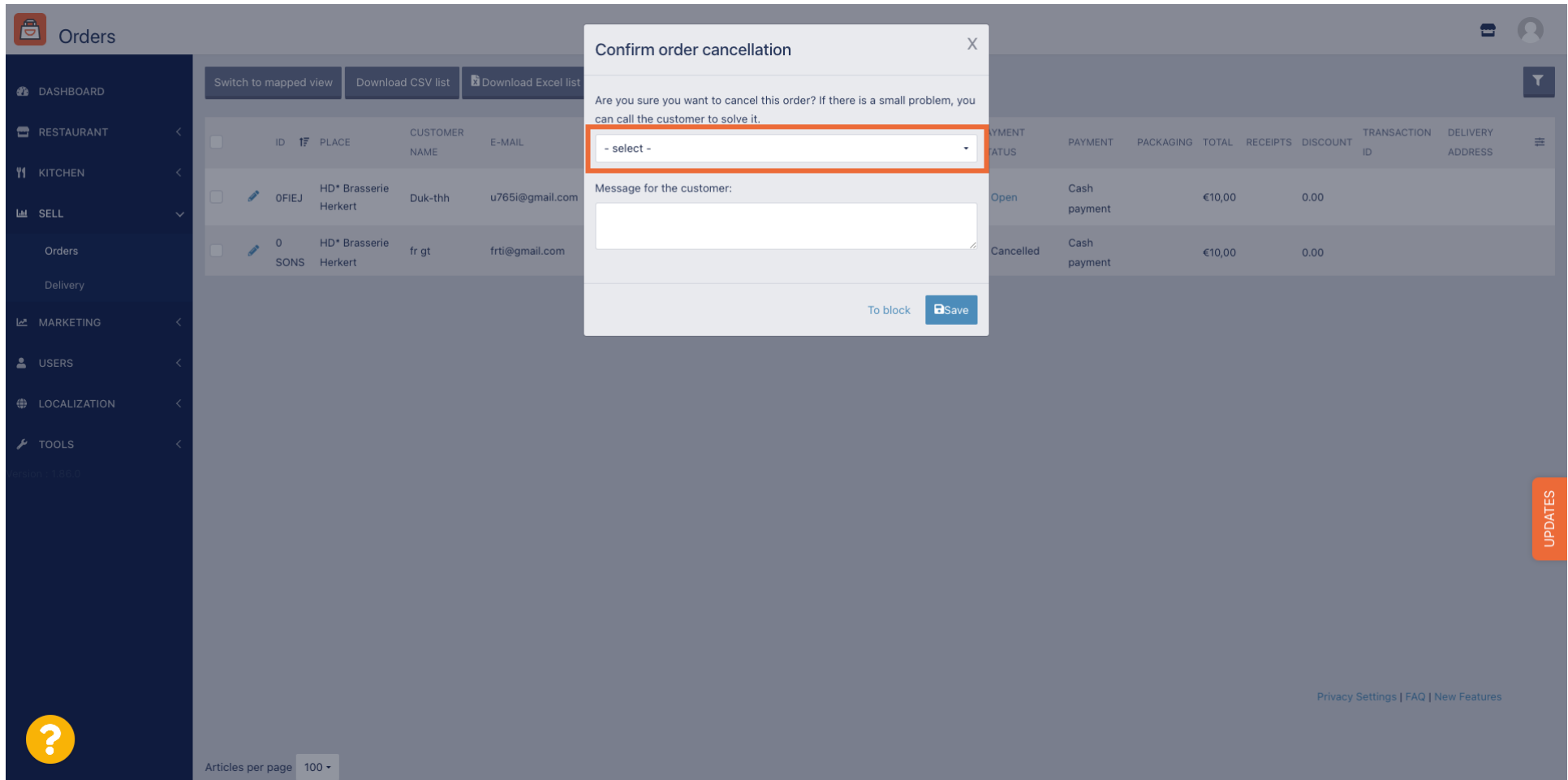
Selectați aici starea dorită. Având în vedere anularea comenzii, faceți clic pe **Anulat**.



The screenshot displays the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID 0FIEJ and another with ID 0 SONS. The second order has a dropdown menu open, showing 'Accepted' and 'Cancelled' options. The 'Cancelled' option is highlighted with a red box. The dashboard also features a top navigation bar with 'Switch to mapped view', 'Download CSV list', and 'Download Excel list' buttons, and a bottom navigation bar with a help icon and 'Articles per page 100'.

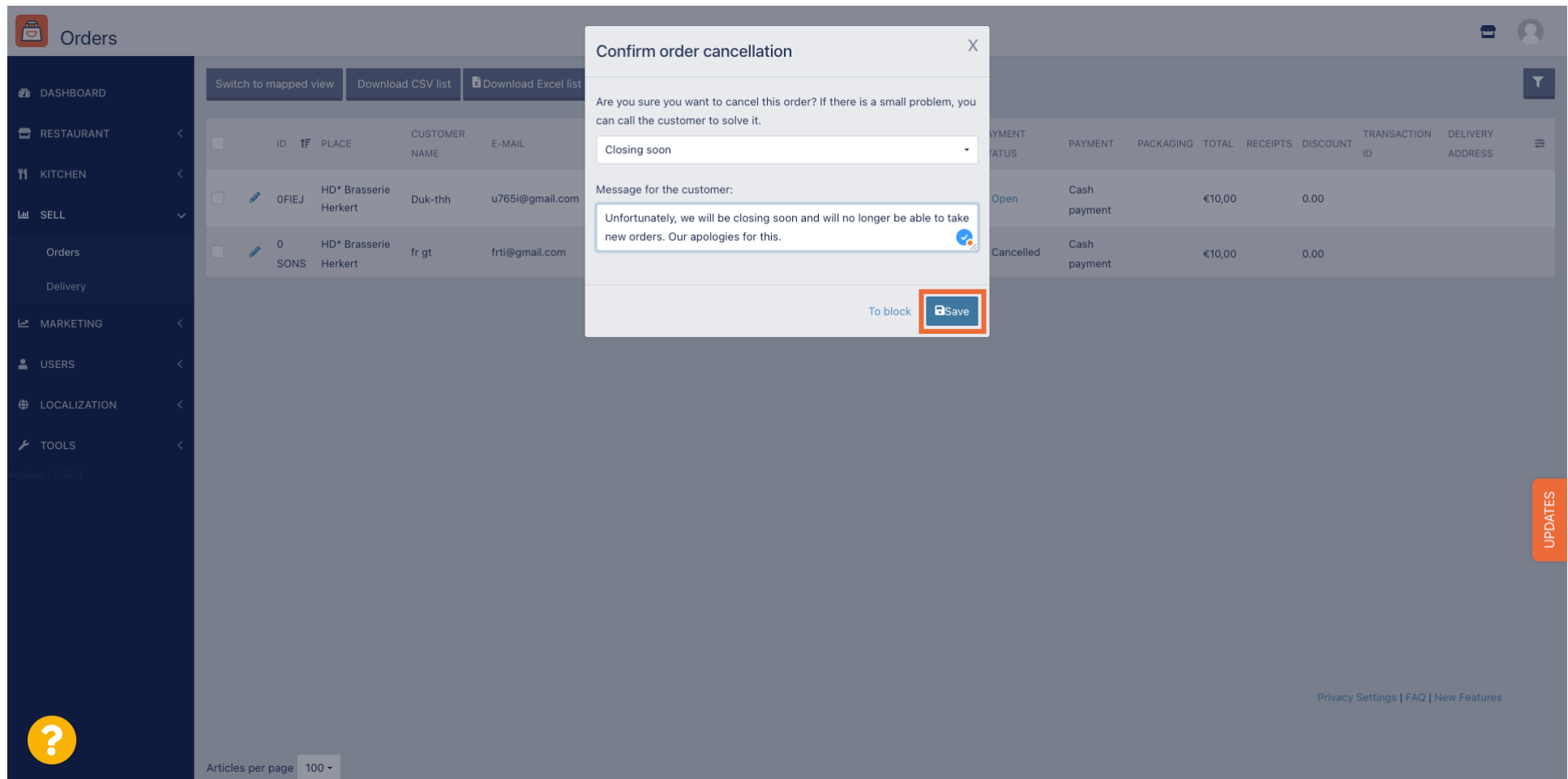
ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

Aici, trebuie să alegeți motivul anulării din **meniul derulant**.



The screenshot displays the DISH dashboard interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for selecting a reason, which is highlighted with an orange box. Below the dropdown is a text input field for a message to the customer. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table contains two rows: one for an "Open" order and one for a "Cancelled" order, both with a "Cash payment" method and a total of €10,00. The dialog also features a "To block" button and a "Save" button.

- Este foarte important să scrieți un mesaj pe care clientul dumneavoastră îl va primi ca **mesaj de anulare**. **Notă: instrumentul oferă deja câteva mesaje pe care le puteți edita.**



The screenshot shows the 'Orders' section of the DISH dashboard. A modal dialog titled 'Confirm order cancellation' is open, displaying the following content:

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

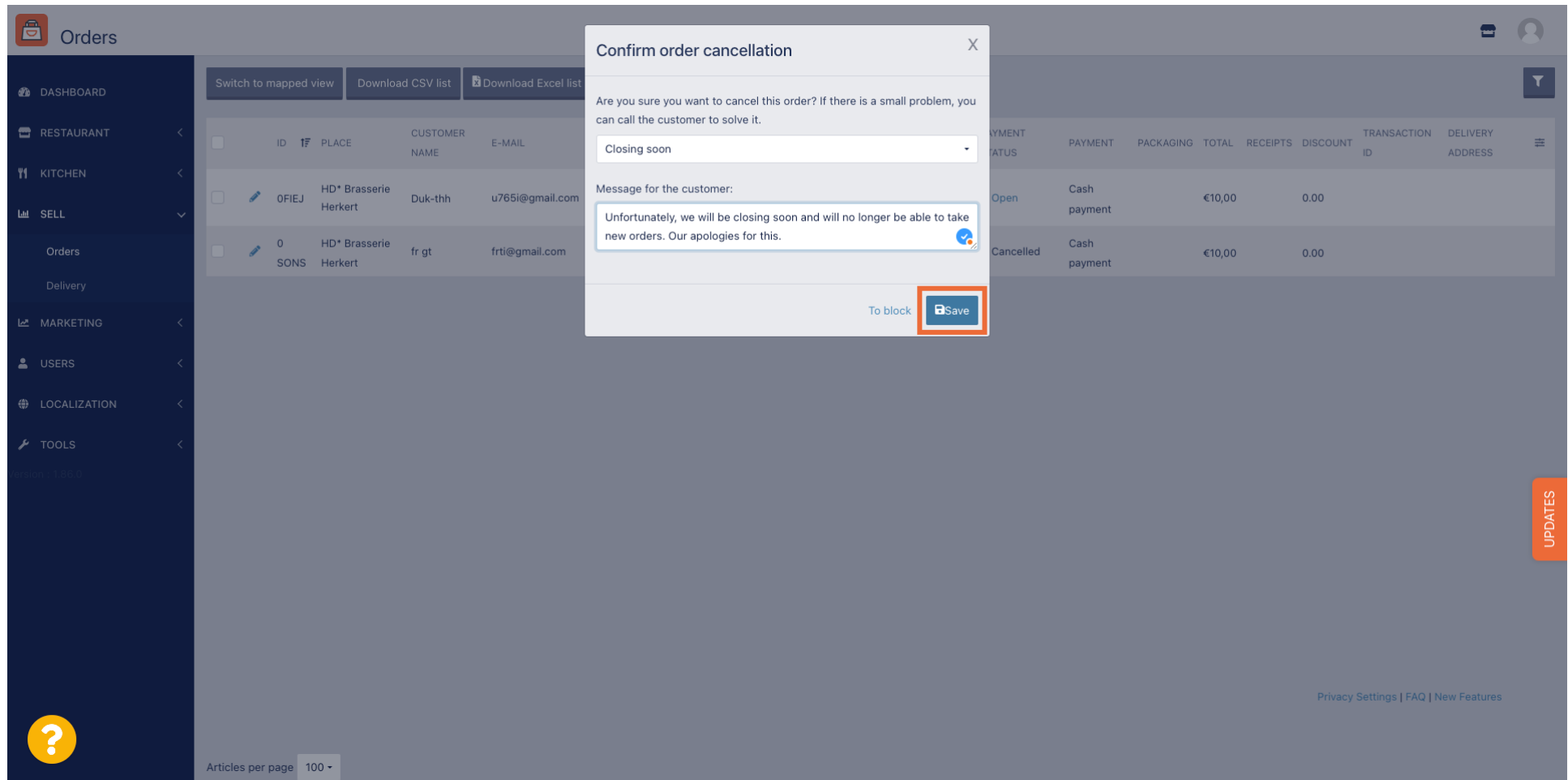
Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

Buttons: To block, **Save**

The background shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The 'Save' button in the dialog is highlighted with a red box.



Faceți clic pe **Salvare** pentru a finaliza anularea.



The screenshot displays the DISH dashboard interface. A modal dialog titled "Confirm order cancellation" is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu with "Closing soon" selected, a text area for a customer message, and a "Save" button highlighted with a red box. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, and E-MAIL. The table contains two rows of order data.

ID	PLACE	CUSTOMER NAME	E-MAIL
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com
0	HD* Brasserie Herkert	fr gt	frti@gmail.com

Dialog content:

Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

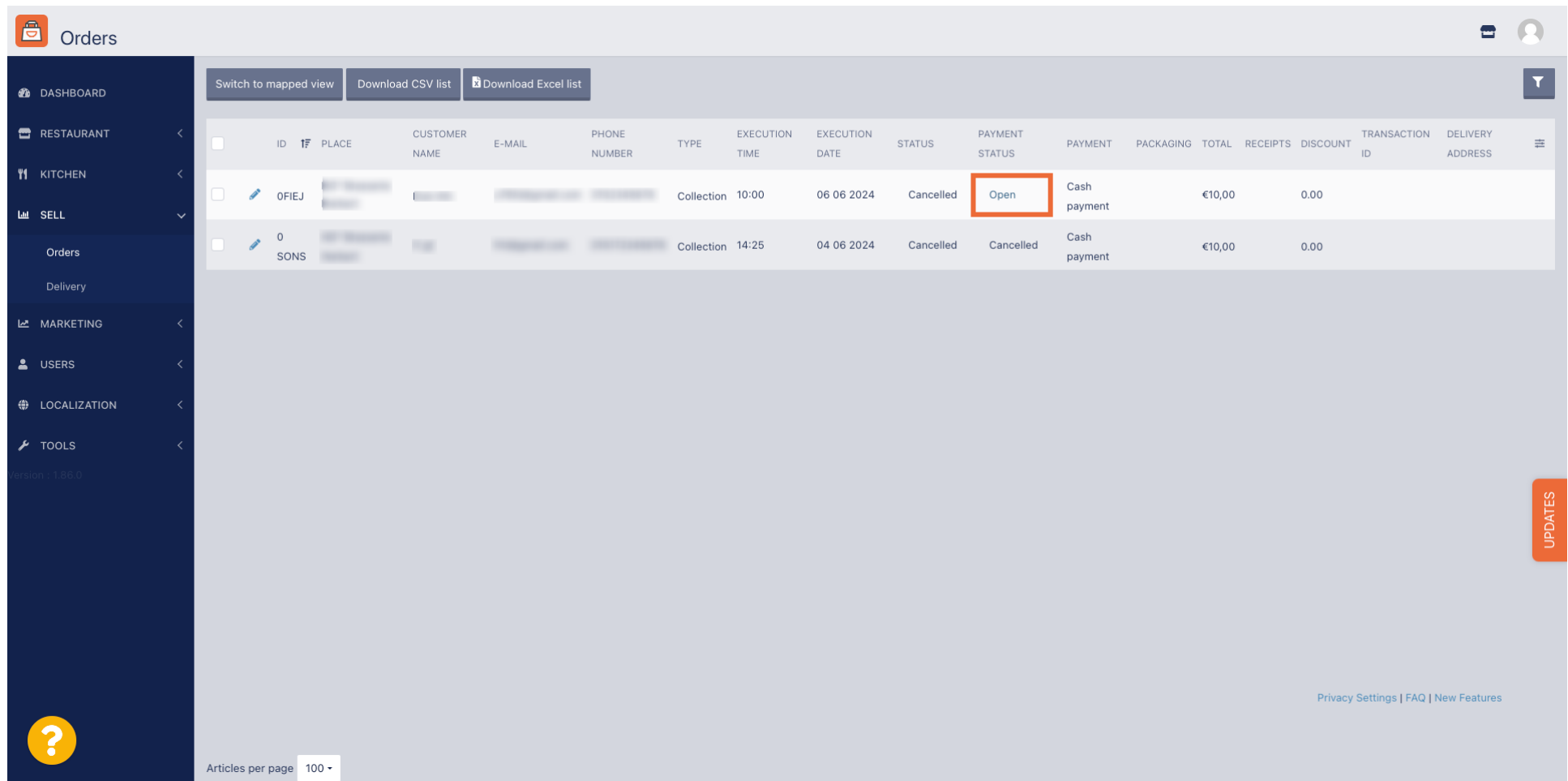
Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**



Deoarece comanda este anulată, și starea plății ar trebui să fie anulată. Pentru a face acest lucru, faceți clic pe **Deschidere** de sub Statutul plății.

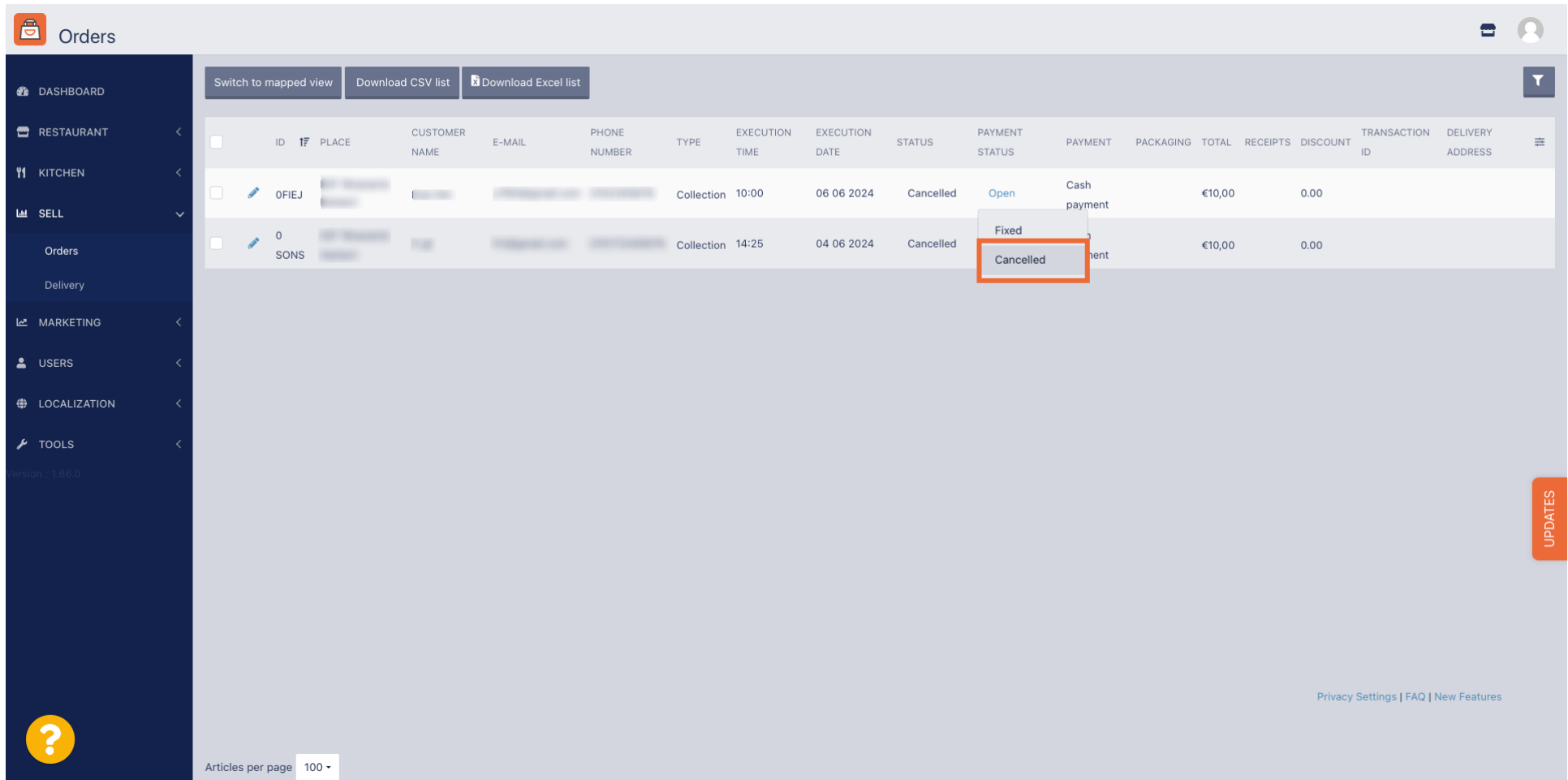


The screenshot shows the 'Orders' dashboard with a table of orders. The table has the following columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed:

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS	[Redacted]	[Redacted]	[Redacted]	Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

The 'Open' button in the Payment Status column of the first order is highlighted with a red box. The dashboard also includes a sidebar with navigation options like DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom, there is a 'Articles per page' dropdown set to 100 and a 'UPDATES' button on the right side.

Apoi selectați **Anulat**.

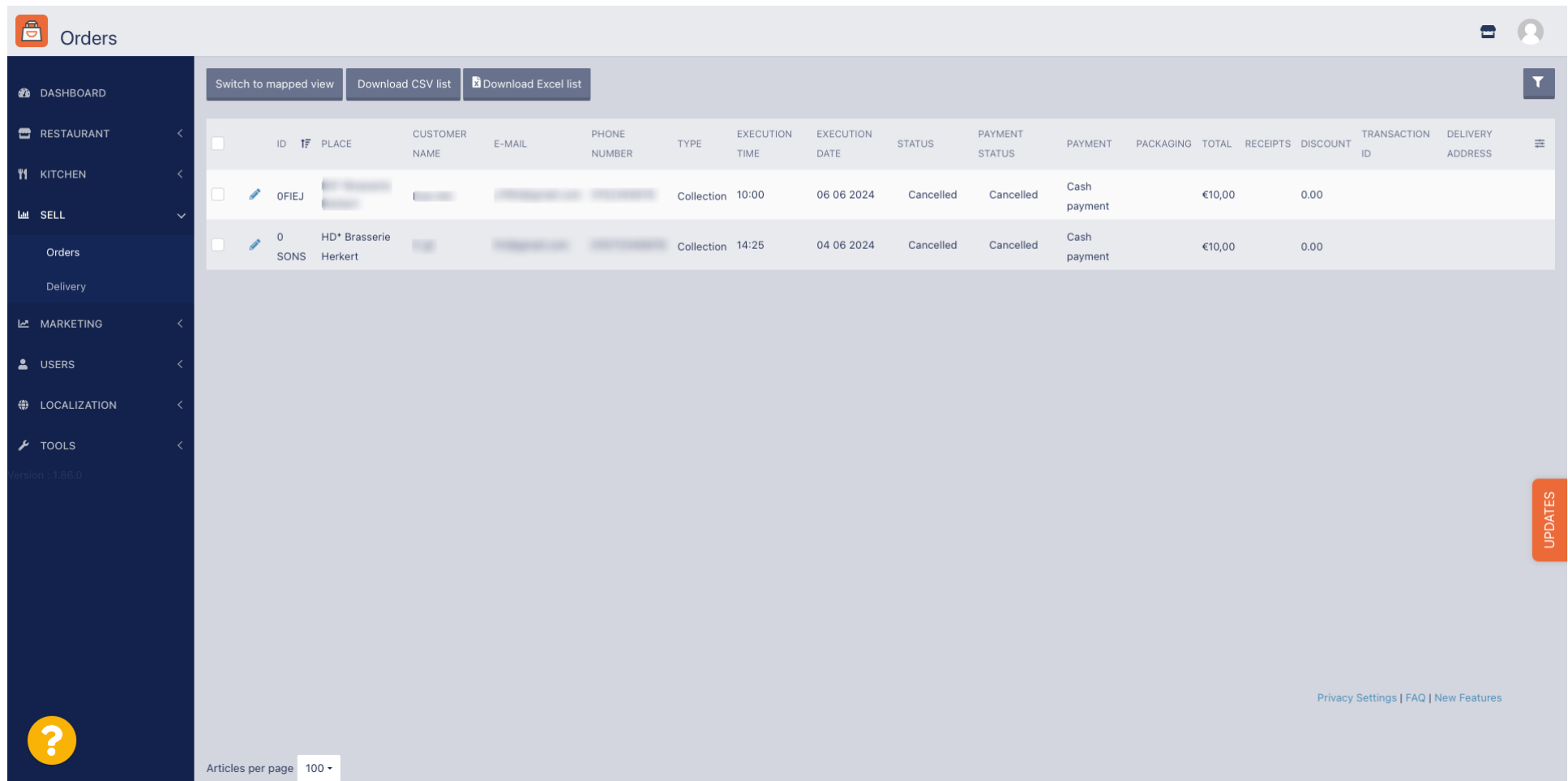


The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options like Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main area displays a table of orders with columns for ID, Place, Customer Name, E-mail, Phone Number, Type, Execution Time, Execution Date, Status, Payment Status, Payment, Packaging, Total, Receipts, Discount, Transaction ID, and Delivery Address. Two orders are visible, both with a status of 'Cancelled'. The second order has a dropdown menu open, showing options for 'Fixed' and 'Cancelled', with 'Cancelled' highlighted in a red box. The dashboard also features buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list', and a version indicator '1.88.0'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	ent		€10,00		0.00		



Asta este. Ai finalizat tutorialul și acum știi cum să anulezi o comandă cu un raționament pe panoul de administrare.



The screenshot shows the 'Orders' management interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items 'Orders' and 'Delivery'), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area has a header with 'Orders' and a user profile icon. Below the header are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table displays a list of orders with columns for selection, ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order has ID '0FIEJ' and a total of €10,00. The second order has ID '0 SONS' and a total of €10,00. At the bottom left, there is a yellow question mark icon and a dropdown for 'Articles per page' set to '100'. At the bottom right, there is a vertical orange 'UPDATES' button and a footer with links for 'Privacy Settings | FAQ | New Features'.

<input type="checkbox"/>	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
<input type="checkbox"/>	0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
<input type="checkbox"/>	0 SONS	HD* Brasserie Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Scanați pentru a accesa playerul interactiv