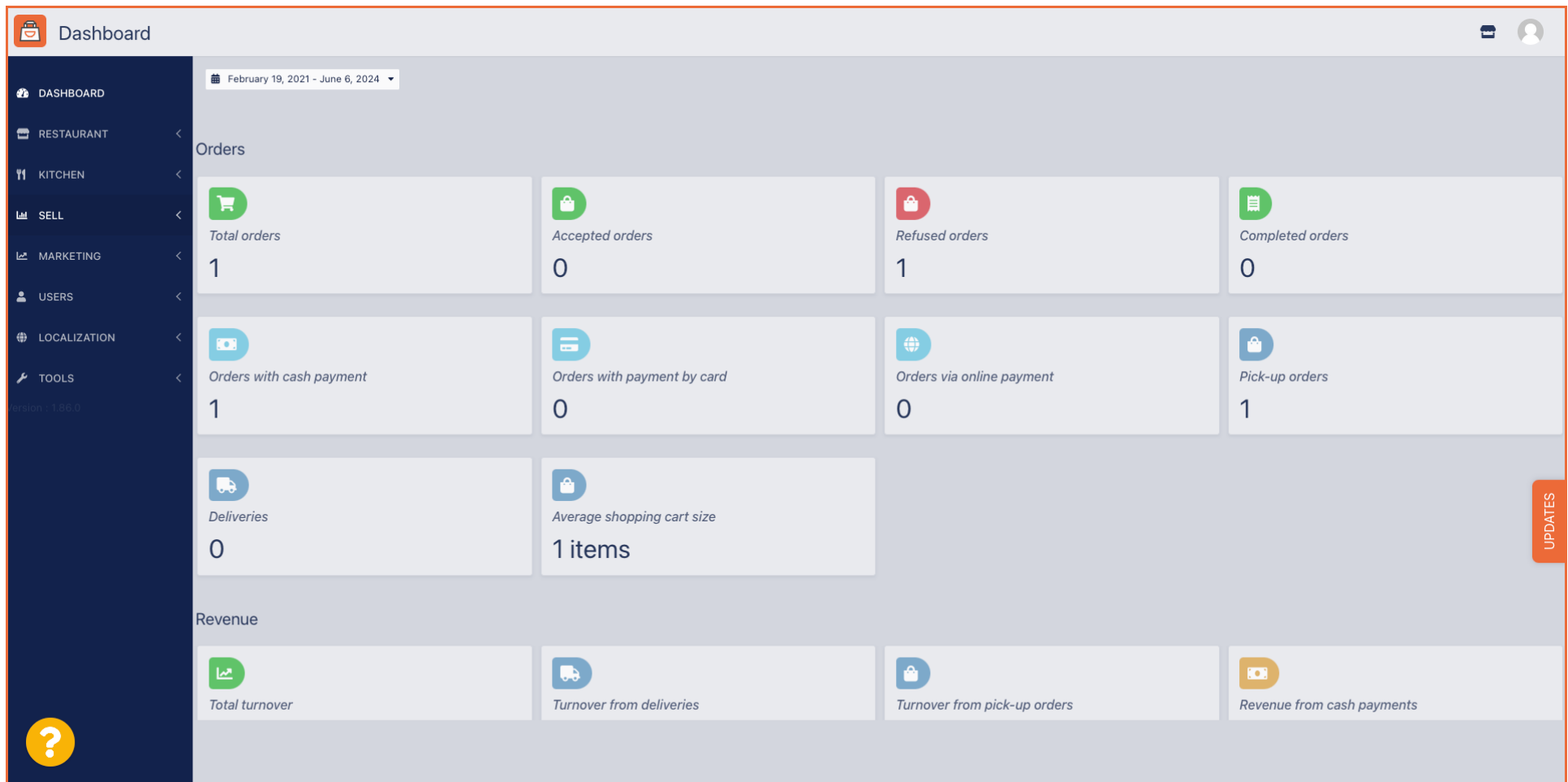




Vitajte na hlavnom paneli objednávky DISH. V tomto návode vám ukážeme, ako zrušiť objednávku s odôvodnením.



The screenshot displays the DISH dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. The 'Orders' section contains eight cards: Total orders (1), Accepted orders (0), Refused orders (1), Completed orders (0), Orders with cash payment (1), Orders with payment by card (0), Orders via online payment (0), and Pick-up orders (1). Below this, there are two more cards: Deliveries (0) and Average shopping cart size (1 items). The 'Revenue' section at the bottom features four cards: Total turnover, Turnover from deliveries, Turnover from pick-up orders, and Revenue from cash payments. A yellow question mark icon is located in the bottom left corner of the dashboard, and an orange 'UPDATES' button is on the right side.

Najprv kliknite na **Predaj**.

The screenshot shows the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL (highlighted with an orange border), MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main content area is light gray and features a date range selector at the top: "February 19, 2021 - June 6, 2024". Below this, the "Orders" section is displayed with a grid of eight cards:

- Total orders:** 1
- Accepted orders:** 0
- Refused orders:** 1
- Completed orders:** 0
- Orders with cash payment:** 1
- Orders with payment by card:** 0
- Orders via online payment:** 0
- Pick-up orders:** 1

Below the "Orders" section, there are two more cards:

- Deliveries:** 0
- Average shopping cart size:** 1 items

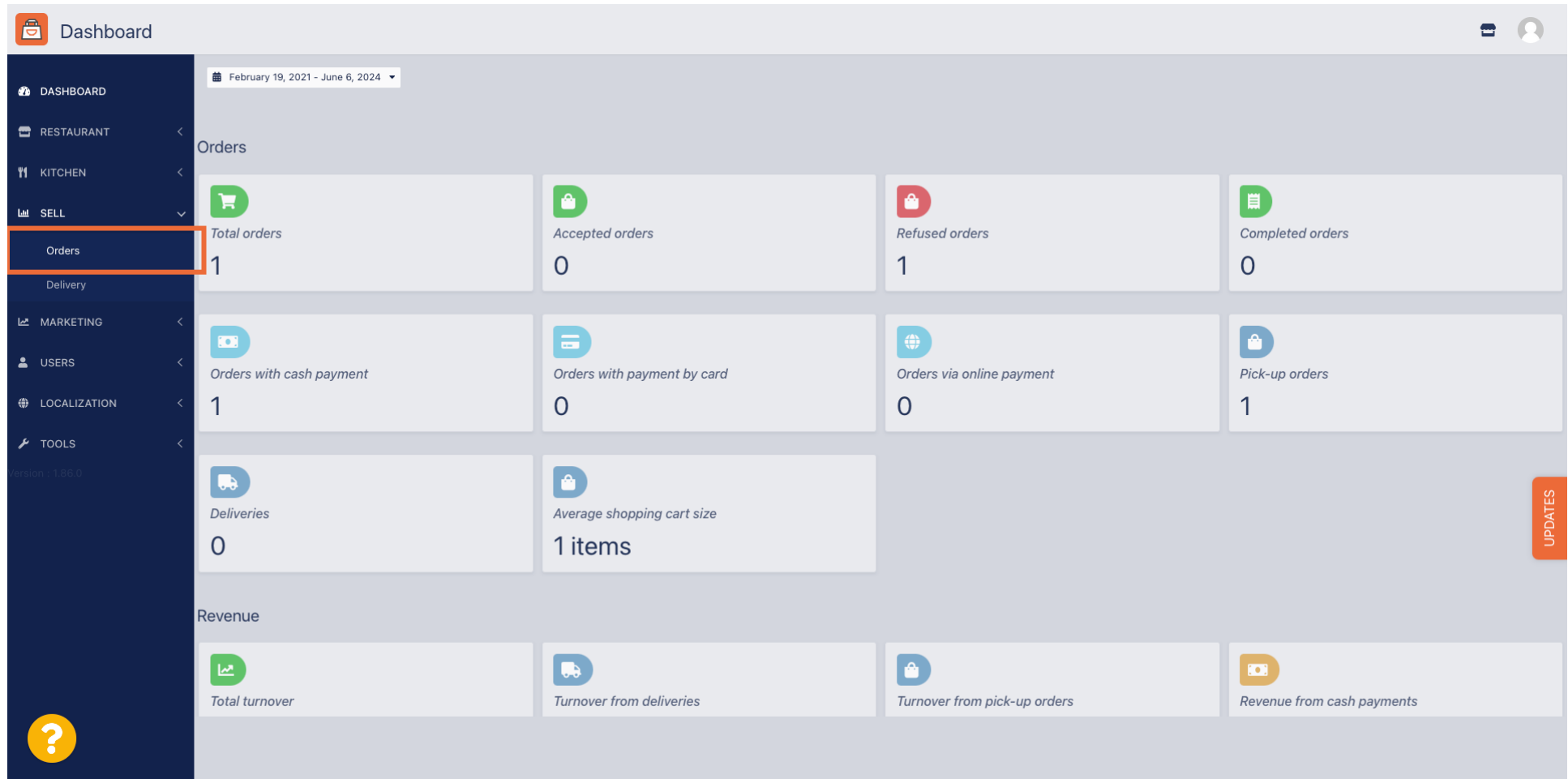
The "Revenue" section at the bottom contains four cards:

- Total turnover:** (no value shown)
- Turnover from deliveries:** (no value shown)
- Turnover from pick-up orders:** (no value shown)
- Revenue from cash payments:** (no value shown)

On the right side of the dashboard, there is a vertical orange button labeled "UPDATES".



Potom kliknite na podmenu **Objednávky** .

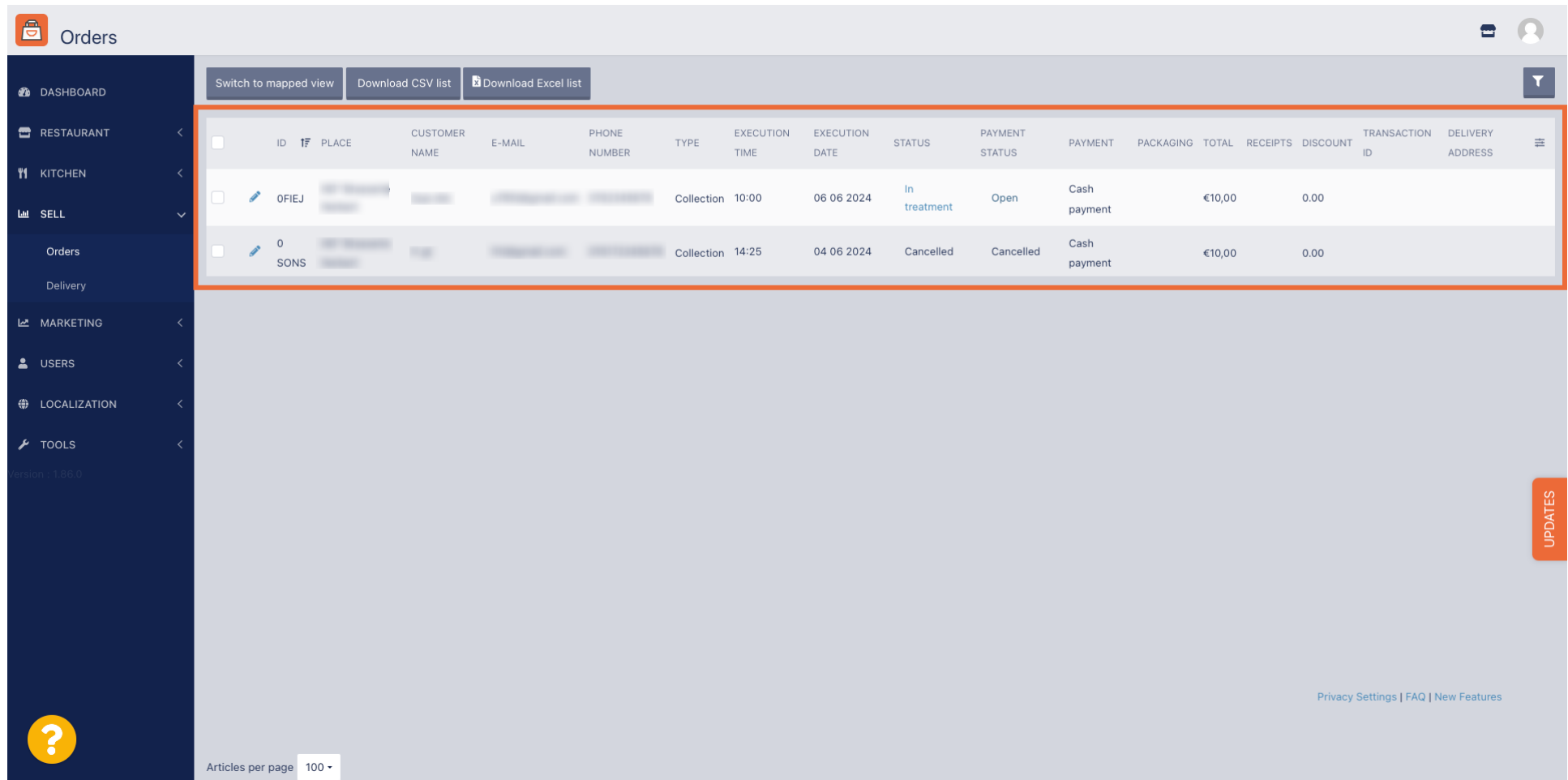


The screenshot displays the DISH dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section is active, displaying a grid of 12 summary cards. The 'Orders' menu item in the sidebar is highlighted with an orange box. A yellow question mark icon is visible in the bottom left corner of the sidebar. An orange 'UPDATES' button is located on the right side of the dashboard.

Orders			
Total orders	Accepted orders	Refused orders	Completed orders
1	0	1	0
Orders with cash payment	Orders with payment by card	Orders via online payment	Pick-up orders
1	0	0	1
Deliveries	Average shopping cart size		
0	1 items		
Revenue			
Total turnover	Turnover from deliveries	Turnover from pick-up orders	Revenue from cash payments



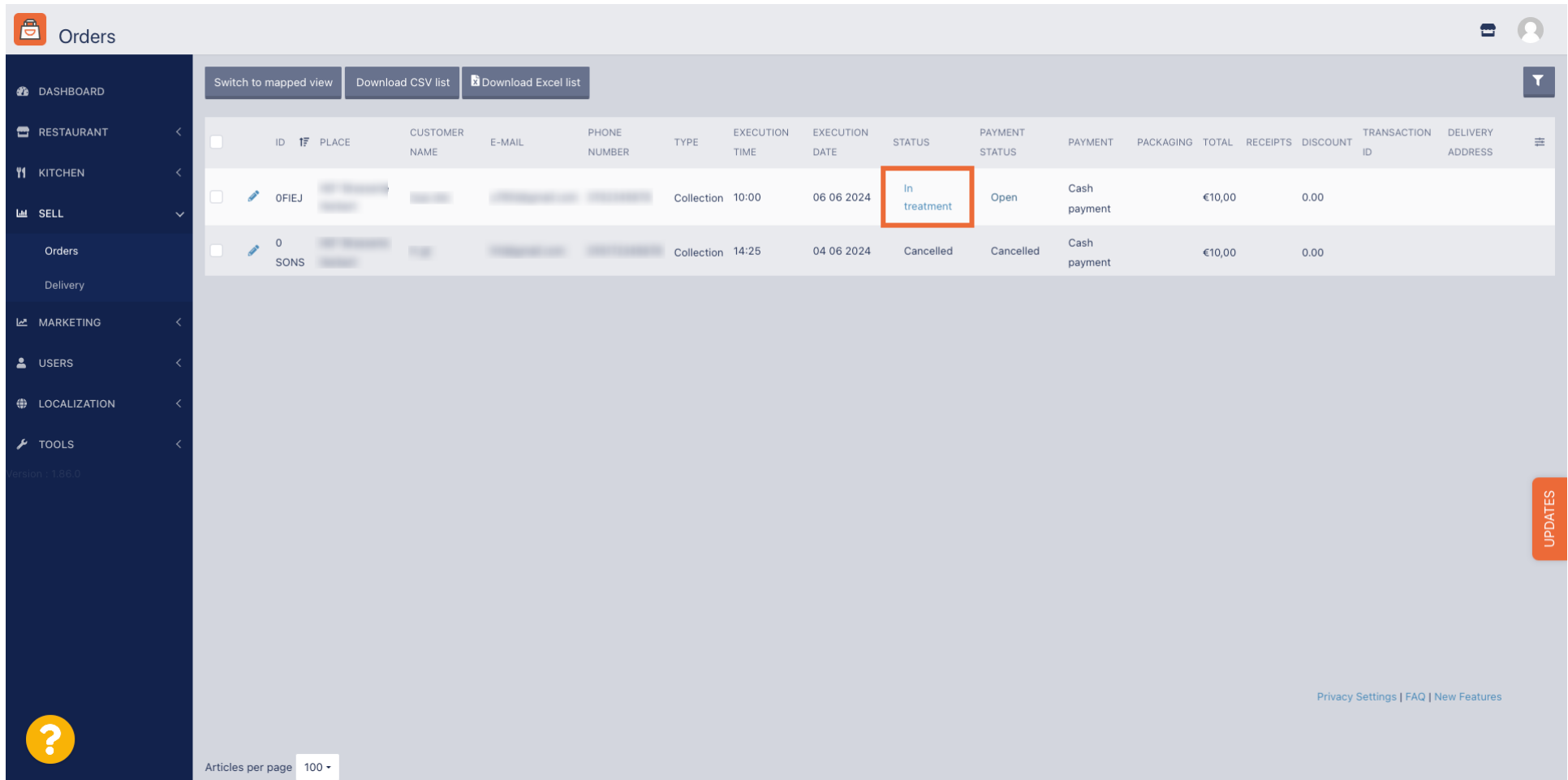
Teraz máte prehľad o všetkých svojich objednávkach.



The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area displays a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID 0FIEJ, status 'In treatment', and one with ID 0 SONS, status 'Cancelled'. Both have a total of €10,00. The dashboard also features buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list', a search icon, and a version indicator 'Version: 1.88.0'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Kliknutím na položku **V liečbe** pod Stavom upravíte stav objednávky.

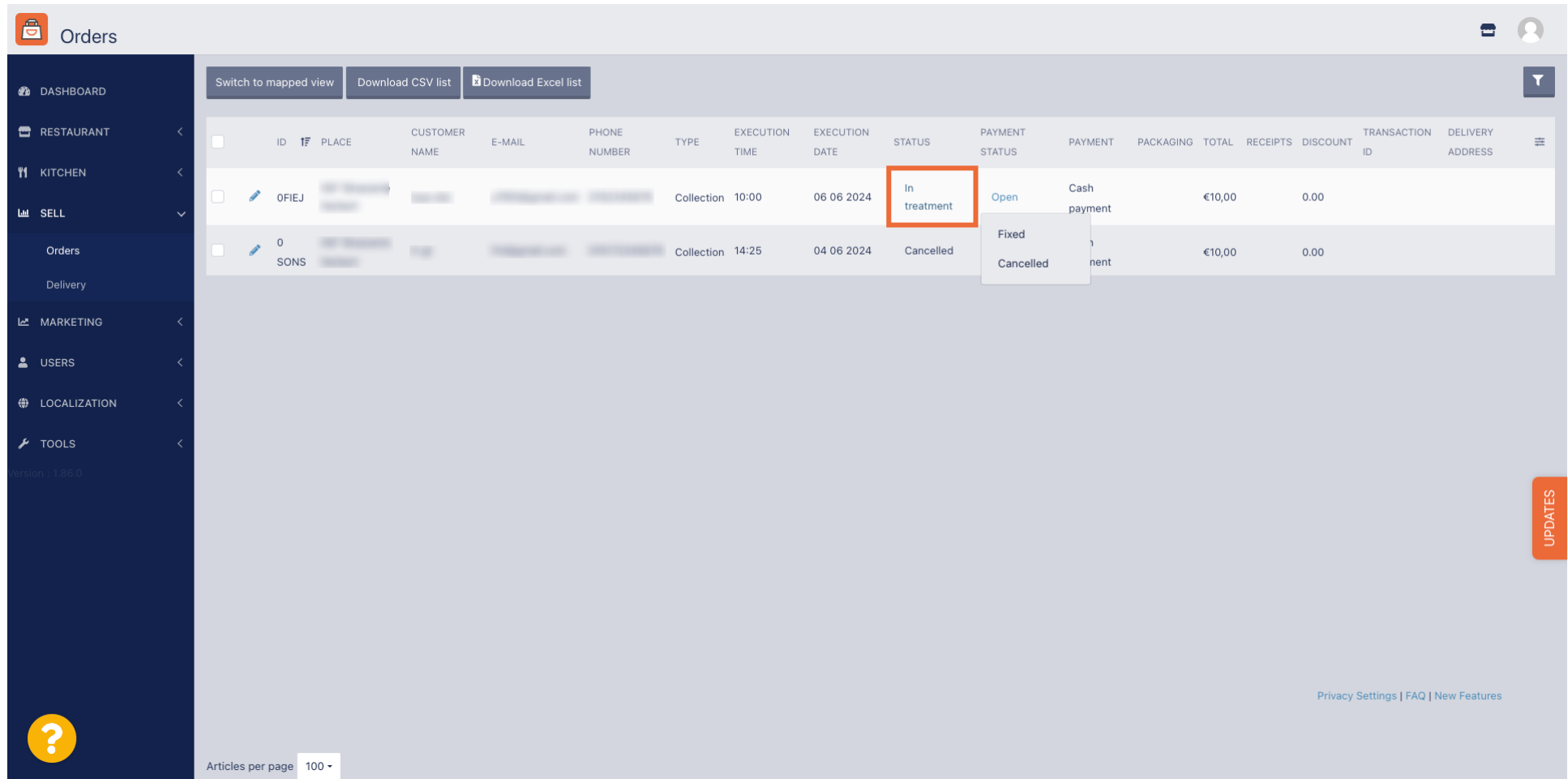


The screenshot shows the 'Orders' dashboard with a table of orders. The table has columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed:

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

The 'In treatment' status in the first row is highlighted with a red box. The dashboard also includes a sidebar with navigation options like DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom, there is a 'Articles per page' dropdown set to 100 and a 'UPDATES' button on the right.

Po dokončení sa zobrazí malá ponuka s dostupnými možnosťami.



The screenshot shows the 'Orders' dashboard with a table of orders. A context menu is open over the 'In treatment' status of the first order.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		

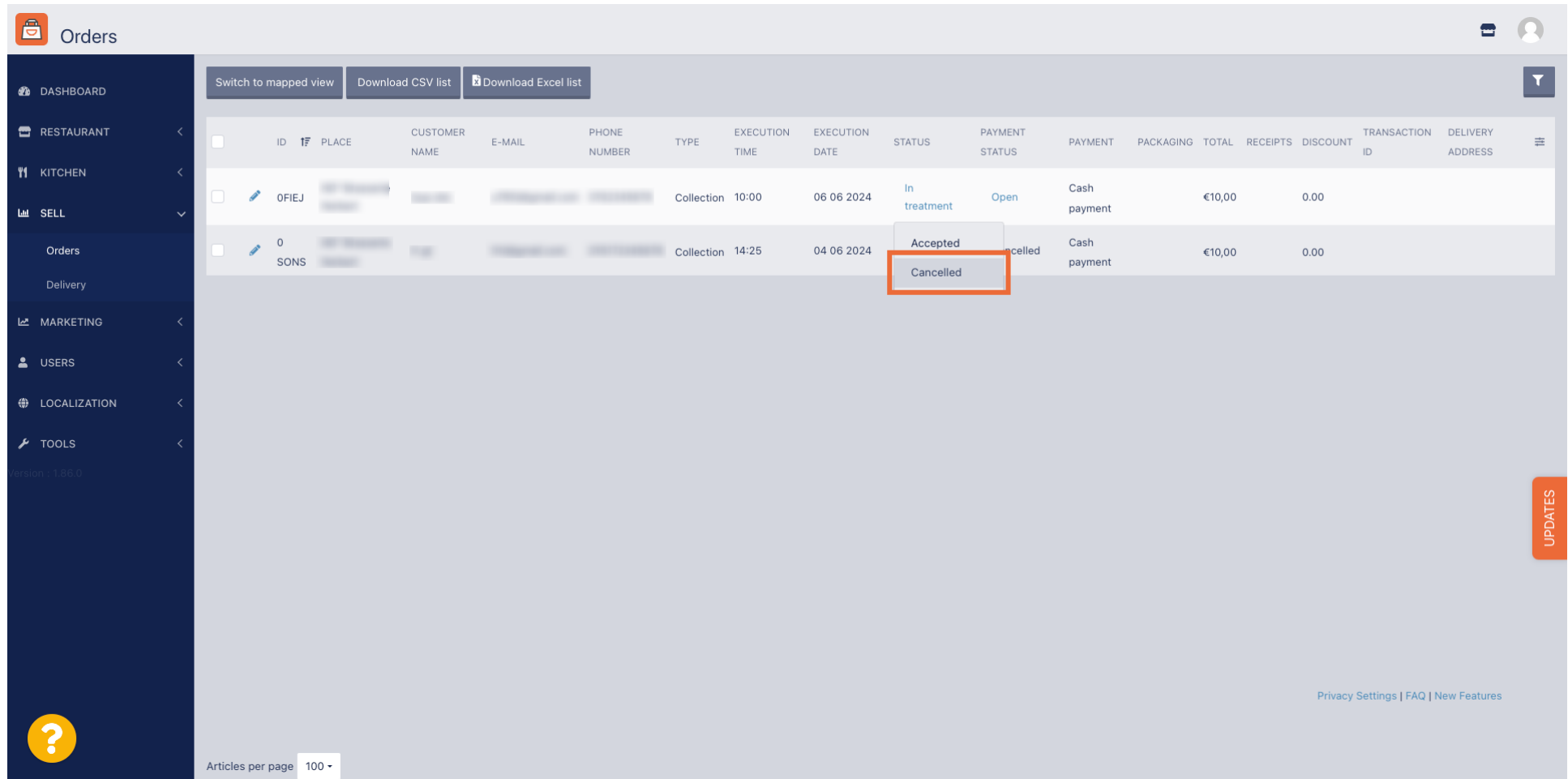
The context menu for the 'In treatment' status includes the following options:

- Fixed
- Cancelled

Additional UI elements include a sidebar menu with categories like DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. A top navigation bar contains 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A bottom right corner has an 'UPDATES' button and a footer with 'Privacy Settings | FAQ | New Features'.



Tu vyberte požadovaný stav. Keďže cieľom je zrušiť objednávku, kliknite na **Zrušené**.

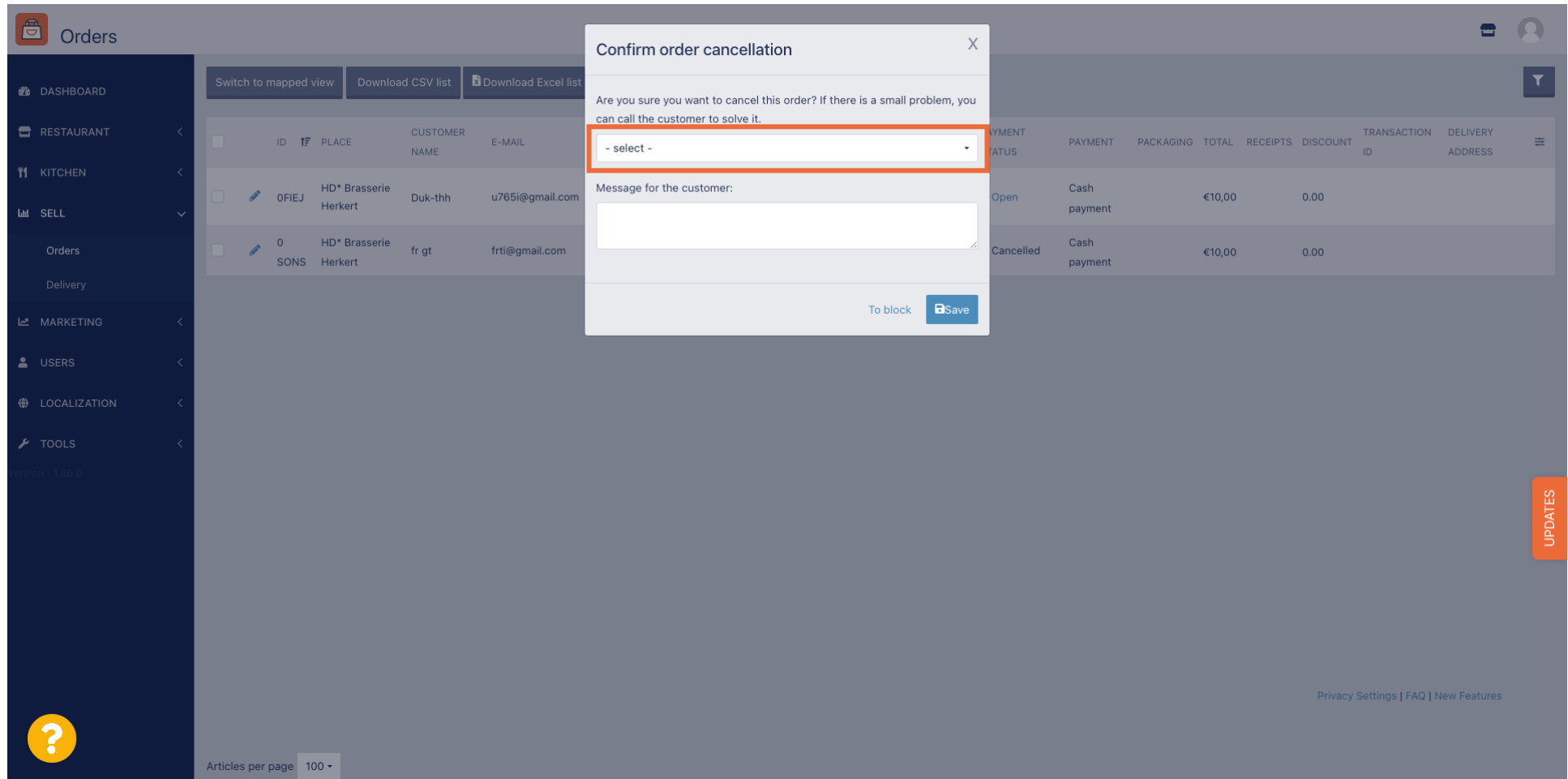


The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible:

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

A context menu is open over the 'Accepted' status of the second order, with the 'Cancelled' option highlighted by a red box. The 'Accepted' option is also visible above it. At the bottom left, there is a yellow question mark icon and a dropdown menu for 'Articles per page' set to '100'. At the bottom right, there is a vertical orange 'UPDATES' button and a footer with links for 'Privacy Settings | FAQ | New Features'.

Tu musíte z **rozbaľovacej ponuky** vybrať dôvod zrušenia .

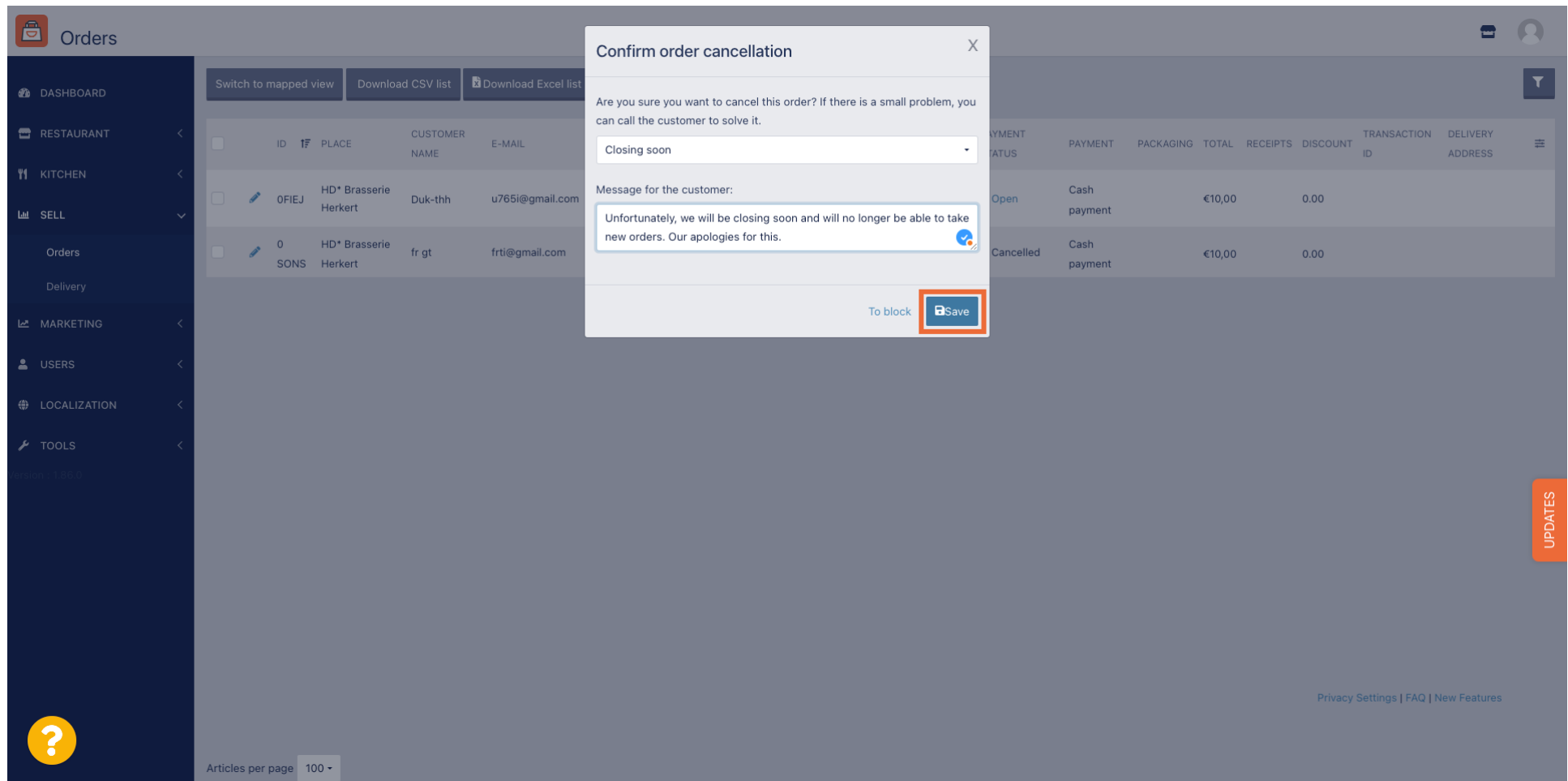


The screenshot displays the 'Orders' management interface. A modal dialog titled 'Confirm order cancellation' is open, prompting the user to confirm the cancellation and provide a reason. The dialog includes a dropdown menu (highlighted with a red box) for selecting a reason, a text area for a message to the customer, and buttons for 'To block' and 'Save'. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS.

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com	Open	Cash payment		€10,00		0.00		
0	HD* Brasserie SONS Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		



Je veľmi dôležité napísať správu, ktorú váš zákazník dostane ako **správu o zrušení**. **Poznámka:** **Nástroj už poskytuje niekoľko správ, ktoré môžete upraviť.**



The screenshot shows the 'Orders' dashboard with a 'Confirm order cancellation' modal dialog open. The dialog contains the following text:

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

The background shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The 'Save' button in the dialog is highlighted with a red box.



Kliknutím na **Uložiť** dokončíte zrušenie.

The screenshot displays the DISH dashboard interface. A modal dialog box titled "Confirm order cancellation" is centered on the screen. The dialog contains the following text:

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

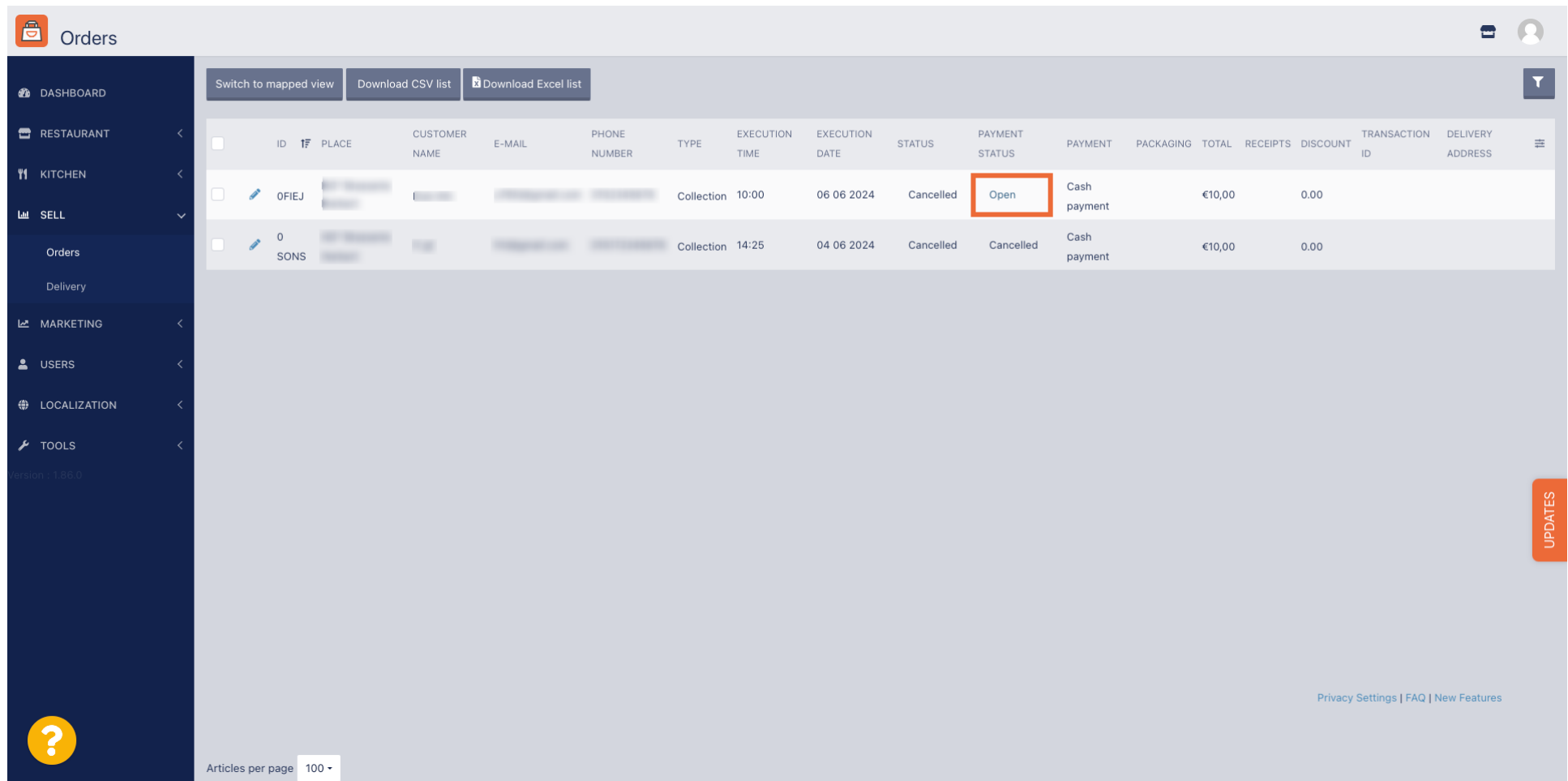
Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

The "Save" button is highlighted with a red rectangle. In the background, a table of orders is visible with columns for ID, PLACE, CUSTOMER NAME, and E-MAIL. The table lists two orders: one with ID 0FIEJ and another with ID 0 SONS, both from HD* Brasserie Herkert.



Keďže je objednávka zrušená, mal by byť zrušený aj stav platby. Ak to chcete urobiť, kliknite na **Otvoriť** pod Stavom platby.



The screenshot shows the 'Orders' dashboard with a table of cancelled orders. The 'Open' button in the 'PAYMENT STATUS' column is highlighted with a red box.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

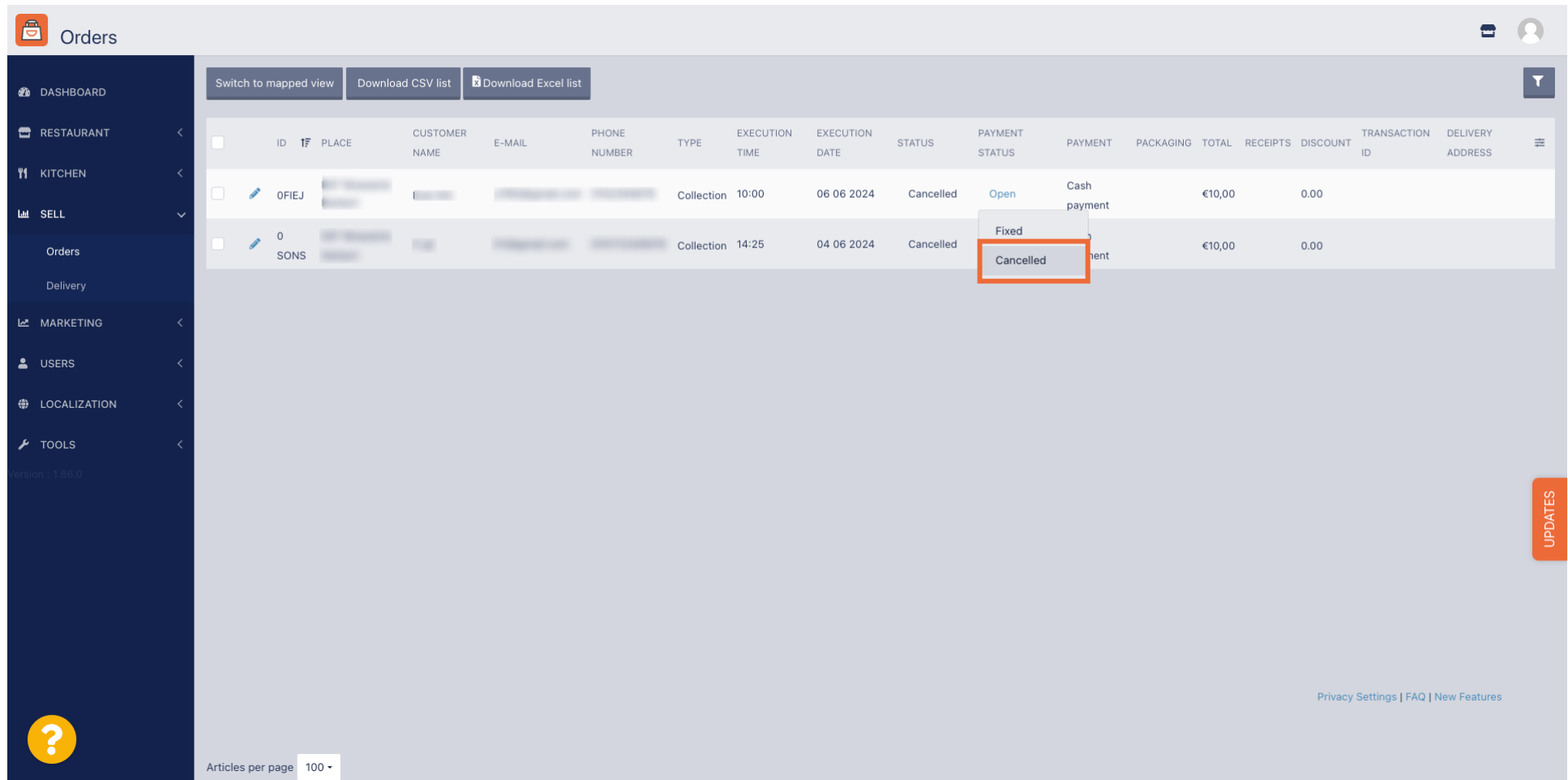
Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features



Potom vyberte **Zrušené**.

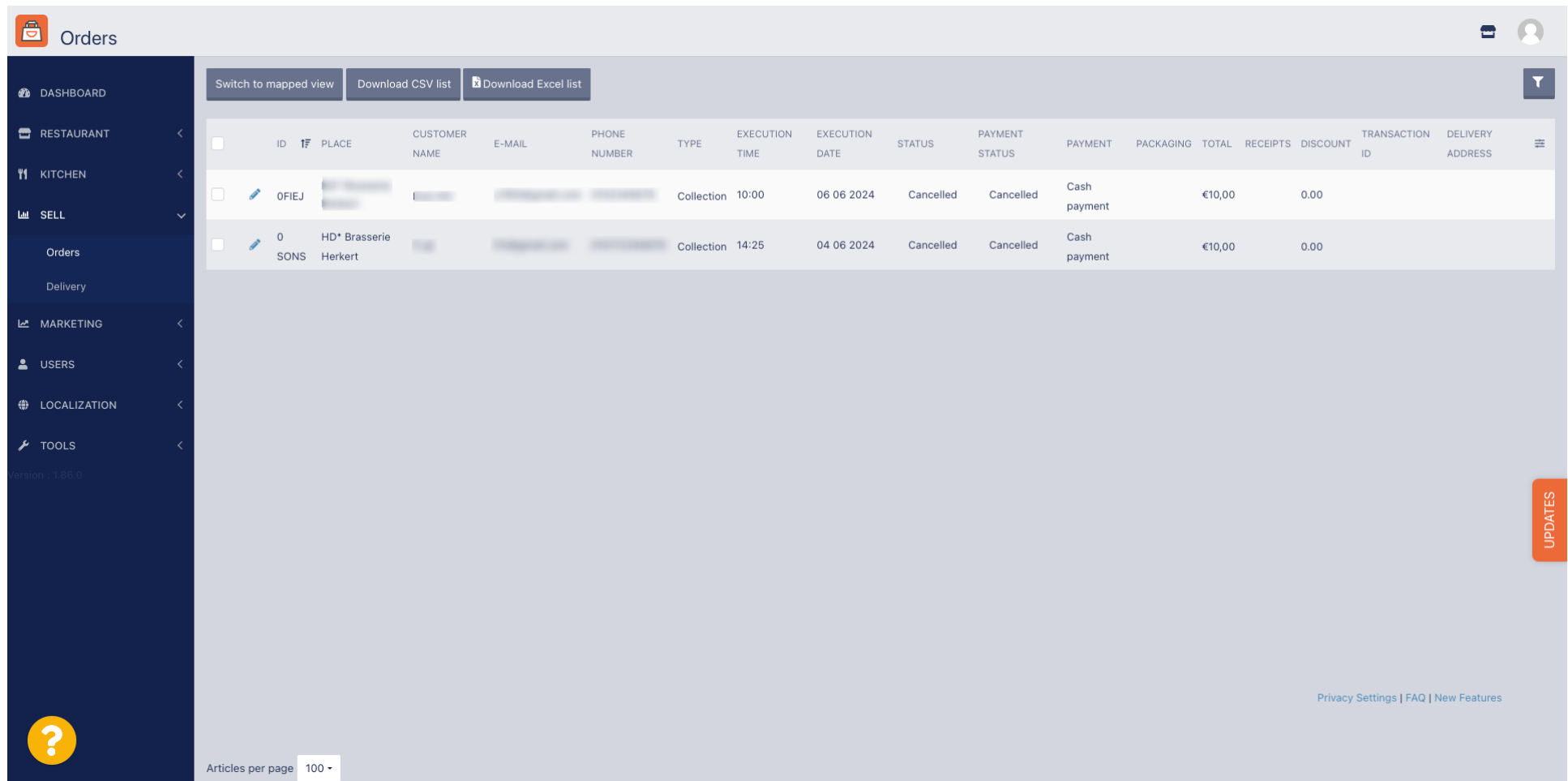


The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options like 'DASHBOARD', 'RESTAURANT', 'KITCHEN', 'SELL', 'Orders', 'Delivery', 'MARKETING', 'USERS', 'LOCALIZATION', and 'TOOLS'. The main area displays a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with a status of 'Cancelled'. A dropdown menu is open for the second order, showing options for 'Fixed' and 'Cancelled', with 'Cancelled' highlighted by a red box. The dashboard also features buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list', along with a search icon and a user profile icon. A version number '1.88.0' is visible in the bottom left, and a 'UPDATES' button is on the right. At the bottom, there are links for 'Privacy Settings', 'FAQ', and 'New Features', and a pagination control showing 'Articles per page 100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed Cancelled	ent		€10,00		0.00		



To je všetko. Dokončili ste návod a teraz viete, ako zrušiť objednávku s odôvodnením na paneli správcu.



The screenshot shows the 'Orders' dashboard in the DISH system. The interface includes a sidebar with navigation options like Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main content area displays a table of orders with columns for ID, Place, Customer Name, E-mail, Phone Number, Type, Execution Time, Execution Date, Status, Payment Status, Payment, Packaging, Total, Receipts, Discount, Transaction ID, and Delivery Address. Two orders are listed, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order is for '0FIEJ' and the second is for '0 SONS' at 'HD* Brasserie Herkert'. Both orders have a total value of €10,00 and a discount of 0.00.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert	[REDACTED]	[REDACTED]	[REDACTED]	Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Articles per page 100 -

UPDATES

Privacy Settings | FAQ | New Features



Skenovaním prejdite do interaktívneho prehrávača