

Welcome to the DISH Order Dashboard. In this tutorial, we will show you how to accept an order.

The screenshot displays the DISH Order Dashboard interface. At the top left, there is a navigation menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled "Dashboard" and includes a date range selector set to "February 19, 2021 - June 11, 2024".

The dashboard is divided into two main sections: "Orders" and "Revenue".

**Orders Section:**

- Total orders:** 2
- Accepted orders:** 0
- Refused orders:** 2
- Completed orders:** 0
- Orders with cash payment:** 2
- Orders with payment by card:** 0
- Orders via online payment:** 0
- Pick-up orders:** 2
- Deliveries:** 0
- Average shopping cart size:** 1 items

**Revenue Section:**

- Total turnover:** (represented by a green bar chart icon)
- Turnover from deliveries:** (represented by a blue truck icon)
- Turnover from pick-up orders:** (represented by a blue lock icon)
- Revenue from cash payments:** (represented by a yellow wallet icon)

On the right side of the dashboard, there is a vertical orange button labeled "UPDATES". A yellow question mark icon is located in the bottom left corner of the dashboard area.

First, click on **Sales**.

The screenshot shows the DISH Dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, **SELL** (highlighted with an orange box), MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main content area is light gray and features a date range selector at the top: "February 19, 2021 - June 11, 2024". Below this, the "Orders" section is displayed with a grid of 12 cards. The first row contains: "Total orders" (2), "Accepted orders" (0), "Refused orders" (2), and "Completed orders" (0). The second row contains: "Orders with cash payment" (2), "Orders with payment by card" (0), "Orders via online payment" (0), and "Pick-up orders" (2). The third row contains: "Deliveries" (0) and "Average shopping cart size" (1 items). Below the "Orders" section is the "Revenue" section with four cards: "Total turnover", "Turnover from deliveries", "Turnover from pick-up orders", and "Revenue from cash payments". A vertical orange "UPDATES" button is located on the right side of the dashboard.

| Category            | Metric                       | Value   |
|---------------------|------------------------------|---------|
| Orders              | Total orders                 | 2       |
|                     | Accepted orders              | 0       |
|                     | Refused orders               | 2       |
|                     | Completed orders             | 0       |
| Payment Methods     | Orders with cash payment     | 2       |
|                     | Orders with payment by card  | 0       |
|                     | Orders via online payment    | 0       |
|                     | Pick-up orders               | 2       |
| Operational Metrics | Deliveries                   | 0       |
|                     | Average shopping cart size   | 1 items |
| Revenue             | Total turnover               |         |
|                     | Turnover from deliveries     |         |
|                     | Turnover from pick-up orders |         |
|                     | Revenue from cash payments   |         |

Then click on the submenu **Orders**.

The screenshot displays the DISH Dashboard interface. On the left, a dark blue navigation menu is visible with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange border), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and includes a date range selector for 'February 19, 2021 - June 11, 2024'. Below this, the 'Orders' section is displayed with a grid of metrics:

| Orders                        |                                       |                                |                       |
|-------------------------------|---------------------------------------|--------------------------------|-----------------------|
| Total orders<br>2             | Accepted orders<br>0                  | Refused orders<br>2            | Completed orders<br>0 |
| Orders with cash payment<br>2 | Orders with payment by card<br>0      | Orders via online payment<br>0 | Pick-up orders<br>2   |
| Deliveries<br>0               | Average shopping cart size<br>1 items |                                |                       |

Below the 'Orders' section, the 'Revenue' section is visible with the following metrics:

| Revenue        |                          |                              |                            |
|----------------|--------------------------|------------------------------|----------------------------|
| Total turnover | Turnover from deliveries | Turnover from pick-up orders | Revenue from cash payments |

Additional elements include a 'Version: 1.88.0' label at the bottom left, a yellow question mark icon at the bottom left, and an orange 'UPDATES' button on the right side.



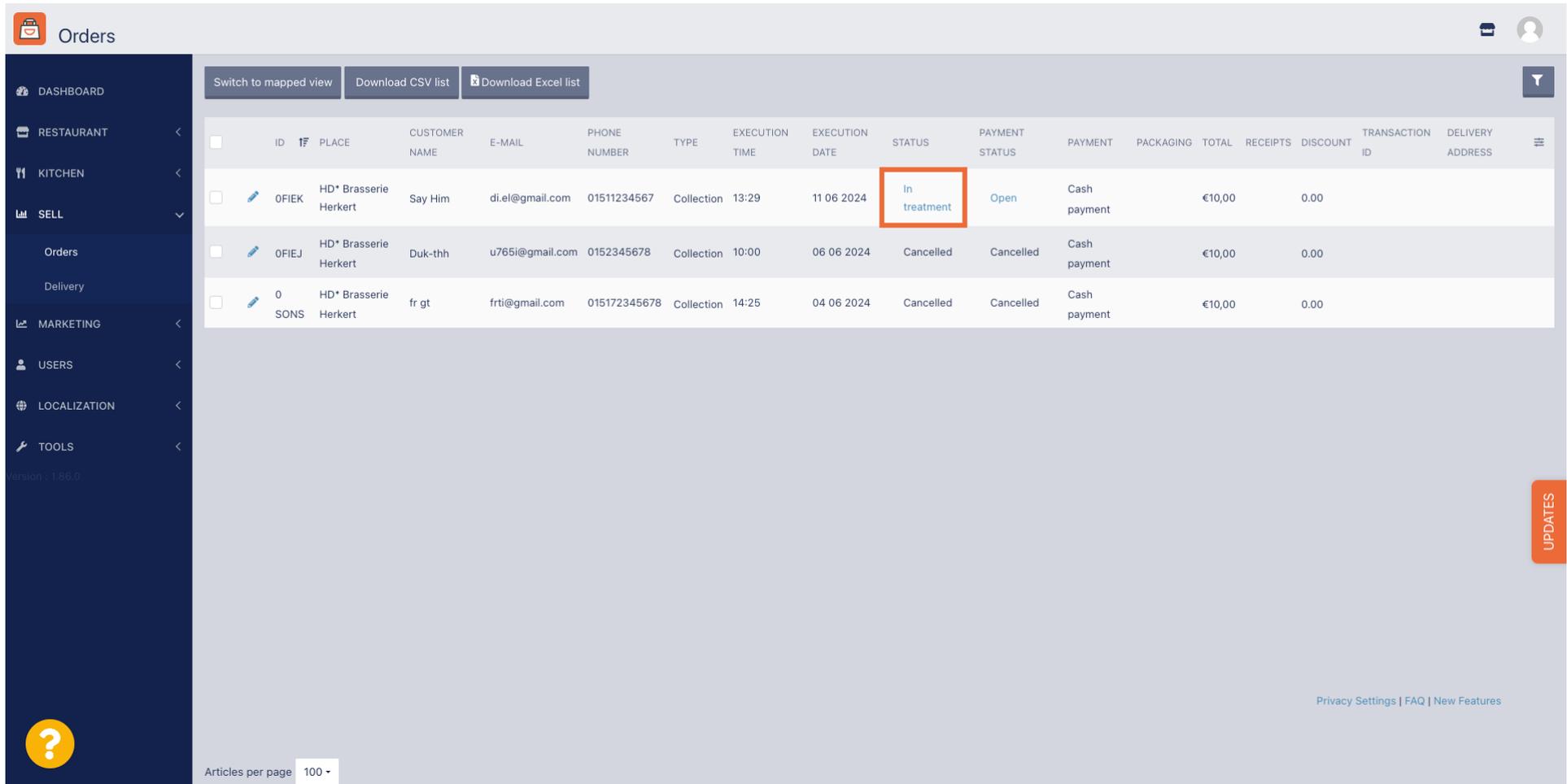
You now have an overview of all your orders.

The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area features a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Three orders are listed, with the first one in 'In treatment' status. The table is highlighted with an orange border. At the top of the table area are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A search icon is in the top right. A yellow question mark icon is in the bottom left, and an 'ARTICLES per page 100' dropdown is at the bottom center. A vertical 'UPDATES' button is on the right edge. Footer links for 'Privacy Settings | FAQ | New Features' are at the bottom right.

| ID    | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS       | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|-------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|--------------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
| 0FIEK | HD* Brasserie Herkert | Say Him       | di.el@gmail.com | 01511234567  | Collection | 13:29          | 11 06 2024     | In treatment | Open           | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0FIEJ | HD* Brasserie Herkert | Duk-thh       | u765i@gmail.com | 0152345678   | Collection | 10:00          | 06 06 2024     | Cancelled    | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0SONS | HD* Brasserie Herkert | fr gt         | frti@gmail.com  | 015172345678 | Collection | 14:25          | 04 06 2024     | Cancelled    | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |



Click on **In treatment** underneath Status to modify the status of the order.



The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area features a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The first row is highlighted, and the 'STATUS' cell contains the text 'In treatment', which is enclosed in a red rectangular box. Other rows show 'Cancelled' status. At the top of the main area are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A vertical 'UPDATES' button is on the right edge. At the bottom left, there is a yellow question mark icon and a dropdown menu for 'Articles per page' set to '100'. At the bottom right, there are links for 'Privacy Settings | FAQ | New Features'.

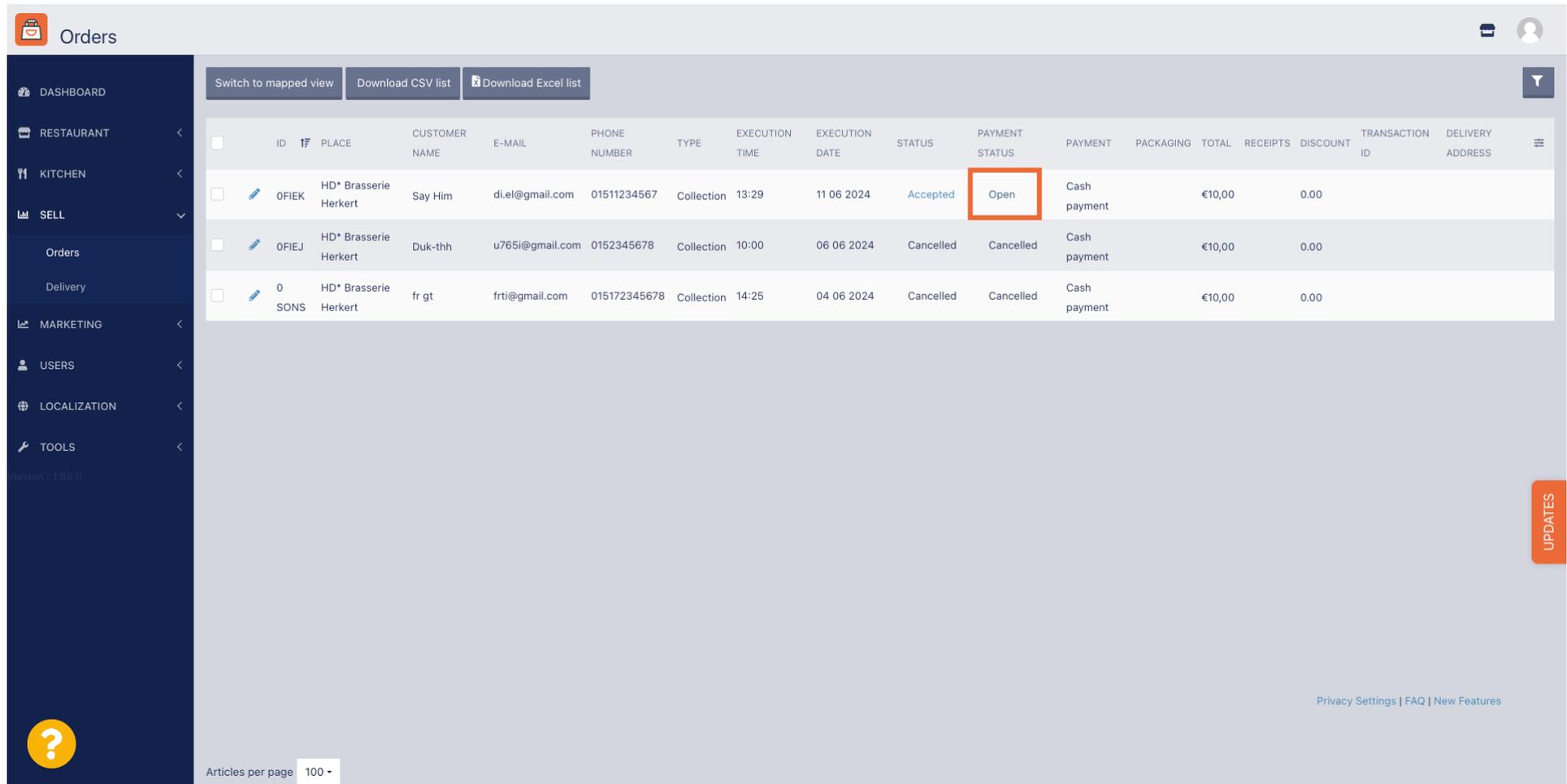
| ID     | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS       | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|--------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|--------------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
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| 0 SONS | HD* Brasserie Herkert | fr gt         | frti@gmail.com  | 015172345678 | Collection | 14:25          | 04 06 2024     | Cancelled    | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |

Once that's done, a small menu appears with the available options. Select **Accepted** to accept the order.

The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area has a header with 'Orders' and a user profile icon. Below the header are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table of orders is displayed with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Three orders are listed. The second order, ID 0FIEJ, has a context menu open over its 'In treatment' status, with 'Accepted' highlighted in a red box. Other options in the menu are 'Cancelled'. The bottom of the dashboard includes a version number '1.88.0', a 'Articles per page' dropdown set to '100', and a 'UPDATES' button on the right. Footer links for 'Privacy Settings | FAQ | New Features' are also present.

| ID    | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS       | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|-------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|--------------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
| 0FIEK | HD* Brasserie Herkert | Say Him       | di.el@gmail.com | 01511234567  | Collection | 13:29          | 11 06 2024     | In treatment | Open           | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0FIEJ | HD* Brasserie Herkert | Duk-thh       | u765i@gmail.com | 0152345678   | Collection | 10:00          | 06 06 2024     | Accepted     | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0SONS | HD* Brasserie Herkert | fr gt         | frti@gmail.com  | 015172345678 | Collection | 14:25          | 04 06 2024     | Cancelled    | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |

In order to change the Payment Status, click on **Open**.



The screenshot displays the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The first row is highlighted, and the 'Open' button in the 'PAYMENT STATUS' column is circled in red. Below the table, there is a 'Articles per page' dropdown set to '100'. At the bottom right, there are links for 'Privacy Settings | FAQ | New Features' and a vertical 'UPDATES' button.

| ID    | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS    | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|-------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|-----------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
| 0FIEK | HD* Brasserie Herkert | Say Him       | di.el@gmail.com | 01511234567  | Collection | 13:29          | 11 06 2024     | Accepted  | Open           | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0FIEJ | HD* Brasserie Herkert | Duk-thh       | u765i@gmail.com | 0152345678   | Collection | 10:00          | 06 06 2024     | Cancelled | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0SONS | HD* Brasserie Herkert | fr gt         | friti@gmail.com | 015172345678 | Collection | 14:25          | 04 06 2024     | Cancelled | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |

Afterwards, a menu appears with the available options. Select **Fixed** once the payment is done.

The screenshot shows the 'Orders' dashboard with a table of orders. The table has columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The second order is highlighted, and a dropdown menu is open over its 'PAYMENT STATUS' cell, showing options: 'Fixed', 'Cancelled', and 'Cancelled'. The 'Fixed' option is highlighted with a red box.

| ID    | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS    | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|-------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|-----------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
| 0FIEK | HD* Brasserie Herkert | Say Him       | di.el@gmail.com | 01511234567  | Collection | 13:29          | 11 06 2024     | Accepted  | Open           | Cash payment |           | €10,00 |          | 0.00     |                |                  |
| 0FIEJ | HD* Brasserie Herkert | Duk-thh       | u765i@gmail.com | 0152345678   | Collection | 10:00          | 06 06 2024     | Cancelled | Fixed          | Cancelled    |           | €10,00 |          | 0.00     |                |                  |
| 0SONS | HD* Brasserie Herkert | fr gt         | frti@gmail.com  | 015172345678 | Collection | 14:25          | 04 06 2024     | Cancelled | Cancelled      | Cash payment |           | €10,00 |          | 0.00     |                |                  |



That's it. You completed the tutorial and now know how to accept an order on the Dashboard.

The screenshot shows the 'Orders' dashboard interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area has a header with 'Orders' and a user profile icon. Below the header are three buttons: 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table displays the following data:

| ID    | PLACE                 | CUSTOMER NAME | E-MAIL          | PHONE NUMBER | TYPE       | EXECUTION TIME | EXECUTION DATE | STATUS    | PAYMENT STATUS | PAYMENT      | PACKAGING | TOTAL  | RECEIPTS | DISCOUNT | TRANSACTION ID | DELIVERY ADDRESS |
|-------|-----------------------|---------------|-----------------|--------------|------------|----------------|----------------|-----------|----------------|--------------|-----------|--------|----------|----------|----------------|------------------|
| 0FIEK | HD* Brasserie Herkert | Say Him       | di.el@gmail.com | 01511234567  | Collection | 13:29          | 11 06 2024     | Accepted  | Fixed          | Cash payment |           | €10,00 |          | 0.00     |                |                  |
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At the bottom of the page, there is a 'Privacy Settings | FAQ | New Features' link and a footer with 'Articles per page 100' and a yellow question mark icon.



Scan to go to the interactive player