



Welcome to the DISH POS dashboard. In this tutorial, we show you how to add and manage printers.

DISH POS v3.54.4 (V) Demo EN Video Dish Support Demo DISH POS

Dashboard Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 09:58

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 92.00	€ 92.00
AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 30.67	€ 30.67
NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
-	-	3

First, click on **General**.

DISH POS v3.54.4 (V) Demo EN Video Dish Support Demo DISH POS

Dashboard Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 09:58

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 92.00	€ 92.00
AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 30.67	€ 30.67
NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
		3

Then go to **Printers**.

DISH POS v3.54.4 (V) Demo EN Video Dish Support Demo DISH POS

Dashboard Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 09:58

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 92.00	€ 92.00
AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 30.67	€ 30.67
NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
		3

You are now in the overview of your printers. Click on **+ Add printer** to create a new printer.

The screenshot shows the DISH POS v3.54.4 interface. The top navigation bar includes the version, user name '(V) Demo EN Video', 'Dish Support', and 'Demo DISH POS'. The left sidebar menu is expanded to 'General', which includes options like 'General', 'Production stations', 'Facilities', 'Cash stores', 'Printers', 'App links', 'Table map', 'Users', 'User groups', 'POS devices', 'Courses', 'Customers', 'Currency', 'Turnover categories', 'Customer displays', 'Translations', and 'Packaging profiles'. The main content area is titled 'Printers (2)' and features a search bar, a 'Show 50 Records' dropdown, and a red-bordered '+ Add printer' button. Below this is a table with the following data:

ID	Name	Logical name	Driver	Network address	Alternative printer in c	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT	192.168.178.211:9100		
#2	KITCHEN PRINTER	KITCHENPRINTER	EPSON TMT-88 GROOT	192.168.178.212:9100		



A new window will open, where you can enter the information of the new printer. Start by entering the name into the **respective text field**.

Printers (2)

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer



Printer

Name:

Settings

Logical name*

Driver*

Network address*

Is coop printer

Connected customer display

Ticket printer

Print move ticket

Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

Your reference

Cancel Save and add new Save

Then enter the logical name into the **respective text field**.

DISH POS v3.54.9 (V) Demo EN Video

Printers (2)

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer



Printer

Name* Printer Terrace

Settings

Logical name*

Driver*

Network address*

Is coop printer

Connected customer display

Ticket printer

Print move ticket

Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

Your reference

Cancel Save and add new Save

Afterwards, select the respective driver by using the corresponding **drop-down menu**.

DISH POS v3.54.9 (V) Demo EN Video

Printers (2)

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer

Printer

Printer

Name* Printer Terrace

Settings

Logical name* PRINTERTERRACE

Driver* [Drop-down menu]

Network address*

Is coop printer

Connected customer display

Ticket printer

Print move ticket

Only generate ESCPOS code

Alternative printer in case of error [Drop-down menu]

Duplicate printer [Drop-down menu]

Logo filename

Identification

Your reference

Cancel Save and add new Save

And enter the printer's IP address into the **respective text field**.

The screenshot shows the DISH POS v3.54.9 interface. On the left is a navigation menu with options like Dashboard, Products, Finance, General, etc. The main area is titled 'Printers (2)' and contains a table with the following data:

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer



The 'Printer' configuration form includes the following fields and options:

- Name*: Printer Terrace
- Settings section:
 - Logical name*: PRINTERTERRACE
 - Driver*: EPSON TMT-88 GROOT
 - Network address*: (This field is highlighted with a red box in the original image)
 - Is coop printer
 - Connected customer display
 - Ticket printer
 - Print move ticket
 - Only generate ESCPOS code
- Alternative printer in case of error: (Dropdown menu)
- Duplicate printer: (Dropdown menu)
- Logo filename: (Text field)
- Identification section:
 - Your reference: (Text field)

Buttons at the bottom: Cancel, Save and add new, Save.

Then select one or multiple modes the printer will be running by setting the respective **checkmark**.

DISH POS v3.54.9 (V) Demo EN Video

Printers (2)

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer

Printer

Printer

Name* Printer Terrace

Settings

Logical name* PRINTERTERRACE

Driver* EPSON TMT-88 GROOT

Network address* 192.116.000.3

Is coop printer

Connected customer display

Ticket printer

Print move ticket

Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

Your reference

Cancel Save and add new Save

Once you set up the new printer, click on **Save** to apply the changes.

The screenshot displays the DISH POS v3.54.9 interface. On the left is a navigation menu with options like Dashboard, Products, Finance, General, and various settings. The main area shows a 'Printers (2)' table with two entries: #1 BAR PRINTER and #2 Kitchen Printer. A modal window titled 'Add printer' is open, showing a configuration form for a printer named 'Printer Terrace'. The form includes fields for Logical name (PRINTERTERRACE), Driver (EPSON TMT-88 GROOT), and Network address (192.116.000.3). There are also checkboxes for 'Is coop printer', 'Connected customer display', 'Ticket printer' (checked), 'Print move ticket', and 'Only generate ESCPOS code'. At the bottom of the modal, there are three buttons: 'Cancel', 'Save and add new', and 'Save', with the 'Save' button highlighted by a red box.

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Printer Configuration Modal:

- Name: Printer Terrace
- Logical name: PRINTERTERRACE
- Driver: EPSON TMT-88 GROOT
- Network address: 192.116.000.3
- Is coop printer:
- Connected customer display:
- Ticket printer:
- Print move ticket:
- Only generate ESCPOS code:
- Alternative printer in case of error: [Dropdown]
- Duplicate printer: [Dropdown]
- Logo filename: [Text Field]
- Identification: [Section Header]
- Your reference: [Text Field]

Buttons: Cancel, Save and add new, **Save**

Back in the overview, click on the **edit** icon to adjust a printer.

DISH POS v3.54.9 (V) Demo EN Video Dish Support Demo DISH POS

Printers (3)

Search

Show 50 Records + Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		

1



To delete a printer, click on the **bin icon**.

DISH POS v3.54.9 (V) Demo EN Video Dish Support Demo DISH POS

Printers (3)

Search

Show 50 Records + Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		

1

To make sure you are not deleting an item on accident, confirm your action by clicking on **Delete**.

The screenshot shows the DISH POS v3.54.9 interface. The main content area is titled "Printers (3)" and contains a table with the following data:

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		

A confirmation dialog box is displayed in the center of the screen, asking "Are you sure you want to delete the selected item?". The dialog has two buttons: "Cancel" and "Delete". The "Delete" button is highlighted with a red border.



That's it. You completed the tutorial and now know how to add and manage printers. **Keep in mind, since changes have been made, you must send them to your system by going to the general settings.**

DISH POS v3.54.9 (V) Demo EN Video Dish Support Demo DISH POS

Printers (2)

Search

Show 50 Records + Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		

1



Scan to go to the interactive player