



Welcome to the Fiskaltrust portal. In this tutorial, we are going to show you how to cancel subscriptions.

The screenshot displays the Fiskaltrust portal interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a navigation menu including Overview, Requests & Updates, User info, Company info, PosOperator, PosDealer, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area features a search bar at the top right. Below it are two panels: 'Master data of user' for Magdalena Stoyanova and 'Master data of company' for DISH Digital Solutions GmbH. The user panel shows contact details, company affiliation, and localization settings. The company panel shows address and contact information. Below these is a 'List of PosOperators' section with a search bar and a list of operators. At the bottom, there is an 'RSS Feed News from Germany' section with 10 feeds, including a link for 'Wichtiger Hinweis zur Umstellung auf FCC-Version 4.1.x'. The footer contains the company name 'fiskaltrust Deutschland GmbH' and the copyright notice '1.162.24214.75796+fd6b7cdd85, © 2024'.



After logging in, click **PosDealer**.

The screenshot shows the Fiskaltrust user interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a list of menu items: Overview, Requests & Updates, User Info, Company Info, PosOperator, **PosDealer** (highlighted with an orange box), Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area is light gray and contains several sections: a search bar for the knowledge base, 'Master data of user' for Magdalena Stoyanova, 'Master data of company' for DISH Digital Solutions GmbH, a 'List of PosOperators' section with a search bar, and an 'RSS Feed News from Germany' section with 10 feeds. The footer contains contact information for Fiskaltrust Deutschland GmbH and a copyright notice for 2024.

Then go to **Subscriptions**.

The screenshot displays the Fiskaltrust user interface. On the left, a dark sidebar contains the 'fiskaltrust.' logo and a navigation menu. The 'Subscriptions' item is highlighted with an orange border. The main content area features a search bar at the top right and two panels: 'Master data of user' for Magdalena Stoyanova and 'Master data of company' for DISH Digital Solutions GmbH. Below these are sections for 'List of PosOperators' and 'RSS Feed News from Germany'. The footer contains contact information for Fiskaltrust Deutschland GmbH and a copyright notice for 2024.

**fiskaltrust.**

DISH Digital Solutions ...

- Overview
- Requests & Updates
- User Info
- Company Info
- PosOperator
- PosDealer**
- Subscriptions
- Rollout management
- Tools
- PosSystems
- Metrics
- Configuration
- Digital Receipt **New**
- Shop
- Help
- Sign out

Search knowledge base ...

EN

**Master data of user**

**Magdalena Stoyanova**

E-Mail

Telephone

**Employee of company**  
DISH Digital Solutions GmbH Test Cafe'

**Localization**  
Language: en-US  
Language: en  
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna  
Offset: 2  
Now: 2024-08-05 UTC => 2024-08-05 Local  
Decimal: 13.01 UTC total hours

Call E-Mail

**Master data of company**

**DISH Digital Solutions GmbH**

E-Mail

**Address**  
Metro-Straße 1  
40235 Düsseldorf

Telephone

Call E-Mail

**List of PosOperators**

Active PosOperator accounts have a corresponding symbol in the "Status" column, the name turns into a link and can be clicked to surrogate into that account.

Search for PosOperators' invitations (keep this field empty to search for all)

RSS Feed News from Germany **10 Feeds**

Wichtiger Hinweis zur Umstellung auf FCC-Version 4.1.x

fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de

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You can use the **search table** to look up a specific customer.

Search knowledge base ...

EN

PosDealer / Subscriptions

Report a problem

Allow invoicing subscriptions automatically  Without automatic invoicing allowed, All your 2 subscriptions need to be paid manually

Q Search table

All

<input type="checkbox"/> PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	:
<input type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	:

First page < 1 / 1 > Last page

Download Subscriptions CSV

Activate the **checkbox** for the product you wish to cancel.

The screenshot shows the Fiskaltrust PosDealer Subscriptions page. At the top, there is a search bar and a 'Report a problem' button. Below this is a yellow notification bar: 'Allow invoicing subscriptions automatically' (toggle off) with a warning icon and text: 'Without automatic invoicing allowed, All your 2 subscriptions need to be paid manually'. The main content is a table with columns: PosOperator, Product, Subscription target, Invoicing date, Invoicing type, Subscription Status, and Actions. Two rows are visible. The checkbox in the first column of the second row is highlighted with a red box. At the bottom, there is a 'Download Subscriptions CSV' button and a pagination control showing '1 / 1'.

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	⋮
<input checked="" type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	⋮

Once selected, click on **Cancel 1 subscription**.

Search knowledge base ...

EN

PosDealer / Subscriptions

Report a problem

Allow invoicing subscriptions automatically  Without automatic invoicing allowed, All your 2 subscriptions need to be paid manually

Search table

All

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	
<input checked="" type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	

Cancel 1 subscriptions

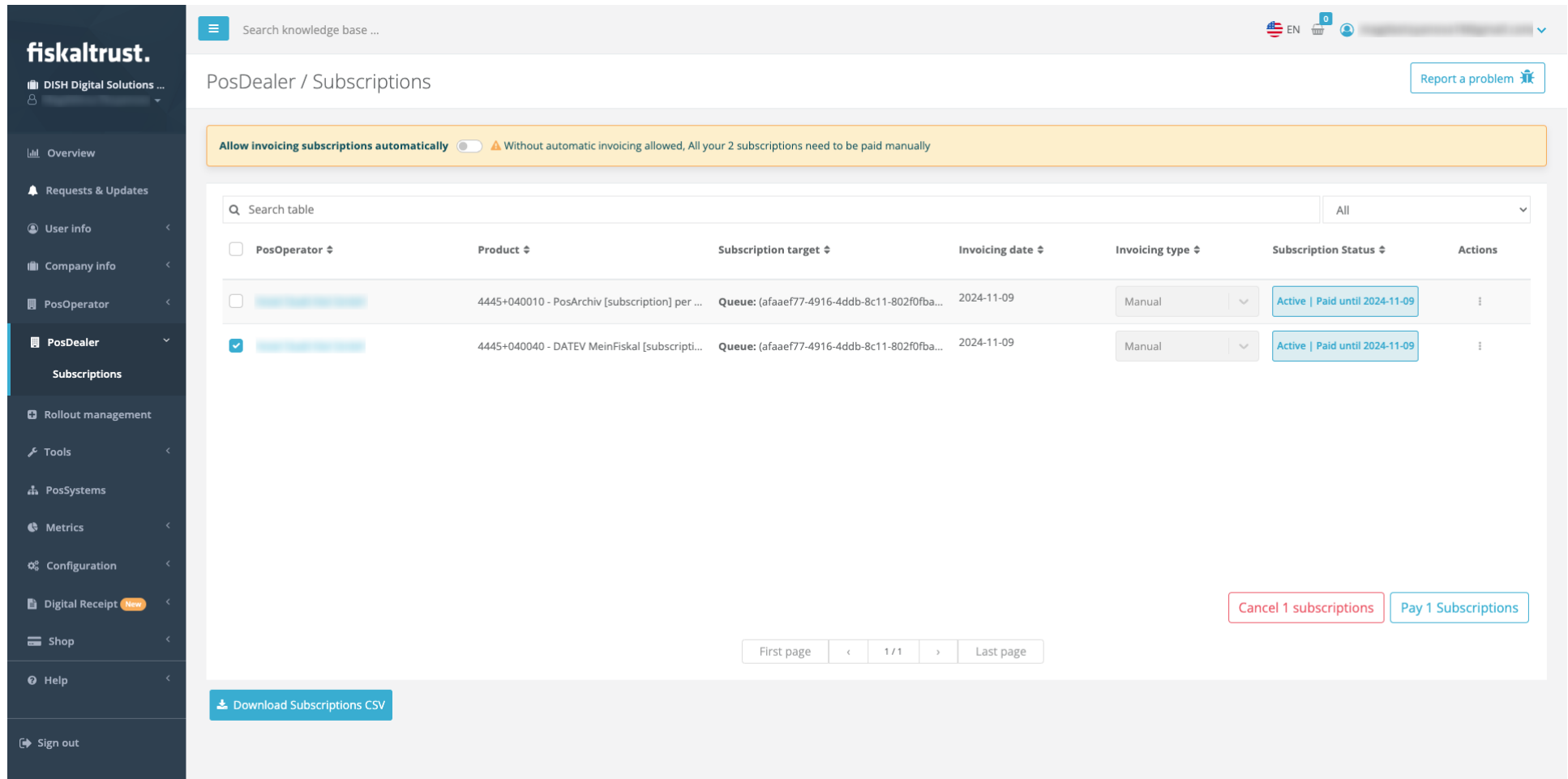
Pay 1 Subscriptions

Download Subscriptions CSV

First page < 1 / 1 > Last page



That's it. You now know how to cancel subscriptions in the Fiskaltrust portal.



The screenshot shows the Fiskaltrust portal interface. On the left is a dark sidebar with navigation options: Overview, Requests & Updates, User Info, Company Info, PosOperator, PosDealer (selected), Subscriptions, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area is titled 'PosDealer / Subscriptions' and includes a search bar, a 'Report a problem' button, and a toggle for 'Allow invoicing subscriptions automatically'. Below this is a table with columns: PosOperator, Product, Subscription target, Invoicing date, Invoicing type, Subscription Status, and Actions. Two rows are visible, both with 'Active | Paid until 2024-11-09' status. At the bottom right, there are buttons for 'Cancel 1 subscriptions' and 'Pay 1 Subscriptions'. A 'Download Subscriptions CSV' button is located at the bottom left of the main content area.

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	⋮
<input checked="" type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active   Paid until 2024-11-09	⋮



Scan to go to the interactive player