



Welcome to the DISH POS Backoffice. In this tutorial, we show how to disable the automated ticket printing function.

DISH POS v3.80.0 (V) Demo EN Video Dish Support Update is available Demo DISH POS

Dashboard Show amounts including VAT

Today's turnover data

Turnover <b>€ 0.00</b>	Transactions <b>0</b>	Average spending <b>€ 0.00</b>	Open orders <b>€ 0.00</b> Amount <b>0</b> Last update: Today at 15:11
---------------------------	--------------------------	-----------------------------------	--

Turnover details

— This week — Previous week

	<b>TURNOVER TO DATE THIS WEEK</b> <b>€ 0.00</b>	<b>TURNOVER TO DATE LAST WEEK</b> <b>€ 0.00</b>	<b>TOTAL TURNOVER LAST WEEK</b> <b>€ 0.00</b>
	<b>AVERAGE SPENDING TO DATE THIS WEEK</b> <b>€ 0.00</b>	<b>AVERAGE SPENDING TO DATE LAST WEEK</b> <b>€ 0.00</b>	<b>AVERAGE SPENDING LAST WEEK</b> <b>€ 0.00</b>
	<b>NUMBER OF TRANSACTIONS TO DATE THIS WEEK</b> <b>0</b>	<b>NUMBER OF TRANSACTIONS TO DATE LAST WEEK</b> <b>0</b>	<b>TOTAL TRANSACTIONS LAST WEEK</b> <b>0</b>



First, click on **General**.

DISH POS v3.80.0 (V) Demo EN Video Dish Support Update is available Demo DISH POS

Dashboard

Minimise menu

- Dashboard
- Products
- Finance
- General**
- Payment
- Self-service

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 15:11

Turnover details

— This week — Previous week

	TURNOVER TO DATE THIS WEEK <b>€ 0.00</b>	TURNOVER TO DATE LAST WEEK <b>€ 0.00</b>	TOTAL TURNOVER LAST WEEK <b>€ 0.00</b>
	AVERAGE SPENDING TO DATE THIS WEEK <b>€ 0.00</b>	AVERAGE SPENDING TO DATE LAST WEEK <b>€ 0.00</b>	AVERAGE SPENDING LAST WEEK <b>€ 0.00</b>
	NUMBER OF TRANSACTIONS TO DATE THIS WEEK <b>0</b>	NUMBER OF TRANSACTIONS TO DATE LAST WEEK <b>0</b>	TOTAL TRANSACTIONS LAST WEEK <b>0</b>

Show amounts including VAT



Then go to **Facilities**.

DISH POS v3.80.0 (V) Demo EN Video Dish Support Update is available Demo DISH POS

Dashboard

Minimise menu

- Dashboard
- Products
- Finance
- General
  - General
  - Production stations
  - Facilities**
  - Cash stores
  - Printers
  - App links
  - Table map
  - Users
  - User groups
  - POS devices
  - Courses
  - Customers
  - Currency
  - Turnover categories
  - Customer displays
  - Translations
  - Packaging profiles
  - Scan services
- Payment

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 15:11

Turnover details

— This week — Previous week

Turnover (€)	Turnover to date this week	Turnover to date last week	Total turnover last week
€100	€ 0.00	€ 0.00	€ 0.00
€90			
€80			
€70			
€60			
€50			
€40			
€30			
€20			
€10			
€0			

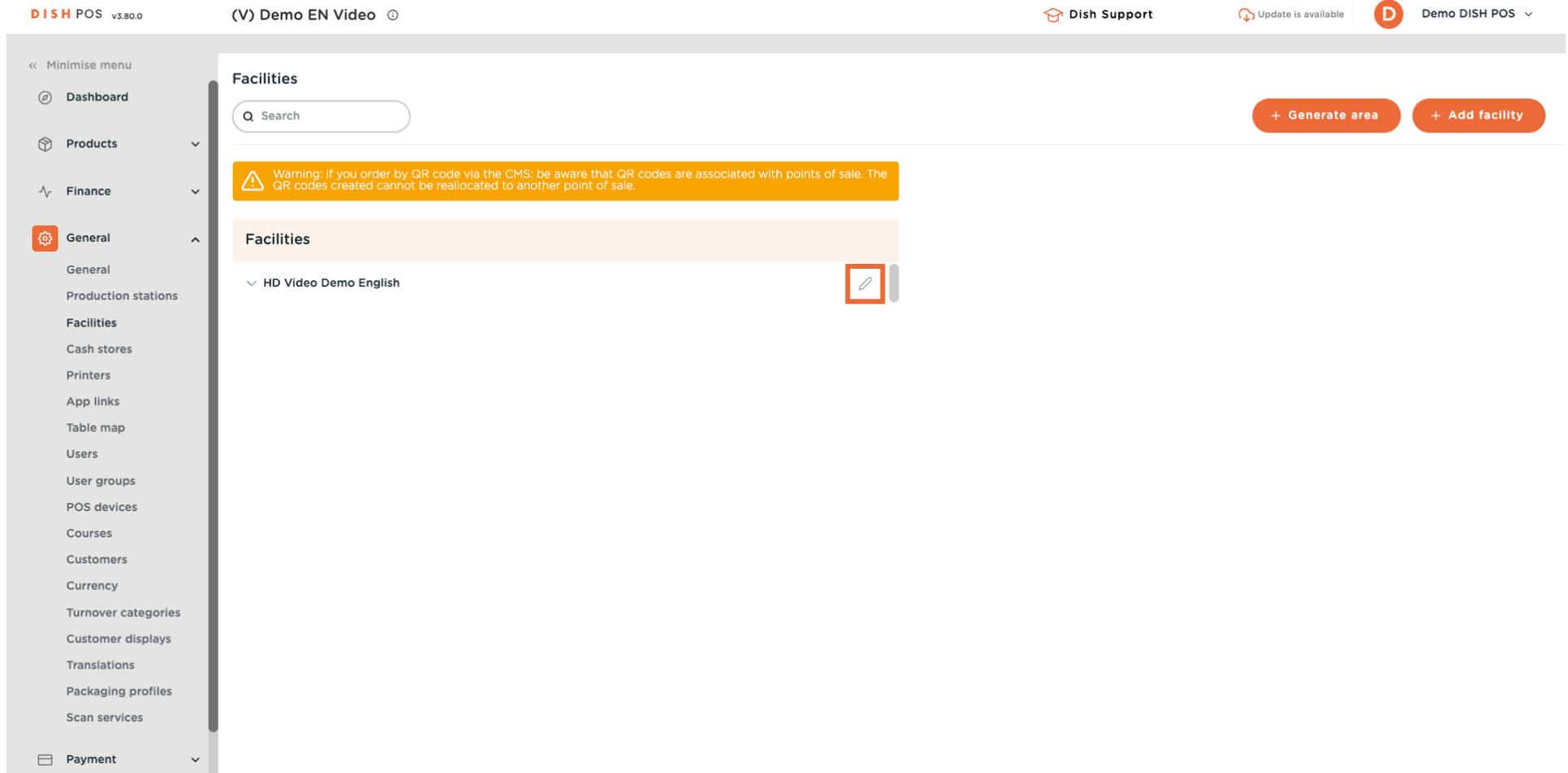
Average spending to date this week	Average spending to date last week	Average spending last week
€ 0.00	€ 0.00	€ 0.00

Number of transactions to date this week	Number of transactions to date last week	Total transactions last week
0	0	0

Show amounts including VAT



You are now in the overview of your facilities. To now access the settings of your facilities, use the corresponding **editing icon** next to it.



The screenshot shows the DISH POS v3.80.0 interface. The top navigation bar includes "Dish Support", "Update is available", and "Demo DISH POS". The left sidebar contains a "Minimise menu" button and a list of menu items: Dashboard, Products, Finance, General (selected), and Payment. The main content area is titled "Facilities" and features a search bar, two buttons ("Generate area" and "Add facility"), and a warning message: "Warning: if you order by QR code via the CMS; be aware that QR codes are associated with points of sale. The QR codes created cannot be reallocated to another point of sale." Below the warning, there is a list of facilities, with "HD Video Demo English" selected and an editing icon (a pencil) highlighted with a red box.



A new window will open with the settings to your facility. To deactivate the automatic ticket printing, you need to deselect the corresponding **checkmark**.

The screenshot shows the 'Edit point of sale' window in the DISH POS system. The window title is 'Point of sale' and it contains the following fields and settings:

- Name\***: HD Video Demo English
- Parent\***: None
- Numbers / Description**: Receipt printer (dropdown menu)
- References**: Price level (dropdown menu, set to 'Inherit')
- Settings**:
  - Inherits settings
  - Visible in app
  - Price incl. VAT
  - Pop-up of new order text
  - Use take away number
  - Automatically log out after ticket
  - Automatic ticket printing (highlighted with a red box)
- Identification**:
  - Your reference**: fdb3a31f-512d-4300-ade8-8042dc04e505
  - ID**: 1

At the bottom of the window, there are 'Cancel' and 'Save' buttons.



Once done, click on **Save** to apply the changes.

The screenshot shows the 'Edit point of sale' configuration screen in the DISH POS system. The interface is divided into a left sidebar menu and a main configuration area. The sidebar menu includes options like Dashboard, Products, Finance, General, Production stations, Facilities, Cash stores, Printers, App links, Table map, Users, User groups, POS devices, Courses, Customers, Currency, Turnover categories, Customer displays, Translations, Packaging profiles, Scan services, and Payment. The main configuration area is titled 'Point of sale' and contains the following sections:

- Name:** HD Video Demo English
- Parent:** None
- Numbers / Description:** Receipt printer (dropdown menu)
- References:** Price level (dropdown menu, set to 'Inherit')
- Settings:**
  - Inherits settings
  - Visible in app
  - Price incl. VAT
  - Pop-up of new order text
  - Use take away number
  - Automatically log out after ticket
  - Automatic ticket printing (highlighted with a red circle)
- Identification:**
  - Your reference: fdb3a31f-512d-4300-ade8-8042dc04e505
  - ID: 1

At the bottom of the screen, there are two buttons: 'Cancel' and 'Save'. The 'Save' button is highlighted with a red square.



That's it. You completed the tutorial and now know how to disable the automated ticket printing function.

The screenshot displays the DISH POS v3.80.0 interface. The top navigation bar includes 'Dish Support', 'Update is available', and 'Demo DISH POS'. A left sidebar menu is open, showing categories like 'Dashboard', 'Products', 'Finance', 'General', and 'Payment'. The 'General' category is expanded, and the 'Facilities' option is selected. The main content area is titled 'Facilities' and features a search bar, two '+ Generate area' and '+ Add facility' buttons, a warning message about QR codes, and a list of facilities including 'HD Video Demo English' with an edit icon.



Scan to go to the interactive player