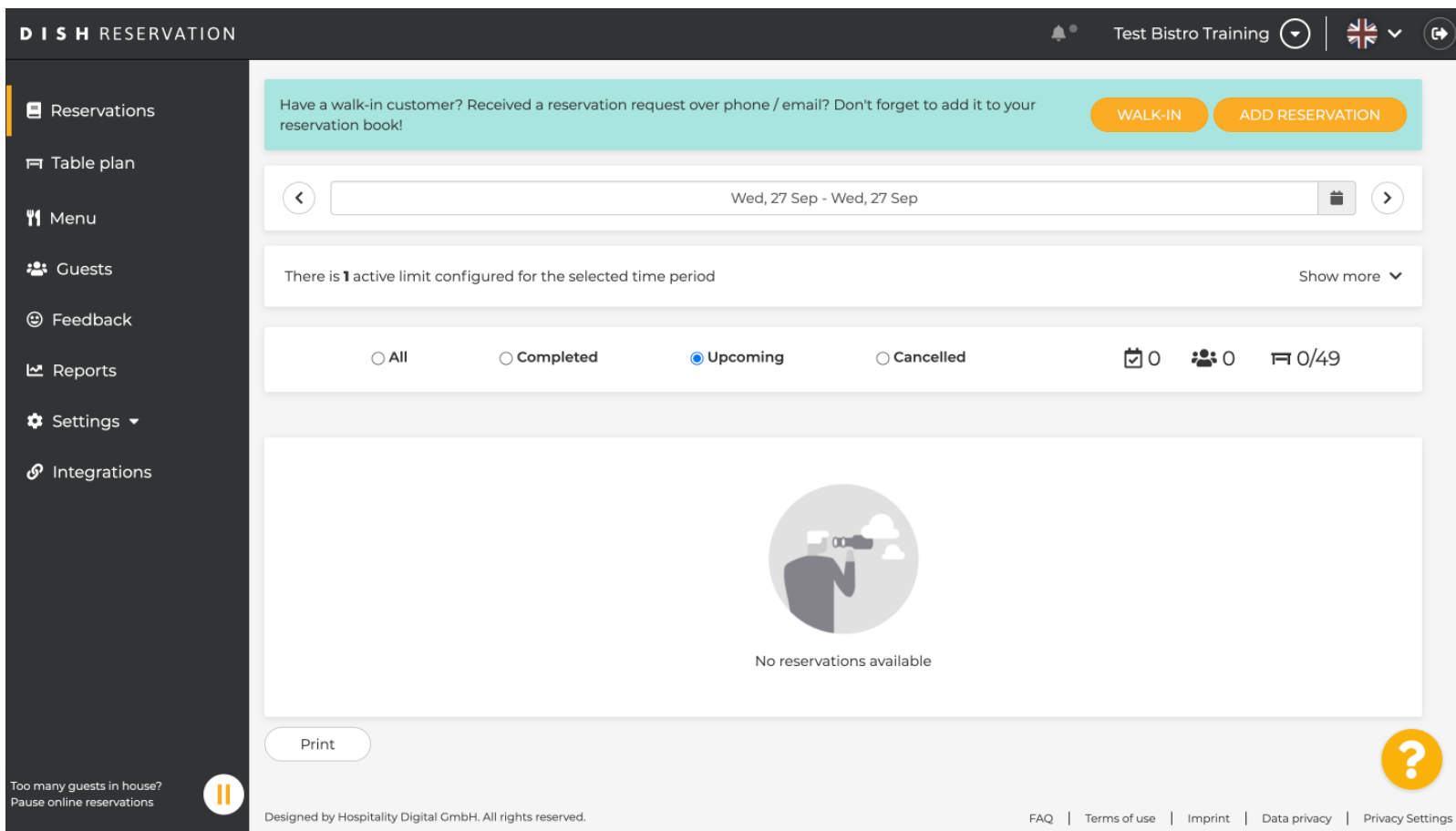




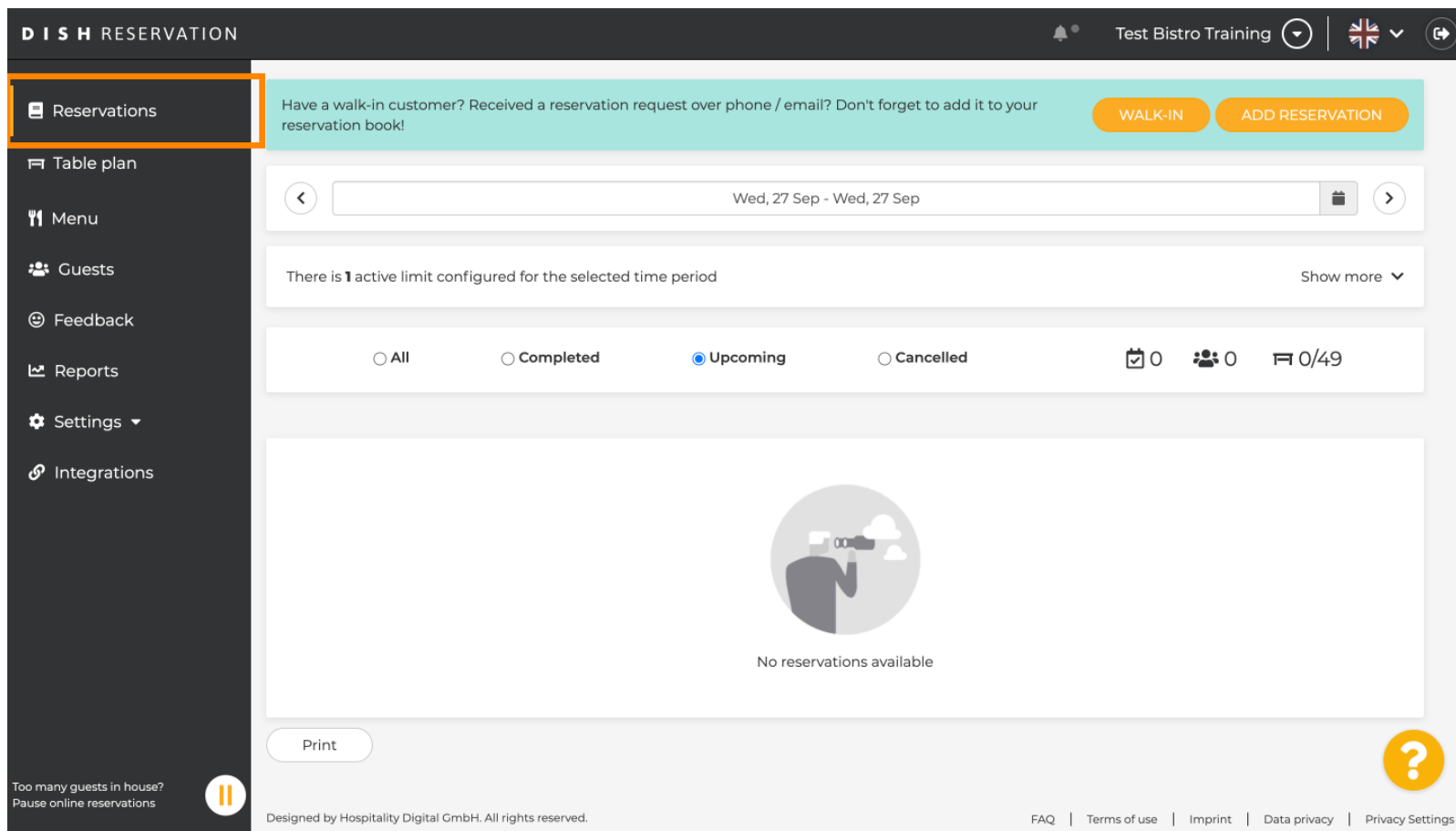
Bienvenue sur le tableau de bord de **DISH Reservation**. Ce tutoriel vous explique comment gérer vos réservations.



The screenshot displays the DISH Reservation admin dashboard. The top header includes the 'DISH RESERVATION' logo, a notification bell, the user 'Test Bistro Training', a language selector (UK flag), and a help icon. The left sidebar contains navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Wed, 27 Sep - Wed, 27 Sep'. A status summary bar shows '1 active limit configured for the selected time period' and a 'Show more' link. Filter buttons for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' are present, along with counts for '0' items in each category. A large central area with a magnifying glass icon and the text 'No reservations available' indicates no data for the current view. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' warning, and a footer with legal links (FAQ, Terms of use, Imprint, Data privacy, Privacy Settings) and a copyright notice for Hospitality Digital GmbH.



Lorsque le menu **Réservations** est sélectionné, vous voyez un aperçu de vos réservations.



The screenshot displays the DISH RESERVATION administration interface. On the left, a dark sidebar contains a menu with the following items: Reservations (highlighted with an orange border), Table plan, Menu, Guests, Feedback, Reports, Settings (with a dropdown arrow), and Integrations. At the bottom of the sidebar, there is a status message: "Too many guests in house? Pause online reservations" accompanied by a pause icon.

The main content area has a dark header with the text "DISH RESERVATION", a notification bell, the text "Test Bistro Training" with a dropdown arrow, a language selector (showing a UK flag), and a refresh icon. Below the header, a light blue banner contains the text: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons labeled "WALK-IN" and "ADD RESERVATION".

The main content area features a date range selector showing "Wed, 27 Sep - Wed, 27 Sep". Below this, a message states: "There is 1 active limit configured for the selected time period" with a "Show more" link. A filter bar includes radio buttons for "All", "Completed", "Upcoming" (which is selected), and "Cancelled". To the right of the filters are three icons with counts: a calendar icon with "0", a group of people icon with "0", and a table icon with "0/49".

The central part of the page shows a large white box with a circular icon of a person looking through binoculars and the text "No reservations available". A "Print" button is located at the bottom left of this section.

At the bottom of the page, there is a footer with the text "Designed by Hospitality Digital GmbH. All rights reserved." and a row of links: "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings". A yellow circular help icon with a question mark is positioned at the bottom right.



Pour ajouter une réservation manuellement, cliquez sur **AJOUTER UNE RÉSERVATION**.

DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN ADD RESERVATION

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period [Show more](#)

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

0 0 0/49

No reservations available

Print

Too many guests in house? Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



Une nouvelle fenêtre s'ouvrira dans laquelle vous pourrez saisir les **informations essentielles de réservation**.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Reservation information

'##' Guests

Date
Wed, 27/09/2023

Time
Select guest number to see time

Duration
Please select capacity and time first

Table(s)
Please select time slot first

Source
Please select

Occasion
Please select

Guest information

Last name

First name

Phone

Email

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Too many guests in house?
Pause online reservations



Remplissez ensuite les **informations du client**. Remarque : Prénom ou nom, l'un des deux est obligatoire.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Reservation information

'#' Guests2

DateWed, 27/09/2023

Time05:45 pm (204 seats)

Duration2.5 hours

Table(s)1

SourcePhone

OccasionCasual dining

Guest information

Last name

First name

Phone

Email

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Too many guests in house? Pause online reservations



Si des notes concernant la réservation sont disponibles, vous pouvez les laisser sous « Notes de réservation ». Utilisez le **champ de texte** correspondant pour saisir les informations.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Reservation information

'#' Guests2

DateWed, 27/09/2023

Time05:45 pm (204 seats)

Duration2.5 hours

Table(s)1

SourcePhone

OccasionCasual dining

Guest information

Last nameDoe

First nameJohn

Phone

Email

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Too many guests in house? Pause online reservations

6 sur 23



Y a-t-il des informations supplémentaires concernant le client ? Laissez-les sous « Informations internes client » dans les **champs** correspondants .

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Table(s)
Source
Occasion

Reservation notes
Internal note. Will be shown for this reservation only.

Internal guest information
Note will be shown on all reservations made by this guest.
Allergies
Diet

SAVE

Too many guests in house?
Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



Une fois toutes les informations saisies, cliquez sur **ENREGISTRER** pour ajouter la réservation.

DISH RESERVATION

Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Table(s)
Source
Occasion

1
Phone
Casual dining

Reservation notes
Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information
Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish
☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy
☐ Lupins
☐ Sulphite

Diet

☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan
☐ Vegetarian

SAVE

Too many guests in house?
Pause online reservations

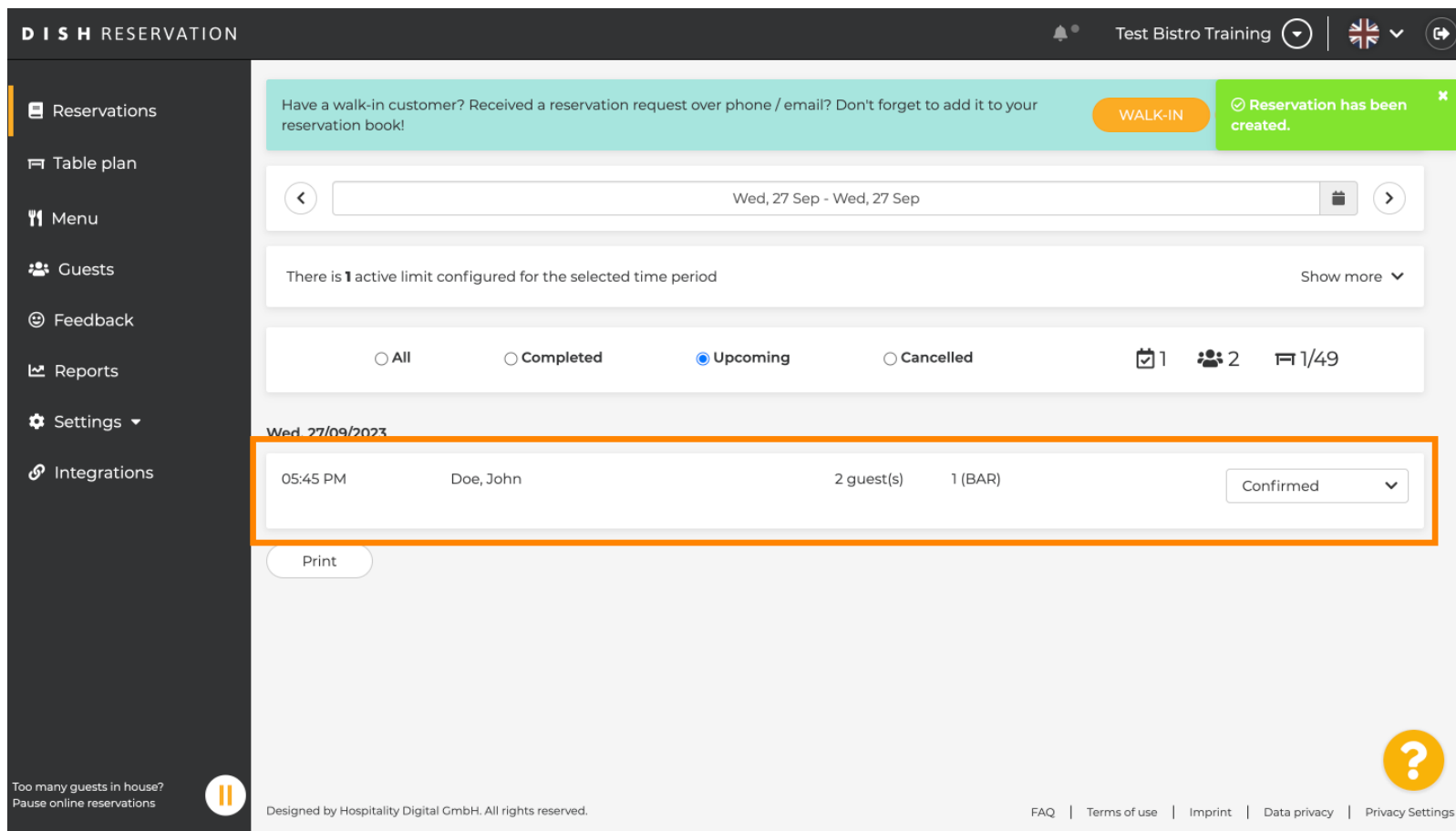
Designed by Hospitality Digital GmbH. All rights reserved.

FAQ
Terms of use
Imprint
Data privacy
Privacy Settings

8 sur 23



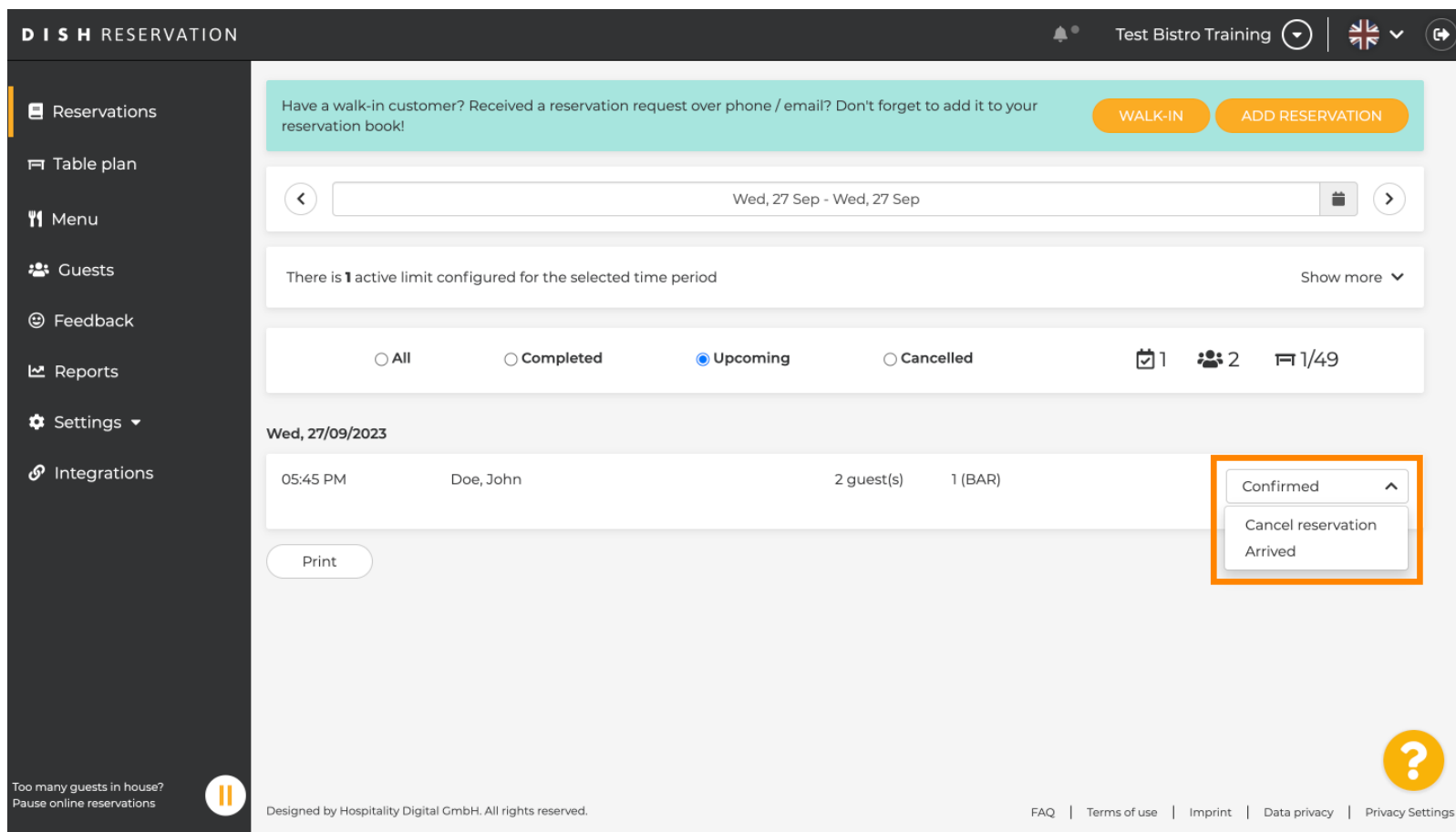
Vous serez ensuite redirigé vers l'aperçu où vous pourrez voir votre réservation ajoutée.



The screenshot displays the DISH RESERVATION administration interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a top navigation bar with a user profile 'Test Bistro Training', a language selector (UK flag), and a refresh icon. Below this, there are two notification banners: a light blue one about walk-in customers and an orange one stating 'Reservation has been created.' A date range selector shows 'Wed, 27 Sep - Wed, 27 Sep'. A summary bar indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs for reservation status are shown: All, Completed, Upcoming (selected), and Cancelled. Summary statistics show 1 calendar icon, 2 people icon, and 1/49 table icon. A table of reservations is displayed for 'Wed 27/09/2023', with one reservation highlighted by an orange border: 05:45 PM, Doe, John, 2 guest(s), 1 (BAR), and status 'Confirmed'. A 'Print' button is located below the table. At the bottom, there is a footer with a 'Too many guests in house? Pause online reservations' message, a 'Designed by Hospitality Digital GmbH' note, and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



En utilisant le **menu déroulant**, vous pouvez soit annuler une réservation, soit la marquer comme arrivée.



DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN **ADD RESERVATION**

Wed, 27 Sep - Wed, 27 Sep

There is **1** active limit configured for the selected time period [Show more](#)

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

📅 1 👤 2 🍽️ 1/49

Wed, 27/09/2023

05:45 PM	Doe, John	2 guest(s)	1 (BAR)	Confirmed Cancel reservation Arrived
----------	-----------	------------	---------	---

Print

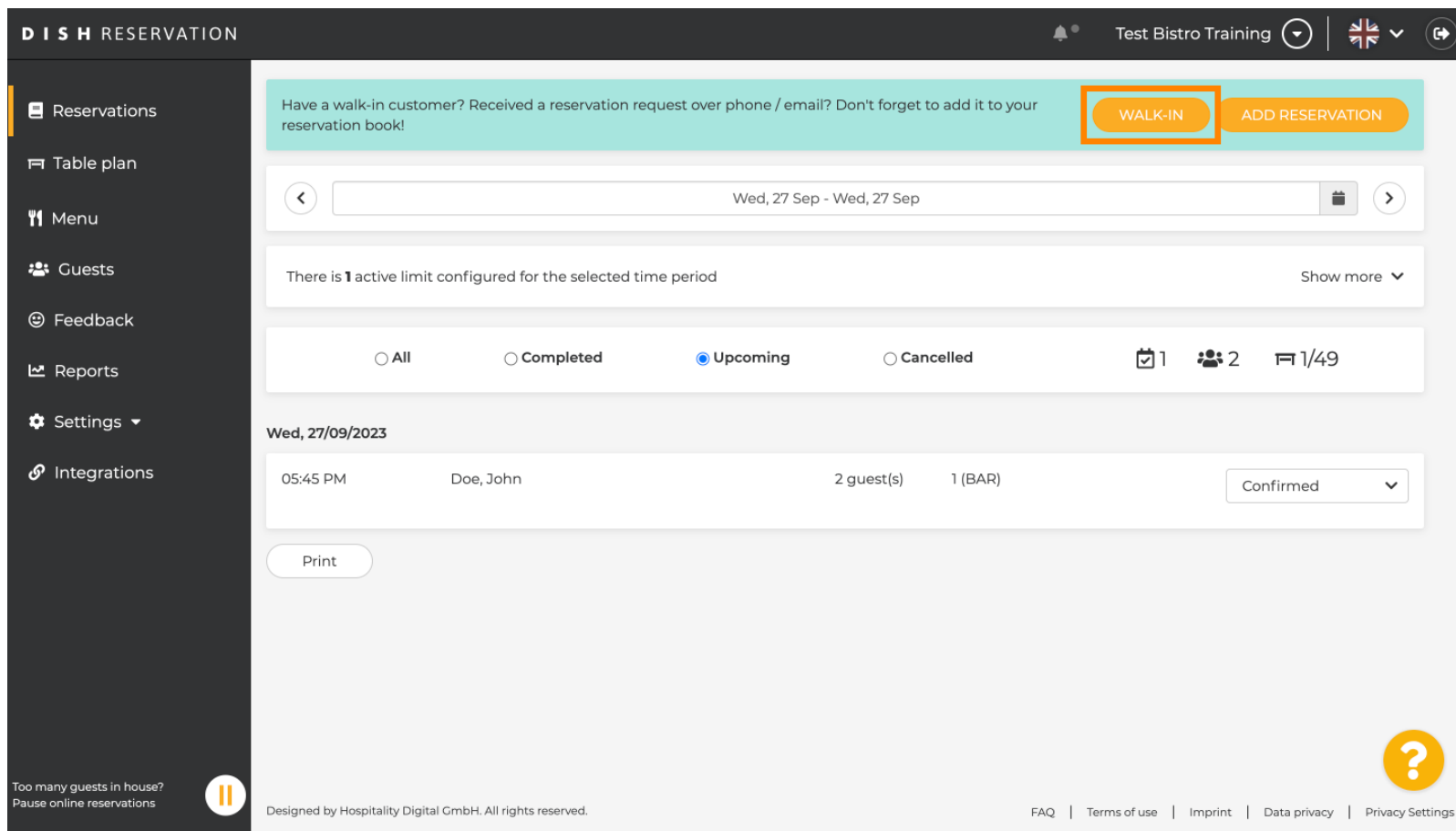
Too many guests in house? Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



Pour ajouter un walk-in, cliquez sur **WALK-IN**.



The screenshot shows the DISH RESERVATION administration interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a teal header with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" (highlighted with an orange box) and "ADD RESERVATION". Below this is a date range selector showing "Wed, 27 Sep - Wed, 27 Sep". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter tabs include "All", "Completed", "Upcoming" (selected), and "Cancelled". Summary statistics show 1 calendar icon, 2 people icon, and 1/49 table icon. A reservation entry for "Wed, 27/09/2023" at "05:45 PM" for "Doe, John" with "2 guest(s)" and "1 (BAR)" is shown with a "Confirmed" status. A "Print" button is below the entry. At the bottom left, a warning says "Too many guests in house? Pause online reservations" with a pause icon. The footer includes "Designed by Hospitality Digital GmbH. All rights reserved." and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings. A help icon (question mark) is in the bottom right.



Une nouvelle fenêtre s'ouvrira où vous pourrez saisir les **informations essentielles pour la visite**.

DISH RESERVATION


Test Bistro Training




Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Walkin information

'#' Guests

Date

Wed, 27/09/2023

Time

Now

Duration

Please select capacity and time first

Table(s)

Please select

Source

Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish

☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy

☐ Lupins
☐ Sulphite

Diet

☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan

☐ Vegetarian

SAVE

Too many guests in house? Pause online reservations



12 sur 23



Si des notes concernant la réservation sont disponibles, vous pouvez les laisser sous « Notes de réservation ». Utilisez le **champ de texte** correspondant pour saisir les informations.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Walkin information

'#' Guests3

DateWed, 27/09/2023

TimeNow

Duration2.5 hours

Table(s)1-2

SourceWalkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten ☐ Sesame ☐ Nuts ☐ Crustacean ☐ Eggs ☐ Fish

☐ Mustard ☐ Lactose ☐ Celery ☐ Peanuts ☐ Shellfish ☐ Soy

☐ Lupins ☐ Sulphite

Diet

☐ Gluten-free ☐ Halal ☐ Kosher ☐ Lactose-free ☐ Vegan

☐ Vegetarian

SAVE

Too many guests in house? Pause online reservations



S'il existe des informations supplémentaires concernant l'invité, laissez-les sous Informations internes sur l'invité dans le **champ de texte** correspondant .

DISH RESERVATION

Test Bistro Training

🇬🇧

⌵

🔗

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Walkin information

'#' Guests3

DateWed, 27/09/2023

TimeNow

Duration2.5 hours

Table(s)1-2

SourceWalkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten

☐ Sesame

☐ Nuts

☐ Crustacean

☐ Eggs

☐ Fish

☐ Mustard

☐ Lactose

☐ Celery

☐ Peanuts

☐ Shellfish

☐ Soy

☐ Lupins

☐ Sulphite

Diet

☐ Gluten-free

☐ Halal

☐ Kosher

☐ Lactose-free

☐ Vegan

☐ Vegetarian

SAVE

Too many guests in house? Pause online reservations

⏸



Une fois toutes les informations saisies, cliquez sur **ENREGISTRER** pour ajouter le walk-in.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Back

Walkin information

Guests

3

Date

Wed, 27/09/2023

Time

Now

Duration

2.5 hours

Table(s)

1-2

Source

Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish

☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy

☐ Lupins
☐ Sulphite

Diet

☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan

☐ Vegetarian

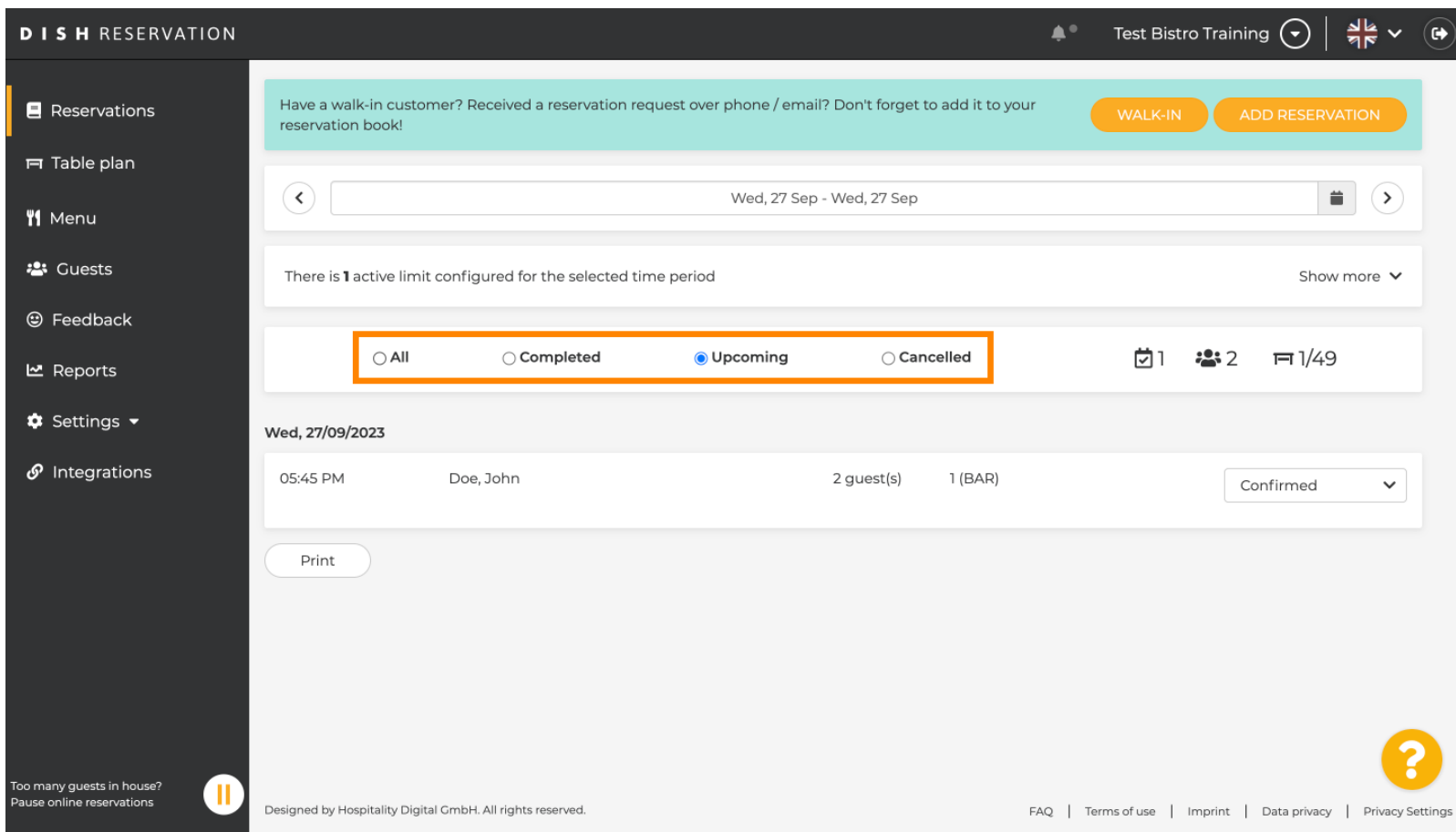
SAVE

Too many guests in house? Pause online reservations

15 sur 23



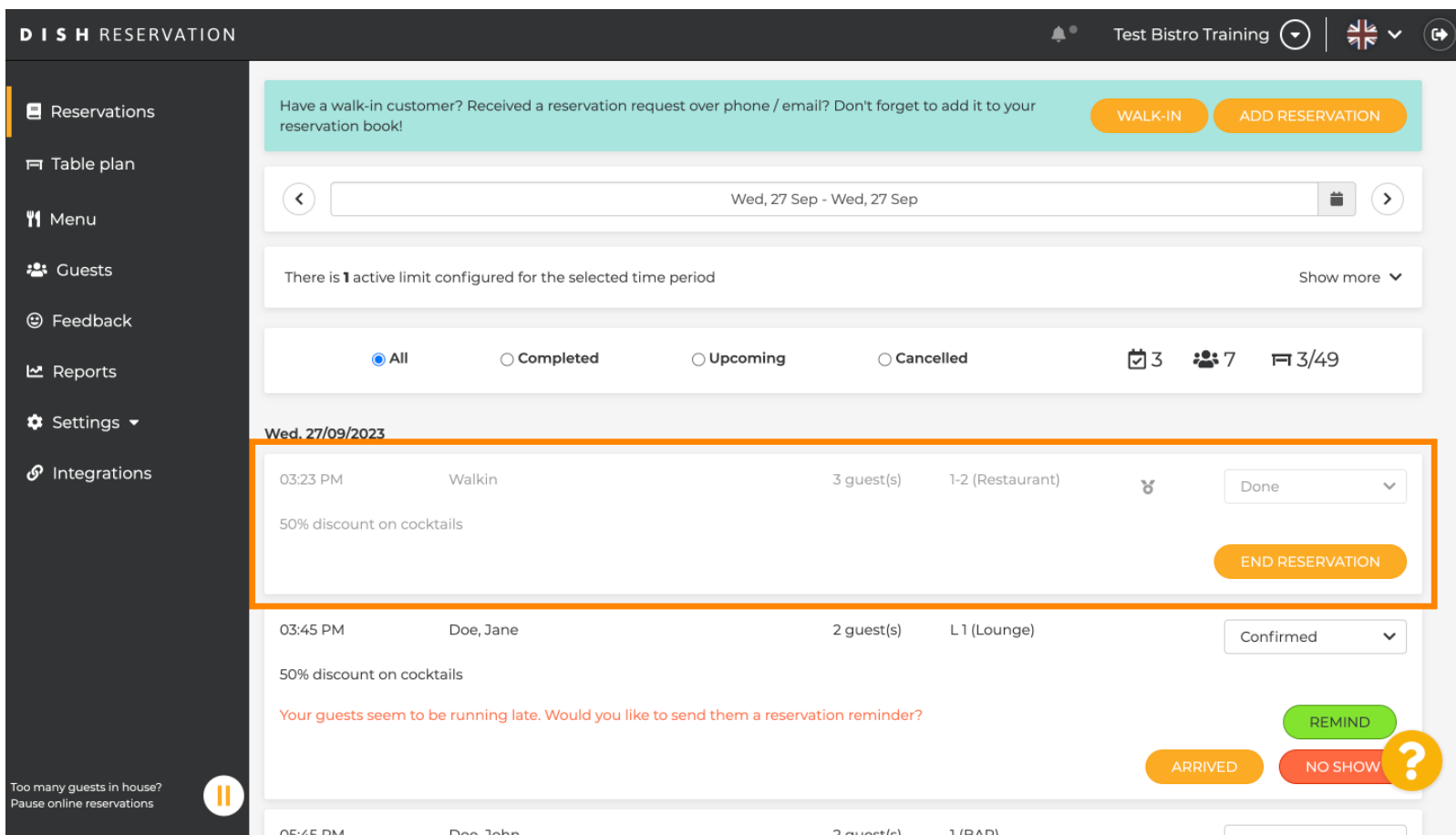
Puisqu'une réservation sans rendez-vous n'est pas une réservation à venir, vous devez filtrer vos réservations différemment. Pour ce faire, utilisez les **options** proposées.



The screenshot shows the DISH RESERVATION administration interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a top bar with a notification about walk-in customers and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Wed, 27 Sep - Wed, 27 Sep'. A message indicates '1 active limit configured for the selected time period'. A filter bar contains four radio buttons: 'All', 'Completed', 'Upcoming' (which is selected and highlighted with an orange box), and 'Cancelled'. To the right of the filters are icons for a calendar (1), guests (2), and a table (1/49). Below the filters, a reservation for 'Wed, 27/09/2023' at '05:45 PM' for 'Doe, John' with '2 guest(s)' and '1 (BAR)' is shown, with a status of 'Confirmed'. A 'Print' button is located below the reservation details. At the bottom, there is a footer with a 'Pause online reservations' button, a copyright notice 'Designed by Hospitality Digital GmbH. All rights reserved.', and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings. A yellow question mark icon is also present in the bottom right corner.



Selon votre sélection, vos réservations seront filtrées. En cliquant sur une **réservation**, vous pourrez toujours consulter des informations complémentaires et la modifier.



DISH RESERVATION

Test Bistro Training | UK | Help

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period [Show more](#)

☒ All ☐ Completed ☐ Upcoming ☐ Cancelled 3 7 3/49

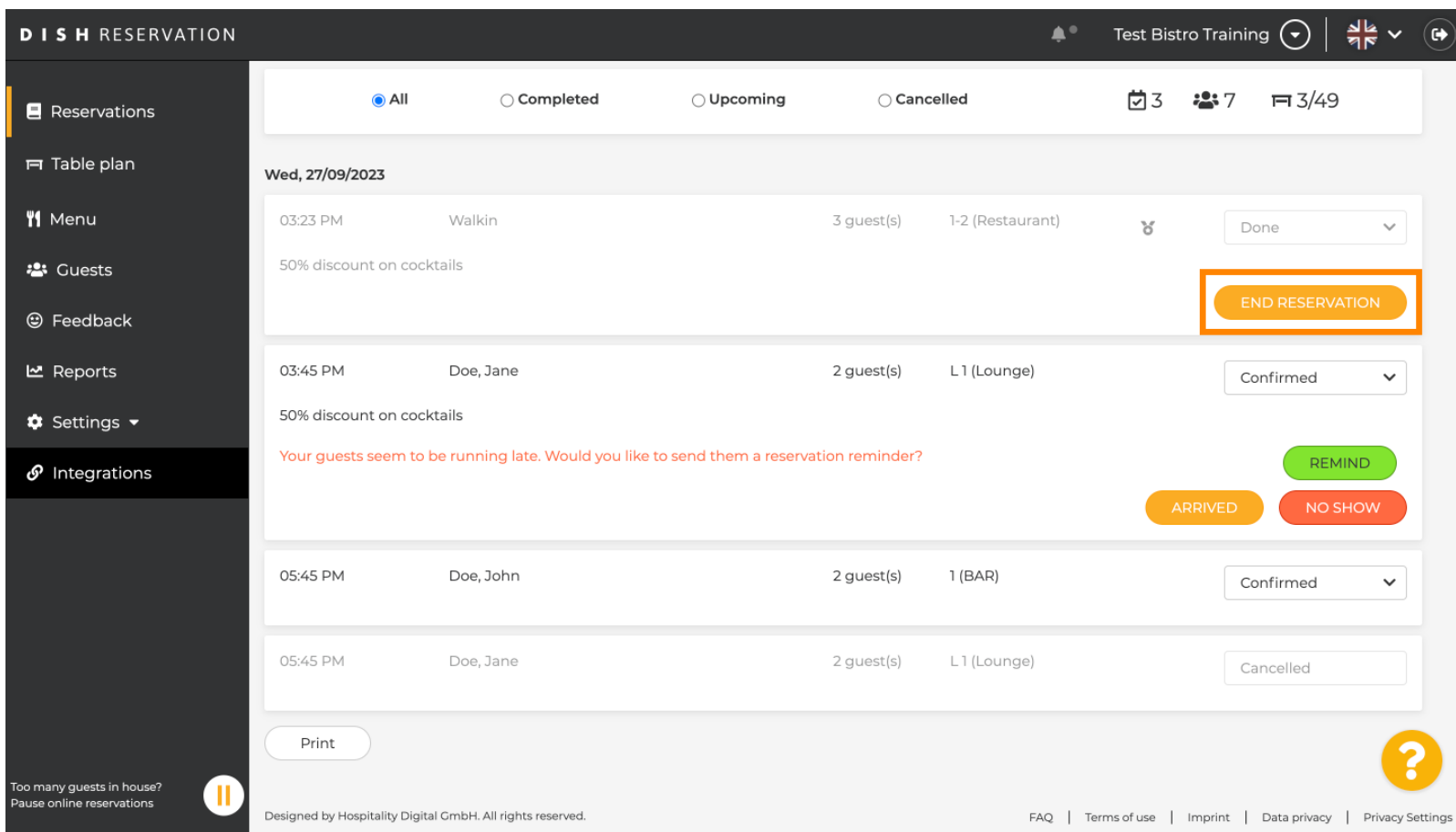
Wed, 27/09/2023

03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	Done	END RESERVATION
50% discount on cocktails					
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Confirmed	
50% discount on cocktails					
Your guests seem to be running late. Would you like to send them a reservation reminder?					
				ARRIVED	REMIND NO SHOW
05:45 PM	Doe John	2 guest(s)	1 (RADI)		

Too many guests in house? Pause online reservations



Si une table est terminée, vous pouvez mettre fin à cette réservation spécifique en cliquant sur **TERMINER LA RÉSERVATION**.



DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Wed, 27/09/2023

03:23 PM Walkin 3 guest(s) 1-2 (Restaurant) Done

50% discount on cocktails

END RESERVATION

03:45 PM Doe, Jane 2 guest(s) L1 (Lounge) Confirmed

50% discount on cocktails

Your guests seem to be running late. Would you like to send them a reservation reminder?

REMIND

ARRIVED

NO SHOW

05:45 PM Doe, John 2 guest(s) 1 (BAR) Confirmed

05:45 PM Doe, Jane 2 guest(s) L1 (Lounge) Cancelled

Print

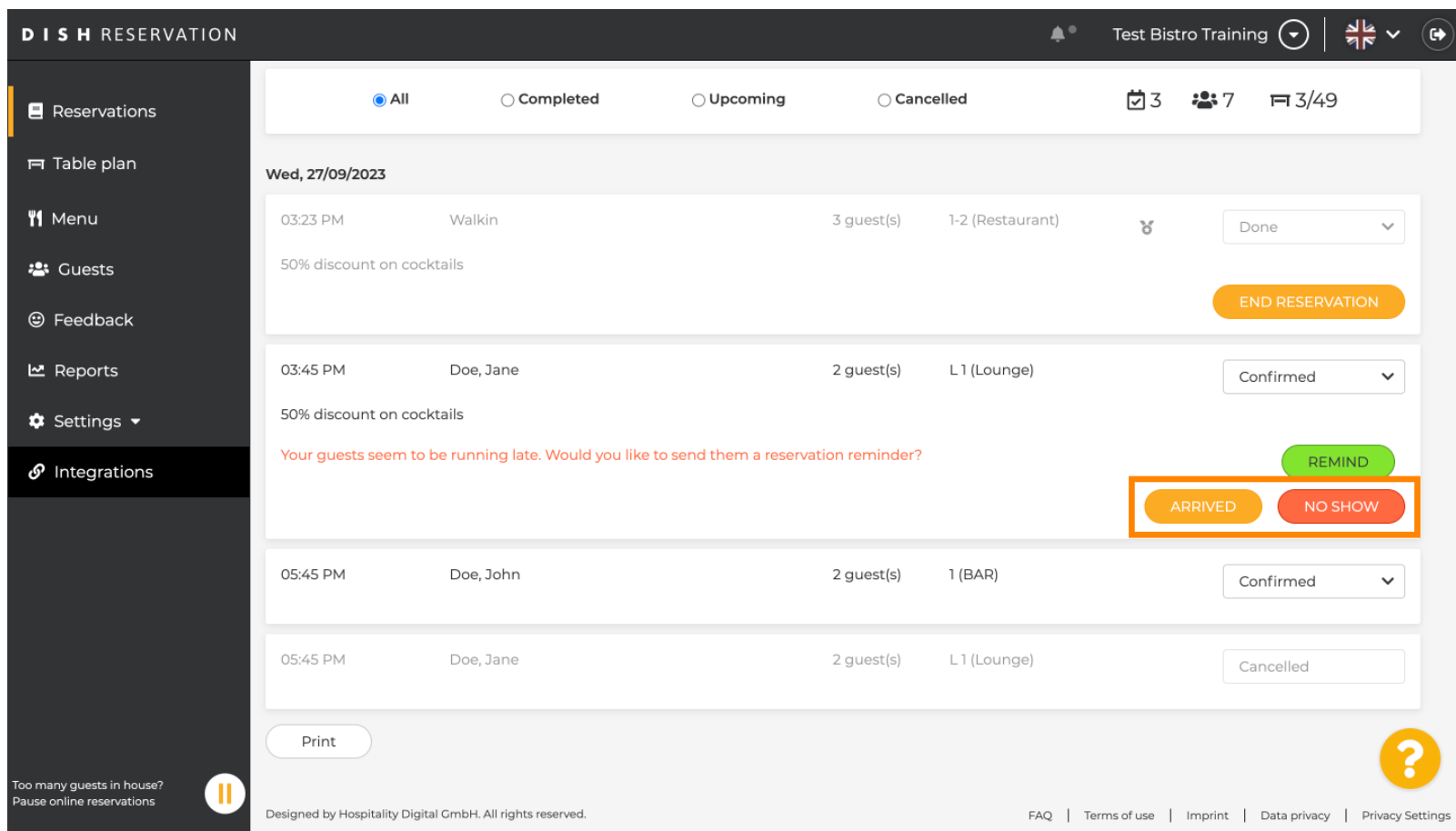
Too many guests in house? Pause online reservations

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Pour une réservation à venir, vous pouvez la marquer comme arrivée ou non. Cliquez simplement sur le **bouton** correspondant .



DISH RESERVATION

Test Bistro Training

Reservations

Wed, 27/09/2023

All	Completed	Upcoming	Cancelled	3	7	3/49
03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	Done	END RESERVATION	
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Confirmed	REMIND	ARRIVED NO SHOW
05:45 PM	Doe, John	2 guest(s)	1 (BAR)	Confirmed		
05:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Cancelled		

Print

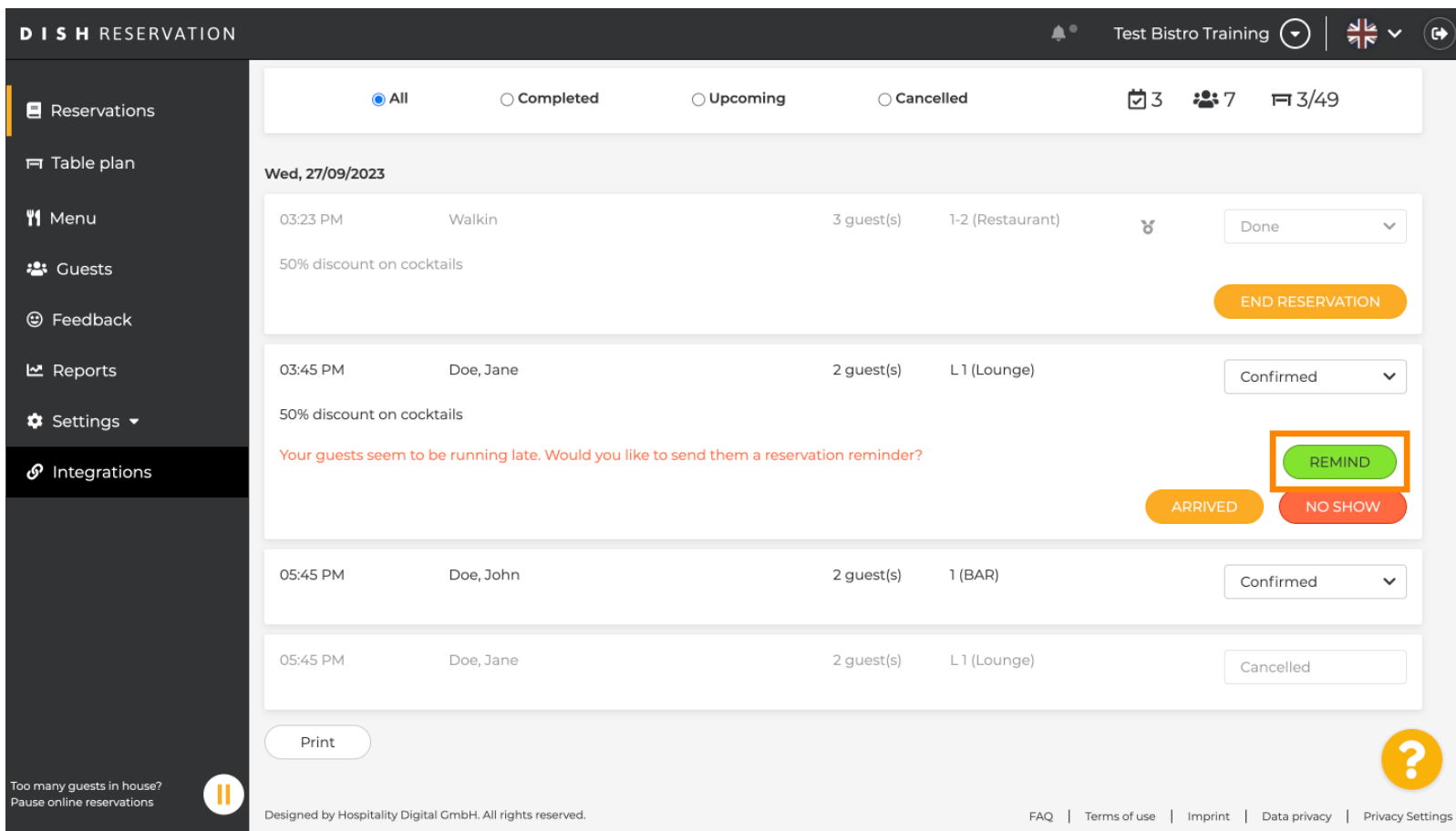
Too many guests in house? Pause online reservations

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Si le client n'est pas à l'heure, vous pouvez lui envoyer un rappel en utilisant le bouton « **RAPPEL** » .
Remarque : si vous avez ajouté la réservation manuellement, vous devez indiquer une adresse e-mail ou un numéro de téléphone.



DISH RESERVATION

Test Bistro Training

Reservations

Wed, 27/09/2023

All	Completed	Upcoming	Cancelled	3	7	3/49
03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	Done	END RESERVATION	
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Confirmed	REMIND	ARRIVED NO SHOW
05:45 PM	Doe, John	2 guest(s)	1 (BAR)	Confirmed		
05:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Cancelled		

Print

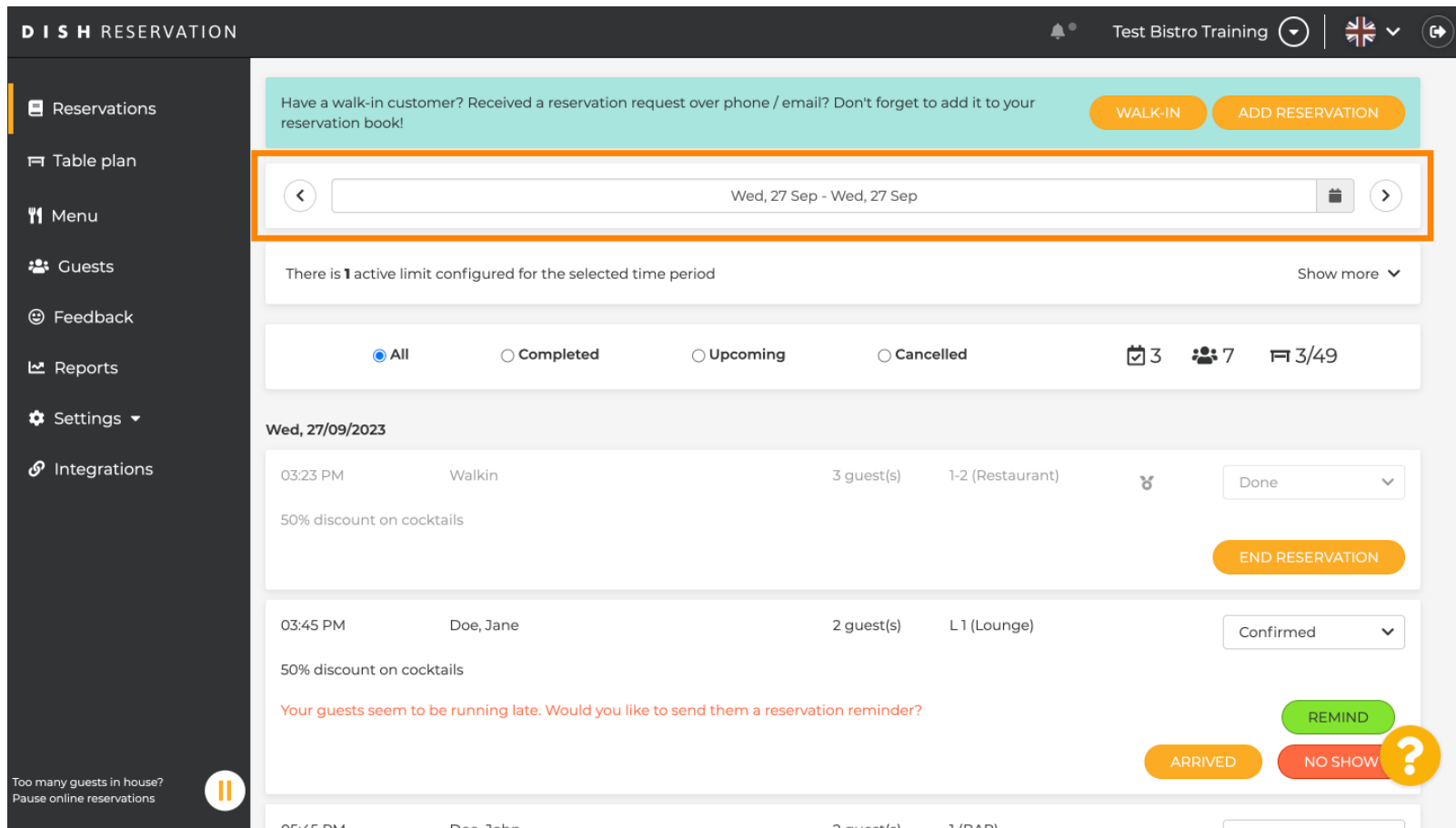
Too many guests in house? Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



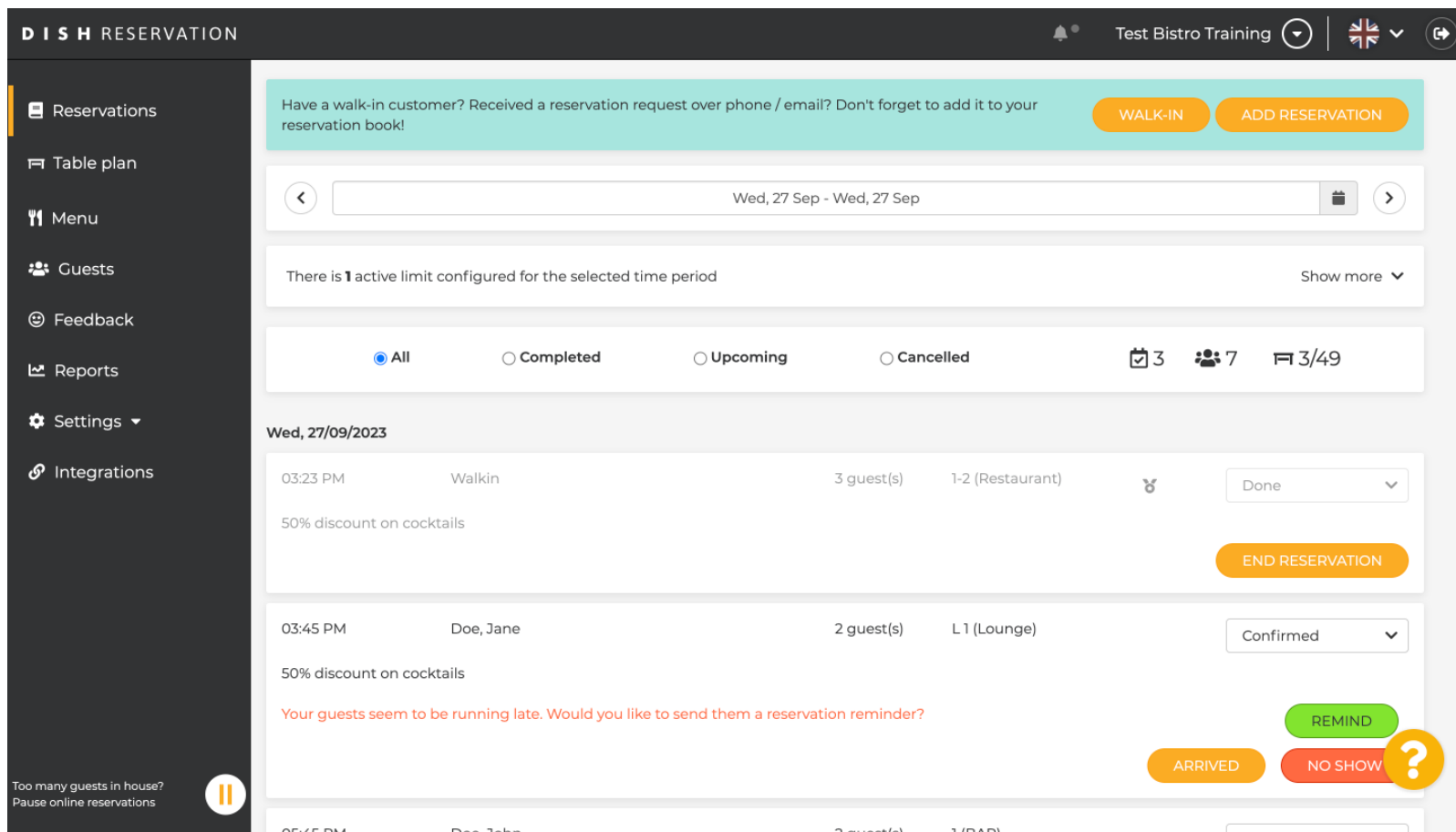
Vous souhaitez gérer ou consulter vos réservations pour différentes dates ? Utilisez le **calendrier** ou parcourez les dates à l'aide des **flèches**.



The screenshot shows the DISH RESERVATION administration interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a top bar with a notification: "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" with "WALK-IN" and "ADD RESERVATION" buttons. Below this is a calendar navigation bar with left and right arrows, a date range "Wed, 27 Sep - Wed, 27 Sep", and a calendar icon. A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter buttons include "All" (selected), "Completed", "Upcoming", and "Cancelled", along with counts: 3 reservations, 7 guests, and 3/49 tables. The reservation list for "Wed, 27/09/2023" shows two entries: a walk-in reservation at 03:23 PM for 3 guests in the Restaurant, and a confirmed reservation at 03:45 PM for Jane Doe (2 guests) in the Lounge. Both have a 50% discount on cocktails. The second reservation has a reminder message: "Your guests seem to be running late. Would you like to send them a reservation reminder?" with "REMIND", "ARRIVED", and "NO SHOW" buttons. A yellow question mark icon is next to the "NO SHOW" button. At the bottom left, a status message says "Too many guests in house? Pause online reservations" with a pause icon.



Voilà ! Vous avez terminé le tutoriel et savez maintenant comment gérer vos réservations.



The screenshot displays the DISH RESERVATION admin interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a top header with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and buttons for "WALK-IN" and "ADD RESERVATION". Below this is a date selector showing "Wed, 27 Sep - Wed, 27 Sep". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter buttons include "All" (selected), "Completed", "Upcoming", and "Cancelled", along with summary counts: 3 reservations, 7 guests, and 3/49 tables. The reservation list for "Wed, 27/09/2023" includes:

- 03:23 PM**: Walkin, 3 guest(s), 1-2 (Restaurant), status "Done", with a note "50% discount on cocktails" and an "END RESERVATION" button.
- 03:45 PM**: Doe, Jane, 2 guest(s), L 1 (Lounge), status "Confirmed", with a note "50% discount on cocktails". A red message says "Your guests seem to be running late. Would you like to send them a reservation reminder?". Action buttons include "REMIND", "ARRIVED", and "NO SHOW".
- 05:45 PM**: Doe, John, 2 guest(s), 1 (BAR), status "Confirmed".

At the bottom left, a notification says "Too many guests in house? Pause online reservations" with a pause icon.



Scannez pour accéder au lecteur interactif