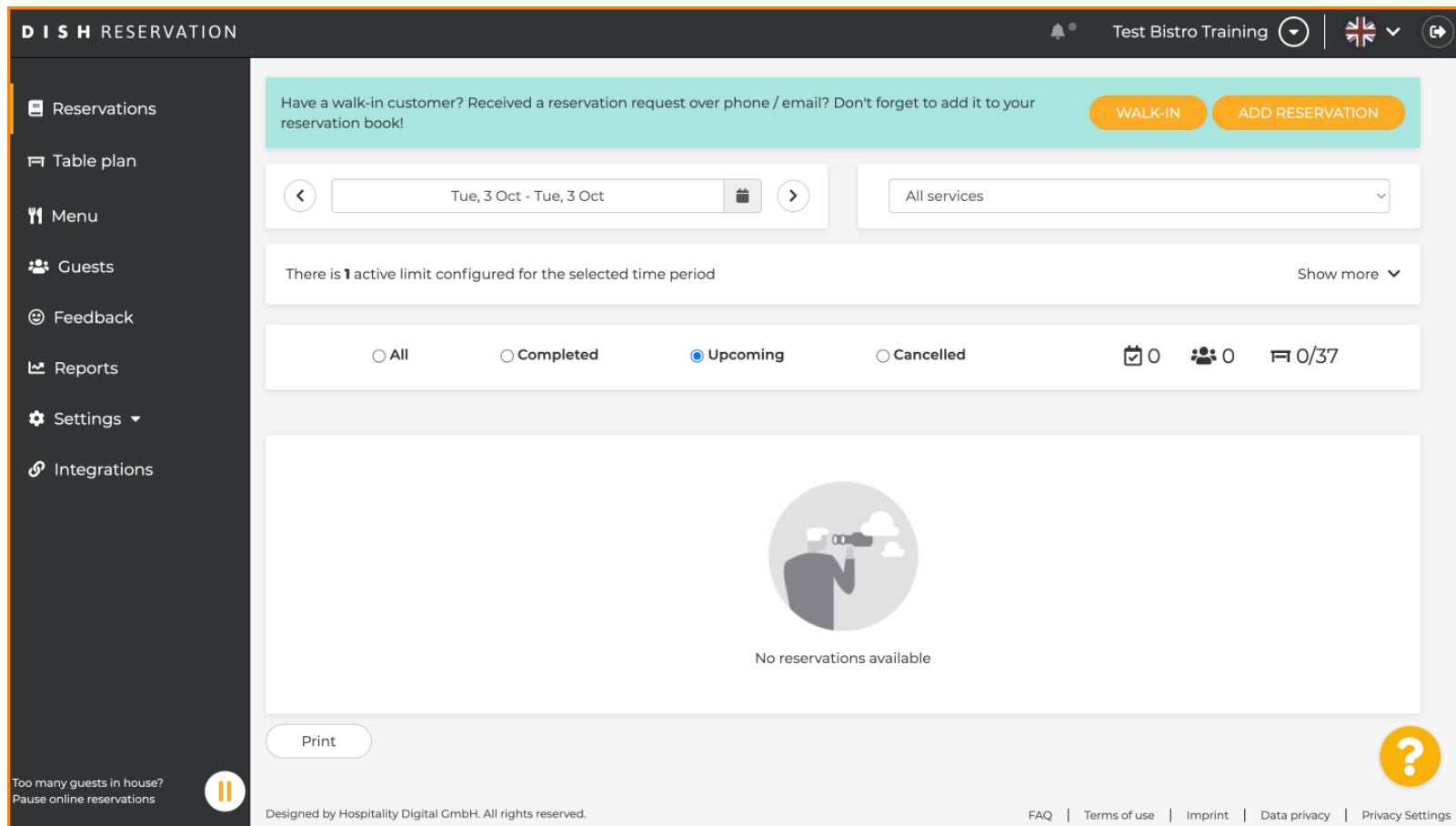




Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to review and publish feedback of your guests.



The screenshot shows the DISH Reservation Admin Panel dashboard. The top navigation bar includes the DISH RESERVATION logo, a notification bell, the user name 'Test Bistro Training', a language selector (UK flag), and a help icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below the banner is a date range selector showing 'Tue, 3 Oct - Tue, 3 Oct' and a dropdown menu for 'All services'. A summary bar indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Below this is a filter bar with radio buttons for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for a calendar, guests, and a table. The main content area displays a large empty box with a magnifying glass icon and the text 'No reservations available'. At the bottom, there is a 'Print' button, a status message 'Too many guests in house? Pause online reservations' with a pause icon, and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



First, go to **Feedback** on the menu to your left.

The screenshot displays the DISH Reservation Admin Panel interface. The top navigation bar includes the DISH logo, a notification bell, the text 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with the following items: Reservations, Table plan, Menu, Guests, **Feedback** (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector showing 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Filter tabs for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' are present, along with counts for calendar, guests, and tables (0/37). The main content area shows 'No reservations available' with an illustration of a person looking through binoculars. At the bottom, there is a 'Print' button, a 'Too many guests in house? Pause online reservations' warning, a 'Designed by Hospitality Digital GmbH. All rights reserved.' footer, and a help icon (question mark) next to links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



You are now at the overview of your guests' **feedback**. Here you can view and publish guests feedback onto the establishments website.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.

🇬🇧

🔄

Reservations

Menu

Guests

Feedback

Reports

Settings

Help

Feedback Date

Food

Service

Customer

Comments

04/06/2020

5 ☆

5 ☆

Publish

17/03/2020

5 ☆

4 ☆

Publish

15/03/2020

4 ☆

5 ☆

Wie immer TOP!

Publish

13/03/2020

5 ☆

5 ☆

Publish

09/03/2020

5 ☆

5 ☆

Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.

Publish

09/03/2020

5 ☆

5 ☆

07/03/2020

5 ☆

5 ☆

Sejr gut

Publish

05/03/2020

5 ☆

5 ☆

Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!

Unpublish

26/02/2020

5 ☆

5 ☆

25/02/2020

5 ☆

5 ☆

Alles super Essen gut Service gut Ein gelungener Abend

Publish

24/02/2020

5 ☆

5 ☆

Excellent!

21/02/2020

5 ☆

5 ☆

Alles top incl. Weinkarte

16/02/2020

5 ☆

5 ☆

Publish

11/02/2020

5 ☆

4 ☆

Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.

Publish

10/02/2020

5 ☆

5 ☆

Too many guests in house?

Pause online reservations

⏸



For publishing feedback of a guest, click on **publish**.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆			Publish
17/03/2020	5 ☆	4 ☆			Publish
15/03/2020	4 ☆	5 ☆		Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆			Publish
09/03/2020	5 ☆	5 ☆		Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆			
07/03/2020	5 ☆	5 ☆		Sejr gut	Publish
05/03/2020	5 ☆	5 ☆		Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆			
25/02/2020	5 ☆	5 ☆		Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆		Excellent!	
21/02/2020	5 ☆	5 ☆		Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆			Publish
11/02/2020	5 ☆	4 ☆		Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆			

Too many guests in house?

Pause online reservations





That's it. You have completed the tutorial and now know how to review and publish feedback of your guests.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your Internet Presence website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆			Publish
17/03/2020	5 ☆	4 ☆			Publish
15/03/2020	4 ☆	5 ☆		Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆			Publish
09/03/2020	5 ☆	5 ☆		Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆			
07/03/2020	5 ☆	5 ☆		Sejr gut	Publish
05/03/2020	5 ☆	5 ☆		Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆			
25/02/2020	5 ☆	5 ☆		Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆		Excellent!	
21/02/2020	5 ☆	5 ☆		Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆			Publish
11/02/2020	5 ☆	4 ☆		Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish
10/02/2020	5 ☆	5 ☆			

Too many guests in house?

Pause online reservations





Scan to go to the interactive player