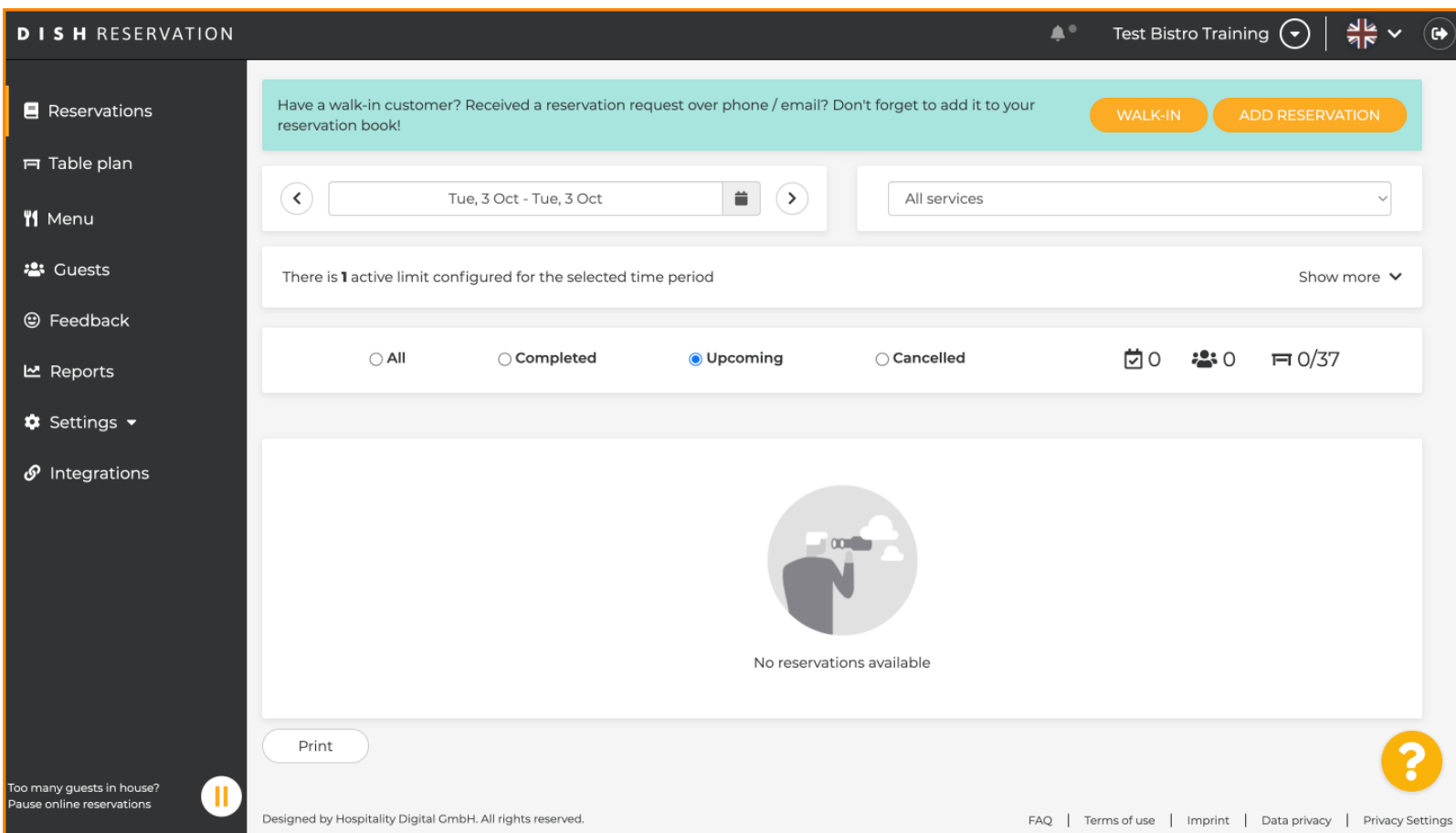


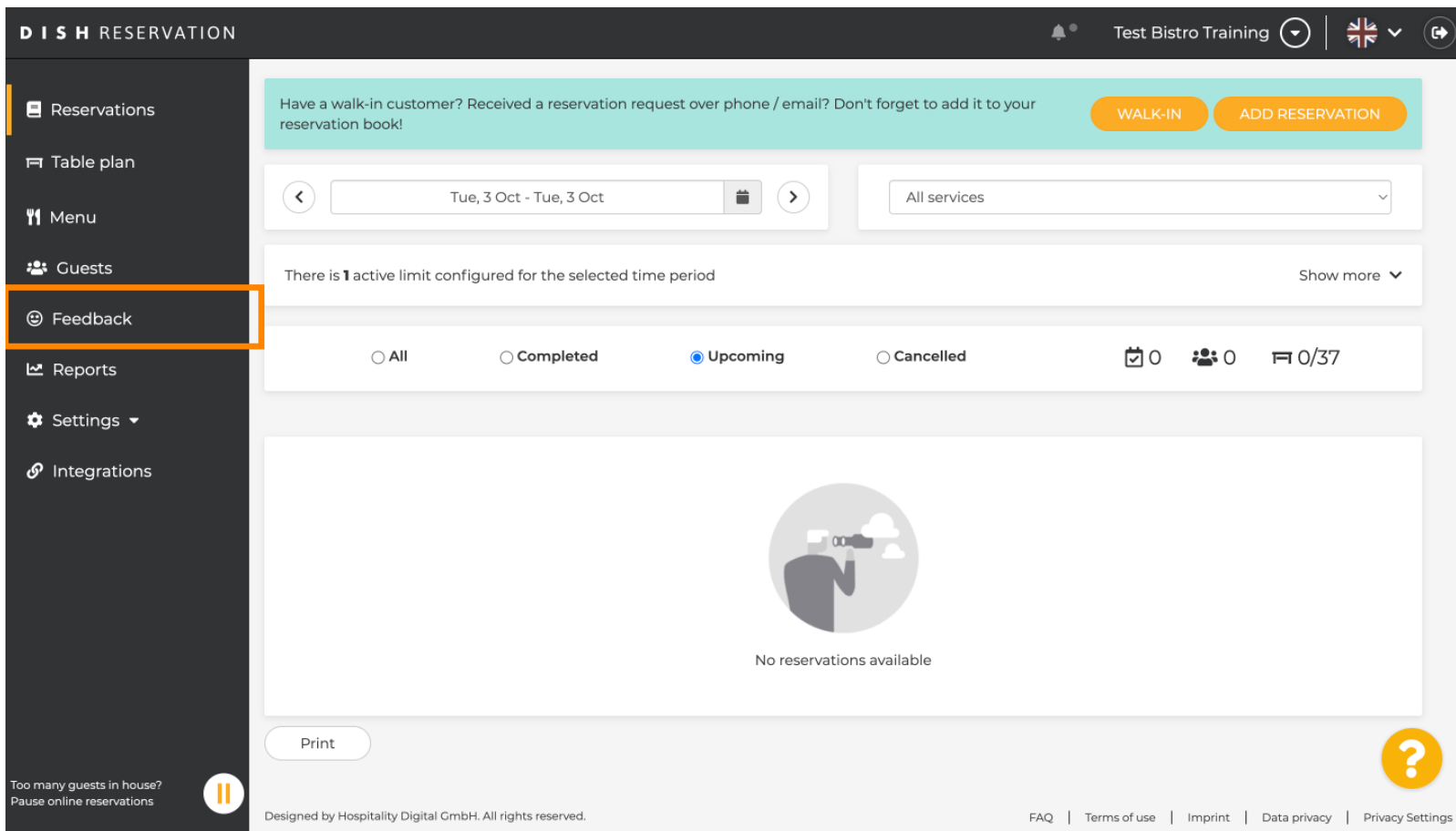


Bienvenue sur le tableau de bord de **DISH Réservation**. Dans ce tutoriel, nous vous montrons comment consulter et publier les avis de vos clients.



The screenshot shows the DISH RESERVATION admin dashboard. The top navigation bar includes the DISH RESERVATION logo, a user profile dropdown for 'Test Bistro Training', a language selector (UK flag), and a help icon. The left sidebar contains navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal banner with a message about walk-in customers and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Tue, 3 Oct - Tue, 3 Oct' and a service filter dropdown set to 'All services'. A summary bar indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. Below the summary bar are radio buttons for 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled', along with icons for a checklist (0), people (0), and a table (0/37). The main content area displays a large circular icon of a person with a magnifying glass and the text 'No reservations available'. At the bottom left, there is a 'Print' button and a notification 'Too many guests in house? Pause online reservations' with a pause icon. At the bottom right, there is a help icon (question mark) and a footer with links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings, along with the text 'Designed by Hospitality Digital GmbH. All rights reserved.'

Tout d'abord, allez dans **Commentaires** dans le menu à votre gauche.



The screenshot displays the DISH RESERVATION administration dashboard. On the left, a dark sidebar menu contains the following items: Reservations, Table plan, Menu, Guests, Feedback (highlighted with an orange box), Reports, Settings, and Integrations. The main content area features a teal banner at the top with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Tue, 3 Oct - Tue, 3 Oct" and a dropdown menu for "All services". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. A filter bar shows "All", "Completed", "Upcoming" (selected), and "Cancelled" filters, along with counts for "0", "0", and "0/37". The main content area is empty, displaying a large circular icon of a person with a magnifying glass and the text "No reservations available". At the bottom, there is a "Print" button, a "Too many guests in house? Pause online reservations" warning, and a footer with "Designed by Hospitality Digital GmbH. All rights reserved." and links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



Vous accédez désormais à l'aperçu des avis clients . Vous pouvez y consulter et publier vos avis sur le site web de l'établissement.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.

Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your internet Presence website. If you want to publish feedback on your own website, you can find instructions here.

Feedback Date	Food	Service	Customer	Comments	
04/06/2020	5 ☆	5 ☆	[REDACTED]		Publish
17/03/2020	5 ☆	4 ☆	[REDACTED]		Publish
15/03/2020	4 ☆	5 ☆	[REDACTED]	Wie immer TOP!	Publish
13/03/2020	5 ☆	5 ☆	[REDACTED]		Publish
09/03/2020	5 ☆	5 ☆	[REDACTED]	Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch, Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.	Publish
09/03/2020	5 ☆	5 ☆	[REDACTED]		
07/03/2020	5 ☆	5 ☆	[REDACTED]	Sejr gut	Publish
05/03/2020	5 ☆	5 ☆	[REDACTED]	Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!	Unpublish
26/02/2020	5 ☆	5 ☆	[REDACTED]		
25/02/2020	5 ☆	5 ☆	[REDACTED]	Alles super Essen gut Service gut Ein gelungener Abend	Publish
24/02/2020	5 ☆	5 ☆	[REDACTED]	Excellent!	
21/02/2020	5 ☆	5 ☆	[REDACTED]	Alles top incl. Weinkarte	
16/02/2020	5 ☆	5 ☆	[REDACTED]		Publish
11/02/2020	5 ☆	4 ☆	[REDACTED]	Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.	Publish

Too many guests in house?
Pause online reservations

Pour publier les commentaires d'un invité, cliquez sur **publier**.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.




Reservations

Menu

Clients

Feedback

Reports

Settings

Help

Feedback Date

Food

Service

Customer

Comments

04/06/2020

5 ☆

5 ☆

Publish

17/03/2020

5 ☆

4 ☆

Publish

15/03/2020

4 ☆

5 ☆

Wie immer TOP!

Publish

13/03/2020

5 ☆

5 ☆

Publish

09/03/2020

5 ☆

5 ☆

Unser Gast aus Atlanta (USA) war sehr beglückt über den Abend und damit wir auch. Bewirtung und Ambiente waren sehr stimmig. Großes Lob auch für das Team.

Publish

09/03/2020

5 ☆

5 ☆

07/03/2020

5 ☆

5 ☆

Sejr gut

Publish

05/03/2020

5 ☆

5 ☆

Ich komme immer wieder gerne ins Nuovo Mario! Danke für den tollen Service und das köstliche Essen!

Unpublish

26/02/2020

5 ☆

5 ☆

25/02/2020

5 ☆

5 ☆

Alles super Essen gut Service gut Ein gelungener Abend

Publish

24/02/2020

5 ☆

5 ☆

Excellent!

21/02/2020

5 ☆

5 ☆

Alles top incl. Weinkarte

16/02/2020

5 ☆

5 ☆

Publish

11/02/2020

5 ☆

4 ☆

Exzellentes Essen, angenehme Atmosphäre, aufmerksame und unaufdringliche Bewirtung - das, was man angesichts der durchaus hohen Preise erwarten darf.

Publish

10/02/2020

5 ☆

5 ☆

Too many guests in house?

Pause online reservations





Et voilà ! Vous avez terminé le tutoriel et savez maintenant comment consulter et publier les commentaires de vos invités.

DISH RESERVATION

Liebe Gäste, Wir renovieren für Sie.

Reservations

Menu

Guests

Feedback

Reports

Settings

Help

Too many guests in house?
Pause online reservations

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Scannez pour accéder au lecteur interactif