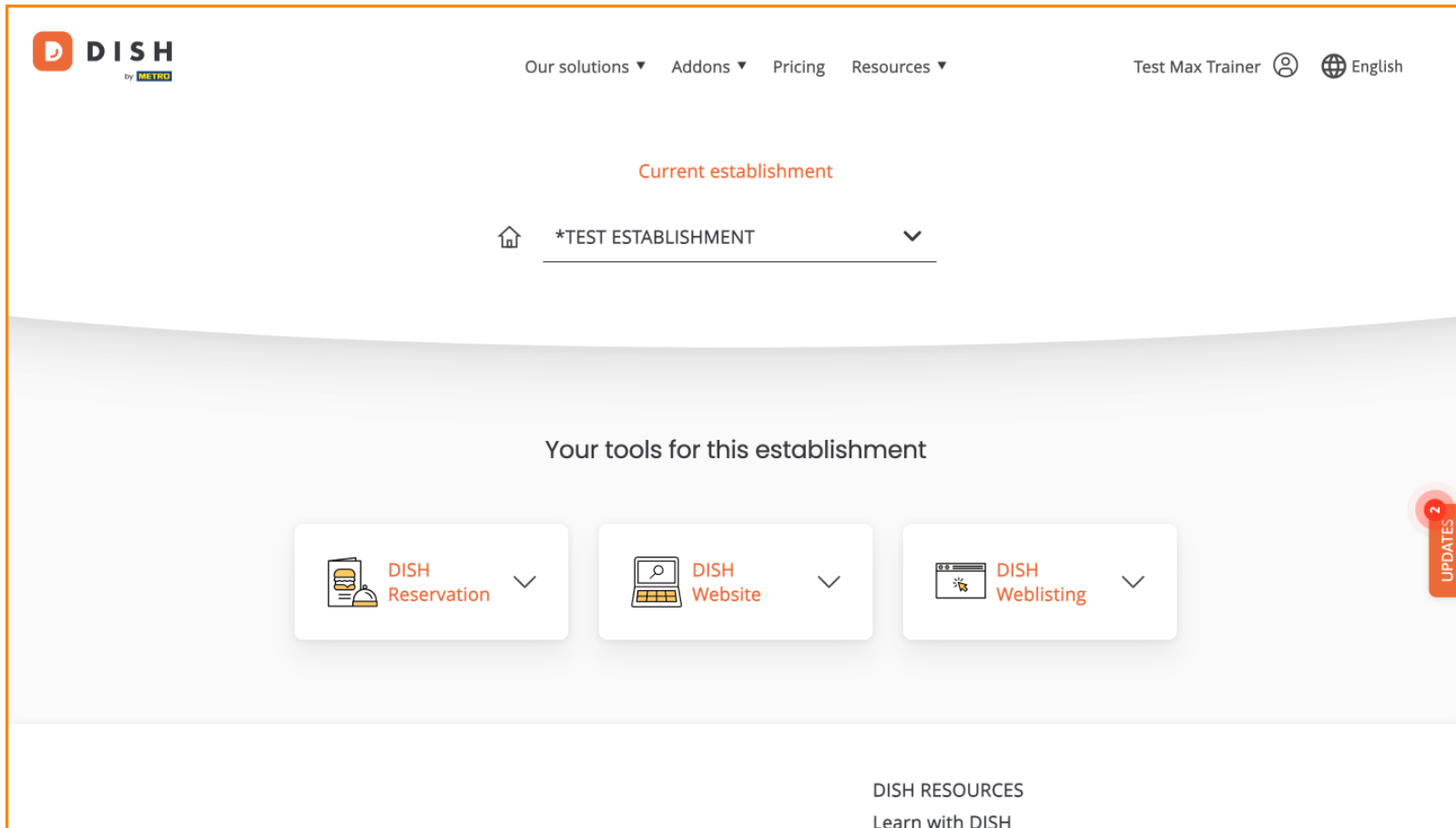


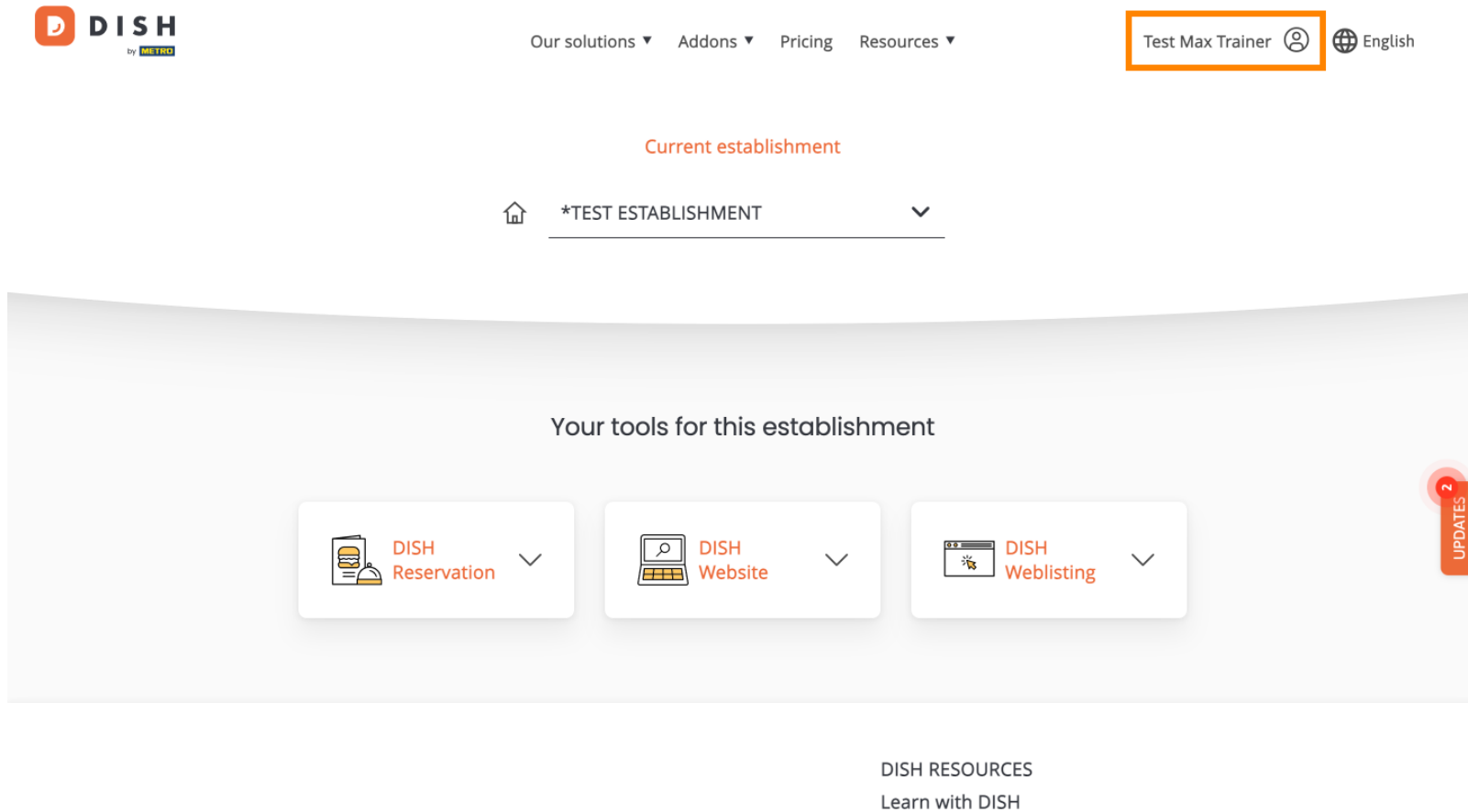


Welcome to your **DISH dashboard**. In this tutorial we show you how to cancel your subscription.

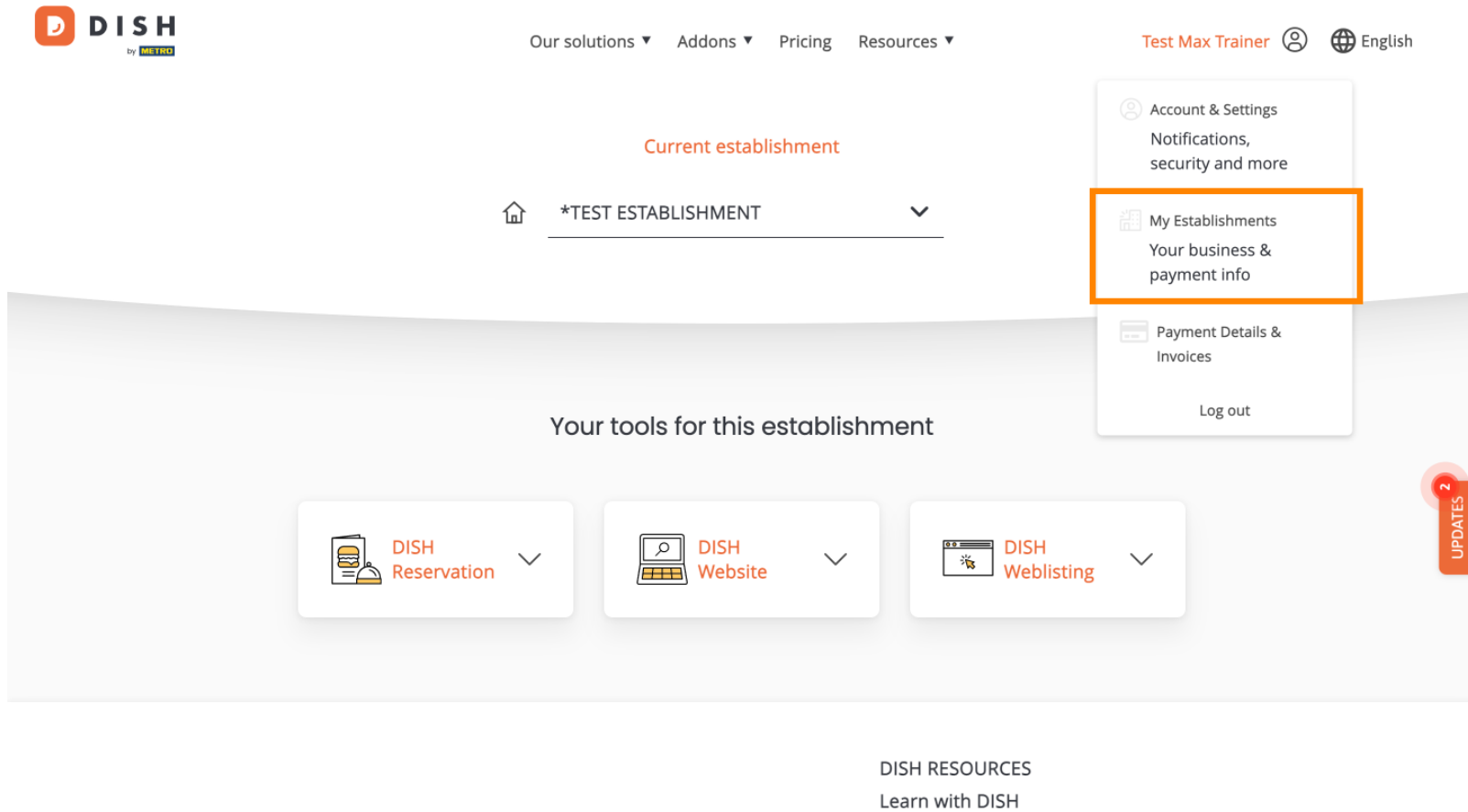




First, click on your **profile**.



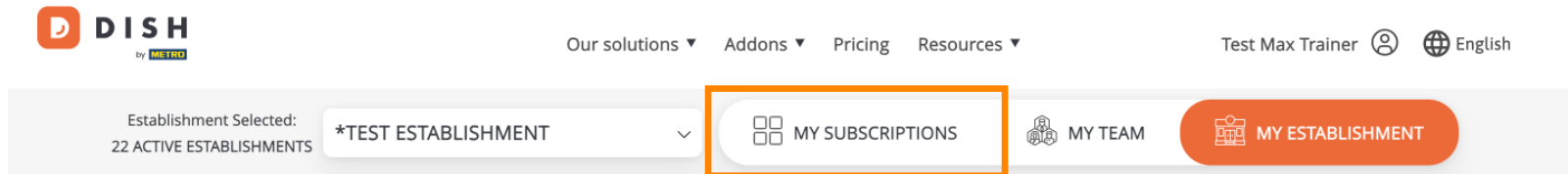
 Then select **My Establishments** to manage your subscription.



The screenshot displays the DISH by METRO user interface. At the top left is the DISH by METRO logo. To its right are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". On the far right of the top bar, it says "Test Max Trainer" next to a user icon and a globe icon labeled "English". Below the top bar, there is a section titled "Current establishment" in orange text. Under this, a dropdown menu is open, showing "*TEST ESTABLISHMENT" with a house icon on the left and a downward arrow on the right. To the right of this dropdown is a user menu. The user menu has four items: "Account & Settings" (with a person icon), "My Establishments" (with a building icon and highlighted by an orange border), "Payment Details & Invoices" (with a card icon), and "Log out". Below the establishment dropdown, there is a section titled "Your tools for this establishment". This section contains three cards: "DISH Reservation" (with a burger icon), "DISH Website" (with a laptop icon), and "DISH Weblisting" (with a calendar icon). At the bottom of the page, there is a link for "DISH RESOURCES" with the subtext "Learn with DISH". On the right side of the page, there is a vertical orange button labeled "UPDATES" with a red circle containing the number "2" above it.



You are now in the establishment's settings. To view your subscriptions, go to **MY SUBSCRIPTIONS**.



Manage the establishment information

Establishment information

Establishment Name

*Test Establishment

Establishment Type

Restaurant

Address line 1

Metro-Straße 1

Postal Code

40235

City

Düsseldorf





Once you arrived in the overview of your subscriptions, click on **Cancel subscriptions**.

The screenshot displays the DISH by METRO web application. At the top, the navigation bar includes the logo, links for 'Our solutions', 'Addons', 'Pricing', and 'Resources', along with user account and language settings. Below this, a secondary bar shows the selected establishment as '*TEST ESTABLISHMENT' and three main action buttons: 'MY SUBSCRIPTIONS' (highlighted in orange), 'MY TEAM', and 'MY ESTABLISHMENT'. The main content area is titled 'Manage your subscriptions' and features a card for the 'DISH STARTER' plan. This card lists the plan as 'Active', shows a price of '€0.00/Every month' (including VAT), and provides the purchase date and commitment period. Two buttons are present: 'Manage subscription' and 'Cancel subscription', with the latter being highlighted by an orange rectangle. A '2 UPDATES' badge is visible on the right side of the card. At the bottom, a section titled 'Essential Tools' is partially visible.

DISH
by METRO

Our solutions ▾ Addons ▾ Pricing Resources ▾

Test Max Trainer ⓘ English

Establishment Selected:
22 ACTIVE ESTABLISHMENTS

*TEST ESTABLISHMENT ▾

MY SUBSCRIPTIONS MY TEAM MY ESTABLISHMENT

Manage your subscriptions

CURRENT PLAN
DISH STARTER
Active

€0.00/Every month
€0.00 incl. VAT

PURCHASE DATE
24/10/2023

COMMITMENT PERIOD
1 month

Manage subscription **Cancel subscription**

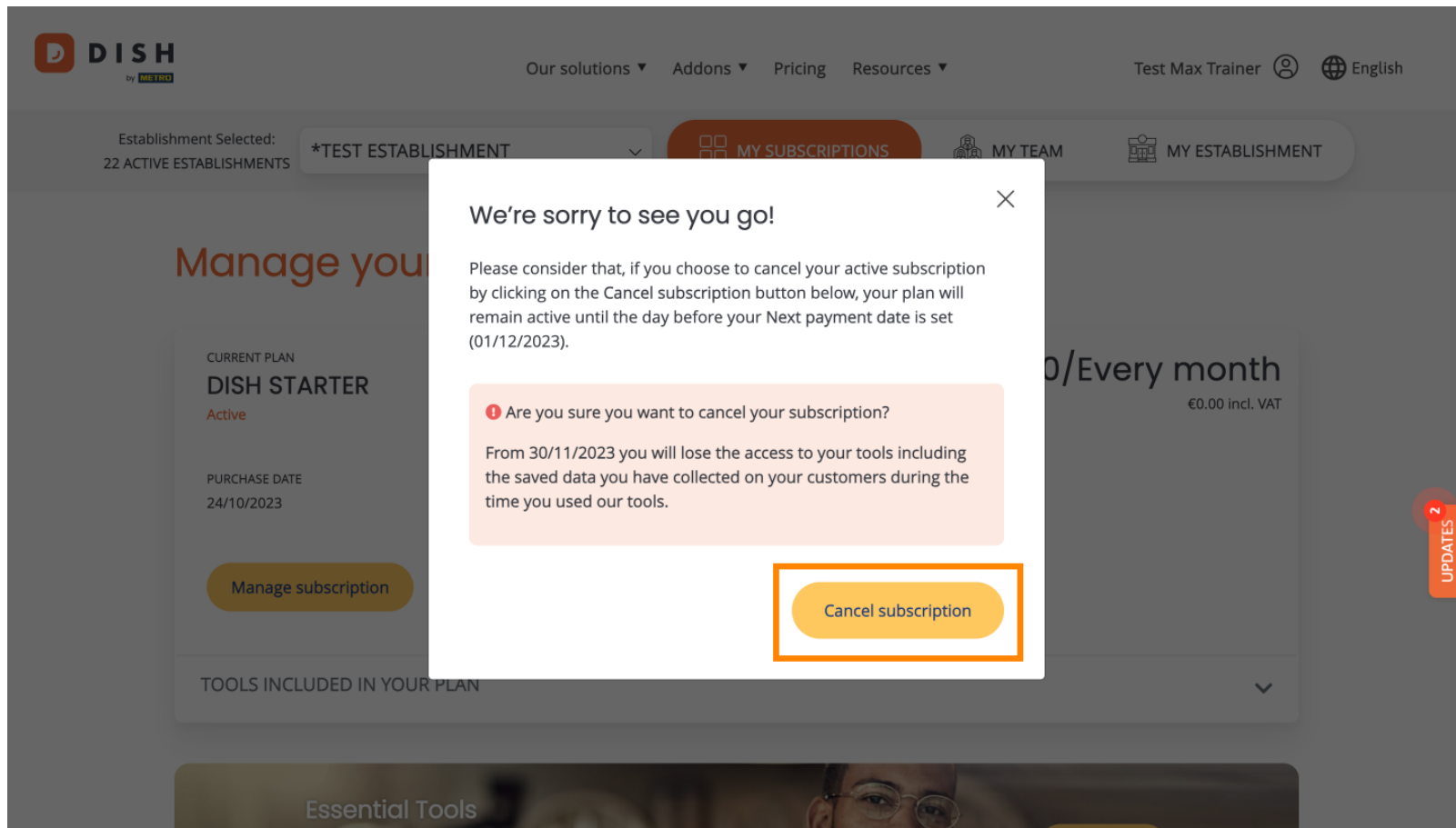
TOOLS INCLUDED IN YOUR PLAN ▾

Essential Tools

2 UPDATES



A pop-up will then be displayed informing you about the effects of the cancellation. Click on **Cancel subscription** to proceed.



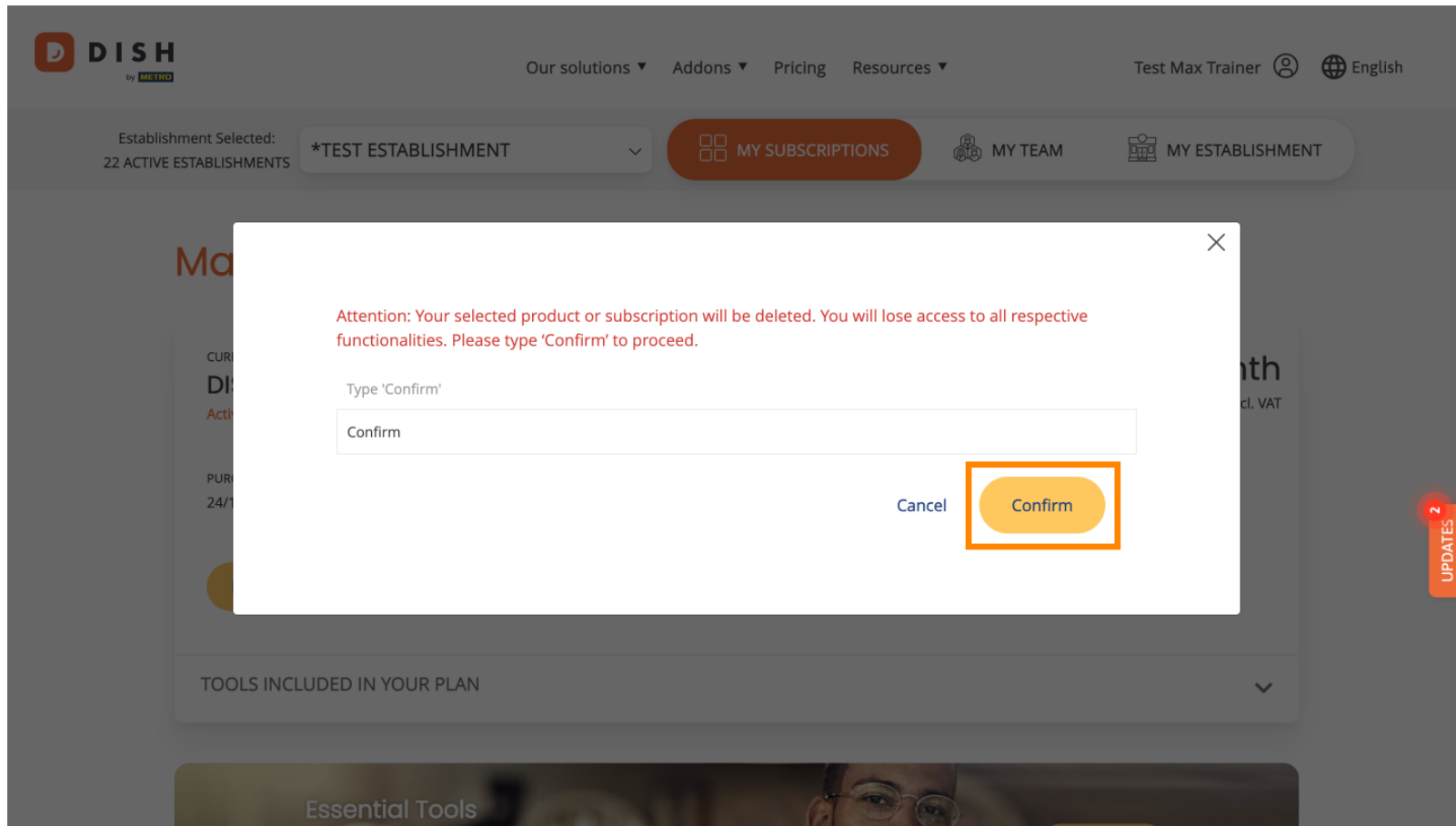


To make sure you are not canceling your subscription by accident, you are asked to confirm your action by typing "Confirm" into the perspective **text field**.

The screenshot shows the DISH by METRO website interface. At the top, there is a navigation bar with links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there are links for 'Test Max Trainer', a user profile icon, and 'English'. Below the navigation bar, there is a section for 'Establishment Selected: 22 ACTIVE ESTABLISHMENTS' with a dropdown menu showing '*TEST ESTABLISHMENT'. To the right of this are buttons for 'MY SUBSCRIPTIONS', 'MY TEAM', and 'MY ESTABLISHMENT'. A modal dialog box is centered on the screen, titled 'Attention: Your selected product or subscription will be deleted. You will lose access to all respective functionalities. Please type 'Confirm' to proceed.' Below the text, there is a text input field with a placeholder 'Type 'Confirm'' and a red border. To the right of the input field are two buttons: 'Cancel' and 'Confirm'. The 'Confirm' button is highlighted in orange. In the bottom right corner of the website, there is a red 'UPDATES' badge with the number '2'.



Then click on **Confirm**.





That's it. You have completed the tutorial and now know how to cancel your subscription.

 Our solutions ▾ Addons ▾ Pricing Resources ▾ Test Max Trainer   English

Establishment Selected:
22 ACTIVE ESTABLISHMENTS

*TEST ESTABLISHMENT ▾

 MY SUBSCRIPTIONS

 MY TEAM

 MY ESTABLISHMENT

Manage your subscriptions

Your Request will be processed. You will receive a mail when the unsubscription is processed.

CURRENT PLAN
DISH STARTER
Active

€0.00/Every month
€0.00 incl. VAT

 **SUBSCRIPTION CANCELLED**
The subscription has been cancelled. Your tools will be active until 30/11/2023.

TOOLS INCLUDED IN YOUR PLAN ▾

 2
UPDATES



Scan to go to the interactive player