



Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to make use of the service hours.

The screenshot shows the DISH Reservation dashboard. The top header includes the 'DISH RESERVATION' logo, a user profile 'Test Bistro Training', a language selector (UK flag), and a refresh icon. The left sidebar contains navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area features a teal notification bar at the top with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two buttons: 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector showing 'Mon, 2 Oct - Mon, 2 Oct'. A summary box indicates 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' filters, along with counts for a checklist (0), guests (0), and tables (0/37). The central area displays 'No reservations available' with an illustration of a person looking through binoculars. At the bottom, there is a 'Print' button, a status indicator 'Too many guests in house? Pause online reservations' with a pause icon, a 'Designed by Hospitality Digital GmbH. All rights reserved.' footer, and a help icon (question mark) next to links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings.



First, go to **Settings** on the menu to your left.

DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Mon, 2 Oct - Mon, 2 Oct

There is 1 active limit configured for the selected time period [Show more](#)

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

0 0 0/37

No reservations available

Print

Too many guests in house? Pause online reservations

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And then select **Hours**.

DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Hours

Reservations

Tables/Seats

Reservation limits

Offers

Notifications

Account

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN

ADD RESERVATION

Mon, 2 Oct - Mon, 2 Oct

There is 1 active limit configured for the selected time period

Show more

All Completed **Upcoming** Cancelled

0 0 0/37

No reservations available

Print

Too many guests in house?

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To set up certain hours for your services, click on the corresponding **editing icon**.

DISH RESERVATION


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Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Hours

Reservations

Tables/Seats

Reservation limits

Offers

Notifications

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Integrations

Reservation hours can be the same as your opening hours, but they can also start later and / or end earlier. Your reservation hours in combination with duration are used to offer reservation times to your guests.
e.g: If your reservation hours end at 8 PM and your configured reservation duration is 2 hours, the last reservation time offered to your guests is 6PM.

Reservation hours

Monday

09:00 AM - 10:00 PM

Tuesday

09:00 AM - 10:00 PM

Wednesday

09:00 AM - 10:00 PM

Thursday

09:00 AM - 10:00 PM

Friday

09:00 AM - 10:00 PM

Saturday

02:00 PM - 12:00 AM

Sunday

02:00 PM - 12:00 AM

Exceptional hours

Tue, 31/10/2023

closed

Mon, 13/11/2023 - Sun, 26/11/2023

10:00 AM - 03:00 PM

Services

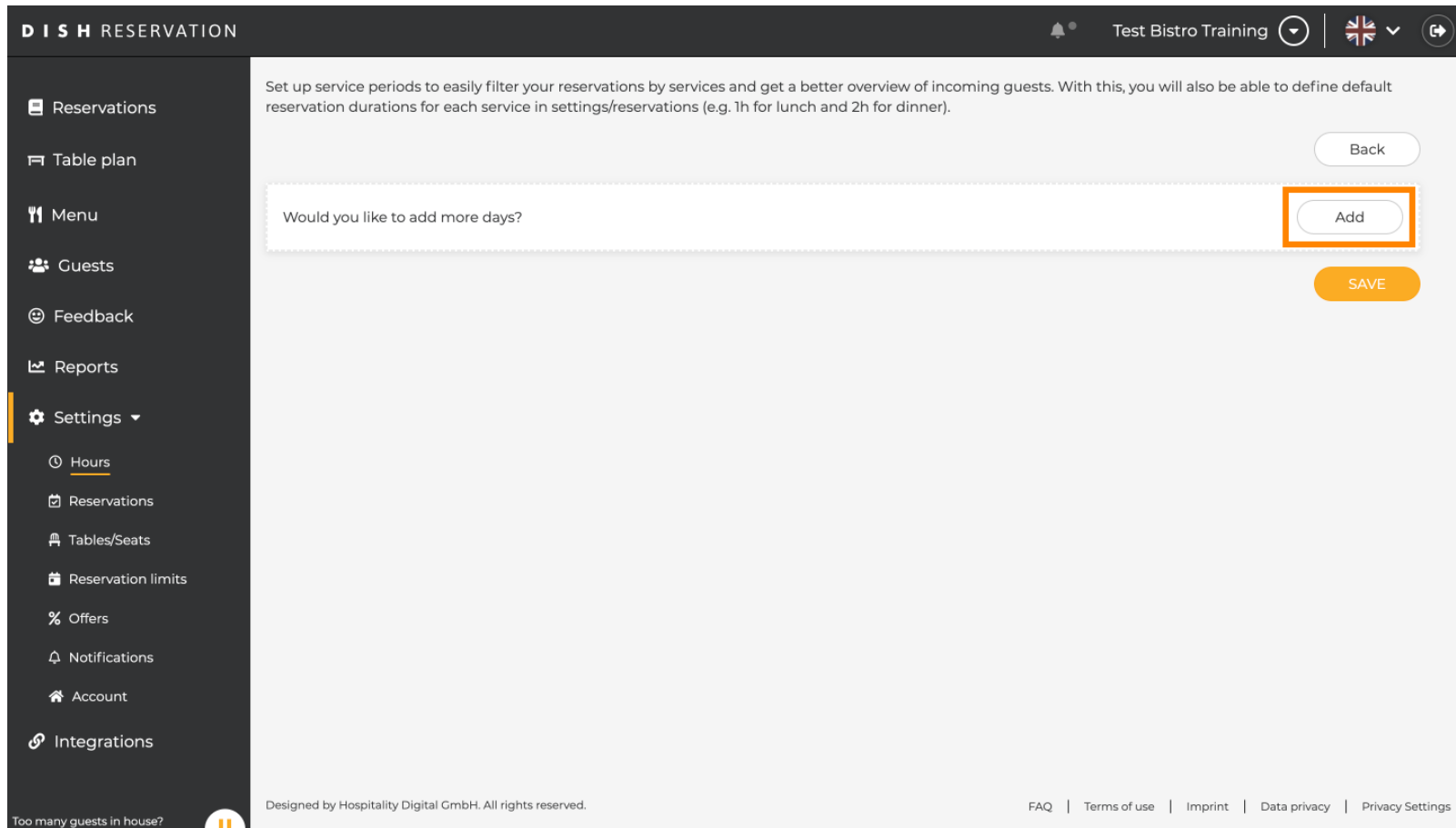
Set services to filter reservations and define default reservation durations per service

Changes successfully saved

4 of 15



Click on **Add** to add new service hours.



The screenshot shows the DISH RESERVATION interface. On the left is a dark sidebar with a menu containing: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with an orange bar and a dropdown arrow), Hours (sub-item under Settings), Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations. At the bottom of the sidebar is a status message: "Too many guests in house?" with a yellow warning icon. The main content area has a dark header with "DISH RESERVATION" on the left, a notification bell, "Test Bistro Training" with a dropdown, a language selector (UK flag), and a share icon. Below the header, a light gray box contains the text: "Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner)." To the right of this text is a "Back" button. Below the text is a white box with the question "Would you like to add more days?". To the right of this box is an "Add" button, which is highlighted with an orange border. Below the white box is a large orange "SAVE" button. At the bottom of the main area, there is a footer with "Designed by Hospitality Digital GmbH. All rights reserved." on the left and a list of links (FAQ, Terms of use, Imprint, Data privacy, Privacy Settings) on the right.



Then select the **days**, **time** and the specific **service** for your new service hours.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Hours
Reservations
Tables/Seats
Reservation limits
Offers
Notifications
Account
Integrations

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

Day(s)

Time

Mon, Tue, Wed, Thu, Fri

12 : 00

am

-

3 : 00

pm

Lunch

+

✖

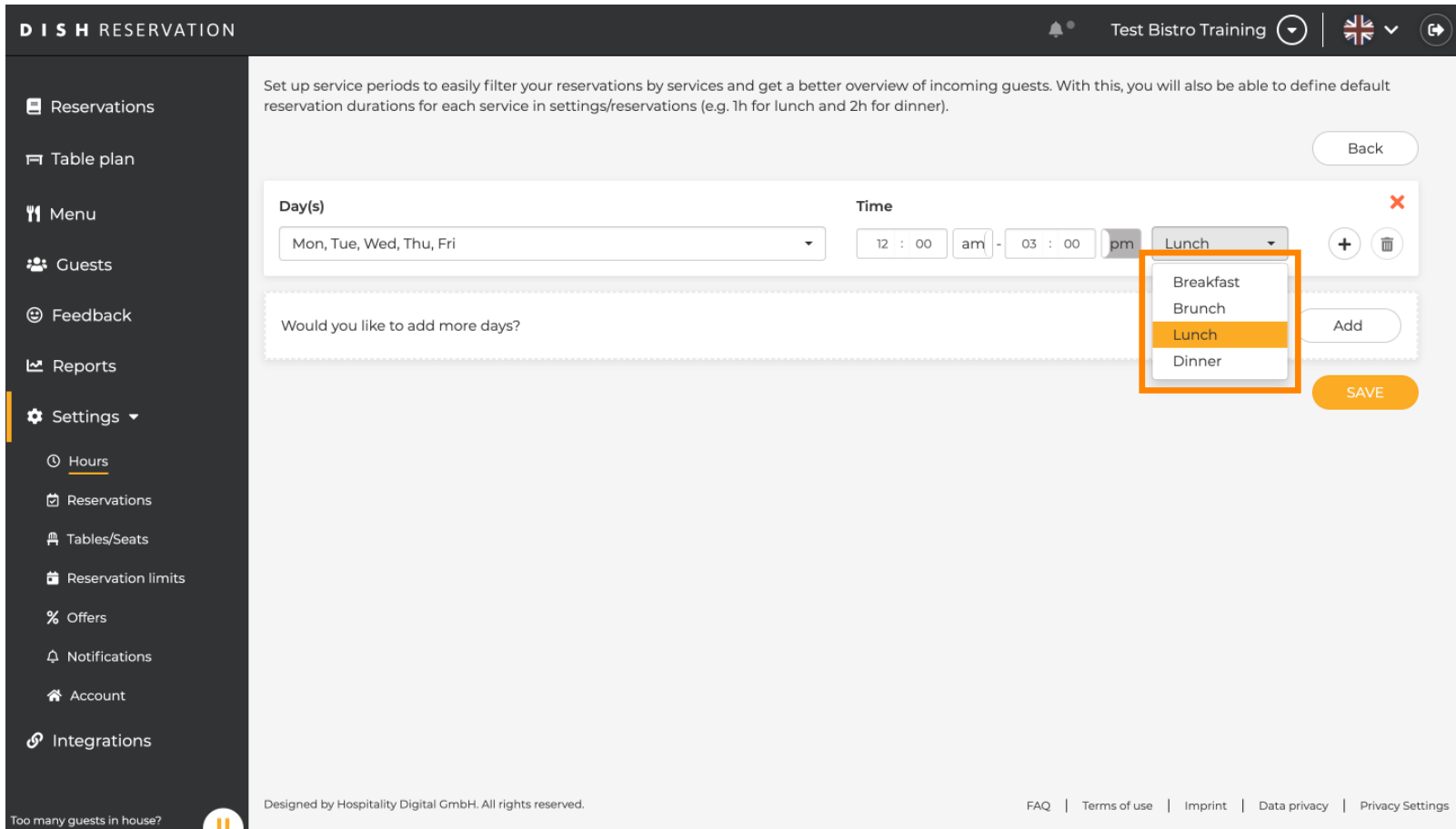
Would you like to add more days?
Add

SAVE

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[Imprint](#) |
[Data privacy](#) |
[Privacy Settings](#)

The selectable services are **Breakfast**, **Brunch**, **Lunch** and **Dinner**.



DISH RESERVATION Test Bistro Training

Reservations
Table plan
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Reservations
Tables/Seats
Reservation limits
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Integrations

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

Day(s) Mon, Tue, Wed, Thu, Fri Time 12 : 00 am - 03 : 00 pm Lunch

Would you like to add more days?

Breakfast
Brunch
Lunch
Dinner

Add

SAVE

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By clicking on the **plus icon** you add another service for the same selection of days.

DISH RESERVATION
Test Bistro Training

Reservations
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Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Back

Day(s)
Mon, Tue, Wed, Thu, Fri

Time
12 : 00 am - 3 : 00 pm Lunch

+

Would you like to add more days?
Add

SAVE

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[Data privacy](#) |
[Privacy Settings](#)

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Simply enter the **time** and select the **service** you would like to add.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
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Hours
Reservations
Tables/Seats
Reservation limits
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Account
Integrations

Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Day(s)
Mon, Tue, Wed, Thu, Fri

Time

12 : 00

am

-

03 : 00

pm

Lunch

+

-

: 00

am

-

: 00

am

Select service

+

-

Would you like to add more days?
Add

SAVE

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Once you're finished, click on **SAVE** to apply your changes.

DISH RESERVATION

Test Bistro Training

Reservations
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Set up service periods to easily filter your reservations by services and get a better overview of incoming guests. With this, you will also be able to define default reservation durations for each service in settings/reservations (e.g. 1h for lunch and 2h for dinner).

Day(s)

Mon, Tue, Wed, Thu, Fri

Time

12 : 00

am

-

3 : 00

pm

Lunch

+

-

Would you like to add more days?

Add

SAVE

Too many guests in house?

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Now click on **reservations** to see how the service hours support you in your daily business.

DISH RESERVATION


Test Bistro Training



Reservations

Table plan

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Tables/Seats

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Reservation hours

Monday
09:00 AM - 10:00 PM
Tuesday
09:00 AM - 10:00 PM
Wednesday
09:00 AM - 10:00 PM
Thursday
09:00 AM - 10:00 PM
Friday
09:00 AM - 10:00 PM
Saturday
02:00 PM - 12:00 AM
Sunday
02:00 PM - 12:00 AM

Exceptional hours

Tue, 31/10/2023
closed
Mon, 13/11/2023 - Sun, 26/11/2023
10:00 AM - 03:00 PM

Services

Monday
Lunch: 12:00 AM - 03:00 PM
Tuesday
Lunch: 12:00 AM - 03:00 PM
Wednesday
Lunch: 12:00 AM - 03:00 PM

Changes successfully saved

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Back in the overview of your reservations you now can filter them by services.

DISH RESERVATION


Test Bistro Training




Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN

ADD RESERVATION

<

Mon, 2 Oct - Mon, 2 Oct

>

All services

>

There is 1 active limit configured for the selected time period

Show more

All

Completed

Upcoming

Cancelled

4

8

3/37

Mon, 02/10/2023

01:00 PM	Doe, Jane	2 guest(s)	11 (Restaurant)	Confirmed
05:00 PM	Doe, John	2 guest(s)	11 (Restaurant)	Confirmed
50% discount on cocktails				
06:30 PM	Doe, Jane	2 guest(s)	17 (Restaurant)	Confirmed
06:45 PM	Doe, John	2 guest(s)	12 (Restaurant)	Confirmed

Too many guests in house?

Pause online reservations

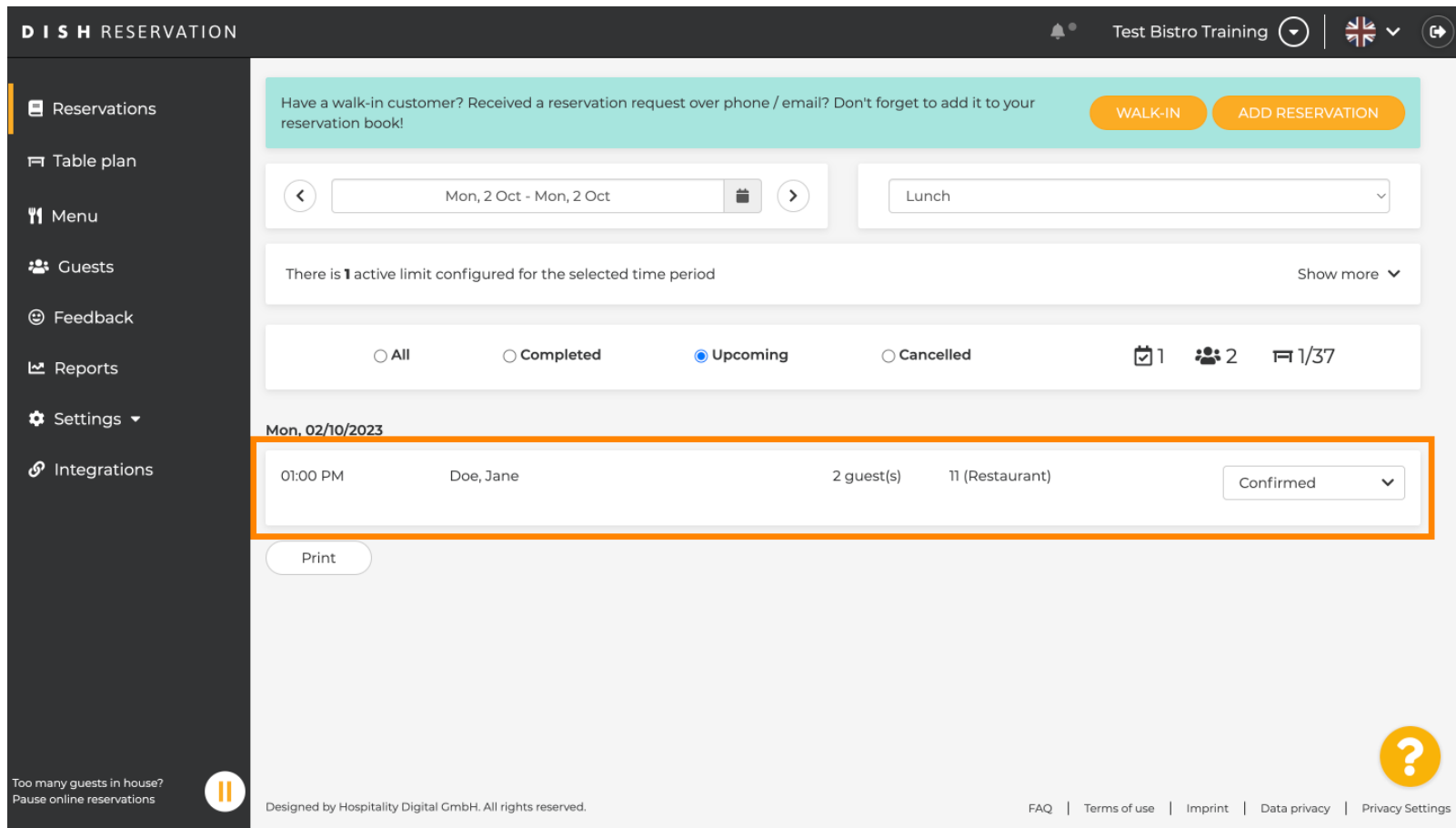


?

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Reservations will automatically be categorized into meal periods by taking the time of the reservation into account.



The screenshot displays the DISH RESERVATION web application. The left sidebar contains navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area shows a reservation for Monday, 02/10/2023, at 01:00 PM for 2 guests at Restaurant 11. The reservation status is 'Confirmed'. A red box highlights the reservation details. The interface also includes a top navigation bar with the user name 'Test Bistro Training', a language selector (UK flag), and a help icon. A bottom footer contains links for FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings, along with a copyright notice for Hospitality Digital GmbH.

DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN **ADD RESERVATION**

Mon, 2 Oct - Mon, 2 Oct

Lunch

There is 1 active limit configured for the selected time period

Show more

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

1 2 1/37

Mon, 02/10/2023

01:00 PM	Doe, Jane	2 guest(s)	11 (Restaurant)	Confirmed
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Print

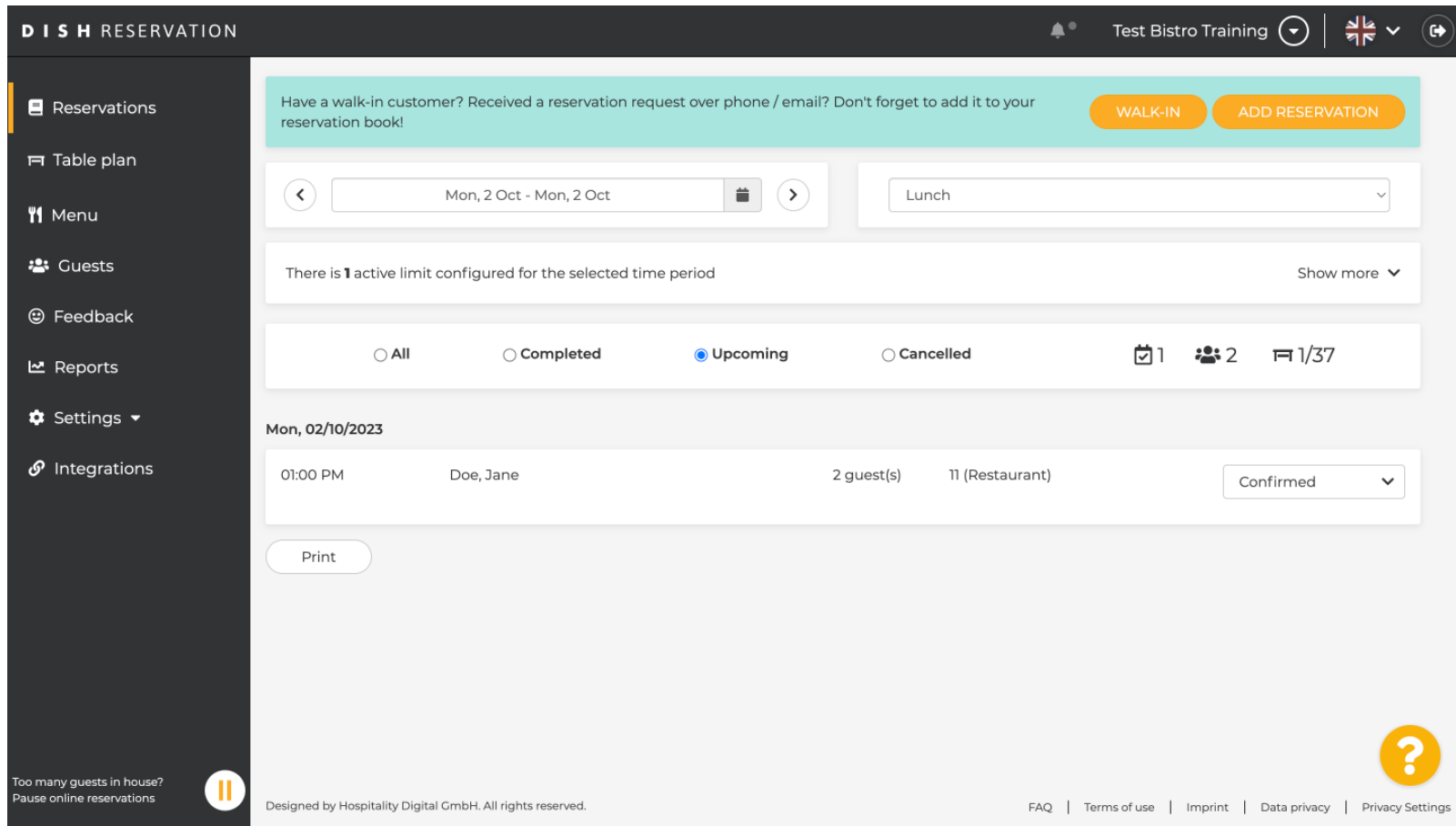
Too many guests in house? Pause online reservations

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That's it. You have completed the tutorial and now how to make use of the service hours.



The screenshot shows the DISH RESERVATION web application interface. The top navigation bar includes the DISH RESERVATION logo, a notification bell, the text "Test Bistro Training", a language selector (UK flag), and a refresh icon. The left sidebar contains a menu with the following items: Reservations (highlighted), Table plan, Menu, Guests, Feedback, Reports, Settings (with a dropdown arrow), and Integrations. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below the banner is a date and time selector showing "Mon, 2 Oct - Mon, 2 Oct" and a dropdown menu set to "Lunch". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. Below this is a filter bar with radio buttons for "All", "Completed", "Upcoming" (selected), and "Cancelled", along with icons for a calendar, 2 guests, and a table with 1/37 seats. The main reservation list shows a single entry for "Mon, 02/10/2023" at "01:00 PM" for "Doe, Jane", with "2 guest(s)" and "11 (Restaurant)" seats, and a status of "Confirmed". A "Print" button is located below the reservation list. At the bottom left, a message says "Too many guests in house? Pause online reservations" next to a pause icon. The bottom right corner features a large yellow question mark icon. The footer includes the text "Designed by Hospitality Digital GmbH. All rights reserved." and a row of links: "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



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