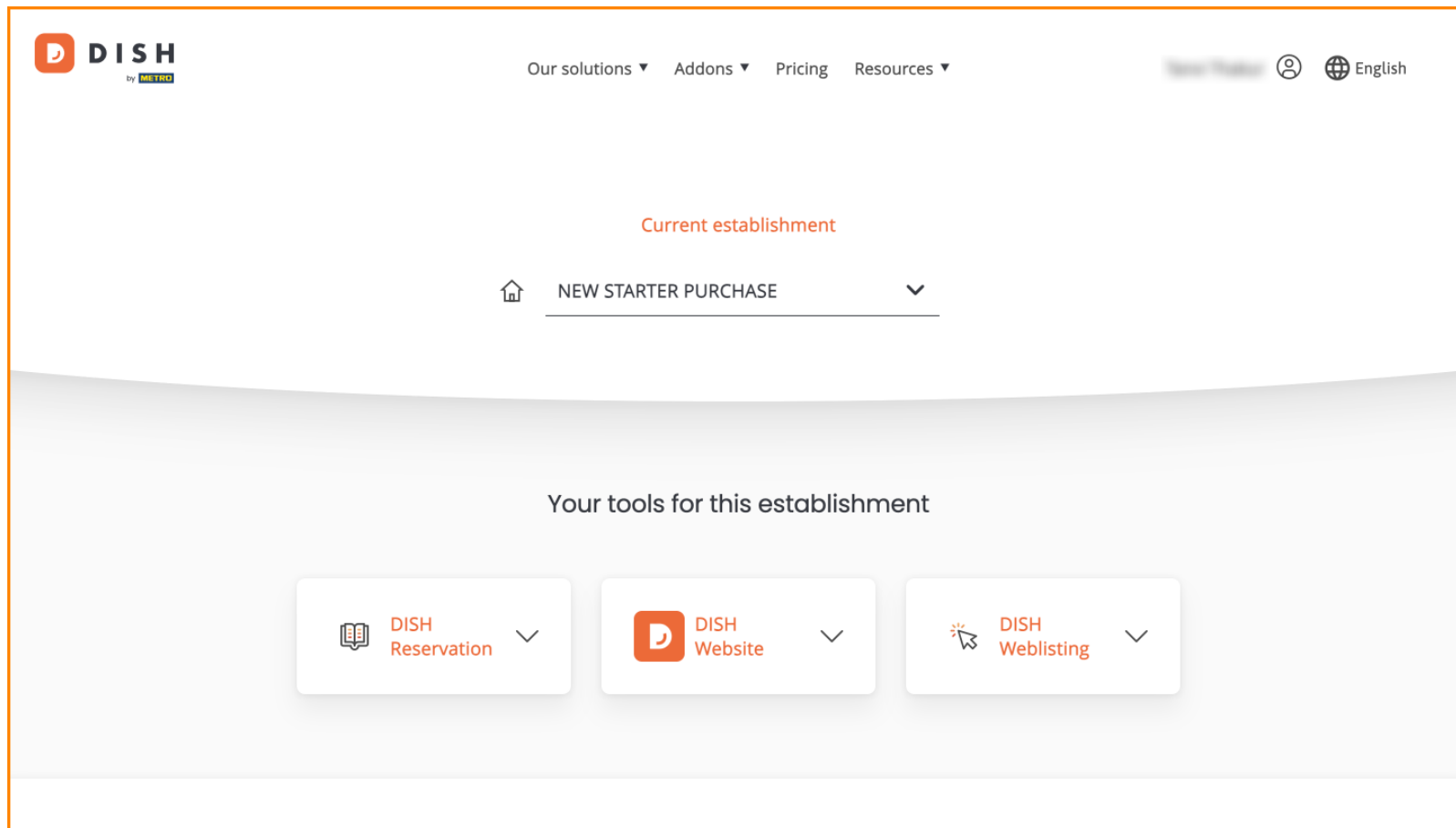


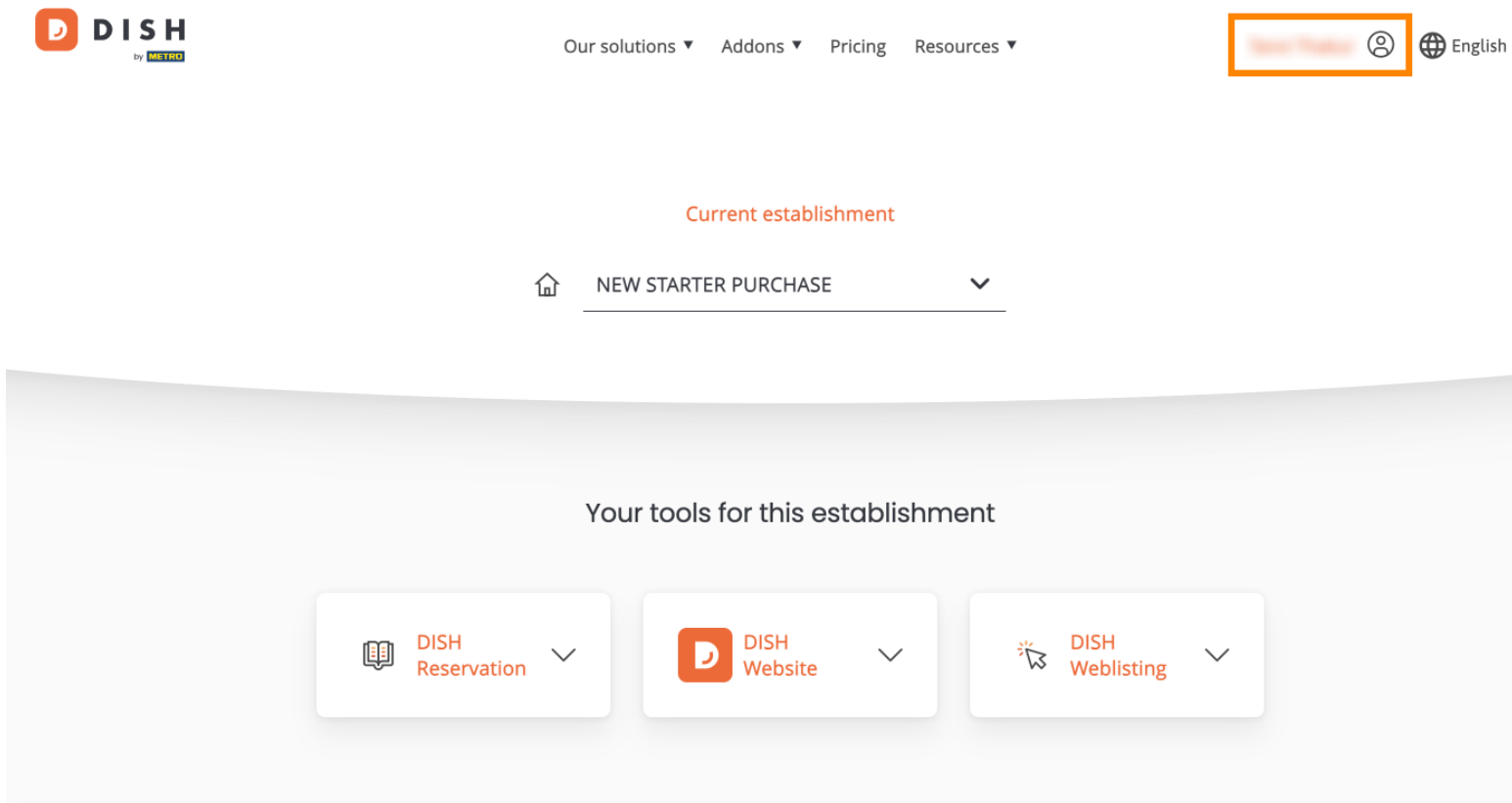


Willkommen in Ihrem **DISH-Dashboard**. In diesem Tutorial zeigen wir Ihnen, wie Sie Ihr DISH-Paket downgraden.



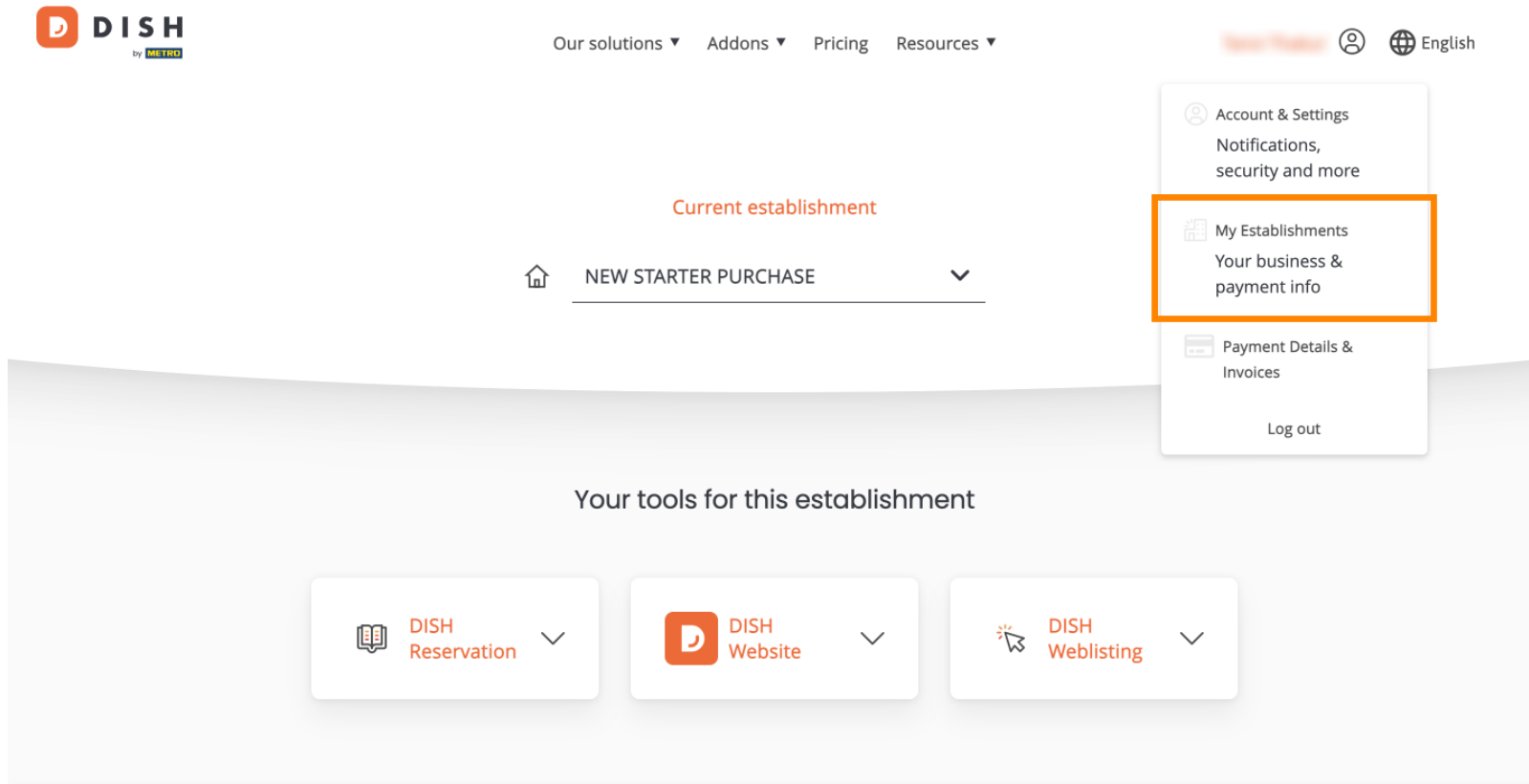


Gehen Sie zunächst zu Ihrem **Profil**.





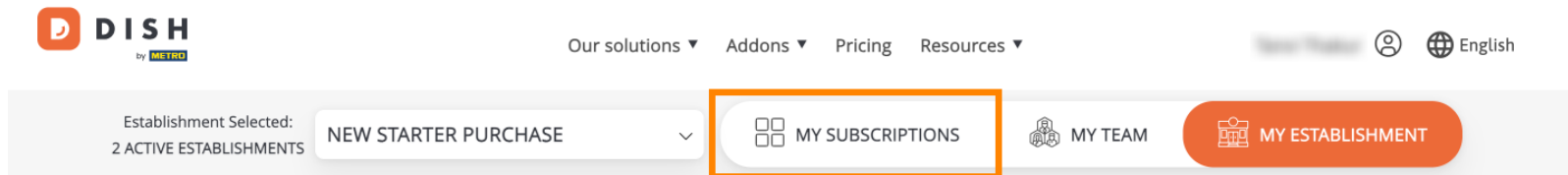
Wählen Sie anschließend „**Meine Betriebe**“ aus , um die Einstellungen für Ihren Betrieb zu öffnen.



The screenshot displays the DISH by METRO web application interface. At the top left is the DISH by METRO logo. To its right are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". On the far right, there is a user profile icon and a language selector set to "English". Below the navigation bar, the text "Current establishment" is centered. Underneath this, a dropdown menu is open, showing "NEW STARTER PURCHASE" with a house icon on the left and a downward arrow on the right. The dropdown menu contains four items: "Account & Settings" (with a person icon), "My Establishments" (with a building icon and highlighted by an orange border), "Payment Details & Invoices" (with a document icon), and "Log out". Below the dropdown, the section "Your tools for this establishment" contains three buttons: "DISH Reservation" (with a calendar icon), "DISH Website" (with the DISH logo icon), and "DISH Weblisting" (with a cursor icon).



Klicken Sie anschließend auf **MEINE ABONNEMENTS** , um die Übersicht Ihres Abonnements zu öffnen.



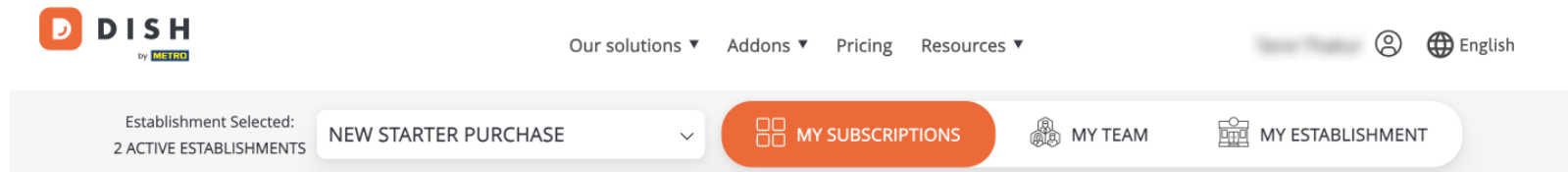
Manage the establishment information

Establishment information

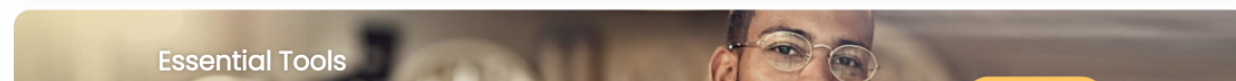
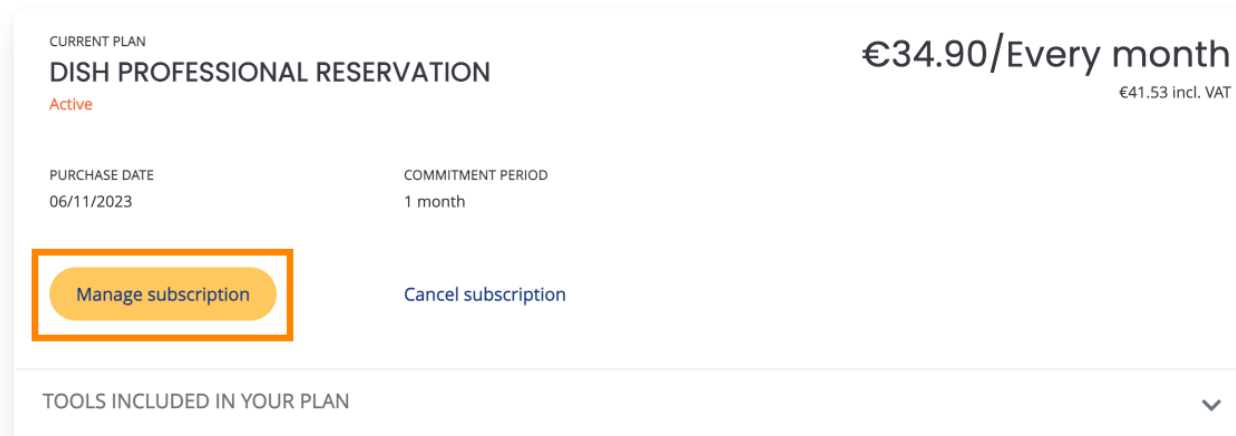
Establishment Name	
New starter purchase	
Establishment Type	
Foodtruck	
Address line 1	
metro str 1	
Postal Code	City
40217	dusseldorf



Klicken Sie nun auf „**Abonnement verwalten**“, um mit der Verwaltung Ihres aktuellen Abonnements zu beginnen.



Manage your subscriptions





Anschließend werden alle DISH-Pakete angezeigt. Wenn Sie den Anbieter ändern möchten, dessen Abonnement Sie verwalten möchten, wählen Sie im **Dropdown-Menü** den gewünschten Anbieter aus.



Our solutions ▼ Addons ▼ Pricing Resources ▼

Account icon English

Your establishment

New starter purchase

COMPARE OUR
BUNDLES

DISH Starter

€0.⁰⁰

DISH
Professional
Reservation

€34.⁹⁰

€41.53 incl. VAT
Per establishment / Month

DISH
Professional
Order

€49.⁰⁰

€58.31 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€299.00

DISH
Premium

€69.⁰⁰

€82.11 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€279.00



Wählen Sie dann das Paket aus, auf das Sie Ihr aktuelles Abonnement herabstufen möchten, indem Sie auf die entsprechende **Schaltfläche „Auswählen“** klicken .



Our solutions ▾ Addons ▾ **Pricing** Resources ▾

Account ▾   English

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

Choose

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT

Per establishment / Month

Your Plan

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€299.00

€355.81 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€279.00

€332.01 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

- DISH

by METRO

Our solutions ▼

Addons ▼

Pricing

Resources ▼

Sign in

English

CO

BU

×

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Type 'Confirm'

Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel

Confirm

Choose

Your Plan

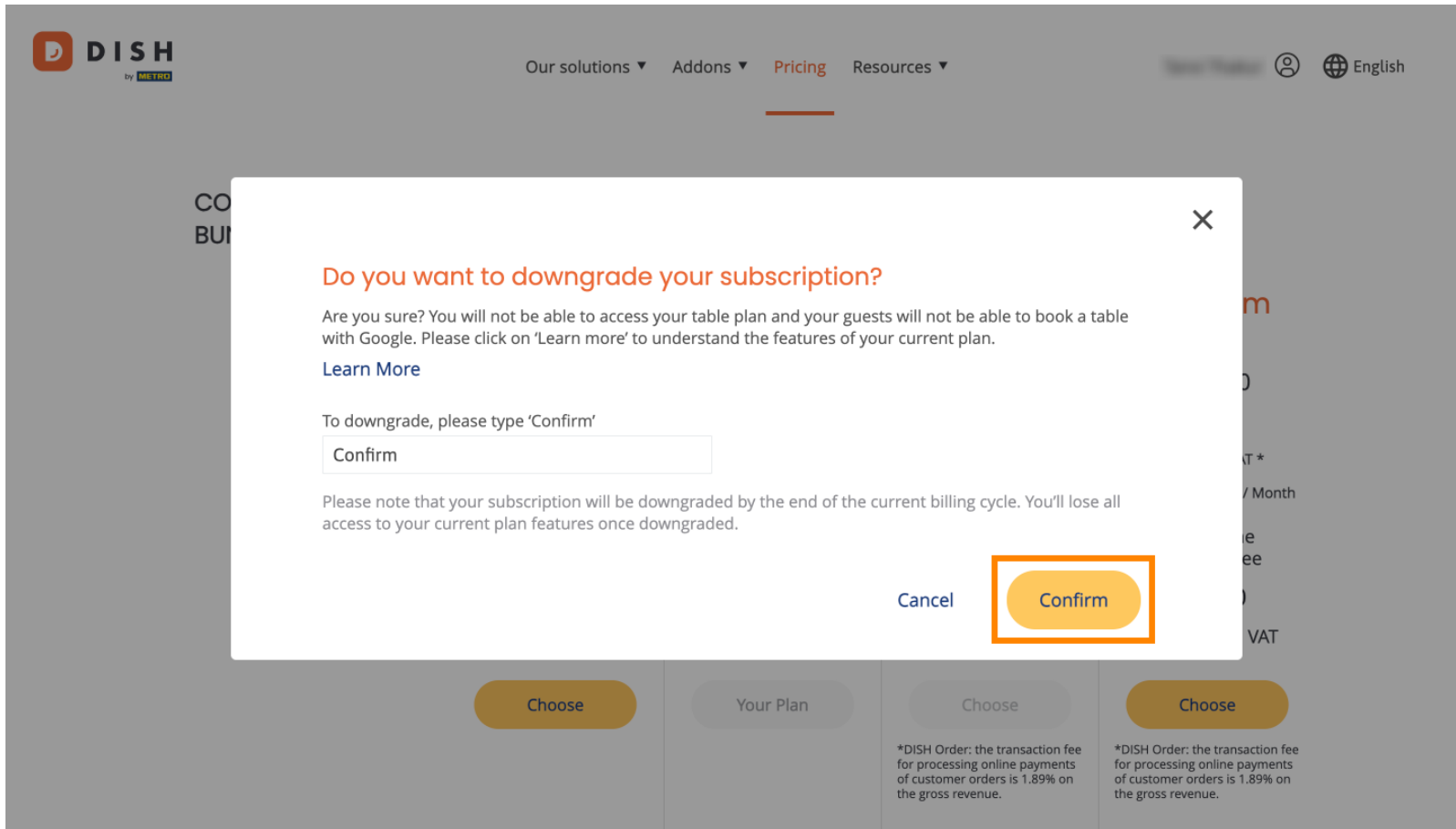
Choose

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

 Klicken Sie anschließend auf „Bestätigen“, um fortzufahren.



The screenshot shows the DISH by METRO website with a confirmation modal open. The modal has a close button (X) in the top right corner. The main heading is "Do you want to downgrade your subscription?". Below this, a paragraph states: "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." There is a blue link "Learn More". Below that, it says "To downgrade, please type 'Confirm'", followed by a text input field containing the word "Confirm". At the bottom of the modal, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background of the website is dimmed, showing navigation links like "Our solutions", "Addons", "Pricing", and "Resources".

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Confirm

Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel **Confirm**



Sobald Sie sich für ein DISH-Paket entschieden haben, überprüfen Sie bitte die Angaben zu Ihrem Betrieb. Bearbeiten Sie einfach die Angaben, die nicht mehr aktuell sind, in den entsprechenden **Feldern**.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾



Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*

New starter purchase

Restaurant type*

Foodtruck ▾

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Country*

Germany ▾

METRO customer number

METRO customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



Dasselbe gilt für die Firmendaten. Überprüfen Sie diese und verwenden Sie bei Bedarf die entsprechenden **Felder** , um sie zu korrigieren .



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼



Company information

Company name*

test

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Billing Email (Optional)

Enter the Billing Email

Country*

Germany ▼

VAT number (Optional)

DE VAT number (Optional)



Die letzte Information, die Sie überprüfen müssen, sind Ihre Kundeninformationen. Wenn Sie diese korrigieren müssen, verwenden Sie erneut die entsprechende **Felder**.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

▼

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Nachdem Sie alle Ihre Angaben überprüft haben, klicken Sie auf „Weiter“, um fortzufahren.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Anschließend wird Ihnen die Zusammenfassung Ihres Einkaufs angezeigt, damit Sie diesen überprüfen können.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Sign in 

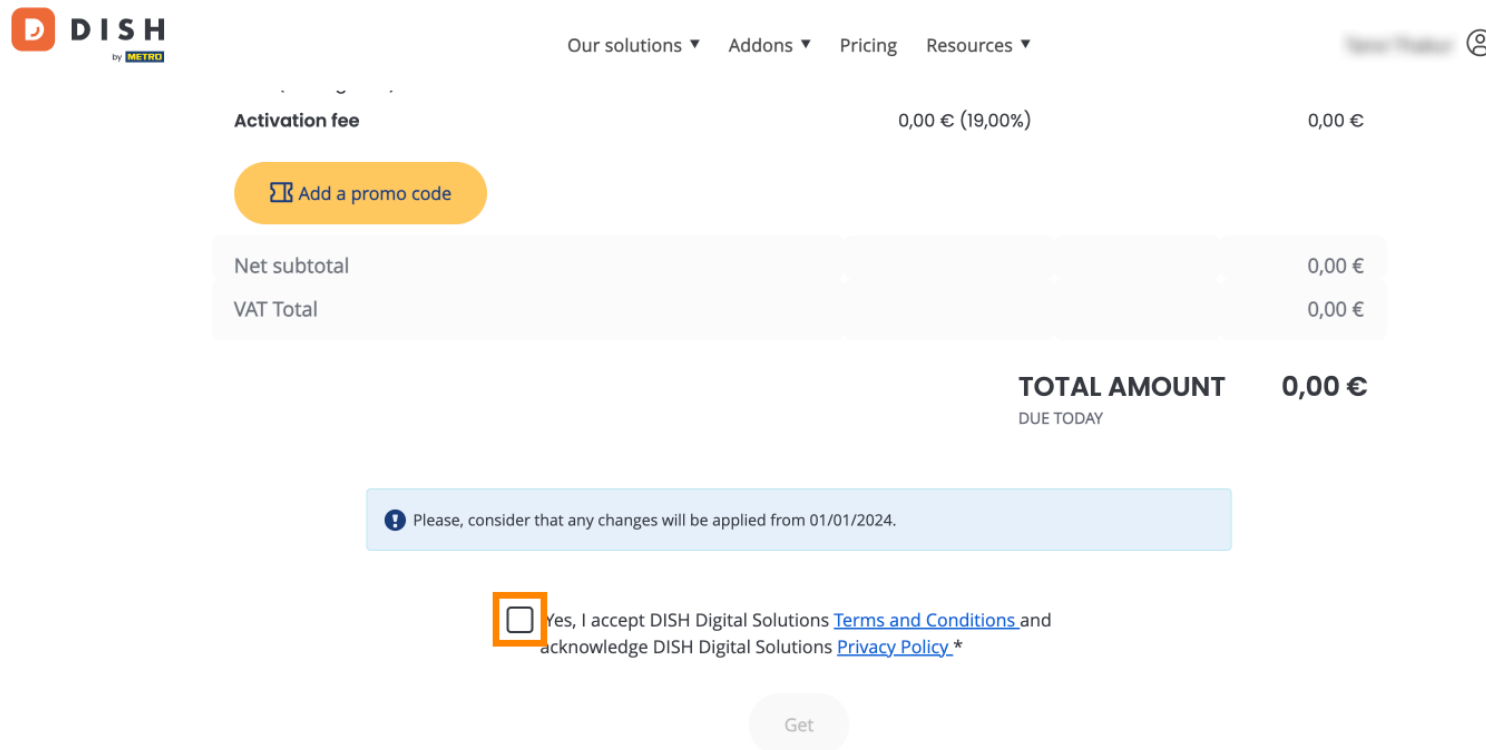
Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
 Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					
 Please, consider that any changes will be applied from 01/01/2024.					



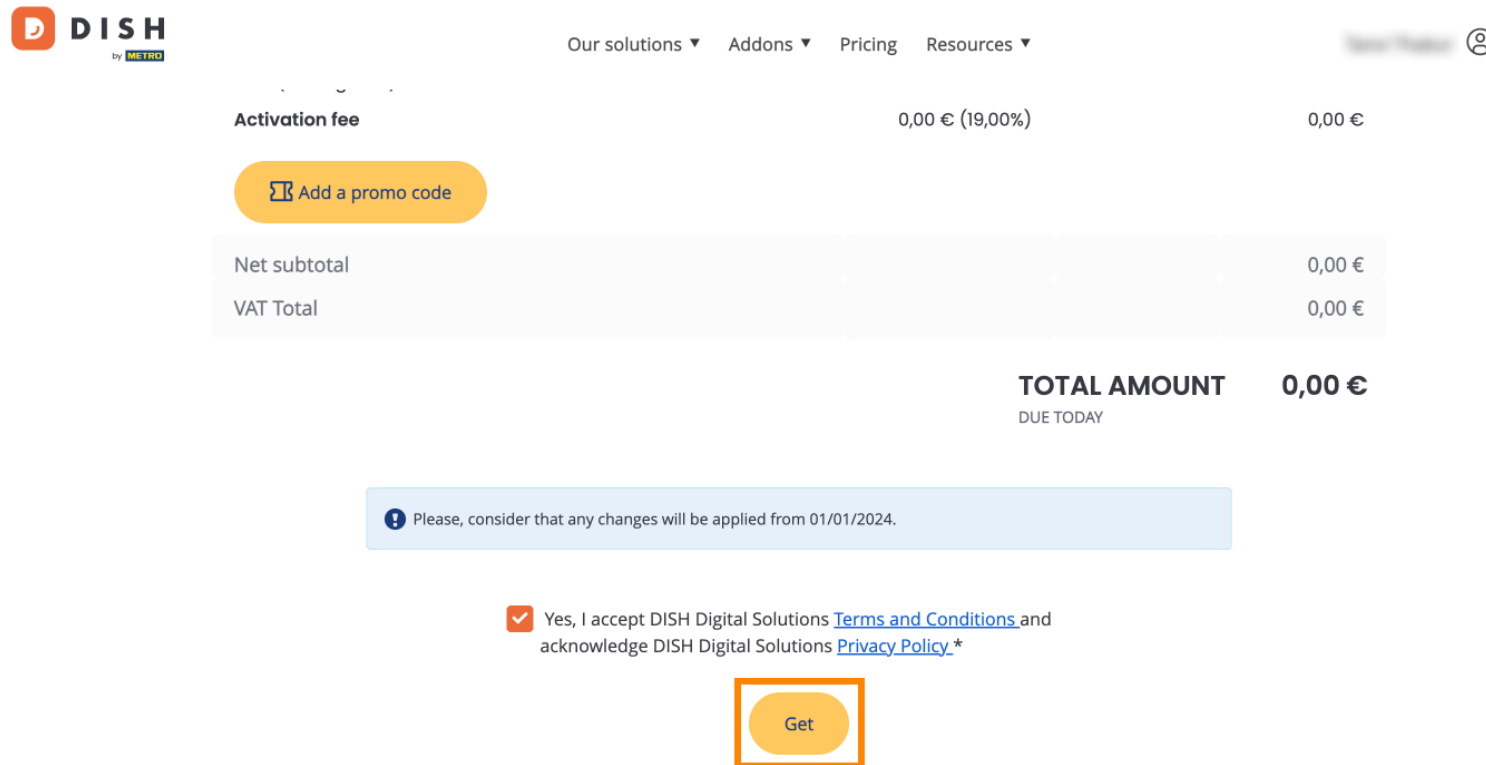
Nachdem Sie sich vergewissert haben, dass die Angaben korrekt sind, akzeptieren Sie die AGB und nehmen Sie die Datenschutzerklärung durch Setzen des **Häkchens** zur Kenntnis .



The screenshot shows the DISH checkout page. At the top, there is a navigation bar with links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. Below this, the 'Activation fee' is listed as 0,00 € (19,00%). A yellow button labeled 'Add a promo code' is visible. The 'Net subtotal' and 'VAT Total' are both 0,00 €. The 'TOTAL AMOUNT' is 0,00 € DUE TODAY. A blue information box states: 'Please, consider that any changes will be applied from 01/01/2024.' Below this, there is a checkbox (highlighted with an orange box) for accepting the terms and conditions and privacy policy. The text reads: 'Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#) *'. A 'Get' button is at the bottom.



Um das Downgrade Ihres Abonnements jetzt abzuschließen, klicken Sie auf „Get“.



The screenshot shows the DISH checkout page. At the top left is the DISH by METRO logo. To the right are navigation links: 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is in the top right corner. Below the navigation bar, the 'Activation fee' is listed as 0,00 € (19,00%). There is a button labeled 'Add a promo code'. A summary table shows 'Net subtotal' and 'VAT Total' both as 0,00 €. Below this, the 'TOTAL AMOUNT' is 0,00 € with 'DUE TODAY' underneath. A light blue information box states: 'Please, consider that any changes will be applied from 01/01/2024.' Below this is a checkbox that is checked, with the text: 'Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#)*'. At the bottom, a yellow 'Get' button is highlighted with an orange rectangular box.

Item	Amount
Activation fee	0,00 € (19,00%)
Net subtotal	0,00 €
VAT Total	0,00 €
TOTAL AMOUNT	0,00 €
DUE TODAY	

☒ Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#)*

Get



Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie Ihr DISH-Paket downgraden.



[Our solutions ▼](#) [Addons ▼](#) [Pricing](#) [Resources ▼](#)

[Sign in](#) 

Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Scannen, um zum interaktiven Player zu gelangen