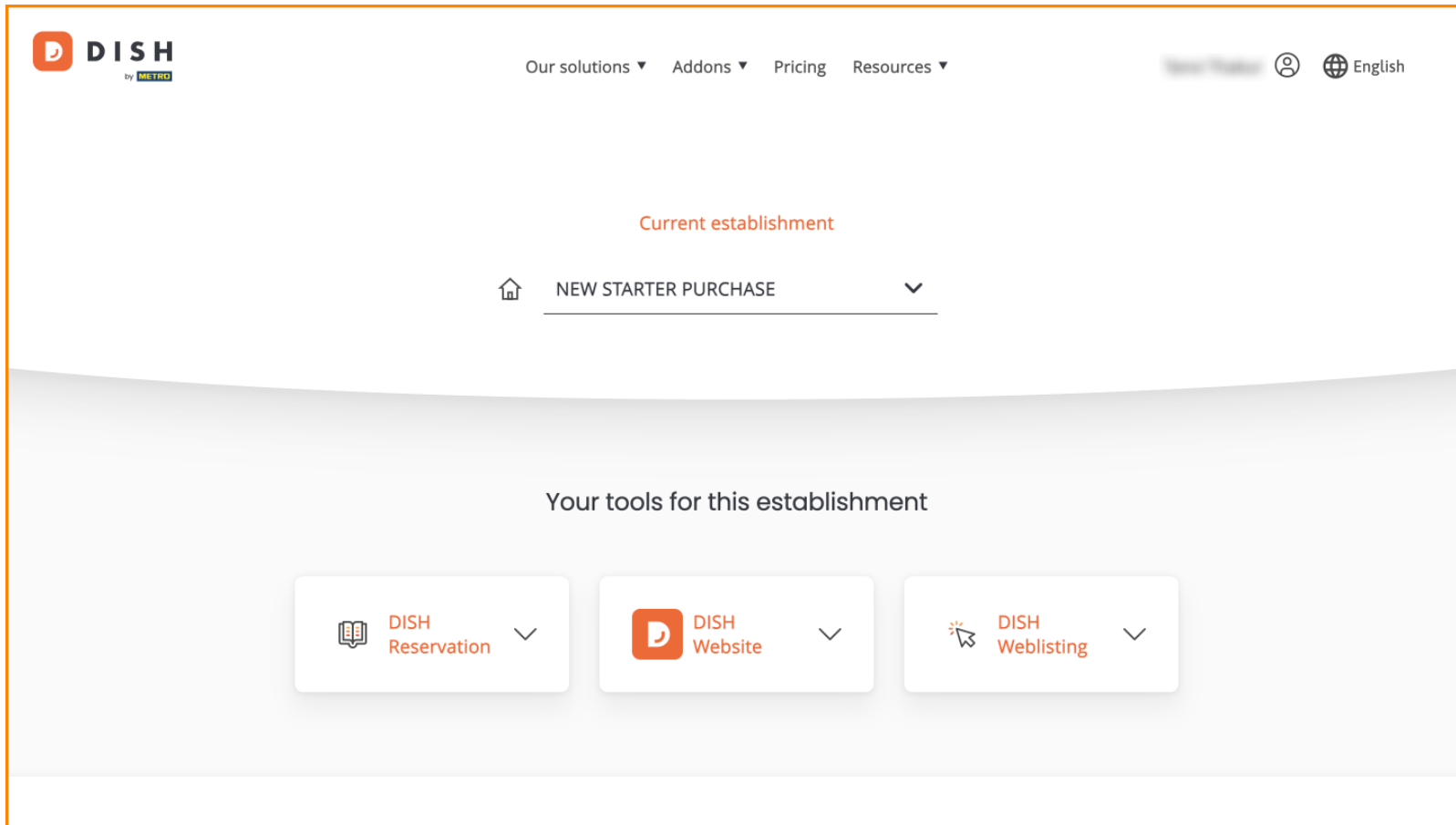


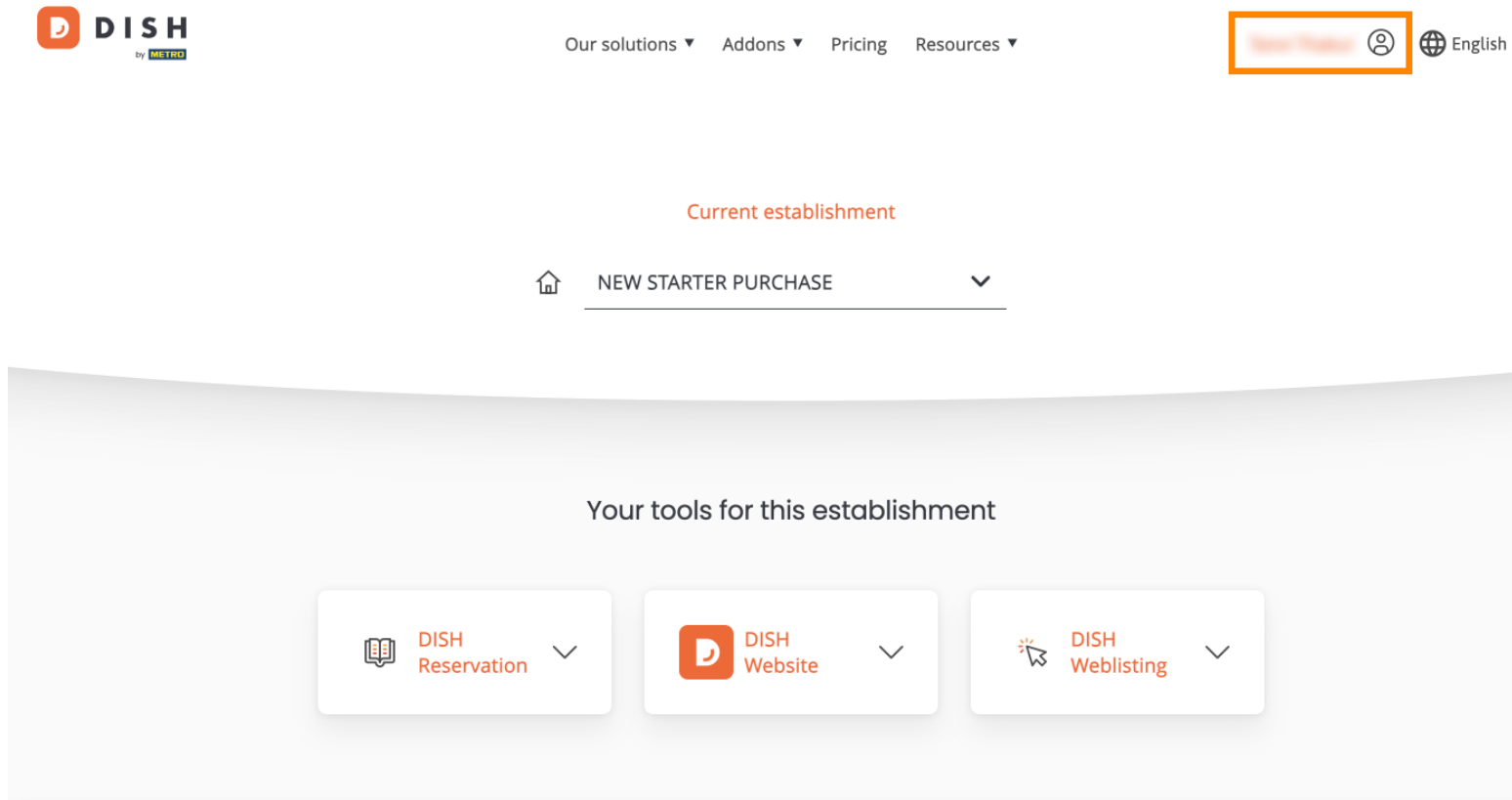


Welcome to your **DISH dashboard**. In this tutorial we show you how to downgrade your DISH bundle.



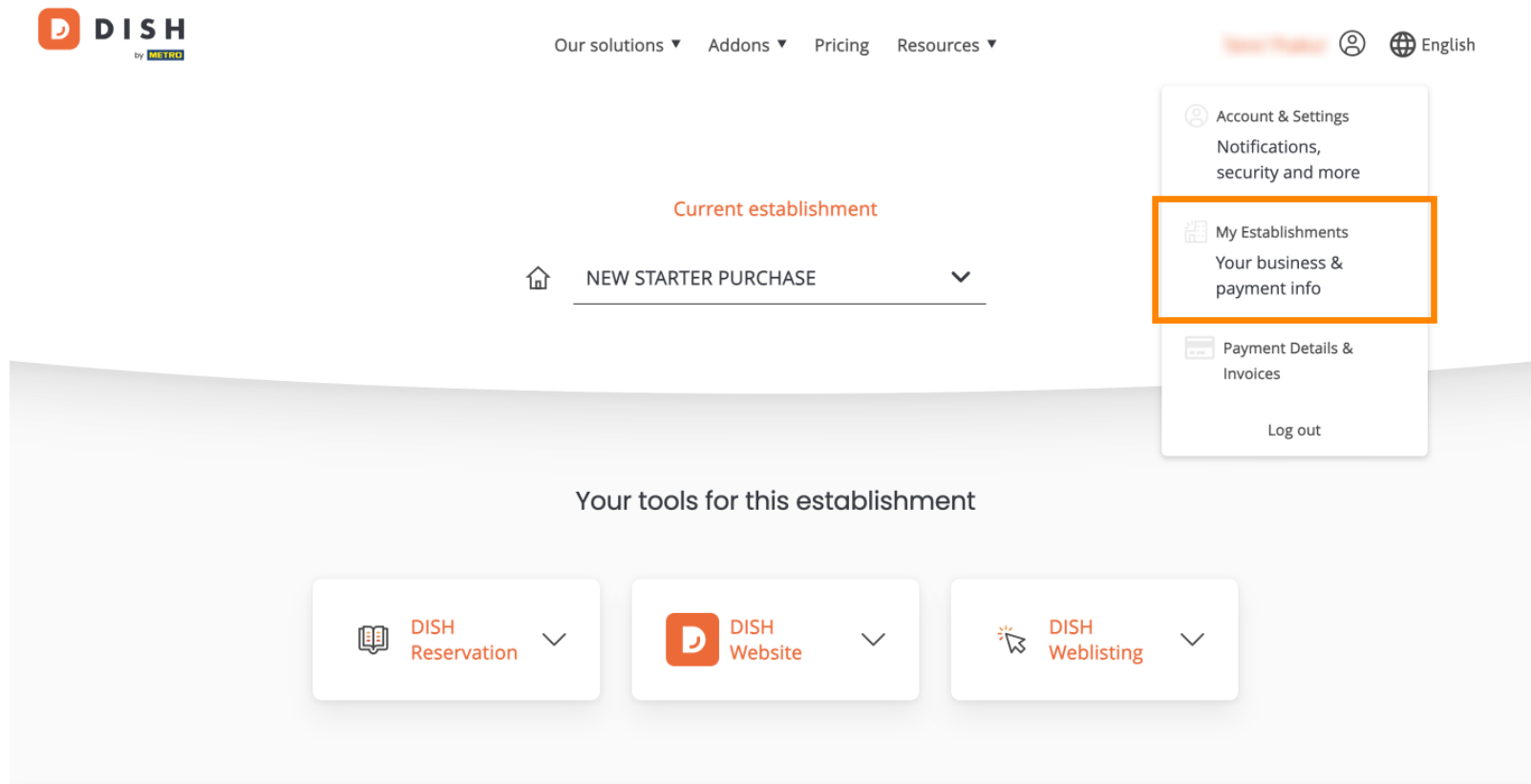


First, go to your **profile**.



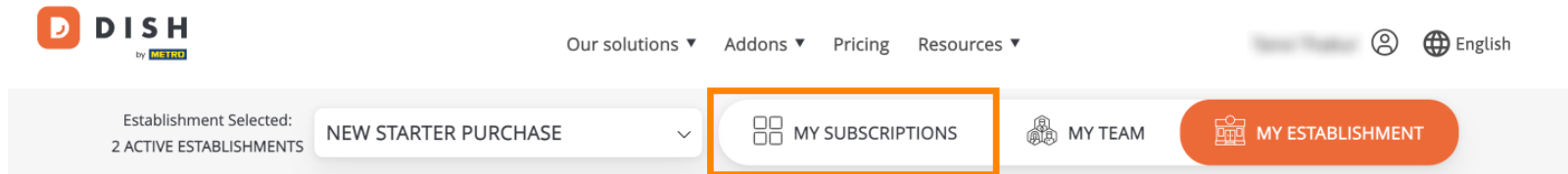


Then select **My Establishments** to open the settings for your establishment.





Afterward, click on **MY SUBSCRIPTIONS** to open the overview of your subscription.



Manage the establishment information

Establishment information

Establishment Name

New starter purchase

Establishment Type

Foodtruck

Address line 1

metro str 1

Postal Code

40217

City

dusseldorf



Now click on **Manage subscription** to start managing your current subscription.

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Sign in ▾ English

Establishment Selected:
2 ACTIVE ESTABLISHMENTS

NEW STARTER PURCHASE ▾

MY SUBSCRIPTIONS

MY TEAM

MY ESTABLISHMENT

CURRENT PLAN

DISH PROFESSIONAL RESERVATION

Active

PURCHASE DATE

06/11/2023

COMMITMENT PERIOD

1 month

Manage subscription

Cancel subscription

€34.90/Every month
€41.53 incl. VAT

TOOLS INCLUDED IN YOUR PLAN ▾

Essential Tools



All the DISH bundles will then be displayed. If you want to change the establishment you are going to manage the subscription of, use the **drop-down menu** and select your preferred establishment.



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Account icon English

Your establishment

New starter purchase ▼

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT
Per establishment / Month

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€299.00

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€279.00



Then select the bundle you like to downgrade your current subscription to by clicking on the respective **Choose button**.



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  English

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

Choose

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT

Per establishment / Month

Your Plan

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€299.00

€355.81 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€279.00

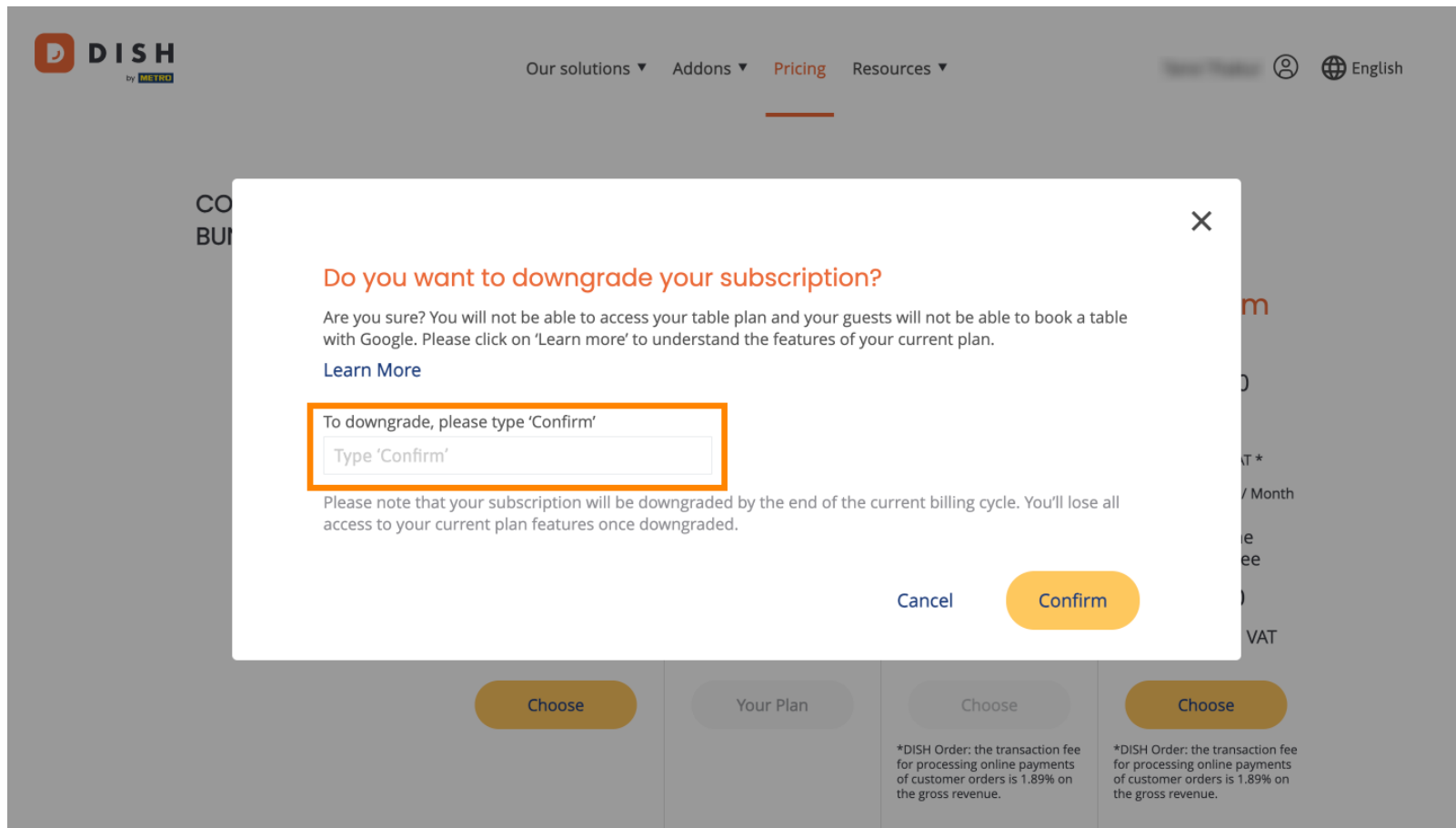
€332.01 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Since you are downgrading your subscription you will lose certain functions. Therefore, you will be asked to confirm your action. To do so enter Confirm in the corresponding **text field**.



The screenshot shows the DISH by METRO website with a confirmation modal open. The modal title is "Do you want to downgrade your subscription?". Below the title, it asks for confirmation and lists consequences: losing access to the table plan and Google booking. A "Learn More" link is provided. A text input field is highlighted with an orange border, containing the placeholder text "Type 'Confirm'". Below the input field, a note states that the subscription will be downgraded by the end of the current billing cycle and all features will be lost. At the bottom of the modal are "Cancel" and "Confirm" buttons. The background shows a pricing table with columns for "Choose", "Your Plan", "Choose", and "Choose", with a transaction fee note at the bottom.

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Type 'Confirm'

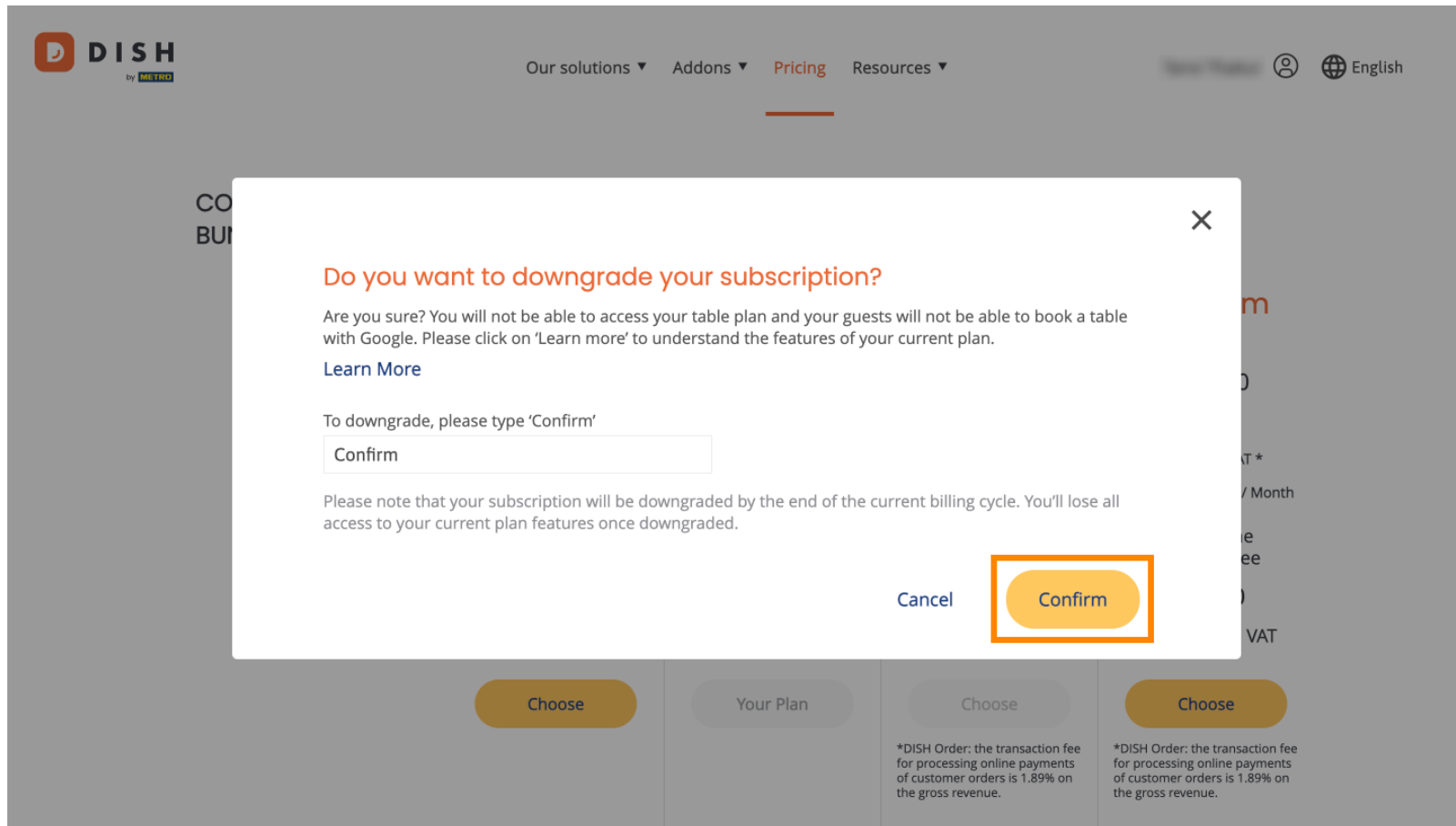
Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

[Cancel](#) [Confirm](#)

Choose	Your Plan	Choose	Choose
*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.			



And then click on **Confirm** to proceed.



The screenshot shows the DISH by METRO website with a confirmation modal open. The modal has a title "Do you want to downgrade your subscription?" in orange. Below the title is a warning message: "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." There is a blue link "Learn More". Below that is a text input field with the placeholder "To downgrade, please type 'Confirm'" and the word "Confirm" entered. At the bottom of the modal are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background shows a table plan selection interface with buttons labeled "Choose", "Your Plan", and "Choose".

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Confirm

Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel **Confirm**

Choose Your Plan Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Once you chose a DISH bundle you need to check on the details of your establishment. Simply edit those which are not up-to-date anymore by using the corresponding **fields**.



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[Sign in](#) 

Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*

New starter purchase

Restaurant type*

Foodtruck ▼

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Country*

Germany ▼

METRO customer number

METRO customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. [Read more about how we process your data and how to withdraw your consent in](#)



The same goes for the company information. Check on it and if you need to correct it, use the corresponding **fields**.



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[Sign in](#) 

Company information

Company name*

test

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Billing Email (Optional)

Enter the Billing Email

Country*

Germany ▼

VAT number (Optional)

DE VAT number (Optional)



The last information you need to check is your customer information. Again, if you need to correct it, use the corresponding **fields**.



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[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

Phone number*

▼

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)

Once you checked all your information, click on **Continue** to proceed.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Then the summary of your purchase will be displayed, so you can review it.



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Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
 Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					
 Please, consider that any changes will be applied from 01/01/2024.					



After you made sure the information is correct, accept the terms and conditions and acknowledge the privacy policy by setting the **check mark**.



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Sign in

Activation fee

0,00 € (19,00%)

0,00 €

Add a promo code

Net subtotal

0,00 €

VAT Total

0,00 €

TOTAL AMOUNT **0,00 €**
DUE TODAY

Please, consider that any changes will be applied from 01/01/2024.

☐

Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and
acknowledge DISH Digital Solutions [Privacy Policy](#) *

Get

 To now complete the downgrade of your subscription, click on **Get**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

Sign in

Activation fee

0,00 € (19,00%)

0,00 €

 Add a promo code

Net subtotal

0,00 €

VAT Total

0,00 €

TOTAL AMOUNT

0,00 €

DUE TODAY

 Please, consider that any changes will be applied from 01/01/2024.

☒ Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#) *

Get



That's it. You completed the tutorial and now know how to downgrade your DISH bundle.



[Our solutions ▼](#) [Addons ▼](#) [Pricing](#) [Resources ▼](#)

[Sign Up](#) 

Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Scan to go to the interactive player