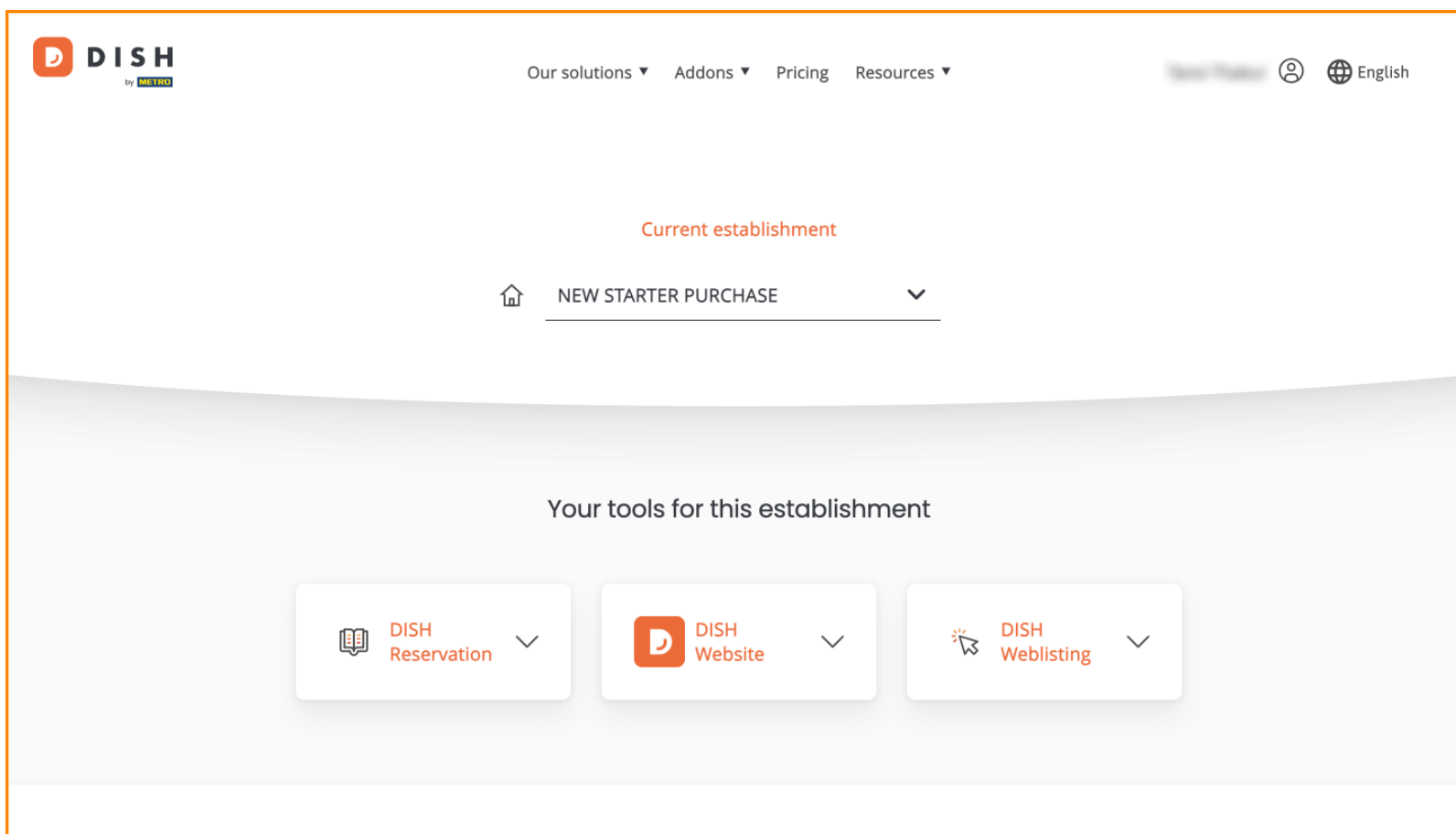


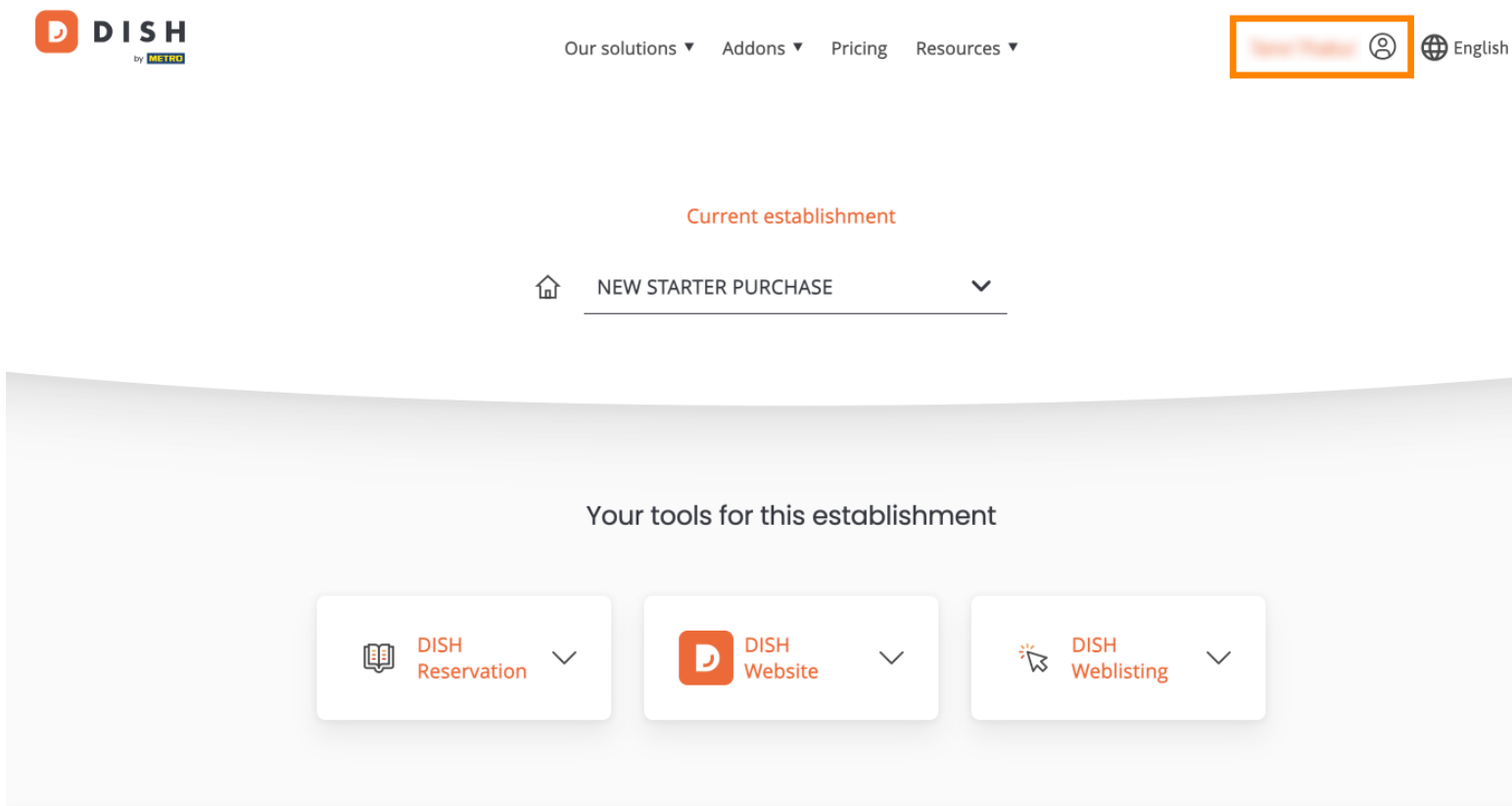


Benvenuti alla **dashboard di DISH**. In questo tutorial vi mostreremo come effettuare il downgrade del vostro pacchetto DISH.



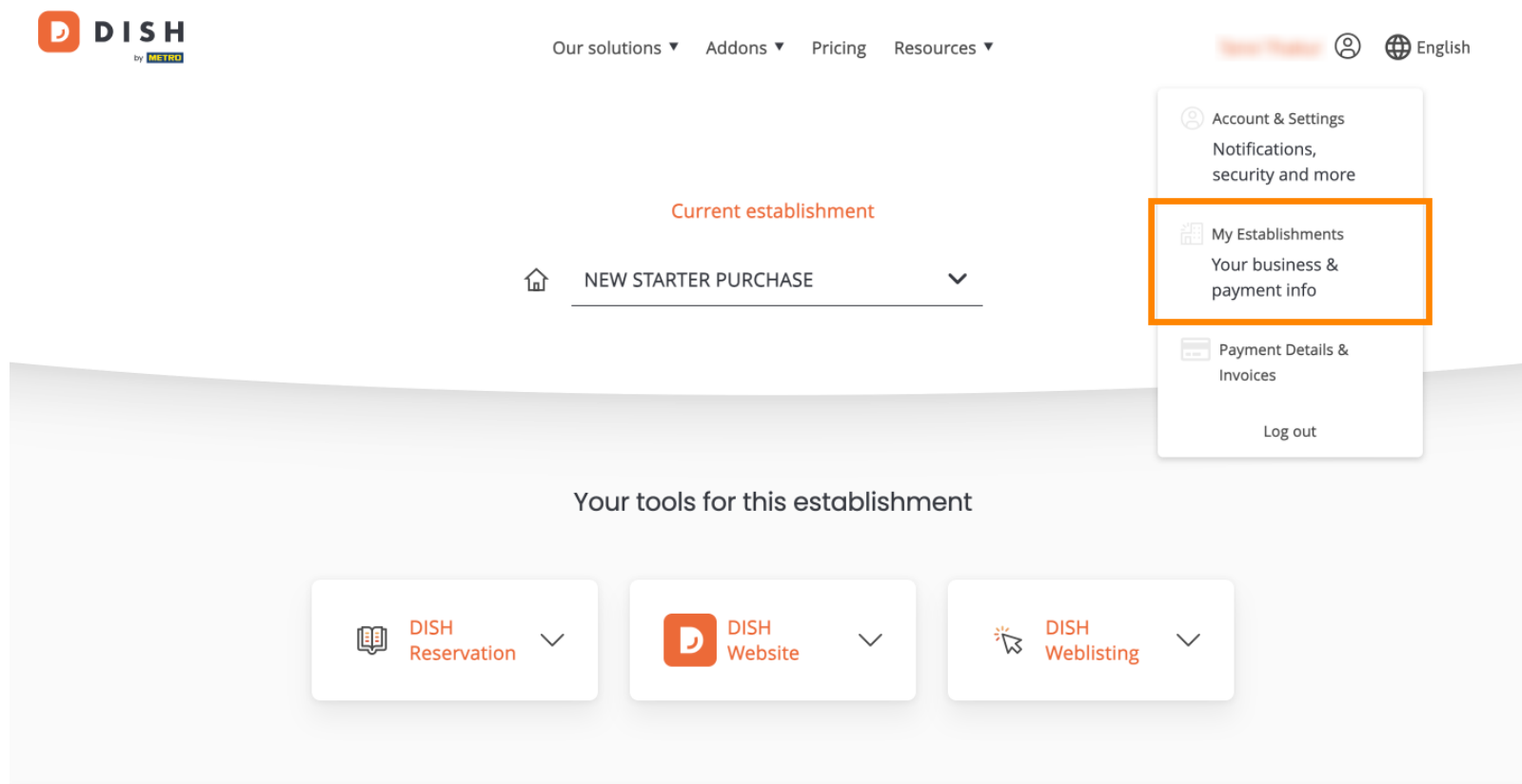


Per prima cosa, vai al tuo **profilo**.





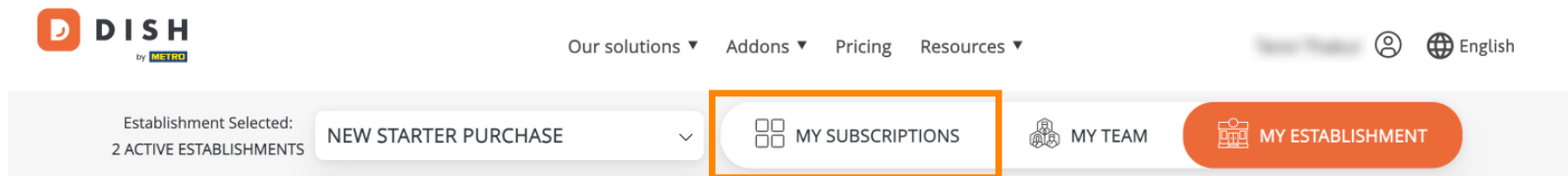
Quindi seleziona **I miei esercizi commerciali** per aprire le impostazioni del tuo esercizio commerciale.



The screenshot displays the DISH by METRO dashboard. At the top left is the logo. The top navigation bar includes links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there is a user profile icon and a language selector set to 'English'. A dropdown menu is open from the user profile, showing options: 'Account & Settings' (with subtext 'Notifications, security and more'), 'My Establishments' (with subtext 'Your business & payment info'), 'Payment Details & Invoices', and 'Log out'. The 'My Establishments' option is highlighted with an orange border. Below the navigation bar, the text 'Current establishment' is shown above a dropdown menu currently displaying 'NEW STARTER PURCHASE'. Further down, a section titled 'Your tools for this establishment' contains three cards: 'DISH Reservation', 'DISH Website', and 'DISH Weblisting', each with a dropdown arrow.



Successivamente, clicca su **I MIEI ABBONAMENTI** per aprire la panoramica del tuo abbonamento.



Manage the establishment information

Establishment information

Establishment Name

New starter purchase

Establishment Type

Foodtruck

Address line 1

metro str 1

Postal Code

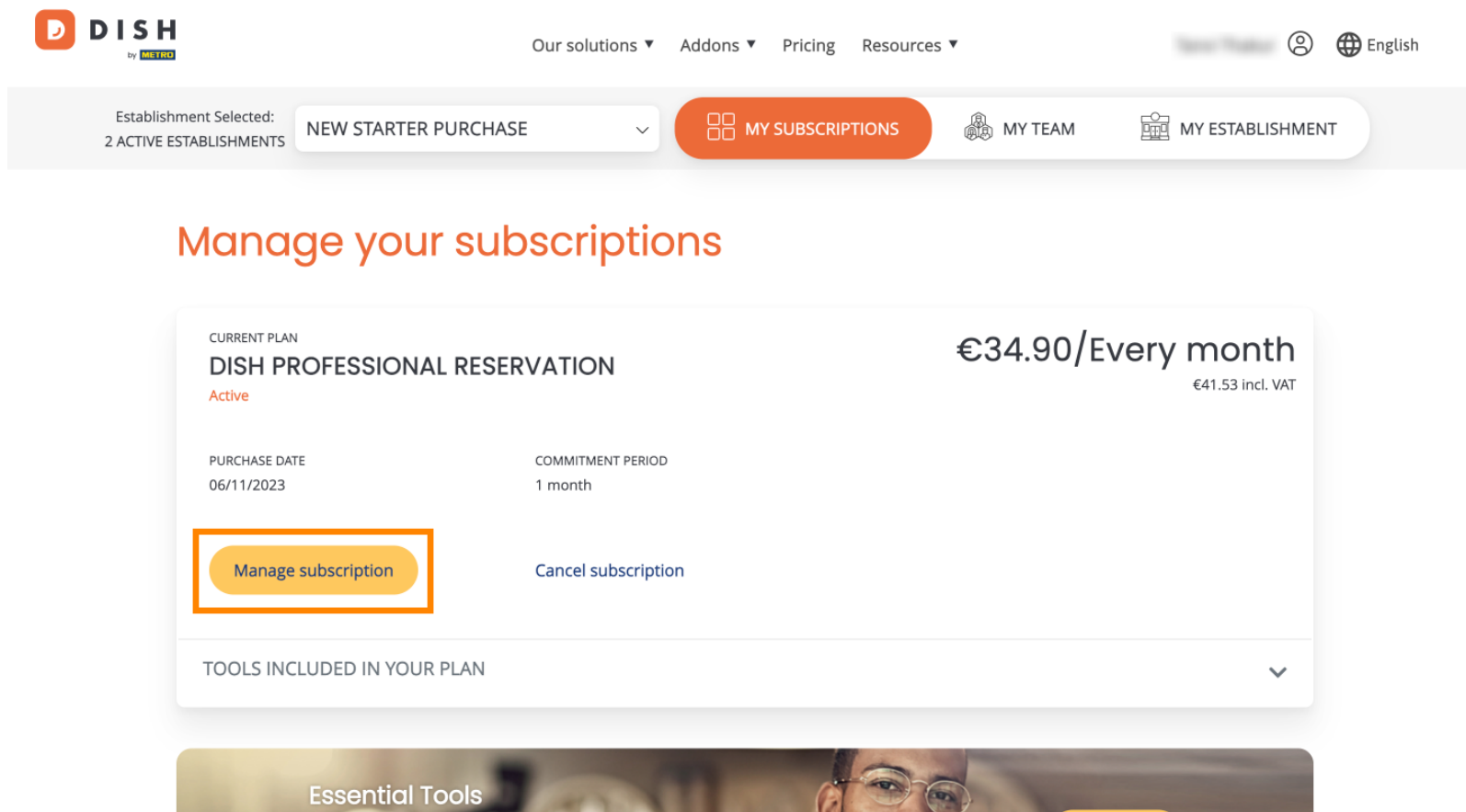
40217

City

dusseldorf



Ora clicca su **Gestisci abbonamento** per iniziare a gestire il tuo abbonamento attuale.



The screenshot shows the DISH by METRO website interface. At the top, there's a navigation bar with links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. Below this, a header section displays 'Establishment Selected: 2 ACTIVE ESTABLISHMENTS' and a dropdown menu currently set to 'NEW STARTER PURCHASE'. A prominent orange button labeled 'MY SUBSCRIPTIONS' is highlighted, along with links for 'MY TEAM' and 'MY ESTABLISHMENT'. The main content area is titled 'Manage your subscriptions' and features a card for the 'DISH PROFESSIONAL RESERVATION' plan. This card shows the current plan is 'Active' at a price of '€34.90/Every month' (with '€41.53 incl. VAT' noted below). It also lists the 'PURCHASE DATE' as '06/11/2023' and the 'COMMITMENT PERIOD' as '1 month'. Two buttons are present: 'Manage subscription' (highlighted with an orange border) and 'Cancel subscription'. A section titled 'TOOLS INCLUDED IN YOUR PLAN' is partially visible at the bottom, showing a banner for 'Essential Tools'.



Verranno quindi visualizzati tutti i pacchetti DISH. Se desideri cambiare la struttura di cui vuoi gestire l'abbonamento, utilizza il **menu a tendina** e seleziona la struttura desiderata.



Our solutions ▼ Addons ▼ Pricing Resources ▼

Account icon English

Your establishment

New starter purchase ▼

COMPARE OUR BUNDLES

DISH Starter

€0.00

DISH
Professional
Reservation

€34.90

€41.53 incl. VAT
Per establishment / Month

DISH
Professional
Order

€49.00

€58.31 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€299.00

DISH
Premium

€69.00

€82.11 incl. VAT *
Per establishment / Month

+ One-time
activation fee
€279.00



Quindi seleziona il pacchetto a cui desideri effettuare il downgrade del tuo abbonamento attuale cliccando sul rispettivo **pulsante Scegli**.



Our solutions ▾ Addons ▾ Pricing Resources ▾

👤 English

COMPARE OUR BUNDLES

DISH Starter

€0.⁰⁰

Choose

DISH Professional Reservation

€34.⁹⁰

€41.53 incl. VAT

Per establishment / Month

Your Plan

DISH Professional Order

€49.⁰⁰

€58.31 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€299.00

€355.81 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

DISH Premium

€69.⁰⁰

€82.11 incl. VAT *

Per establishment / Month

+ One-time
activation fee

€279.00

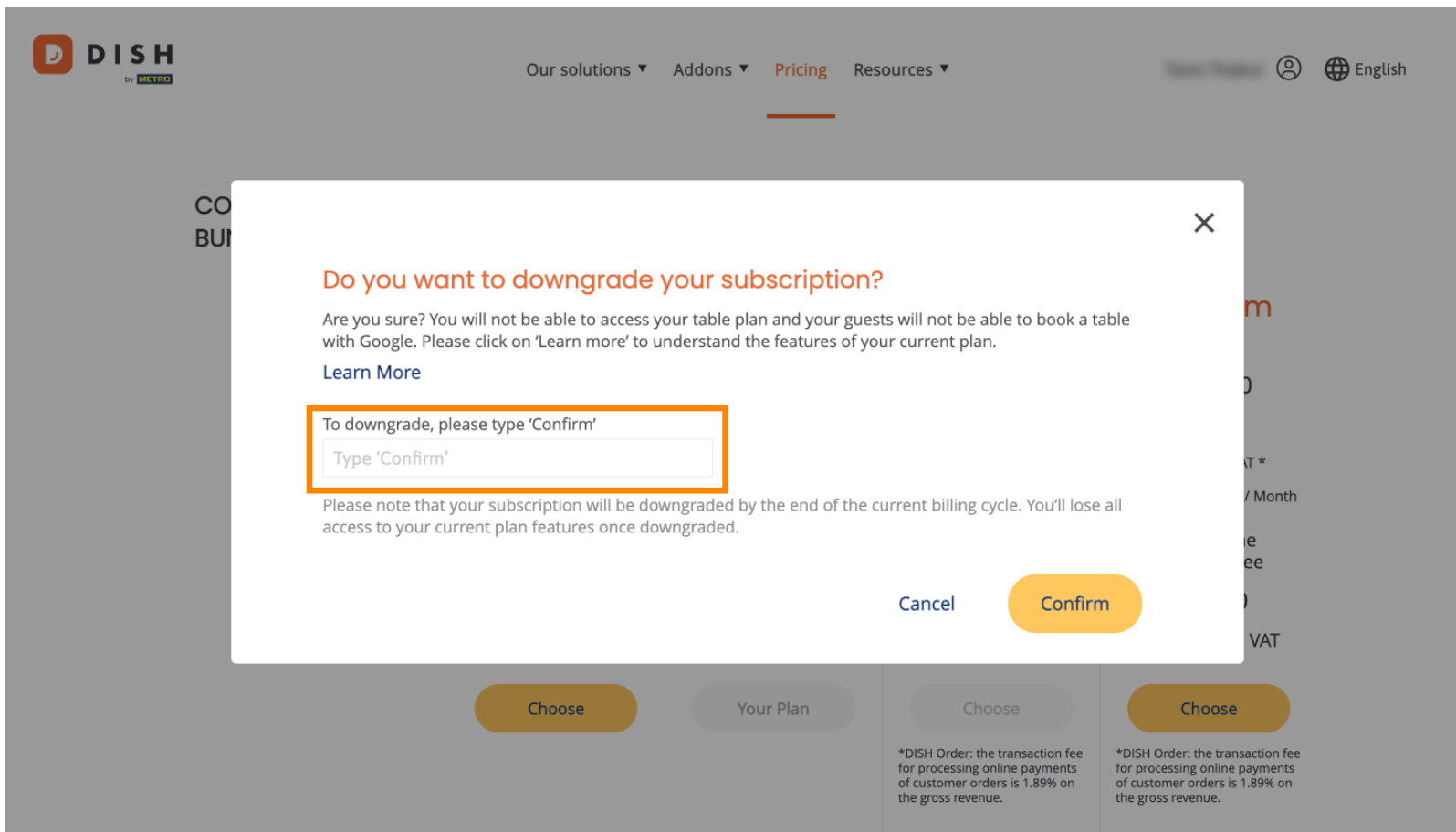
€332.01 incl. VAT

Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Poiché stai eseguendo il downgrade del tuo abbonamento, perderai alcune funzionalità. Pertanto, ti verrà chiesto di confermare l'operazione. Per farlo, inserisci "Conferma" nel **campo di testo** corrispondente .



The screenshot shows the DISH by METRO website with a confirmation modal open. The modal title is "Do you want to downgrade your subscription?". Below the title, it asks "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." There is a "Learn More" link. Below this, there is a text input field with the placeholder text "Type 'Confirm'", which is highlighted with an orange border. At the bottom of the modal, there are "Cancel" and "Confirm" buttons. The background shows a table plan selection interface with "Choose" buttons and a "Your Plan" section.

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Type 'Confirm'

Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel Confirm

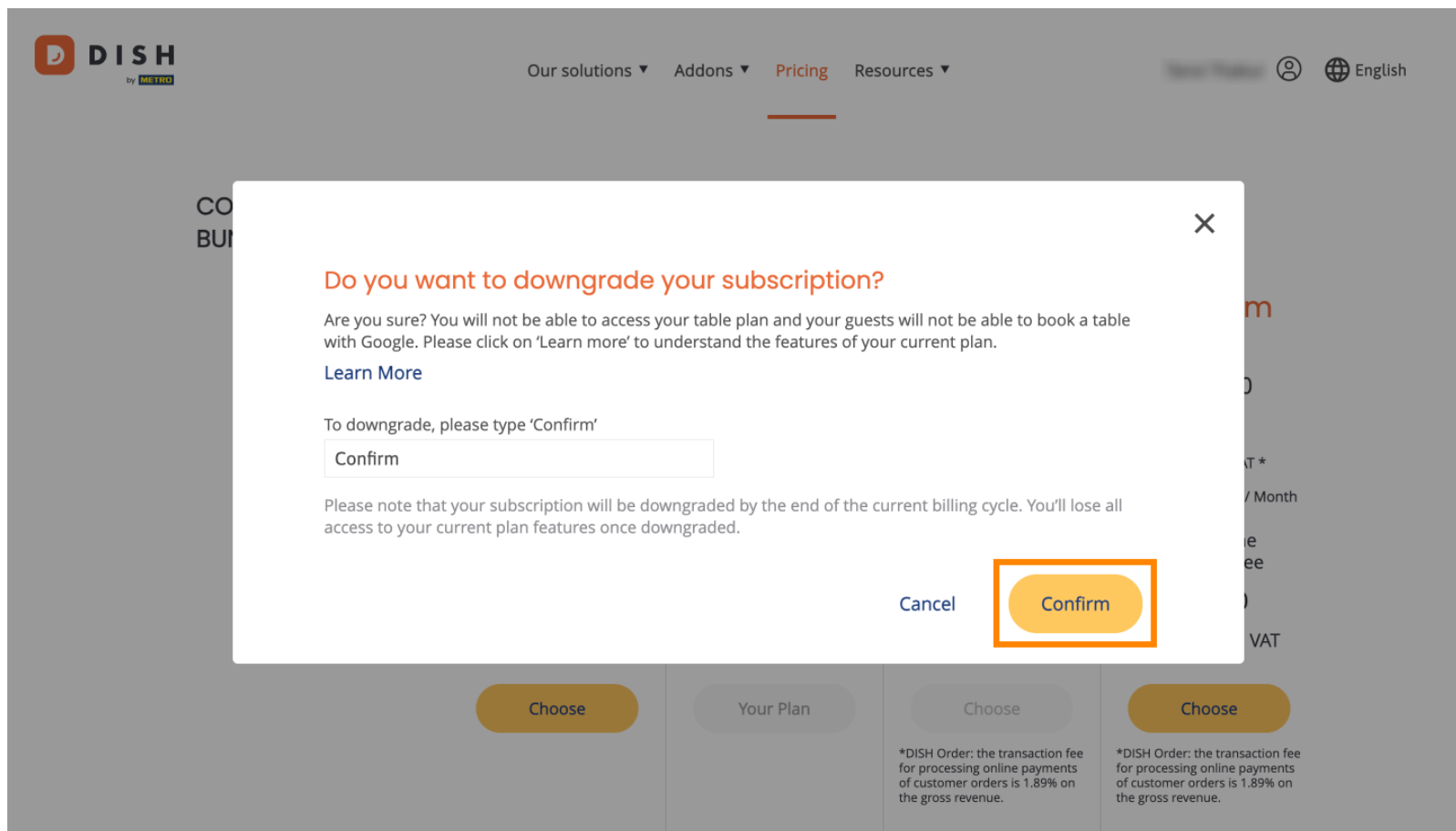
Choose Your Plan Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.



Quindi clicca su **Conferma** per procedere.



The screenshot shows the DISH by METRO website with a confirmation modal open. The modal has a close button (X) in the top right corner. The main heading inside the modal is "Do you want to downgrade your subscription?". Below this, a paragraph states: "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." There is a blue link labeled "Learn More". Below that, a text prompt says "To downgrade, please type 'Confirm'", followed by a text input field containing the word "Confirm". At the bottom of the modal, there are two buttons: "Cancel" and "Confirm". The "Confirm" button is highlighted with an orange border. The background of the website is dimmed, showing navigation links like "Our solutions", "Addons", "Pricing", and "Resources".

Do you want to downgrade your subscription?

Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan.

[Learn More](#)

To downgrade, please type 'Confirm'

Confirm

Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded.

Cancel **Confirm**



Una volta scelto un pacchetto DISH, è necessario verificare i dettagli della propria struttura. È sufficiente modificare quelli non più aggiornati utilizzando i **campi** corrispondenti .



Our solutions ▼ Addons ▼ Pricing Resources ▼

Sign in

Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*

New starter purchase

Restaurant type*

Foodtruck ▼

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Country*

Germany ▼

METRO customer number

METRO customer number

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



Lo stesso vale per le informazioni aziendali. Controllale e, se necessario, utilizza i **campi** corrispondenti .



[Our solutions ▼](#) [Addons ▼](#) [Pricing](#) [Resources ▼](#)

[Sign Up](#) 

Company information

Company name*

test

Street name*

metro str 1

Postal code*

40217

City*

dusseldorf

Billing Email (Optional)

Enter the Billing Email

Country*

Germany ▼

VAT number (Optional)

DE VAT number (Optional)



L'ultima informazione che devi controllare sono le informazioni del tuo cliente. Anche in questo caso, se devi correggerle, usa il codice corrispondente. **campi**.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

▼

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Dopo aver verificato tutte le informazioni, clicca su **Continua** per procedere.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Customer information

☐ Mr. ☐ Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Verrà quindi visualizzato il riepilogo del tuo acquisto, così potrai esaminarlo.



Our solutions ▼ Addons ▼ Pricing Resources ▼

Sign in 

Your DISH purchase

Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
 DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
 Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					
 Please, consider that any changes will be applied from 01/01/2024.					



Dopo aver verificato la correttezza delle informazioni, accetta i termini e le condizioni e riconosci l'informativa sulla privacy selezionando il **segno di spunta** .



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Activation fee

0,00 € (19,00%)

0,00 €

 Add a promo code

Net subtotal

0,00 €

VAT Total

0,00 €

TOTAL AMOUNT **0,00 €**

DUE TODAY

 Please, consider that any changes will be applied from 01/01/2024.



Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#) *

Get

 Per completare il downgrade del tuo abbonamento, clicca su **Ottieni**.



[Our solutions](#) ▼ [Addons](#) ▼ [Pricing](#) [Resources](#) ▼

[Sign in](#) 

Activation fee

0,00 € (19,00%)

0,00 €

 Add a promo code

Net subtotal

0,00 €

VAT Total

0,00 €

TOTAL AMOUNT **0,00 €**

DUE TODAY

 Please, consider that any changes will be applied from 01/01/2024.

☒ Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#) *

Get



Ecco fatto. Hai completato il tutorial e ora sai come effettuare il downgrade del tuo pacchetto DISH.



[Our solutions ▼](#) [Addons ▼](#) [Pricing](#) [Resources ▼](#)

[Sign Up](#) 

Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Scansiona per andare al lettore interattivo